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UNITED STATES BANKRUPTCY COURT
FOR THE CENTRAL DISTRICT OF CALIFORNIA – LOS ANGELES DIVISION

In re

Beverly Community Hospital Association
dba Beverly Hospital,

Debtor.

Case No. 2:23-bk-12359-SK

Chapter 11

**CREDITOR, ELOY SANCHEZ, ET AL'S
EXHIBIT "A" TO THE DECLARATION OF
BENJAMIN IKUTA RE: MOTION FOR RELIEF
FROM AUTOMATIC STAY (ECF NO. 871)**

Hearing:

Date: December 6, 2023

Time: 8:30 am

Ctrm: 1575

U.S. Bankruptcy Court
255 E. Temple Street
Los Angeles, CA 90010

**TO THE HONORABLE SANDRA KLEIN, U.S. BANKRUPTCY JUDGE; THE
DEBTORS AND ITS COUNSEL; AND OTHER PARTIES ENTITLED TO NOTICE:**

Creditor, Eloy Sanchez, individually and as Successor-in-Interest for Eva Sanchez, Olga Bautista, Jose Sanchez and Alvaro Sanchez's submits their Exhibit "A" to the Declaration of Benjamin Ikuta, Esq. re *Motion for Relief of Stay* (ECF No. 871), which inadvertently did not get filed with the *Relief of Stay Motion*.

Dated: November 14, 2023

POLIS & ASSOCIATES, APLC

By: /s/ Thomas J. Polis
Thomas J. Polis, Esq.
Counsel for Creditor, Eloy Sanchez,
individually and as Successor-in-Interest for
Eva Sanchez, Olga Bautista, Jose Sanchez and
Alvaro S:



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EXHIBIT “A”

Electronically FILED by
Superior Court of California,
County of Los Angeles
10/12/2023 4:51 PM
David W. Slayton,
Executive Officer/Clerk of Court,
By Y. Ayala, Deputy Clerk

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Attorneys for Plaintiffs ELOY SANCHEZ, Individually and
as Successor-In-Interest for EVA SANCHEZ; OLGA BAUTISTA;
JOSE SANCHEZ; and ALVARO SANCHEZ

SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF LOS ANGELES, CENTRAL DISTRICT (STANLEY MOSK COURTHOUSE)

ELOY SANCHEZ, Individually and as Successor-
In-Interest for EVA SANCHEZ; OLGA
BAUTISTA; JOSE SANCHEZ; and ALVARO
SANCHEZ,

Plaintiffs,

vs.

BEVERLY HOSPITAL; ADVENTIST HEALTH
WHITE MEMORIAL MONTEBELLO; and
DOES 1 through 100, Inclusive,

Defendants.

CASE NO: **23STCV24996**

[UNLIMITED CIVIL]

COMPLAINT FOR DAMAGES:

- 1) DEPENDENT ABUSE AND NEGLECT;**
- 2) WRONGFUL DEATH; and**
- 3) NEGLIGENCE THROUGH A
SURVIVAL ACTION (CCP §377.20).**

**DECLARATION OF ELOY SANCHEZ
UNDER CODE OF CIVIL PROCEDURE
SECTION 377.32**

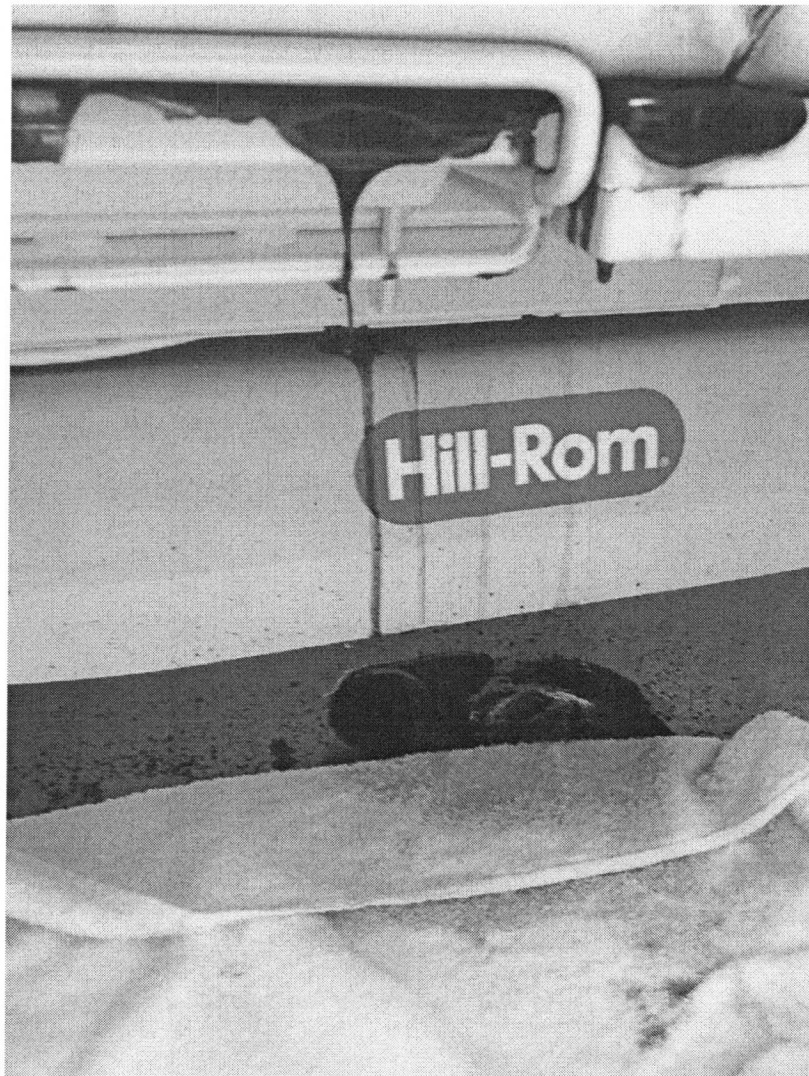
(DEMAND FOR JURY TRIAL)

Plaintiffs ELOY SANCHEZ, Individually and as Successor-In-Interest for EVA SANCHEZ;
OLGA BAUTISTA; JOSE SANCHEZ; and ALVARO SANCHEZ allege and complain as follows:

1. This case is about an understaffed and undertrained hospital, which while on the brink of
bankruptcy, recklessly and wrongfully allowed a patient to bleed to death completely unattended while no
one watched or cared. And then, even after killing her, the hospital willfully hid and concealed the medical
records from the grieving family, who were only trying to seek answers.

