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Docket #159 Date Filed: 02/17/2023 Southern District of Lexas

ENTERED

February 15, 2023 Nathan Ochsner, Clerk

IN THE UNITED STATES BANKRUPTCY COURT FOR THE SOUTHERN DISTRICT OF TEXAS HOUSTON DIVISION

In re:

AVAYA INC., et al.,1

Debtors.

)Re: Docket No. 6

Case No. 23-90088 (DRJ)

(Jointly Administered)

Chapter 11

ORDER (I) AUTHORIZING THE DEBTORS TO CONTINUE THEIR PREPETITION BUSINESS OPERATIONS, POLICIES, AND PRACTICES AND PAY RELATED CLAIMS IN THE ORDINARY COURSE OF BUSINESS ON A POSTPETITION BASIS, (II) GRANTING ADMINISTRATIVE EXPENSE PRIORITY TO ALL OUTSTANDING ORDERS AND AUTHORIZING THE DEBTORS TO SATISFY SUCH OBLIGATIONS IN THE ORDINARY COURSE, AND (III) GRANTING RELATED RELIEF

Upon the emergency motion (the "<u>Motion</u>")² of the above-captioned debtors and debtors in possession (collectively, the "<u>Debtors</u>") for the entry of an order (this "<u>Order</u>"), (a) authorizing the Debtors to continue their prepetition business operations, policies, and practices and to pay Ordinary Course Claims on a postpetition basis in the ordinary course of business; (b) granting administrative expense priority to all Outstanding Orders and authorizing the Debtors to satisfy such obligations in the ordinary course of business; and (c) granting related relief, all as more fully set forth in the Motion; and upon the First Day Declaration; and this Court having jurisdiction over this matter pursuant to 28 U.S.C. § 1334; and this Court having found that this is a core proceeding pursuant to 28 U.S.C. § 157(b)(2); and this Court having found that it may enter a final order



¹ A complete list of each of the Debtors in these Chapter 11 Cases may be obtained on the website of the Debtors' proposed claims and noticing agent at <u>http://www.kccllc.net/avaya</u>. The location of Debtor Avaya Inc.'s principal place of business and the Debtors' service address in these Chapter 11 Cases is 350 Mount Kemble Avenue, Morristown, New Jersey 07960.

² Capitalized terms used but not otherwise defined herein have the meanings ascribed to them in the Motion.

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consistent with Article III of the United States Constitution; and this Court having found that venue of this proceeding and the Motion in this district is proper pursuant to 28 U.S.C. §§ 1408 and 1409; and this Court having found that the relief requested in the Motion is in the best interests of the Debtors' estates, their creditors, and other parties in interest; and this Court having found that the Debtors' notice of the Motion and opportunity for a hearing on the Motion were appropriate under the circumstances and no other notice need be provided; and this Court having reviewed the Motion and having heard the statements in support of the relief requested therein at a hearing before this Court (the "Hearing"); and this Court having determined that the legal and factual bases set forth in the Motion and at the Hearing establish just cause for the relief granted herein; and upon all of the proceedings had before this Court; and after due deliberation and sufficient cause appearing therefor, it is HEREBY ORDERED THAT:

1. The Debtors are authorized, but not directed, to pay the prepetition Ordinary Course Claims described in the Motion in the ordinary course of business and consistent with their prepetition practices on a final basis as set forth in the Motion and as the Debtors deem necessary in their reasonable business discretion. The Debtors are authorized, but not directed, to pay all undisputed amounts related to the Outstanding Orders in the ordinary course of business consistent with the parties' customary practices in effect prior to the Petition Date.

2. The Debtors shall maintain a matrix/schedule of payments made pursuant to this Order, including the following information: (a) the names of the payee; (b) the nature of the payment; (c) the amount of the payment; (d) the category or type of payment; (e) the Debtor or Debtors that made the payment; (f) the payment date; (g) the purpose of such payment (the "<u>Vendor Matrix</u>"). Beginning upon entry of this Order, the Debtors shall provide a copy of the Vendor Matrix on a monthly basis to (i) the United States Trustee for the Southern District of

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Texas; (ii) counsel to each of the Akin Ad Hoc Group and the PW Ad Hoc Group; and (iii) counsel to any statutory committee appointed in the chapter 11 cases within ten (10) calendar days following the conclusion of each calendar month.

3. Nothing herein shall impair or prejudice the Debtors' ability to contest, in their sole discretion, the extent, perfection, priority, validity, or amounts of the Ordinary Course Claims. The Debtors do not concede that any claims satisfied pursuant to this Order are valid, and the Debtors expressly reserve all rights to contest the extent, validity, or perfection or to seek the avoidance of all such liens or the priority of such claims.

