

**OFFICE OF THE CLERK OF THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE**

RECEIVED
2025 MAY 13 A 11:43

CLERK
US BANKRUPTCY COURT
DISTRICT OF DELAWARE

Debtor: Fisker Inc., et al., Chapter 11 Case No. 24-11390 (TMH) **Response to Omnibus
Objections**

Claimant: Osnalza Ortiz claim #3870 **"Response"**

On February 28, 2024 I purchased a 2023 Fisker Ocean One for \$53,406.64 (page 1-2). I gave a downpayment of \$10,000 with a surcharge of \$300 (page 3). It also included that my payments would be \$818.96 in which I have paid to this date. Overall, I made 14 payments which came out to a total of \$11,465.44 (page 4-5). Once I purchased the car it had flaws in which I quickly addressed with Fisker representatives. First, it was the seat belt (rear left passenger) not retracting, I have 3 children, and all seat belts must work (page 19). Now 1 of my children have been unsafe for 1 year (no warranty) = priceless. Then, the broken charge port door ordered was never received. I then had to find the part and body shop to install it, due to the bankruptcy I did not and will continue to not have the resources to upkeep the Fisker Ocean (page 21). The third issue was the key fob I was initially given never worked properly from the beginning. It was purchased on January 4, 2025 and in order to get it replaced I had to pay \$250 + labor fees (pages 16, 19).

Also the door handles crack constantly and create holes. In order to get these replaced between the parts and body shop is approximately \$600 + labor + fees. The closest shop willing to work on a Fisker Ocean is 2 half hours away (page 20). Fifth, I had to replace



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3 tires on the car out of my own pocket, according to my “warranty” it stated I should have gotten my first set of tires free of charge (pages14,17). Sixth, One morning my Fisker was totally bricked and I had to purchase a new 12V battery(page18). After 3 days of stress, tears, and sleep deprivation I was finally able to get in contact with someone on Facebook from the UK on how to unbrick it myself. If it weren’t for someone on Facebook it would’ve costed me \$ 6,000 by a scam Fisker body shop to repair. I also had an accident in July of 2024, it took 6 months to find someone to work on the car while I couldn’t open my trunk all those months due to lack of service. Finally, no other safety recalls (pages6-13) were done on the vehicle only the water pump on, which I once again had to pay out of pocket for, on January 4,2025(pages16).

In conclusion, I may still have my 2023 Fisker Ocean one but, it has no warranty, no parts, no body shop, the value has fallen in between \$10-\$15 thousand. It is nothing but a money pit with none of its recalls fixed which causes it to be an extremely dangerous car to be driving, but I have no choice. On top of my safety, in order to get help or support I must join a FOA to continue making a hole in my pocket, as I must still continue paying an \$818.96 car note while waiting for J.P. morgan chase to void my loan or take this car away.

Every day I wake up to see how my Fisker is going to act, sadly the car has great potential but without assistance it’s a headache. I have spent too many nights losing sleep, tears and lots of time spent researching how to fix the next problem.

Breakdown of losses (claiming)

1. Downpayment \$10,000 + surcharge \$300=\$10,300 (page3)
2. 3 Tires \$1313.80 (page17)
3. Water pump, safety recall \$233 +labor fees (page16)
4. Key fob, warranty \$250 +labor fees (page16)
5. 12V battery, warranty \$219.99 +tax fees =\$240.24(page18)
6. Loss of workdays on court days \$47 hr. 10 hr. days =470x2=\$940
7. To complete all safety recalls and lawyer to fight my car loan, pain and suffering \$10,000
8. No rear seat belt functioning =priceless, hope no accident with kids in the car
9. Total=\$23,583.90

Osnaiza Ortiz #3870

May 7th 2025

Motor Vehicle Retail Installment Contract - Illinois - with T-I-L Disclosure
Simple Interest-Fixed Rate

RETAIL INSTALLMENT CONTRACT - MOTOR VEHICLE - SIMPLE INTEREST

FEDERAL TRUTH-IN-LENDING DISCLOSURE STATEMENT

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your downpayment of
7.04 %	\$ 10983.47	\$ 47981.65	\$ 58965.12	\$ 10000.00
				\$ 68965.12

Your payment schedule will be:

Number of Payments	Amount of Payments	When Payments Are Due
72	\$ 818.96	monthly beginning 03/29/2024
N/A	\$ N/A	N/A

Security: You are giving a security interest in the goods being purchased and in any moneys, credits or other property of yours in the possession of the Assignee, on deposit or otherwise.

Late Charge: If any payment is ten (10) days late, you will be charged: i) 5% of the installment if the installment is in excess of \$200.00; or ii) \$10.00 if the installment is for \$200.00 or less.

Prepayment: You have the right to prepay the unpaid balance in full or in part at anytime without penalty. See your contract terms below and on the reverse side for any additional information about nonpayment, default, any required repayment in full before the scheduled date, prepayment refunds and penalties and further information about security interests.