2. EVA SANCHEZ bled for hours from a *known risk*, her arteriovenous fistula site. The entire reason she was hospitalized in the first place was bleeding from her fistula.

3. EVA SANCHEZ bled to death for hours while the staff and employees at Beverly Hospital did nothing. There was so much blood that was completely missed and ignored by the nursing staff, that the blood was pooling on the floor. The following are pictures showing the extensive blood loss of Ms. SANCHEZ very shortly after her death:





4. EVA SANCHEZ (“EVA SANCHEZ” or “Ms. SANCHEZ”) is an individual who at all relevant times herein was domiciled in Los Angeles County, California. EVA SANCHEZ passed away on August 11, 2022. She brings her claims by and through her Successor in Interest and spouse, ELOY SANCHEZ.

5. Plaintiff ELOY SANCHEZ is the surviving spouse and OLGA BAUTISTA, JOSE SANCHEZ, and ALVARO SANCHEZ are the surviving children of EVA SANCHEZ. Plaintiffs ELOY SANCHEZ, OLGA BAUTISTA, JOSE SANCHEZ, and ALVARO SANCHEZ bring the wrongful death cause of action in their individual capacities as Plaintiffs.

6. BEVERLY HOSPITAL and ADVENTIST HEALTH WHITE MEMORIAL MONTEBELLO (collectively, “Beverly Hospital”) are at all times California corporations and, at all times herein mentioned, were doing business as a general acute care hospital located at 309 West Beverly Blvd.,

1 Montebello, CA 90640.

2 7. Plaintiffs are informed and believe and therefore allege that at all times relevant to this
3 complaint, DOES 1 through 100 were individuals and/or entities, rendering care and services to EVA
4 SANCHEZ and whose conduct caused the injuries and damages alleged herein.

5 8. Plaintiffs are ignorant of the true names and capacities of those Defendants sued herein as
6 DOES 1 through 100, and for that reason have sued such Defendants by fictitious names. Plaintiffs will
7 seek leave of the Court to amend this Complaint to identify said Defendants when their identities are
8 ascertained. (Defendants ADVENTIST HEALTH WHITE MEMORIAL MONTEBELLO and BEVERLY
9 HOSPITAL and DOES 1 through 10 are hereinafter referred to as "Beverly Hospital.")

10 **FIRST CAUSE OF ACTION DEPENDENT ABUSE AND NEGLECT**

11 **(By EVA SANCHEZ, by and through her Successor in Interest, ELOY SANCHEZ, Against**
12 **DEFENDANTS)**

13 9. Plaintiffs hereby incorporate the allegations set forth in the paragraphs above of the
14 Complaint as though set forth at length herein.

15 10. EVA SANCHEZ was born on December 5, 1961. Given her vulnerability and her medical
16 condition, Ms. SANCHEZ had physical or mental limitations that restricted her ability to carry out normal
17 activities or to protect her rights.

18 11. Frankly, Plaintiffs do not know exactly what happened due to BEVERLY HOSPITAL's
19 illegal and improper refusal in violation of state and federal law to provide Ms. SANCHEZ's medical
20 records. However, Plaintiffs do have the FORM CMS-2567 finding of deficiency from the California
21 Department of Public Health in relation to the wrongdoing of Ms. SANCHEZ.

22 12. Specifically, Ms. SANCHEZ was admitted to BEVERLY HOSPITAL around 9:00 p.m. on
23 August 8, 2022. At that time, Ms. SANCHEZ had a history of diabetes, hypertension, and due to kidney
24 failure was being treated through hemodialysis. She was admitted for evaluation for bleeding from her left
25 upper extremity arteriovenous fistula, which was a connection between her artery and vein on her arm that
26 was used for the hemodialysis.

27 13. On August 10, 2022 around 6:51 p.m., Ms. SANCHEZ's vital signs were abnormal, with a
28 temperature of 102 degrees, a tachycardic pulse of 110, a high respiratory rate of 24, and hypertension with

1 a systolic reading of 152. Ms. SANCHEZ's vital signs triggered Systemic Inflammatory Response
2 Syndrome, a serious a serious condition in which there is swelling throughout the whole body. Again,
3 given the complete refusal of BEVERLY HOSPITAL to provide the medical chart, it is impossible to tell
4 what happened. But based on late, after-the-fact written nursing notes *after* Ms. SANCHEZ's death, it
5 appears that the plan was to admit Ms. SANCHEZ to the Telemetry Unit due to the abnormal vital signs.

6 14. Plaintiffs are informed and believe and thereupon allege that Ms. SANCHEZ arrived at the
7 Telemetry Unit on August 10, 2022 at 8:10 p.m. A Nursing Note at 8:10 p.m. indicated that Ms. SANCHEZ
8 was alert and oriented X 2 (when a patient knows who they are and where they are, but not what time it is
9 or what is happening to them). However, there was no documentation of vital signs for Ms. SANCHEZ
10 within two hours of arrival at the Telemetry Unit. Moreover, there was no physical examination or ongoing
11 assessment, which would have identified continued bleeding from Ms. Sanchez's fistula site.

12 15. In violation of hospital policy, vital signs were finally taken four hours after admission to
13 Telemetry, at around midnight on August 11, 2022, when the patient's pulse was even more tachycardic at
14 122 and the patient had worsening hypertension of 170/82. However, the attending nurse, which was a
15 traveling nurse and not properly trained or education by the hospital, did not assess the fistula site for
16 bleeding whatsoever.

17 16. In short, due to gross understaffing and undertraining, *no employee or anyone at the*
18 *hospital ever assessed or evaluated Ms. SANCHEZ's fistula site* from the time she was admitted to the
19 telemetry unit despite her abnormal vital signs. This was particularly egregious given that the entire reason
20 Ms. SANCHEZ was admitted in the first place was due to bleeding at her fistula site.