4. For the avoidance of doubt, this Order does not authorize payments to insiders (as such term is defined in section 101(31) of the Bankruptcy Code) of the Debtors.

5. As a condition to receiving any payment under this Order (a) any Ordinary Course Claimant that accepts any payment pursuant to the authority granted in this Order shall agree to continue—or recommence—supplying goods and services to the Debtors in accordance with trade terms at least as favorable to the Debtors as the most favorable terms in place during the twelve months prior to the Petition Date, or such other trade terms that are acceptable to the Debtors (the "<u>Customary Trade Terms</u>") and (b) any Lien Claimant who has obtained a Lien on the Debtors' or their customers' assets that accepts any payment pursuant to the authority granted in this Order shall further agree to take whatever action is necessary to remove the Lien at the Lien Claimant's sole cost and expense. The Debtors have the right to adjust Customary Trade Terms with any Ordinary Course Claimant according to the facts and circumstances to the extent such adjustment is in the ordinary course of business and consistent with prepetition practices and the Debtors determine such adjustment is in the best interest of their estates. The Debtors reserve the

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right to require additional favorable trade terms with any Ordinary Course Claimant as a condition to payment of any Ordinary Course Claim.

6. If any Ordinary Course Claimant that accepts payment from the Debtors pursuant to the authority granted in this Order does not continue to provide goods or services on Customary Trade Terms, then: (a) the Debtors may then take any and all appropriate steps to cause such Ordinary Course Claimant to repay payments made to it on account of its prepetition claim to the extent that such payments exceed the postpetition amounts then owing to such Ordinary Course Claimant; (b) upon recovery by the Debtors, any prepetition claim of such Ordinary Course Claimant shall be reinstated as if the payment had not been made; and (c) if there exists an outstanding postpetition balance due from the Debtors to such party, the Debtors may elect to recharacterize and apply any payment made pursuant to the authority granted in this Order to such outstanding postpetition balance and such Ordinary Course Claimant will be required to repay to the Debtors such paid amounts that exceed the postpetition obligations then outstanding without the right of any setoffs, claims, provisions for payment of any claims, or otherwise.

7. Notwithstanding anything to the contrary herein, prior to making any payment pursuant to this Order to an Ordinary Course Claimant or on account of an Outstanding Order, the Debtors shall provide such Ordinary Course Claimant with a copy of this Order (unless previously provided to such Ordinary Course Claimant).

8. Notwithstanding the relief granted herein and any actions taken pursuant to such relief, nothing in this Order shall be deemed: (a) an admission as to the amount of, basis for, or validity of any claim against a Debtor entity under the Bankruptcy Code or other applicable nonbankruptcy law; (b) a waiver of the Debtors' or any other party in interest's right to dispute any claim on any grounds; (c) a promise or requirement to pay any claim; (d) an implication or

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admission that any particular claim is of a type specified or defined in the Motion or any order granting the relief requested by the Motion or a finding that any particular claim is an administrative expense claim or other priority claim; (e) a request or authorization to assume, adopt, or reject any agreement, contract, or lease pursuant to section 365 of the Bankruptcy Code; (f) an admission as to the validity, priority, enforceability, or perfection of any lien on, security interest in, or other encumbrance on property of the Debtors' estates; (g) a waiver or limitation of the Debtors', or any other party in interest's, rights under the Bankruptcy Code or any other applicable law; or (h) a concession by the Debtors that any liens (contractual, common law, statutory, or otherwise) that may be satisfied pursuant to the relief requested in the Motion are valid, and the rights of all parties in interest are expressly reserved to contest the extent, validity, or perfection or seek avoidance of all such liens.

9. Notwithstanding anything to the contrary in this Order, any payment made or to be made hereunder, and any authorization herein, shall be subject to the requirements (if any) imposed on the Debtors under any order(s) of this Court approving the postpetition secured debtor in possession financing facility and the use of cash collateral (any such order, a "<u>Financing Order</u>"), including any documentation with respect to such financing and any budget in connection with such Financing Order. In the event of any conflict between the terms of this Order and a Financing Order, the terms of the applicable Financing Order shall control (solely to the extent of such conflict).

10. The banks and financial institutions on which checks were drawn or electronic funds transfer requests made in payment of the prepetition obligations approved herein are authorized to receive, process, honor, and pay all such checks and electronic payment requests when presented for payment, and all such banks and financial institutions are authorized to rely on

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the Debtors' designation of any particular check or electronic payment request as approved by this Order.

