

IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE SOUTHERN DISTRICT OF TEXAS  
HOUSTON DIVISION

	)				
In re:	)		Chapter 11		
	)				
AVAYA INC., <i>et al.</i> , <sup>1</sup>	)		Case No. 23-90088 (DRJ)		
	)				
Debtors.	)		(Jointly Administered)		
	)				

**CERTIFICATE OF SERVICE**

I, Ashley M. Raddatz, depose and say that I am employed by Kurtzman Carson Consultants LLC (KCC), the claims and noticing agent for the Debtors in the above-captioned case.

On June 6, 2023, at my direction and under my supervision, employees of KCC caused to be served the following document via Electronic Mail upon the service list attached hereto as **Exhibit A**; and via First Class Mail upon the service list attached hereto as **Exhibit B**:

- **Jackson Walker LLP's First and Final Fee Application for Allowance and Payment of Fees and Expenses as Co-Counsel and Conflicts Counsel to the Debtors for the Period from February 14, 2023 Through March 22, 2023 [Docket No. 430]**

Dated: June 12, 2023

*/s/ Ashley M. Raddatz*  


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 Ashley M. Raddatz  
 KCC  
 222 N Pacific Coast Highway,  
 3<sup>rd</sup> Floor  
 El Segundo, CA 90245  
 Tel 310.823.9000

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<sup>1</sup> A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' claims and noticing agent at <http://www.kccllc.net/avaya>. The location of Debtor Avaya Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is 350 Mount Kemble Avenue, Morristown, New Jersey 07960.



# **Exhibit A**

Exhibit A  
Master Service List  
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Top 30 Unsecured Creditor	AB SOFT INC	LORA PASLOVA	lora.paslova@ab-soft.net
Counsel for Collin County Tax Assessor/Collector	Abernathy, Roeder, Boyd & Hullett, P.C.	P Lopez, L Boyd, E Hahn	plopez@abernathy-law.com; bankruptcy@abernathy-law.com; ehahn@abernathy-law.com
Top 30 Unsecured Creditor	AIVEN OY	DAN GOUGE	DANIEL.GOUGE@AIVEN.IO
Counsel to the Majority 1L Ad Hoc Group	Akin Gump Strauss Hauer & Feld	Attn I Dizengoff, P Dublin, N Moss	idizengoff@akingump.com; pdublin@akingump.com; nmoss@akingump.com
Counsel to the Majority 1L Ad Hoc Group	Akin Gump Strauss Hauer & Feld	M Brimmage, L Lawrence	mbrimage@akingump.com; llawrence@akingump.com
Alabama Attorney General	Alabama Attorney General	Attn Bankruptcy Department	consumerinterest@Alabamaag.gov
Alaska Attorney General	Alaska Attorney General	Attn Bankruptcy Department	attorney_general@alaska.gov
Top 30 Unsecured Creditor	ALTRAN ACT S A S	AMIT OBEROI	All_revenue_team@capgemini.com
American Samoa Attorney General	American Samoa Attorney General	Attn Bankruptcy Department	ag@la.as.gov
Arkansas Attorney General	Arkansas Attorney General	Attn Bankruptcy Department	OAG@ArkansasAG.gov
Top 30 Unsecured Creditor	AVNET INC	Karina Seir	Avnet-Pmt-Remit@avnet.com
2.25% Convertible Notes Trustee	Bank of New York Mellon	M Wrzesinski, D Roemlein	Melinda.m.wrzesinski@bnymellon.com; dennis.roemlein@bnymellon.com
Top 30 Unsecured Creditor	BETSOL LLC	AMANDA CHAMBERS	AccountsReceivable@betsol.com
Counsel for the Ad Hoc Noteholder Group	Bracewell	William A. (Trey) Wood III	trey.wood@bracewell.com
Counsel to SAP America, Inc., Concur Technologies, Inc., Ariba, Inc., Sybase, Inc., and SuccessFactors, Inc.	Brown & Connery, LLP	D Ludman and J Montgomery	dludman@brownconnery.com; jmontgomery@brownconnery.com