21 17. Due to the complete neglect and failure to have adequate nursing staff, Ms. SANCHEZ quite
22 literally bled to death from her fistula site. No one noticed her massive blood loss until 2:42 a.m., when
23 Ms. SANCHEZ went into full cardiopulmonary arrest. By the time the attending emergency room
24 physician, Pranav Desai, M.D. arrived in response to the Code Blue around 2:42 a.m., Ms. SANCHEZ had
25 already bled out. Due to massive blood loss, Ms. SANCHEZ had no signs of life, no pulse, and no heartbeat.

26 18. Because she had been neglected and not watched or monitored for hours, Ms. SANCHEZ
27 was allowed to bleed for a long period of time. There was blood on the floor, all over the gurney, and
28 underneath the patient. Ms. SANCHEZ had lost so much blood, that there was no more active bleeding

1 from the AV fistula because the patient had lost almost all of her blood. Ms. SANCHEZ did not respond
2 to multiple rounds of CPR. A blood transfusion ordered by Dr. Desai was too little, too late, as she had lost
3 so much blood and was lifeless. She was pronounced dead at 3:16 a.m.

4 19. Ms. SANCHEZ was completely neglected. She did not have an assessment by a registered
5 nurse at *any* time between 8:10 p.m. and 2:42 a.m. even though in the Telemetry Unit, assessments are
6 required within 2 hours of admission. In the Telemetry Unit, patients must be assessed to identify any
7 changes in condition, including when a patient is bleeding from any site.

8 20. The *only* charting was a “Late Entry” nurses note by the Registered Nurse, who documented
9 *after* Ms. SANCHEZ’s death on August 11, 2022 at 6:23 a.m. In that note, the nurse indicated that Ms.
10 SANCHEZ was lethargic upon admission to the Telemetry Unit, but opened eyes and answered questions.
11 The DACS confirmed that Ms. SANCHEZ’s vital signs was taken and recorded at 12 a.m. (4 hours after
12 arrival to the Telemetry unit), but there were no notes whatsoever that an assessment or physical
13 examination had taken place, including assessment of the fistula site.

14 21. To make matters worse, the nursing staff completely failed to follow a physician’s order for
15 the monitoring of blood glucose levels and the administration of insulin. Ms. SANCHEZ was diabetic. On
16 August 10, 2022 at 6:50 p.m., Ms. SANCHEZ’s glucose levels were at an very high 241 mg/dL. However,
17 in direct violation of doctor’s orders, the nursing staff failed to provide her with much-needed insulin. There
18 was no documentation as to why the insulin was not administered.

19 22. According to the doctor’s orders, Ms. SANCHEZ’s blood sugar should have been checked
20 every six hours in order to provide her with the appropriate levels of insulin. Ms. SANCHEZ’s blood sugar
21 should have been checked at midnight. However, her blood sugar was never checked and she was never
22 provided insulin. This failure to test Ms. SANCHEZ’s glucose levels and provide insulin caused Ms.
23 SANCHEZ to experience ketoacidosis, causing Ms. SANCHEZ confusion, lethargy, and adventually
24 caused her to go into a diabetic coma. This caused Ms. SANCHEZ an inability to communicate, including
25 inform the nursing staff of her bleeding fistula site.

26 23. This action is not being filed on the basis of professional negligence. (See Welfare and
27 Institutions Code section 15657.2)

28 24. In a desperate effort to hide its egregious neglect and wrongdoing, Beverly Hospital refused

1 to provide the family with Ms. SANCHEZ's medical records in violation of federal and state law, including
2 HIPAA, HITECH, Evidence Code section 1158, and Health and Safety Code section 123110. Despite
3 repeatedly stating that the family had a right to medical records, the hospital lied to the family and told them
4 that a measly 32 pages of records were the complete chart. There were no nursing notes, no imaging reports,
5 missing physician consults, missing laboratory values, missing transfusion records, and missing vital signs.

6 25. After consulting with the law firm of Ikuta Hemesath, LLP, it was clear that the records
7 were not complete even though the family clearly requested a full set of medical records. The family again
8 requested records from the hospital but were completely ignored.

9 26. Accordingly, on June 13, 2023, the law firm of Ikuta Hemesath, LLP sent a letter under
10 Evidence Code section 1158 demanding the records on Plaintiffs' behalf.

11 27. On June 21, 2023, over the 5-day limit allowed by Evidence Code section 1158, Beverly
12 Hospital sent a link of 174 pages of records but wanted payment of \$90.90. After Plaintiffs paid this
13 amount, the 174 records that were provided consisting nothing but billing records and not the actual medical
14 records.

15 28. Subsequently, again after the deadline, the hospital then sent a new bill for \$1,420.55 for
16 3,973 pages of medical records.

17

18 **Release of Information for Sanchez, Eva**

19 **Record Number: 579-2302108**

Patient Information			
Patient Name	Sanchez, Eva	Date of Service	ANY AND ALL
Date of Birth	12/5/1991	Request Received	6/13/2023
MR Number	M00002047	Pages Count	3973
Request for	MEDICAL RECORDS		
Requested by	Entire Chart		
Recipient Information			
Firm Name	IKUTA HEMESATH	Phone	BEN@IH4-LLP.COM
Address	132 N BROADWAY	Phone #	9492205854
City	SANTA ANA	Firm #	3237254338
State	CA		
Zip	92706		

23 **Your current balance is \$1,420.55**

24 [Pay Bill Online](#) [View Invoice](#)

25

26 29. These charges were meant to try and prohibit Plaintiffs from being able to afford and access
27 the medical records and were part of the ongoing fraud by Beverly Hospital to try and conceal and hide
28 their reckless and inexcusable neglect. Indeed Evidence Code section 1158(e) limits costs to only ten cents

1 per page. Given that there were a total of 4,147 pages at issue, the *most* that Beverly Hospital could legally
2 charge was \$414.70. Yet, Beverly Hospital charged over three times that amount, \$1,511.45 for 4,147
3 pages of records even though Beverly Hospital had initially lied to the Sanchez family and told them that
4 32 pages was the complete chart.

5 30. Thereafter, Ms. SANCHEZ's husband ELOY SANCHEZ repeatedly attempted to obtain
6 the chart, but was refused access to the chart. After ELOY SANCHEZ retained an attorney to obtain the
7 records under Evidence Code 1158, Beverly Hospital, without *any* valid explanation, again refused to
8 produce records. Even the records that were finally produced appear to be incomplete and missing critical
9 Nursing Notes, Medication Administration Records, Code Blue notes, and various other notes. Plaintiffs
10 are informed and believe, and thereupon allege, that the medical records are incomplete and inaccurate.

