

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

In re:)	
)	Chapter 11
AVAYA INC., <i>et al.</i> , ¹)	Case No. 23-90028 (DRJ)
)	
Debtors.)	(Jointly Administered)
)	

CERTIFICATE OF SERVICE

I, Jennifer Westwood, depose and say that I am employed by Kurtzman Carson Consultants LLC (KCC), the claims and noticing agent for the Debtors in the above-captioned case.

On February 14, 2023, at my direction and under my supervision, employees of KCC caused to be served the following documents via Electronic Mail upon the service list attached hereto as **Exhibit A**:

- **Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 50]
- **Disclosure Statement Relating to the Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 51]
- **Debtors' Emergency Motion for Entry of an Order (I) Scheduling a Combined Disclosure Statement Approval and Plan Confirmation Hearing, (II) Conditionally Approving the Disclosure Statement, (III) Establishing a Plan and Disclosure Statement Objection Deadline and Related Procedures, (IV) Approving the Solicitation Procedures, (V) Approving the Combined Notice, (VI) Extending the Time by Which the U.S. Trustee Convenes a Meeting of Creditors and the Debtors File (A) Schedules and Sofas and (B) Rule 2015.3 Financial Reports, and (VII) Granting Related Relief** [Docket No. 52]
- **Notice of Virtual First Day Hearing** [Docket No. 60]

¹ A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' proposed claims and noticing agent at <http://www.kccllc.net/avaya>. The location of Debtor Avaya Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is 350 Mount Kemble Avenue, Morristown, New Jersey 07960.



- **Agenda for First Day Hearing on February 15, 2023 at 9:00 a.m. (Prevailing Central Time)** [Docket No. 61]

Furthermore, on February 14, 2023, at my direction and under my supervision, employees of KCC caused to be served the following documents via Electronic Mail upon the service list attached hereto as **Exhibit B**; and via Facsimile upon the service lists attached hereto as **Exhibit C** and **Exhibit D**:

- **Notice of Virtual First Day Hearing** [Docket No. 60]
- **Agenda for First Day Hearing on February 15, 2023 at 9:00 a.m. (Prevailing Central Time)** [Docket No. 61]

Dated: February 15, 2023

/s/ Jennifer Westwood

Jennifer Westwood
KCC
222 N Pacific Coast Highway,
3rd Floor
El Segundo, CA 90245
Tel 310.823.9000