11. The Debtors are authorized to issue postpetition checks, or to effect postpetition fund transfer requests, in replacement of any checks or fund transfer requests that are dishonored as a consequence of these Chapter 11 Cases with respect to prepetition amounts owed in connection with the relief granted herein.

12. The contents of the Motion satisfy the requirements of Bankruptcy Rule 6003(b).

13. Notice of the Motion as provided therein shall be deemed good and sufficient notice of such Motion and the requirements of Bankruptcy Rule 6004(a) and the Bankruptcy Local Rules are satisfied by such notice.

14. Notwithstanding Bankruptcy Rule 6004(h), the terms and conditions of this Order are immediately effective and enforceable upon its entry.

15. The Debtors are authorized to take all actions necessary to effectuate the relief granted in this Order.

16. This Court retains exclusive jurisdiction with respect to all matters arising from or related to the implementation, interpretation, and enforcement of this Order.

Signed: February 15, 2023.

DAVID R. JONES UNITED STATES BANKRUPTCY JUDGE

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United States Bankruptcy Court

Southern District of Texas

In re:

Avaya Inc.

Debtor

District/off: 0541-4 Date Rcvd: Feb 15, 2023 **CERTIFICATE OF NOTICE**

User: ADIuser

Form ID: pdf002

Page 1 of 3 Total Noticed: 3

Case No. 23-90088-drj

Chapter 11

The following symbols are used throughout this certificate: Definition

Symbol

+

Addresses marked '+' were corrected by inserting the ZIP, adding the last four digits to complete the zip +4, or replacing an incorrect ZIP. USPS regulations require that automation-compatible mail display the correct ZIP.

Notice by first class mail was sent to the following persons/entities by the Bankruptcy Noticing Center on Feb 17, 2023:

Recip ID db	Recipient Name and Address + Avaya Inc., 350 Mount Kemble Avenue, Morristown, NJ 07960-6635
cr	Bank of New York Mellon Trust Company, N.A., c/o Morgan, Lewis & Bockius LLP, 101 Park Avenue, New York, NY 10178-0060
intp	+ Debevoise Holders, Debevoise & Plimpton LLP, 66 Hudson Boulevard, New York, NY 10001-2189

TOTAL: 3

Notice by electronic transmission was sent to the following persons/entities by the Bankruptcy Noticing Center. Electronic transmission includes sending notices via email (Email/text and Email/PDF), and electronic data interchange (EDI). NONE

BYPASSED RECIPIENTS

The following addresses were not sent this bankruptcy notice due to an undeliverable address, *duplicate of an address listed above, *P duplicate of a preferred address, or ## out of date forwarding orders with USPS.

Recip ID intp	Bypass Reason	Name and Address Ad Hoc Noteholder Group
intp		Akin Ad Hoc Group
cr		Citibank, N.A.
intp		Goldman Sachs Bank USA, as Prepetition Term Loan A
op		Kurtzman Carson Consultants LLC
intp		Paul, Weiss Ad Hoc Group
intp		RingCentral, Inc.
cr		The Bank of New York Mellon Trust Company, N.A.

TOTAL: 8 Undeliverable, 0 Duplicate, 0 Out of date forwarding address

NOTICE CERTIFICATION

I, Gustava Winters, declare under the penalty of perjury that I have sent the attached document to the above listed entities in the manner shown, and prepared the Certificate of Notice and that it is true and correct to the best of my information and belief.

Meeting of Creditor Notices only (Official Form 309): Pursuant to Fed .R. Bank. P.2002(a)(1), a notice containing the complete Social Security Number (SSN) of the debtor(s) was furnished to all parties listed. This official court copy contains the redacted SSN as required by the bankruptcy rules and the Judiciary's privacy policies.

Date: Feb 17, 2023

Signature:

/s/Gustava Winters

CM/ECF NOTICE OF ELECTRONIC FILING

The following persons/entities were sent notice through the court's CM/ECF electronic mail (Email) system on February 15, 2023 at the address(es) listed below:

