Fill in this information to identify the case:

Debtor OTB Holding LLC

United States Bankruptcy Court for the: Northern District of Georgia (State)

Case number 25-52415

Modified Official Form 410
Proof of Claim

12/24

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to $500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) **that you received.**

Part 1: Identify the Claim

1. **Who is the current creditor?**

AGGRESSIVE PLUMBING SERVICE AND REPAIR LLC

Name of the current creditor (the person or entity to be paid for this claim)

Other names the creditor used with the debtor

2. **Has this claim been acquired from someone else?**

☑ No

☐ Yes. From whom?

3. **Where should notices and payments to the creditor be sent?**

Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)

Where should notices to the creditor be sent?	**Where should payments to the creditor be sent?** (if different)
See summary page	
Contact phone 8177134014	Contact phone
Contact email debbie-agr@tx.rr.com	Contact email
(see summary page for notice party information)	
Uniform claim identifier (if you use one):	

4. **Does this claim amend one already filed?**

☑ No

☐ Yes. Claim number on court claims registry (if known) Filed on MM / DD / YYYY

5. **Do you know if anyone else has filed a proof of claim for this claim?**

☑ No

☐ Yes. Who made the earlier filing?

25524162504221223590000207

Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. **Do you have any number you use to identify the debtor?**

☑ No

☐ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: ___ ___ ___ ___

7. **How much is the claim?** $ 64,017.59 . **Does this amount include interest or other charges?**

☑ No

☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. **What is the basis of the claim?**

Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.

Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).

Limit disclosing information that is entitled to privacy, such as health care information.

Services performed plus material

9. **Is all or part of the claim secured?**

☑ No

☐ Yes. The claim is secured by a lien on property.

Nature or property:

☐ Real estate: If the claim is secured by the debtor's principle residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.

☐ Motor vehicle

☐ Other. Describe: _____

Basis for perfection: _____

Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)

Value of property: $_____

Amount of the claim that is secured: $_____

Amount of the claim that is unsecured: $_____ (The sum of the secured and unsecured amount should match the amount in line 7.)

Amount necessary to cure any default as of the date of the petition: $_____

Annual Interest Rate (when case was filed)_____%

☐ Fixed

☐ Variable

10. **Is this claim based on a lease?**

☑ No

☐ Yes. **Amount necessary to cure any default as of the date of the petition.** $_____

11. **Is this claim subject to a right of setoff?**

☑ No

☐ Yes. Identify the property: _____

25524162504221223590000207

12. **Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?**

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☑ No

☐ Yes. *Check all that apply:*

	Amount entitled to priority
☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).	$_____
☐ Up to $3,350* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).	$_____
☐ Wages, salaries, or commissions (up to $15,150*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).	$_____
☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	$_____
☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	$_____
☐ Other. Specify subsection of 11 U.S.C. § 507(a)(__) that applies.	$_____

* Amounts are subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or after the date of adjustment.

13. **Is all or part of the claim entitled to administrative priority pursuant to 11 U.S.C. § 503(b)(9)?**

☑ No

☐ Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

$_____

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(3) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to $500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☑ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 05/21/2025
MM / DD / YYYY

/s/Deborah L Alexander
Signature

Print the name of the person who is completing and signing this claim:

Name: Deborah L Alexander
First name | Middle name | Last name

Title: Vice President

Company: Aggressive Plumbing Service and Repair LLC
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address

Contact phone _____ Email _____

25524162504221223590000207

Verita (KCC) ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (888) 647-1744 | International (310) 751-2628

Debtor:
25-52415 - OTB Holding LLC
District:
Northern District of Georgia, Atlanta Division

Creditor:
AGGRESSIVE PLUMBING SERVICE AND REPAIR LLC
AGR PLUMBING SERVICE AND REPAIR LLC
PO BOX 2128
ATTN DEBORAH L ALEXANDER
HURST, TX, 76053
Phone:
8177134014
Phone 2:
8179151774
Fax:
Email:
debbie-agr@tx.rr.com

Has Supporting Documentation:
Yes, please mail physical supporting documentation
Related Document Statement:

Has Related Claim:
No
Related Claim Filed By:

Filing Party:
Creditor

Disbursement/Notice Parties:
JACK H SCARBOROUGH
P O BOX 2128
HURST, TEXAS, 76053
Phone:
817 915 1774
Phone 2:
Fax:
E-mail:
howard-agr@tx.rr.com

Other Names Used with Debtor:

Amends Claim:
No
Acquired Claim:
No

Basis of Claim:
Services performed plus material

Last 4 Digits:
No

Uniform Claim Identifier:

Total Amount of Claim:
64,017.59

Includes Interest or Charges:
No

Has Priority Claim:
No

Priority Under:

Has Secured Claim:
No
Amount of 503(b)(9):
No
Based on Lease:
No
Subject to Right of Setoff:
No

Nature of Secured Amount:
Value of Property:
Annual Interest Rate:
Arrearage Amount:
Basis for Perfection:
Amount Unsecured:

Submitted By:
Deborah L Alexander on 21-May-2025 9:59:22 a.m. Pacific Time
Title:
Vice President
Company:
Aggressive Plumbing Service and Repair LLC

VN: 2C5DC19AD329C2F2A4374984735307DF

Additional Supporting Documents Received on 05/22/25

RECEIVED
MAY 22 2025
VERITA GLOBAL



Fill in this information to identify the case:

Debtor OTB Holding LLC

United States Bankruptcy Court for the: Northern District of Georgia (State)

Case number 25-52415

Modified Official Form 410
Proof of Claim

12/24

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to $500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) **that you received.**

Part 1: Identify the Claim

1. **Who is the current creditor?**

AGGRESSIVE PLUMBING SERVICE AND REPAIR LLC

Name of the current creditor (the person or entity to be paid for this claim)

Other names the creditor used with the debtor

2. **Has this claim been acquired from someone else?**

☑ No

☐ Yes. From whom?

3. **Where should notices and payments to the creditor be sent?**

Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)

Where should notices to the creditor be sent?	**Where should payments to the creditor be sent?** (if different)
See summary page	
Contact phone 8177134014	Contact phone
Contact email debbie-agr@tx.rr.com	Contact email
(see summary page for notice party information)	
Uniform claim identifier (if you use one):	

RECEIVED
MAY 22 2025
VERITA GLOBAL

4. **Does this claim amend one already filed?**

☑ No

☐ Yes. Claim number on court claims registry (if known) Filed on MM / DD / YYYY

5. **Do you know if anyone else has filed a proof of claim for this claim?**

☑ No

☐ Yes. Who made the earlier filing?

Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. **Do you have any number you use to identify the debtor?**

☑ No

☐ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: ___ ___ ___ ___

7. **How much is the claim?** $ 64,017.59 . **Does this amount include interest or other charges?**

☑ No

☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. **What is the basis of the claim?**

Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.

Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).

Limit disclosing information that is entitled to privacy, such as health care information.

Services performed plus material

9. **Is all or part of the claim secured?**

☑ No

☐ Yes. The claim is secured by a lien on property.

Nature or property:

☐ Real estate: If the claim is secured by the debtor's principle residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.

☐ Motor vehicle

☐ Other. Describe: _____

Basis for perfection: _____

Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)

Value of property: $_____

Amount of the claim that is secured: $_____

Amount of the claim that is unsecured: $_____ (The sum of the secured and unsecured amount should match the amount in line 7.)

Amount necessary to cure any default as of the date of the petition: $_____

Annual Interest Rate (when case was filed)_____%

☐ Fixed

☐ Variable

10. **Is this claim based on a lease?**

☑ No

☐ Yes. **Amount necessary to cure any default as of the date of the petition.** $_____

11. **Is this claim subject to a right of setoff?**

☑ No

☐ Yes. Identify the property: _____



12. **Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?**

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☑ No

☐ Yes. *Check all that apply:*

	Amount entitled to priority
☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).	$
☐ Up to $3,350* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).	$
☐ Wages, salaries, or commissions (up to $15,150*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).	$
☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	$
☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	$
☐ Other. Specify subsection of 11 U.S.C. § 507(a)(__) that applies.	$

* Amounts are subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or after the date of adjustment.

13. **Is all or part of the claim entitled to administrative priority pursuant to 11 U.S.C. § 503(b)(9)?**

☑ No

☐ Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

$_____

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(3) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to $500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☑ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 05/21/2025
MM / DD / YYYY

/s/Deborah L Alexander
Signature

Print the name of the person who is completing and signing this claim:

Name: Deborah L Alexander
First name | Middle name | Last name

Title: Vice President

Company: Aggressive Plumbing Service and Repair LLC
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address

Contact phone 817-713-4014 Email debbie-agr@tx.rr.com

Verita (KCC) ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (888) 647-1744 | International (310) 751-2628

Debtor:
25-52415 - OTB Holding LLC
District:
Northern District of Georgia, Atlanta Division

Creditor:
AGGRESSIVE PLUMBING SERVICE AND REPAIR LLC
AGR PLUMBING SERVICE AND REPAIR LLC
PO BOX 2128
ATTN DEBORAH L ALEXANDER
HURST, TX, 76053
Phone:
8177134014
Phone 2:
8179151774
Fax:
Email:
debbie-agr@tx.rr.com

Has Supporting Documentation:
Yes, please mail physical supporting documentation
Related Document Statement:

Has Related Claim:
No
Related Claim Filed By:

Filing Party:
Creditor

Disbursement/Notice Parties:
JACK H SCARBOROUGH
P O BOX 2128
HURST, TEXAS, 76053
Phone:
817 915 1774
Phone 2:
Fax:
E-mail:
howard-agr@tx.rr.com

Other Names Used with Debtor:

Amends Claim:
No
Acquired Claim:
No

Basis of Claim:
Services performed plus material

Last 4 Digits:
No

Uniform Claim Identifier:

Total Amount of Claim:
64,017.59

Includes Interest or Charges:
No

Has Priority Claim:
No

Priority Under:

Has Secured Claim:
No
Amount of 503(b)(9):
No
Based on Lease:
No
Subject to Right of Setoff:
No

Nature of Secured Amount:
Value of Property:
Annual Interest Rate:
Arrearage Amount:
Basis for Perfection:
Amount Unsecured:

Submitted By:
Deborah L Alexander on 21-May-2025 9:59:22 a.m. Pacific Time
Title:
Vice President
Company:
Aggressive Plumbing Service and Repair LLC

VN: 2C5DC19AD329C2F2A4374984735307DF

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,852.33
11/03/2020	INV #27532. Due 12/03/2020. --- Augered women's ADA toilet. Checked all men's and women's toilets for issues. --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 14.69	192.69	2,045.02
11/04/2020	PMT #129185.	-562.17	1,482.85
11/16/2020	INV #27924. Due 12/16/2020. --- Replaced yoke gasket to dish pre-rinse underneath deck. Replaced hot stem to single bowl prep sink faucet next to hand wash sink and replaced cold handle. Replaced sprayer nozzle cup and faucet to dish pre-rinse faucet. --- Material, 1 @ $96.91 = 96.91 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 29.53	387.44	1,870.29
11/30/2020	PMT #130238.	-600.00	1,270.29
11/30/2020	INV #27970. Due 12/30/2020. --- 11/27/20 - Found fire pit leaking on 3/4" black pipe fitting. 11/30/20 - Returned and repaired leak. No other leaks found at this time. --- Material, 1 @ $9.78 = 9.78 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 30.42	399.20	1,669.49
12/07/2020	PMT #130596.	-192.69	1,476.80
12/21/2020	PMT #131048.	-387.44	1,089.36

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
12/29/2020	INV #28414. Due 01/28/2021. --- Replaced fireplace burner rink on patio. --- Material, 1 @ $375.00 = 375.00 --- Labor, 3.25 @ $98.00 = 318.50 --- Labor, 3.25 @ $98.00 = 318.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 88.85	1,165.85	2,255.21
01/19/2021	PMT #399.20.	-399.20	1,856.01
02/18/2021	INV #28582. Due 03/20/2021. --- Leak on front hydrant, cut hole from inside, unable to access. Cut hole on outside just above hydrant, line going up unable to see before. Went through access panel in ceiling and installed 3/4" ball valve to isolate. Got water back on to building. Was able to see line from top, leak is approximately 12 feet above floor. Will need to return to replace drop and insulate. --- Material, 1 @ $26.75 = 26.75 --- Labor, 3.25 @ $98.00 = 318.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 33.85	444.10	2,300.11
02/24/2021	PMT #133120.	-1,165.85	1,134.26
03/15/2021	INV #28841. Due 04/14/2021. --- Ran small machine from drain of hand sink middle sink in bar to clear. Stoppage was straws. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 15.51	203.51	1,337.77
04/26/2021	PMT #135294.	-444.10	893.67
04/26/2021	PMT #135294.	-203.51	690.16

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
04/27/2021	INV #29188. Due 05/27/2021. --- Men's restroom right lavatory faucet broken, replaced with T&S B-2711 faucet. --- Material, 1 @ $130.50 = 130.50 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 30.28	397.28	1,087.44
06/07/2021	PMT #137053.	-397.28	690.16
07/12/2021	PMT #138372.	-239.37	450.79
07/12/2021	PMT #138372.	-450.79	0.00
07/30/2021	INV #29999. Due 08/29/2021. --- Pulled and reset men's ADA toilet and women's first stall toilet. Replaced two drain locks. RTU on roof all have clogged air vents, must be serviced now. May need smoke test if odor issue continues. --- Material, 1 @ $163.20 = 163.20 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 43.08	565.28	565.28
09/07/2021	PMT #140560.	-565.28	0.00
09/27/2021	INV #30353. Due 10/27/2021. --- Drain line falling off of dish dump sink, replaced rotary drain. Reattached and secured pre-rinse sink drain arm. --- Material, 1 @ $163.39 = 163.39 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 39.05	512.44	512.44

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
10/19/2021	INV #30672. Due 11/18/2021. --- Women's ADA toilet stopped up, ran auger to clear toilet. Stoppage was heavy paper clog. Flushed toilet several times to test clearance. --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 14.69	192.69	705.13
11/01/2021	PMT #142649.	-512.44	192.69
12/03/2021	PMT #143977.	-192.69	0.00
01/04/2022	INV #31170. Due 02/03/2022. --- Replaced 1.0 gallon flush kit on men's right hand urinal. --- Material, 1 @ $51.10 = 51.10 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 17.66	231.76	231.76
02/14/2022	PMT #146193.	-231.76	0.00
03/10/2022	INV #31623. Due 04/09/2022. --- Replaced flex hose to pre-rinse faucet. Found right hand water heater only heating on a random basis, picked up new potentiometer and replaced. --- Material, 1 @ $126.30 = 126.30 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Addison @ 8.25% = 36.41	477.71	477.71

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
03/28/2022	INV #31899. Due 04/27/2022. --- Arrived and found gas turned off at the meter by gas company. Dug up riser at building where leak was located by gas technician. Put test on line to find leak and found leak on riser to poly connection. Replaced riser and retested line, found service line held pressure from meter to building. Tested building for leaks and found two on the roof. Repaired both sections of line and retested, line held pressure. Tried to call for inspection but no one available at city after hours. Returned next morning and called, walked job with inspector and received green tag from city. Reconnected service line to building and reconnected fitting out at meter. Went to roof and turned on all the valves. --- Material, 1 @ $668.39 = 668.39 --- Labor, 18.5 @ $98.00 = 1,813.00 --- Labor, 6 @ $98.00 = 588.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $5.00 = 10.00 --- Permit & Handling, 1 @ $125.00 = 125.00 --- Tax: Addison @ 8.25% = 269.72	3,539.11	4,016.82
06/02/2022	PMT #150182.	-3,539.11	477.71
06/02/2022	PMT #150182.	-477.71	0.00
06/23/2022	INV #32752. Due 07/23/2022. --- Three compartment sink left faucet spout broken, picked up new spout and installed. Right faucet spout badly worn but manufacturer has parts on back order so cannot fix at this time. Removed hand wash to left of flame grill and secured bracket to wall. Rehung sink. --- Material, 1 @ $43.38 = 43.38 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 25.94	340.32	340.32
08/12/2022	PMT #152684.	-340.32	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
10/03/2022	INV #33632. Due 11/02/2022. --- Replaced spout for right side three compartment sink faucet. Installed sprayer repair kit for pre-rinse faucet. Replaced hot and cold stems for dish area hand sink faucet. Removed straws from middle hand sink drain in bar. Tried to clear floor sink drain for steam table but something is wedged in the p-trap and could not get it unclogged. Will need a new work order to service drain. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $265.03 = 265.03 --- Labor, 1.5 @ $135.00 = 202.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 45.58	598.11	598.11
10/04/2022	INV #33776. Due 11/03/2022. --- Ran cable through floor sink at steam table, pulled back towel and scrubber. Ran floor drain in front of prep sink, cleared. Both draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 17.74	232.74	830.85

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
10/25/2022	INV #33918. Due 11/24/2022. --- Floor sink at dish machine clogged, ran cable and pulled back kitchen debris. Cleared and draining fine now. Men's restroom rebuilt right lavatory and water closet flush valve. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $153.94 = 153.94 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 43.43	569.87	1,400.72
11/18/2022	PMT #100539.	-598.11	802.61
11/18/2022	PMT #100539.	-232.74	569.87
12/05/2022	INV #34188. Due 01/04/2023. --- Installed new sprayer valve on pre-rinse faucet by dishwasher. --- Material, 1 @ $101.59 = 101.59 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 23.23	304.82	874.69
12/28/2022	PMT #101843.	-569.87	304.82
03/02/2023	INV #34890. Due 04/01/2023. --- Found floor sink drain under drink well at the end of the bar holding water. Removed trash and items out of drain and all water left drain. Removed strainer and ran water hose with hot water to check clearance. Operation normal. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 14.85	194.85	499.67
03/10/2023	PMT #103888.	-304.82	194.85

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
03/15/2023	INV #35101. Due 04/14/2023. --- Hand sink in bar leaking, replaced basket strainer. --- Material, 1 @ $12.58 = 12.58 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 15.89	208.47	403.32
03/23/2023	INV #34974. Due 04/22/2023. --- Hand wash in bar by beer tap installed new hot and cold stems. Hand wash by Coke service on bar side of restaurant installed new hot stem, on cold side installed plunger and spring and new spout o-rings. --- Material, 1 @ $227.25 = 227.25 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 44.43	582.93	986.25
04/06/2023	INV #35208. Due 05/06/2023. --- Replaced auto flush on women's first stall toilet. --- Material, 1 @ $265.13 = 265.13 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 36.72	481.85	1,468.10
04/25/2023	PMT #105464.	-194.85	1,273.25
05/02/2023	PMT #105769.	-208.47	1,064.78
05/19/2023	PMT #106411.	-582.93	481.85
05/19/2023	PMT #106411.	-481.85	0.00
06/29/2023	INV #35891. Due 07/29/2023. --- Hand sink by chip warmer replaced union washers and pvc p-trap. --- Material, 1 @ $12.28 = 12.28 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 20.19	264.97	264.97

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
06/29/2023	INV #35890. Due 07/29/2023. --- Performed smoke test: Found smoke coming from under three toilets. Replaced bowl wax under men's ADA toilet, under women's ADA toilet, and under far left toilet in women's restroom. Retested and found no other issues at time of test. --- Equipment, 1 @ $75.00 = 75.00 --- Material, 1 @ $6.77 = 6.77 --- Labor, 4.5 @ $105.00 = 472.50 --- Tax: Addison @ 8.25% = 45.73	600.00	864.97
07/17/2023	INV #36059. Due 08/16/2023. --- Found basket strainer broken on pre-rinse sink. Removed and replaced tailpiece and basket strainer. Also replaced angle stop valve not shutting off. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $37.06 = 37.06 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 29.46	386.52	1,251.49
08/08/2023	INV #36252. Due 09/07/2023. --- Bad smell in women's restroom and office: Looked in ceiling and found dead rodent in ceiling above manager's office producing a very bad smell. --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 17.02	223.27	1,474.76
08/17/2023	INV #36303. Due 09/16/2023. --- Prep sink leaking at spout, spout bent and worn out had to replace. --- Material, 1 @ $50.91 = 50.91 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 19.05	249.96	1,724.72
08/31/2023	PMT #109385.	-386.52	1,338.20
09/08/2023	PMT #109626.	-264.97	1,073.23

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
09/28/2023	INV #36606. Due 10/28/2023. --- Sewer smell in office: No smell anywhere at this time. Checked both restrooms, no smell. Both exhaust vents working very well. Water closets tight. Floor drains wet. Went onto roof and all sewer vents have been raised. No smell on roof at this time. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 14.85	194.85	1,268.08
10/02/2023	PMT #110079.	-249.96	1,018.12
11/13/2023	PMT #110762.	-223.27	794.85
11/13/2023	PMT #110762.	-600.00	194.85
12/18/2023	INV #37352. Due 01/17/2024. --- Women's restrooms ADA water closet constantly stopping up, pulled water closet and found tampon applicator stuck in bottom of water closet. Cleared and reset water closet, working fine now. Replaced hot side stem on mop sink faucet. --- Material, 1 @ $95.84 = 95.84 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Addison @ 8.25% = 25.13	329.72	524.57
01/08/2024	INV #37279. Due 02/07/2024. --- found that the handle on dish machine drain no engaged, must be pushed inward. No pipes leaking on drain on fresh inlet side. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 15.68	205.68	730.25
02/13/2024	PMT #113484.	-194.85	535.40

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
02/15/2024	INV #37610. Due 03/16/2024. --- Fire pit emitting when switch is turned "on" but does not light. Ignitor appears to be bad and will need to be serviced by fireplace technician. --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 18.05	236.80	772.20
03/08/2024	PMT #114233.	-329.72	442.48
03/12/2024	PMT #114501.	-205.68	236.80
04/05/2024	INV #38228. Due 05/05/2024. --- Removed CT and cleanout on hand sink in bar and augered debris out. Removed straws from line. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 17.33	227.33	464.13
04/08/2024	INV #38192. Due 05/08/2024. --- Women's restroom ADA water closet sensor not working. Replaced batteries, negative results. Had to replace handle sensor, working fine now. --- Material, 1 @ $202.01 = 202.01 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 41.83	548.84	1,012.97

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
04/09/2024	INV #38109. Due 05/09/2024. --- Both Bradford White water heaters down. 4/8 - Replaced bad hot surface ignitor on right unit. Replaced display control on left unit that got wet from a pipe leak. 4/9 - Replaced board on left urinal. Cut out leaking section of pipe on hot water return line and replaced. Replaced ignitor and flame sensor on left unit. --- Material, 1 @ $729.53 = 729.53 --- Labor, 6.5 @ $115.00 = 747.50 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 147.02	1,929.05	2,942.02
04/22/2024	INV #38158. Due 05/22/2024. --- Women's middle stall toilet not flushing, rebuilt flush valve. --- Material, 1 @ $66.41 = 66.41 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 21.15	277.56	3,219.58
04/26/2024	PMT #115766.	-236.80	2,982.78
05/13/2024	INV #38537. Due 06/12/2024. --- Reconnected beer ice bin to drain in bar at left side hand sink. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 15.68	205.68	3,188.46
07/12/2024	PMT #117714.	-548.84	2,639.62
07/12/2024	PMT #117714.	-227.33	2,412.29

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
07/15/2024	INV #38867. Due 08/14/2024. --- Beverage station by to-go cleared Coke tray drain. Ice dump sink right hand faucet installed new stem. --- Material, 1 @ $62.24 = 62.24 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 25.55	335.29	2,747.58
08/02/2024	PMT #118331.	-277.56	2,470.02
09/19/2024	PMT #119043.	-205.68	2,264.34
10/10/2024	INV #39609. Due 11/09/2024. --- Water leaking into office from somewhere: Found right side urinal running constantly and was told it has been doing so for a few days. Shut off urinal for a few days to see if water dries up and it did. Pulled urinal and checked gasket and drain line for issues, found none. Store will call if water returns. No sign of sewer odor at time of service, recommend smoke test if issue persists. --- Material, 1 @ $78.83 = 78.83 --- Labor, 1 @ $145.00 = 145.00 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 43.63	572.46	2,836.80
10/17/2024	INV #39724. Due 11/16/2024. --- Pulled and reset men's ADA toilet. Women's restroom pulled and reset middle toilet and ADA toilet. Toilet next to sink replaced toilet with seat. --- Bid Work, 1 @ $1,567.50 = 1,567.50 --- Tax: Addison @ 8.25% = 129.32	1,696.82	4,533.62
10/21/2024	PMT #119249.	-1,929.05	2,604.57

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
4855 Beltline
Addison, TX 75254

Amount Due	Amount Enc.
$3,549.73	

Date	Transaction	Amount	Balance
10/28/2024	INV #39628. Due 11/27/2024. --- Shut off valve in bar needed to be replaced: Turned off water and removed stops for hand sink in corner of bar. Replaced with new and attempted to repair dripping faucet. Could not be removed, barrel seat faucet will have to be replaced. --- Material, 1 @ $32.21 = 32.21 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 23.08	302.79	2,907.36
10/29/2024	INV #39780. Due 11/28/2024. --- Cabled floor sink at far end of bar under liquor rack and cleared. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 18.56	243.56	3,150.92
12/13/2024	INV #40231. Due 01/12/2025. --- RPZ at dish washer dumping water, rebuilt RPZ. --- Material, 1 @ $178.42 = 178.42 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Addison @ 8.25% = 30.39	398.81	3,549.73

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	3,549.73	$3,549.73

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/15/2024	38867

Bill To
On the Border 4855 Beltline Addison, TX 75254

Ship To

Rep	Terms	P.O. Number	
MLT	Net 30	283237782	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Beverage station by to-go cleared Coke tray drain. Ice dump sink right hand faucet installed new stem.		
1	Material	Material	62.24	62.24T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	25.55

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $335.29

Balance Due $335.29

LEAKING
BAR / PLUMBING / BAR SERVICE WELL

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

283237782
Tracking

0 Days 23 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 16, 2024 17:49 CST
Scheduled

Jul 16, 2024 17:49 CST
Orig. ETA

On the Border
Jul 14, 2024 17:49 CST
Created by

Jul 15, 2024 17:22 CST
Work Date

600.00 USD
NTE

675222730x
Closing Authorization

dashboard2843
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38867

▸ CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	62.24
Sub Total	**309.74**

Tax (8.2500%)	Amount
Total Tax	**25.55**

Total (USD) **335.29**

Called On
Called by
Jul 14, 2024
On the Border
Approved On
Approved by
Aug 23, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
BAR / PLUMBING / BAR SERVICE WELL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

283237782
Tracking

0 Days 23 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 16, 2024 17:49 CST
Scheduled

Jul 16, 2024 17:49 CST
Orig. ETA

On the Border
Jul 14, 2024 17:49 CST
Created by

Jul 15, 2024 17:22 CST
Work Date

600.00 USD
NTE

675222730x
Closing Authorization

dashboard2843
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Bar Service Well / Leaking / It's in our kitchen. The server drink station.