Exhibit A

Exhibit A
Master Service List
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Top 30 Unsecured Creditor	AB SOFT INC	LORA PASLOVA	lora.paslova@ab-soft.net
Counsel to the Majority 1L Ad Hoc Group	Akin Gump Strauss Hauer & Feld	Attn Ira Dizengoff, Philip Dublin, Naomi Moss	idizengoff@akingump.com; pdublin@akingump.com; nmoss@akingump.com
Counsel to the Majority 1L Ad Hoc Group	Akin Gump Strauss Hauer & Feld	M Brimimage, L Lawrence	mbrimimage@akingump.com; llawrence@akingump.com
Alabama Attorney General	Alabama Attorney General	Attn Bankruptcy Department	consumerinterest@Alabamaag.gov
Alaska Attorney General	Alaska Attorney General	Attn Bankruptcy Department	attorney.general@alaska.gov
Top 30 Unsecured Creditor	ALTRAN ACT S A S	AMIT OBEROI	All_revenue_team@capgemini.com
American Samoa Attorney General	American Samoa Attorney General	Attn Bankruptcy Department	ag@la.as.gov
Arizona Attorney General	Arizona Attorney General	Attn Bankruptcy Department	AGInfo@azag.gov
Arkansas Attorney General	Arkansas Attorney General	Attn Bankruptcy Department	OAG@ArkansasAG.gov
Top 30 Unsecured Creditor	AVNET INC	Karina Seir	Avnet-Pmt-Remit@avnet.com
2.25% Convertible Notes Trustee	Bank of New York Mellon	Mindy M. Wrzesinski, Senior Analyst, Client Service	Melinda.m.wrzesinski@bnymellon.com
Top 30 Unsecured Creditor	BETSOL LLC	AMANDA CHAMBERS	AccountsReivable@betsol.com
Counsel for the Ad Hoc Noteholder Group	Bracewell	William A. (Trey) Wood III	trey.wood@bracewell.com
California Attorney General	California Attorney General	Attn Bankruptcy Department	AGelectronicsservice@doj.ca.gov
Top 30 Unsecured Creditor	CIS SECURE COMPUTING INC	MARIA KIM	ACCOUNTSRECEIVABLE@CISSECURE.COM
Prepetition ABL Agent	Citibank, N.A.	Allister Chan	allister.chan@citi.com
Colorado Attorney General	Colorado Attorney General	Attn Bankruptcy Department	attorney.general@coag.gov
Top 30 Unsecured Creditor	CONCENTRIX CVG CUSTOMER MANAGEMENT	Trish McGarvey	Trish.McGarvey@concentrix.com
Connecticut Attorney General	Connecticut Attorney General	Attn Bankruptcy Department	attorney.general@ct.gov
Top 30 Unsecured Creditor	ConvergeOne	Joy Amelia	wirealerts@convergeone.com
Top 30 Unsecured Creditor	DATADOG INC	Robert Grant	robert.grant@datadoghq.com
Counsel to First Lien Term Loan Agent (Goldman Sachs)	Davis Polk & Wardwell LLP	James Florack, Brian Resnick, Benjamin Cheng	james.florack@davispolk.com; brian.resnick@davispolk.com; benjamin.cheng@davispolk.com
Counsel to Prepetition ABL Agent (Citibank, N.A.)	Davis Polk & Wardwell LLP	Linder, Max J., Falk, Aryeh Ethan, Schaible, Damian S.	max.linder@davispolk.com; aryeh.falk@davispolk.com; damian.schaible@davispolk.com
Counsel to DIP Lender	Debevoise & Plimpton LLP	Sidney P. Levinson, Emily MacKay	slevinson@debevoise.com; efmackay@debevoise.com
Delaware Attorney General	Delaware Attorney General	Attn Bankruptcy Department	attorney.general@state.de.us
District of Columbia Attorney General	District of Columbia Attorney General	Attn Bankruptcy Department	oag@dc.gov
Florida Attorney General	Florida Attorney General	Attn Bankruptcy Department	citizenservices@myfloridalegal.com; oag.civil.eserve@myfloridalegal.com
Georgia Attorney General	Georgia Attorney General	Attn Bankruptcy Department	Agcarr@law.ga.gov
First Lien Term Loan Agent	Goldman Sachs	AJ McCort, Corporate Loan Agency	AJ.McCort@ny.email.gs.com; Luke.Qiu@gs.com
Top 30 Unsecured Creditor	GOOGLE LLC	Jocelyn de Almeida	jdealmeida@google.com
Counsel to the B-3 Ad Hoc Group	Gray Reed	Jason Brookner	jbrookner@grayreed.com
Top 30 Unsecured Creditor	GREAT SOFTWARE LABORATORY PVT LTD	Amod Bhat	amod.bhat@gslab.com
Guam Attorney General	Guam Attorney General	Attn Bankruptcy Department	law@guamag.org; civil litigation@oagguam.org
Hawaii Attorney General	Hawaii Attorney General	Attn Bankruptcy Department	hawaiiag@hawaii.gov
Counsel to Prepetition ABL Agent (Citibank, N.A.)	Haynes and Boone, LLP	C Beckham, Jr., K Norfleet, R Sherald	charles.beckham@haynesboone.com; kelli.norfleet@haynesboone.com; rencia.sherald@haynesboone.com
Idaho Attorney General	Idaho Attorney General	Attn Bankruptcy Department	AGLabrador@ag.idaho.gov
Illinois Attorney General	Illinois Attorney General	Attn Bankruptcy Department	attorney_general@atg.state.il.us; michelle@lisamadigan.org
Indiana Attorney General	Indiana Attorney General	Attn Bankruptcy Department	info@atg.in.gov
Top 30 Unsecured Creditor	INNOVATIA TECHNICAL SERVICES INC	Andrea Sherwood	andrea.sherwood@innovatia.net
Top 30 Unsecured Creditor	INTRADIEM INC	Bryan Menetre Jr.	ar@intradiem.com
Iowa Attorney General	Iowa Attorney General	Attn Bankruptcy Department	IDR.Bankruptcy@ag.iowa.gov
Kansas Attorney General	Kansas Attorney General	Attn Bankruptcy Department	derek.schmidt@ag.ks.gov
Kentucky Attorney General	Kentucky Attorney General	Attn Bankruptcy Department	attorney.general@ag.ky.gov
Louisiana Attorney General	Louisiana Attorney General	Attn Bankruptcy Department	Executive@ag.louisiana.gov; ConstituentServices@ag.louisiana.gov
Top 30 Unsecured Creditor	LUXOFT GLOBAL OPERATIONS GMBH	Ioana Mihut	LGOAvayaCoupa@luxoft.com
Maine Attorney General	Maine Attorney General	Attn Bankruptcy Department	attorney.general@maine.gov
Top 30 Unsecured Creditor	MARKETSOURCE INC	Miatta Sonii	FinanceOps-AssociateTeam@marketsource.com
Maryland Attorney General	Maryland Attorney General	Attn Bankruptcy Department	oag@oag.state.md.us
Massachusetts Attorney General	Massachusetts Attorney General	Attn Bankruptcy Department	ago@state.ma.us
Top 30 Unsecured Creditor	MERA SOFTWARE SERVICES INC	Bill Timm	Bill.timm@orioninc.com
Michigan Attorney General	Michigan Attorney General	Attn Bankruptcy Department	mia@michigan.gov
Top 30 Unsecured Creditor	MICROSOFT CORPORATION	Oliver Raymond	Oliver.Raymond@microsoft.com
Minnesota Attorney General	Minnesota Attorney General	Attn Bankruptcy Department	ag.replies@ag.state.mn.us
Mississippi Attorney General	Mississippi Attorney General	Attn Bankruptcy Department	fhell@ago.ms.gov; attorney.general@ago.ms.gov
Missouri Attorney General	Missouri Attorney General	Attn Bankruptcy Department	attorney.general@ago.mo.gov
Montana Attorney General	Montana Attorney General	Attn Bankruptcy Department	contactocp@mt.gov

