

**IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE DISTRICT OF DELAWARE**

In re:

AN Global, LLC, *et al.*,<sup>1</sup>

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

**Obj. Deadline: June 10, 2025 at 4:00 p.m. (ET)**

**NOTICE OF FILING OF THIRTEENTH MONTHLY REPORT  
OF CARROLL SERVICES LLC FOR THE PERIOD FROM  
APRIL 1, 2025 THROUGH AND INCLUDING APRIL 30, 2025**

**PLEASE TAKE NOTICE** that on June 21, 2024, the Court entered the *Order (I) Authorizing the Retention of Carroll Services LLC to Provide James Carroll as Wind-Down Administrator as of April 5, 2024, (II) Authorizing the Resignation of James Feltman as Chief Restructuring Officer, and (III) Granting Related Relief* [Docket No. 932] (the “Retention Order”).

**PLEASE TAKE FURTHER NOTICE** that in accordance with the Retention Order, Carroll Services LLC (“Carroll”) hereby files its thirteenth monthly compensation report for the period April 1, 2025 through and including April 30, 2025 (the “Monthly Report”) in the form attached hereto as **Exhibit 1**.

**PLEASE TAKE FURTHER NOTICE** that any responses or objections (the “Objections”) to the Monthly Report shall be in writing and shall conform to the Federal Rules of Bankruptcy Procedure and the Local Rules of the United States Bankruptcy Court for the District

<sup>1</sup> The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



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of Delaware. Objections must be filed with the Court and served on counsel to the Debtors, Hughes Hubbard & Reed LLP, One Battery Park Plaza, New York, New York 10004 (Kathryn A. Coleman, Esq. (katie.coleman@hugheshubbard.com) and Jeffrey S. Margolin, Esq. (jeff.margolin@hugheshubbard.com)) and Potter Anderson & Corroon LLP, 1313 North Market Street, 6th Floor, Wilmington, Delaware 19801 (Jeremy W. Ryan, Esq. (jryan@potteranderson.com) and Gregory J. Flasser (gflasser@potteranderson.com)), no later than **June 10, 2025 at 4:00 p.m. (Eastern Time)**. (the “Objection Deadline”).

**PLEASE TAKE FURTHER NOTICE** that, in accordance with the Retention Order, if no Objection to the Monthly Report is filed and served by the Objection Deadline, all compensation provided in the Monthly Report may not be subject to further review by the Court.

*[Remainder of page intentionally left blank.]*

Dated: May 27, 2025  
Wilmington, Delaware

Respectfully submitted,

/s/ Gregory J. Flasser

Jeremy W. Ryan (No. 4057)

R. Stephen McNeill (No. 5210)

Gregory J. Flasser (No. 6154)

Levi Akkerman (No. 7015)

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*Counsel for the Debtors and Debtors in Possession*

**EXHIBIT 1**

# CARROLL SERVICES LLC

**May 25, 2025**

**Agile Thought, Inc.**

## Invoice

**For services rendered by James P. Carroll in his  
capacity as Independent Director and Wind Down  
Administrator - thru April 30, 2025 - 24.8 hours.**

**\$ 12,276.00**

**Amount Due**

**\$ 12,276.00**

**Please remit directly to:  
Carroll Services LLC  
19680 Marino Lakes Cir.  
Unit 2403  
Miromar Lakes, FL 33913**

## Wire transfer Instructions

**Beneficiary: Carroll Services LLC  
Routing #: 272480678  
Acct: 101335517092  
Lake Michigan Credit Union  
4450 Bonita Beach Rd., Ste 15  
Bonita Springs, FL 34134**