Buyer(s) OSNALZA ORTIZ

(Names)

23W020 SIDNEY AVE

(Address)

GLEN ELLYN IL 60137

(City) (State) (Zip)

Buyer(s) N/A

(Names)

N/A

(Address)

N/A

(City) (State) (Zip)

Seller LAND ROVER HINSDALE

(Corporate Firm or Trade Name)

336 EAST OGDEN AVE

(Business Address)

HINSDALE IL 60521

(City) (State) (Zip)

No. 0008711

Itemization of Amount Financed

1. Cash Price	\$ 53406.64
Less Cash Downpayment	\$ 10000.00
Less Other Downpayment (describe)	N/A
Value of Trade-In	N/A
Trade	\$ N/A
Lien Payoff	\$ N/A

To: N/A Net Trade \$ 0.00

2. Total Downpayment \$ 10000.00
(if negative enter "0" and see "Unpaid Balance Due on Trade-In" below)

3. Unpaid Balance of Cash Price \$ 43406.64

Amount Paid to Others for You

*WE MAY BE RETAINING A PORTION OF THIS AMOUNT

Unpaid Balance Due on Trade-In \$ N/A

Year, Make, Model of Buyer's Trade-In

(Paid to) N/A

*Insurance Companies:

* N/A	\$ N/A
* N/A	\$ N/A
* N/A	\$ N/A

Public Officials (Licenses, Title & Taxes) \$ 4181.98

*Paid to ERT Service Provider for Optional ERT Fee \$ 35.00

Other Charges (describe)

*To DOCUMENTATION SERVICE	\$ 358.03
*To N/A	\$ N/A
*To N/A	\$ N/A
*To N/A	\$ N/A
*To N/A	\$ N/A
*To N/A	\$ N/A
*To N/A	\$ N/A

4. Total Other Charges & Amount \$ 4575.01

Paid to Others for You

5. Amount Financed (3 + 4) \$ 47981.65

Seller hereby sells and Buyer or Buyers, jointly and severally, hereby purchase the following motor vehicle with accessories and equipment thereon for the deferred payment price and on the terms set forth in this contract. Buyer acknowledges delivery and acceptance of said motor vehicle.

The vehicle will be used primarily for personal, family, household or agricultural purposes. However, if the following box is checked the vehicle will be used primarily for business or commercial purposes. ☐

New or Used	Year	Make of Vehicle	Model	Body Style	No. Cyl.	Vehicle Identification Number	Body Color	Odometer	Key No.
USED	2023	FISKER	OCEAN	N/A		VCF1ZBU22PG004036	BLACK	1308	

Buyer Promises to pay to the order of Seller at the offices of:
JP MORGAN CHASE BANK N A(Assignee) located in PO BOX 901098
FORT WORTH TX 76101-2098the Amount Financed shown above together with a Finance Charge on the principal balance of the Amount Financed from time to time unpaid at the rate of 7.04 %
per annum from date until maturity in 71 installments of \$ 818.96 each and a final installment of \$ 818.96, beginning on March 29th 2024

and continuing on the same day of each successive month thereafter until fully paid. All payments shall be applied first to accrued Finance Charge and the balance to principal. The Finance Charge has been computed on the scheduled unpaid balances of the Amount Financed on the assumption that all scheduled installments will be paid when due. Guarantor, if any, guarantees collection of all amounts due under this contract upon failure of the Seller to collect from the Buyer named herein. Herein, Holder means the motor vehicle retail Seller, sales finance agency, or any other Assignee that purchases or makes a loan upon the security of this retail installment contract.

Attention consumer: sign here only if the Seller has told you that this vehicle has the following problem or problems and you agree to buy the vehicle on those terms:

- N/A
- N/A
- N/A

N/A	N/A
Buyer Signature	Date
N/A	N/A
Buyer Signature	Date

Buyer Signature:

Co-Buyer Signature:

N/A

P.1

Bill Jacobs Jaguar Land Rover

336 E Ogden Ave
Hinsdale, IL 60521
(630) 848-6615

RECEIPT

Customer Information:

Osnalza Ortiz

Invoice Details:

Invoice #: D98GJ7L2DM

Invoice Date: Wednesday, February 28, 2024 06:07
PM

Repair Order/Ref #: 60141

Description of Product/Services

Amount

DEPOSTI/DOWN PAYMENT

RO Amount - \$ 10000.00

Surcharge Amount - \$ 300.00

Total - \$ 10300.00

Payment Details:

Paid On: Wednesday, February 28, 2024 06:07
PM

Credit Card: CARDHOLDER/VISA exp XX
/XXXX

Card Type: Visa

Payment Type: Contactless

Customer Signature

Dealer Associate: JLR Citrin

Cashier: JLR Citrin

THANK YOU!

Bill Jacobs Jaguar Land Rover

Processed by myKaarma eBridge Payments

Pg. 3



OSNALZA ORTIZ
 23W020 SIDNEY AV
 GLEN ELLYN, IL 60137-3002
 United States/US Territories

Account Number



LOAN SUMMARY

				POST BALANCE
May 07, 2025				
EFF. DATE	POST DATE	AMOUNT	DESCRIPTION	
04/30/2025	04/30/2025	\$818.96 \$497.53 \$297.46 \$23.97	REGULAR PAYMENT PRINCIPAL INTEREST	\$40,149.97
03/20/2025	03/20/2025	\$818.96 \$651.67 \$154.81 \$12.48	REGULAR PAYMENT PRINCIPAL INTEREST	\$40,647.50
02/27/2025	02/27/2025	\$818.96 \$528.54 \$268.77 \$21.65	REGULAR PAYMENT PRINCIPAL INTEREST	\$41,299.17
01/22/2025	01/22/2025	\$818.96 \$517.12 \$279.33 \$22.51	REGULAR PAYMENT PRINCIPAL INTEREST	\$41,827.71
12/16/2024	12/16/2024	\$818.96 \$612.39 \$191.16 \$15.41	REGULAR PAYMENT PRINCIPAL INTEREST	\$42,344.83
11/21/2024	11/21/2024	\$818.96 \$576.12 \$224.73 \$18.11	REGULAR PAYMENT PRINCIPAL INTEREST	\$42,957.22
10/23/2024	10/23/2024	\$818.96 \$530.79 \$266.68 \$21.49	REGULAR PAYMENT PRINCIPAL INTEREST	\$43,533.34

Esta carta contiene información importante de la cuenta. Si tiene alguna pregunta o necesita ayuda para traducirla, por favor llame al 1-855-280-4198.