Exhibit A
Master Service List
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Counsel to 2.25% Convertible Notes Trustee (Bank of New York Mellon)	Morgan, Lewis & Bockius LLP	G Siegel, M Ziegler, C Liu	matthew.ziegler@morganlewis.com; charlie.liu@morganlewis.com
Counsel to 2.25% Convertible Notes Trustee (Bank of New York Mellon)	Morgan, Lewis & Bockius LLP	Glenn Siegel, Partner	glenn.siegel@morganlewis.com
Nebraska Attorney General	Nebraska Attorney General	Attn Bankruptcy Department	NEDOJ@nebraska.gov; Ago.info.help@nebraska.gov
Nevada Attorney General	Nevada Attorney General	Attn Bankruptcy Department	AgInfo@ag.nv.gov
New Hampshire Attorney General	New Hampshire Attorney General	Attn Bankruptcy Department	attorneygeneral@doj.nh.gov
New Jersey Attorney General	New Jersey Attorney General	Attn Bankruptcy Department	Heather.Anderson@law.njoag.gov; ocs@njoag.gov
New Mexico Attorney General	New Mexico Attorney General	Attn Bankruptcy Department	hbaldas@nmag.gov
New York Attorney General	New York Attorney General	Attn Bankruptcy Department	Norman.fivel@ag.ny.gov; Louis.Testa@ag.ny.gov;
North Carolina Attorney General	North Carolina Attorney General	Attn Bankruptcy Department	letitia.james@ag.ny.gov
North Dakota Attorney General	North Dakota Attorney General	Attn Bankruptcy Department	dlennon@ncdoj.gov; ncago@ncdoj.gov
Top 30 Unsecured Creditor	NUANCE COMMUNICATIONS INC	STEPHANIE BODAH	ndag@nd.gov
Top 30 Unsecured Creditor	OD SOFT LLC	OLEKSII BATYREV	ar@nuance.com
Ohio Attorney General	Ohio Attorney General	Attn Bankruptcy Department	abatyrev@gmail.com
Oklahoma Attorney General	Oklahoma Attorney General	Attn Bankruptcy Department	Jonathan.fulkerson@ohioattorneygeneral.gov; trish.lazich@ohioattorneygeneral.gov
Oregon Attorney General	Oregon Attorney General	Attn Bankruptcy Department	ConsumerProtection@oag.ok.gov
Counsel to the B-3 Ad Hoc Group	Paul, Weiss, Rifkind, Wharton & Garrison LLP	Attn Andrew N. Rosenberg, Brian Hermann, Brian Bolin, Joe Graham, Xu Pang	AttorneyGeneral@doj.state.or.us; Lisa.Udland@doj.state.or.us
Pennsylvania Attorney General	Pennsylvania Attorney General	Attn Bankruptcy Department	arosenberg@paulweiss.com; bhermann@paulweiss.com; bbolin@paulweiss.com; jgraham@paulweiss.com; xpang@paulweiss.com
Pension Benefit Guaranty Corporation	Pension Benefit Guaranty Corporation	Attn Cassandra C Burton	info@attorneygeneral.gov
Pension Benefit Guaranty Corporation	Pension Benefit Guaranty Corporation	Attn Director, CFRD	burton.cassandra@pbgc.gov
Puerto Rico Attorney General	Puerto Rico Attorney General		SACompliance@pbgc.gov
Top 30 Unsecured Creditor	RED HAT INC	Adam C Kuzinski	fernando.figuroa@justicia.pr.gov
Rhode Island Attorney General	Rhode Island Attorney General	Attn Bankruptcy Department	akuzinsk@redhat.com
Top 30 Unsecured Creditor	RIMINI STREET INC	Sebastian Grady	ag@riag.ri.gov
Counsel to DIP Agent	Ropes & Gray LLP	Mark Somerstein	sgrady@riministreet.com
Counsel to DIP Agent	Ropes & Gray LLP	Patricia Chen	mark.somerstein@ropesgray.com
SEC Regional Office	Securities & Exchange Commission	Fort Worth Regional Office	patricia.chen@ropesgray.com
SEC Headquarters	Securities & Exchange Commission	Secretary of the Treasury	dfw@sec.gov
Counsel to 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee (Wilmington Trust)	Seward & Kissel LLP	John R. Ashmead, Partner	secbankruptcy@sec.gov
Top 30 Unsecured Creditor	SHI INTERNATIONAL CORP	RICK MARKS	ashmead@sewkis.com
Top 30 Unsecured Creditor	Solaborate LLC	Stanley M. Gibson	Rick_Marks@SHI.com
South Carolina Attorney General	South Carolina Attorney General	Attn Bankruptcy Department	sgibson@jmbm.com
South Dakota Attorney General	South Dakota Attorney General	Attn Bankruptcy Department	sballington@scag.gov; info@scag.gov
Legal Advisors to the Convertible Notes Ad Hoc Group	Sullivan & Cromwell LLP	Ari B. Blaut, Jim Bromley, Benjamin Beller	atghelp@state.sd.us
Top 30 Unsecured Creditor	SUTHERLAND GLOBAL SERVICES	Vijay Venugopal	blauta@sullcrom.com; bromleyj@sullcrom.com; bellerb@sullcrom.com
Top 30 Unsecured Creditor	SYNCREON TECHNOLOGY USA LLC	BECKY WELLS	SGSAvayaInvoices@Sutherlandglobal.com
Top 30 Unsecured Creditor	TAPFIN PROCESS SOLUTIONS	Katie Powers	AccountsReceivableUS17@syncreon.com
Tennessee Attorney General	Tennessee Attorney General	Attn Bankruptcy Department	katie.powers@tapfin.com
Texas Attorney General	Texas Attorney General	Attn Bankruptcy Department	agattorneys@ag.tn.gov
Texas Attorney General	Texas Attorney General	Attn Bankruptcy Department	bankruptcytax@oag.texas.gov; communications@oag.texas.gov
Texas State EPA Agency	Texas Commission on Environmental Quality	Office of the Commissioner	bankruptcytax@oag.texas.gov; communications@oag.texas.gov
Top 30 Unsecured Creditor	The Bank of New York Mellon Trust Company	Christopher Greene	info@tceq.texas.gov
Top 30 Unsecured Creditor	TMA SOLUTIONS CO LTD	Alex Newcombe	CHRISTOPHER.GREENE@BNYMELLON.COM
United States Attorney Office for the Southern District of Texas	US Attorney Office, Southern District of Texas		anewcombe@tma.com.vn
Office of the U.S. Trustee for the Southern District of Texas	US Trustee for the Southern District of Texas (Houston Division)	Jason B. Ruff, Christopher R. Travis	usatxs.bankruptcy@usdoj.gov
Utah Attorney General	Utah Attorney General	Attn Bankruptcy Department	Jayson.B.Ruff@usdoj.gov; C.Ross.Travis@usdoj.gov
Top 30 Unsecured Creditor	VERINT AMERICAS INC	Emily Sandoval	uag@utah.gov
Vermont Attorney General	Vermont Attorney General	Attn Bankruptcy Department	Emily.Sandoval@verint.com
Virgin Islands Attorney General	Virgin Islands Attorney General	Attn Bankruptcy Department	ago.info@vermont.gov
Virginia Attorney General	Virginia Attorney General	Attn Bankruptcy Department	info@usvidoj.com
Top 30 Unsecured Creditor	VMWARE INC	Michael Stivers	mailoag@oag.state.va.us
Washington Attorney General	Washington Attorney General	Attn Bankruptcy Department	mstivers@vmware.com
			emailago@atg.wa.gov

