

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE**

In re:

AN Global, LLC, *et al.*,¹

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

Obj. Deadline: June 10, 2025 at 4:00 p.m. (ET)

**NOTICE OF FILING OF ELEVENTH MONTHLY REPORT
OF CARROLL SERVICES LLC FOR THE PERIOD FROM
FEBRUARY 1, 2025 THROUGH AND INCLUDING FEBRUARY 28, 2025**

PLEASE TAKE NOTICE that on June 21, 2024, the Court entered the *Order (I) Authorizing the Retention of Carroll Services LLC to Provide James Carroll as Wind-Down Administrator as of April 5, 2024, (II) Authorizing the Resignation of James Feltman as Chief Restructuring Officer, and (III) Granting Related Relief* [Docket No. 932] (the “Retention Order”).

PLEASE TAKE FURTHER NOTICE that in accordance with the Retention Order, Carroll Services LLC (“Carroll”) hereby files its eleventh monthly compensation report for the period February 1, 2025 through and including February 28, 2025 (the “Monthly Report”) in the form attached hereto as **Exhibit 1**.

PLEASE TAKE FURTHER NOTICE that any responses or objections (the “Objections”) to the Monthly Report shall be in writing and shall conform to the Federal Rules of Bankruptcy Procedure and the Local Rules of the United States Bankruptcy Court for the District

¹ The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



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of Delaware. Objections must be filed with the Court and served on counsel to the Debtors, Hughes Hubbard & Reed LLP, One Battery Park Plaza, New York, New York 10004 (Kathryn A. Coleman, Esq. (katie.coleman@hugheshubbard.com) and Jeffrey S. Margolin, Esq. (jeff.margolin@hugheshubbard.com)) and Potter Anderson & Corroon LLP, 1313 North Market Street, 6th Floor, Wilmington, Delaware 19801 (Jeremy W. Ryan, Esq. (jryan@potteranderson.com) and Gregory J. Flasser (gflasser@potteranderson.com)), no later than **June 10, 2025 at 4:00 p.m. (Eastern Time)**. (the “Objection Deadline”).

PLEASE TAKE FURTHER NOTICE that, in accordance with the Retention Order, if no Objection to the Monthly Report is filed and served by the Objection Deadline, all compensation provided in the Monthly Report may not be subject to further review by the Court.

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Dated: May 27, 2025
Wilmington, Delaware

Respectfully submitted,

/s/ Gregory J. Flasser

Jeremy W. Ryan (No. 4057)

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Counsel for the Debtors and Debtors in Possession

EXHIBIT 1

CARROLL SERVICES LLC

May 25, 2025

Agile Thought, Inc.

Invoice

**For services rendered by James P. Carroll in his
capacity as Independent Director and Wind Down
Administrator - thru February 28, 2025 - 35.0 hours.**

\$ 17,325.00

Amount Due

\$ 17,325.00

**Please remit directly to:
Carroll Services LLC
19680 Marino Lakes Cir.
Unit 2403
Miromar Lakes, FL 33913**

Wire transfer Instructions

**Beneficiary: Carroll Services LLC
Routing #: 272480678
Acct: 101335517092
Lake Michigan Credit Union
4450 Bonita Beach Rd., Ste 15
Bonita Springs, FL 34134**

**CARROLL SERVICES LLC
19680 Marino Lakes Circle
Unit 2403
Miromar Lakes, FL 33913
Cell: 617-899-9007**

Carroll Services, LLC
19430 Marino Lake Cir. Unit 2403
Miramar Lakes, FL 33913
617-899-9007