INS04NNNNNNNNNNNNNNNN

PR.4

Customer Name
OSNALZA ORTIZ

Account Number
[REDACTED]

EFF. DATE	POST DATE	AMOUNT	DESCRIPTION	POST BALANCE
09/19/2024	09/19/2024	\$818.96 \$578.52 \$222.51 \$17.93	REGULAR PAYMENT PRINCIPAL INTEREST	\$44,064.13
08/22/2024	08/22/2024	\$818.96 \$575.43 \$225.37 \$18.16	REGULAR PAYMENT PRINCIPAL INTEREST	\$44,642.65
07/25/2024	07/25/2024	\$818.96 \$554.82 \$244.44 \$19.70	REGULAR PAYMENT PRINCIPAL INTEREST	\$45,218.08
06/25/2024	06/25/2024	\$818.96 \$525.09 \$271.96 \$21.91	REGULAR PAYMENT PRINCIPAL INTEREST	\$45,772.90
05/23/2024	05/23/2024	\$818.96 \$503.87 \$291.59 \$23.50	REGULAR PAYMENT PRINCIPAL INTEREST	\$46,297.99
04/18/2024	04/18/2024	\$818.96 \$563.87 \$236.07 \$19.02	REGULAR PAYMENT PRINCIPAL INTEREST	\$46,801.86
03/21/2024	03/21/2024	\$818.96 \$615.92 \$187.90 \$15.14	REGULAR PAYMENT PRINCIPAL INTEREST	\$47,365.73
02/28/2024	02/28/2024	\$47,981.65 \$47,981.65	LOAN FUNDING PRINCIPAL	\$47,981.65

pg. 5

September 2024

IMPORTANT SAFETY RECALL

*****AUTO**MIXED AADC 480 1857 PL-1 T4 P1

OSNALZA ORTIZ

23W020 SIDNEY AVE

GLEN ELLYN, IL 60137-3002



This notice applies to your vehicle: VCF1ZBU22PG004036

NHTSA Campaign Number: 24V623

Subject: Safety Recall Campaign TSB10062408 – Braking Improvement Software Update (2023 and 2024 Model Years Fisker Ocean)

Dear Fisker Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Fisker Group Inc. (Fisker) has decided that a defect, which relates to motor vehicle safety, exists in all 2023 and 2024 model years Fisker Ocean vehicles. Fisker has identified an issue with the software characteristics of the brake module in its Fisker Ocean vehicles. This issue, which affects the current version of the brake module, may result in a different braking feel due to the drag torque control feature.

Our records indicate that you are the owner of one of the affected vehicles.

The identified defect in the brake module's software may lead to an altered braking feel, which can cause inconsistent braking performance. This inconsistency may result in the vehicle not decelerating as expected under certain conditions, leading to a delayed response when applying the brakes. Such a situation could increase the risk of a crash, especially in scenarios requiring precise or emergency braking.

The altered braking feel due to the drag torque control feature may reduce the driver's ability to stop the vehicle promptly, particularly in critical situations where immediate braking is necessary.

While this defect could lead to a crash, in cases where it does not, there is still a potential for minor injuries due to the unexpected braking behavior.

What will we do?

Fisker will release software version Operating System (OS) 2.2 to your vehicle via an over-the-air update. This update includes essential upgrades to address all diagnostic trouble codes related to the drag torque control and will enhance the vehicle brake system's ability to adapt to various driving scenarios. The upgrade will be provided at no cost to you. The Fisker Service Department anticipates this remedy to be available by the end of August 2024. Once available, the over-the-air (OTA) installation process will take approximately two hours.

pg. 6

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please notify Fisker.

Can we assist you further?

If your Fisker authorized service provider fails to assist you in any way, please contact Fisker by calling Toll Free at 1-844-FISKER1 from 6 AM to 7 PM Pacific Time, Monday through Friday or via website at www.fiskerinc.com/contact.

Checking your vehicle for open Recalls and Service Campaigns

If you are still unable to have the repair performed without charge, or within a reasonable amount of time, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Fisker Service Department

23.7

**IMPORTANT SAFETY RECALL**

August 2024

*****AUTO**MIXED AADC 480 1841 PL-1 T4 P1

OSNALZA ORTIZ

23W020 SIDNEY AVE

GLEN ELLYN, IL 60137-3002

**This notice applies to your vehicle: VCF1ZBU22PG004036****NHTSA Campaign Number: 24V499****Subject: Voluntary Safety Recall Campaign TSB30032401 – Cabin Electric Water Pump (2023 – 2024 Model Years Fisker Ocean)**

Dear Fisker Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Fisker Group Inc. (Fisker) has decided that a safety defect, which relates to motor vehicle safety, exists in certain 2023 and 2024 model years Fisker Ocean vehicles. The vehicles may experience a communication issue with the High Voltage Battery Management System (BMS) limp mode. This limp mode, which restricts battery power to 8.5 kW, activates when there is a communication loss on the vehicle's Local Interconnect Network 6 (LIN6) bus.