Exhibit A
Master Service List
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
West Virginia Attorney General	West Virginia Attorney General	Attn Bankruptcy Department	consumer@wvago.gov
6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee	Wilmington Trust	Emilia Gazzuolo, Client Administrator	EGAZZUOLO@WilmingtonTrust.com; HField@wilmingtontrust.com; WBUCKLEY@WilmingtonTrust.com
Wisconsin Attorney General	Wisconsin Attorney General	Attn Bankruptcy Department	radke@doj.state.wi.us;
Top 30 Unsecured Creditor	WISTRON CORPORATION	Stanley Chung	josh.kaul@doj.state.wi.us stanley_ch_chung@wistron.com
Wyoming Attorney General	Wyoming Attorney General	Attn Bankruptcy Department	judy.mitchell@wyo.gov; ag@wyo.gov

Exhibit B

Exhibit B
Affected Parties Service List
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Banks	Bank of America, NA	Angela Rodrigues, Ross Sandora, Taisiya Y. Adams, Yi-Xin Soh	angela.m.rodrigues@bofa.com; joseph.sandora@bofa.com; taisiya.y.adams@bofa.com; yi-xin.soh@bofa.com
Banks	Bank of America, NA	Johnny Bravo	dedicatedeasttwo@bankofamerica.com
Banks	British Saudi Bank	Saud Alturki, SABB - Head Office	sabb@sabb.com
Banks	Citibank	Stella Zhang, Technology Corporate Banking	stella1.zhang@citi.com
Banks	Delaware Trust Co	David Straub, Director of BD	dave.straub@delawaretrust.com
Banks	Goldman Sachs Asset Management	Kelley Hutchison, VP Liquidity Solutions	Kelley.Hutchison@gs.com
Banks	Goldman Sachs Asset Management	Patrick Haggerty	Patrick.Haggerty@gs.com
Banks	Goldman Sachs Bank USA	Bill Jenkins, Transaction Banking	william.jenkins@gs.com
Banks	Goldman Sachs Bank USA, as Escrow Agent	Attn: Transaction Banking Client Service	gs-txb-escrow@gs.com
Banks	JPMorgan Chase Bank, N.A.	Renee McClure	Renee.McClure@jpmorgan.com
Insurance	AIG	Kevin Morrissey	kevin.morrissey@aig.com; vincent.antignani@aig.com
Insurance	American Zurich Insurance Company	Customer Inquiry Center	info.source@zurichna.com; gemma.ceralde@zurichna.com
Insurance	AmTrust North America	Attn: AmTrustCyber Claims Department	AmTrustCyberClaims@amtrustgroup.com
Insurance	Aon Risk Insurance Services West, Inc.	Bridget Toomey	bridget.toomey@aon.com
Insurance	Aon Risk Insurance Services West, Inc.	Grant Dethlefsen	jessica.fields@aon.com
Insurance	Aon Risk Insurance Services West, Inc.	Jessica Kyle, Vice President	jessica.kyle@aon.com
Insurance	Aon Risk Solutions		cecil.bonifacio@aon.com
Insurance	Aon UK Limited	Head of Claims, Financial Services Group	ukfclaims@aon.co.uk
Insurance	Argo Pro Claims		ArgoProNewClaims@argogroupus.com; ArgoProClaimsMail@argogroupus.com
Insurance	Argonaut		andrew.hersom@argogroupus.com
Insurance	AWAC BDA		info@awac.com
Insurance	Axis Insurance	Claims Department	USFNOL@axiscapital.com
Insurance	Axis Insurance		notices@axiscapital.com
Insurance	Beazley Group	Attn: Cyber & Tech Claims Group	cyber&techclaims@beazley.com
Insurance	Beazley Insurance Company, Inc.		claims@beazley.com
Insurance	Beazley UK		info@beazley.com
Insurance	Beazley USA Services, Inc.	Attn Claims	Crime_Insurance_Claims@beazley.com; claims@beazley.com
Insurance	Berkley	c/o Claims Department	claims@berkleypro.com
Insurance	Canopus Insurance Services		MgmtPro-ClaimsUS@canopus.com
Insurance	Chubb		ChubbClaimsFirstNotice@Chubb.com; WorkViewFLChubbIncoming@chubb.com
Insurance	CNA - Claims Reporting		SpecialtyProNewLoss@cna.com
Insurance	Commercial Management Liability	Attn: Claims Department	Insuranceclaims@sompo-intl.com
Insurance	Euclid Fiduciary		professionalclaims@euclidfiduciary.com
Insurance	Liberty Mutual Insurance, Excess Casualty	Joseph Pauly	joseph.pauly@libertymutual.com
Insurance	Lloyds (Hiscox)		enquiries@hiscox.com
Insurance	Markel American Insurance Company	Claims Manager	newclaims@markelcorp.com
Insurance	N, Excess Casualty Division	A Division of Navigators Management Company, Inc.	Ken.Lopez-Guerra@thehartford.com
Insurance	National Union Fire Insurance Company of Pittsburgh, Pa.	Attention: Legal Department	gregory.albanesius@aig.com
Insurance	North American Specialty Insurance Company	Attn: Corporate Solutions Claims	ClaimsNAFinPro_CorporateSolutions@swissre.com
Insurance	North American Specialty Insurance Company	Attn: Executive Risk Underwriting Department	ClaimsNAFinPro_CorporateSolutions@swissre.com
Insurance	Old Republic		ClaimNotice@oldrepublicpro.com
Insurance	Sompo International Holdings Ltd.	Anna Palermi, Underwriter, Commercial Management Liability	apalermi@sompo-intl.com
Insurance	Sompo International Holdings Ltd.	Joe Kelly, Senior Vice President, EPL National Practice Leader	jokelly@sompo-intl.com
Insurance	Starr Adjustment Services, Inc.		StarrFLPLClaims@starrcompanies.com
Insurance	The Aon Centre		ukfclaims@aon.co.uk; iclaims@aon.co.uk