Top 30 Unsecured Creditor	CIS SECURE COMPUTING INC	MARIA KIM	ACCOUNTSRECEIVABLE@CISSECURE.COM
Prepetition ABL Agent	Citibank, N.A.	Allister Chan	allister.chan@citibank.com
Counsel for Communications Workers of America, AFL-CIO	Cohen, Weiss & Simon, LLP	M Woods, R Seltzer	Mwoods@cwsny.com; Rseltzer@cwsny.com
Colorado Attorney General	Colorado Attorney General	Attn Bankruptcy Department	attorney_general@coag.gov
Top 30 Unsecured Creditor	CONCENTRIX CVG CUSTOMER MANAGEMENT	Trish McGarvey	Trish.McGarvey@concentrix.com
Connecticut Attorney General	Connecticut Attorney General	Attn Bankruptcy Department	attorney_general@ct.gov
Top 30 Unsecured Creditor	ConvergeOne	Joy Amelia	wirealerts@convergeone.com
Top 30 Unsecured Creditor	DATADOG INC	Robert Grant	robert.grant@datadoghq.com
Counsel for Communications Workers of America, AFL-CIO	David Van Os & Associates, P.C.	Matthew Gerald Holder	matt@vanoslaw.com
Counsel to First Lien Term Loan Agent (Goldman Sachs)	Davis Polk & Wardwell LLP	J Florack, B Resnick, B Cheng, M Pera	james.florack@davispolk.com; brian.resnick@davispolk.com; benjamin.cheng@davispolk.com; michael.pera@davispolk.com
Counsel to Prepetition ABL Agent (Citibank, N.A.)	Davis Polk & Wardwell LLP	M Linder, A Falk, D Schaible	max.linder@davispolk.com; aryeh.falk@davispolk.com; damian.schaible@davispolk.com
Counsel to DIP Lender	Debevoise & Plimpton LLP	Sidney P. Levinson, Emily MacKay	slevinson@debevoise.com; efmackay@debevoise.com
Delaware Attorney General	Delaware Attorney General	Attn Bankruptcy Department	attorney_general@state.de.us
District of Columbia Attorney General	District of Columbia Attorney General	Attn Bankruptcy Department	oag@dc.gov
Counsel to Theodore Walker Cheng-De King	Dykema Gossett, PLLC	Deborah Williamson	Dwilliamson@dykema.com
Counsel to Theodore Walker Cheng-De King	Dykema Gossett, PLLC	Nichols Zugaro	Nzugaro@dykema.com
Florida Attorney General	Florida Attorney General	Attn Bankruptcy Department	citizenservices@myfloridalegal.com; oag.civil.eserve@myfloridalegal.com
Georgia Attorney General	Georgia Attorney General	Attn Bankruptcy Department	Agcarr@law.ga.gov
First Lien Term Loan Agent	Goldman Sachs	AJ McCort, Corporate Loan Agency	AJ.McCort@ny.email.gs.com; Luke.Qiu@gs.com
Top 30 Unsecured Creditor	GOOGLE LLC	Jocelyn de Almeida	jdealmeida@google.com
Counsel to the B-3 Ad Hoc Group	Gray Reed	Jason Brookner	jbrookner@grayreed.com
Top 30 Unsecured Creditor	GREAT SOFTWARE LABORATORY PVT LTD	Amod Bhate	amod.bhate@gslab.com
Guam Attorney General	Guam Attorney General	Attn Bankruptcy Department	law@guamag.org; civillitigation@oagguam.org
Hawaii Attorney General	Hawaii Attorney General	Attn Bankruptcy Department	hawaiiag@hawaii.gov
Counsel to Prepetition ABL Agent (Citibank, N.A.)	Haynes and Boone, LLP	C Beckham, Jr., K Norfleet, R Sherald	charles.beckham@haynesboone.com; kelli.norfleet@haynesboone.com; rencia.sherald@haynesboone.com
Idaho Attorney General	Idaho Attorney General	Attn Bankruptcy Department	AGLaborador@ag.idaho.gov
Illinois Attorney General	Illinois Attorney General	Attn Bankruptcy Department	attorney_general@atg.state.il.us;
Indiana Attorney General	Indiana Attorney General	Attn Bankruptcy Department	michelle@lisamadigan.org info@atg.in.gov
Top 30 Unsecured Creditor	INNOVATIA TECHNICAL SERVICES INC	Andrea Sherwood	andrea.sherwood@innovatia.net
Top 30 Unsecured Creditor	INTRADIEM INC	Bryan Menetre Jr.	ar@intradiem.com