11 31. Indeed, despite multiple complaints to Beverly Hospital and correspondence with various
12 officers, directors, and managing agents, Beverly Hospital fraudulently concealed from the family what
13 actually happened to Ms. SANCHEZ. Despite receiving correspondence from Jamie Chang, M.D.,
14 M.B.A. (Chief Clinical Operations Officer), Jennifer McReynolds (Vice President Quality Management),
15 and Robert Gonzales (Leader of Patient Experience), no one from the hospital ever informed the family
16 what happened to their mother, fraudulently concealing the horrible neglect and wrongful conduct
17 committed.

18 32. This fraudulent concealment in hiding the records supports that Beverly Hospital ratified
19 the wrongful conduct and neglect. (See *Samantha B. v. Aurora Vista Del Mar, LLC* (2022) 77
20 Cal.App.5th 85. This was also a violation of Health and Safety Code Section 1279.1(c), which states:
21 "The facility shall inform the patient or the party responsible for the patient of the adverse event by the time
22 the report is made." The hospital concealed and hid from the family about what happened to their mother.

23 33. As an Acute Care Hospital, Beverly Hospital is subject to various federal and state
24 regulations, including Title 22, Division 5, Chapter 1 of the California Code of Regulations. Here,
25 Defendants committed reckless neglect by violating applicable state and federal regulations. (*Fenimore v.*
26 *Regents of the University of California* (2016) 245 Cal.App.4th 1339, 1348.) Indeed, the California
27 Department of Public Health ("CDPH") investigated this exact case and determined that Defendants
28 violated regulations. The Department specifically found that Beverly Hospital failed to follow 42 Code

1 of Federal Regulation section 482.23(b)(6) by completely failing to supervise and evaluate the traveling
2 and contract nurses. The Department also found that Defendants violated 42 Code of Federal Regulations
3 sections 482.23 by not properly administration medication and failing to have an organized nursing
4 service.

5 34. Pursuant to California Code of Regulations, title 22, section 70211, Defendants owed a duty
6 to provide nursing service that was organized, staffed, equipped and supplied to meet the needs of EVA
7 SANCHEZ. Defendants wrongfully withheld this required service to EVA SANCHEZ, causing EVA
8 SANCHEZ' injury and death.

9 35. Defendants owed a duty to EVA SANCHEZ to provide services with a sufficient budget
10 and staffing to meet EVA SANCHEZ' care needs pursuant to 42 Code of Federal Regulations part
11 482.23(b) and California Code of Regulations, title 22, section 70217. The Defendants wrongfully withheld
12 this required service to EVA SANCHEZ, thereby causing injury to EVA SANCHEZ as alleged herein.

13 36. Indeed, BEVERLY HOSPITAL was on the verge of bankruptcy and *knew* it could not
14 provide effective or adequate nursing staff. Plaintiffs are informed and believe, and thereupon allege, that
15 Defendants violated Title 22 of the California Code of Regulations, section 70217(a)(10), which requires
16 a 1:4 nurse-to-patient ratio **at all times** in the Telemetry Unit. What's worse, Plaintiffs are informed and
17 believe, and thereupon allege, that Defendants *knew* that it did not have adequate staffing to satisfy the
18 1:4 nursing ratio given its financial difficulties. While it hid its understaffing and its financial difficulties
19 from patients, finally in April 2023 BEVERLY HOSPITAL did file for bankruptcy. Plaintiffs are
20 informed and believe that prior to finally filing for bankruptcy, BEVERLY HOSPITAL did everything it
21 could to cut corners and limit budgets and staffing in order to stay in business, including having
22 insufficient and inadequate staffing 8 months earlier when BEVERLY HOSPITAL and its nurses
23 recklessly allowed EVA SANCHEZ to bleed to death unmonitored.

24 37. The Defendants voluntarily and intentionally assumed responsibility for providing
25 supervisory and custodial care services to EVA SANCHEZ. At all relevant times, Defendants had the care
26 and custody of EVA SANCHEZ and were responsible for EVA SANCHEZ' health, safety and well-being.
27 This was particularly important given that EVA SANCHEZ was vulnerable and in a diabetic coma due to
28 her uncontrolled and untreated hyperglycemia.

1 38. Indeed, not only did the reckless failure to provide insulin or even test EVA SANCHEZ'
2 glucose levels cause Ms. SANCHEZ to be in such a vulnerable condition that she could not inform the
3 nursing staff of her bleeding fistula, the failure to follow the physician orders as to the testing of glucose
4 and administration of insulin also constitutes dependent adult abuse. (See *Stewart v. Superior Court* (2017)
5 16 Cal.App.5th 87, 97; *Sababin v. Superior Court* (2006) 144 Cal.App.4th 81, 88.)

6 39. The Defendants knew that EVA SANCHEZ depended upon them to assist with her needs
7 and safety because upon her admission to ADVENTIST HEALTH WHITE MEMORIAL MONTEBELLO
8 and BEVERLY HOSPITAL, they *knew* she had a history of a bleeding fistula. Despite this knowledge, the
9 Defendants denied or withheld medical care to EVA SANCHEZ, in conscious disregard of the high
10 probability of injury to her, such that she suffered an untimely death.

11 40. Defendants engaged in neglect under Welfare and Institutions Code section 15610.57(b)
12 due to a "Failure to protect from health and safety hazards." Beverly Hospital failed to protect Ms.
13 SANCHEZ from her *known* and *significant* risk of bleeding to death by not evaluating or assessing her
14 fistula within 2 hours of her admission to the Telemetry Unit in *direct violation* of their own policies and
15 procedures. (See *Samantha B. v. Aurora Vista Del Mar, LLC* (2022) 77 Cal.App.5th 85 [where the second
16 district criticized and distinguished *Carter v. Prime Healthcare Paradise Valley LLC* (2011) 198
17 Cal.App.4th 396, 406 for not recognizing that "failure to protect from health and safety hazards" qualifies
18 as neglect.].) Likewise, the failure to treat Ms. Sanchez's significant hyperglycemia in direct violation of
19 doctor orders constituted a failure to protect Ms. SANCHEZ from a known health and safety hazard.