Invoice Text Beverage station by to-go cleared Coke tray drain. Ice dump sink right hand faucet installed new stem.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (25)** System Created (**25**) User Created (**0**)

All Notes

25 Aug 23, 2024 07:27 CST Created By **Jim DiPietro - FM** On the Border

Invoice # 38867. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 23, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 5, 2024. Invoice Amount: USD 335.29. Comments:

Scheduled **Jul 16, 2024 17:49 CST**

24	Aug 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	Changes may have b work orders listed he the
23	Aug 21, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	
22	Aug 20, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	
21	Aug 19, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	
20	Aug 18, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	
19	Aug 17, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	

18	Aug 15, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com	Changes may have b work orders listed he the
17	Aug 14, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
16	Aug 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
15	Aug 12, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
14	Aug 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
13	Aug 09, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00192@ontheborder.com	
12	Aug 08, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com	

11	Aug 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
10	Aug 06, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
9	Aug 05, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
8	Aug 05, 2024 09:11 CST	Created By **Howard Scarborough** Attachment 'INV_38867.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jul 16, 2024 17:49 CST**
7	Jul 20, 2024 02:33 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
6	Jul 15, 2024 17:22 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jul 16, 2024 17:49 CST**
5	Jul 15, 2024 15:47 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jul 16, 2024 17:49 CST**

Changes may have b
work orders listed he
the

4	Jul 15, 2024 07:04 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jul 16, 2024 17:49 CST**
3	Jul 15, 2024 07:04 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jul 16, 2024 17:49 CST**
2	Jul 14, 2024 17:49 CST	Created By **On the Border** Service Request has been copied to jake.magruder@ontheborder.com. Scheduled **Jul 16, 2024 17:49 CST**
1	Jul 14, 2024 17:49 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jul 16, 2024 17:49 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_38867.pdf

Aug 05, 2024 09:11 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/10/2024	39609

Bill To
On the Border 4855 Beltline Addison, TX 75254

Ship To

Rep	Terms	P.O. Number	
JRC	Net 30	291157626	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Water leaking into office from somewhere: Found right side urinal running constantly and was told it has been doing so for a few days. Shut off urinal for a few days to see if water dries up and it did. Pulled urinal and checked gasket and drain line for issues, found none. Store will call if water returns. No sign of sewer odor at time of service, recommend smoke test if issue persists.		
1	Material	Material	78.83	78.83T
1	Labor	Labor Plumber - After Hours on 9/29/24	145.00	145.00T
2	Labor	Labor Plumber on 10/10/24	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	43.63

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $572.46

Balance Due $572.46

FOUL ODOR
RESTROOMS / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291157626
Tracking

3 Days 1 Hrs
Age

Oct 31, 2024 10:00 CST
Updated

Sep 29, 2024 15:39 CST
Scheduled

Sep 29, 2024 15:39 CST
Orig. ETA

On the Border
Sep 28, 2024 15:39 CST
Created by

Oct 01, 2024 16:53 CST
Work Date

600.00 USD
NTE

679595166x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39609

▸ CLIENT RATES

Labor	**Amount**
Labor	375.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	78.83
Sub Total	**528.83**

Tax (8.2500%)	Amount
Total Tax	**43.63**

Total (USD) **572.46**

Called On
Called by
Sep 28, 2024
On the Border
Approved On
Approved by
Oct 31, 2024
Name: Jake Magruder- Area Director
UserID: jake.magruder@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
RESTROOMS / PLUMBING / SEWER GAS SMELL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291157626
Tracking

3 Days 1 Hrs
Age

Oct 31, 2024 10:00 CST
Updated

Sep 29, 2024 15:39 CST
Scheduled

Sep 29, 2024 15:39 CST
Orig. ETA

On the Border
Sep 28, 2024 15:39 CST
Created by

Oct 01, 2024 16:53 CST
Work Date

600.00 USD
NTE

679595166x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Sewer Gas Smell / Foul Odor / foul smell, water seeping into the office

Invoice Text Water leaking into office from somewhere: Found right side urinal running constantly and was told it has been doing so for a few days. Shut off urinal for a few days to see if water dries up and it did. Pulled urinal and checke d gasket and drain line for issues, found none. Store will call if water returns. No sign of sewer odor at time of service, recommend smoke test if issue persists.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (13)** | System Created (**13**) | User Created (**0**)

All Notes

13 Oct 31, 2024 10:00 CST

Created By **Jake Magruder- Area Director** On the Border

Changes may have b
work orders listed he
the

Invoice #: 39609. Invoice Edited: status changed from OPEN to APPROVED by Jake Magruder- Area Director on Oct 31, 2024. Invoice Date: Oct 25, 2024. Invoice Amount: USD 572.46. Comments:

Scheduled **Sep 29, 2024 15:39 CST**

12 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00192@ontheborder.com

11 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00192@ontheborder.com

10 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00192@ontheborder.com

9 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00192@ontheborder.com

8 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00192@ontheborder.com

7 Oct 25, 2024 11:36 CST

Created By **Howard Scarborough**

Attachment 'INV_39609.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 29, 2024 15:39 CST**

6	Oct 05, 2024 02:44 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Oct 01, 2024 16:53 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 29, 2024 15:39 CST**
4	Oct 01, 2024 14:45 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 29, 2024 15:39 CST**
3	Sep 30, 2024 07:04 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 29, 2024 15:39 CST**
2	Sep 30, 2024 07:04 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 29, 2024 15:39 CST**
1	Sep 28, 2024 15:40 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 29, 2024 15:39 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Changes may have t
work orders listed he
the

Download 1 Attachment

INV_39609.pdf

Oct 25, 2024 11:36 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/28/2024	39628

Bill To	Ship To
On the Border 4855 Beltline Addison, TX 75254	

Rep	Terms	P.O. Number	
MT	Net 30	294085377	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Shut off valve in bar needed to be replaced: Turned off water and removed stops for hand sink in corner of bar. Replaced with new and attempted to repair dripping faucet. Could not be removed, barrel seat faucet will have to be replaced.		
1	Material	Material	32.21	32.21T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	23.08

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $302.79

Balance Due $302.79

DRIPPING
BAR / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294085377
Tracking

2 Days 20 Hrs
Age

Dec 23, 2024 08:58 CST
Updated

Oct 26, 2024 12:12 CST
Scheduled

Oct 26, 2024 12:12 CST
Orig. ETA

On the Border
Oct 25, 2024 12:12 CST
Created by

Oct 28, 2024 09:09 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39628

▸ CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	32.21
Sub Total	**279.71**

Tax (8.2500%)	Amount
Total Tax	**23.08**

Total (USD) **302.79**

Called On
Called by
Oct 25, 2024
On the Border
Approved On
Approved by
Dec 23, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

DRIPPING
BAR / PLUMBING / HAND SINK

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294085377
Tracking

2 Days 20 Hrs
Age

Dec 23, 2024 08:58 CST
Updated

Oct 26, 2024 12:12 CST
Scheduled

Oct 26, 2024 12:12 CST
Orig. ETA

On the Border
Oct 25, 2024 12:12 CST
Created by

Oct 28, 2024 09:09 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Hand Sink / Dripping / i asked the plumber when he was here for the restrooms to see if he could tur n the valve off below the sink and he said the part was deteriorating and so was the faucet for the hot water turn on

Invoice Text Shut off valve in bar needed to be replaced: Turned off water and removed stops for hand sink in corner of bar. Replaced with new and attempted to repair dripping faucet. Could not be removed, barrel seat faucet will have to be replaced.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (26)** System Created (**26**) User Created (**0**)

All Notes

26	Dec 23, 2024 08:58 CST	Created By **Keith Wheaton - VP of Construction & Facilities** On the Border Invoice #: 39628. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 23, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $302.79. Comments: .
25	Dec 22, 2024 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
24	Dec 21, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
23	Dec 20, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
22	Dec 19, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Dec 18, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

Changes may have b
work orders listed he
the

20	Dec 17, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	Changes may have b work orders listed he the
19	Dec 16, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	
18	Dec 14, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com	
17	Dec 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
16	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
15	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	
14	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com	

13	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00192@ontheborder.com	Changes may have b work orders listed he the
12	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com	
11	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com	
10	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com	
9	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com	
8	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com	
7	Dec 03, 2024 11:09 CST	Created By **Howard Scarborough** Attachment 'INV_39628.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Oct 26, 2024 12:12 CST**	

6	Nov 02, 2024 02:18 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Oct 29, 2024 11:12 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 26, 2024 12:12 CST**
4	Oct 28, 2024 09:09 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 26, 2024 12:12 CST**
3	Oct 25, 2024 12:18 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 26, 2024 12:12 CST**
2	Oct 25, 2024 12:18 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 26, 2024 12:12 CST**
1	Oct 25, 2024 12:12 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 26, 2024 12:12 CST**

Changes may have t
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Changes may have t
work orders listed he
the

Download 1 Attachment

INV_39628.pdf

Dec 03, 2024 11:09 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/17/2024	39724

Bill To
On the Border 4855 Beltline Addison, TX 75254

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	291724289	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Pulled and reset men's ADA toilet. Women's restroom pulled and reset middle toilet and ADA toilet. Toilet next to sink replaced toilet with seat.		
1	Bid Work	Bid Work	1,567.50	1,567.50T
		Sales Tax	8.25%	129.32

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $1,696.82

Balance Due $1,696.82

FOUL ODOR
RESTROOMS / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291724289
Tracking

14 Days 23 Hrs
Age

Oct 29, 2024 10:17 CST
Updated

Oct 03, 2024 12:50 CST
Scheduled

Oct 03, 2024 12:50 CST
Orig. ETA

On the Border
Oct 02, 2024 12:50 CST
Created by

Oct 17, 2024 12:24 CST
Work Date

prp100824170121933
Proposal

1,696.82 USD
NTE

680488853x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39724

▸ CLIENT RATES

Labor	**Amount**
Labor	977.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	440.00
Freight	**Amount**
Amount	75.00

Sub Total	**1567.50**
Tax (8.2500%)	**Amount**
Total Tax	**129.32**
Total (USD)	**1696.82**

Called On
Called by
Oct 2, 2024
On the Border
Approved On
Approved by
Oct 29, 2024
Name: Jake Magruder- Area Director
UserID: jake.magruder@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
RESTROOMS / PLUMBING / SEWER GAS SMELL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291724289
Tracking

14 Days 23 Hrs
Age

Oct 29, 2024 10:17 CST
Updated

Oct 03, 2024 12:50 CST
Scheduled

Oct 03, 2024 12:50 CST
Orig. ETA

On the Border
Oct 02, 2024 12:50 CST
Created by

Oct 17, 2024 12:24 CST
Work Date

prp100824170121933
Proposal

1,696.82 USD
NTE

680488853x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Sewer Gas Smell / Foul Odor / Our office which is right next to the bathrooms smells horribl e. It gets worse as people are using the restrooms. Smells like sewage. A guy from AGR looked while fixing our urinal a nd said we would probably need a smoke test.

Invoice Text Pulled and reset men's ADA toilet. Women's restroom pulled and reset middle toilet and ADA toilet. Toile t next to sink replaced toilet with seat.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (22)** System Created (**21**) User Created (**1**)

All Notes

22 Oct 29, 2024 10:17 CST

Created By **Jake Magruder- Area Director** On the Border

Changes may have b
work orders listed he
the

Invoice #: 39724. Invoice Edited: status changed from OPEN to APPROVED by Jake Magruder- Area Director on Oct 29, 2024. Invoice Date: Oct 25, 2024. Invoice Amount: USD 1696.82. Comments:

Scheduled **Oct 03, 2024 12:50 CST**

21 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

20 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

19 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

18 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

17 Oct 25, 2024 11:30 CST

Created By **Howard Scarborough**

Attachment 'INV_39724.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 03, 2024 12:50 CST**

16 Oct 21, 2024 01:53 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

15 Oct 17, 2024 12:24 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Changes may have t
work orders listed he
the

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 03, 2024 12:50 CST**

14 Oct 17, 2024 08:35 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 03, 2024 12:50 CST**

13 Oct 16, 2024 11:44 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Oct 03, 2024 12:50 CST**

12 Oct 16, 2024 08:54 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PROPOSAL APPROVED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 03, 2024 12:50 CST**

11 Oct 09, 2024 15:59 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Status has been changed from **IN PROGRESS/WAITING FOR APPROVAL** to **IN PROGRESS/ PROPOSAL APPROVED**.

Scheduled **Oct 03, 2024 12:50 CST**

contactagr@tx.rr.com

10 Oct 09, 2024 15:59 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

NTE changed from 600.00 to 1,696.82.

Scheduled **Oct 03, 2024 12:50 CST**

contactagr@tx.rr.com

9	Oct 09, 2024 15:59 CST	Created By **Keith Wheaton - VP of Construction & Facilities** On the Border Changes may have b work orders listed he the Proposal # prp100824170121933 has been approved. Scheduled **Oct 03, 2024 12:50 CST** contactagr@tx.rr.com
8	Oct 08, 2024 12:01 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/WAITING FOR QUOTE** to **IN PROGRESS/ WAITING FOR APPROVAL**. Scheduled **Oct 03, 2024 12:50 CST** keith.wheaton@ontheborder.com, jake.magruder@ontheborder.com, o00192@ontheborder.com, michele.campbell@ontheborder.com
7	Oct 08, 2024 12:01 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Proposal #prp100824170121933 has been created Scheduled **Oct 03, 2024 12:50 CST** keith.wheaton@ontheborder.com, jake.magruder@ontheborder.com, o00192@ontheborder.com, michele.campbell@ontheborder.com
6	Oct 08, 2024 11:30 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/WAITING FOR QUOTE**. Scheduled **Oct 03, 2024 12:50 CST**
5	Oct 08, 2024 08:34 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 03, 2024 12:50 CST**
4	Oct 04, 2024 14:41 CST	Created By **On the Border** On the Border Any ETA on someone coming out. The smell is horrible. Scheduled **Oct 03, 2024 12:50 CST** contactagr@tx.rr.com; jake.magruder@ontheborder.com; keith.wheaton@ontheborder.com; o00192@ontheborder.com, Jake.Magruder@ontheborder.com

3	Oct 02, 2024 12:53 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 03, 2024 12:50 CST**	Changes may have b work orders listed he the
2	Oct 02, 2024 12:53 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 03, 2024 12:50 CST**	
1	Oct 02, 2024 12:50 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 03, 2024 12:50 CST**	

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39724.pdf

Oct 25, 2024 11:30 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/13/2024	40231

Bill To	Ship To
On the Border 4855 Beltline Addison, TX 75254	

Rep	Terms	P.O. Number	
JRC	Net 30	298295180	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		RPZ at dish washer dumping water, rebuilt RPZ.		
1	Material	Material	178.42	178.42T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	30.39

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $398.81

Balance Due $398.81

PLUMBING TO MACHINE IS LEAKING OR NO WATER
KITCHEN / PLUMBING / DISH MACHINE

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

298295180
Tracking

1 Days 0 Hrs
Age

Mar 06, 2025 22:11 CST
Updated

Dec 13, 2024 13:50 CST
Scheduled

Dec 13, 2024 13:50 CST
Orig. ETA

On the Border
Dec 12, 2024 13:50 CST
Created by

Dec 13, 2024 13:51 CST
Work Date

600.00 USD
NTE

683588208x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Dish Machine / Plumbing to Machine is Leaking or No Water / Water pipes right before the dish washer are shooting out a lot of water.

Invoice Text RPZ at dish washer dumping water, rebuilt RPZ.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40231

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	178.42

Sub Total	**368.42**

Tax (8.2500%)	Amount
Total Tax	**30.39**

Total (USD)	**398.81**

Called On
Called by
Dec 12, 2024
On the Border
Approved On
Approved by
Mar 7, 2025
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

PLUMBING TO MACHINE IS LEAKING OR NO WATER
KITCHEN / PLUMBING / DISH MACHINE

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

298295180
Tracking

1 Days 0 Hrs
Age

Mar 06, 2025 22:11 CST
Updated

Dec 13, 2024 13:50 CST
Scheduled

Dec 13, 2024 13:50 CST
Orig. ETA

On the Border
Dec 12, 2024 13:50 CST
Created by

Dec 13, 2024 13:51 CST
Work Date

600.00 USD
NTE

683588208x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Dish Machine / Plumbing to Machine is Leaking or No Water / Water pipes right before the dish washer are shooting out a lot of water.

Invoice Text RPZ at dish washer dumping water, rebuilt RPZ.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (97)** System Created (**97**) User Created (**0**)

All Notes

97 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Feb 10, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Feb 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Feb 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Feb 06, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Feb 05, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Jan 29, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

60	Jan 29, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
59	Jan 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
58	Jan 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
57	Jan 28, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
56	Jan 28, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
55	Jan 27, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
54	Jan 27, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

53	Jan 27, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
52	Jan 27, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
51	Jan 26, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
50	Jan 26, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
49	Jan 26, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
48	Jan 25, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
47	Jan 25, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

46	Jan 25, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
45	Jan 25, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
44	Jan 24, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
43	Jan 24, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
42	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
41	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
40	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

39	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
38	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
37	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
36	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
35	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
34	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
33	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

32	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
31	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
30	Jan 21, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
29	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
28	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
27	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
26	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

25	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
24	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
23	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
22	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
21	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
20	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
19	Jan 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

18	Jan 15, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
17	Jan 14, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
16	Jan 13, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Jan 11, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00192@ontheborder.com
14	Jan 10, 2025 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
13	Jan 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
12	Jan 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com

11 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00192@ontheborder.com

10 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00192@ontheborder.com

9 Jan 06, 2025 15:02 CST

Created By **Howard Scarborough**

Attachment 'INV_40231.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Dec 13, 2024 13:50 CST**

8 Dec 17, 2024 02:07 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Dec 13, 2024 13:51 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Dec 13, 2024 13:50 CST**

6 Dec 13, 2024 13:00 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Dec 13, 2024 13:50 CST**

5 Dec 13, 2024 11:33 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Dec 13, 2024 13:50 CST**

4	Dec 13, 2024 10:59 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 13, 2024 13:50 CST**
3	Dec 12, 2024 13:55 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Dec 13, 2024 13:50 CST**
2	Dec 12, 2024 13:55 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Dec 13, 2024 13:50 CST**
1	Dec 12, 2024 13:51 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Dec 13, 2024 13:50 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40231.pdf

Jan 06, 2025 15:02 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/29/2024	39780

Bill To
On the Border 4855 Beltline Addison, TX 75254

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	294312094	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled floor sink at far end of bar under liquor rack and cleared.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

BACK UP/OVERFLOW
BAR / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294312094
Tracking

0 Days 15 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Oct 29, 2024 20:11 CST
Scheduled

Oct 29, 2024 20:11 CST
Orig. ETA

On the Border
Oct 28, 2024 20:11 CST
Created by

Oct 29, 2024 11:52 CST
Work Date

600.00 USD
NTE

681102718x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39780

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00
Sub Total	**225.00**

Tax (8.2500%)	Amount
Total Tax	**18.56**

Total (USD) **243.56**

Called On
Called by
Oct 28, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
BAR / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294312094
Tracking

0 Days 15 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Oct 29, 2024 20:11 CST
Scheduled

Oct 29, 2024 20:11 CST
Orig. ETA

On the Border
Oct 28, 2024 20:11 CST
Created by

Oct 29, 2024 11:52 CST
Work Date

600.00 USD
NTE

681102718x
Closing Authorization

dashboard2844
Source

00192 (- 5141)
Addison
4855 Belt Line Rd
Addison, TX 75254, US
972-788-4400
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

BAR / Plumbing / Floor Drains / Back Up/Overflow / the floor drain is overflowing and when i opened it -it smells like se wer

Invoice Text Cabled floor sink at far end of bar under liquor rack and cleared.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (19)** | System Created (**19**) | User Created (**0**)

All Notes

19 Dec 18, 2024 08:47 CST — Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39780. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $243.56. Comments: .

18 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

16 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

15 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

14 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

13 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

12 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

11	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00192@ontheborder.com
10	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
9	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
8	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
7	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
6	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00192@ontheborder.com
5	Dec 03, 2024 10:47 CST	Created By **Howard Scarborough** Attachment 'INV_39780.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Oct 29, 2024 20:11 CST**

4 Nov 02, 2024 02:18 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

3 Oct 29, 2024 11:52 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 29, 2024 20:11 CST**

2 Oct 29, 2024 11:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **OPEN** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 29, 2024 20:11 CST**

1 Oct 28, 2024 20:11 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 29, 2024 20:11 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39780.pdf

Dec 03, 2024 10:47 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,056.79
11/30/2020	PMT #130238.	-483.75	573.04
12/07/2020	PMT #130596.	-573.04	0.00
12/10/2020	INV #28082. Due 01/09/2021.	363.56	363.56
	--- Replaced dipper well faucet, stop, and supply.		
	--- Material, 1 @ $74.85 = 74.85		
	--- Labor, 0.5 @ $98.00 = 49.00		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Allen @ 8.25% = 27.71		
01/04/2021	INV #28265. Due 02/03/2021.	234.64	598.20
	--- Water lines vibrating in restroom walls, found a bad diaphram in women's first stall toilet flush valve that was causing the vibration. Replaced diaphram.		
	--- Material, 1 @ $53.76 = 53.76		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Allen @ 8.25% = 17.88		
01/19/2021	PMT #132000.	-363.56	234.64
02/13/2021	INV #28500. Due 03/15/2021.	658.73	893.37
	--- Bid to make repair on right side drain for steam table: Cut apart drain where pipe is connected to steam table drain nipple. Plugged the nipple just below where nipple is welded to the table, when there was no water coming through the interior of the drain line but was still running down exterior of pipe determined that the leak was on the weld seam of the nipple.		
	--- Bid Work, 1 @ $608.53 = 608.53		
	--- Tax: Allen @ 8.25% = 50.20		
02/20/2021	PMT #132928.	-234.64	658.73
04/26/2021	PMT #135294.	-658.73	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Allen 213 Central Expressway N. Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
05/28/2021	INV #29563. Due 06/27/2021. --- Sewer smell in both restrooms: Found both toilets in men's restroom were loose and women's ADA and middle stall toilets loose. Pulled and reset loose toilets in both restrooms. Also replaced flange ring in men's ADA stall. --- Material, 1 @ $107.70 = 107.70 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 34.46	452.16	452.16
06/15/2021	INV #29654. Due 07/15/2021. --- 6/13/21 - Installed temporary repair. 6/15/21 - Cut out 1" pipe leak and replaced with new copper pipe. No more leaks. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $78.16 = 78.16 --- Labor, 1 @ $125.00 = 125.00 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 41.55	545.21	997.37
06/15/2021	INV #29655. Due 07/15/2021. --- Men's restroom, right urinal stopped up. Had to pull and run line, cleared at 3 feet went to 20 feet to ensure clearance. Rehung urinal, working fine now. First stall water closet rebuilt flush valve. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $84.39 = 84.39 --- Labor, 3.25 @ $98.00 = 318.50 --- Tax: Allen @ 8.25% = 35.30	463.19	1,460.56
07/19/2021	PMT #138624.	-1,460.56	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
07/27/2021	INV #29977. Due 08/26/2021. --- Found men's ADA stall toilet bowl broken off around bowl front. Submitted quote for approval and received confirmation. Picked up parts and returned. Replaced toilet. Poured water through bowl to check for leaks. Reconnected flushometer valve and flushed several times. Caulked around bowl base. Discarded damaged toilet. --- Bid Work, 1 @ $711.60 = 711.60 --- Tax: Allen @ 8.25% = 58.71	770.31	770.31
08/25/2021	INV #30157. Due 09/24/2021. --- Found dish pit drains clogged, cabled through floor sink drain at end of dish return table and cleared drains while flushing line. Operation normal. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 15.51	203.51	973.82
09/07/2021	PMT #140560.	-770.31	203.51
09/27/2021	PMT #141271.	-203.51	0.00
10/04/2021	INV #30453. Due 11/03/2021. --- Floor drains in dish pit area stopped up, ran cable down floor drain to reach blockage and cleared. Drains are now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 17.53	230.03	230.03
10/04/2021	INV #30454. Due 11/03/2021. --- Men's lavatory faucet on left replaced with new Delta 8" spread faucet and two supply lines. --- Material, 1 @ $268.77 = 268.77 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 45.73	600.00	830.03

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
10/05/2021	INV #30455. Due 11/04/2021. --- Two compartment sink on back wall by back door replaced hot and cold complete stems and Encore spout. --- Material, 1 @ $206.25 = 206.25 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 30.46	399.71	1,229.74
11/09/2021	PMT #142942.	-600.00	629.74
11/15/2021	PMT #143167.	-230.03	399.71
11/15/2021	PMT #143167.	-399.71	0.00
02/09/2022	INV #31387. Due 03/11/2022. --- Bar tray drain above ice well found fittings rotted through. Replaced with pvc to prevent corrosion from acids and alcohol. --- Material, 1 @ $29.08 = 29.08 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Allen @ 8.25% = 27.97	367.05	367.05
03/25/2022	INV #31858. Due 04/24/2022. --- Hand wash sinks on both ends of cook line running on hot side, replaced hot stems on both sinks. --- Material, 1 @ $122.34 = 122.34 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Allen @ 8.25% = 23.95	314.29	681.34
04/21/2022	PMT #148382.	-367.05	314.29
06/02/2022	PMT #150182.	-314.29	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
06/16/2022	INV #32725. Due 07/16/2022. --- Anchored concrete board to wall and reset hand sink to concrete board and anchored. Repaired drain under sink. Cut out 1" copper drain and repaired line by replacing copper inside to turn under kitchen equipment. Checked for leaks, operation normal. Other items listed on work order were working normally. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $160.25 = 160.25 --- Labor, 6 @ $98.00 = 588.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 68.74	901.99	901.99
07/22/2022	PMT #151967.	-901.99	0.00
08/26/2022	INV #33393. Due 09/25/2022. --- Hand sink on cook line by broiler station replaced hot stem and seat. Dipper well at other end of cook line leaking at drain, replaced slip joint washer and nut. --- Material, 1 @ $92.28 = 92.28 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 24.63	323.16	323.16
09/28/2022	PMT #154445.	-323.16	0.00
11/03/2022	INV #33909. Due 12/03/2022. --- Replaced boiler drain-hose bibb at dump sink. Also replaced hot and cold stem on hand sink at walk in cooler. Faucet still has small drip, may need to be replaced. --- Material, 1 @ $157.88 = 157.88 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 45.20	593.08	593.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
11/17/2022	INV #34071. Due 12/17/2022. --- Repaired hand sink faucet next to walk in cooler door entrance. Turned water off to change stems on mop sink and found hot stem seized and not removable without damaging faucet or pipes inside wall. Picked up new faucet and installed. Checked for leaks, operation normal. --- Material, 1 @ $266.60 = 266.60 --- Labor, 2.25 @ $105.00 = 236.25 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 42.31	555.16	1,148.24
12/15/2022	INV #34301. Due 01/14/2023. --- Trough drain at dish dump ran cable down drain and cleared about 3' past trap. Ran 25', draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 17.74	232.74	1,380.98
12/28/2022	PMT #101843.	-593.08	787.90
01/24/2023	PMT #102662.	-232.74	555.16
02/07/2023	INV #34583. Due 03/09/2023. --- Shut down water to building and rebuilt angle stop to tea machine. Dipper well replaced faucet, supply line, and angle stop. Hose bibb by boiler room repaired with rebuilt kit. --- Bid Work, 1 @ $897.33 = 897.33 --- Tax: Allen @ 8.25% = 74.03	971.36	1,526.52
03/10/2023	PMT #103888.	-555.16	971.36
04/15/2023	PMT #105219.	-971.36	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
05/11/2023	INV #35515. Due 06/10/2023. --- Replaced toilet seat on women's third stall toilet. Replaced diaphragm in women's middle stall toilet flush valve. Replaced hot stem in two compartment sink faucet. Replaced drain hose for bar gun holder. --- Material, 1 @ $176.20 = 176.20 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 40.21	527.66	527.66
05/31/2023	INV #34995. Due 06/30/2023. --- Replaced fan, ignitor, and flame sensor on #1 Bradford White water heater (serial WR46721197). Pulled and cleaned burner. Replaced fan, ignitor, flame sensor, and pulled and cleaned burner on #2 Bradford White water heater (serial WJ46647785). Replaced expansion tank. --- Equipment, 1 @ $500.00 = 500.00 --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $3,506.60 = 3,506.60 --- Labor, 3 @ $135.00 = 405.00 --- Labor, 27.5 @ $105.00 = 2,887.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Allen @ 8.25% = 610.01	8,004.11	8,531.77
06/26/2023	PMT #107399.	-527.66	8,004.11
06/26/2023	PMT #107399.	-8,004.11	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
10/03/2023	INV #36438. Due 11/02/2023. --- Caulked all hand sinks around dish pit. Replaced dipper well. Repaired hand sink faucet. Repaired leaks at dump sink. Unstopped floor drain with sink cable, removed plastic bag. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $295.47 = 295.47 --- Labor, 3 @ $105.00 = 315.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 54.08	709.55	709.55
11/13/2023	PMT #110762.	-709.55	0.00
02/06/2024	INV #37619. Due 03/07/2024. --- Floor drain under table for drink machine stopped up, ran auger down through drain and flushed with water. Drain is now flowing. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 17.33	227.33	227.33
03/15/2024	INV #37989. Due 04/14/2024. --- Replaced pre-rinse faucet with new at dish area. Replaced back line hand sink and faucet. Incurred cost from initial visit on Feb 21 - Cleared floor drains on middle line and behind fryers. --- Bid Work, 1 @ $1,790.49 = 1,790.49 --- Tax: Allen @ 8.25% = 147.72	1,938.21	2,165.54
03/20/2024	INV #37927. Due 04/19/2024. --- Dipper well replaced faucet and repaired drain. --- Material, 1 @ $70.68 = 70.68 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 26.25	344.43	2,509.97
03/22/2024	PMT #114763.	-227.33	2,282.64