Exhibit A  
Master Service List  
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Iowa Attorney General	Iowa Attorney General	Attn Bankruptcy Department	IDR.Bankruptcy@ag.iowa.gov
Counsel for The Johns Hopkins University	Johns Hopkins University - Office of the General Counsel	E. Bernard Justis	ejustis1@jhu.edu
Counsel to Wistron Corporation	K&L Gates LLP	Brian A Kilmer	Brian.Kilmer@KLGates.com
Counsel to Wistron Corporation	K&L Gates LLP	Michael B Lubic	Michael.Lubic@klgates.com
Kentucky Attorney General	Kentucky Attorney General	Attn Bankruptcy Department	attorney_general@ag.ky.gov
Counsel to RingCentral, Inc.	Latham & Watkins LLP	George Davis	george.davis@lw.com
Counsel to RingCentral, Inc.	Latham & Watkins LLP	Jason Gott	jason.gott@lw.com
Counsel to Hidalgo County	Linebarger Goggan Blair & Sampson, LLP	Diane Sanders	austin.bankruptcy@lgbs.com
Counsel for Bexar County	Linebarger Goggan Blair & Sampson, LLP	Don Stecker	sanantonio.bankruptcy@lgbs.com
Counsel for Tarrant County and Dallas County	Linebarger Goggan Blair & Sampson, LLP	John Kendrick Turner	dallas.bankruptcy@lgbs.com
Counsel to Allen ISD, City Of Frisco, City Of Allen, Grayson County, Ellis County, Smith County	Linebarger Goggan Blair & Sampson, LLP	John Kendrick Turner	dallas.bankruptcy@lgbs.com
Counsel to Cypress-Fairbanks ISD, Jefferson County, Montgomery County, Harris County	Linebarger Goggan Blair & Sampson, LLP	Tara Grundemeier	houston_bankruptcy@lgbs.com
Louisiana Attorney General	Louisiana Attorney General	Attn Bankruptcy Department	Executive@ag.louisiana.gov; ConstituentServices@ag.louisiana.gov
Counsel to Oliver Jiang & City of Pittsburgh Comprehensive Municipal Pension Trust Fund	Lowenstein Sandler LLP	M Etkin, A Behlmann, C Restel	metkin@lowenstein.com; abehlmann@lowenstein.com; crestel@lowenstein.com
Top 30 Unsecured Creditor	LUXOFT GLOBAL OPERATIONS GMBH	Ioana Mihut	LGOAvayaCoupa@luxoft.com
Maine Attorney General	Maine Attorney General	Attn Bankruptcy Department	attorney_general@maine.gov
Top 30 Unsecured Creditor	MARKETSOURCE INC	Miatta Sonii	FinanceOps-AssociateTeam@marketsource.com
Maryland Attorney General	Maryland Attorney General	Attn Bankruptcy Department	oag@oag.state.md.us
Massachusetts Attorney General	Massachusetts Attorney General	Attn Bankruptcy Department	ago@state.ma.us
Counsel for Tax Appraisal District of Bell County, The County of Brazos, Texas, The County of Comal, Texas, The County of Denton, Texas, The County of Guadalupe, Texas, Midland Central Appraisal District, Taylor County Central Appraisal District, The County of Williamson, Texas	McCreary, Veselka, Bragg & Allen, P.C.	Julie Anne Parsons	jparsons@mvbalaw.com
Top 30 Unsecured Creditor	MERA SOFTWARE SERVICES INC	Bill Timm	Bill.timm@orioninc.com
Counsel to Prince George's County, Maryland	Meyers, Rodbell & Rosenbaum, P.A.	Nicole C. Kenworthy	nkenworthy@mrlaw.net; bdept@mrlaw.net
Michigan Attorney General	Michigan Attorney General	Attn Bankruptcy Department	miag@michigan.gov
Top 30 Unsecured Creditor	MICROSOFT CORPORATION	Oliver Raymond	Oliver.Raymond@microsoft.com
Minnesota Attorney General	Minnesota Attorney General	Attn Bankruptcy Department	ag.replies@ag.state.mn.us
Mississippi Attorney General	Mississippi Attorney General	Attn Bankruptcy Department	fhell@ago.ms.gov
Missouri Attorney General	Missouri Attorney General	Attn Bankruptcy Department	attorney_general@ago.mo.gov
Montana Attorney General	Montana Attorney General	Attn Bankruptcy Department	contactocp@mt.gov
Counsel to 2.25% Convertible Notes Trustee (Bank of New York Mellon)	Morgan, Lewis & Bockius LLP	G Siegel, M Ziegler, C Liu	glenn.siegel@morganlewis.com; matthew.ziegler@morganlewis.com; charlie.liu@morganlewis.com
Nebraska Attorney General	Nebraska Attorney General	Attn Bankruptcy Department	NEDOJ@nebraska.gov;
Nevada Attorney General	Nevada Attorney General	Attn Bankruptcy Department	Ago.info.help@nebraska.gov
New Hampshire Attorney General	New Hampshire Attorney General	Attn Bankruptcy Department	attorneygeneral@doj.nh.gov
New Jersey Attorney General	New Jersey Attorney General	Attn Bankruptcy Department	Heather.Anderson@law.njoag.gov; njag.electronicsservice.civilmatters@law.njoag.gov
New Mexico Attorney General	New Mexico Attorney General	Attn Bankruptcy Department	hbalderas@nmag.gov
New York Attorney General	New York Attorney General	Attn Bankruptcy Department	Louis.Testa@ag.ny.gov; letitia.james@ag.ny.gov
North Carolina Attorney General	North Carolina Attorney General	Attn Bankruptcy Department	ncago@ncdoj.gov
North Dakota Attorney General	North Dakota Attorney General	Attn Bankruptcy Department	ndag@nd.gov
Top 30 Unsecured Creditor	NUANCE COMMUNICATIONS INC	STEPHANIE BODAH	ar@nuance.com
Top 30 Unsecured Creditor	OD SOFT LLC	OLEKSII BATYREV	abatyrev@gmail.com
Ohio Attorney General	Ohio Attorney General	Attn Bankruptcy Department	Kristin.Radwanick@OhioAGO.gov
Oklahoma Attorney General	Oklahoma Attorney General	Attn Bankruptcy Department	ConsumerProtection@oag.ok.gov
Oklahoma County Treasurer	Oklahoma County Treasurer	Tammy Jones	tammy.jones@oklahomacounty.org
Counsel to JPMorgan Chase Bank, N.A.	O'Melveny & Myers, LLP	L Strubeck, Jr., L Smith	lstrubeck@omm.com; lsmith@omm.com
Oregon Attorney General	Oregon Attorney General	Attn Bankruptcy Department	AttorneyGeneral@doj.state.or.us; Lisa.Udland@doj.state.or.us