20 41. Plaintiffs are informed and believe, and thereupon allege, that ADVENTIST HEALTH
21 WHITE MEMORIAL MONTEBELLO and BEVERLY HOSPITAL was understaffed. There was
22 insufficient nursing staff to adequately provide care and treatment to EVA SANCHEZ as there was
23 insufficient nursing staff to provide *individualized* care.

24 42. The Defendants operated in such a way as to make their individual identities
25 indistinguishable, and they are, therefore, the mere alter-egos of one another. Specifically, corporate and
26 business shell layers were formed for the sole purpose of insulating the individual beneficiaries of the
27 management fees from liability, while obscuring the identities of those responsible for the care and services
28 being provided to patients and residents at ADVENTIST HEALTH WHITE MEMORIAL

1 MONTEBELLO and BEVERLY HOSPITAL. By creating individual shell entities to hold the individual
2 licenses for each individual facility, the owners and/or beneficiaries of the management fees are able to hide
3 from public disclosure ownership, management, and control over other facilities to create the false
4 appearance of each individual facility being independent of one another. At all relevant times to this action
5 however, the Defendants had a unity of interest and ownership such that their separate personalities did not
6 meaningfully exist.

7 43. The DEFENDANTS were the knowing agents and/or alter-egos of one another, and each of
8 their officers, directors, and/or managing agents directed, approved and/or ratified all of the acts and
9 omissions of each of the other, and their agents and employees, thereby making each of them vicariously
10 liable for the acts and omissions of their co-defendants, their agents and employees, as is more fully alleged
11 herein. Moreover, through their managing agents, the DEFENDANTS, and each of them, agreed, approved,
12 authorized, ratified and/or conspired to commit all of the acts and omissions alleged herein.

13 44. The DEFENDANTS managed themselves, governed and controlled the care and custodial
14 services provided to EVA SANCHEZ, and, by virtue of their management and control, voluntarily and
15 intentionally assumed responsibility for and provided care to EVA SANCHEZ during her admission to
16 ADVENTIST HEALTH WHITE MEMORIAL MONTEBELLO and BEVERLY HOSPITAL.

17 45. The DEFENDANTS' neglect and abuse of EVA SANCHEZ was due to the fact that
18 DEFENDANTS underfunded and understaffed ADVENTIST HEALTH WHITE MEMORIAL
19 MONTEBELLO and BEVERLY HOSPITAL in order to decrease expenses. As part of their cost-cutting
20 scheme, the DEFENDANTS implemented cost cutting measures at ADVENTIST HEALTH WHITE
21 MEMORIAL MONTEBELLO and BEVERLY HOSPITAL, which included failing maintain the required
22 number of nurses for their units. Had DEFENDANTS had proper staffing, EVA SANCHEZ's
23 individualized care plan would have been followed and she would not have been exposed to the health and
24 safety hazard of exactly the thing that she was admitted for. Consequentially, EVA SANCHEZ would not
25 have passed away.

26 46. The DEFENDANTS intentionally underfunded and understaffed ADVENTIST HEALTH
27 WHITE MEMORIAL MONTEBELLO and BEVERLY HOSPITAL, even though the DEFENDANTS
28 knew that their conduct severely jeopardized the health, safety, welfare, and dignity of their patients,

1 including EVA SANCHEZ.

2 47. The DEFENDANTS implemented and carried out their cost-cutting scheme with
3 knowledge such a scheme was designed to exploit elderly and dependent adults, a class expressly deemed
4 by the Legislature of the State of California as a vulnerable segment of our population who require a
5 heightened level of protection.

6 48. The DEFENDANTS knew from surveys and complaints that ADVENTIST HEALTH
7 WHITE MEMORIAL MONTEBELLO and BEVERLY HOSPITAL was underfunded and understaffed,
8 yet the DEFENDANTS failed to do anything to correct this, even though the DEFENDANTS knew that
9 patients, including EVA SANCHEZ, would and did suffer. The DEFENDANTS' acts and omissions as
10 alleged herein constitute recklessness, malice, oppression, and fraud, in part, because they knew about and
11 were on notice of the problems at ADVENTIST HEALTH WHITE MEMORIAL MONTEBELLO and
12 BEVERLY HOSPITAL, yet intentionally ignored these problems at the expense of the health, safety, and
13 well-being of their patients, including EVA SANCHEZ. Had the DEFENDANTS heeded the warnings of
14 the complaints and surveys that uncovered the problems at ADVENTIST HEALTH WHITE MEMORIAL
15 MONTEBELLO and BEVERLY HOSPITAL, the injuries to EVA SANCHEZ could have and would have-
16 been prevented.

17 49. Indeed, the *same* finding of deficiency by the California Department of Public Health
18 included *22 other patients*. This included serious and repeated violations, showing that DEFENDANTS
19 *knew* of its problems and yet did nothing about it. Besides Ms. Sanchez, the Department found that Beverly
20 Hospital consistently violated its own policies, failed to provide baseline care plans for multiple patients,
21 failed to perform a venous thromboembolism risk assessment on two separate patients in violation of
22 physician orders and their own policy, failed to have communication or interpretation services, failed to
23 adhere to proper IV Therapy for five patients, failed to properly perform dialysis on a patient, failed to
24 follow DVT prophylaxis measures for patients, and various other serious failures.

25 50. The DEFENDANTS ratified the conduct of each of their co-defendants in that they
26 mandated, knew, and/or acquiesced to the chronic understaffing of ADVENTIST HEALTH WHITE
27 MEMORIAL MONTEBELLO and BEVERLY HOSPITAL and were aware that such understaffing led to
28 injury to patients.

1 51. The DEFENDANTS had within their power, ability and discretion to mandate that
2 ADVENTIST HEALTH WHITE MEMORIAL MONTEBELLO and BEVERLY HOSPITAL employ
3 adequate staff to meet the needs of their patients, including EVA SANCHEZ, yet each of the
4 DEFENDANTS intentionally and/or with conscious disregard failed to do so.

5 52. The harm inflicted upon EVA SANCHEZ would not have occurred but for the willful
6 disregard by the DEFENDANTS of their duties to EVA SANCHEZ.