<u>Date</u>	<u>Hours</u>	<u>Description of Work</u>	
2/3	2.10	Call with GE (.4)[E] update gain/loss calculation (.8)[F] review of DE franchise tax obligations (.9) [F]	
2/4	1.00	Update and circulate Gain/loss calcs (.4)[F] review of weekly disbursement request and 13 week cash flow forecast, circulate comments (.6)[C]	
2/5	0.80	Review and respond to emails with Carolynne (.2)[C] review of business plan for Anzen and Sapi (.6)[F]	
2/6	4.00	Review of APA and prepare for call (.4)[F] call with Carolynne - gain/loss calcs (1.5)[F] call with Hancock and tax group (.9)[F] review and respond to emails from Ins. Broker (.3)[J] call with counsel (.4)[J] draft email to Luis - VAT reporting (.3)[F] respond to emails from Carolynne (.2)[F]	
2/7	2.10	Draft email to BT (.3)[E] call with GE (.3)[E] call with R&G (.4)[F] follow up emails to Creel (.2)[F] call with counsel (.4)[F] call with BT (.5)[E]	
2/10	0.50	Call with GE and BT (.5)[E]	
2/11	1.50	Call with Creel/BT/GE (.4)[F] call with Creel/BT - VAT tax (.4)[F] review revise calcs on Franchise tax 23, 24 and 25 (.7) [F]	
2/12	3.60	Review and approve of weekly disbursements (.2)[C] review of 13 week cash flow and send comments to Carolynne (.6)[C] respond to questions from PAC - Franchise Taxes (.3)[F] review of dismissal schedule (.4)[A] call with Carolynne and Ivan - cash issues (.9)[C] update gain/loss calc - VAT impact (.6)[F] review of docket for professional fees (.6)[C]	
2/13	1.00	Review and respond to emails from Ivan - cash issues (.7)[C] review and approve of Franchise tax filing (.3)[F]	
2/15	3.40	Work on staffing reports for court submission (3.4)[A]	
2/17	1.40	Attend call with Hancock (1.0)[F] review and respond to emails from counsel (.4)[F]	
2/18	0.40	Review of docket for professional fee submissions/approvals (.4)[C]	
2/19	0.80	Review of 13 week cash flow schedule (.5)[C] review of disbursements and follow up emails with Ivan (.3)[C]	
2/20	2.20	Call with Ins. Underwriters (.3)[J] emails with PAC (.2)[J] call with Carolynne and Ivan - accounts closures (1.3)[C] process prof fee approvals (.4)[C]	
2/21	1.70	Review of vendor invoices (.3)[C] attend call with GE / BT (.3)[E] call with PAC review of coverage options (.6)[E] follow up calls regarding tail coverage and bind coverage (.5)[J]	
2/22	2.10	Develop updated balance sheet for 2023 franchise and income tax calcs (2.1)[F]	
2/24	4.80	Complete Par Value calc draft franchise letter to PAC (1.1)[F] develop asset values for VAT billing (1.2)[F] emails with counsel corrections to Franchise tax calcs (.4)[F] reconcile prof fee escrow (2.1)[C]	
2/26	1.00	Review and respond to emails regarding franchise tax filing (.4)[F] review and comment on 13 week cash flow forecast (.6)[C]	
2/28	0.60	Review of franchise tax filing requests (.3)[F] call with Carolynne (.3)[F]	
	<u>35.00</u>	J. Carroll hours @ \$495	17,325.00
	0.00		<u>0.00</u>
			17,325.00
		Expenditures	
		Airfare	0.00
		Hotel	0.00
		Other	<u>0.00</u>
		Total Invoice Amount	<u>17,325.00</u>

COMPENSATION BY PROJECT CATEGORY
Carroll Services LLC
Feb-25

Task Code	Task Category	Total Hours	Total Fees
A	Case Administration	3.8	\$ 1,881.00
B	Monthly Operating Reports/US Trustee Fees	-	\$ -
C	Cash Management / Reconciliations / Budgets	9.7	\$ 4,801.50
D	Claims Analysis / Reconciliations	-	\$ -
E	Litigation/Causes of Action	3.3	\$ 1,633.50
F	Tax Issues	16.5	\$ 8,167.50
G	Asset Management	-	\$ -
H	Employee Benefits / Payroll Related	-	\$ -
I	Court Filings / Pleadings	-	\$ -
		1.7	\$ 841.50
Totals		35.0	\$ 17,325.00