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
04/02/2024	INV #38178. Due 05/02/2024. --- Replaced diaphragm in women's ADA water closet. --- Material, 1 @ $27.43 = 27.43 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 17.94	235.37	2,518.01
05/06/2024	INV #38526. Due 06/05/2024. --- Cabled sewer cleanouts towards street cleanouts located near gas meter to clear line. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 20.93	274.68	2,792.69
05/09/2024	INV #38316. Due 06/08/2024. --- Found both grease and sewer lines clogged. Ran cable through sanitary cleanouts next to gas meter and cleared blockage. For drain at dumpster cleared all standing refuse. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 20.93	274.68	3,067.37
05/13/2024	INV #38442. Due 06/12/2024. --- Multiple floor drains backing up: Ran cable through floor drain by door by tortilla maker. Ran cable through floor drain by to-go. Both draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 18.56	243.56	3,310.93

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Allen 213 Central Expressway N. Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
06/25/2024	INV #38761. Due 07/25/2024. --- Checked leak on steam table and found leak coming from above the piping and dripping out of steam well somewhere dripping onto pipes and running down. Needs food service tech or welder to further diagnose leak. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 15.68	205.68	3,516.61
07/03/2024	PMT #117240.	-344.43	3,172.18
07/03/2024	PMT #117240.	-1,938.21	1,233.97
07/03/2024	PMT #117240.	-235.37	998.60
07/03/2024	INV #38911. Due 08/02/2024. --- Pulled three compartment prep sink, removed and reset faucets with mounting kits. Changed four angle stops and installed new supply lines to faucets. Replaced hot and cold stem assembly in right faucet. Reset sink back to wall. Noted: Hot and cold lines reversed in wall. --- Bid Work, 1 @ $1,320.01 = 1,320.01 --- Tax: Allen @ 8.25% = 108.90	1,428.91	2,427.51
08/02/2024	PMT #118331.	-274.68	2,152.83
08/09/2024	INV #39168. Due 09/08/2024. --- Replaced diaphragm in men's ADA toilet that wasn't flushing correctly. --- Material, 1 @ $25.29 = 25.29 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 17.76	233.05	2,385.88

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Allen
213 Central Expressway N.
Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
09/13/2024	INV #39404. Due 10/13/2024. --- Augered left urinal and cleared, flushing fine now. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 17.33	227.33	2,613.21
09/19/2024	PMT #119043.	-274.68	2,338.53
09/19/2024	PMT #119043.	-243.56	2,094.97
10/01/2024	INV #39705. Due 10/31/2024. --- Men's restroom right urinal had to rebuild flush valve and treated both urinals. --- Material, 1 @ $106.33 = 106.33 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 24.45	320.78	2,415.75
10/21/2024	PMT #119249.	-205.68	2,210.07
10/21/2024	PMT #119249.	-1,428.91	781.16
10/31/2024	INV #39821. Due 11/30/2024. --- Stopped up drain under dish dump, cleared with sewer machine. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 18.56	243.56	1,024.72
11/15/2024	INV #40020. Due 12/15/2024. --- Pipe under pre-rinse cracked on bottom side of copper. Cut out leaking section of pipe and replaced with new pvc pipe and fittings. --- Material, 1 @ $28.82 = 28.82 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 18.05	236.87	1,261.59

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Allen 213 Central Expressway N. Allen, TX 75013

Amount Due	Amount Enc.
$1,510.00	

Date	Transaction	Amount	Balance
12/26/2024	INV #40189. Due 01/25/2025. --- Replaced diaphragm, vacuum breaker, and o-ring on right urinal. Flushing well now. --- Material, 1 @ $39.48 = 39.48 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Allen @ 8.25% = 18.93	248.41	1,510.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,510.00	$1,510.00

Invoice

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Date	Invoice #
8/9/2024	39168

Bill To	Ship To
On The Border-Allen 213 Central Expressway N. Allen, TX 75013	

Rep	Terms	P.O. Number	
DW	Net 30	285888361	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced diaphragm in men's ADA toilet that wasn't flushing correctly.		
1	Material	Material	25.29	25.29T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.76

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $233.05

Balance Due $233.05

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

285888361
Tracking

0 Days 1 Hrs
Age

Sep 24, 2024 10:55 CST
Updated

Aug 11, 2024 11:30 CST
Scheduled

Aug 11, 2024 11:30 CST
Orig. ETA

On the Border
Aug 09, 2024 11:30 CST
Created by

Aug 09, 2024 13:12 CST
Work Date

600.00 USD
NTE

676666293x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39168

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	25.29
Sub Total	**215.29**

Tax (8.2500%)	Amount
Total Tax	**17.76**

Total (USD) **233.05**

Called On
Called by
Aug 9, 2024
On the Border
Approved On
Approved by
Sep 24, 2024
Name: On the Border
UserID: o00129@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

285888361
Tracking

0 Days 1 Hrs
Age

Sep 24, 2024 10:55 CST
Updated

Aug 11, 2024 11:30 CST
Scheduled

Aug 11, 2024 11:30 CST
Orig. ETA

On the Border
Aug 09, 2024 11:30 CST
Created by

Aug 09, 2024 13:12 CST
Work Date

600.00 USD
NTE

676666293x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / handicap stall in the mens restroom is not fully flushing

Invoice Text Replaced diaphragm in men's ADA toilet that wasn't flushing correctly.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (10)** System Created (**10**) User Created (**0**)

All Notes

10 Sep 24, 2024 09:32 CST Created By **On the Border** On the Border

Invoice #: 39168. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Sep 24, 2024. Invoice Date: Sep 23, 2024. Invoice Amount: USD 233.05. Comments:

Scheduled **Aug 11, 2024 11:30 CST**

9	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
8	Sep 23, 2024 10:58 CST	Created By **Howard Scarborough** Attachment 'INV_39168.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 11, 2024 11:30 CST**
7	Aug 10, 2024 13:53 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Aug 11, 2024 11:30 CST**
6	Aug 10, 2024 13:53 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Aug 11, 2024 11:30 CST**
5	Aug 09, 2024 13:12 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 11, 2024 11:30 CST**
4	Aug 09, 2024 12:47 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 11, 2024 11:30 CST**
3	Aug 09, 2024 11:36 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 11, 2024 11:30 CST**

Changes may have b
work orders listed he
the

2	Aug 09, 2024 11:36 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 11, 2024 11:30 CST**	Changes may have b work orders listed he the
1	Aug 09, 2024 11:30 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 11, 2024 11:30 CST**	

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39168.pdf

Sep 23, 2024 10:58 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/15/2024	40020

Bill To
On The Border-Allen 213 Central Expressway N. Allen, TX 75013

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	295882974	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Pipe under pre-rinse cracked on bottom side of copper. Cut out leaking section of pipe and replaced with new pvc pipe and fittings.		
1	Material	Material	28.82	28.82T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.05

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $236.87

Balance Due $236.87

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

295882974
Tracking

0 Days 20 Hrs
Age

Dec 18, 2024 07:16 CST
Updated

Nov 16, 2024 15:23 CST
Scheduled

Nov 16, 2024 15:23 CST
Orig. ETA

On the Border
Nov 14, 2024 15:23 CST
Created by

Nov 15, 2024 11:46 CST
Work Date

600.00 USD
NTE

682101694x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40020

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	28.82
Sub Total	**218.82**

Tax (8.2500%)	Amount
Total Tax	**18.05**

Total (USD) **236.87**

Called On
Called by
Nov 14, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

295882974
Tracking

0 Days 20 Hrs
Age

Dec 18, 2024 07:16 CST
Updated

Nov 16, 2024 15:23 CST
Scheduled

Nov 16, 2024 15:23 CST
Orig. ETA

On the Border
Nov 14, 2024 15:23 CST
Created by

Nov 15, 2024 11:46 CST
Work Date

600.00 USD
NTE

682101694x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / We have a pipe under the pre wash sink that is leaking

Invoice Text Pipe under pre-rinse cracked on bottom side of copper. Cut out leaking section of pipe and replaced wit h new pvc pipe and fittings.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (21)** | System Created (**21**) | User Created (**0**)

All Notes

21 Dec 18, 2024 07:15 CST — Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 40020. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $236.87. Comments: .

20 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

17 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

16 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

15 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

14 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

13	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00129@ontheborder.com
12	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
11	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
10	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
9	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
8	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
7	Dec 03, 2024 11:27 CST	Created By **Howard Scarborough** Attachment 'INV_40020.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 16, 2024 15:23 CST**

6 Nov 19, 2024 02:03 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Nov 15, 2024 11:46 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 16, 2024 15:23 CST**

4 Nov 15, 2024 10:50 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 16, 2024 15:23 CST**

3 Nov 15, 2024 10:49 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 16, 2024 15:23 CST**

2 Nov 15, 2024 10:49 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 16, 2024 15:23 CST**

1 Nov 14, 2024 15:23 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 16, 2024 15:23 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 2 Attachments

INV_40020.pdf

Dec 03, 2024 11:27 CST

leak.jpg

Nov 14, 2024 15:23 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/13/2024	39404

Bill To	Ship To
On The Border-Allen 213 Central Expressway N. Allen, TX 75013	

Rep	Terms	P.O. Number	
DW	Net 30	289413038	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Augered left urinal and cleared, flushing fine now.		
1	Equipment	Auger	20.00	20.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.33

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $227.33

Balance Due $227.33

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

289413038
Tracking

0 Days 2 Hrs
Age

Nov 11, 2024 22:11 CST
Updated

Sep 14, 2024 10:38 CST
Scheduled

Sep 14, 2024 10:38 CST
Orig. ETA

On the Border
Sep 13, 2024 10:38 CST
Created by

Sep 13, 2024 12:45 CST
Work Date

600.00 USD
NTE

678609076x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39404

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Freight	**Amount**
Amount	20.00
Sub Total	**210.00**

Tax (8.2500%)	Amount
Total Tax	**17.33**

Total (USD) **227.33**

Called On
Called by
Sep 13, 2024
On the Border
Approved On
Approved by
Nov 29, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

289413038
Tracking

0 Days 2 Hrs
Age

Nov 11, 2024 22:11 CST
Updated

Sep 14, 2024 10:38 CST
Scheduled

Sep 14, 2024 10:38 CST
Orig. ETA

On the Border
Sep 13, 2024 10:38 CST
Created by

Sep 13, 2024 12:45 CST
Work Date

600.00 USD
NTE

678609076x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Back Up/Overflow / urinal is overflowing when flushed causing bathroom to flood.

Invoice Text Augered left urinal and cleared, flushing fine now.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (48)** System Created (**48**) User Created (**0**)

All Notes

48 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com, thane.heeren@ontheborder.com

16 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com, thane.heeren@ontheborder.com

15 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com, thane.heeren@ontheborder.com

14 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com, thane.heeren@ontheborder.com

13 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com, thane.heeren@ontheborder.com

12 Oct 04, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00129@ontheborder.com

11 Oct 03, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00129@ontheborder.com

10 Oct 02, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00129@ontheborder.com

9 Oct 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00129@ontheborder.com

8 Sep 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00129@ontheborder.com

7 Sep 30, 2024 07:33 CST

Created By **Howard Scarborough**

Attachment 'INV_39404.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 14, 2024 10:38 CST**

6 Sep 17, 2024 02:12 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 13, 2024 12:45 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 14, 2024 10:38 CST**

4	Sep 13, 2024 12:28 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 14, 2024 10:38 CST**
3	Sep 13, 2024 10:49 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 14, 2024 10:38 CST**
2	Sep 13, 2024 10:49 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 14, 2024 10:38 CST**
1	Sep 13, 2024 10:38 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 14, 2024 10:38 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39404.pdf

Sep 30, 2024 07:33 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/26/2024	40189

Bill To	Ship To
On The Border-Allen 213 Central Expressway N. Allen, TX 75013	

Rep	Terms	P.O. Number	
DW	Net 30	299340922	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced diaphragm, vacuum breaker, and o-ring on right urinal. Flushing well now.		
1	Material	Material	39.48	39.48T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.93

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $248.41

Balance Due $248.41

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

299340922
Tracking

0 Days 4 Hrs
Age

Mar 13, 2025 23:09 CST
Updated

Dec 27, 2024 10:12 CST
Scheduled

Dec 27, 2024 10:12 CST
Orig. ETA

On the Border
Dec 26, 2024 10:12 CST
Created by

Dec 26, 2024 14:18 CST
Work Date

600.00 USD
NTE

684163147x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40189

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	39.48
Sub Total	**229.48**

Tax (8.2500%)	Amount
Total Tax	**18.93**

Total (USD) 248.41

Called On
Called by
Dec 26, 2024
On the Border
Approved On
Approved by
Mar 14, 2025
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

299340922
Tracking

0 Days 4 Hrs
Age

Mar 13, 2025 23:09 CST
Updated

Dec 27, 2024 10:12 CST
Scheduled

Dec 27, 2024 10:12 CST
Orig. ETA

On the Border
Dec 26, 2024 10:12 CST
Created by

Dec 26, 2024 14:18 CST
Work Date

600.00 USD
NTE

684163147x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Back Up/Overflow / one of the urinals in the mens room will not stop running so we had to turn it off

Invoice Text Replaced diaphragm, vacuum breaker, and o-ring on right urinal. Flushing well now.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (94)** | System Created (**94**) | User Created (**0**)

All Notes

94 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Feb 10, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Feb 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Feb 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Feb 06, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Feb 05, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Jan 29, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Jan 29, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Jan 28, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Jan 28, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Jan 28, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Jan 28, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Jan 27, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

44	Jan 27, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
43	Jan 27, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
42	Jan 27, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
41	Jan 26, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
40	Jan 26, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
39	Jan 25, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
38	Jan 25, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Jan 24, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

36 Jan 24, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

35 Jan 24, 2025 03:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

34 Jan 24, 2025 03:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

33 Jan 23, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

32 Jan 23, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

31 Jan 23, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

30	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
29	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
28	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
27	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
26	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
25	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
24	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

23	Jan 21, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
22	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
21	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
20	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
19	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
18	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
17	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

16	Jan 18, 2025 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00129@ontheborder.com
15	Jan 18, 2025 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00129@ontheborder.com
14	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
13	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
12	Jan 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
11	Jan 15, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
10	Jan 14, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com

9	Jan 13, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
8	Jan 13, 2025 09:43 CST	Created By **Howard Scarborough** Attachment 'INV_40189.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Dec 27, 2024 10:12 CST**
7	Dec 27, 2024 13:22 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Dec 27, 2024 10:12 CST**
6	Dec 27, 2024 13:22 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Dec 27, 2024 10:12 CST**
5	Dec 26, 2024 14:18 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Dec 27, 2024 10:12 CST**
4	Dec 26, 2024 13:48 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 27, 2024 10:12 CST**
3	Dec 26, 2024 10:20 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Dec 27, 2024 10:12 CST**

2 Dec 26, 2024 10:20 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 27, 2024 10:12 CST**

1 Dec 26, 2024 10:12 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 27, 2024 10:12 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_40189.pdf

Jan 13, 2025 09:43 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/31/2024	39821

Bill To	Ship To
On The Border-Allen 213 Central Expressway N. Allen, TX 75013	

Rep	Terms	P.O. Number	
JRC	Net 30	294600258	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Stopped up drain under dish dump, cleared with sewer machine.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294600258
Tracking

0 Days 2 Hrs
Age

Dec 05, 2024 17:33 CST
Updated

Nov 01, 2024 13:21 CST
Scheduled

Nov 01, 2024 13:21 CST
Orig. ETA

On the Border
Oct 31, 2024 13:21 CST
Created by

Oct 31, 2024 15:28 CST
Work Date

600.00 USD
NTE

681275078x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39821

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00
Sub Total	**225.00**

Tax (8.2500%)	Amount
Total Tax	**18.56**

Total (USD) **243.56**

Called On
Called by
Oct 31, 2024
On the Border
Approved On
Approved by
Dec 5, 2024
Name: On the Border
UserID: o00129@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294600258
Tracking

0 Days 2 Hrs
Age

Dec 05, 2024 17:33 CST
Updated

Nov 01, 2024 13:21 CST
Scheduled

Nov 01, 2024 13:21 CST
Orig. ETA

On the Border
Oct 31, 2024 13:21 CST
Created by

Oct 31, 2024 15:28 CST
Work Date

600.00 USD
NTE

681275078x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / We have a drain under our dish area that is backing up

Invoice Text Stopped up drain under dish dump, cleared with sewer machine.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (11)** System Created (**11**) User Created (**0**)

All Notes

11 Dec 05, 2024 17:33 CST Created By **On the Border** On the Border

Invoice #: 39821. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Dec 05, 2024. Invoice Date: Dec 03, 2024. Invoice Amount: USD 243.56. Comments:

Scheduled **Nov 01, 2024 13:21 CST**

10	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
9	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
8	Dec 03, 2024 10:44 CST	Created By **Howard Scarborough** Attachment 'INV_39821.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 01, 2024 13:21 CST**
7	Nov 01, 2024 14:28 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Nov 01, 2024 13:21 CST**
6	Nov 01, 2024 14:28 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Nov 01, 2024 13:21 CST**
5	Oct 31, 2024 15:28 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 01, 2024 13:21 CST**
4	Oct 31, 2024 14:28 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 01, 2024 13:21 CST**

Changes may have t
work orders listed he
the

3	Oct 31, 2024 13:34 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 01, 2024 13:21 CST**	Changes may have b work orders listed he the
2	Oct 31, 2024 13:34 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 01, 2024 13:21 CST**	
1	Oct 31, 2024 13:21 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 01, 2024 13:21 CST**	

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39821.pdf

Dec 03, 2024 10:44 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/1/2024	39705

Bill To	Ship To
On The Border-Allen 213 Central Expressway N. Allen, TX 75013	

Rep	Terms	P.O. Number	
JC	Net 30	291554498	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's restroom right urinal had to rebuild flush valve and treated both urinals.		
1	Material	Material	106.33	106.33T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	24.45

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $320.78

Balance Due $320.78

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291554498
Tracking

0 Days 3 Hrs
Age

Oct 23, 2024 10:13 CST
Updated

Oct 02, 2024 09:08 CST
Scheduled

Oct 02, 2024 09:08 CST
Orig. ETA

On the Border
Oct 01, 2024 09:08 CST
Created by

Oct 01, 2024 13:05 CST
Work Date

600.00 USD
NTE

679573108x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39705

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	106.33
Sub Total	**296.33**

Tax (8.2500%)	Amount
Total Tax	**24.45**

Total (USD) **320.78**

Called On
Called by
Oct 1, 2024
On the Border
Approved On
Approved by
Oct 23, 2024
Name: On the Border
UserID: o00129@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / URINAL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291554498
Tracking

0 Days 3 Hrs
Age

Oct 23, 2024 10:13 CST
Updated

Oct 02, 2024 09:08 CST
Scheduled

Oct 02, 2024 09:08 CST
Orig. ETA

On the Border
Oct 01, 2024 09:08 CST
Created by

Oct 01, 2024 13:05 CST
Work Date

600.00 USD
NTE

679573108x
Closing Authorization

dashboard2844
Source

00129 (- 5141)
Allen
213 N. Central Expy
Allen, TX 75013, US
469-795-7500
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Other (Describe In Notes) / wall urinal would not stop running so we had to turn it o
ff

Invoice Text Men's restroom right urinal had to rebuild flush valve and treated both urinals.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (10)** System Created (**10**) User Created (**0**)

All Notes

10 Oct 23, 2024 10:13 CST Created By **On the Border** On the Border

Invoice #: 39705. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Oct 23, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 320.78. Comments:

Scheduled **Oct 02, 2024 09:08 CST**

9	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00129@ontheborder.com
8	Oct 22, 2024 13:08 CST	Created By **Howard Scarborough** Attachment 'INV_39705.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Oct 02, 2024 09:08 CST**
7	Oct 02, 2024 05:48 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Oct 02, 2024 09:08 CST**
6	Oct 02, 2024 05:48 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Oct 02, 2024 09:08 CST**
5	Oct 01, 2024 13:05 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 02, 2024 09:08 CST**
4	Oct 01, 2024 12:01 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 02, 2024 09:08 CST**
3	Oct 01, 2024 09:17 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 02, 2024 09:08 CST**

Changes may have b
work orders listed he
the

2	Oct 01, 2024 09:17 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 02, 2024 09:08 CST**	Changes may have b work orders listed he the
1	Oct 01, 2024 09:08 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 02, 2024 09:08 CST**	

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39705.pdf

Oct 22, 2024 13:08 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		0.00
12/03/2020	INV #27996. Due 01/02/2021. --- Made repair on dipper well hot return line between outlet side of circulation pump and 1.5" copper cold water connection. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $32.69 = 32.69 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 18.42	248.61	248.61
12/09/2020	INV #28003. Due 01/08/2021. --- Made repair on flushometer for women's ADA toilet with diaphram kit and plastic inside cover. --- Material, 1 @ $83.29 = 83.29 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 19.70	265.99	514.60
01/12/2021	PMT #131792.	-514.60	0.00
02/13/2021	INV #28279. Due 03/15/2021. --- Pipe burst on patio: Came out and found sprinkler line broke, advised calling sprinkler company. --- Labor, 1 @ $125.00 = 125.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 15.20	205.20	205.20
03/01/2021	INV #28661. Due 03/31/2021. --- Repaired leak at spud connection to women's ADA toilet. Replaced hot stem to faucet at server table entrance to dish machine. Per instruction from Patrick removed faucet and capped off valves to it at cook line side at end across from dish table machine. --- Material, 1 @ $157.31 = 157.31 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 33.46	451.77	656.97

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
03/22/2021	INV #28917. Due 04/21/2021. --- Ran cable down through floor drain under soda machine, drain is now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 15.04	203.04	860.01
04/13/2021	INV #29131. Due 05/13/2021. --- Multiple kitchen drains stopped up, cleared two floor drains on cook line and drain under pre-rinse with sewer machine. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 15.04	203.04	1,063.05
04/15/2021	PMT #135054.	-451.77	611.28
04/26/2021	PMT #135294.	-203.04	408.24
05/17/2021	PMT #136165.	-203.04	205.20
05/26/2021	INV #29257. Due 06/25/2021. --- Replaced valve stem barrel on hot side of dish dump faucet. Cleared floor drain by water hose on prep line with auger. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $28.75 = 28.75 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 17.06	223.81	429.01
07/12/2021	PMT #138372.	-205.20	223.81
07/12/2021	PMT #138372.	-223.81	0.00
08/04/2021	INV #30019. Due 09/03/2021. --- Ran cable down through floor sink for pre-rinse sink drain. Found plastic in drain, drain is now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 15.51	203.51	203.51

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
08/17/2021	INV #29486. Due 09/16/2021. --- Mop sink found hot side leaking at 1/2" union, replaced union washer. --- Material, 1 @ $2.89 = 2.89 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 13.69	179.58	383.09
09/07/2021	PMT #140560.	-203.51	179.58
09/20/2021	PMT #141051.	-179.58	0.00
09/23/2021	INV #30396. Due 10/23/2021. --- Water surfacing at southeast corner of building, found to be irrigation. Turned off at double check, they will have irrigators take care of it. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 13.45	176.45	176.45
11/01/2021	PMT #142649.	-176.45	0.00
12/16/2021	INV #31000. Due 01/15/2022. --- Found beer tap tray drain clogged on keg cooler, purged out with CO2 gun and rinsed out with hot water to check clearance. Cleaned out hand sink drain next to dishwasher in bar of drinking straws. Installed strainer in floor sink under dishwasher, operation normal. --- Material, 1 @ $19.18 = 19.18 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 17.05	223.73	223.73
02/02/2022	PMT #145722.	-223.73	0.00
04/04/2022	INV #31947. Due 05/04/2022. --- Replaced 1 1/2 spud on women's second stall toilet and ADA toilet. Found no leaks at faucets. --- Material, 1 @ $42.44 = 42.44 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Arlington @ 8.25% = 21.40	280.84	280.84

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
04/08/2022	INV #31959. Due 05/08/2022. --- Replaced hot and cold stems and handles to faucet beside ice bin. Replaced aerator and placed strainer over drain opening at front of ice bin. --- Material, 1 @ $194.99 = 194.99 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Arlington @ 8.25% = 29.95	392.94	673.78
05/31/2022	INV #32033. Due 06/30/2022. --- Found recirculation pump in boiler room leaking from internal seals. Replaced pump with new one. Tested ok. --- Material, 1 @ $568.40 = 568.40 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 71.27	935.17	1,608.95
06/09/2022	INV #32677. Due 07/09/2022. --- Repaired faucet at dump sink. Repaired leak at hand sink drain in dish. Repaired faucet at three compartment sink. --- Material, 1 @ $172.32 = 172.32 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 36.57	479.89	2,088.84
06/22/2022	PMT #151021.	-392.94	1,695.90
06/22/2022	PMT #151021.	-280.84	1,415.06
07/15/2022	INV #32966. Due 08/14/2022. --- Replaced hand wash drain arm on open end of bar. West side of drink, replaced ice bin drain arm. --- Material, 1 @ $83.78 = 83.78 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 32.59	427.62	1,842.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
07/22/2022	PMT #151767.	-479.89	1,362.79
08/18/2022	PMT #152942.	-427.62	935.17
08/25/2022	INV #33377. Due 09/24/2022.	251.38	1,186.55
	--- Hand sink by nacho stand replaced T&S swing spout.		
	--- Material, 1 @ $52.22 = 52.22		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 19.16		
09/01/2022	INV #33399. Due 10/01/2022.	253.26	1,439.81
	--- Dipper well on cook line not repairable, had to replace it with new.		
	--- Material, 1 @ $53.96 = 53.96		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 19.30		
09/02/2022	INV #33502. Due 10/02/2022.	218.37	1,658.18
	--- Mop sink faucet won't turn off, replaced barrel on hot stem.		
	--- Material, 1 @ $21.73 = 21.73		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 16.64		
09/12/2022	INV #33335. Due 10/12/2022.	658.47	2,316.65
	--- Found boiler short cycling on and off without satisfying to set point. Display indicated error code 78. Called tech support and they said to replace control module, picked up part and replaced module. Started boiler and it ran up to set point and shut off properly. Hot water restored.		
	--- Material, 1 @ $192.04 = 192.04		
	--- Labor, 3.25 @ $105.00 = 341.25		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 50.18		
09/19/2022	PMT #154193.	-935.17	1,381.48