Exhibit B
Affected Parties Service List
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Insurance	Travelers	Resa Eck, Erica Jones	reck@travelers.com; ejones9@travelers.com
Insurance	US Specialty Ins. Co. (HCC Global)		info@hccglobal.net
Insurance	XL Excess Liability	Joshua Moss, Cy Villarosa	joshua.moss@axaxl.com; cy.villarosa@axaxl.com
Insurance	XL Insurance America, Inc.		proclaimnewnotices@axaxl.com
Insurance	XL Professional Insurance		proclaimnewnotices@axaxl.com
Insurance	XL Specialty		proclaimnewnotices@axaxl.com
Insurance	Zurich American Insurance Company	Customer Inquiry Center	info.source@zurichna.com; jeffrey.lange@zurichna.com
Insurance	Zurich North America	Management Solutions Group	NEsubmissions@zurichna.com
Insurance	Zurich North America	Management Solutions Group - Claims	msgclms@zurichna.com
Insurance	Zurich North America	Surety and Financial Claims	reportsfclaims@zurichna.com
Utilities	CAT TELECOM		truecare@truecorp.co.th
Utilities	CINCINNATI BELL TECHNOLOGY / Altafiber		renee.schmitt@cbts.cinbell.com
Utilities	COGENT COMMUNICATIONS INC		billing@cogentco.com
Utilities	COMCAST CORPORATION		Brian_Belanger@cable.comcast.com
Utilities	CYXTERA		CustomerCare@cyxtera.com
Utilities	Dimension Data		john.caretta@us.didata.com
Utilities	EQUINIX INC		remittance@equinix.com
Utilities	EXPEREO USA INC		finance@expereo.com
Utilities	HORNG GOW CONSTRUCTION CO LTD		ppopi@ms4.hinet.net
Utilities	LEVEL 3 COMMUNICATIONS		BILLING@LEVEL3.COM
Utilities	M Water Co Ltd		bangorn@sprinkle-th.com
Utilities	MAGNA 5		AReivable@magna5global.com
Utilities	METROPOLITAN TELECOMMUNICATIONS		MWOLFSOHN@METTEL.NET
Utilities	NATIONAL TELECOM PUBLIC COMPANY LIMITED		truecare@truecorp.co.th
Utilities	QWEST CORPORATION DBA CENTURYLINK		USBank.PaymentAllocations@centurylink.com
Utilities	SAUDI ELECTRIC COMPANY		prodrgo@avaya.com
Utilities	SAUDI TELECOM		prodrgo@avaya.com
Utilities	SIMS RECYCLING		Siddharth.Chopra@simsmm.com
Utilities	Taipei Branch, Chunghwa Telecom Co., Ltd		chtir@cht.com.tw
Utilities	TATA COMMUNICATIONS AMERICAS INC		CreditandcollectionGroupMtl@tatacommunications.com
Utilities	THRESHOLD COMMUNICATIONS INC		BILLING@THRESHOLDCOMMUNICATIONS.COM
Utilities	TOT Public Company Limited		1100@tot.co.th; truecare@truecorp.co.th
Utilities	Vodafone		vge2@vodafone.com
Utilities	WINDSTREAM MPLS 5320051		wci.electronic.payments@windstream.com
Substantial Equity Holder	Alkeon Capital Management, LLC		AlkeonTeam@alkeoncapital.com
Substantial Equity Holder	American Century Investment Management, Inc.		institutional@americancentury.com
Substantial Equity Holder	American Stock Transfer & Trust Company LLC		help@astfinancial.com
Substantial Equity Holder	Contour Asset Management LLC		vanessa.hernandez@contourasset.com
Substantial Equity Holder	Davidson Kempner		DKClientService@dkp.com
Substantial Equity Holder	RingCentral, Inc.	John Marlow	johnm@ringcentral.com
Substantial Equity Holder	Victory Capital Management Inc.		usaamutualfunds@vcm.com