What is the issue?

The communication loss is caused by a failure in the cabin electric water pump (EWP_H). To ensure the safety and reliability of its vehicles, Fisker is addressing this issue through a recall campaign.

Limp mode limits the vehicle's speed to 10–20 mph (20–30 km/h). This reduced speed can create hazardous conditions, especially in situations where higher speeds are necessary to keep pace with traffic or maneuver safely, thereby increasing the risk of a crash.

What will we do?

Fisker will replace the cabin electric water pumps (EWP_H) on affected customer vehicles with a new pump that has a permanent corrective action implemented (improved coating in the printed circuit board assembly). The pump replacement will be provided at no cost. The replacement process will take approximately 45 minutes.

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b.c.

What should you do?

Fisker strongly advises contacting your Fisker authorized service provider to schedule an appointment as soon as possible. Prompt action will ensure that your vehicle receives the necessary replacement of the cabin electric water pump (EWP_H), which is essential for maintaining the safety and reliability of your vehicle. By addressing this issue without delay, you can minimize the risk of encountering the reduced speed limp mode and ensure that your vehicle operates safely.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please notify Fisker.

Can we assist you further?

If your Fisker authorized service provider fails to assist you in any way, please contact Fisker by calling Toll Free at 1-844-FISKER1 from 6 AM to 7 PM Pacific Time, Monday through Friday or via website at www.fiskerinc.com/contact.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE., Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Fisker Service Department

IMPORTANT SAFETY RECALL

July 2024

*****AUTO**MIXED AADC 480 1785 PL-1 T5 P1

OSNALZA ORTIZ

23W020 SIDNEY AVE

GLEN ELLYN, IL 60137-3002



This notice applies to your vehicle: VCF1ZBU22PG004036

NHTSA Campaign Number: 24V405

Subject: Non-Compliance Recall Campaign TSB70062404 - **Cluster Telltales (2023**

Model Year Fisker Ocean)

Dear Fisker Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Fisker Inc. (Fisker) has decided that 2023 model year Fisker Ocean vehicles fail to conform to Federal Motor Vehicle Safety Standards (FMVSS) 101 (Controls and displays), 135 (**Light Vehicle Brake Systems**), 138 (Tire Pressure Monitoring Systems), and 208 (Occupant Crash Protection Telltale Illumination). Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

During routine testing, it was found that customers driving Fisker Ocean vehicles in the U.S. currently lack U.S. compliant operational cluster telltales. If a malfunction occurs, an amber warning light illuminates instead of the red color required by FMVSS regulations.

What will we do?

Fisker will release software version 2.1 over the air to your vehicle, which corrects the noncompliant cluster warning lights. This repair will be provided at no cost. Fisker's Service Department expects these remedies to be available in June 2024. Once available, the over-the-air installation process will take approximately one (1) hour.

What should you do?

Fisker recommends accepting the software installation as soon as it becomes available for your vehicle. Fisker Ocean owners can be confident that their vehicles will perform optimally after the software is installed.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of

pg. 10

receipt. If you have changed your address or sold the vehicle, please notify Fisker.

Can we assist you further?

If your Fisker authorized service provider fails to assist you in any way, please contact Fisker by calling Toll Free at 1-844-FISKER1 from 6 AM to 7 PM Pacific Time, Monday through Friday or via website at www.fiskerinc.com/contact.

Checking your vehicle for open Recalls and Service Campaigns

If you are still unable to have the repair performed without charge, or within a reasonable amount of time, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Fisker Service Department

Fisker Inc.

23.11

IMPORTANT SAFETY RECALL

July 2024

OSNALZA ORTIZ
23W020 SIDNEY AVE
GLEN ELLYN, IL 60137-3002

This notice applies to your vehicle: VCF1ZBU22PG004036

NHTSA Campaign Number: 24V404

Subject: Safety Recall Campaign TSB10032403 – **Powertrain Modules (2023 Model Year Fisker Ocean)**

Dear Fisker Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Fisker Inc. (Fisker) has decided that a defect, which relates to motor vehicle safety, exists in all 2023 model year Fisker Ocean vehicles. The software characteristics in the current Motor Control Unit (MCU) and Vehicle Control Unit (VCU) version may cause the vehicle to enter a safe state protection mode. As a result, there may be a loss of motor power or drive power, with the vehicle losing torque and rolling to a stop. The gear may shift from Drive (D) to Neutral (N), and then to Park (P) when coming to a complete stop. This situation can occur in specific use cases that trigger improper response from the controller safety mechanisms.

These conditions may include:

- Wheel slip on icy surfaces at low speed
- Driver changing from deceleration to acceleration at specific low speed conditions
- Repeated, back-to-back maximum acceleration and deceleration
- Incorrectly triggered drive unit fault monitors including when activating the rear disconnect clutch or checking power supply voltage

The vehicle can be recovered by cycling the power and pressing the brake pedal. Other powertrain modules may also be affected during the loss of motive power.

What is the issue?

During routine testing, it was discovered that customers driving Fisker Ocean vehicles may be experiencing Vehicle Safe State Protection Mode. This safety feature, implemented in electric vehicles, activates to protect the electric motor from damage when a critical issue is detected. By limiting the vehicle's capabilities, safe mode helps prevent further harm to essential components. The activation of limp mode indicates a significant issue that requires immediate attention and

28-12

serves to protect the electric motor from further damage. This mode prompts the driver to seek immediate diagnostic and repair services. An electric motor shutdown can lead to a loss of driving power, increasing the risk of a crash.