7 53. As a direct result of the DEFENDANTS' conduct as alleged herein, the DEFENDANTS
8 allowed EVA SANCHEZ to suffer pain, indignity, injury, and ultimately death, all of which were entirely
9 preventable had the DEFENDANTS provided enough sufficiently trained staff at ADVENTIST HEALTH
10 WHITE MEMORIAL MONTEBELLO and BEVERLY HOSPITAL to provide EVA SANCHEZ with the
11 amount of care, monitoring, and supervision that state and federal regulations required.

12 54. EVA SANCHEZ suffered pain and suffering as a result of the DEFENDANTS' abuse and
13 neglect as alleged herein. DEFENDANTS are responsible for that pain and suffering as well as all
14 subsequent damages and expenses that were incurred in treating EVA SANCHEZ for the injuries she
15 suffered at the hands of the DEFENDANTS.

16 55. The injuries suffered by EVA SANCHEZ through the misconduct and reckless neglect of
17 the DEFENDANTS, as alleged herein, resulted from their provision of custodial care to EVA SANCHEZ.
18 This misconduct on the part of the DEFENDANTS included, without limiting the generality of the
19 foregoing and merely by way of example, the failure to adequately monitor, supervise, and observe EVA
20 SANCHEZ; the failure to protect EVA SANCHEZ from health and safety hazards; the failure to provide
21 her with adequate hygiene assistance; and the failure to prevent dehydration and the pressure ulcers.

22 56. These failures are not all related to the performance of medical services in a manner inferior
23 to "the knowledge, skill and care ordinarily possessed and employed by members of the profession in good
24 standing;" rather, they are related to the obligation by those responsible for attending to the basic needs and
25 comforts of EVA SANCHEZ -regardless of their professional standing - to provide basic custodial care.
26 No professional license is required to ensure that EVA SANCHEZ was supervised, monitored, or otherwise
27 not neglected. No professional license is required to ensure that the DEFENDANTS not be underfunded or
28 inadequately staffed or inadequately trained. No professional license is required to ensure that simple orders

1 as to feeding is followed. In sum, the acts and omissions alleged herein are acts or omissions related to
2 “custodial” services, not “professional” services.

3 57. The DEFENDANTS’ failures to act as a reasonable person would under the same
4 circumstances, including the failure to assist EVA SANCHEZ with any medical care for the substantial
5 bleed constitutes “neglect” under Welfare and Institutions Code section 15610.57(b)(1), and such neglect
6 was committed with recklessness, malice, oppression, and fraud.

7 58. As a direct and proximate result of this neglect of EVA SANCHEZ’s needs, EVA
8 SANCHEZ sustained multiple injuries and death. DEFENDANTS willfully, intentionally, and/or recklessly
9 caused or permitted EVA SANCHEZ to be injured and/or to be placed in a situation such that her health
10 was in danger. DEFENDANTS’ conduct, as alleged herein, created circumstances or conditions likely to
11 produce great bodily harm, and they willfully caused or permitted EVA SANCHEZ to suffer, or inflicted
12 upon her, unjustifiable physical pain and mental suffering.

13 **SECOND CAUSE OF ACTION FOR WRONGFUL DEATH**

14 **(By Plaintiffs OLGA BAUTISTA, JOSE SANCHEZ, ALVARO SANCHEZ, and ELOY**

15 **SANCHEZ against All Defendants)**

16 59. Plaintiffs hereby incorporate the allegations set forth above as if fully set forth herein.

17 60. Plaintiffs OLGA BAUTISTA, JOSE SANCHEZ, ALVARO SANCHEZ, and ELOY SANCHEZ bring
18 this cause of action for wrongful death under Code of Civil Procedure section 377.60.

19 61. EVA SANCHEZ died on August 11, 2022, as a result of the acts and omissions of the DEFENDANTS
20 as set forth supra.

21 62. Plaintiff OLGA BAUTISTA, JOSE SANCHEZ, ALVARO SANCHEZ are the surviving children of
22 EVA SANCHEZ, and ELOY SANCHEZ is the surviving spouse of EVA SANCHEZ. They bring this
23 claim for Wrongful Death in their individual capacities.

24 63. The DEFENDANTS owed duties to protect EVA SANCHEZ from the abuse, and neglect alleged supra,
25 which ultimately caused EVA SANCHEZ’s death. However, the DEFENDANTS breached those duties
26 by allowing EVA SANCHEZ to bleed to death despite knowing that her fistula was at risk of bleeding.
27 They also completely failed to provide EVA SANCHEZ with insulin despite her hyperglycemia and
28 failure to test her glucose in direct violation of doctor orders. This wrongful conduct lead to EVA

1 SANCHEZ's death.

2 64. The breaches of DEFENDANTS' duties caused injury and death to EVA SANCHEZ.

3 65. As described above, the various violations of the Title 22 of the California Code of Regulations amounts
4 to Negligence Per Se.

5 66. The DEFENDANTS' acts and omissions as alleged supra were the direct, actual, legal, and proximate
6 causes of EVA SANCHEZ's injuries and death.

7 67. EVA SANCHEZ would not have suffered death but for DEFENDANTS' conduct and breaches of
8 duty.

9 68. Prior to EVA SANCHEZ's death, Plaintiff OLGA BAUTISTA, JOSE SANCHEZ, ALVARO
10 SANCHEZ, and ELOY SANCHEZ enjoyed the love, society, comfort, and attention of their loving
11 matriarch.

12 69. As a proximate result of the acts and omissions by all the DEFENDANTS alleged supra, Plaintiffs
13 OLGA BAUTISTA, JOSE SANCHEZ, ALVARO SANCHEZ, and ELOY SANCHEZ sustained the
14 loss of love, society, comfort, and attention of their loving matriarch, EVA SANCHEZ, for which they
15 seek general damages.

16 70. As an additional result of the acts and omissions by all DEFENDANTS alleged supra, EVA
17 SANCHEZ's family incurred funeral and burial expenses for the burial of EVA SANCHEZ, for which
18 they seek special damages.

19 **THIRD CAUSE OF ACTION FOR NEGLIGENCE**

20 **(By EVA SANCHEZ, by and through her Successor in Interest, ELOY SANCHEZ, Against**
21 **DEFENDANTS)**

22 71. Plaintiff and Decedent EVA SANCHEZ brings this Survivorship cause of action through his successor
23 in interest, ELOY SANCHEZ pursuant to Code of Civil Procedure section 377.20.