Exhibit A  
Master Service List  
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Counsel to the B-3 Ad Hoc Group	Paul, Weiss, Rifkind, Wharton & Garrison LLP	Attn A Rosenberg, B Hermann, B Bolin, J Graham, X Pang	arosenberg@paulweiss.com; bhermann@paulweiss.com; bbolin@paulweiss.com; jgraham@paulweiss.com; xpang@paulweiss.com
Pennsylvania Attorney General	Pennsylvania Attorney General	Attn Bankruptcy Department	info@attorneygeneral.gov
Pension Benefit Guaranty Corporation	Pension Benefit Guaranty Corporation	Attn Director, CFRD	SACompliance@pbgc.gov
Pension Benefit Guaranty Corporation	Pension Benefit Guaranty Corporation	C Burton, E Kim, S Thomas, Z Wadge	burton.cassandra@pbgc.gov; kim.erin@pbgc.gov; thomas.stephanie@pbgc.gov; efile@pbgc.gov; wadge.zoe@pbgc.gov
Counsel to Richardson IDS, Eagle Mountain-Saginaw ISD	Perdue, Brandon, Fielder, Collins & Mott, L.L.P.	Eboney Cobb	emccain@pbfc.com
Counsel for Weslaco Independent School District, City of Weslaco	Perdue, Brandon, Fielder, Collins & Mott, L.L.P.	Hiram Gutierrez	edinburgbankruptcy@pbfc.com
Lubbock Central Appraisal District	Perdue, Brandon, Fielder, Collins & Mott, L.L.P.	Laura J. Monroe	lmbkr@pbfc.com
Counsel to Carrollton-Farmers Branch ISD, Frisco ISD, Plano ISD	Perdue, Brandon, Fielder, Collins & Mott, L.L.P.	Linda D. Reece	lreece@pbfc.com
Counsel to The Woodlands Metro Center Mud, The Woodlands Road Utility District #1	Perdue, Brandon, Fielder, Collins & Mott, L.L.P.	Melissa E. Valdez	mvaldez@pbfc.com
Counsel for City Of Wichita Falls, Wichita Falls Independent School District and Wichita County	Perdue, Brandon, Fielder, Collins & Mott, L.L.P.	Mollie Lerew	mlerew@pbfc.com
Counsel to Goldman Sachs Bank USA, as Prepetition Term Loan and Escrow Agent, and RingCentral, Inc.	Porter Hedges LLP	J Higgins, S Johnson	jhiggins@porterhedges.com; sjohnson@porterhedges.com
Puerto Rico Attorney General	Puerto Rico Attorney General		fernando.figueroa@justicia.pr.gov
Top 30 Unsecured Creditor	RED HAT INC	Adam C Kuzinski	akuzinsk@redhat.com
Rhode Island Attorney General	Rhode Island Attorney General	Attn Bankruptcy Department	ag@riag.ri.gov
Top 30 Unsecured Creditor	RIMINI STREET INC	Sebastian Grady	sgrady@riministreet.com
Counsel to Oliver Jiang & City of Pittsburgh Comprehensive Municipal Pension Trust Fund	Robbins Geller Rudman & Dowd, LLP	S Rudman, M Blasy	srudman@rgrdlaw.com; mblasy@rgrdlaw.com
Counsel to DIP Agent	Ropes & Gray LLP	Mark Somerstein	mark.somerstein@ropesgray.com
Counsel to DIP Agent	Ropes & Gray LLP	Patricia Chen	patricia.chen@ropesgray.com
Counsel to Element Fleet Corporation	Saul Ewing LLP	John Demmy, Esq.	john.demmy@saull.com
SEC Regional Office	Securities & Exchange Commission	Fort Worth Regional Office	dfw@sec.gov
SEC Headquarters	Securities & Exchange Commission	Secretary of the Treasury	secbankruptcy@sec.gov
Counsel to BRI 1875 Meridian, LLC	SettlePou	Michael P. Menton	mmenton@settlepou.com
Counsel to 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee (Wilmington Trust)	Seward & Kissel LLP	J Ashmead, G Batemen, C LoTempio	ashmead@sewkis.com; bateman@sewkis.com; lotempio@sewkis.com
Top 30 Unsecured Creditor	SHI INTERNATIONAL CORP	RICK MARKS	Rick_Marks@SHI.com
Top 30 Unsecured Creditor	Solaborate LLC	Stanley M. Gibson	sgibson@jmbm.com
South Carolina Attorney General	South Carolina Attorney General	Attn Bankruptcy Department	bankruptcy@scag.gov
South Dakota Attorney General	South Dakota Attorney General	Attn Bankruptcy Department	atghelp@state.sd.us
Counsel for CyrusOne LLC	Sprouse Law Firm	Marvin Sprouse III	msprouse@sprousepllc.com
Counsel to Dell Financial Services L.L.C.	Streusand, Landon, Ozburn & Lemmon, LLP	Richard D. Villa	villa@siollp.com
Legal Advisors to the Convertible Notes Ad Hoc Group	Sullivan & Cromwell LLP	A Blaut, J Bromley, B Beller	blauta@sullcrom.com; bromleyj@sullcrom.com; bellerb@sullcrom.com
Top 30 Unsecured Creditor	SUTHERLAND GLOBAL SERVICES	Vijay Venugopal	SGSAvayaInvoices@Sutherlandglobal.com
Top 30 Unsecured Creditor	SYNCREON TECHNOLOGY USA LLC	BECKY WELLS	AccountsReceivableUS17@syncreon.com
Top 30 Unsecured Creditor	TAPFIN PROCESS SOLUTIONS	Katie Powers	katie.powers@tapfin.com
Tennessee Attorney General	Tennessee Attorney General	Attn Bankruptcy Department	agattorneys@ag.tn.gov
Texas Attorney General	Texas Attorney General	Attn Bankruptcy Department	bankruptcytax@oag.texas.gov; communications@oag.texas.gov
Texas State EPA Agency	Texas Commission on Environmental Quality	Office of the Commissioner	info@tceq.texas.gov
Texas Comptroller of Public Accounts, Revenue Accounting Division	Texas Comptroller of Public Accounts, Revenue Accounting Division	Courtney Hull, AAG	courtney.hull@oag.texas.gov
Top 30 Unsecured Creditor	TMA SOLUTIONS CO LTD	Alex Newcombe	anewcombe@tma.com.vn
Tennessee Department of Revenue	TN Dept of Revenue	TN Attorney General's Office, Bankruptcy Division	steve.butler@ag.tn.gov
Union Pacific Railroad	Union Pacific Railroad Company	Christine Neuharth, Lila L. Howe	bankruptcy@up.com
United States Attorney Office for the Southern District of Texas	US Attorney Office, Southern District of Texas		usatxs.bankruptcy@usdoj.gov
Counsel to United States of America	US Department of Justice, Civil Division	Dominique V Sinesi	dominique.sinesi@usdoj.gov