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
10/06/2022	INV #33732. Due 11/05/2022. --- Hole in hot water recirculation copper water pipe near check valve and ball valve. Replaced piping from recirculation pump to the ball valve and installed a new swing check. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $43.55 = 43.55 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 37.01	485.56	1,867.04
10/11/2022	PMT #154791.	-218.37	1,648.67
10/17/2022	INV #33846. Due 11/16/2022. --- Replaced men's toilet flange that was deteriorated. Replaced men's right stall flushometer valve, vacuum breaker, and toilet bowl spud. Rebuilt men's ADA toilet valve. --- Bid Work, 1 @ $1,486.19 = 1,486.19 --- Tax: Arlington @ 8.25% = 122.61	1,608.80	3,257.47
10/27/2022	PMT #155359.	-251.38	3,006.09
11/18/2022	PMT #100539.	-658.47	2,347.62
11/18/2022	PMT #100539.	-253.26	2,094.36
11/18/2022	PMT #100539.	-485.56	1,608.80
12/20/2022	INV #34382. Due 01/19/2023. --- Ran auger to clear debris then ran cable to clear heavy grease at grease trap. Line may need to be jetted. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 19.39	254.39	1,863.19
12/28/2022	PMT #101843.	-1,608.80	254.39

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
02/08/2023	INV #34811. Due 03/10/2023. --- Leak on gas flex line to broiler, replaced flex line. --- Material, 1 @ $120.84 = 120.84 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 24.82	325.66	580.05
03/10/2023	PMT #103888.	-254.39	325.66
03/21/2023	PMT #104230.	-325.66	0.00
04/19/2023	INV #35236. Due 05/19/2023. --- Hand wash sink next to dishwasher in bar put new washers in hot and cold stems, also replaced sink strainer. --- Material, 1 @ $15.68 = 15.68 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 29.14	382.32	382.32
06/26/2023	PMT #107399.	-382.32	0.00
07/07/2023	INV #35979. Due 08/06/2023. --- Men's first stall toilet sprays when flushed, replaced toilet spud. --- Material, 1 @ $21.52 = 21.52 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 16.63	218.15	218.15
11/07/2023	INV #36912. Due 12/07/2023. --- Bar hand wash sink replaced hot stem and strainer and cleared straws from drain arm. Server hand wash cleaned straws from drain arm and reattached. --- Material, 1 @ $75.66 = 75.66 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 26.66	349.82	567.97

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
11/13/2023	PMT #110762.	-218.15	349.82
12/17/2023	INV #37221. Due 01/16/2024.	243.56	593.38
	--- Floor drains in dish pit area stopped up, ran cable through floor drain close to hand sink to reach blockage. Drains are now flowing.		
	--- Equipment, 1 @ $35.00 = 35.00		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 18.56		
02/13/2024	PMT #113484.	-349.82	243.56
02/22/2024	INV #37854. Due 03/23/2024.	227.33	470.89
	--- Augered left urinal and cleared.		
	--- Equipment, 1 @ $20.00 = 20.00		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 17.33		
02/23/2024	INV #37881. Due 03/24/2024.	383.66	854.55
	--- Turned water off and rebuilt screwdriver stop and flushometer valve to urinal on right. Turned water on and tested, working fine now.		
	--- Material, 1 @ $106.92 = 106.92		
	--- Labor, 1.5 @ $115.00 = 172.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 29.24		
03/01/2024	INV #37835. Due 03/31/2024.	289.87	1,144.42
	--- Men's restroom left urinal ran auger through and got it to drain. Acid treated for 30 minutes, draining fine now.		
	--- Equipment, 1 @ $20.00 = 20.00		
	--- Material, 1 @ $29.03 = 29.03		
	--- Labor, 1.25 @ $115.00 = 143.75		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 22.09		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
03/08/2024	PMT #114233.	-243.56	900.86
03/21/2024	INV #38083. Due 04/20/2024.	419.21	1,320.07
	--- Replaced hot and cold stems and installed faucet spout kit to stop leaking faucet.		
	--- Material, 1 @ $168.51 = 168.51		
	--- Labor, 1.25 @ $115.00 = 143.75		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 31.95		
04/10/2024	INV #38095. Due 05/10/2024.	295.84	1,615.91
	--- Repaired women's left stall flushometer valve not working. Turned water on and flush tested, working fine now.		
	--- Material, 1 @ $83.29 = 83.29		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 22.55		
04/26/2024	PMT #115766.	-383.66	1,232.25
04/26/2024	PMT #115766.	-227.33	1,004.92
06/26/2024	INV #38821. Due 07/26/2024.	243.56	1,248.48
	--- Cabled floor sink under dish machine pre-rinse and pulled back lots of plastic. No strainer on drain. Draining fine now.		
	--- Equipment, 1 @ $35.00 = 35.00		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Arlington @ 8.25% = 18.56		
07/03/2024	PMT #117240.	-289.87	958.61
07/03/2024	PMT #117240.	-419.21	539.40

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
07/05/2024	INV #38614. Due 08/04/2024. --- Floor drains backing up in kitchen: Could not find anything stopped up on arrival. Ran cable through floor sink at beverage station as maintenance to ensure clearance. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 18.56	243.56	782.96
07/12/2024	PMT #117714.	-295.84	487.12
07/30/2024	INV #38990. Due 08/29/2024. --- Men's restroom toilet small stall replaced brass spud and coupling. --- Material, 1 @ $63.68 = 63.68 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 20.93	274.61	761.73
09/09/2024	INV #39377. Due 10/09/2024. --- Women's ADA toilet replaced brass spud and flushometer kit. --- Material, 1 @ $115.09 = 115.09 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 25.17	330.26	1,091.99
09/25/2024	INV #39642. Due 10/25/2024. --- Hand sink drain at bar not plumbed over floor drain. Installed two pvc 90s to get drain to execute into floor drain properly. --- Material, 1 @ $6.20 = 6.20 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 16.19	212.39	1,304.38

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
09/25/2024	INV #39644. Due 10/25/2024. --- Replaced failed urinal diaphragm on men's left urinal. Replaced failed flush sensor device with traditional manual flush lever on right men's urinal. Tightened loose handle on men's left lavatory faucet. --- Material, 1 @ $85.45 = 85.45 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 29.84	391.54	1,695.92
09/30/2024	INV #39424. Due 10/30/2024. --- Random sewer smell around office and outside of office, sometimes making it into dining room. Found make up air filters about 50% stopped up, pulled all eight filters and washed clean. Also found open cleanout on back dock, put wing nut plug in it. Advised to see if smell improved. --- Material, 1 @ $25.19 = 25.19 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 36.73	481.92	2,177.84
10/21/2024	PMT #119249.	-243.56	1,934.28
10/21/2024	PMT #119249.	-243.56	1,690.72
12/09/2024	INV #40049. Due 01/08/2025. --- Manager said odor went away yesterday and wasn't here this morning. Looked around for possible plumbing problem with odor, all looked good. Offered to schedule smoke test and he said he would call in another work order. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 15.68	205.68	1,896.40

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Arlington
2011 E. Copeland Rd.
Arlington, TX 76011

Amount Due	Amount Enc.
$18,397.16	

Date	Transaction	Amount	Balance
12/20/2024	INV #40274. Due 01/19/2025. --- Replaced existing leaking tank water heater with three new Navien 240A2 tankless water heaters. Per bid. --- Bid Work, 1 @ $15,243.20 = 15,243.20 --- Tax: Arlington @ 8.25% = 1,257.56	16,500.76	18,397.16

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	18,397.16	$18,397.16

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/25/2024	39642

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
MF	Net 30	290845359	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Hand sink drain at bar not plumbed over floor drain. Installed two pvc 90s to get drain to execute into floor drain properly.		
1	Material	Material	6.20	6.20T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	16.19

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $212.39

Balance Due $212.39

LEAKING
BAR / PLUMBING / UNDER BAR HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

290845359
Tracking

0 Days 4 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Sep 27, 2024 12:44 CST
Scheduled

Sep 27, 2024 12:44 CST
Orig. ETA

On the Border
Sep 25, 2024 12:44 CST
Created by

Sep 25, 2024 16:46 CST
Work Date

600.00 USD
NTE

679272078x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39642

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	6.20
Sub Total	**196.20**

Tax (8.2500%)	Amount
Total Tax	**16.19**

Total (USD) **212.39**

Called On
Called by
Sep 25, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price

ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price

ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
BAR / PLUMBING / UNDER BAR HAND SINK

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

290845359
Tracking

0 Days 4 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Sep 27, 2024 12:44 CST
Scheduled

Sep 27, 2024 12:44 CST
Orig. ETA

On the Border
Sep 25, 2024 12:44 CST
Created by

Sep 25, 2024 16:46 CST
Work Date

600.00 USD
NTE

679272078x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Under Bar Hand Sink / Leaking / The dump sink drain leading from the service well runs onto the bar floor instead of down the drain. The PVC itself is pointed at the drain but pooling water continues to be an issue. The d rain is clear. We need the water to stop pooling. Maybe we extend the PVC directly into the drain.

Invoice Text Hand sink drain at bar not plumbed over floor drain. Installed two pvc 90s to get drain to execute into flo or drain properly.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (28)** System Created (**28**) User Created (**0**)

All Notes

28 Dec 18, 2024 08:47 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Changes may have b
work orders listed he
the

Invoice #: 39642. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $212.39. Comments: .

27 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

Changes may have t
work orders listed he
the

21 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

17 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

16 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15	Oct 29, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	Changes may have b work orders listed he the
14	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	
13	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00002@ontheborder.com	
12	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	
11	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	
10	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	
9	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	

8	Oct 22, 2024 12:58 CST	Created By **Howard Scarborough** Changes may have b work orders listed he the Attachment 'INV_39642.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Sep 27, 2024 12:44 CST**
7	Sep 27, 2024 17:55 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Sep 27, 2024 12:44 CST**
6	Sep 27, 2024 17:55 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Sep 27, 2024 12:44 CST**
5	Sep 25, 2024 16:46 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 27, 2024 12:44 CST**
4	Sep 25, 2024 16:03 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 27, 2024 12:44 CST**
3	Sep 25, 2024 12:55 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 27, 2024 12:44 CST**
2	Sep 25, 2024 12:55 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 27, 2024 12:44 CST**

1 Sep 25, 2024 12:44 CST Created By **On the Border**

Changes may have b
work orders listed he
the

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 27, 2024 12:44 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39642.pdf

Oct 22, 2024 12:58 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Invoice

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Date	Invoice #
7/30/2024	38990

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
KF	Net 30	284732178	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's restroom toilet small stall replaced brass spud and coupling.		
1	Material	Material	63.68	63.68T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	20.93

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $274.61

Balance Due $274.61

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

284732178
Tracking

0 Days 3 Hrs
Age

Aug 21, 2024 00:58 CST
Updated

Jul 30, 2024 13:34 CST
Scheduled

Jul 30, 2024 13:34 CST
Orig. ETA

On the Border
Jul 30, 2024 09:34 CST
Created by

Jul 30, 2024 13:10 CST
Work Date

600.00 USD
NTE

676053532x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38990

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	63.68
Sub Total	**253.68**

Tax (8.2500%)	Amount
Total Tax	**20.93**

Total (USD) **274.61**

Called On
Called by
Jul 30, 2024
On the Border
Approved On
Approved by
Aug 21, 2024
Name: On the Border
UserID: o00002@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

284732178
Tracking

0 Days 3 Hrs
Age

Aug 21, 2024 00:58 CST
Updated

Jul 30, 2024 13:34 CST
Scheduled

Jul 30, 2024 13:34 CST
Orig. ETA

On the Border
Jul 30, 2024 09:34 CST
Created by

Jul 30, 2024 13:10 CST
Work Date

600.00 USD
NTE

676053532x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / The first toilet in men's restroom next to the urinal is spraying water from the back pipe when flushed.

Invoice Text Men's restroom toilet small stall replaced brass spud and coupling.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (11)** System Created (**11**) User Created (**0**)

All Notes

11 Aug 21, 2024 00:58 CST Created By **On the Border** On the Border

Invoice #: 38990. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Aug 21, 2024. Invoice Date: Aug 19, 2024. Invoice Amount: USD 274.61. Comments:

Scheduled **Jul 30, 2024 13:34 CST**

10 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00002@ontheborder.com

9 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00002@ontheborder.com

8 Aug 19, 2024 09:11 CST

Created By **Howard Scarborough**

Attachment 'INV_38990.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jul 30, 2024 13:34 CST**

7 Aug 03, 2024 02:12 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

6 Jul 30, 2024 13:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jul 30, 2024 13:34 CST**

5 Jul 30, 2024 11:48 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Jul 30, 2024 13:34 CST**

4 Jul 30, 2024 09:45 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Jul 30, 2024 13:34 CST**

3 Jul 30, 2024 09:45 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Jul 30, 2024 13:34 CST**

2 Jul 30, 2024 09:35 CST

Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;jason.sinclair@onth-eborder.com;ricardo.gonzalez@ontheborder.com.

Scheduled **Jul 30, 2024 13:34 CST**

1 Jul 30, 2024 09:35 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Jul 30, 2024 13:34 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_38990.pdf

Aug 19, 2024 09:11 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/25/2024	39644

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
MF	Net 30	290842599	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced failed urinal diaphragm on men's left urinal. Replaced failed flush sensor device with traditional manual flush lever on right men's urinal. Tightened loose handle on men's left lavatory faucet.		
1	Material	Material	85.45	85.45T
1.75	Labor	Labor Plumber	115.00	201.25T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	29.84

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $391.54

Balance Due $391.54

WON'T FLUSH
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

290842599
Tracking

0 Days 3 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Sep 27, 2024 12:38 CST
Scheduled

Sep 27, 2024 12:38 CST
Orig. ETA

On the Border
Sep 25, 2024 12:38 CST
Created by

Sep 25, 2024 16:01 CST
Work Date

600.00 USD
NTE

679269080x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39644

▸ CLIENT RATES

Labor	**Amount**
Labor	201.25
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	85.45
Sub Total	**361.70**

Tax (8.2500%)	Amount
Total Tax	**29.84**

Total (USD) **391.54**

Called On
Called by
Sep 25, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

WON'T FLUSH
RESTROOMS / PLUMBING / URINAL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

290842599
Tracking

0 Days 3 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Sep 27, 2024 12:38 CST
Scheduled

Sep 27, 2024 12:38 CST
Orig. ETA

On the Border
Sep 25, 2024 12:38 CST
Created by

Sep 25, 2024 16:01 CST
Work Date

600.00 USD
NTE

679269080x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Won't Flush / Both the urinals in the men's restroom are not flushing. The left one w ill flush but it does not pull enough water. The right one is an automatic flush but the motion sensor is not working. Al so the sink faucet handle on the left hand side is broken. When someone turns the water on/off too hard the handle c omes off.

Invoice Text Replaced failed urinal diaphragm on men's left urinal. Replaced failed flush sensor device with traditiona l manual flush lever on right men's urinal. Tightened loose handle on men's left lavatory faucet.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (28)** System Created (**28**) User Created (**0**)

All Notes

28 Dec 18, 2024 07:12 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Changes may have b
work orders listed he
the

Invoice #: 39644. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $391.54. Comments: .

27 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

Changes may have b
work orders listed he
the

22	Nov 06, 2024 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Nov 05, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Nov 04, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Nov 03, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Nov 01, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent ricardo.gonzalez@ontheborder.com
17	Oct 31, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
16	Oct 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com

15	Oct 29, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	Changes may have b work orders listed he the
14	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	
13	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00002@ontheborder.com	
12	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	
11	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	
10	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	
9	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com	

8	Oct 22, 2024 12:57 CST	Created By **Howard Scarborough** Changes may have b work orders listed he Attachment 'INV_39644.pdf' has been added with the following description 'agr invoice copy'. the Scheduled **Sep 27, 2024 12:38 CST**
7	Sep 27, 2024 17:55 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Sep 27, 2024 12:38 CST**
6	Sep 27, 2024 17:55 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Sep 27, 2024 12:38 CST**
5	Sep 25, 2024 16:01 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 27, 2024 12:38 CST**
4	Sep 25, 2024 14:22 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 27, 2024 12:38 CST**
3	Sep 25, 2024 12:47 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 27, 2024 12:38 CST**
2	Sep 25, 2024 12:47 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 27, 2024 12:38 CST**

1 Sep 25, 2024 12:39 CST Created By **On the Border**

Changes may have b
work orders listed he
the

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 27, 2024 12:38 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39644.pdf

Oct 22, 2024 12:57 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/9/2024	40049

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
TS	Net 30	297872772	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Manager said odor went away yesterday and wasn't here this morning. Looked around for possible plumbing problem with odor, all looked good. Offered to schedule smoke test and he said he would call in another work order.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

FOUL ODOR
DINING ROOM / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING REPAIRS

P4 (7 DAYS - LOW)

297872772
Tracking

2 Days 17 Hrs
Age

Jan 07, 2025 16:47 CST
Updated

Dec 13, 2024 16:41 CST
Scheduled

Dec 13, 2024 16:41 CST
Orig. ETA

On the Border
Dec 06, 2024 16:41 CST
Created by

Dec 09, 2024 10:17 CST
Work Date

600.00 USD
NTE

683277208x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40049

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Sub Total	**190.00**
Tax (8.2500%)	**Amount**
Total Tax	**15.68**
Total (USD)	**205.68**

Called On
Called by
Dec 6, 2024
On the Border
Approved On
Approved by
Jan 7, 2025
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
DINING ROOM / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING REPAIRS

P4 (7 DAYS - LOW)

297872772
Tracking

2 Days 17 Hrs
Age

Jan 07, 2025 16:47 CST
Updated

Dec 13, 2024 16:41 CST
Scheduled

Dec 13, 2024 16:41 CST
Orig. ETA

On the Border
Dec 06, 2024 16:41 CST
Created by

Dec 09, 2024 10:17 CST
Work Date

600.00 USD
NTE

683277208x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

DINING ROOM / Plumbing / Sewer Gas Smell / Foul Odor / We are experiencing a sewer gas smell throughout the rest aurant. We can also smell it in the restrooms, office, and outside. We are having issues pinpointing where the smell is originating from.

Invoice Text Manager said odor went away yesterday and wasn't here this morning. Looked around for possible plum bing problem with odor, all looked good. Offered to schedule smoke test and he said he would call in another work or der.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (9)** | System Created (**9**) | User Created (**0**)

All Notes

9	Jan 07, 2025 16:47 CST	Created By **Ricardo Gonzalez - Area Director** On the Border Invoice #: 40049. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Jan 07, 2025. Invoice Date: Jan 06, 2025. Invoice Amount: USD 205.68. Comments: Scheduled **Dec 13, 2024 16:41 CST**
8	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com
7	Jan 06, 2025 15:11 CST	Created By **Howard Scarborough** Attachment 'INV_40049.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Dec 13, 2024 16:41 CST**
6	Dec 13, 2024 02:24 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Dec 09, 2024 10:17 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Dec 13, 2024 16:41 CST**
4	Dec 09, 2024 09:20 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 13, 2024 16:41 CST**
3	Dec 09, 2024 07:40 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Dec 13, 2024 16:41 CST**

2 Dec 09, 2024 07:40 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 13, 2024 16:41 CST**

1 Dec 06, 2024 16:41 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 13, 2024 16:41 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40049.pdf

Jan 06, 2025 15:11 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/20/2024	40274

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
JRC	Net 30	297078160	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
1	Bid Work	Replaced existing leaking tank water heater with three new Navien 240A2 tankless water heaters. Per bid. Bid Work Sales Tax	15,243.20 8.25%	15,243.20T 1,257.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $16,500.76

Balance Due $16,500.76

ServiceChannel®

On the Border

Proposal

DATE:	Dec 6, 2024	**PROPOSAL NUMBER:**	prp120624141928723
		RFP NUMBER:	
LOCATION:	Arlington	**LOCATION NUMBER:**	00002
VENDOR NAME:	AGR Plumbing Service and Repair LLC	**TRACKING NUMBER:**	297078160
REQUESTED BY:			
PROJECT NAME & DESCRIPTION*:	Replace existing with 3 new Navien 240A2 tankless WHs		
WO DESCRIPTION:	MECHANICAL ROOM / Water Heater / Tank Water Heater / No Hot Water In Building / Hot water heater is not working. The display screen shows "service needed." We turned it off and on. The digital screen is unresponsive.		
CURRENCY*:	USD		

COSTS INCURRED TO DATE

DESCRIPTION	TOTAL
Emergency Unit	500.00
New Circulation pump	718.20
Labor	690.00
Tax	157.42
COSTS INCURRED TO DATE TOTAL	**2,065.62**
SUBTOTAL	**2,065.62**

MATERIALS

DESCRIPTION	QTY		UNIT		PRICE		TOTAL
Material	1.00	x	each	x	8,835.00	=	8,835.00
MATERIALS TOTAL							**8,835.00**
SUBTOTAL							**10,900.62**

Are these materials new to the store or are they replacing previously existing materials? NEW

INSTALLATION LABOR

DESCRIPTION	TECH	HRS	RATE	TOTAL
Flat Fee Labor				4,500.00
INSTALLATION LABOR TOTAL				**4,500.00**
SUBTOTAL				**15,400.62**
NON-INSTALLATION EXPENSES TOTAL				**0.00**
SUBTOTAL				**15,400.62**
FREIGHT TOTAL				**0.00**
SUBTOTAL				**15,400.62**

TAX

DESCRIPTION	TOTAL
Material Sales Tax	728.89
Installation Labor Sales Tax	371.25
TAX TOTAL	**1,100.14**
SUBTOTAL	**16,500.76**

ATTACHMENTS

PROPOSAL HAS NO ATTACHED FILES

SPEND BY CATEGORY

		SUBTOTAL
Costs incurred to date	**2,065.62**	**2,065.62**
Materials	**8,835.00**	**10,900.62**
Installation Labor	**4,500.00**	**15,400.62**
Non-Installation Expenses	**0.00**	**15,400.62**
Freight	**0.00**	**15,400.62**
Tax	**1,100.14**	**16,500.76**

TOTAL PROJECT COST **16,500.76**

CURRENCY **USD**

NO HOT WATER IN BUILDING
MECHANICAL ROOM / WATER HEATER / TANK WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER
P1 (4 HOURS - EMERGENCY)
CAPITAL

297078160
Tracking

3 Days 3 Hrs
Age

Mar 06, 2025 14:35 CST
Updated

Nov 30, 2024 16:15 CST
Scheduled

Nov 29, 2024 16:15 CST
Orig. ETA

On the Border Phone# 68 28881929
Caller

On the Border
Nov 29, 2024 12:18 CST
Created by

Dec 02, 2024 15:18 CST
Work Date

prp120624141928723
Proposal

16,500.76 USD
NTE

Mobile SC 2411.2.1 i
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (107)** | System Created (**103**) | User Created (**4**)

All Notes

107 Mar 06, 2025 14:35 CST

Created By **Brian Shaughnessy - Vice President-Operations** On the Border

Invoice # 40274 rejected by Brian Shaughnessy - Vice President-Operations on Mar 06, 2025. Invoice Date: Jan 13, 2025. Invoice Amount: USD 16500.76. Comments: reject

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

106 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

105 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

104 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

103 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

102 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

101 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

100 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

99 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

98 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

97 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Feb 10, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Feb 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Feb 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Feb 06, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Feb 05, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Jan 29, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Jan 29, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Jan 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Jan 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Jan 28, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Jan 28, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Jan 27, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Jan 27, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Jan 27, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Jan 27, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Jan 26, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Jan 26, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Jan 26, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Jan 25, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Jan 25, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Jan 25, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Jan 25, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Jan 24, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Jan 24, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Jan 24, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Jan 24, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Jan 23, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Jan 23, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Jan 23, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Jan 23, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Jan 22, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Jan 22, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Jan 22, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Jan 22, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Jan 21, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Jan 21, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Jan 21, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

39 Jan 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

38 Jan 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Jan 20, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Jan 20, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Jan 19, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Jan 19, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Jan 19, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

32 Jan 19, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

31 Jan 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

30 Jan 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

29 Jan 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

28 Jan 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

27 Jan 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

26 Jan 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

25 Jan 14, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

24 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Follow Up **Dec 05, 2024**

Chris@ontheborder.com, michele.campbell@ontheborder.com

23 Jan 13, 2025 09:46 CST

Created By **Howard Scarborough**

Attachment 'INV_40274.pdf' has been added with the following description 'Copy of AGR invoice'.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

22 Jan 10, 2025 02:24 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

Follow Up **Dec 05, 2024**

21 Jan 06, 2025 15:25 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/PROPOSAL APPROVED** to **COMPLETED/ PENDING CONFIRMATION**.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

20 Dec 06, 2024 08:42 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Proposal prp120624141928723 replace water heat er w/ 3 tankless

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**
contactagr@tx.rr.com

19 Dec 06, 2024 08:42 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Status has been changed from **IN PROGRESS/WAITING FOR APPROVAL** to **IN PROGRESS/ PROPOSAL APPROVED**.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**
contactagr@tx.rr.com

18 Dec 06, 2024 08:42 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Proposal # prp120624141928723 has been approved.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**
contactagr@tx.rr.com

17 Dec 06, 2024 08:41 CST

Created By **Keith Wheaton - VP of Construction & Facilities**

GL Code has been changed from 74050.015 to 21950.006.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

16 Dec 06, 2024 08:41 CST

Created By **Keith Wheaton - VP of Construction & Facilities**

Category has been changed from REPAIRS to CAPITAL.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

15 Dec 06, 2024 08:19 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/INCOMPLETE** to **IN PROGRESS/WAITING FOR APPROVAL**.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

keith.wheaton@ontheborder.com, ricardo.gonzalez@ontheborder.com, o00002@ontheborder.com, chris@ontheborder.com

14 Dec 06, 2024 08:19 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Proposal #prp120624141928723 has been created

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

keith.wheaton@ontheborder.com, ricardo.gonzalez@ontheborder.com, o00002@ontheborder.com, chris@ontheborder.com

13 Dec 05, 2024 10:15 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Howard emailed two different proposals to Keith Wheaton (with two different options) to see which he would prefer to go with. When he picks one we will upload that proposal to Service Channel and get it scheduled.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

o00002@ontheborder.com, ricardo.gonzalez@ontheborder.com, keith.wheaton@ontheborder.com, chris@ontheborder.com

12 Dec 05, 2024 09:50 CST

Created By **On the Border** On the Border

Any updates on the hot water heater?