Name

Email Address

Charles A Beckham, Jr

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District/off: 0541-4	User: ADIuser	Page 2 of 3		
Date Rcvd: Feb 15, 2023	Form ID: pdf002	Total Noticed: 3		
,	on behalf of Creditor Citibank N.A. charles.beckham@haynesboone.com, kenneth.rusinko@haynesboone.co)m		
Emily Flynn	on behalf of Debtor Avaya Inc. emeraia@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com			
Evan Gershbein	on behalf of Other Prof. Kurtzman Carson Consultants LLC ECFpleadings@kccllc.com ecfpleadings@kccll	c.com		
Genevieve Marie Graham				
Genevieve Marie Granam	on behalf of Debtor Avaya Inc. ggraham@jw.com dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor Sierra Communication International LLC ggraham@jw.com dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor CTIntegrations LLC ggraham@jw.com, dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor Sierra Asia Pacific Inc. ggraham@jw.com dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor VPNet Technologies Inc. ggraham@jw.com, dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor Intellisist Inc. ggraham@jw.com, dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor KnoahSoft Inc. ggraham@jw.com, dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Genevieve Marie Graham	on behalf of Debtor Ubiquity Software Corporation ggraham@jw.com dtrevino@jw.com;kgradney@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Jason S Brookner	on behalf of Interested Party Paul Weiss Ad Hoc Group jbrookner@grayreed.com, lwebb@grayreed.com			
Jayson B. Ruff	on behalf of U.S. Trustee US Trustee jayson.b.ruff@usdoj.gov			
John F Higgins, IV	on behalf of Interested Party Goldman Sachs Bank USA as Prepetition Term Loan Agent and Escrow Agent jhiggins@porterhedges.com, emoreland@porterhedges.com;eliana-garfias-8561@ecf.pacerpro.com;mwebb@			
John F Higgins, IV	on behalf of Interested Party RingCentral Inc. jhiggins@porterhedges.com, emoreland@porterhedges.com;eliana-garfias-8561@ecf.pacerpro.com;mwebb@porterhedges.com			
Matthew D Cavenaugh	on behalf of Debtor Avaya Holdings LLC mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh	on behalf of Debtor Avaya Integrated Cabinet Solutions LLC mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh	on behalf of Debtor Avaya Cloud Inc. mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh	on behalf of Debtor Avaya Holdings Corp. mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh	on behalf of Debtor Avaya Inc. mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh	on behalf of Debtor Avaya Federal Solutions Inc. mcavenaugh@jw.com, kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh	on behalf of Debtor Avaya EMEA Ltd. mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net			
Matthew D Cavenaugh				

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	on behalf of Debtor Avaya CALA Inc. mcavenaugh@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com;JacksonWalkerLLP@jubileebk.net	
Nakisha Duncan	on behalf of Creditor Bank of New York Mellon Trust Company N.A. nakisha.duncan@morganlewis.com	
Nakisha Duncan	on behalf of Creditor The Bank of New York Mellon Trust Company N.A. nakisha.duncan@morganlewis.co	om
Rebecca Blake Chaikin	on behalf of Debtor Avaya Inc. rchaikin@jw.com kgradney@jw.com;dtrevino@jw.com;jpupo@jw.com	
US Trustee	USTPRegion07.HU.ECF@USDOJ.GOV	
Victoria Nicole Argeroplos	on behalf of Debtor Avaya World Services Inc. vargeroplos@jw.com msalinas@jw.com;kgradney@jw.com;JacksonWalkerLLP@jubileebk.net;dtrevino@jw.com;jpupo@jw.com	
Victoria Nicole Argeroplos	on behalf of Debtor Avaya Management Services Inc. vargeroplos@jw.com msalinas@jw.com;kgradney@jw.com;JacksonWalkerLLP@jubileebk.net;dtrevino@jw.com;jpupo@jw.com	
Victoria Nicole Argeroplos	on behalf of Debtor CAAS Technologies LLC vargeroplos@jw.com, msalinas@jw.com;kgradney@jw.com;JacksonWalkerLLP@jubileebk.net;dtrevino@jw.com;jpupo@jw.com	
Victoria Nicole Argeroplos	on behalf of Debtor HyperQuality II LLC vargeroplos@jw.com, msalinas@jw.com;kgradney@jw.com;JacksonWalkerLLP@jubileebk.net;dtrevino@jw.com;jpupo@jw.com	
Victoria Nicole Argeroplos	on behalf of Debtor Avaya Management L.P. vargeroplos@jw.com msalinas@jw.com;kgradney@jw.com;JacksonWalkerLLP@jubileebk.net;dtrevino@jw.com;jpupo@jw.com	
Victoria Nicole Argeroplos	on behalf of Debtor HyperQuality Inc. vargeroplos@jw.com, msalinas@jw.com;kgradney@jw.com;JacksonWalkerLLP@jubileebk.net;dtrevino@jw.com;jpupo@jw.com	
William Alfred Wood, III	on behalf of Interested Party Ad Hoc Noteholder Group Trey.Wood@bracewell.com mary.kearney@bracew	ell.com

TOTAL: 34