Exhibit A  
Master Service List  
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Counsel to United States of America	US Department of Justice, Civil Division	Dominique V Sinesi	dominique.sinesi@usdoj.gov
Office of the U.S. Trustee for the Southern District of Texas	US Trustee for the Southern District of Texas (Houston Division)	Jason B. Ruff, Christopher R. Travis	Jayson.B.Ruff@usdoj.gov; C.Ross.Travis@usdoj.gov
Utah Attorney General	Utah Attorney General	Attn Bankruptcy Department	bankruptcy@agutah.gov
Vermont Attorney General	Vermont Attorney General	Attn Bankruptcy Department	ago.info@vermont.gov
Virgin Islands Attorney General	Virgin Islands Attorney General	Attn Bankruptcy Department	info@usvidoj.com
Virginia Attorney General	Virginia Attorney General	Attn Bankruptcy Department	mailoag@oag.state.va.us
Top 30 Unsecured Creditor	VMWARE INC	Michael Stivers	mstivers@vmware.com
Washington Attorney General	Washington Attorney General	Attn Bankruptcy Department	emailago@atg.wa.gov
West Virginia Attorney General	West Virginia Attorney General	Attn Bankruptcy Department	consumer@wvago.gov
6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee	Wilmington Trust	Emilia Gazzuolo, Client Administrator	EGAZZUOLO@WilmingtonTrust.com; rritrovato@wilmingtontrust.com; WBUCKLEY@WilmingtonTrust.com
6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee	Wilmington Trust	Stevan Cimalore, Rita Marie Ritrovato	scimalore@wilmingtontrust.com; rritrovato@wilmingtontrust.com
Wisconsin Attorney General	Wisconsin Attorney General	Attn Bankruptcy Department	radkeke@doj.state.wi.us; josh.kaul@doj.state.wi.us
Top 30 Unsecured Creditor	WISTRON CORPORATION	Stanley Chung	stanley_ch_chung@wistron.com
Wyoming Attorney General	Wyoming Attorney General	Attn Bankruptcy Department	judy.mitchell@wyo.gov