**CARROLL SERVICES LLC  
19680 Marino Lakes Circle  
Unit 2403  
Miromar Lakes, FL 33913  
Cell: 617-899-9007**

**Carroll Services, LLC**  
**19660 Marino Lake Cir. Unit 2403**  
**Miromar Lakes, FL 33913**  
**617-899-9007**

<u>Date</u>	<u>Hours</u>	<u>Description of Work</u>	
4/1	1.00	Call with Luis and PAC (.5)[F] call with Hancock NOLs and COD Income (.5)[F]	
4/2	0.90	Review of 13 week cash flow, email with Carolynne (.3)[C] attend cash call (.6)[C]	
4/3	1.40	Call with BT/GE (.5)[E] call with Carolynne/Ivan/Rodrigo (.3)[C] call with counsel (.2)[E] review and respond to email from counsel - calls to follow up fwd to GE (.4)[E]	
4/8	0.40	Call with Carolynne - VAT - cash issues (.4)[F]	
4/9	0.90	Call with counsel - UST meeting (.2)[E] review of 13 week cash flow (.3)[C] attend cash call (.4)[C]	
4/11	0.40	Review and respond to Hancock advice on asset allocation (.4)[F]	
4/12	2.20	Review and authorize 2023 Tax filings (2.2)[F]	
4/15	1.00	Review and sign AN USA tax filings (.8)[F] email with Carolynne and review of disbursements for the week (.2)[C]	
4/16	1.00	Review of 13 week cash flow (.2)[C] review of disbursements email to Rodrigo (.2)[C] review of Hancock tax filing (.3)[F] emails with Carolynne - audit fees (.3) [C]	
4/17	0.60	Emails with Carolynne (.2)[F] review and sign tax return (.4)[F]	
4/18	0.70	Emails with Carolynne and Rodrigo (.2)[C] call with GE (.2)[E] research debt position (.3)[C]	
4/21	0.30	Review and respond to debt calculations (.3)[C]	
4/22	2.10	Work on January MOR (2.1)[B]	
4/23	1.90	Review of cash flow forecast (.2)[C] attend cash call (.3)[C] review and approve disbursements (.2)[C] review of latest asset sale scenario by Mexican tax counsel (.6)[F] call with PAC asset transfer (.6)[F] email Luis (.1) [F]	
4/24	3.20	Email with Hancock (.2)[F] Review of Hancock filing (.4)[F] call with Carolynne - review of Oldco debt journal entries (1.4)[C] call with Luis/BT (1.0)[F] follow up email with Hancock (.2)[F]	
4/26	0.80	Review of debt information (.8)[C]	
4/28	3.00	Work on Debt reconciliation (1.2)[C] process Minn tax return (.6)[F] review of debt entries, call with Carolynne (.6)[C] complete deficiency claim analysis (.6)[D]	
4/29	2.30	Draft journal entries for Mexican entities (2.3)[G]	
4/30	0.70	Review of 13 week cash flow (.2)[C] attend cash call (.5)[C]	
	<u>24.80</u>	J. Carroll hours @ \$495	12,276.00
	0.00		<u>0.00</u>
			12,276.00
		<b>Expenditures</b>	
	Airfare		0.00
	Hotel		0.00
	Other		<u>0.00</u>
		<b>Total Invoice Amount</b>	<u><b>12,276.00</b></u>

**COMPENSATION BY PROJECT CATEGORY**  
**Carroll Services LLC**  
**Apr-25**

<b>Task Code</b>	<b>Task Category</b>	<b>Total Hours</b>	<b>Total Fees</b>
A	Case Administration	0.4	\$ 198.00
B	Monthly Operating Reports/US Trustee Fees	-	\$ -
C	Cash Management / Reconciliations / Budgets	6.5	\$ 3,217.50
D	Claims Analysis / Reconciliations	0.6	\$ 297.00
E	Litigation/Causes of Action	1.6	\$ 792.00
F	Tax Issues	13.4	\$ 6,633.00
G	Asset Management	2.3	\$ 1,138.50
H	Employee Benefits / Payroll Related	-	\$ -
I	Court Filings / Pleadings	-	\$ -
		-	\$ -
<b>Totals</b>		<b>24.8</b>	<b>\$ 12,276.00</b>