What will we do?

Fisker will release software version operating system 2.1 over the air to your vehicle. This update includes necessary upgrades to modify the torque safety monitor thresholds, adapting them to unique driving scenarios. The upgrade will be provided at no cost. Fisker's Service Department expects these remedies to be available in June 2024. Once available, the over-the-air installation process will take approximately one (1) hour.

What should you do?

Fisker recommends accepting the software installation as soon as it becomes available for your vehicle. Fisker Ocean owners can be confident that their vehicles will perform optimally after the software is installed.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please notify Fisker.

Can we assist you further?

If your Fisker authorized service provider fails to assist you in any way, please contact Fisker by calling Toll Free at 1-844-FISKER1 from 6 AM to 7 PM Pacific Time, Monday through Friday or via website at www.fiskerinc.com/contact.

Checking your vehicle for open Recalls and Service Campaigns

If you are still unable to have the repair performed without charge, or within a reasonable amount of time, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Fisker Service Department

Fisker Inc.

pg. 13

Fisker warrant

As a Fisker Ocean One

owner, what are my exclusive benefits?

With your launch-edition Fisker Ocean One, you enjoy this exclusive package of benefits, discounts, and free services uniquely connected to your vehicle:

- **Free vehicle infotainment system upgrades:** Every upgrade to your infotainment system—including the next generation ICC chip at a currently estimated worth of \$2,995—is free for you. We expect this chip to be available in the 1st half of 2025.
- **Free OTA (over the air) upgrades:** Additionally, select new features that we OTA are completely complimentary on your Fisker Ocean One during your vehicle's life (contingent upon hardware compatibility),
- **Lifetime Complimentary Premium Wireless Connectivity:** Previously 3 years, the service is now extended through the life of your vehicle, and is expected to be upgraded from 4G to

expected to be upgraded from 4G to 5G in mid-2024.

- **10-year hotspot:** Your vehicle will be equipped with a hotspot with up to 15gb of free data usage a month, active for a full decade.
- **Early access to new features:** You'll be the first to experience new vehicle features, gaining access to them before any other customers.
- **Extended warranty:** You're getting a one-year/12,000 mile global extension to your Fisker basic warranty, extending your coverage through the first seven years/72,000 miles (whichever occurs first).
- **4-year/48,000-mile service package:** Enjoy our service package that covers repairs on select components of your Fisker Ocean One within the first 4 years or 48,000 miles (whichever occurs first) at no additional cost per the parameters of your service agreement.
- **Free first tire replacement:** You will receive a free set of 4 original

equivalent) for your first tire replacement at a Fisker Certified Facility.

- \$1,000 ChargePoint gift card: Charge your Fisker Ocean One for free up to \$1,000 at ChargePoint charging stations nationwide. Please note: you must activate your gift card by the end of 2024 for it to remain valid for use. Once activated, the credits will only be applied to one account and are non-transferable.
- Future benefits that include automatic access to the Fisker Ocean One Membership Club, limited edition Fisker branded merchandise, and invitations to special events and private test drive opportunities for future vehicle models.

When will my Fisker Ocean One owner-exclusive benefits be available to me?

**Roush Restorations, LLC**

Your one safe source for quality Fisker battery repairs.
www.RoushRestorations.com

Receipt

Attn: Jim Roush
1646 Sycamore Ct
East Peoria, IL 61611
Phone: 309-369-2590 | email: Sales@RoushRestorations.com

DATE 1/4/2025
Receipt # R-5025

Customer Billing Info:

Name: Osnalza Otriz
Street Address: 23W020 Sidney Ave
City, ST ZIP: Glen Ellyn, IL 60137
Cell Phone: 773-818-6654
email: thyozz@gmail.com

VIN #: VCF1ZBU22PG004036
Miles: 14,803

Customer Concern: Cabin water pump recall, purchase and program 1 key fob.

Comments or Special Instructions: Replace recalled water pump, parts provided by manufacturer. Provided and programmed second key fob. Visa Conf # 65399D

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1.0	R&I water pump, cycle heater and top off coolant	\$ 233.00	\$ 233.00
1.0	Key Fob Programming	\$ 250.00	\$ 250.00
1.0	20% DISCOUNT	\$ (96.60)	\$ (96.60)

LABOR TOTAL \$ 386.40

1	Cabin Electric Water Pump	N/C	
1	Key Fob	\$ 399.00	\$ 399.00
1	Shop Supplies & Disposal Fees	\$ 35.00	\$ 35.00
1	20% DISCOUNT	\$ (86.80)	\$ (86.80)

PARTS TOTAL \$ 347.20

90 days parts warranty on all new parts from date of purchase. Broken tamper seals or vehicle not kept charged will void all warranties. Returned parts subject to parts restocking fees. All warranty work must be performed by Roush Restorations, LLC at our place of business.
(Shipping and labor cost are at customer's expense)

TAX RATE 8.25%

SALES TAX \$ 28.64

TOTAL (\$USD) \$ 762.24

DEPOSIT \$ -

TOTAL (\$USD) \$ 762.24

CREDIT CARD FEE \$ 27.61

TOTAL DUE \$ 789.86

AMOUNT PAID \$ 789.86

BALANCE DUE \$ -

All parts and labor must be 'paid in full' upon job completion. Failure to 'pay in full' within 10 days of completion will render all items (including those received from the customer) to be considered 'abandoned' by the customer. In addition, any customer parts or vehicles left over 30 days without a customer order of work will be considered 'abandoned'. Any 'abandoned' parts or vehicles will become immediate property of Roush Restoration, LLC without recourse.