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

keith.wheaton@ontheborder.com, ricardo.gonzalez@ontheborder.com, contactagr@tx.rr.com, o00002@ontheborder.com, chris@ontheborder.com

11 Dec 05, 2024 09:50 CST

Created By **On the Border**

Follow Up changed to Dec 05, 2024 CST.

Follow Up **Dec 05, 2024**
Scheduled **Nov 30, 2024 16:15 CST**

10 Dec 02, 2024 15:18 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**.

Scheduled **Nov 30, 2024 16:15 CST**

9 Dec 02, 2024 13:36 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/INCOMPLETE** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 30, 2024 16:15 CST**

8 Nov 30, 2024 18:16 CST

ACTION REQUIRED

Created By **On the Border** On the Border

The temporary emergency unit is not working. We do not have hot water. Could we have someone come out tomorrow and look at it?

Scheduled **Nov 30, 2024 16:15 CST**

contactagr@tx.rr.com, keith.wheaton@ontheborder.com, o00002@ontheborder.com, ricardo.gonzalez@ontheborder.com, chris@ontheborder.com

7 Nov 30, 2024 18:16 CST

ACTION REQUIRED

Created By **On the Border**

Schedule Date changed from Nov 29 2024 16:15 CST to Nov 30, 2024 16:15 CST. Reschedule Reason: SUBSCRIBER STORE MANAGER REQUESTED.

Scheduled **Nov 30, 2024 16:15 CST**

6 Nov 29, 2024 17:50 CST — Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**.

Scheduled **Nov 29, 2024 16:15 CST**

5 Nov 29, 2024 13:38 CST — Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 29, 2024 16:15 CST**

4 Nov 29, 2024 12:20 CST — Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 29, 2024 16:15 CST**

3 Nov 29, 2024 12:20 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 29, 2024 16:15 CST**

2 Nov 29, 2024 12:18 CST — Created By **On the Border**

Service Request has been copied to michele.campbell@ontheborder.com;keith.wheat-on@ontheborder.com;ricardo.gonzalez@ontheborder.com;chris@ontheborder.com.

Scheduled **Nov 29, 2024 16:15 CST**

1 Nov 29, 2024 12:18 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE.

Scheduled **Nov 29, 2024 16:15 CST**

Upload Attachments

Drag and Drop here

or

Browse Files

Download 1 Attachment

INV_40274.pdf

Jan 13, 2025 09:46 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/30/2024	39424

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
MLT	Net 30	291101291	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Random sewer smell around office and outside of office, sometimes making it into dining room. Found make up air filters about 50% stopped up, pulled all eight filters and washed clean. Also found open cleanout on back dock, put wing nut plug in it. Advised to see if smell improved.		
1	Material	Material	25.19	25.19T
3	Labor	Labor Plumber	115.00	345.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	36.73

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $481.92

Balance Due $481.92

FOUL ODOR
DINING ROOM / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

291101291
Tracking

2 Days 20 Hrs
Age

Dec 18, 2024 07:38 CST
Updated

Sep 29, 2024 17:18 CST
Scheduled

Sep 29, 2024 17:18 CST
Orig. ETA

On the Border
Sep 27, 2024 17:18 CST
Created by

Sep 30, 2024 13:36 CST
Work Date

600.00 USD
NTE

679496301x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39424

▸ CLIENT RATES

Labor	**Amount**
Labor	345.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	25.19
Sub Total	**445.19**

Tax (8.2500%)	Amount
Total Tax	**36.73**

Total (USD) **481.92**

Called On
Called by
Sep 27, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
DINING ROOM / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

291101291
Tracking

2 Days 20 Hrs
Age

Dec 18, 2024 07:38 CST
Updated

Sep 29, 2024 17:18 CST
Scheduled

Sep 29, 2024 17:18 CST
Orig. ETA

On the Border
Sep 27, 2024 17:18 CST
Created by

Sep 30, 2024 13:36 CST
Work Date

600.00 USD
NTE

679496301x
Closing Authorization

dashboard2844
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

DINING ROOM / Plumbing / Sewer Gas Smell / Foul Odor / We are getting a foul odor in different parts of the restaura nt. We just had our grease trap pumped 10 days ago. We are unable to pinpoint it to a specific area. Not directly from the restrooms, bar, or kitchen. But the odor wafts around midday and evening.

Invoice Text Random sewer smell around office and outside of office, sometimes making it into dining room. Found make up air filters about 50% stopped up, pulled all eight filters and washed clean. Also found open cleanout on back dock, put wing nut plug in it. Advised to see if smell improved.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (27)** System Created (**27**) User Created (**0**)

All Notes

27 Dec 18, 2024 07:38 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39424. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $481.92. Comments: .

26 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

16 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

14	Oct 29, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
13	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
12	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00002@ontheborder.com
11	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com
10	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com
9	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com
8	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00002@ontheborder.com

7 Oct 22, 2024 11:06 CST

Created By **Howard Scarborough**

Attachment 'INV_39424.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Sep 29, 2024 17:18 CST**

6 Oct 05, 2024 02:44 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 30, 2024 13:36 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 29, 2024 17:18 CST**

4 Sep 30, 2024 10:31 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 29, 2024 17:18 CST**

3 Sep 30, 2024 07:03 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Sep 29, 2024 17:18 CST**

2 Sep 30, 2024 07:03 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Sep 29, 2024 17:18 CST**

1 Sep 27, 2024 17:18 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 29, 2024 17:18 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39424.pdf

Oct 22, 2024 11:06 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/9/2024	39377

Bill To	Ship To
On The Border-Arlington 2011 E. Copeland Rd. Arlington, TX 76011	

Rep	Terms	P.O. Number	
KF	Net 30	288883422	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Women's ADA toilet replaced brass spud and flushometer kit.		
1	Material	Material	115.09	115.09T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	25.17

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $330.26

Balance Due $330.26

HARDWARE ISSUE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

288883422
Tracking

1 Days 17 Hrs
Age

Sep 27, 2024 08:37 CST
Updated

Sep 09, 2024 17:54 CST
Scheduled

Sep 09, 2024 17:54 CST
Orig. ETA

On the Border Phone# 68 28881929
Caller

On the Border
Sep 07, 2024 17:57 CST
Created by

Sep 09, 2024 11:11 CST
Work Date

600.00 USD
NTE

678308275x
Closing Authorization

Mobile SC 2408.3 i
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39377

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	115.09

Sub Total	**305.09**
Tax (8.2500%)	**Amount**
Total Tax	**25.17**
Total (USD)	**330.26**

Called On
Called by
Sep 7, 2024
On the Border Phone# 6828881929
Approved On
Approved by
Sep 27, 2024
Name: On the Border
UserID: o00002@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

HARDWARE ISSUE
RESTROOMS / PLUMBING / TOILET

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

288883422
Tracking

1 Days 17 Hrs
Age

Sep 27, 2024 08:37 CST
Updated

Sep 09, 2024 17:54 CST
Scheduled

Sep 09, 2024 17:54 CST
Orig. ETA

On the Border Phone# 68
28881929
Caller

On the Border
Sep 07, 2024 17:57 CST
Created by

Sep 09, 2024 11:11 CST
Work Date

600.00 USD
NTE

678308275x
Closing Authorization

Mobile SC 2408.3 i
Source

00002 (- 5114)
Arlington
2011 Copeland Rd
Arlington, TX 76011, US
682-888-1929
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Hardware Issue / The last stall (handicap) in the women's restroom is leaking from th e base of the pipe that connects to the toilet from the flush lever. It sprays water when flushed.

Invoice Text Women's ADA toilet replaced brass spud and flushometer kit.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (12)** | System Created (**12**) | User Created (**0**)

All Notes

12 Sep 27, 2024 08:37 CST

Created By **On the Border** On the Border

Changes may have t
work orders listed he
the

Invoice #: 39377. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Sep 27, 2024. Invoice Date: Sep 23, 2024. Invoice Amount: USD 330.26. Comments:

Scheduled **Sep 09, 2024 17:54 CST**

11 Sep 26, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00002@ontheborder.com

10 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00002@ontheborder.com

9 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00002@ontheborder.com

8 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00002@ontheborder.com

7 Sep 23, 2024 10:27 CST

Created By **Howard Scarborough**

Attachment 'INV_39377.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 09, 2024 17:54 CST**

6 Sep 13, 2024 02:29 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Sep 09, 2024 11:11 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 09, 2024 17:54 CST**
4	Sep 09, 2024 10:22 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 09, 2024 17:54 CST**
3	Sep 09, 2024 07:16 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 09, 2024 17:54 CST**
2	Sep 09, 2024 07:16 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 09, 2024 17:54 CST**
1	Sep 07, 2024 17:57 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 09, 2024 17:54 CST**

Changes may have t
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39377.pdf

Sep 23, 2024 10:27 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Changes may have b
work orders listed he
the

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		220.41
11/04/2020	INV #27653. Due 12/04/2020. --- Replaced women's toilet flushing diaphram on far right toilet. Replaced hot T&S stem on left rear prep faucet. Extended drain to floor sink on same sink. --- Material, 1 @ $101.63 = 101.63 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 23.13	312.26	532.67
12/07/2020	PMT #130596.	-312.26	220.41
02/19/2021	INV #28283. Due 03/21/2021. --- Crawled up in attic space and cut and capped off abandoned 1/2" copper line and turned water back on. Checked for additional leaks, all ok. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $2.03 = 2.03 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.0% = 17.92	241.95	462.36
04/15/2021	PMT #135054.	-241.95	220.41
05/28/2021	INV #29526. Due 06/27/2021. --- Drain backing up at dumpster, removed water from dock and ran drain with sewer cable to clear. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 23.60	309.60	530.01

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
06/18/2021	INV #29616. Due 07/18/2021. --- Small sink next to salad and taco toppings on cook isle repaired cold water supply at faucet connection with new supply line and brass compression union. Hand sink by dishwasher replaced p-trap and hold and cold stems and seats. Repaired water supply for dish sump faucet. --- Material, 1 @ $121.11 = 121.11 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 39.61	519.72	1,049.73
06/22/2021	INV #29715. Due 07/22/2021. --- Ran cable through floor drain in women's restroom and cleared all toilets. Repaired ADA stall flush valve and second stall flush valve. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $59.62 = 59.62 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 20.43	268.05	1,317.78
07/12/2021	PMT #138372.	-220.41	1,097.37
07/12/2021	PMT #138372.	-309.60	787.77
08/09/2021	PMT #139465.	-519.72	268.05
08/09/2021	PMT #139465.	-268.05	0.00
08/20/2021	INV #29861. Due 09/19/2021. --- Water pipe broken at dish: Took 3/4" supply loose from unit and unscrewed part that was leaking. Soldered pipe and put back together. Turned water back on and tested for leaks, working fine now. --- Equipment, 1 @ $10.00 = 10.00 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 22.36	293.36	293.36

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
09/03/2021	INV #30267. Due 10/03/2021. --- Made repair on 2" copper water line by water meter for building with two pro press 90s and two pro press couplings. --- Bid Work, 1 @ $1,910.00 = 1,910.00 --- Tax: Arlington @ 8.25% = 157.58	2,067.58	2,360.94
09/20/2021	INV #30348. Due 10/20/2021. --- Leak on top of dishwasher: Made repair on 3/4" water line feeding the dishwasher. --- Material, 1 @ $64.21 = 64.21 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 28.85	378.56	2,739.50
09/21/2021	INV #30317. Due 10/21/2021. --- Grill drain stopped up, ran cable down drain and cleared. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 15.51	203.51	2,943.01
09/27/2021	PMT #141271.	-293.36	2,649.65
10/04/2021	INV #30571. Due 11/03/2021. --- 10/3 - Ran cable through drain and hit hard grease to clear. 10/4 - Returned with jetter to remove hard grease in line. --- Equipment, 1 @ $25.00 = 25.00 --- Equipment, 1 @ $125.00 = 125.00 --- Labor, 1 @ $125.00 = 125.00 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 44.22	580.22	3,229.87

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
10/11/2021	INV #30507. Due 11/10/2021. --- Drain at ice maker clogged, ran cable through floor drain and cleared unknown stoppage. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 15.51	203.51	3,433.38
10/12/2021	PMT #141844.	-2,067.58	1,365.80
10/15/2021	INV #30600. Due 11/14/2021. --- Found leak on top of machine in dish, tried to clamp off but wouldn't seal. Picked up parts and returned. Cut out bad section of pipe and replaced, turned water back on to check repair. Dish machine needs further diagnosis by Ecolab of why chemical is corroding water lines on top of machine. Replaced hot and cold stems to right side faucet to three compartment sink in kitchen. --- Material, 1 @ $170.77 = 170.77 --- Labor, 3.25 @ $98.00 = 318.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 45.73	600.00	1,965.80
10/25/2021	PMT #142339.	-378.56	1,587.24
10/25/2021	PMT #142339.	-203.51	1,383.73
11/15/2021	PMT #143167.	-580.22	803.51
11/15/2021	INV #30802. Due 12/15/2021. --- Pre-rinse sprayer not working, replaced spray hose at dish sink. Repaired faucet at dump sink. Also repaired faucet on let at three compartment sink. --- Material, 1 @ $273.85 = 273.85 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 44.13	578.98	1,382.49
11/29/2021	PMT #143643.	-600.00	782.49
12/03/2021	PMT #143977.	-203.51	578.98

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
12/07/2021	INV #30987. Due 01/06/2022. --- Replaced T&S faucet in bar hand sink. --- Material, 1 @ $205.16 = 205.16 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 40.48	531.14	1,110.12
12/07/2021	INV #30988. Due 01/06/2022. --- Replaced washers on hand sink by kitchen entry from dining room. Replaced hot and cold stems on hand sink on cook line. Repaired hand sink by back door. Re-ran dipper well line from faucet to stop. --- Material, 1 @ $216.24 = 216.24 --- Labor, 2.75 @ $98.00 = 269.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 45.44	596.18	1,706.30
12/20/2021	PMT #144481.	-578.98	1,127.32
01/10/2022	PMT #145255.	-1,127.32	0.00
02/07/2022	INV #31447. Due 03/09/2022. --- Ran cable through floor drain at dish to clear. Replaced broken and missing drain pipes under dump sink. --- Equipment, 1 @ $25 = 25.00 --- Material, 1 @ $58.65 = 58.65 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 28.43	373.08	373.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1121 I-20 West Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
04/05/2022	INV #31967. Due 05/05/2022. --- Women's toilet stopped up: After investigation found main line under building was stopped up. Pulled toilet and ran cable through line, removed feminine products and paper towels from line. Reset toilet and repaired flushed valve. Draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $45.61 = 45.61 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Arlington @ 8.25% = 31.81	417.42	790.50
04/19/2022	INV #32188. Due 05/19/2022. --- Women's toilet stopped up, first stall. Pulled toilet and ran cable through line to clear unknown stoppage. Also ran auger through bowl to make sure it was clear. Reset toilet with new wax ring. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $3.94 = 3.94 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Arlington @ 8.25% = 28.38	372.32	1,162.82
04/27/2022	PMT #148602.	-373.08	789.74
04/28/2022	INV #32334. Due 05/28/2022. --- Checked out repairs needing to be done. Picked up parts and returned. Took apart glass filler on west server side and rebuilt, still leaking after repair, faucet needs to be replaced. Replaced waste piping to hand wash sink next to manager's office. --- Material, 1 @ $92.00 = 92.00 --- Labor, 4 @ $98.00 = 392.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Arlington @ 8.25% = 45.71	599.71	1,389.45

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
05/17/2022	INV #32325. Due 06/16/2022. --- Two drains stopped up: Ran cable through floor drains in dish area and unstopped both. Ran floor drain on prep line and cleared. Stoppages unknown. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Arlington @ 8.25% = 19.97	261.97	1,651.42
06/22/2022	PMT #151021.	-599.71	1,051.71
06/22/2022	PMT #151021.	-417.42	634.29
07/25/2022	INV #33014. Due 08/24/2022. --- Women's ADA toilet replaced screw stop kit on flushometer. Toilet next to ADA installed flushometer repair kit. Men's urinal on left repaired flushometer with diaphragm kit. Found no leaks on three compartment sink. --- Material, 1 @ $158.61 = 158.61 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 40.93	537.04	1,171.33
07/27/2022	PMT #152178.	-261.97	909.36
09/01/2022	INV #33400. Due 10/01/2022. --- Ran two floor drains, one at end of cook line and one in front of combi oven, and cleared. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 17.74	232.74	1,142.10

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
09/01/2022	INV #33481. Due 10/01/2022. --- Men's restroom first stall water closet only quarter flushing. Rebuilt flush valve, working fine now. --- Material, 1 @ $65.55 = 65.55 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Arlington @ 8.25% = 19.43	254.98	1,397.08
09/19/2022	PMT #154193.	-537.04	860.04
09/22/2022	INV #33597. Due 10/22/2022. --- Men's restroom ADA water closet rebuilt flush valve. Hand wash by drink station, replaced hot and cold stems and seats. Working fine now. --- Material, 1 @ $170.83 = 170.83 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 31.11	408.19	1,268.23
10/12/2022	INV #33824. Due 11/11/2022. --- Found proximity sensor flashing yellow on men's ADA toilet. Tried to take out battery pack but security pin in middle of screw was bent. Took off and pried pin back in place and removed pack. Installed new batteries and replaced back to toilet. Flushed several times to test, seals inside sensor are almost worn out. New sensor or manual handle will be needed soon. --- Material, 1 @ $15.92 = 15.92 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 20.49	268.91	1,537.14

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1121 I-20 West Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
10/14/2022	INV #33843. Due 11/13/2022. --- Men's ADA toilet constantly flushing. Replaced sloan diaphragm with new and tested. --- Material, 1 @ $34.25 = 34.25 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 17.68	231.93	1,769.07
11/18/2022	PMT #100539.	-408.19	1,360.88
11/18/2022	PMT #100539.	-254.98	1,105.90
11/18/2022	PMT #100539.	-268.91	836.99
11/18/2022	PMT #100539.	-232.74	604.25
11/23/2022	PMT #100817.	-231.93	372.32
01/06/2023	INV #34544. Due 02/05/2023. --- Drains in back half of kitchen stopped up: Cleared with sewer machine, all draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $135.00 = 135.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 20.21	265.21	637.53
01/10/2023	INV #34463. Due 02/09/2023. --- Ran cable through floor sink and cleared. Repaired drain leak on hand sink. Replumbed dish machine drain line. Installed new CT at dish dump sink. Repaired leak in ceiling on 1/2" pex line. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $36.72 = 36.72 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 29.43	386.15	1,023.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1121 I-20 West Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
01/19/2023	INV #34683. Due 02/18/2023. --- Gas smell at to-go area: Checked meter, meter line, riser to roof, and both 90s on roof. No issues found. --- Equipment, 1 @ $75.00 = 75.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 25.37	332.87	1,356.55
01/25/2023	INV #34607. Due 02/24/2023. --- Gas smell in mechanical room: Found leak on gas union at right side water heater. Tightened union nut and checked all other gas fittings for leaks, no other leaks found. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 14.85	194.85	1,551.40
03/10/2023	PMT #103888.	-386.15	1,165.25
03/10/2023	PMT #103888.	-265.21	900.04
04/10/2023	PMT #104990.	-332.87	567.17
04/15/2023	PMT #105219.	-194.85	372.32
06/06/2023	INV #35766. Due 07/06/2023. --- Made repair to flushometer on women's toilet third from left with diaphragm kit. Prep sink on back wall replaced waste drain assembly. --- Material, 1 @ $137.86 = 137.86 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 28.39	372.50	744.82

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1121 I-20 West Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
06/09/2023	INV #35772. Due 07/09/2023. --- Ansul valve tripped cutting gas off. A call to Cintas has been made. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 14.85	194.85	939.67
07/21/2023	INV #35999. Due 08/20/2023. --- Faucet on dish dump table replaced hot and cold complete stems. Three compartment sink in dish pit area faucet on left replaced both hot and cold complete stems. Floor sink under coffee table ran cable through drain, drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $289.84 = 289.84 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 43.81	574.90	1,514.57
07/31/2023	PMT #108620.	-372.50	1,142.07
08/18/2023	INV #36320. Due 09/17/2023. --- Found outside cleanout on front corner area of building near patio and bar overflowing. Checked grease trap and nothing going into grease trap. Ran cable through cleanout at grease trap toward building and cleared stoppage, all drains went down. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $11.04 = 11.04 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 20.81	273.10	1,415.17
09/08/2023	PMT #109626.	-194.85	1,220.32

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
10/30/2023	INV #36740. Due 11/29/2023. --- Water line leaking at dish machine: Repaired leak on both hot and cold lines going to pre-rinse faucet. Replaced spray head that was leaking. Also repaired dripping faucet on hand sink in same area. --- Material, 1 @ $137.33 = 137.33 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 36.49	478.82	1,699.14
11/13/2023	PMT #110762.	-574.90	1,124.24
12/04/2023	INV #37044. Due 01/03/2024. --- Reset women's toilet (last small stall) and the men's ADA toilet. Had to install new flange in men's. --- Material, 1 @ $39.25 = 39.25 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 42.63	559.38	1,683.62
01/08/2024	PMT #112551.	-273.10	1,410.52
01/18/2024	INV #37449. Due 02/17/2024. --- Bar faucet on right of four compartment sink replaced hot stem, seat, and handle. Replaced cold stem, seat, and handle. Hand sink on kitchen repaired faucet with general repair kit. Three compartment sink dish pit faucet on left replaced two washers on unions. --- Material, 1 @ $130.89 = 130.89 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 35.96	471.85	1,882.37
02/13/2024	PMT #113484.	-478.82	1,403.55

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
02/22/2024	INV #37853. Due 03/23/2024. --- Cabled floor drain in dish room on incoming side of dish machine. Found plastic in drain. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 18.56	243.56	1,647.11
03/08/2024	PMT #114233.	-559.38	1,087.73
03/29/2024	PMT #114941.	-471.85	615.88
04/03/2024	INV #38073. Due 05/03/2024. --- Performed smoke test on drain system, found no issues during time of test. Did clean filters for make up air that were very dirty. --- Equipment, 1 @ $75.00 = 75.00 --- Labor, 2 @ $115.00 = 230.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 40.84	535.84	1,151.72
04/08/2024	INV #38093. Due 05/08/2024. --- Cabled urinal on right and cleared. Replaced screwdriver stop kit and rebuilt flushometer valve. Cabled through drain in front of pot cookers, floor drain under dish return table, mop sink drain, and floor sink drain at server station. All draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $106.92 = 106.92 --- Labor, 4.25 @ $115.00 = 488.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 58.22	763.89	1,915.61

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
04/22/2024	INV #38372. Due 05/22/2024. --- Floor drains in back of kitchen stopped up, ran cable through floor drain that is close to back door to reach blockage. Drains are now open and flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 20.93	274.68	2,190.29
04/26/2024	PMT #115766.	-243.56	1,946.73
05/15/2024	INV #38450. Due 06/14/2024. --- Ran cable through drain in dish area and back dock drain to clear both. Ordered drain cover, returned and installed. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $156.18 = 156.18 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 50.42	661.60	2,608.33
05/16/2024	INV #38328. Due 06/15/2024. --- Water heater not working: Removed plate and found warped, cleaned surface and caulked with high temp sealant and set plate. When replacing burner tube there were no gaskets at all. Replaced tube and gaskets. Returned next day and installed controller, module, flame rod, and ignitor. Started and checked for combustion leak. Put insulation back over plate and closed lid. --- Material, 1 @ $1,624.84 = 1,624.84 --- Labor, 5.25 @ $115.00 = 603.75 --- Labor, 2 @ $115.00 = 230.00 --- Labor, 4.25 @ $115.00 = 488.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 249.34	3,271.68	5,880.01

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
06/10/2024	INV #38820. Due 07/10/2024. --- Removed existing two water heaters and installed three new Navien tankless water heaters, per bid. --- Bid Work, 1 @ $16,450.00 = 16,450.00 --- Tax: Arlington @ 8.25% = 1,357.13	17,807.13	23,687.14
06/10/2024	INV #38435. Due 07/10/2024. --- Ran sewer machine cable to clear far right clogged floor drain on expo line. Blockage cleared, flushed line with hot water. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 18.56	243.56	23,930.70
09/19/2024	PMT #119043.	-274.68	23,656.02
09/19/2024	PMT #119043.	-243.56	23,412.46
10/11/2024	INV #39566. Due 11/10/2024. --- Inlet drain to grease trap stopped up, ran cable through inlet drain to grease trap from cleanout by back door. Drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 20.93	274.68	23,687.14

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1121 I-20 West
Arlington, TX 76017

Amount Due	Amount Enc.
$2,002.63	

Date	Transaction	Amount	Balance
10/15/2024	INV #39662. Due 11/14/2024. --- Dump sink by dishwasher prep table replaced hot and cold complete stems. Three compartment sink left faucet replaced complete hot stem. Hand wash to right of rice cooker/steamer replaced cold seat and washer and hot washer. Dipper well replaced angle stop. Men's right urinal augered and treated with urinal acid treatment. --- Material, 1 @ $242.31 = 242.31 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 45.15	592.46	24,279.60
10/21/2024	PMT #119249.	-763.89	23,515.71
10/21/2024	PMT #119249.	-3,271.68	20,244.03
10/21/2024	PMT #119249.	-661.60	19,582.43
10/21/2024	PMT #119249.	-17,807.13	1,775.30
12/16/2024	INV #40217. Due 01/15/2025. --- Men's toilet clogged, ran auger through bowl and cleared unknown stoppage. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Arlington @ 8.25% = 17.33	227.33	2,002.63

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,002.63	$2,002.63

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/11/2024	39566

Bill To	Ship To
On The Border 1121 I-20 West Arlington, TX 76017	

Rep	Terms	P.O. Number	
KF	Net 30	292393930	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Inlet drain to grease trap stopped up, ran cable through inlet drain to grease trap from cleanout by back door. Drain is now flowing.		
1	Equipment	Sewer Machine	35.00	35.00T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	20.93

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $274.68

Balance Due $274.68

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

292393930
Tracking

0 Days 14 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Oct 10, 2024 23:36 CST
Scheduled

Oct 10, 2024 23:36 CST
Orig. ETA

On the Border
Oct 10, 2024 19:36 CST
Created by

Oct 11, 2024 10:19 CST
Work Date

600.00 USD
NTE

680152288x
Closing Authorization

dashboard2844
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39566

▸ CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00
Sub Total	**253.75**

Tax (8.2500%)	Amount
Total Tax	**20.93**

Total (USD) **274.68**

Called On
Called by
Oct 10, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING P1 (4 HOURS - EMERGENCY) REPAIRS

292393930
Tracking

0 Days 14 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Oct 10, 2024 23:36 CST
Scheduled

Oct 10, 2024 23:36 CST
Orig. ETA

On the Border
Oct 10, 2024 19:36 CST
Created by

Oct 11, 2024 10:19 CST
Work Date

600.00 USD
NTE

680152288x
Closing Authorization

dashboard2844
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / I have a capped pipe outside behind the building that the rub ber cap popped off and is overflowing into the back parking lot. If I cap it back it starts to come from the brass covered pipe on the back dock.

Invoice Text Inlet drain to grease trap stopped up, ran cable through inlet drain to grease trap from cleanout by back door. Drain is now flowing.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (31)** System Created (**30**) User Created (**1**)

All Notes

31 Dec 18, 2024 06:54 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39566. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $274.68. Comments: .