24 72. Plaintiff and Decedent EVA SANCHEZ did not die right away from DEFENDANTS' neglectful and
25 wrongful conduct. To the contrary, Decedent EVA SANCHEZ suffered a painful, frightening, and
26 traumatic event in being allowed to bleed to death while completely unmonitored by DEFENDANTS'
27 staff. She was unable to cry for help while bleeding to death due to the severe hyperglycemia due to
28 DEFENDANTS' wrongful withholding of insulin in direct violation of physician orders.

73. As a direct actual, legal, and proximate cause of DEFENDANTS' conduct, as alleged herein, EVA SANCHEZ suffered unjustifiable and substantial physical pain, mental suffering, loss of enjoyment of life, disfigurement, physical impairment, inconvenience, grief, anxiety, and emotional distress and eventually died on August 11, 2022. For these non-economic damages, Plaintiff EVA SANCHEZ seeks damages separate, apart, and in addition to the general damages sought by EVA SANCHEZ's heirs in the second cause of action. (See Code Civ. Proc., § 377.34(b).)

PRAYER


WHEREFORE, Plaintiffs pray for judgment against the Defendants, and each of them, as follows:

1. For punitive and exemplary damages according to proof (first cause of action only);
2. For attorney's fees (first cause of action only);
3. For OLGA BAUTISTA, JOSE SANCHEZ, ALVARO SANCHEZ, and ELOY SANCHEZ's noneconomic damages for the loss of EVA SANCHEZ's love, companionship, comfort, care, assistance, protection, affection, society, moral support for the second cause of action for wrongful death (second cause of action only);
4. For EVA SANCHEZ's pre-death pain and suffering damages as available under Code of Civil Procedure section 377.34(b) (first and third causes of action)
5. For interest as allowed by law;
6. For costs of suit as allowed by law; and
7. For such other and further relief as the Court deems just and proper.

Dated: October 12, 2023

IKUTA HEMESATH, LLP

By:


Benjamin T. Ikuta, Esq.
Attorneys for Plaintiffs

///

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///

DEMAND FOR JURY TRIAL

Plaintiffs hereby demand a trial by jury in this action.

Dated: October 12, 2023

IKUTA HEMESATH, LLP



By:

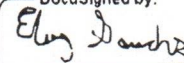
Benjamin T. Ikuta, Esq.
Attorneys for Plaintiffs

**DECLARATION OF SUCCESSOR IN INTEREST PURSUANT TO CODE OF CIVIL
PROCEDURE SECTION 377.32**

I, Eloy Sanchez, declare:

1. I have personal knowledge of the facts contained in this declaration.
2. I am the Successor in Interest of Decedent Eva Sanchez, who passed away on August 11, 2022 in Los Angeles, California.
3. No proceeding is now pending in California for administration of the decedent's estate.
4. I am the decedent's successor in interest (as defined in Section 377.11 of the California Code of Civil Procedure) and succeeds to the decedent's interest in the action or proceeding.
5. No other person has a superior right to commence the action or proceeding or to be substituted for the decedent in the pending action or proceeding.
6. A copy of decedent's death certificate is attached to this declaration.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on July 1, 2023 at Los Angeles, California.

DocuSigned by:

2D8B4570EAE9436...