THANK YOU FOR YOUR BUSINESS!

PS. 14

DISCOUNT TIRE10/11/2024
10:27 AMOSNALZA ORTIZ
23W020 SIDNEY AVEGLEN ELLYN, IL 60137
773.818.6654 (M)2023 FISKER
OCEAN
22"BASE ONEPlate#: 92955 EL
Miles: 11,489
Torque Specs: 105ILC 11
1145 BLOOMINGDALE RD
GLENDALE HEIGHT, IL 60139
630.784.8477Invoice #
8538907Salesperson 111
RAMIRO MLayaway Acct
1461113079

Estimated Completion Time 10:17 AM

Article	Qty	Description	FET	Price	Amount
44444	1	P255/45-22 XL		333.66	333.66
NRM		BRI ALENZA SPORT A/S 107			
BOLT PATTERN: 5-114.3					
RR					
80017	1	CERTIFICATES FOR			
NRM		REFUND, REPLACEMENT	62.16	62.16	
For tire certificate details, see					
www.discounttire.com/customer-service/certificates					
80075	1	STATE REQUIRED			
NRM		TIRE FEE	2.50	2.50	
80224	1	WASTE TIRE			
NRM		DISPOSAL FEE	3.50	3.50	
80219	1	INSTALLATION &			
NRM		LIFE OF TIRE MAINTENANCE	23.00	23.00	
Terms and Conditions can be found at					
www.discounttire.com/customer-service/invoice-terms					
APPOINTMENT: 10-11-2024 9:00 AM					

When replacing less than four tires, Discount Tire recommends that the new tires will be placed on the rear axle of the vehicle

Sub Total: 424.82
Sales Tax: 32.95
Sales Total: 457.77Layaway Refund: 50.00
Tendered: 407.77 (MSC)
Tendered Today: 407.77
Tendered Total: 457.77Please register your new tires.
Be sure to mail in the tire registration card
OR go online

www.discounttire.com/tire-registration

DISCOUNT TIRE4/05/2025
10:20 AMOSNALZA ORTIZ
23W020 SIDNEY AVEGLEN ELLYN, IL 60137
773.818.6654 (M)2023 FISKER
OCEAN
22"BASE ONEPlate#: 92955 EL
Miles: 17,027
Torque Specs: 105ILC 11
1145 BLOOMINGDALE RD
GLENDALE HEIGHT, IL 60139
630.784.8477Invoice #
8557968Salesperson 111
RAMIRO MLayaway Acct
1461118401

Estimated Completion Time 11:11 AM

Article	Qty	Description	FET	Price	Amount
179796	2	255 /45 R22 107W XL RBL FS		309.00	618.00
NRM		BRI ALENZA SPORT A/S			
MILE MILEAGE WARRANTY: 40000					
Replacing the front tires					
BOLT PATTERN: 5-114.3					
INFLATION: 34 PSI					
80017	2	CERTIFICATES FOR			
NRM		REFUND, REPLACEMENT	57.48	114.96	
For tire certificate details, see					
www.discounttire.com/customer-service/certificates					
80075	2	STATE REQUIRED			
NRM		TIRE FEE	2.50	5.00	
80224	2	WASTE TIRE			
NRM		DISPOSAL FEE	3.50	7.00	
91123	2	INSTALLATION &			
NRM		LIFE OF TIRE MAINTENANCE	25.00	50.00	
APPOINTMENT: 04-05-2025 10:15 AM					

When replacing less than four tires, Discount Tire recommends that the new tires will be placed on the rear axle of the vehicle

Sub Total: 704.96
Sales Tax: 61.07
Sales Total: 856.03Layaway Refund: 25.00
Tendered: 831.03
Tendered Today: 831.03
Tendered Total: 856.03Please register your new tires.
Be sure to mail in the tire registration card
OR go online

www.discounttire.com/tire-registration

Pg. 17

Auto zone

Rewards Account 910100XXXXXX7532
 #001252994 BT-1KT 3.49 P
 AGS
 Battery Install Kit, EA 219.99 P
 #000478446 H4-DLG
 H4-DLG
 Duralast Gold Battery, EA 22.00 P
 #000478446 CORE CHARGE
 SUBTOTAL 223.48
 CORE CHARGE 22.00
 FINAL SUBTOTAL 245.48
 STATE TAX @ 8.250% 20.25
 SALE TOTAL 265.73
 XXXXXXXXXXXX3452 VISA 265.73
 Approval # 148710

— 12V Battery

Data Source: CHIP
 AppName/Label: VISACREDIT
 AID: A0000000031010
 ARQC: AC2C82358542FC6F
 REG # 02 CSR #64 RECEIPT # 573962
 STR. TRANS #154152
 STORE #02676
 DATE 03/26/2025 09:44
 # OF ITEMS SOLD: 2



Member: OSNALZA ORTIZ
 AS of 01/20/2024 at 12:22:41 PM CST
 Your Credits Balance: 1 of 5

Don't worry about losing your receipt!
 Access your purchase history and view
 program terms and conditions at
www.autozone.com/rewards

AutoZone Rewards Support: 1-800-741-9179

PERSONAL WARRANTY INFORMATION

ORTIZ OSNALZA

60618

(773)818-6654

2023 Fisker Truck Ocean One AWD (Elec)

Item: 000478446 H4-DLG DURALAST GOLD

3 YEAR/36 MONTH WARRANTY

Battery Limited Warranty

This warranty lasts from the day you
 buy the battery to the end of the
 warranty period on this receipt. This
 warranty expires when you sell or
 transfer your vehicle.