30 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

20 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

19 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

18	Oct 29, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
17	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
16	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00016@ontheborder.com
15	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
14	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
13	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
12	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com

11 Oct 22, 2024 10:59 CST

Created By **Howard Scarborough**

Attachment 'INV_39566.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 10, 2024 23:36 CST**

10 Oct 15, 2024 02:02 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

9 Oct 11, 2024 10:19 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 10, 2024 23:36 CST**

8 Oct 11, 2024 09:08 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 10, 2024 23:36 CST**

7 Oct 11, 2024 08:34 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **OPEN** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 10, 2024 23:36 CST**

6 Oct 11, 2024 00:01 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Oct 10, 2024 23:36 CST**

keith.wheaton@ontheborder.com, o00016@ontheborder.com, ricardo.gonzalez@ontheborder.com

5 Oct 10, 2024 21:44 CST

Created By **On the Border**

Attachment 'pipe2.jpg' has been added.

Scheduled **Oct 10, 2024 23:36 CST**

4 Oct 10, 2024 21:44 CST

Created By **On the Border**

Attachment 'pipe1.jpg' has been added.

Scheduled **Oct 10, 2024 23:36 CST**

3 Oct 10, 2024 21:33 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

OTB - please add a photo of the pipe you are referring to. Thank you.

Scheduled **Oct 10, 2024 23:36 CST**

o00016@ontheborder.com, ricardo.gonzalez@ontheborder.com

2 Oct 10, 2024 19:36 CST

Created By **On the Border**

Service Request has been copied to michele.campbell@ontheborder.com;keith.wheaton@ontheborder.com;ricardo.gonzalez@ontheborder.com.

Scheduled **Oct 10, 2024 23:36 CST**

1 Oct 10, 2024 19:36 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 10, 2024 23:36 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 3 Attachments

INV_39566.pdf

Oct 22, 2024 10:59 CST

pipe1.jpg

Oct 10, 2024 21:44 CST

pipe2.jpg

Oct 10, 2024 21:44 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
4/3/2024	38073

Bill To
On The Border 1121 I-20 West Arlington, TX 76017

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	271913219	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Performed smoke test on drain system, found no issues during time of test. Did clean filters for make up air that were very dirty.		
1	Equipment	Smoke Machine	75.00	75.00T
2	Labor	Labor Plumber	115.00	230.00T
1	Labor	Labor Second Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	40.84

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $535.84

Balance Due $535.84

FOUL ODOR
DINING ROOM / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

271913219
Tracking

19 Days 23 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Mar 15, 2024 11:52 CST
Scheduled

Mar 15, 2024 11:52 CST
Orig. ETA

On the Border
Mar 14, 2024 11:52 CST
Created by

Apr 03, 2024 11:26 CST
Work Date

600.00 USD
NTE

dashboard2843
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38073

▸ CLIENT RATES

Labor	**Amount**
Labor	345.00
Travel	**Amount**
Travel	75.00
Freight	**Amount**
Amount	75.00
Sub Total	**495.00**

Tax (8.2500%)	Amount
Total Tax	**40.84**

Total (USD) **535.84**

Called On
Called by
Mar 14, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
DINING ROOM / PLUMBING / SEWER GAS SMELL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

271913219
Tracking

19 Days 23 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Mar 15, 2024 11:52 CST
Scheduled

Mar 15, 2024 11:52 CST
Orig. ETA

On the Border
Mar 14, 2024 11:52 CST
Created by

Apr 03, 2024 11:26 CST
Work Date

600.00 USD
NTE

dashboard2843
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

DINING ROOM / Plumbing / Sewer Gas Smell / Foul Odor / sewer smell and we also need to check a boiler not turning on

Invoice Text Performed smoke test on drain system, found no issues during time of test. Did clean filters for make up air that were very dirty.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (31)** System Created (**30**) User Created (**1**)

All Notes

31	Dec 18, 2024 06:54 CST	Created By **Keith Wheaton - VP of Construction & Facilities** On the Border Invoice #: 38073. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $535.84. Comments: .
30	Nov 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
29	Nov 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Nov 09, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Nov 08, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
26	Nov 07, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25	Nov 06, 2024 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
24	Nov 05, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
23	Nov 04, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
22	Nov 03, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Nov 01, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent ricardo.gonzalez@ontheborder.com
20	Oct 31, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
19	Oct 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com

18	Oct 29, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
17	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
16	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00016@ontheborder.com
15	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
14	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
13	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
12	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com

11 Oct 22, 2024 10:48 CST

Created By **Howard Scarborough**

Attachment 'INV_38073.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Mar 15, 2024 11:52 CST**

10 Oct 18, 2024 02:12 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

9 Oct 14, 2024 11:51 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Mar 15, 2024 11:52 CST**

8 Oct 14, 2024 11:51 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Work completed on 4/3/24, tech never checked out.

Scheduled **Mar 15, 2024 11:52 CST**

o00016@ontheborder.com, ricardo.gonzalez@ontheborder.com

7 Apr 03, 2024 11:26 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Mar 15, 2024 06:52 CST**

6 Apr 03, 2024 08:31 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/WAITING FOR QUOTE** to **IN PROGRESS/ON SITE**.

Scheduled **Mar 15, 2024 06:52 CST**

5 Mar 14, 2024 17:55 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/WAITING FOR QUOTE**.

Scheduled **Mar 15, 2024 06:52 CST**

4	Mar 14, 2024 16:47 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Mar 15, 2024 06:52 CST**
3	Mar 14, 2024 12:00 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Mar 15, 2024 06:52 CST**
2	Mar 14, 2024 12:00 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Mar 15, 2024 06:52 CST**
1	Mar 14, 2024 11:52 CST	Created By **On the Border** On the Border Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Mar 15, 2024 06:52 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_38073.pdf

Oct 22, 2024 10:48 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
4/19/2022	32188

Bill To	Ship To
On The Border 1121 I-20 West Arlington, TX 76017	

Rep	Terms	P.O. Number	
MT	Net 30	202387324	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Women's toilet stopped up, first stall. Pulled toilet and ran cable through line to clear unknown stoppage. Also ran auger through bowl to make sure it was clear. Reset toilet with new wax ring.		
1	Equipment	Sewer Machine	25.00	25.00T
1	Material	Material	3.94	3.94T
2.5	Labor	Labor Plumber	98.00	245.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	5.00	5.00T
		Sales Tax	8.25%	28.38

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $372.32

Balance Due $372.32

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

202387324
Tracking

31 Days 14 Hrs
Age

Jul 03, 2024 09:03 CST
Updated

Apr 14, 2022 22:31 CST
Scheduled

Apr 14, 2022 22:31 CST
Orig. ETA

Arturo Velasquez
Caller

o00016@ontheborder.com
Apr 14, 2022 18:31 CST
Created by

May 16, 2022 08:33 CST
Work Date

373.00 USD
NTE

639705231x
Closing Authorization

dashboard2843
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 32188

▸ CLIENT RATES

Labor	**Amount**
Labor	245.00
Travel	**Amount**
Travel	70.00
Material	**Amount**
Material	3.94

Freight	Amount
Amount	25.00

Sub Total	**343.94**

Tax (8.2500%)	Amount
Total Tax	28.38

Total (USD)	**372.32**

Called On
Called by
Apr 14, 2022
Arturo Velasquez
Approved On
Approved by
Jul 3, 2024
Name: Jason Sinclair - FM
UserID: jason.sinclair@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

202387324
Tracking

31 Days 14 Hrs
Age

Jul 03, 2024 09:03 CST
Updated

Apr 14, 2022 22:31 CST
Scheduled

Apr 14, 2022 22:31 CST
Orig. ETA

Arturo Velasquez
Caller

o00016@ontheborder.com
Apr 14, 2022 18:31 CST
Created by

May 16, 2022 08:33 CST
Work Date

373.00 USD
NTE

639705231x
Closing Authorization

dashboard2843
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Back Up/Overflow / RESTROOMS / Plumbing / Toilet / Back Up/Overflow / First toilet in the woman restroom continues to overflow and the drain is clogged which is causing a foul odor / POSSIBLE RECALL FROM TN #201760575

Invoice Text Women's toilet stopped up, first stall. Pulled toilet and ran cable through line to clear unknown stoppage. Also ran auger through bowl to make sure it was clear. Reset toilet with new wax ring.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (23)** System Created (**22**) User Created (**1**)

All Notes

23	Jul 03, 2024 09:02 CST	Created By **Jason Sinclair - FM** On the Border Invoice # 32188. Invoice Edited: status changed from OPEN to APPROVED by Jason Sinclair - FM on Jul 3, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Jun 20, 2024. Invoice Amount: USD 372.32. Comments: Scheduled **Apr 14, 2022 22:31 CST**
22	Jul 02, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, michele.campbell@ontheborder.com
21	Jun 30, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent ricardo.gonzalez@ontheborder.com
20	Jun 29, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
19	Jun 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
18	Jun 27, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
17	Jun 26, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com

16	Jun 24, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00016@ontheborder.com
15	Jun 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
14	Jun 22, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
13	Jun 21, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
12	Jun 20, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
11	Jun 18, 2024 11:18 CST	Created By **Jason Sinclair - FM** Recall flag has been unchecked. Scheduled **Apr 14, 2022 22:31 CST**
10	Jun 18, 2024 11:18 CST	Created By **Jason Sinclair - FM** NTE has been changed from USD 0 to USD 373.00. Scheduled **Apr 14, 2022 22:31 CST**

9	Jun 18, 2024 11:18 CST	Created By **Jason Sinclair - FM** Completed Call Edited! Scheduled **Apr 14, 2022 22:31 CST**
8	May 27, 2022 12:54 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Attachment 'INV_32188.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Apr 14, 2022 17:31 CST**
7	May 20, 2022 01:17 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to Completed/Confirmed Status
6	May 16, 2022 08:33 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Apr 14, 2022 17:31 CST**
5	Apr 19, 2022 09:42 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Apr 14, 2022 17:31 CST**
4	Apr 18, 2022 10:56 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Apr 14, 2022 17:31 CST**
3	Apr 18, 2022 10:56 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Apr 14, 2022 17:31 CST**

2 Apr 14, 2022 23:02 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Apr 14, 2022 17:31 CST**

jason.sinclair@ontheborder.com; Thane.Heeren@ontheborder.com; o00016@ontheborder.com; tracy.adams@ontheborder.com

1 Apr 14, 2022 18:35 CST

Created By **o00016@ontheborder.com** On the Border

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with 0.00 NTE. Service Request has been copied to Tracy.Adams@ontheborder.com.

Scheduled **Apr 14, 2022 17:31 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_32188.pdf

May 27, 2022 12:54 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/16/2024	40217

Bill To
On The Border 1121 I-20 West Arlington, TX 76017

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	298479565	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's toilet clogged, ran auger through bowl and cleared unknown stoppage.		
1	Equipment	Auger	20.00	20.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.33

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $227.33

Balance Due $227.33

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

298479565
Tracking

0 Days 17 Hrs
Age

Jan 07, 2025 16:48 CST
Updated

Dec 16, 2024 16:00 CST
Scheduled

Dec 16, 2024 16:00 CST
Orig. ETA

On the Border
Dec 15, 2024 16:00 CST
Created by

Dec 16, 2024 09:51 CST
Work Date

600.00 USD
NTE

683660073x
Closing Authorization

dashboard2844
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40217

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	20.00
Sub Total	**210.00**

Tax (8.2500%)	Amount
Total Tax	**17.33**

Total (USD) **227.33**

Called On
Called by
Dec 15, 2024
On the Border
Approved On
Approved by
Jan 7, 2025
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

298479565
Tracking

0 Days 17 Hrs
Age

Jan 07, 2025 16:48 CST
Updated

Dec 16, 2024 16:00 CST
Scheduled

Dec 16, 2024 16:00 CST
Orig. ETA

On the Border
Dec 15, 2024 16:00 CST
Created by

Dec 16, 2024 09:51 CST
Work Date

600.00 USD
NTE

683660073x
Closing Authorization

dashboard2844
Source

00016 (- 5114)
South Arlington
1121 I-20 West
Arlington, TX 76016, US
817-522-1990
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Back Up/Overflow / One of the stalls in the mens restroom is backed up and wont flu sh or it'll run over the side. We already tried to plunge it but it didn't work

Invoice Text Men's toilet clogged, ran auger through bowl and cleared unknown stoppage.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (9)** | System Created (**9**) | User Created (**0**)

All Notes

9	Jan 07, 2025 16:48 CST	Created By **Ricardo Gonzalez - Area Director** On the Border Invoice #: 40217. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Jan 07, 2025. Invoice Date: Jan 06, 2025. Invoice Amount: USD 227.33. Comments: Scheduled **Dec 16, 2024 16:00 CST**
8	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00016@ontheborder.com
7	Jan 06, 2025 15:09 CST	Created By **Howard Scarborough** Attachment 'INV_40217.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Dec 16, 2024 16:00 CST**
6	Dec 20, 2024 02:22 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Dec 16, 2024 09:51 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Dec 16, 2024 16:00 CST**
4	Dec 16, 2024 08:54 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 16, 2024 16:00 CST**
3	Dec 16, 2024 06:57 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Dec 16, 2024 16:00 CST**

2	Dec 16, 2024 06:57 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Dec 16, 2024 16:00 CST**
1	Dec 15, 2024 16:00 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Dec 16, 2024 16:00 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_40217.pdf

Jan 06, 2025 15:09 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/15/2024	39662

Bill To
On The Border 1121 I-20 West Arlington, TX 76017

Ship To

Rep	Terms	P.O. Number	
MLT	Net 30		M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Dump sink by dishwasher prep table replaced hot and cold complete stems. Three compartment sink left faucet replaced complete hot stem. Hand wash to right of rice cooker/steamer replaced cold seat and washer and hot washer. Dipper well replaced angle stop. Men's right urinal augered and treated with urinal acid treatment.		
1	Material	Material	242.31	242.31T
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.15

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: I-800-845-6584

Total $592.46

Balance Due $592.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		779.72
11/25/2020	PMT #130018.	-210.24	569.48
11/30/2020	INV #28039. Due 12/30/2020.	1,128.82	1,698.30
	--- Replaced hot and cold stems to mop sink faucet. Replaced vacuum breaker kit to mop sink. Replaced hot and cold stems to left hand sink in bar. Replaced hot and cold stems to two compartment sink in bar next to dishwasher. Faucet still leaks a bit on hot side so tried a different stem. Faucet beyond repair, needs to be replaced. --- Material, 1 @ $585.79 = 585.79 --- Labor, 4 @ $98.00 = 392.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 86.03		
01/19/2021	PMT #132000.	-1,128.82	569.48
01/29/2021	INV #28106. Due 02/28/2021.	224.08	793.56
	--- Ran auger through urinal on right several times and poured bottle of urinal treatment in receptacle. Drain is now open and flowing. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $29.00 = 29.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 17.08		
03/16/2021	INV #28826. Due 04/15/2021.	203.51	997.07
	--- Found floor sink drain clogged serving hand wash sink on cook line at end of pass out counter. Cabled through drain and cleared blockage. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 15.51		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
03/19/2021	INV #28831. Due 04/18/2021. --- Replaced hot stem to soda station hand wash sink near to go area. Replaced rotary waste drain to prep sink next to hand wash sink in corner. Anchored drain to table leg. Rebuilt wall hydrant by rear door entrance. --- Bid Work, 1 @ $922.21 = 922.21 --- Tax: Bedford @ 8.25% = 76.08	998.29	1,995.36
03/30/2021	PMT #133660.	-224.08	1,771.28
04/15/2021	PMT #135054.	-203.51	1,567.77
04/26/2021	PMT #135294.	-998.29	569.48
05/18/2021	INV #29491. Due 06/17/2021. --- Replaced both sloan kits on men's urinals and treated both with urinal cleaner. Tightened women's restroom faucets. --- Material, 1 @ $163.44 = 163.44 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 26.93	353.37	922.85
06/17/2021	INV #29658. Due 07/17/2021. --- Floor sink by mop sink stopped up, ran machine and cleared just past trap. Ran another 15 feet, draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 15.51	203.51	1,126.36
07/02/2021	PMT #138115.	-353.37	772.99
07/12/2021	PMT #138372.	-569.48	203.51
07/26/2021	PMT #138876.	-203.51	0.00
09/13/2021	INV #30307. Due 10/13/2021. --- Repaired water supply line to dipper well. Replaced p-trap to hand sink in back kitchen area. Replaced drain hose with new at bar beer cooler. --- Material, 1 @ $72.94 = 72.94 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 27.55	361.49	361.49

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
09/27/2021	INV #30447. Due 10/27/2021. --- At time of service manager and tech could not find any missing floor drain covers. Also could not get in touch with person who made service call. Covers are missing screws, manager said to go ahead and install screws. --- Material, 1 @ $9.28 = 9.28 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 22.30	292.58	654.07
10/18/2021	PMT #142061.	-361.49	292.58
11/01/2021	PMT #142646.	-292.58	0.00
02/02/2022	INV #31444. Due 03/04/2022. --- Leak in mechanical room: Found pin hole leak in 3/4" copper pipe at circulation line. Cut out bad section of pipe and replaced. --- Material, 1 @ $35.01 = 35.01 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Bedford @ 8.25% = 20.38	267.39	267.39
03/16/2022	INV #31813. Due 04/15/2022. --- Made repair on 3/4" copper connection at incoming side of circulation pump with ball valve, copper, 3/4" male adapter, and support line with hanger material. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $52.54 = 52.54 --- Labor, 3.75 @ $98.00 = 367.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Bedford @ 8.25% = 41.25	541.29	808.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
04/07/2022	INV #31974. Due 05/07/2022. --- Repaired leaking faucet at mop sink. Repaired faucet at hand sink at cook line. Repaired faucet leaking at sprayer on three compartment sink. Tightened faucet on right in women's restroom. --- Material, 1 @ $153.37 = 153.37 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Bedford @ 8.25% = 38.64	507.01	1,315.69
04/21/2022	INV #32191. Due 05/21/2022. --- Leak in mechanical room, repaired leak on 3/4" recirculation line with new pipe and fittings. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $15.34 = 15.34 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Bedford @ 8.25% = 32.12	421.46	1,737.15
04/27/2022	PMT #148602.	-267.39	1,469.76
05/09/2022	PMT #149415.	-541.29	928.47
06/22/2022	PMT #151021.	-928.47	0.00
06/27/2022	INV #32793. Due 07/27/2022. --- Found and repaired leak on 3/4 copper circulation line in ceiling of dish room. --- Material, 1 @ $48.20 = 48.20 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 18.25	239.45	239.45

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
07/01/2022	INV #32803. Due 07/31/2022. --- 6/27 - Unstopped two toilets in women's restroom, left and middle toilets. Found no cause. 6/28 - Returned and same problem. Found debris in left toilet (kitchen scrub pad) and middle needs camera. 7/1 - Returned with camera and pulled middle toilet. Line full of paper towels. --- Bid Work, 1 @ $648.38 = 648.38 --- Tax: Bedford @ 8.25% = 53.49	701.87	941.32
07/26/2022	INV #33017. Due 08/25/2022. --- Augered women's ADA toilet to clear, toilet now flushes. Augered women's toilet in left side stall, toilet now flushes. Installed new diaphragm kit in flushometer for men's ADA toilet, toilet now flushes. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $67.49 = 67.49 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 24.23	317.97	1,259.29
07/26/2022	INV #33018. Due 08/25/2022. --- Women's restroom installed new T&S single lavatory faucet and two supply lines attached to bottom of faucet. --- Material, 1 @ $151.30 = 151.30 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 27.33	358.63	1,617.92

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
07/29/2022	INV #33125. Due 08/28/2022. --- First toilet on left in women's restroom stopped up. Pulled toilet and found a rubber toilet deodorizer lodged in trap of toilet. Was able to remove object, reset toilet, toilet now flushes. --- Material, 1 @ $14.94 = 14.94 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 24.75	324.69	1,942.61
08/12/2022	PMT #152684.	-239.45	1,703.16
08/23/2022	INV #33931. Due 09/22/2022. --- Repaired leak in mechanical room on 3/4" circulation line. Found left hand water heater not working due to water damage. Returned and diagnosed issues with water heater. Replaced blower, board, and gas valve. Relit water heater and within an hour tank starting leaking into the fire box. Isolated water heater and removed new parts for future use. No charge on new water heater parts. --- Material, 1 @ $65.89 = 65.89 --- Labor, 2.75 @ $135.00 = 371.25 --- Labor, 1.5 @ $135.00 = 202.50 --- Labor, 13 @ $105.00 = 1,365.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Bedford @ 8.25% = 172.40	2,262.04	3,965.20
08/29/2022	PMT #153380.	-701.87	3,263.33
09/21/2022	INV #33622. Due 10/21/2022. --- Replaced spouts on both faucets at three compartment sink. --- Material, 1 @ $106.64 = 106.64 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 23.65	310.29	3,573.62
10/11/2022	PMT #154791.	-358.63	3,214.99
11/18/2022	PMT #100538.	-324.69	2,890.30

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
11/18/2022	PMT #100539.	-310.29	2,580.01
01/06/2023	PMT #102142.	-2,262.04	317.97
01/06/2023	PMT #102142.	-317.97	0.00
02/27/2023	INV #34927. Due 03/29/2023. --- Ran cable down through floor drain for dishwasher. Drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 17.74	232.74	232.74
03/20/2023	INV #35058. Due 04/19/2023. --- Made repair on 3/4" copper hot water return line in ceiling above dishwasher table with pro press ball valve, 1' of copper, and pro press coupling. --- Material, 1 @ $55.96 = 55.96 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 28.13	369.09	601.83
03/30/2023	INV #35164. Due 04/29/2023. --- Made repair on 3/4" copper hot water return line by replacing two feet of copper as it goes through wall and into water heater room. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $45.97 = 45.97 --- Labor, 2.75 @ $105.00 = 288.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 35.04	459.76	1,061.59
04/15/2023	PMT #105219.	-232.74	828.85
05/12/2023	PMT #106097.	-369.09	459.76
05/19/2023	PMT #106411.	-459.76	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
07/28/2023	INV #36128. Due 08/27/2023. --- Service call was for water leak on ice box in kitchen for drink station. Manager said 3/4" fitting kept popping out on drain connection of ice box. Reinstalled threaded nipple back into box, female thread in box are bad which allows nipple to keep falling out. Told manager to call Pepsi to see if box is repairable. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 14.85	194.85	194.85
09/05/2023	INV #36467. Due 10/05/2023. --- Made repair on copper water line for dishwasher at connection to 3/4x1/2 copper connecting to pressure reducing valve. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $18.89 = 18.89 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 26.31	345.20	540.05
10/04/2023	INV #36429. Due 11/03/2023. --- Women's toilet leaking when flushed, repaired flush valve on first stall toilet. --- Material, 1 @ $61.85 = 61.85 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 20.78	272.63	812.68
10/25/2023	INV #36738. Due 11/24/2023. --- Women's toilet leaking, repaired flush valve and reset toilet to floor. --- Material, 1 @ $97.27 = 97.27 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 37.93	497.70	1,310.38

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
10/27/2023	INV #36874. Due 11/26/2023. --- Ice machine backflow device dumping, repaired with rebuild kit. --- Material, 1 @ $241.43 = 241.43 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 35.59	467.02	1,777.40
11/13/2023	PMT #110762.	-194.85	1,582.55
11/17/2023	PMT #111200.	-272.63	1,309.92
01/08/2024	PMT #112551.	-345.20	964.72
02/13/2024	PMT #113484.	-467.02	497.70
02/29/2024	INV #37831. Due 03/30/2024. --- 2/28 - Found 3/4" hot water circulation line leaking at pro press ball valve. 2/29 - Cut out pipe and replaced. --- Material, 1 @ $36.64 = 36.64 --- Labor, 1 @ $115.00 = 115.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 32.93	432.07	929.77
03/06/2024	INV #37942. Due 04/05/2024. --- Combo drain under bar two compartment sink broken and clogged, installed new tailpiece and cleared with auger. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $9.50 = 9.50 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 18.11	237.61	1,167.38

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
03/11/2024	INV #37909. Due 04/10/2024. --- Found 1/4" pvc tee leaking at dish machine, cut out and replaced. Also fixed drain leak at ice bin and drinking station. --- Material, 1 @ $7.69 = 7.69 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 16.31	214.00	1,381.38
03/29/2024	INV #38020. Due 04/28/2024. --- Hand sink in bar next to dishwasher replaced basket strainer. --- Material, 1 @ $25.73 = 25.73 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 27.29	358.02	1,739.40
07/03/2024	PMT #117240.	-497.70	1,241.70
07/03/2024	PMT #117240.	-432.07	809.63
07/03/2024	PMT #117240.	-214.00	595.63
07/03/2024	PMT #117240.	-237.61	358.02
07/09/2024	INV #38946. Due 08/08/2024. --- 7/3 - Clamped off leak above mop sink in circulation line. 7/9 - Returned and cut out section of pipe and replaced. Turned water back on to check for leaks. --- Material, 1 @ $58.08 = 58.08 --- Labor, 1 @ $115.00 = 115.00 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 37.07	486.40	844.42
09/19/2024	PMT #119043.	-358.02	486.40

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
09/23/2024	INV #39470. Due 10/23/2024. --- Cabled floor drains by server table entrance to dining room, directly across table by two-burner tabletop cooker and corner front of fryer. Cleared blockage, ran water to check clearance. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 30.42	399.17	885.57
10/01/2024	INV #39477. Due 10/31/2024. --- Investigated for clogged drains and could not find any in need of clearing. Did find hose drain disconnected from ice bin, reconnected hose. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 15.68	205.68	1,091.25
10/02/2024	INV #39478. Due 11/01/2024. --- Water leak above water heater: Came out on 10/1 and made temporary repair to break on circulation line. Returned next morning and repaired with new shark bite fitting. Also repaired men's toilet flush valve. --- Material, 1 @ $104.59 = 104.59 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 43.28	567.87	1,659.12
10/21/2024	PMT #119249.	-486.40	1,172.72
10/28/2024	INV #39777. Due 11/27/2024. --- Cabled floor sink on hand sink at end of cook area, found plastic wrap in drain. Flowing well now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 18.56	243.56	1,416.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
10/30/2024	INV #39833. Due 11/29/2024. --- Replaced spud and vacuum breaker on women's middle stall toilet. Replaced strainer and drain pipe to floor sink on first hand sink on right in bar. Adjusted hot handle on two compartment sink bar. --- Material, 1 @ $81.73 = 81.73 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 34.28	449.76	1,866.04
11/21/2024	INV #39965. Due 12/21/2024. --- Cabled floor sink under hand sink in cook area, floor drain in front of grill, and floor sink at drink station by dry goods. All drains flowing well now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 23.31	305.81	2,171.85
11/27/2024	INV #39989. Due 12/27/2024. --- Leak above water heater: Made repair on 3/4" hot water line with new pipe and pro press fittings. --- Material, 1 @ $24.39 = 24.39 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 17.69	232.08	2,403.93
11/29/2024	INV #39893. Due 12/29/2024. --- Found toilet leaking at flush valve and dripping down pooling at base. Repaired by replacing spud. --- Material, 1 @ $31.83 = 31.83 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 23.04	302.37	2,706.30

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Bedford
2500 Airport Frwy.
Bedford, TX 76022

Amount Due	Amount Enc.
$3,329.40	

Date	Transaction	Amount	Balance
12/02/2024	INV #39897. Due 01/01/2025. --- Found middle stall toilet not leaking but was not flushing. Repaired flush valve. --- Material, 1 @ $45.61 = 45.61 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 19.44	255.05	2,961.35
01/15/2025	INV #40415. Due 02/14/2025. --- Could not duplicate stoppage. Cabled 4" floor drain by grill just in case. Ran all sinks for 20 minutes, no back ups and flowing freely. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Bedford @ 8.25% = 28.05	368.05	3,329.40
01/16/2025	INV #40416. Due 02/15/2025. --- Cabled floor drain in cooks area 4" line, soda machine, and to-go floor drains. All draining well now. --- Labor $0.00 --- Tax: Bedford @ 8.25% = 0.00	0.00	3,329.40

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	368.05	2,961.35	$3,329.40

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/1/2024	39477

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	291324294	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Investigated for clogged drains and could not find any in need of clearing. Did find hose drain disconnected from ice bin, reconnected hose.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291324294
Tracking

Yes - Orig. Tracking #: 290569088
Recall

0 Days 15 Hrs
Age

Oct 22, 2024 11:11 CST
Updated

Oct 01, 2024 20:07 CST
Scheduled

Oct 01, 2024 20:07 CST
Orig. ETA

On the Border
Sep 30, 2024 20:07 CST
Created by

Oct 01, 2024 11:30 CST
Work Date

0.00 USD
NTE

679562121x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / KITCHEN / Plumbing / Floor Drains / Clogged / The few drains directly in my kitchen are clogged and are unable to unclog. Its the line of drains the run by broil and bev machine. / POSSIBLE RECALL FROM TN #290569088

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (7)** System Created (**7**) User Created (**0**)

All Notes

7 Oct 22, 2024 11:11 CST Created By **Howard Scarborough**

Attachment 'INV_39477.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 01, 2024 20:07 CST**

6	Oct 05, 2024 02:44 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Oct 01, 2024 11:30 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 01, 2024 20:07 CST**
4	Oct 01, 2024 09:30 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 01, 2024 20:07 CST**
3	Oct 01, 2024 07:10 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 01, 2024 20:07 CST**
2	Oct 01, 2024 07:10 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 01, 2024 20:07 CST**
1	Sep 30, 2024 20:08 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 0.00 NTE. Scheduled **Oct 01, 2024 20:07 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39477.pdf

Oct 22, 2024 11:11 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/23/2024	39470

Bill To	Ship To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022	

Rep	Terms	P.O. Number	
TS	Net 30	290569088	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled floor drains by server table entrance to dining room, directly across table by two-burner tabletop cooker and corner front of fryer. Cleared blockage, ran water to check clearance.		
1	Equipment	Sewer Machine	35.00	35.00T
2.25	Labor	Labor Plumber	115.00	258.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	30.42

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $399.17

Balance Due $399.17

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING P2 (24 HOURS - URGENT) REPAIRS

290569088
Tracking

0 Days 19 Hrs
Age

Oct 29, 2024 10:17 CST
Updated

Sep 23, 2024 15:30 CST
Scheduled

Sep 23, 2024 15:30 CST
Orig. ETA

On the Border
Sep 22, 2024 15:30 CST
Created by

Sep 23, 2024 10:49 CST
Work Date

600.00 USD
NTE

679086986x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / The few drains directly in my kitchen are clogged and are unable to uncl og.