# **Exhibit B**

Exhibit B  
Master Service List  
Served via First Class Mail

Description	CreditorName	CreditorNoticeName	Address1	Address2	Address3	City	State	Zip	Country
Top 30 Unsecured Creditor	AB SOFT INC	LORA PASLOVA	1343 San Mateo Ave			South San Francisco	CA	94080	
Top 30 Unsecured Creditor	AIVEN OY	DAN GOUGE	Antinkatu 1			Helsinki		100	Finland
Alabama Attorney General	Alabama Attorney General	Attn Bankruptcy Department	501 Washington Ave	PO Box 300152		Montgomery	AL	36104-0152	
Alaska Attorney General	Alaska Attorney General	Attn Bankruptcy Department	1031 West 4th Avenue, Suite 200			Anchorage	AK	99501-1994	
Top 30 Unsecured Creditor	ALTRAN ACT S A S	AMIT OBEROI	145-151 145 QUAI DU PRESIDENT ROOSEVELT	ISSY-LES-MOULINEAUX		HAUTS-DE-SEINE		92130	France
American Samoa Attorney General	American Samoa Attorney General	Attn Bankruptcy Department	Department of Legal Affairs	Executive Office Bldg., 3rd Floor	P.O. Box 7	Utulei	American Samoa	96799	
Arizona Attorney General	Arizona Attorney General	Attn Bankruptcy Department	2005 N Central Ave			Phoenix	AZ	85004-2926	
Arizona Attorney General's Office - CSS	Arizona Attorney General's Office - CSS	Attn Bankruptcy Department	PO Box 6123	MD 7611		Phoenix	AZ	85005-6123	
Arkansas Attorney General	Arkansas Attorney General	Attn Bankruptcy Department	323 Center St, Ste 200			Little Rock	AR	72201-2610	
Top 30 Unsecured Creditor	AVNET INC	Karina Seir	2211 South 47th Street			Phoenix	AZ	85034	
2.25% Convertible Notes Trustee	Bank of New York Mellon	M Wrzesinski, D Roemlein	500 Ross Street, 12th Floor	US Corporate Client Service Management		Pittsburgh	PA	15262	
Top 30 Unsecured Creditor	BETSOL LLC	AMANDA CHAMBERS	10901 W 120th Avenue			Broomfield	CO	80021	
California Attorney General	California Attorney General	Attn Bankruptcy Department	1300 I St., Ste. 1740			Sacramento	CA	95814-2919	
Top 30 Unsecured Creditor	CIS SECURE COMPUTING INC	MARIA KIM	21050 Ashburn Crossing Dr Suite 145			Ashburn	VA	20147	
Prepetition ABL Agent	Citibank, N.A.	Allister Chan	388 Greenwich Street, Floor 7			New York	NY	10013	
Colorado Attorney General	Colorado Attorney General	Attn Bankruptcy Department	Ralph L Carr Colorado Judicial Building	1300 Broadway, 10th Fl		Denver	CO	80203	
Top 30 Unsecured Creditor	CONCENTRIX CVG CUSTOMER MANAGEMENT	Trish McGarvey	44111 Nobel Drive			Fremont	CA	94538	
Connecticut Attorney General	Connecticut Attorney General	Attn Bankruptcy Department	165 Capitol Avenue			Hartford	CT	06106	
Top 30 Unsecured Creditor	ConvergeOne	Joy Amelia	10900 Nesbitt Ave S			Bloomington	MINN	55437	
Top 30 Unsecured Creditor	DATADOG INC	Robert Grant	620 8th Ave	45th Floor		New York	NY	10018	
Delaware Attorney General	Delaware Attorney General	Attn Bankruptcy Department	Carvel State Office Bldg.	820 N. French St.		Wilmington	DE	19801	
District of Columbia Attorney General	District of Columbia Attorney General	Attn Bankruptcy Department	400 6th Street NW			Washington	DC	20001	
EPA Headquarters	Environmental Protection Agency	Mail Code 2310A, Office of General Counsel	1200 Pennsylvania Ave NW			Washington	DC	20004	
Regional EPA for Region 6	Environmental Protection Agency		1201 Elm Street Suite 500			Dallas	TX	75270	
Florida Attorney General	Florida Attorney General	Attn Bankruptcy Department	PL-01 The Capitol			Tallahassee	FL	32399-1050	
Georgia Attorney General	Georgia Attorney General	Attn Bankruptcy Department	40 Capital Square, SW			Atlanta	GA	30334-1300	
First Lien Term Loan Agent	Goldman Sachs	AJ McCort, Corporate Loan Agency	2001 Ross Avenue			Dallas	TX	75201	
Top 30 Unsecured Creditor	GOOGLE LLC	Jocelyn de Almeida	1600 Amphitheatre Parkway			Mountain View	CA	94043	
Top 30 Unsecured Creditor	GREAT SOFTWARE LABORATORY PVT LTD	Amod Bhate	Amar Arma Genesis	Baner		Pune	Maharashtra	411045	India
Guam Attorney General	Guam Attorney General	Attn Bankruptcy Department	ITC Bldg	590 S Marine Corps Dr, Suite 901		Tamuning	Guam	96913	
Hawaii Attorney General	Hawaii Attorney General	Attn Bankruptcy Department	425 Queen Street			Honolulu	HI	96813	
Idaho Attorney General	Idaho Attorney General	Attn Bankruptcy Department	700 W. Jefferson Street Suite 210	PO Box 83720		Boise	ID	83720-0010	
Illinois Attorney General	Illinois Attorney General	Attn Bankruptcy Department	James R. Thompson Ctr	100 W. Randolph St.		Chicago	IL	60601	
Imperial County Treasurer-Tax Collector	Imperial County Treasurer-Tax Collector		940 West Main Street, Suite 106			El Centro	CA	92243	
Indiana Attorney General	Indiana Attorney General	Attn Bankruptcy Department	Indiana Govt Center South	302 West Washington St 5th Fl		Indianapolis	IN	46204	
Top 30 Unsecured Creditor	INNOVATIA TECHNICAL SERVICES INC	Andrea Sherwood	Atrium Suites 1 Germain Street			Saint John	NB	E2L 4V1	Canada
IRS	Internal Revenue Service	Centralized Insolvency Operation	PO Box 7346			Philadelphia	PA	19101-7346	
Top 30 Unsecured Creditor	INTRADIEM INC	Bryan Menetre Jr.	2500 Dallas Highway	Suite 202	DPT#37049	Marietta	GA	30064	
Iowa Attorney General	Iowa Attorney General	Attn Bankruptcy Department	Hoover State Office Bldg	1305 E. Walnut Street		Des Moines	IA	50319	
Kansas Attorney General	Kansas Attorney General	Attn Bankruptcy Department	120 SW 10th Ave., 2nd Fl			Topeka	KS	66612-1597	
Kentucky Attorney General	Kentucky Attorney General	Attn Bankruptcy Department	700 Capitol Avenue	Capitol Building, Suite 118		Frankfort	KY	40601-3449	
Louisiana Attorney General	Louisiana Attorney General	Attn Bankruptcy Department	PO Box 94005			Baton Rouge	LA	70804	
Top 30 Unsecured Creditor	LUXOFT GLOBAL OPERATIONS GMBH	Ioana Mihut	Gubelstrasse 24			ZUG		6300	Switzerland
Maine Attorney General	Maine Attorney General	Attn Bankruptcy Department	6 State House Station			Augusta	ME	04333	