Exhibit C

Exhibit C
Master Service List
Served via Facsimile Mail

Description	CreditorName	CreditorNoticeName	Fax	Status DN 60	Status DN 61
Counsel to the Majority 1L Ad Hoc Group	Akin Gump Strauss Hauer & Feld	Attn Ira Dizengoff, Philip Dublin, Naomi Moss	212-872-1002	Successful	Successful
Counsel to the Majority 1L Ad Hoc Group	Akin Gump Strauss Hauer & Feld	M Brimmage, L Lawrence	214-969-4343	Successful	Successful
Alaska Attorney General	Alaska Attorney General	Attn Bankruptcy Department	907-276-3697	Successful	Successful
American Samoa Attorney General	American Samoa Attorney General	Attn Bankruptcy Department	684-633-4964	Unsuccessful	Unsuccessful
Arizona Attorney General	Arizona Attorney General	Attn Bankruptcy Department	602-542-4085	Successful	Successful
Arkansas Attorney General	Arkansas Attorney General	Attn Bankruptcy Department	501-683-2520	Successful	Successful
2.25% Convertible Notes Trustee	Bank of New York Mellon	Mindy M. Wrzesinski, Senior Analyst, Client Service	412-234-8377	Successful	Successful
Colorado Attorney General	Colorado Attorney General	Attn Bankruptcy Department	720-508-6030	Successful	Successful
Connecticut Attorney General	Connecticut Attorney General	Attn Bankruptcy Department	860-808-5387	Successful	Successful
Counsel to DIP Lender	Debevoise & Plimpton LLP	Sidney P. Levinson, Emily MacKay	212-909-6836	Unsuccessful	Successful
District of Columbia Attorney General	District of Columbia Attorney General	Attn Bankruptcy Department	202-347-8922	Successful	Successful
EPA Headquarters	Environmental Protection Agency	Mail Code 2310A, Office of General Counsel	202-564-4613	Unsuccessful	Unsuccessful
Florida Attorney General	Florida Attorney General	Attn Bankruptcy Department	850-487-2564	Successful	Successful
Georgia Attorney General	Georgia Attorney General	Attn Bankruptcy Department	404-657-8733	Unsuccessful	Unsuccessful
Counsel to the B-3 Ad Hoc Group	Gray Reed	Jason Brookner	713-986-7100	Successful	Successful
Guam Attorney General	Guam Attorney General	Attn Bankruptcy Department	671-477-4703; 671-472-2493	Unsuccessful	Unsuccessful
Hawaii Attorney General	Hawaii Attorney General	Attn Bankruptcy Department	808-586-1239	Successful	Successful
Idaho Attorney General	Idaho Attorney General	Attn Bankruptcy Department	208-854-8071	Successful	Successful
Indiana Attorney General	Indiana Attorney General	Attn Bankruptcy Department	317-232-7979	Successful	Successful
IRS	Internal Revenue Service	Centralized Insolvency Operation	855-235-6787	Successful	Successful
Iowa Attorney General	Iowa Attorney General	Attn Bankruptcy Department	515-281-4209	Unsuccessful	Unsuccessful
Kansas Attorney General	Kansas Attorney General	Attn Bankruptcy Department	785-296-6296 225-326-6797; 225-326-6096	Unsuccessful	Unsuccessful
Louisiana Attorney General	Louisiana Attorney General	Attn Bankruptcy Department	517-335-7644	Successful	Successful
Michigan Attorney General	Michigan Attorney General	Attn Bankruptcy Department	573-751-0774	Successful	Successful
Missouri Attorney General	Missouri Attorney General	Attn Bankruptcy Department	406-444-3549	Unsuccessful	Unsuccessful
Montana Attorney General	Montana Attorney General	Attn Bankruptcy Department			
Counsel to 2.25% Convertible Notes Trustee (Bank of New York Mellon)	Morgan, Lewis & Bockius LLP	Glenn Siegel, Partner	212-309-6001	Successful	Successful
Nebraska Attorney General	Nebraska Attorney General	Attn Bankruptcy Department	402-471-3297	Successful	Successful
Nevada Attorney General	Nevada Attorney General	Attn Bankruptcy Department	775-684-1108	Successful	Successful
New Hampshire Attorney General	New Hampshire Attorney General	Attn Bankruptcy Department	603-271-2110	Successful	Successful