Invoice Text Cabled floor drains by server table entrance to dining room, directly across table by two-burner tabletop cooker and corner front of fryer. Cleared blockage, ran water to check clearance.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39470

CLIENT RATES

Labor	**Amount**
Labor	258.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00

Sub Total	**368.75**
Tax (8.2500%)	**Amount**
Total Tax	**30.42**
Total (USD)	**399.17**

Called On
Called by
Sep 22, 2024
On the Border
Approved On
Approved by
Oct 29, 2024
Name: Jake Magruder- Area Director
UserID: jake.magruder@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290569088
Tracking

0 Days 19 Hrs
Age

Oct 29, 2024 10:17 CST
Updated

Sep 23, 2024 15:30 CST
Scheduled

Sep 23, 2024 15:30 CST
Orig. ETA

On the Border
Sep 22, 2024 15:30 CST
Created by

Sep 23, 2024 10:49 CST
Work Date

600.00 USD
NTE

679086986x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / The few drains directly in my kitchen are clogged and are unable to uncl og.

Invoice Text Cabled floor drains by server table entrance to dining room, directly across table by two-burner tabletop cooker and corner front of fryer. Cleared blockage, ran water to check clearance.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (14)** System Created (**14**) User Created (**0**)

All Notes

14 Oct 29, 2024 10:17 CST

Created By **Jake Magruder- Area Director** On the Border

Invoice #: 39470. Invoice Edited: status changed from OPEN to APPROVED by Jake Magruder- Area Director on Oct 29, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 399.17. Comments:

Scheduled **Sep 23, 2024 15:30 CST**

13 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

12 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00035@ontheborder.com

11 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

10 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

9 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

8 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

7 Oct 22, 2024 13:32 CST

Created By **Howard Scarborough**

Attachment 'INV_39470.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Sep 23, 2024 15:30 CST**

6 Sep 27, 2024 02:31 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 23, 2024 10:49 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 23, 2024 15:30 CST**

4 Sep 23, 2024 08:40 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 23, 2024 15:30 CST**

3 Sep 23, 2024 06:55 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Sep 23, 2024 15:30 CST**

2 Sep 23, 2024 06:55 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Sep 23, 2024 15:30 CST**

1 Sep 22, 2024 15:31 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 23, 2024 15:30 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39470.pdf

Oct 22, 2024 13:32 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/29/2024	39893

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	296954546	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Found toilet leaking at flush valve and dripping down pooling at base. Repaired by replacing spud.		
1	Material	Material	31.83	31.83T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	23.04

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $302.37

Balance Due $302.37

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296954546
Tracking

1 Days 18 Hrs
Age

May 12, 2025 23:12 CST
Updated

Nov 28, 2024 15:27 CST
Scheduled

Nov 28, 2024 15:27 CST
Orig. ETA

On the Border
Nov 27, 2024 15:27 CST
Created by

Nov 29, 2024 09:38 CST
Work Date

600.00 USD
NTE

682797117x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Water shooting out from metal piping that connects to th e base

Invoice Text Found toilet leaking at flush valve and dripping down pooling at base. Repaired by replacing spud.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39893

▸ CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	31.83

Sub Total	**279.33**
Tax (8.2500%)	**Amount**
Total Tax	**23.04**
Total (USD)	**302.37**

Called On
Called by
Nov 27, 2024
On the Border
Open On
Open by
Jan 18, 2025
Name: ApprovalEscalation(OntheBorder)
UserID: ApprovalEscalation(OntheBorder)

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

119 Mar 31, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

118 Mar 30, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

117 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

116 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

115 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

114 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

113 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

112 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

111 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

110 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

109 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

108 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

107 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

106 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

105 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

104 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

103 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

102 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

101 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

100 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

99 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

98 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

97 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89	Mar 01, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
88	Feb 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
87	Feb 27, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
86	Feb 26, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
85	Feb 25, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
84	Feb 24, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71	Feb 11, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
70	Feb 10, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
69	Feb 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
68	Feb 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
67	Feb 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
66	Feb 06, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Feb 05, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Jan 29, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Jan 29, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Jan 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Jan 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Jan 28, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Jan 28, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Jan 27, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Jan 27, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Jan 27, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Jan 27, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Jan 26, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Jan 26, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Jan 25, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Jan 25, 2025 22:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

44	Jan 25, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
43	Jan 25, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
42	Jan 24, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
41	Jan 24, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
40	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
39	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
38	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Jan 23, 2025 22:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Jan 23, 2025 03:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Jan 23, 2025 03:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Jan 22, 2025 22:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Jan 22, 2025 22:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

32 Jan 22, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

31 Jan 22, 2025 03:08 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

30	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
29	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
28	Jan 21, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
27	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
26	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
25	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
24	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

23	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
22	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
21	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
20	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
19	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
18	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
17	Jan 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

16	Jan 15, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Jan 14, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
14	Jan 13, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
13	Jan 11, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00035@ontheborder.com
12	Jan 10, 2025 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
11	Jan 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
10	Jan 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com

9 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

8 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

7 Jan 06, 2025 15:22 CST

Created By **Howard Scarborough**

Attachment 'INV_39893.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Nov 28, 2024 15:27 CST**

6 Dec 03, 2024 02:03 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Nov 29, 2024 09:38 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 28, 2024 15:27 CST**

4 Nov 29, 2024 08:18 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 28, 2024 15:27 CST**

3 Nov 29, 2024 07:20 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 28, 2024 15:27 CST**

2	Nov 29, 2024 07:20 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 28, 2024 15:27 CST**
1	Nov 27, 2024 15:28 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 28, 2024 15:27 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39893.pdf

Jan 06, 2025 15:22 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/27/2024	39989

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
JRC	Net 30	296953035	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Leak above water heater: Made repair on 3/4" hot water line with new pipe and pro press fittings.		
1	Material	Material	24.39	24.39T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.69

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $232.08

Balance Due $232.08

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P2 (24 HOURS - URGENT) REPAIRS

296953035
Tracking

0 Days 1 Hrs
Age

May 12, 2025 23:12 CST
Updated

Nov 28, 2024 14:54 CST
Scheduled

Nov 28, 2024 14:54 CST
Orig. ETA

On the Border
Nov 27, 2024 14:54 CST
Created by

Nov 27, 2024 16:41 CST
Work Date

1,000.00 USD
NTE

682761853x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / pipe above hot water heater leaking

Invoice Text Leak above water heater: Made repair on 3/4" hot water line with new pipe and pro press fittings.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39989

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	24.39

Sub Total	**214.39**
Tax (8.2500%)	**Amount**
Total Tax	**17.69**
Total (USD)	**232.08**

Called On
Called by
Nov 27, 2024
On the Border
Open On
Open by
Jan 18, 2025
Name: ApprovalEscalation(OntheBorder)
UserID: ApprovalEscalation(OntheBorder)

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

121 Mar 31, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

120 Mar 30, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

119 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

118 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

117 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

116 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

115 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

114 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

113 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

112 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

111 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

110 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

109 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

108 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

107 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

106 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

105 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

104 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

103 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

102 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

101 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

100 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

99 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

98 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

97 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Feb 10, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Feb 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Feb 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Feb 06, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Feb 05, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

60	Jan 29, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
59	Jan 29, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
58	Jan 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
57	Jan 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
56	Jan 28, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
55	Jan 28, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
54	Jan 27, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Jan 27, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Jan 27, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Jan 27, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Jan 26, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Jan 26, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Jan 26, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Jan 26, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Jan 25, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Jan 25, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Jan 25, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Jan 25, 2025 03:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Jan 24, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Jan 24, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Jan 24, 2025 03:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

39	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
38	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
37	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
36	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
35	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
34	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
33	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

32	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
31	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
30	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
29	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
28	Jan 21, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
27	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
26	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

25	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
24	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
23	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
22	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
21	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
20	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
19	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com

18	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
17	Jan 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
16	Jan 15, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Jan 14, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
14	Jan 13, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
13	Jan 11, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00035@ontheborder.com
12	Jan 10, 2025 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com

11	Jan 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
10	Jan 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
9	Jan 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
8	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
7	Jan 06, 2025 15:15 CST	Created By **Howard Scarborough** Attachment 'INV_39989.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 28, 2024 14:54 CST**
6	Dec 01, 2024 02:08 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Nov 27, 2024 16:41 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 28, 2024 14:54 CST**

4	Nov 27, 2024 15:48 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 28, 2024 14:54 CST**
3	Nov 27, 2024 14:57 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 28, 2024 14:54 CST**
2	Nov 27, 2024 14:57 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 28, 2024 14:54 CST**
1	Nov 27, 2024 14:54 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE. Scheduled **Nov 28, 2024 14:54 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39989.pdf

Jan 06, 2025 15:15 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
1/15/2025	40415

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	301276635	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Could not duplicate stoppage. Cabled 4" floor drain by grill just in case. Ran all sinks for 20 minutes, no back ups and flowing freely.		
1	Equipment	Sewer Machine	35.00	35.00T
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	28.05

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $368.05

Balance Due $368.05

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

301276635
Tracking

0 Days 4 Hrs
Age

Mar 29, 2025 23:10 CST
Updated

Jan 16, 2025 11:14 CST
Scheduled

Jan 16, 2025 11:14 CST
Orig. ETA

On the Border
Jan 15, 2025 11:14 CST
Created by

Jan 15, 2025 15:43 CST
Work Date

600.00 USD
NTE

685221689x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40415

▸ CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	75.00
Freight	**Amount**
Amount	35.00
Sub Total	**340.00**

Tax (8.2500%)	Amount
Total Tax	**28.05**

Total (USD) **368.05**

Called On
Called by
Jan 15, 2025
On the Border
Approved On
Approved by
Mar 30, 2025
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

301276635
Tracking

0 Days 4 Hrs
Age

Mar 29, 2025 23:10 CST
Updated

Jan 16, 2025 11:14 CST
Scheduled

Jan 16, 2025 11:14 CST
Orig. ETA

On the Border
Jan 15, 2025 11:14 CST
Created by

Jan 15, 2025 15:43 CST
Work Date

600.00 USD
NTE

685221689x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / Floor Drains by grill are clogged and not draining.

Invoice Text Could not duplicate stoppage. Cabled 4" floor drain by grill just in case. Ran all sinks for 20 minutes, no b ack ups and flowing freely.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (66)** System Created (**66**) User Created (**0**)

All Notes

66 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

39 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

38 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

32 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

31 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

30 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

29 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

28 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

27 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

26 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

25 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

24 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

23 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

22 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

21 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

20 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

19 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

18	Feb 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
17	Feb 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
16	Feb 06, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Feb 05, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
14	Feb 03, 2025 22:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00035@ontheborder.com
13	Feb 02, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
12	Feb 01, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com

11 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

10 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

9 Jan 29, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

8 Jan 29, 2025 09:59 CST

Created By **Howard Scarborough**

Attachment 'INV_40415.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jan 16, 2025 11:14 CST**

7 Jan 19, 2025 02:25 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

6 Jan 19, 2025 02:25 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Jan 15, 2025 15:43 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jan 16, 2025 11:14 CST**

4 Jan 15, 2025 15:01 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Jan 16, 2025 11:14 CST**

3 Jan 15, 2025 11:17 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Jan 16, 2025 11:14 CST**

2 Jan 15, 2025 11:17 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Jan 16, 2025 11:14 CST**

1 Jan 15, 2025 11:14 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Jan 16, 2025 11:14 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40415.pdf

Jan 29, 2025 09:59 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/21/2024	39965

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	296371795	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled floor sink under hand sink in cook area. floor drain in front of grill, and floor sink at drink station by dry goods. All drains flowing well now.		
1	Equipment	Sewer Machine	35.00	35.00T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	23.31

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $305.81

Balance Due $305.81

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

296371795
Tracking

0 Days 15 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Nov 20, 2024 23:08 CST
Scheduled

Nov 20, 2024 23:08 CST
Orig. ETA

On the Border
Nov 20, 2024 19:08 CST
Created by

Nov 21, 2024 10:29 CST
Work Date

600.00 USD
NTE

682405296x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / the drains in the kitchen keep bringing up water

Invoice Text Cabled floor sink under hand sink in cook area, floor drain in front of grill, and floor sink at drink station by dry goods. All drains flowing well now.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39965

▸ CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00

Sub Total	**282.50**
Tax (8.2500%)	**Amount**
Total Tax	**23.31**
Total (USD)	**305.81**

Called On
Called by
Nov 20, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING P1 (4 HOURS - EMERGENCY) REPAIRS

296371795
Tracking

0 Days 15 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Nov 20, 2024 23:08 CST
Scheduled

Nov 20, 2024 23:08 CST
Orig. ETA

On the Border
Nov 20, 2024 19:08 CST
Created by

Nov 21, 2024 10:29 CST
Work Date

600.00 USD
NTE

682405296x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / the drains in the kitchen keep bringing up water

Invoice Text Cabled floor sink under hand sink in cook area, floor drain in front of grill, and floor sink at drink station by dry goods. All drains flowing well now.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (23)** System Created (**23**) User Created (**0**)

All Notes

23 Dec 18, 2024 08:47 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39965. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $305.81. Comments: .

22 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

jake.magruder@ontheborder.com

19 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

18 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

17 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

16 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

15 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00035@ontheborder.com

14 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

13 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

12 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

11 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

10 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

9 Dec 03, 2024 11:25 CST

Created By **Howard Scarborough**

Attachment 'INV_39965.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Nov 20, 2024 23:08 CST**

8 Nov 25, 2024 02:04 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Nov 21, 2024 10:29 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 20, 2024 23:08 CST**

6 Nov 21, 2024 09:04 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 20, 2024 23:08 CST**

5 Nov 21, 2024 07:49 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 20, 2024 23:08 CST**

4 Nov 21, 2024 07:49 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 20, 2024 23:08 CST**

3 Nov 20, 2024 23:33 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Nov 20, 2024 23:08 CST**

keith.wheaton@ontheborder.com, jake.magruder@ontheborder.com, o00035@ontheborder.com, chris@ontheborder.com

2 Nov 20, 2024 19:08 CST — Created By **On the Border**

Service Request has been copied to jake.magruder@ontheborder.com;michele.campbell@ontheborder.com;keith.wheaton@ontheborder.com;chris@ontheborder.com.

Scheduled **Nov 20, 2024 23:08 CST**

1 Nov 20, 2024 19:08 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 20, 2024 23:08 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39965.pdf

Dec 03, 2024 11:25 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/2/2024	39478

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	291554704	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Water leak above water heater: Came out on 10/1 and made temporary repair to break on circulation line. Returned next morning and repaired with new shark bite fitting. Also repaired men's toilet flush valve.		
1	Material	Material	104.59	104.59T
3	Labor	Labor Plumber	115.00	345.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	43.28

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $567.87

Balance Due $567.87

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

291554704
Tracking

1 Days 2 Hrs
Age

Oct 29, 2024 10:16 CST
Updated

Oct 01, 2024 13:11 CST
Scheduled

Oct 01, 2024 13:11 CST
Orig. ETA

On the Border
Oct 01, 2024 09:11 CST
Created by

Oct 02, 2024 11:41 CST
Work Date

1,000.00 USD
NTE

679636064x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / Pipe above water heater leaking

Invoice Text Water leak above water heater: Came out on 10/1 and made temporary repair to break on circulation lin e. Returned next morning and repaired with new shark bite fitting. Also repaired men's toilet flush valve.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39478

CLIENT RATES

Labor	**Amount**
Labor	345.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	104.59

Sub Total	**524.59**
Tax (8.2500%)	**Amount**
Total Tax	**43.28**
Total (USD)	**567.87**

Called On
Called by
Oct 1, 2024
On the Border
Approved On
Approved by
Oct 29, 2024
Name: Jake Magruder- Area Director
UserID: jake.magruder@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

291554704
Tracking

1 Days 2 Hrs
Age

Oct 29, 2024 10:16 CST
Updated

Oct 01, 2024 13:11 CST
Scheduled

Oct 01, 2024 13:11 CST
Orig. ETA

On the Border
Oct 01, 2024 09:11 CST
Created by

Oct 02, 2024 11:41 CST
Work Date

1,000.00 USD
NTE

679636064x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / Pipe above water heater leaking

Invoice Text Water leak above water heater: Came out on 10/1 and made temporary repair to break on circulation lin e. Returned next morning and repaired with new shark bite fitting. Also repaired men's toilet flush valve.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (17)** System Created (**17**) User Created (**0**)

All Notes

17 Oct 29, 2024 10:16 CST

Created By **Jake Magruder- Area Director** On the Border

Invoice #: 39478. Invoice Edited: status changed from OPEN to APPROVED by Jake Magruder- Area Director on Oct 29, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 567.87. Comments:

Scheduled **Oct 01, 2024 13:11 CST**

16 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jake.magruder@ontheborder.com

15 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00035@ontheborder.com

14 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

13 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

12 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

11 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00035@ontheborder.com

10 Oct 22, 2024 11:10 CST

Created By **Howard Scarborough**

Attachment 'INV_39478.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 01, 2024 13:11 CST**

9 Oct 06, 2024 02:36 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

8 Oct 02, 2024 11:41 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 01, 2024 13:11 CST**

7 Oct 02, 2024 08:47 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 01, 2024 13:11 CST**

6 Oct 01, 2024 11:25 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Oct 01, 2024 13:11 CST**

5 Oct 01, 2024 11:18 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 01, 2024 13:11 CST**

4 Oct 01, 2024 09:42 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Oct 01, 2024 13:11 CST**

3 Oct 01, 2024 09:42 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 01, 2024 13:11 CST**

2 Oct 01, 2024 09:11 CST

Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;josh.kile@ontheborder.com.

Scheduled **Oct 01, 2024 13:11 CST**

1 Oct 01, 2024 09:11 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE.

Scheduled **Oct 01, 2024 13:11 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39478.pdf

Oct 22, 2024 11:10 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/30/2024	39833

Bill To	Ship To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022	

Rep	Terms	P.O. Number	
DW	Net 30	294389745	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced spud and vacuum breaker on women's middle stall toilet. Replaced strainer and drain pipe to floor sink on first hand sink on right in bar. Adjusted hot handle on two compartment sink bar.		
1	Material	Material	81.73	81.73T
2.25	Labor	Labor Plumber	115.00	258.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	34.28

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $449.76

Balance Due $449.76

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294389745
Tracking

0 Days 21 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Oct 30, 2024 14:11 CST
Scheduled

Oct 30, 2024 14:11 CST
Orig. ETA

On the Border
Oct 29, 2024 14:11 CST
Created by

Oct 30, 2024 11:30 CST
Work Date

600.00 USD
NTE

681174862x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Water is shooting out where the piping above the toilet connects to the toilet.

Invoice Text Replaced spud and vacuum breaker on women's middle stall toilet. Replaced strainer and drain pipe to floor sink on first hand sink on right in bar. Adjusted hot handle on two compartment sink bar.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39833

CLIENT RATES

Labor	**Amount**
Labor	258.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	81.73

Sub Total	**415.48**
Tax (8.2500%)	**Amount**
Total Tax	**34.28**
Total (USD)	**449.76**

Called On
Called by
Oct 29, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294389745
Tracking

0 Days 21 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Oct 30, 2024 14:11 CST
Scheduled

Oct 30, 2024 14:11 CST
Orig. ETA

On the Border
Oct 29, 2024 14:11 CST
Created by

Oct 30, 2024 11:30 CST
Work Date

600.00 USD
NTE

681174862x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Water is shooting out where the piping above the toilet c onnects to the toilet.

Invoice Text Replaced spud and vacuum breaker on women's middle stall toilet. Replaced strainer and drain pipe to fl oor sink on first hand sink on right in bar. Adjusted hot handle on two compartment sink bar.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (21)** System Created (**21**) User Created (**0**)

All Notes

21	Dec 18, 2024 07:12 CST	Created By **Keith Wheaton - VP of Construction & Facilities** On the Border Invoice #: 39833. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $449.76. Comments: .
20	Dec 17, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Dec 16, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Dec 14, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
17	Dec 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
16	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

14	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
13	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00035@ontheborder.com
12	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
11	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
10	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
9	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
8	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com

7	Dec 03, 2024 10:45 CST	Created By **Howard Scarborough** Attachment 'INV_39833.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Oct 30, 2024 14:11 CST**
6	Nov 03, 2024 02:14 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Oct 30, 2024 11:30 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 30, 2024 14:11 CST**
4	Oct 30, 2024 09:28 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 30, 2024 14:11 CST**
3	Oct 29, 2024 14:19 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 30, 2024 14:11 CST**
2	Oct 29, 2024 14:19 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 30, 2024 14:11 CST**
1	Oct 29, 2024 14:11 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 30, 2024 14:11 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39833.pdf

Dec 03, 2024 10:45 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/2/2024	39897

Bill To	Ship To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022	

Rep	Terms	P.O. Number	
MT	Net 30	297453969	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Found middle stall toilet not leaking but was not flushing. Repaired flush valve.		
1	Material	Material	45.61	45.61T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	19.44

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $255.05

Balance Due $255.05

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

297453969
Tracking

0 Days 5 Hrs
Age

May 12, 2025 23:12 CST
Updated

Dec 03, 2024 10:36 CST
Scheduled

Dec 03, 2024 10:36 CST
Orig. ETA

On the Border
Dec 02, 2024 10:36 CST
Created by

Dec 02, 2024 15:44 CST
Work Date

600.00 USD
NTE

682917146x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▸ PROBLEM DESCRIPTION

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39897

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	45.61
Sub Total	**235.61**

Tax (8.2500%)	Amount
Total Tax	**19.44**

Total (USD) **255.05**

Called On
Called by
Dec 2, 2024
On the Border
Open On
Open by
Jan 18, 2025
Name: ApprovalEscalation(OntheBorder)
UserID: ApprovalEscalation(OntheBorder)

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

119 Mar 31, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

118 Mar 30, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

117 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

116 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

115 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

114 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

113 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

112 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

111 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

110 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

109 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

108 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

107 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

106 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

105 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

104 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

103 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

102 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

101 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

100 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

99 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

98 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

97 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89	Mar 01, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
88	Feb 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
87	Feb 27, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
86	Feb 26, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
85	Feb 25, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
84	Feb 24, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Feb 10, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Feb 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Feb 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Feb 06, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Feb 05, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, michele.campbell@ontheborder.com

58	Jan 29, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
57	Jan 29, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
56	Jan 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
55	Jan 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
54	Jan 28, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
53	Jan 28, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
52	Jan 27, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

51	Jan 27, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
50	Jan 27, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
49	Jan 27, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
48	Jan 26, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
47	Jan 26, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
46	Jan 25, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
45	Jan 25, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

44	Jan 25, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
43	Jan 25, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
42	Jan 24, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
41	Jan 24, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
40	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
39	Jan 24, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
38	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

37	Jan 23, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
36	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
35	Jan 23, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
34	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
33	Jan 22, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
32	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
31	Jan 22, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

30	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
29	Jan 21, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
28	Jan 21, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
27	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
26	Jan 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
25	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
24	Jan 20, 2025 03:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com

23	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
22	Jan 19, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
21	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
20	Jan 19, 2025 03:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, michele.campbell@ontheborder.com
19	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
18	Jan 17, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
17	Jan 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

16	Jan 15, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Jan 14, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
14	Jan 13, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
13	Jan 11, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00035@ontheborder.com
12	Jan 10, 2025 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
11	Jan 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
10	Jan 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com

9	Jan 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
8	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
7	Jan 06, 2025 15:18 CST	Created By **Howard Scarborough** Attachment 'INV_39897.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Dec 03, 2024 10:36 CST**
6	Dec 06, 2024 02:32 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Dec 02, 2024 15:44 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Dec 03, 2024 10:36 CST**
4	Dec 02, 2024 15:21 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 03, 2024 10:36 CST**
3	Dec 02, 2024 11:06 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Dec 03, 2024 10:36 CST**

2	Dec 02, 2024 11:06 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Dec 03, 2024 10:36 CST**
1	Dec 02, 2024 10:36 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Dec 03, 2024 10:36 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39897.pdf

Jan 06, 2025 15:18 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/28/2024	39777

Bill To
On The Border-Bedford 2500 Airport Frwy. Bedford, TX 76022

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	294273319	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled floor sink on hand sink at end of cook area, found plastic wrap in drain. Flowing well now.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294273319
Tracking

0 Days 3 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Oct 29, 2024 10:26 CST
Scheduled

Oct 29, 2024 10:26 CST
Orig. ETA

On the Border
Oct 28, 2024 10:26 CST
Created by

Oct 28, 2024 13:44 CST
Work Date

600.00 USD
NTE

681035899x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / Floor drain by the cooler is clogged will not drain.