Exhibit B  
Master Service List  
Served via First Class Mail

Description	CreditorName	CreditorNoticeName	Address1	Address2	Address3	City	State	Zip	Country
Top 30 Unsecured Creditor	MARKETSOURCE INC	Miatta Sonii	11675 Great Oaks Way Suite 200			Alpharetta	GA	30022	
Maryland Attorney General	Maryland Attorney General	Attn Bankruptcy Department	200 St. Paul Place			Baltimore	MD	21202-2202	
Massachusetts Attorney General	Massachusetts Attorney General	Attn Bankruptcy Department	One Ashburton Place	20th Floor		Boston	MA	02108-1518	
Top 30 Unsecured Creditor	MERA SOFTWARE SERVICES INC	Bill Timm	333 Thornall Street 7th Floor			Edison	NJ	08837	
Counsel to Prince George's County, Maryland	Meyers, Rodbell & Rosenbaum, P.A.	Nicole C. Kenworthy	6801 Kenilworth Avenue, Suite 400			Riverdale Park	MD	20737-1385	
Michigan Attorney General	Michigan Attorney General	Attn Bankruptcy Department	G. Mennen Williams Building	525 W. Ottawa St.	P.O. Box 30212	Lansing	MI	48909	
Top 30 Unsecured Creditor	MICROSOFT CORPORATION	Oliver Raymond	11 Times Square			New York	NY	10036	
Minnesota Attorney General	Minnesota Attorney General	Attn Bankruptcy Department	445 Minnesota St Suite 1400			St Paul	MN	55101-2131	
Mississippi Attorney General	Mississippi Attorney General	Attn Bankruptcy Department	Walter Sillers Building	550 High St Ste 1200		Jackson	MS	39201	
Missouri Attorney General	Missouri Attorney General	Attn Bankruptcy Department	Supreme Court Bldg	207 W. High St.	P.O. Box 899	Jefferson City	MO	65101	
Montana Attorney General	Montana Attorney General	Attn Bankruptcy Department	Justice Bldg	215 N. Sanders 3rd Fl	PO Box 201401	Helena	MT	59620-1401	
Nebraska Attorney General	Nebraska Attorney General	Attn Bankruptcy Department	2115 State Capitol	P.O. Box 98920		Lincoln	NE	68509	
Nevada Attorney General	Nevada Attorney General	Attn Bankruptcy Department	Old Supreme Ct. Bldg.	100 N. Carson St		Carson City	NV	89701	
New Hampshire Attorney General	New Hampshire Attorney General	Attn Bankruptcy Department	33 Capitol St.			Concord	NH	03301	
New Jersey Attorney General	New Jersey Attorney General	Attn Bankruptcy Department	Richard J. Hughes Justice Complex	25 Market St	PO Box 080	Trenton	NJ	08625-0080	
New Mexico Attorney General	New Mexico Attorney General	Attn Bankruptcy Department	408 Galisteo St	Villagra Building		Santa Fe	NM	87501	
New York Attorney General	New York Attorney General	Attn Bankruptcy Department	Office of the Attorney General	The Capitol, 2nd Fl.		Albany	NY	12224-0341	
North Carolina Attorney General	North Carolina Attorney General	Attn Bankruptcy Department	9001 Mail Service Center			Raleigh	NC	27699-9001	
North Dakota Attorney General	North Dakota Attorney General	Attn Bankruptcy Department	600 E. Boulevard Ave.	Dept 125		Bismarck	ND	58505-0040	
Northern Mariana Islands Attorney General	Northern Mariana Islands Attorney General	Attn Bankruptcy Department	Administration Building	PO Box 10007		Saipan	MP	96950-8907	
Top 30 Unsecured Creditor	NUANCE COMMUNICATIONS INC	STEPHANIE BODAH	One Wayside Road			Burlington	MA	01803	
Top 30 Unsecured Creditor	OD SOFT LLC	OLEKSII BATYREV	16192 Coastal Hwy			Lewes	DE	19958	
Ohio Attorney General	Ohio Attorney General	Attn Bankruptcy Department	30 E. Broad St. 14th Fl			Columbus	OH	43215-0410	
Oklahoma Attorney General	Oklahoma Attorney General	Attn Bankruptcy Department	313 NE 21st St			Oklahoma City	OK	73105	
Oregon Attorney General	Oregon Attorney General	Attn Bankruptcy Department	1162 Court St. NE			Salem	OR	97301-4096	
Pennsylvania Attorney General	Pennsylvania Attorney General	Attn Bankruptcy Department	16th Floor, Strawberry Square			Harrisburg	PA	17120	
Pension Benefit Guaranty Corporation	Pension Benefit Guaranty Corporation	Attn Director, CFRD	445 12th Street S.W.	Corporate, Finance, and Restructuring Department		Washington	DC	20024	
Pension Benefit Guaranty Corporation	Pension Benefit Guaranty Corporation	C Burton, E Kim, S Thomas, Z Wadge	445 12th Street S.W.	Office of the General Counsel		Washington	DC	20024	
Puerto Rico Attorney General	Puerto Rico Attorney General		PO Box 9020192			San Juan	PR	00902-0192	
Top 30 Unsecured Creditor	RED HAT INC	Adam C Kuzinski	100 EAST DAVIE ST			RALEIGH	NC	27601	
Rhode Island Attorney General	Rhode Island Attorney General	Attn Bankruptcy Department	150 S. Main St.			Providence	RI	02903	
Top 30 Unsecured Creditor	RIMINI STREET INC	Sebastian Grady	72751 W Lake Mead Blvd	Ste 300		Las Vegas	NV	89128	
Counsel to DIP Agent	Ropes & Gray LLP	Mark Somerstein	1121 Avenue of the Americas			New York	NY	10036-8704	
Counsel to DIP Agent	Ropes & Gray LLP	Patricia Chen	800 Boylston Street	Prudential Tower		Boston	MA	02199-3600	
SEC Regional Office	Securities & Exchange Commission	Fort Worth Regional Office	801 Cherry Street, Suite 1900, Unit 18			Fort Worth	TX	76102	
SEC Headquarters	Securities & Exchange Commission	Secretary of the Treasury	100 F St NE			Washington	DC	20549	
Top 30 Unsecured Creditor	SHI INTERNATIONAL CORP	RICK MARKS	290 Davidson Avenue			Somerset	NJ	08873	
Top 30 Unsecured Creditor	Solaborate LLC	Stanley M. Gibson	1900 Avenue of the Stars	7th Floor		Los Angeles	CA	90067-4308	
South Carolina Attorney General	South Carolina Attorney General	Attn Bankruptcy Department	P.O. Box 11549			Columbia	SC	29211	
South Dakota Attorney General	South Dakota Attorney General	Attn Bankruptcy Department	1302 East Highway 14	Suite 1		Pierre	SD	57501-8501	
Top 30 Unsecured Creditor	SUTHERLAND GLOBAL SERVICES	Vijay Venugopal	1160 PITTSFORD VICTOR ROAD			PITTSFORD	NY	14534	
Top 30 Unsecured Creditor	SYNCREON TECHNOLOGY USA LLC	BECKY WELLS	2851 High Meadow Circle Suite 250			Auburn Hills	MI	48326	
Top 30 Unsecured Creditor	TAPFIN PROCESS SOLUTIONS	Katie Powers	100 Manpower Place			Milwaukee	WI	53212	
Tennessee Attorney General	Tennessee Attorney General	Attn Bankruptcy Department	P.O. Box 20207			Nashville	TN	37202-0207	
Texas Attorney General	Texas Attorney General	Attn Bankruptcy Department	300 W. 15th St			Austin	TX	78701	
Texas State EPA Agency	Texas Commission on Environmental Quality	Office of the Commissioner	12100 Park 35 Circle			Austin	TX	78753	
Top 30 Unsecured Creditor	TMA SOLUTIONS CO LTD	Alex Newcombe	111 Nguyen Dinh Chinh Street			Ho Chi Minh City		70000	Vietnam