This warranty excludes failure due to
 improper installation, other faulty
 parts, low fluid levels, abuse, off-road
 or stationary power unit usage. This
 warranty does not apply to non-marine
 batteries used in marine applications.

THIS LIMITED WARRANTY REPRESENTS THE
 TOTAL LIABILITY OF AUTOZONE FOR ANY
 BATTERY. ALL OTHER WARRANTIES IMPLIED
 BY LAW APPLICABLE TO THE BATTERY SHALL
 BE LIMITED TO THE WARRANTY PERIOD
 STATED ON THIS RECEIPT. AUTOZONE MAKES
 NO OTHER WARRANTIES, EXPRESS OR IMPLIED,
 INCLUDING THE IMPLIED WARRANTIES OF
 MERCHANTABILITY OR FITNESS FOR A
 PARTICULAR PURPOSE. AUTOZONE SHALL NOT
 BE LIABLE FOR ANY INDIRECT, SPECIAL,
 INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

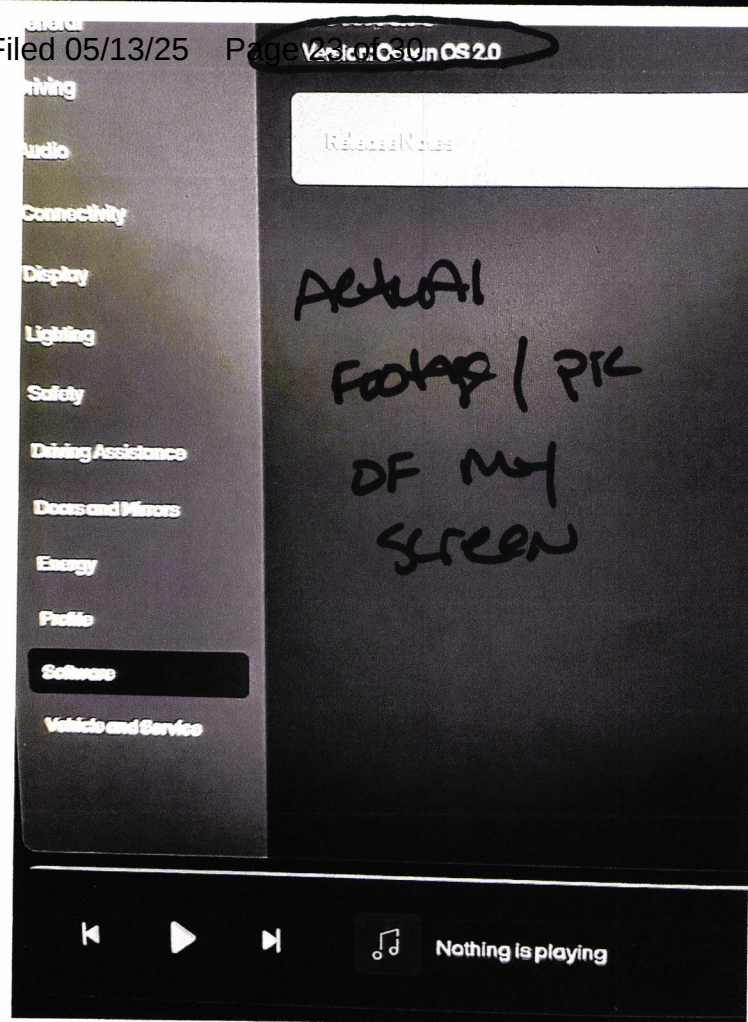
Some states do not allow limitations on
 how long an implied warranty lasts, or
 exclusion or limitation of incidental or
 consequential damages, so the above
 limitations may not apply to you. This
 warranty gives you specific legal rights,
 and you may also have other rights that
 vary from state to state.

How Did We Do?

Tell us by going to

www.autozonecares.com

73.18



AS OF 5/7/2025
VERSION 2.0

Seat Belt No retraction (SAFETY HAZARD)



