

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

In re:)	
)	Chapter 11
AVAYA INC., <i>et al.</i> , ¹)	Case No. 23-90088 (DRJ)
)	
Debtors.)	(Jointly Administered)
)	

CERTIFICATE OF SERVICE

I, Ashley M. Raddatz, depose and say that I am employed by Kurtzman Carson Consultants LLC (KCC), the claims and noticing agent for the Debtors in the above-captioned case.

On or before February 22, 2023, at my direction and under my supervision, employees of KCC caused to be served the following documents via First Class Mail upon the service list attached hereto as **Exhibit A**:

- **Debtors' Emergency Motion for Entry of an Order (I) Authorizing the Debtors to Maintain and Administer Their Existing Customer and Partner Programs and Honor Certain Prepetition Obligations Related Thereto, (II) Authorizing Assumption of Certain Customer Agreements, and (III) Granting Related Relief** [Docket No. 17]
- **Order (I) Authorizing the Debtors to Maintain and Administer Their Existing Customer and Partner Programs and Honor Certain Prepetition Obligations Related Thereto, (II) Authorizing Assumption of Certain Customer Agreements, and (III) Granting Related Relief** [Docket No. 85]
- **Notice of Assumption** [attached hereto **Exhibit B**]

Dated: February 27, 2023

/s/ Ashley M. Raddatz
 Ashley M. Raddatz
 KCC
 222 N Pacific Coast Highway,
 3rd Floor
 El Segundo, CA 90245
 Tel 310.823.9000

¹ A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' claims and noticing agent at <http://www.kccllc.net/avaya>. The location of Debtor Avaya Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is 350 Mount Kemble Avenue, Morristown, New Jersey 07960.



Exhibit A

Confidential

Customer Information Redacted

Exhibit B

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FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

In re:)	
)	Chapter 11
)	
AVAYA INC., <i>et al.</i> , ¹)	Case No. 23-90088 (DRJ)
)	
Debtors.)	(Jointly Administered)
)	Re: Docket No. 17

NOTICE OF ASSUMPTION

On February 14, 2023 (the “Petition Date”), the above-referenced debtors and debtors in possession (the “Debtors”) commenced these chapter 11 cases.

On the Petition Date, the Debtors filed the *Debtors’ Emergency Motion for Entry of an Order (I) Authorizing the Debtors to Maintain and Administer Their Existing Customer and Partner Programs and Honor Certain Prepetition Obligations Related Thereto, (II) Authorizing Assumption of Certain Customer Agreements, and (III) Granting Related Relief* [Docket No. 17] (the “Motion”).

On February 15, 2023, the United States Bankruptcy Court for the Southern District of Texas – Houston Division (the “Court”) entered the *Order (I) Authorizing the Debtors to Maintain and Administer Their Existing Customer and Partner Programs and Honor Certain Prepetition Obligations Related Thereto, (II) Authorizing Assumption of Certain Customer Agreements, and (III) Granting Related Relief* [Docket No. 85] (the “Order”).²

Pursuant to the Order, the Debtors are authorized to assume the Customer Agreements.

You are receiving this notice because the Debtors have identified you as a counterparty to a Customer Agreement subject to assumption pursuant to the Order.

If you oppose the assumption of the Customer Agreements, you must file and serve a written objection with the Court by no later than **twenty-one calendar days from the date of service of this notice** (the “Objection Deadline”).

¹ A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors’ claims and noticing agent at <http://www.kccllc.net/avaya>. The location of Debtor Avaya Inc.’s principal place of business and the Debtors’ service address in these chapter 11 cases is 350 Mount Kemble Avenue, Morristown, New Jersey 07960.

² Capitalized terms used but not otherwise defined herein have the meanings given to them in the Order or the Motion, as applicable.

If you do not object to the assumption of the Customer Agreements by the Objection Deadline, the Customer Agreements will be deemed assumed by the Debtors pursuant to the Order.

The Debtors will be available to discuss and potentially resolve an objection without the need for filing a formal response. To facilitate such a discussion, please contact proposed co-counsel to the Debtors, (i) Kirkland & Ellis LLP, 601 Lexington Avenue, New York, New York 10022 Attn: Joshua A. Sussberg, P.C., (joshua.sussberg@kirkland.com), Aparna Yenamandra, P.C. (aparna.yenamandra@kirkland.com), Rachael M. Bentley (rachael.bentley@kirkland.com), and Andrew Townsell (andrew.townsell@kirkland.com), and Kirkland & Ellis LLP, 300 North LaSalle, Chicago, Illinois 60654 Attn: Patrick J. Nash, Jr., P.C. (patrick.nash@kirkland.com); and (ii) Jackson Walker LLP, 1401 McKinney Street, Suite 1900, Houston, Texas 77010, Attn: Matthew D. Cavanaugh (mcavanaugh@jw.com), Rebecca Blake Chaikin (rchaikin@jw.com), Genevieve M. Graham (ggraham@jw.com), and Emily Meraia (emeraia@jw.com).

If you have any questions related to this notice, please call (877) 709-4751 (U.S./Canada), or +1 (424) 236-7231 (International). Court filings and other documents related to the Chapter 11 process are available at www.kccllc.net/Avaya.