Exhibit B  
Master Service List  
Served via First Class Mail

Description	CreditorName	CreditorNoticeName	Address1	Address2	Address3	City	State	Zip	Country
United States Attorney Office for the Southern District of Texas	US Attorney Office, Southern District of Texas		1000 Louisiana	Suite 2300		Houston	TX	77002	
Office of the U.S. Trustee for the Southern District of Texas	US Trustee for the Southern District of Texas (Houston Division)	Jason B. Ruff, Christopher R. Travis	515 Rusk Street	Suite 3516		Houston	TX	77002	
Utah Attorney General	Utah Attorney General	Attn Bankruptcy Department	Utah State Capitol Complex	350 North State Street, Suite 230		Salt Lake City	UT	84114-2320	
Top 30 Unsecured Creditor	VERINT AMERICAS INC	Emily Sandoval	5995 Windward Parkway			Alpharetta	GA	30005	
Vermont Attorney General	Vermont Attorney General	Attn Bankruptcy Department	109 State St.			Montpelier	VT	05609-1001	
Virgin Islands Attorney General	Virgin Islands Attorney General	Attn Bankruptcy Department	34-38 Kronprindsens Gade	GERS Bldg 2nd Fl		St. Thomas	VI	00802	
Virginia Attorney General	Virginia Attorney General	Attn Bankruptcy Department	202 North Ninth St			Richmond	VA	23219	
Top 30 Unsecured Creditor	VMWARE INC	Michael Stivers	3401 HILLVIEW AVENUE			PALO ALTO	CA	94304	
Washington Attorney General	Washington Attorney General	Attn Bankruptcy Department	1125 Washington St SE	PO Box 40100		Olympia	WA	98504-0100	
West Virginia Attorney General	West Virginia Attorney General	Attn Bankruptcy Department	State Capitol Bldg 1 Rm E-26	1900 Kanawha Blvd., East		Charleston	WV	25305	
6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee	Wilmington Trust	Emilia Gazzuolo, Client Administrator	50 South Sixth Street, Suite 1290			Minneapolis	MN	55402	
Wisconsin Attorney General	Wisconsin Attorney General	Attn Bankruptcy Department	Wisconsin Dept. of Justice	114 East, State Capitol	PO Box 7857	Madison	WI	53707-7857	
Top 30 Unsecured Creditor	WISTRON CORPORATION	Stanley Chung	21F 88 Sec 1 Hsin Tai Wu Road			Taipei Hsein		221	Taiwan
Wyoming Attorney General	Wyoming Attorney General	Attn Bankruptcy Department	109 State Capitol			Cheyenne	WY	82002	