pg. 19

OSALZA of tiz

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19/05/2025

19/05/2025

19/05/2025

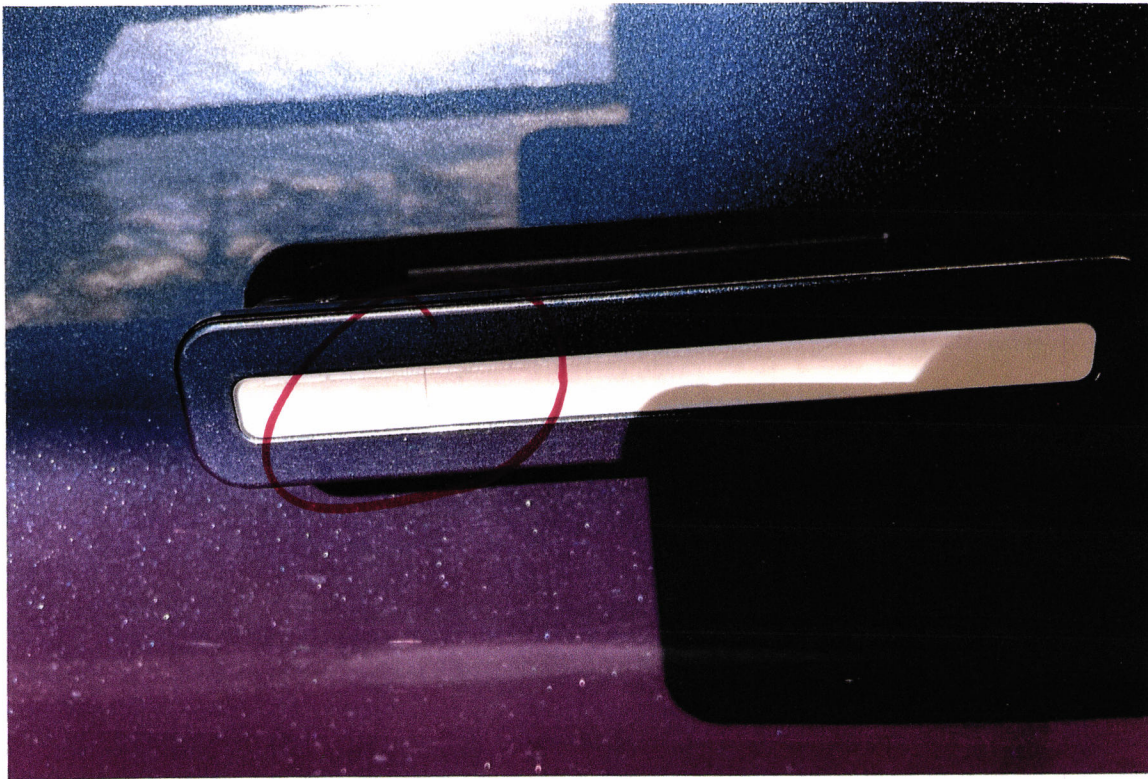
19/05/2025

2505/11/25 73 CA
0.6 MICROV

(2505/11/25) 73 CA 0.6 MICROV

5/13/25 AS/14/20

2/1/25



#3



#1



#2

P320

CRACKING OF #12

43

54

65.90

14



When FIRST happened ↔ #2



3

Glued FOR
THE PAST
10 months

pg. 28

21120 0612

When first ordered to

2

not been to

TEAG 3H

2H4401

96.89

31/10/2025 10:10:00

U.S. MAIL
POSTAL SERVICE

19801

RDC 07

IL 60139

MAY 08, 2025

\$31.40

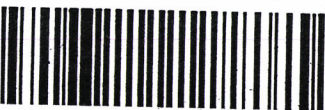
S2324H504522-10

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PS10001000006

EP13F July 2022
OD: 12 1/2 x 9 1/2PRIORITY
MAIL
EXPRESS®

EJ 676 029 323 US

CUSTOMER USE ONLY

FROM: (PLEASE PRINT)

PHONE ()

OSNAIZA ORTIZ #3870

23 WOODSIDE AVE.

GLEN ELIYN, IL. 60139

DELIVERY OPTIONS (Customer Use Only)

☐ **SIGNATURE REQUIRED** Note: The mailer must check the "Signature Required" box if the mailer: 1) Requires the addressee's signature; OR 2) Purchases additional insurance; OR 3) Purchases COD service; OR 4) Purchases Return Receipt service. If the box is not checked, the Postal Service will leave the item in the addressee's mail receptacle or other secure location without attempting to obtain the addressee's signature on delivery.

Delivery Options

- ☐ No Saturday Delivery (delivered next business day)
☐ Sunday/Holiday Delivery Required (additional fee, where available)
☐ 10:30 AM Delivery Required (additional fee, where available)
 *Refer to USPS.com® or local Post Office™ for availability.

TO: (PLEASE PRINT)

PHONE ()

OFFICE OF CLERK OF THE
 UNITED STATES BANKRUPTCY
 COURT FOR THE DISTRICT OF DELAWARE
 824 N. MARKET ST.
 WILMINGTON, DELAWARE
 19801

ZIP + 4® (U.S. ADDRESSES ONLY)

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 ■ \$100.00 insurance included.

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PAYMENT BY ACCOUNT (if applicable)

USPS® Corporate Acct. No.

Federal Agency Acct. No. or Postal Service™ Acct. No.

ORIGIN (POSTAL SERVICE USE ONLY)

☐ 1-Day☐ 2-Day☐ Military☐ DPO

PO ZIP Code

Scheduled Delivery Date

Postage

60139

5-9-25

\$ 31.40

Date Accepted (MM/DD/YY)

Scheduled Delivery Time

Insurance Fee

COD Fee

5-8-25

10:30 AM
12 NOON

\$

\$

Time Accepted

10:30 AM Delivery Fee

Return Receipt Fee

Live Animal Transportation Fee

10:38 AM

\$

\$

\$

Special Handling/Fragile

Sunday/Holiday Premium Fee

Total Postage & Fees

\$

\$

\$ 31.40

Weight

☐ Flat Rate

Accepted Employee Initials

5 lbs.

028

\$ 31.40

DELIVERY (POSTAL SERVICE USE ONLY)

Delivery Attempt (MM/DD/YY)

Time

☐ AM☐ PM

Employee Signature

Delivery Attempt (MM/DD/YY)

Time

☐ AM☐ PM

Employee Signature

LABEL 11-B, MARCH 2019

PSN 7690-02-000-9996

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