Eloy Sanchez

COUNTY OF LOS ANGELES

DEPARTMENT OF PUBLIC HEALTH

3052022194223		CERTIFICATE OF DEATH		3202219043434	
STATE FILE NUMBER		DATE OF CALIFORNIA USE BLACK INK ONLY / NO ERASURES, WHITTOUTS OR ALTERATIONS 05-11 REV. 2018		LOCAL REGISTRATION NUMBER	
1. NAME OF DECEDENT - FIRST (Given)		2. MIDDLE		3. LAST (Family) SANCHEZ	
EVA					
AKA, ALSO KNOWN AS - Include all AKA (First, Middle, Last)		4. DATE OF BIRTH mm/dd/yyyy		5. AGE YRS	
EVA OLGA SANCHEZ		12/05/1961		60	
6. BIRTH STATE/COUNTRY		10. SOCIAL SECURITY NUMBER		11. EVER IN U.S. ARMED FORCES?	
CA		[REDACTED]		[REDACTED]	
13. EDUCATION - Highest Level/Degree (Best completion on back)		14/15 WAS DECEDENT HISPANIC/LATINO/SPANISH? (If yes, see instruction on back)		16. DECEDENT'S RACE - Up to 3 races may be listed (see instruction on back)	
HS GRADUATE		[X] YES HISPANIC		[] NO CAUCASIAN	
17. USUAL OCCUPATION - Type of work for most of life. DO NOT USE RETIRED		18. HOME OF BUSINESS OR INDUSTRY (e.g., primary place, road construction, employment agency, etc.)		19. YEARS IN OCCUPATION	
HOMEMAKER		OWN HOME		41	
20. DECEDENT'S RESIDENCE (Street and number, or location)		21. CITY		22. COUNTY/PROVINCE	
406 SOUTH FERRIS AVENUE		LOS ANGELES		LOS ANGELES	
23. ZIP CODE		24. YEARS IN COUNTY		25. STATE/COUNTRY	
90022		50		CA	
26. INFORMANT'S NAME, RELATIONSHIP		27. INFORMANT'S MAILING ADDRESS (Street and number, or rural route number, city or town, state and zip)			
ALVARO SANCHEZ, SON		5600 VIA SAN DELARRO STREET, LOS ANGELES, CA 90022			
28. NAME OF SURVIVING SPOUSE/SP - FIRST		29. MIDDLE		30. LAST (BIRTH NAME)	
ELOY		LEDESMA		SANCHEZ	
31. NAME OF FATHER/PARENT - FIRST		32. MIDDLE		33. LAST	
MARTIN		CEJA		RAMIREZ	
34. BIRTH STATE		35. MIDDLE		36. LAST (BIRTH NAME)	
MEXICO		GONZALEZ		MICH. MX	
37. NAME OF MOTHER/PARENT - FIRST		38. MIDDLE		39. LAST	
MARIA					
40. PLACE OF FINAL DISPOSITION		41. TYPE OF DISPOSITION			
AT SEA OFF THE COAST OF LOS ANGELES COUNTY		CREMATE/SCATTER AT SEA			
42. SIGNATURE OF EMBALMER		43. LICENSE NUMBER		44. DATE mm/dd/yyyy	
DAMIEN NIGEL WRIGHT		EMB9406		08/23/2022	
45. NAME OF FUNERAL ESTABLISHMENT		46. LICENSE NUMBER		47. DATE mm/dd/yyyy	
TORRES MORTUARY		FD2234		08/23/2022	
48. SIGNATURE OF LOCAL REGISTRAR		49. LICENSE NUMBER		50. DATE mm/dd/yyyy	
MUNTU DAVIS MD		A144802		08/19/2022	
51. PLACE OF DEATH		52. IF HOSPITAL, SPECIFY ONE		53. IF OTHER THAN HOSPITAL, SPECIFY ONE	
BEVERLY HOSPITAL		[X] P [] ERVOP [] OCA [] HOME [] NURSING HOME, LTC [] HOME [] Other			
54. COUNTY		55. FACILITY ADDRESS OR LOCATION WHERE FOUND (Street and number, or location)		56. CITY	
LOS ANGELES		309 W BEVERLY BLVD		MONTEBELLO	
57. CAUSE OF DEATH		58. SIGNATURE OF CORONER		59. DATE mm/dd/yyyy	
IMMEDIATE CAUSE Final disease or condition resulting in death		[X] YES [] NO		2022-54835	
A CARDIAC ARREST					
60. CARDIAC ARRHYTHMIA					
ELECTROLYTE IMBALANCE					
END STAGE RENAL DISEASE					
110. OTHER SIGNIFICANT CONDITIONS CONTRIBUTING TO DEATH BUT NOT RELATING TO THE UNDERLYING CAUSE GIVEN IN 107		111. SIGNATURE AND TITLE OF CERTIFIER		112. DATE mm/dd/yyyy	
BLEEDING ARTERIOVENOUS FISTULA		GABRIEL NOAH WATERMAN, MD		08/10/2022	
113. WAS OPERATION PERFORMED FOR ANY CONDITION IN ITEM 107 OR 110? (If yes, list type of operation and date)		114. TYPE OF ATTENDING PHYSICIAN'S NAME (Last and first, and address, if applicable)		115. LICENSE NUMBER	
FISTULOGAM AND REPAIR 08/10/2022		GABRIEL NOAH WATERMAN, MD		A144802	
116. CERTIFY THAT TO THE BEST OF MY KNOWLEDGE DEATH OCCURRED AT THE HOUR, DATE, AND PLACE STATED FROM THE CAUSES STATED		117. DATE mm/dd/yyyy		118. TYPE OF DEATH	
08/10/2022		08/10/2022		Natural [] Accident [] Homicide [] Suicide [] Pending [] Coercion [] Investigation [] Other []	
119. PLACE OF INJURY (e.g., home, construction site, wooded area, etc.)		120. INJURED AT WORK?		121. INJURY DATE mm/dd/yyyy	
		YES [] NO []			
122. DESCRIBE HOW INJURY OCCURRED (Events which resulted in injury)		123. LOCATION OF INJURY (Street and number, or location, and city, and zip)		124. SIGNATURE OF CORONER / DEPUTY CORONER	
125. SIGNATURE OF CORONER / DEPUTY CORONER		126. DATE mm/dd/yyyy		127. TYPE NAME, TITLE OF CORONER / DEPUTY CORONER	
STATE REGISTRAR		FAX AUTH #		CENSUS TRACT	
A B C D E					

CERTIFIED COPY OF VITAL RECORD

STATE OF CALIFORNIA, COUNTY OF LOS ANGELES

This is a true certified copy of the record filed in the County of Los Angeles Department of Public Health if it bears the Registrar's signature in purple ink.



Health Officer and Registrar *[Signature]* DATE ISSUED **AUG 24 2022**
 This copy not valid unless signed on engraved border displaying seal and signature of Registrar
 DO 25



PROOF OF SERVICE OF DOCUMENT

I am over the age of 18 and not a party to this bankruptcy case or adversary proceeding. My business address is: 19800 MacArthur Blvd., Suite 1000, Irvine, CA 92612

A true and correct copy of the foregoing document entitled: **CREDITOR, ELOY SANCHEZ, ET AL'S EXHIBIT "A" TO THE DECLARATION OF BENJAMIN IKUTA RE: MOTION FOR RELIEF FROM AUTOMATIC STAY (ECF NO. 871)** will be served or was served **(a)** on the judge in chambers in the form and manner required by LBR 5005-2(d); and **(b)** in the manner stated below:

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF): Pursuant to controlling General Orders and LBR, the foregoing document will be served by the court via NEF and hyperlink to the document. On *(date)* **November 14, 2023**, I checked the CM/ECF docket for this bankruptcy case or adversary proceeding and determined that the following persons are on the Electronic Mail Notice List to receive NEF transmission at the email addresses stated below:

See attached

☒ Service information continued on attached page

2. SERVED BY UNITED STATES MAIL: On *(date)* **November 14, 2023**, I served the following persons and/or entities at the last known addresses in this bankruptcy case or adversary proceeding by placing a true and correct copy thereof in a sealed envelope in the United States mail, first class, postage prepaid, and addressed as follows. Listing the judge here constitutes a declaration that mailing to the judge will be completed no later than 24 hours after the document is filed.

See attached

☒ Service information continued on attached page

3. SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL (state method for each person or entity served): Pursuant to F.R.Civ.P. 5 and/or controlling LBR, on *(date)* _____, I served the following persons and/or entities by personal delivery, overnight mail service, or (for those who consented in writing to such service method), by facsimile transmission and/or email as follows. Listing the judge here constitutes a declaration that personal delivery on, or overnight mail to, the judge will be completed no later than 24 hours after the document is filed.

☐ Service information continued on attached page

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct.

November 14, 2023
Date

Cristina Allen
Printed Name

/s/ Cristina Allen
Signature

CONTINUED PROOF OF SERVICE

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF):

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2. SERVED BY UNITED STATES MAIL:

See attached

SECTION II – U.S. MAIL SERVICE

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In re: BEVERLY COMMUNITY HOSPITAL ASSOCIATION; 23-12359-SK

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