New Jersey Attorney General	New Jersey Attorney General	Attn Bankruptcy Department	609-292-3508	Successful	Successful
New Mexico Attorney General	New Mexico Attorney General	Attn Bankruptcy Department	505-490-4883	Successful	Successful
North Carolina Attorney General	North Carolina Attorney General	Attn Bankruptcy Department	919-716-6750	Successful	Successful
Northern Mariana Islands Attorney General	Northern Mariana Islands Attorney General	Attn Bankruptcy Department	670-664-2349	Unsuccessful	Unsuccessful
Oklahoma Attorney General	Oklahoma Attorney General	Attn Bankruptcy Department	405-521-6246	Successful	Successful
Oregon Attorney General	Oregon Attorney General	Attn Bankruptcy Department	503-378-4017	Successful	Successful
Counsel to the B-3 Ad Hoc Group	Paul, Weiss, Rifkind, Wharton & Garrison LLP	Attn Andrew N. Rosenberg, Brian Hermann, Brian Bolin, Joe Graham, Xu Pang	212-757-3990	Successful	Successful
Pennsylvania Attorney General	Pennsylvania Attorney General	Attn Bankruptcy Department	717-787-8242	Successful	Successful
Rhode Island Attorney General	Rhode Island Attorney General	Attn Bankruptcy Department	401-222-2995	Successful	Successful
Counsel to DIP Agent	Ropes & Gray LLP	Mark Somerstein	646-728-1663	Unsuccessful	Successful
Counsel to DIP Agent	Ropes & Gray LLP	Patricia Chen	617-235-9712	Successful	Successful
SEC Headquarters	Securities & Exchange Commission	Secretary of the Treasury	202-772-9317; 202-772-9318	Unsuccessful	Unsuccessful
Counsel to 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee (Wilmington Trust)	Seward & Kissel LLP	John R. Ashmead, Partner	212-480-8421	Successful	Successful
South Carolina Attorney General	South Carolina Attorney General	Attn Bankruptcy Department	803-253-6283	Successful	Successful
South Dakota Attorney General	South Dakota Attorney General	Attn Bankruptcy Department	605-773-4106	Successful	Successful
Legal Advisors to the Convertible Notes Ad Hoc Group	Sullivan & Cromwell LLP	Ari B. Blaut, Jim Bromley, Benjamin Beller	212-558-3588	Successful	Successful
Tennessee Attorney General	Tennessee Attorney General	Attn Bankruptcy Department	615-741-2009	Successful	Successful
Texas Attorney General	Texas Attorney General	Attn Bankruptcy Department	512-475-2994	Successful	Successful
Texas Attorney General	Texas Attorney General	Attn Bankruptcy Department	512-475-2994	Successful	Successful
Texas State EPA Agency	Texas Commission on Environmental Quality	Office of the Commissioner	512-239-5533	Unsuccessful	Successful
United States Attorney Office for the Southern District of Texas	US Attorney Office, Southern District of Texas		713-718-3300	Unsuccessful	Successful
Office of the U.S. Trustee for the Southern District of Texas	US Trustee for the Southern District of Texas (Houston Division)	Jason B. Ruff, Christopher R. Travis	713-718-4670	Successful	Successful
Utah Attorney General	Utah Attorney General	Attn Bankruptcy Department	801-538-1121	Successful	Successful
Virginia Attorney General	Virginia Attorney General	Attn Bankruptcy Department	804-786-1991	Successful	Successful
West Virginia Attorney General	West Virginia Attorney General	Attn Bankruptcy Department	304-558-0140	Successful	Successful
6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee	Wilmington Trust	Emilia Gazzuolo, Client Administrator	612-217-5651	Successful	Successful
Wisconsin Attorney General	Wisconsin Attorney General	Attn Bankruptcy Department	608-267-8906; 608-267-2779	Unsuccessful	Unsuccessful
Wyoming Attorney General	Wyoming Attorney General	Attn Bankruptcy Department	307-777-6869	Successful	Successful

Exhibit D

Exhibit D

Affected Parties Service List
Served via Facsimile

Description	CreditorName	CreditorNoticeName	Fax	Status DN 60	Status DN 61
Banks	British Saudi Bank	Saud Alturki, SABB - Head Office	966-0-11-405-0660	Unsuccessful	Unsuccessful
Banks	JPMorgan Chase Bank, N.A.	Renee McClure	212-881-9903	Successful	Successful
Insurance	AIG UK		44-0-20-79554-7001	Unsuccessful	Unsuccessful
Insurance	AXA XL - Professional Insurance		860-246-1899	Unsuccessful	Unsuccessful
Insurance	Axis Insurance		678-746-9444	Successful	Successful
Insurance	Beazley Insurance Company, Inc.		860-679-0247	Successful	Successful
Insurance	Beazley UK		44-0-20-7082-5198	Unsuccessful	Unsuccessful
Insurance	Beazley USA Services, Inc.	Attn Claims	860-679-0247	Successful	Successful
Insurance	Berkley	c/o Claims Department	212-618-2940	Unsuccessful	Unsuccessful
Insurance	Chubb		877-746-4641	Successful	Successful
Insurance	Euclid Fiduciary		571-730-4813	Successful	Successful
Insurance	Everest BDA		441-295-4828	Unsuccessful	Unsuccessful
Insurance	Falvey [Lloyd's 1221]		401-667-0573	Successful	Successful
Insurance	Markel American Insurance Company	Claims Manager	855-662-7535	Successful	Successful
Insurance	Markel American Insurance Company	Underwriting Department	212-898-6601	Unsuccessful	Unsuccessful
Insurance	N, Excess Casualty Division	A Division of Navigators Management Company, Inc.	213-247-4636	Unsuccessful	Unsuccessful
Insurance	North American Specialty Insurance Company	Attn: Corporate Solutions Claims	260-435-8745	Unsuccessful	Unsuccessful
Insurance	North Rock Insurance Company Limited		441-292-1563	Unsuccessful	Unsuccessful
Insurance	Travelers	Resa Eck, Erica Jones	800-686-6299	Successful	Successful
Insurance	Zurich North America	Management Solutions Group - Claims	866-255-2962	Successful	Successful
Insurance	Zurich North America	Surety and Financial Claims	877-812-5754	Successful	Successful
Utilities	AT & T	c/o Bankruptcy	866-486-8223	Successful	Successful
Utilities	BGE		443-213-6017	Successful	Successful
Utilities	CAT TELECOM		0-2104-4325; 0-2104- 4590	Successful	Successful
Utilities	CenturyLink	Attn: Legal Department	888-778-0054	Successful	Successful
Utilities	Comcast	Attn: Legal Department	215-981-7790	Successful	Successful
Utilities	COMCAST CORPORATION		215-981-7790	Unsuccessful	Unsuccessful
Utilities	Cox Communications	Corporation Service Company	404-269-1898	Successful	Successful
Utilities	Dominion Energy		804-771-6996	Unsuccessful	Unsuccessful
Utilities	Dominion Virginia Power		804-771-6996	Unsuccessful	Unsuccessful
Utilities	EQUINIX INC		650-598-6900	Successful	Successful
Utilities	LEVEL 3 COMMUNICATIONS		888-778-0054	Successful	Successful
Utilities	MAGNA 5		469-642-2610	Successful	Successful
Utilities	MAGNA 5		469-642-2610	Successful	Successful
Utilities	METROPOLITAN TELECOMMUNICATIONS		212-635-5074	Successful	Successful
Utilities	NATIONAL TELECOM PUBLIC COMPANY LIMITED		66-2-575-7167	Unsuccessful	Unsuccessful
Utilities	QUALITY HOUSES LEASEHOLD PROPERTY		02-286-3585	Unsuccessful	Unsuccessful
Utilities	QWEST CORPORATION DBA CENTURYLINK		303-458-2983	Successful	Successful
Utilities	SIMS RECYCLING		630-231-6565	Successful	Successful
Utilities	Taipei Branch, Chunghwa Telecom Co., Ltd		886-2-2356-8306	Successful	Successful
Utilities	TATA COMMUNICATIONS AMERICAS INC		703-547-6555	Unsuccessful	Unsuccessful
Utilities	Telkom		012-323-6733	Unsuccessful	Unsuccessful
Utilities	THRESHOLD COMMUNICATIONS INC		206-686-7800	Successful	Successful
Utilities	Threshold Communications Inc		206-686-7800	Successful	Successful
Utilities	VERIZON		888-667-0026	Successful	Successful
Utilities	Verizon Wireless Bankruptcy Administration		888-667-0026	Successful	Successful
Utilities	Windstream	Registered Agent Solution, Inc. (RASi)	888-706-7274	Successful	Successful