Invoice Text Cabled floor sink on hand sink at end of cook area, found plastic wrap in drain. Flowing well now.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39777

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00

Sub Total	**225.00**
Tax (8.2500%)	**Amount**
Total Tax	**18.56**
Total (USD)	**243.56**

Called On
Called by
Oct 28, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294273319
Tracking

0 Days 3 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Oct 29, 2024 10:26 CST
Scheduled

Oct 29, 2024 10:26 CST
Orig. ETA

On the Border
Oct 28, 2024 10:26 CST
Created by

Oct 28, 2024 13:44 CST
Work Date

600.00 USD
NTE

681035899x
Closing Authorization

dashboard2844
Source

00035 (- 5101)
Bedford
2500 Airport Freeway
Bedford, TX 76022, US
817-438-4560
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / Floor drain by the cooler is clogged will not drain.

Invoice Text Cabled floor sink on hand sink at end of cook area, found plastic wrap in drain. Flowing well now.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (20)** System Created (**20**) User Created (**0**)

All Notes

20 Dec 18, 2024 08:47 CST — Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39777. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $243.56. Comments: .

19	Dec 17, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Dec 16, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
17	Dec 14, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
16	Dec 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
14	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
13	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

12	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00035@ontheborder.com
11	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
10	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
9	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
8	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
7	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00035@ontheborder.com
6	Nov 01, 2024 02:21 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Oct 28, 2024 13:44 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 29, 2024 10:26 CST**
4	Oct 28, 2024 13:14 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 29, 2024 10:26 CST**
3	Oct 28, 2024 10:29 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 29, 2024 10:26 CST**
2	Oct 28, 2024 10:29 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 29, 2024 10:26 CST**
1	Oct 28, 2024 10:26 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 29, 2024 10:26 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		338.35
11/10/2020	INV #27866. Due 12/10/2020. --- Rebuilt flushometer valve in right stall located in women's restroom. Checked for leaks, operation normal. Manager mentioned odor present in women's restroom primarily, checked roof fans and exhaust and found both working. Sealed cleanout in women's ADA stall and tapped brass plug. Installed new screw to hold wall cover. --- Material, 1 @ $67.41 = 67.41 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 31.14	408.55	746.90
11/25/2020	PMT #130018.	-338.35	408.55
12/14/2020	PMT #130805.	-408.55	0.00
01/28/2021	INV #28104. Due 02/27/2021. --- No hot water in bar: Came out after hours, found circ pump was not working. Brought new circulation pump the next morning for water heater and installed. Checked for leaks, operation normal. --- Material, 1 @ $368.03 = 368.03 --- Labor, 1.75 @ $98.00 = 171.50 --- Tax: Burleson @ 8.25% = 44.51	584.04	584.04
03/05/2021	INV #28725. Due 04/04/2021. --- Repaired outside commercial hose bib and replumbed drain at dipper well in kitchen. Per bid. --- Bid Work, 1 @ $1,359.27 = 1,359.27 --- Tax: Burleson @ 8.25% = 112.14	1,471.41	2,055.45
03/30/2021	PMT #133660.	-584.04	1,471.41
03/31/2021	INV #29017. Due 04/30/2021. --- Found hand sink bowl leaking at sink flange connection to bowl. Replaced junior drain pipe and reconnected back to tubular flange tailpiece. --- Material, I @ $15.66 = 15.66 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 14.74	193.40	1,664.81

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 13005 S. Freeway Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
04/09/2021	INV #29096. Due 05/09/2021. --- Ran auger through cook line floor drain and prep area floor sink under supply rack to clear debris. Ran medium machine on both drains to clear, ran large machine on dumpster drain to clear line. --- Equipment, 1 @ $50.00 = 50.00 --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 22.85	299.85	1,964.66
04/21/2021	INV #29049. Due 05/21/2021. --- Ran cable down through floor drain for dishwasher and cleared. Found plastic in drain. Installed drain lock. Drain is now open and flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $45.02 = 45.02 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, I @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 21.25	278.77	2,243.43
04/26/2021	PMT #135294.	-1,471.41	772.02
05/13/2021	INV #29122. Due 06/12/2021. --- Prep sink faucet leaking, repaired by tightening swivel nut. Also repaired leak at mop sink faucet with new hose and adapter. --- Material, 1 @ $72.12 = 72.12 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 23.44	307.56	1,079.58
05/17/2021	PMT #136165.	-193.40	886.18
05/17/2021	PMT #136165.	-299.85	586.33
05/24/2021	PMT #136432.	-278.77	307.56
06/21/2021	PMT #137542.	-307.56	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 13005 S. Freeway Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
06/23/2021	INV #29706. Due 07/23/2021. --- Ran hand auger to clear two floor drains both by ice machine (not ice machine drain). Then ran medium machine through same drains to clear. Replaced dipper well faucet. --- Equipment, 1 @ $25.00 = 25.00 --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $107.21 = 107.21 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 27.61	362.32	362.32
07/26/2021	PMT #138876.	-362.32	0.00
08/17/2021	INV #30182. Due 09/16/2021. --- Ran hand auger to remove debris from drain under ice dump, then medium machine while flushing line. Replaced hot stem on mop faucet by ice machine. Tightened faucet at dish. Noted: Faucet at dish may need to be replaced soon. --- Equipment, 1 @ $25.00 = 25.00 --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $120.30 = 120.30 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 30.71	403.01	403.01
08/20/2021	INV #29860. Due 09/19/2021. --- Replaced faucet at dish station with new T&S pre-rinse faucet. --- Material, 1 @ $456.27 = 456.27 --- Labor, 1 @ $98.00 = 98.00 --- Tax: Burleson @ 8.25% = 45.73	600.00	1,003.01

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
09/10/2021	INV #30069. Due 10/10/2021. --- Hand sink faucet at end of cook line was not emitting hot water, adjusted Leonard mixing valve under sink to provide 110 degree tempered water. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 13.45	176.45	1,179.46
09/14/2021	INV #30309. Due 10/14/2021. --- Women's first stall toilet kept running, repaired flush valve. --- Material, 1 @ $29.81 = 29.81 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 15.91	208.72	1,388.18
09/20/2021	PMT #141051.	-403.01	985.17
10/05/2021	INV #30434. Due 11/04/2021. --- Ran sewer machine cable down floor drain at cooler door and floor sink near same location. Ran sewer machine cable down through drain at dump pit. All draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 25.62	336.12	1,321.29
10/18/2021	PMT #142061.	-385.17	936.12
10/27/2021	INV #30649. Due 11/26/2021. --- Made repair on 3/4" copper above water heater by access doors. Replaced drain on dipper well that is mounted on hand sink and anchored drain to wall. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $71.63 = 71.63 --- Labor, 4.75 @ $98.00 = 465.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 50.50	662.63	1,598.75
11/09/2021	PMT #142942.	-336.12	1,262.63

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
11/15/2021	INV #30803. Due 12/15/2021. --- Men's ADA toilet not flushing properly, repaired flush valve with new diaphragm and inside cover. --- Material, 1 @ $45.61 = 45.61 --- Labor, I @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 17.21	225.82	1,488.45
11/22/2021	PMT #143428.	-600.00	888.45
12/03/2021	PMT #143977.	-662.63	225.82
12/20/2021	PMT #144481.	-225.82	0.00
12/20/2021	INV #30818. Due 01/19/2022. --- First stall women's toilet keeps running, repaired flush valve with new diaphragm and inside cover. --- Material, 1 @ $45.61 = 45.61 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 17.21	225.82	225.82
01/12/2022	INV #31239. Due 02/11/2022. --- Bad smell in restrooms: Was asked by facilities maintenance to check restrooms, restroom fans are working and penetrate roof. Also checked plumbing vents that are exposed, they visually don't show to be broken and there is only two penetrating through roof. Spoke with Jason about performing a smoke test and having the make up air and exhaust system checked. Jason is going to have ventilation looked at first. --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 17.49	229.49	455.31

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
01/31/2022	INV #31442. Due 03/02/2022. --- Leak on copper drain, removed section of copper piping with hole in it and replaced with uponor pipe. Replaced handle on faucet with new and installed new dipper well faucet. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $93.05 = 93.05 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 30.03	394.08	849.39
02/02/2022	PMT #145928.	-225.82	623.57
02/16/2022	INV #31452. Due 03/18/2022. --- Multiple drains in kitchen stopped up, ran sink cable through all drains in dish area and cleared. Draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 19.55	256.55	880.12
03/14/2022	INV #31796. Due 04/13/2022. --- Right urinal not flushing, repaired flush valve with new diaphragm and inside cover. Flushing fine now. --- Material, 1 @ $45.61 = 45.61 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Burleson @ 8.25% = 17.62	231.23	1,111.35
03/16/2022	PMT #147369.	-229.49	881.86
03/22/2022	INV #31889. Due 04/21/2022. --- Checked sensor function for toilet, with manager present, and found sensor operation to be working normally. Opened screwdriver stop in left stall to allow better flush out of bowl. Operation normal. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Burleson @ 8.25% = 13.86	181.86	1,063.72

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 13005 S. Freeway Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
03/30/2022	INV #31876. Due 04/29/2022. --- Ran cable through long floor drain under dish table and cleared. Installed drain cover on floor drain at end of prep. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $24.18 = 24.18 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Burleson @ 8.25% = 21.96	288.14	1,351.86
04/04/2022	PMT #147839.	-394.08	957.78
04/21/2022	PMT #148382.	-256.55	701.23
04/26/2022	INV #32148. Due 05/26/2022. --- Leak by wall under women's lavatory: Not pressure leak, possible roof leak found one downspout runs slow. Customer will keep an eye on leak when it rains again. No leak or water at this time. --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Burleson @ 8.25% = 15.88	208.38	909.61
05/09/2022	PMT #149415.	-231.23	678.38
05/10/2022	INV #32348. Due 06/09/2022. --- Replaced cold stem to right faucet on three compartment sink faucet and cold stem to prep sink by rear door. --- Material, 1 @ $151.12 = 151.12 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Burleson @ 8.25% = 28.35	371.97	1,050.35

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
05/16/2022	INV #32299. Due 06/15/2022. --- Women's restroom faucet on right had to replace tempering valve so faucet would have both tempered and cold water. --- Material, 1 @ $112.43 = 112.43 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Burleson @ 8.25% = 25.16	330.09	1,380.44
06/02/2022	PMT #150182.	-181.86	1,198.58
06/09/2022	INV #32559. Due 07/09/2022. --- Long rectangular drain under dish table stopped up, ran cable through drain, blockage was food and trash. Ran lots of water to flush line, drain is now open and flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 20.38	267.38	1,465.96
06/22/2022	PMT #151021.	-288.14	1,177.82
06/22/2022	PMT #151021.	-208.38	969.44
06/28/2022	PMT #151299.	-330.09	639.35
07/27/2022	PMT #152178.	-371.97	267.38
08/12/2022	PMT #152684.	-267.38	0.00
09/21/2022	INV #33587. Due 10/21/2022. --- Men's faucet on right replaced mixing valve. Faucet on left exercised and adjusted mixing valve. Both faucets now temping at 110 degrees. Women's faucet on left replaced faucet and exercised both mixing valves for both faucets. Set temperatures for 110 degrees. --- Material, 1 @ $297.89 = 297.89 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 56.75	744.64	744.64

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
11/15/2022	INV #34067. Due 12/15/2022. --- Found hand wash sink leaking through seats and stems. Installed repair kit to sink at end of dish return table. Checked for leaks, operation normal. --- Material, 1 @ $28.41 = 28.41 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 25.86	339.27	1,083.91
11/18/2022	PMT #100539.	-744.64	339.27
12/30/2022	INV #34297. Due 01/29/2023. --- Leak in ceiling of women's restroom coming from hot water line in water heater room spraying over into ceiling of restroom. Made repair on 3/4" hot water line above water heater on left with ball valve and copper 90. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $30.98 = 30.98 --- Labor, 3.25 @ $105.00 = 341.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 38.13	500.36	839.63
03/10/2023	PMT #103888.	-500.36	339.27
03/10/2023	PMT #103888.	-339.27	0.00
03/19/2023	INV #34494. Due 04/18/2023. --- Kitchen main line clogged between building and grease trap outside. Ran large sewer machine cable to clear blockage. Salt tank in water heater room was overflowing, bypassed softening system until unit can be serviced. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $135.00 = 202.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 25.78	338.28	338.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
04/07/2023	INV #35322. Due 05/07/2023. --- Found drink lid covering floor sink opening causing water to not drain out. Took out strainer and cleaned. Poured water to check drain, operation normal. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 14.85	194.85	533.13
04/21/2023	INV #35452. Due 05/21/2023. --- Bad smell in restrooms: Found make up air not working, Unit SF-1 needs service to help keep bad smell from coming into building. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 14.85	194.85	727.98
04/21/2023	INV #35455. Due 05/21/2023. --- Women's restroom middle stall repaired flushometer with repair kit. Men's toilet left side stall could not repair flushometer, had to replace. --- Material, 1 @ $279.27 = 279.27 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 45.73	600.00	1,327.98
05/02/2023	PMT #105769.	-338.28	989.70

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
05/15/2023	INV #35618. Due 06/14/2023. --- Was shown by manager leak on prep sink was leak from faucet on prep sink. Replaced both hot and cold stems to stop leak. Was also shown leak from wall faucet by ice maker. Replaced both hot and cold stems to stop leak. --- Material, 1 @ $302.24 = 302.24 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 39.78	522.02	1,511.72
05/27/2023	PMT #106671.	-194.85	1,316.87
06/07/2023	INV #35770. Due 07/07/2023. --- Bad smell in store. Found men's ADA toilet loose at base, pulled toilet for inspection and found brass flange separated from lead closet bend. Made temporary repair and reset toilet. Lead bend needs replacement with flange. --- Material, 1 @ $16.65 = 16.65 --- Labor, 3.25 @ $105.00 = 341.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 35.71	468.61	1,785.48
06/09/2023	INV #35771. Due 07/09/2023. --- Women's ADA toilet not flushing, found battery sensor handle broken. Installed new handle battery sensor and flushometer diaphragm. --- Material, 1 @ $312.79 = 312.79 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 40.66	533.45	2,318.93
06/26/2023	PMT #107399.	-194.85	2,124.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 13005 S. Freeway Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
07/24/2023	INV #36125. Due 08/23/2023. --- Restrooms stopped up, ran cable through sewer line from cleanout on vent in water heater room. Toilets are now flushing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2 @ $135.00 = 270.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 31.35	411.35	2,535.43
07/31/2023	PMT #108620.	-600.00	1,935.43
07/31/2023	PMT #108620.	-990.63	944.80
08/31/2023	INV #36461. Due 09/30/2023. --- Urinal on right water keeps running, installed new diaphragm kit in flushometer. --- Material, 1 @ $67.49 = 67.49 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 20.42	267.91	1,212.71
09/08/2023	PMT #109626.	-533.45	679.26
10/03/2023	INV #36680. Due 11/02/2023. --- Ran cable through two floor drains, one in front of ice machine and one in front of cooler door. Both draining well now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 17.74	232.74	912.00
11/13/2023	PMT #110762.	-411.35	500.65
11/13/2023	PMT #110762.	-267.91	232.74

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 13005 S. Freeway Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
12/22/2023	INV #37364. Due 01/21/2024. --- Ran cable down through drain under hand sink on north end of cook aisle and ran cable through floor drain in front of flat top. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 18.56	243.56	476.30
01/02/2024	INV #37384. Due 02/01/2024. --- Water leak locate: Both domestic and irrigation meter cans had water puddled over them. Fire vault at slightly higher elevation than domestic and was full to grade level. Pumped fire vault down to 1/2" below top of gate stem, started pumping domestic meter cans out that are at lower elevation and while pumping the domestic can the fire vault can filled back up. Leak is on fire suppression. --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Burleson @ 8.25% = 19.59	257.09	733.39
01/31/2024	INV #37633. Due 03/01/2024. --- Repaired hand sink faucet on cook line by securing faucet to sink. --- Material, 1 @ $76.86 = 76.86 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 22.02	288.88	1,022.27
01/31/2024	INV #37634. Due 03/01/2024. --- Repaired leak at pre-rinse riser. Also replaced 1/2" ball valve at dump sink. --- Material, 1 @ $25.74 = 25.74 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 36.77	482.51	1,504.78
02/05/2024	PMT #113241.	-232.74	1,272.04

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
02/21/2024	INV #37755. Due 03/22/2024. --- Repaired flush valve on leaking toilet by replacing spud, spud coupling, and tightened toilet to floor. Tightened seat bolts. --- Material, 1 @ $48.33 = 48.33 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 19.66	257.99	1,530.03
03/08/2024	PMT #114233.	-257.09	1,272.94
03/08/2024	PMT #114233.	-243.56	1,029.38
03/28/2024	INV #38019. Due 04/27/2024. --- Gas at burner was repaired already by another service provider. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 15.68	205.68	1,235.06
04/02/2024	INV #38222. Due 05/02/2024. --- Cabled trough drain under dirty dish counter in dish room. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 18.56	243.56	1,478.62
04/26/2024	PMT #115766.	-482.51	996.11
04/26/2024	PMT #115766.	-288.88	707.23
06/05/2024	INV #38739. Due 07/05/2024. --- Cabled dock drain up to 50 feet, found nothing on end of cable. Draining fine. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 18.56	243.56	950.79

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
06/27/2024	INV #38839. Due 07/27/2024. --- Water leak at outside: Believed leak between meter and parking curb. Needed to trench from meter can to curb approximately 9' to find leak. Repaired water leak on 2" copper with pro press 90. --- Bid Work, 1 @ $3,088.75 = 3,088.75 --- Tax: Burleson @ 8.25% = 254.82	3,343.57	4,294.36
07/03/2024	PMT #117240.	-205.68	4,088.68
07/12/2024	PMT #117714.	-243.56	3,845.12
08/13/2024	INV #39190. Due 09/12/2024. --- Men's urinal on left replaced diaphragm and handle sensor. --- Material, 1 @ $290.44 = 290.44 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 42.01	551.20	4,396.32
09/19/2024	PMT #119043.	-257.99	4,138.33
09/19/2024	PMT #119043.	-243.56	3,894.77
09/24/2024	INV #39572. Due 10/24/2024. --- Cabled floor sink drain under tortilla stack across from cooler door and cleared blockage. Installed drop in strainer and rinsed drain with hose to check. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $10.75 = 10.75 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 21.82	286.32	4,181.09
10/21/2024	PMT #119249.	-3,343.57	837.52

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
13005 S. Freeway
Burleson, TX 76028

Amount Due	Amount Enc.
$1,453.15	

Date	Transaction	Amount	Balance
10/23/2024	INV #39732. Due 11/22/2024. --- Made repair on 3/4" copper hot water line above telephone board in water heater room. Ran cable through floor drain by manager's office door and cleared. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $36.21 = 36.21 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Burleson @ 8.25% = 46.92	615.63	1,453.15

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,453.15	$1,453.15

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/24/2024	39572

Bill To
On the Border 13005 S. Freeway Burleson, TX 76028

Ship To

Rep	Terms	P.O. Number	
TS	Net 30	290656669	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled floor sink drain under tortilla stack across from cooler door and cleared blockage. Installed drop in strainer and rinsed drain with hose to check.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Material	Material	10.75	10.75T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	21.82

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: I-800-845-6584

Total $286.32

Balance Due $286.32

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

290656669
Tracking

0 Days 11 Hrs
Age

Oct 23, 2024 12:34 CST
Updated

Sep 24, 2024 02:56 CST
Scheduled

Sep 24, 2024 02:56 CST
Orig. ETA

On the Border
Sep 23, 2024 22:56 CST
Created by

Sep 24, 2024 10:33 CST
Work Date

600.00 USD
NTE

679156439x
Closing Authorization

dashboard2844
Source

00128 (- 5101)
Burleson
13005 South Freeway
Burleson, TX 76028, US
682-888-5066
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / back up overflow

Invoice Text Cabled floor sink drain under tortilla stack across from cooler door and cleared blockage. Installed drop i n strainer and rinsed drain with hose to check.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39572

CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	45.75

Sub Total	**264.50**
Tax (8.2500%)	**Amount**
Total Tax	**21.82**
Total (USD)	**286.32**

Called On
Called by
Sep 23, 2024
On the Border
Approved On
Approved by
Oct 23, 2024
Name: On the Border
UserID: o00128@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING P1 (4 HOURS - EMERGENCY) REPAIRS

290656669
Tracking

0 Days 11 Hrs
Age

Oct 23, 2024 12:34 CST
Updated

Sep 24, 2024 02:56 CST
Scheduled

Sep 24, 2024 02:56 CST
Orig. ETA

On the Border
Sep 23, 2024 22:56 CST
Created by

Sep 24, 2024 10:33 CST
Work Date

600.00 USD
NTE

679156439x
Closing Authorization

dashboard2844
Source

00128 (- 5101)
Burleson
13005 South Freeway
Burleson, TX 76028, US
682-888-5066
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / back up overflow

Invoice Text Cabled floor sink drain under tortilla stack across from cooler door and cleared blockage. Installed drop i n strainer and rinsed drain with hose to check.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (10)** System Created (**10**) User Created (**0**)

All Notes

10 Oct 23, 2024 12:33 CST Created By **On the Border** On the Border

Invoice #: 39572. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Oct 23, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 286.32. Comments:

Scheduled **Sep 24, 2024 02:56 CST**

9	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00128@ontheborder.com
8	Oct 22, 2024 13:30 CST	Created By **Howard Scarborough** Attachment 'INV_39572.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Sep 24, 2024 02:56 CST**
7	Sep 28, 2024 02:32 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
6	Sep 24, 2024 10:33 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 24, 2024 02:56 CST**
5	Sep 24, 2024 07:05 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 24, 2024 02:56 CST**
4	Sep 24, 2024 07:05 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 24, 2024 02:56 CST**
3	Sep 24, 2024 03:01 CST	Created By **ETA Alert Agent** ETA Missed Alert has been sent Scheduled **Sep 24, 2024 02:56 CST** jason.sinclair@ontheborder.com, josh.kile@ontheborder.com, o00128@ontheborder.com

2 Sep 23, 2024 22:56 CST Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;keith.wheaton@ontheborder.com;josh.kile@ontheborder.com.

Scheduled **Sep 24, 2024 02:56 CST**

1 Sep 23, 2024 22:56 CST Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 24, 2024 02:56 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39572.pdf

Oct 22, 2024 13:30 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/13/2024	39190

Bill To	Ship To
On the Border 13005 S. Freeway Burleson, TX 76028	

Rep	Terms	P.O. Number	
KF	Net 30	286130426	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's urinal on left replaced diaphragm and handle sensor.		
1	Material	Material	290.44	290.44T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	42.01

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $551.20

Balance Due $551.20

WON'T FLUSH
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

286130426
Tracking

0 Days 5 Hrs
Age

Sep 25, 2024 14:15 CST
Updated

Aug 13, 2024 13:25 CST
Scheduled

Aug 13, 2024 13:25 CST
Orig. ETA

On the Border
Aug 13, 2024 09:25 CST
Created by

Aug 13, 2024 15:02 CST
Work Date

600.00 USD
NTE

676860183x
Closing Authorization

dashboard2844
Source

00128 (- 5101)
Burleson
13005 South Freeway
Burleson, TX 76028, US
682-888-5066
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Won't Flush / Urinal on the left wont flush

Invoice Text Men's urinal on left replaced diaphragm and handle sensor.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39190

▸ CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	290.44

Sub Total	**509.19**
Tax (8.2500%)	**Amount**
Total Tax	**42.01**
Total (USD)	**551.20**

Called On
Called by
Aug 13, 2024
On the Border
Approved On
Approved by
Sep 25, 2024
Name: On the Border
UserID: o00128@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

WON'T FLUSH
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

286130426
Tracking

0 Days 5 Hrs
Age

Sep 25, 2024 14:15 CST
Updated

Aug 13, 2024 13:25 CST
Scheduled

Aug 13, 2024 13:25 CST
Orig. ETA

On the Border
Aug 13, 2024 09:25 CST
Created by

Aug 13, 2024 15:02 CST
Work Date

600.00 USD
NTE

676860183x
Closing Authorization

dashboard2844
Source

00128 (- 5101)
Burleson
13005 South Freeway
Burleson, TX 76028, US
682-888-5066
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Won't Flush / Urinal on the left wont flush

Invoice Text Men's urinal on left replaced diaphragm and handle sensor.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (11)** System Created (**11**) User Created (**0**)

All Notes

11 Sep 25, 2024 14:15 CST Created By **On the Border** On the Border

Invoice #: 39190. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Sep 25, 2024. Invoice Date: Sep 23, 2024. Invoice Amount: USD 551.20. Comments:

Scheduled **Aug 13, 2024 13:25 CST**

10 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00128@ontheborder.com

9 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00128@ontheborder.com

8 Sep 23, 2024 10:52 CST

Created By **Howard Scarborough**

Attachment 'INV_39190.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 13, 2024 13:25 CST**

7 Aug 18, 2024 02:19 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

6 Aug 13, 2024 15:02 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 13, 2024 13:25 CST**

5 Aug 13, 2024 13:23 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 13, 2024 13:25 CST**

4 Aug 13, 2024 09:36 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 13, 2024 13:25 CST**

3 Aug 13, 2024 09:36 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 13, 2024 13:25 CST**

2 Aug 13, 2024 09:25 CST — Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;jason.sinclair@ontheborder.com;josh.kile@ontheborder.com.

Scheduled **Aug 13, 2024 13:25 CST**

1 Aug 13, 2024 09:25 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 13, 2024 13:25 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39190.pdf

Sep 23, 2024 10:52 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/23/2024	39732

Bill To
On the Border 13005 S. Freeway Burleson, TX 76028

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	293798988	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Made repair on 3/4" copper hot water line above telephone board in water heater room. Ran cable through floor drain by manager's office door and cleared.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Equipment	Torch	20.00	20.00T
1	Material	Material	36.21	36.21T
3.5	Labor	Labor Plumber	115.00	402.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	46.92

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $615.63

Balance Due $615.63

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

293798988
Tracking

0 Days 22 Hrs
Age

Nov 06, 2024 12:09 CST
Updated

Oct 23, 2024 16:35 CST
Scheduled

Oct 23, 2024 16:35 CST
Orig. ETA

On the Border
Oct 23, 2024 12:35 CST
Created by

Oct 24, 2024 11:17 CST
Work Date

1,000.00 USD
NTE

680857553x
Closing Authorization

dashboard2844
Source

00128 (- 5101)
Burleson
13005 South Freeway
Burleson, TX 76028, US
682-888-5066
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / I dont know if it is the hot water heat er, but we have a leak from a pipe in the mechanical room spraying all over the electronics.

Invoice Text Made repair on 3/4" copper hot water line above telephone board in water heater room. Ran cable thro ugh floor drain by manager's office door and cleared.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39732

CLIENT RATES

Labor	**Amount**
Labor	402.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	36.21

Freight	Amount
Amount	55.00

Sub Total	**568.71**

Tax (8.2500%)	Amount
Total Tax	**46.92**

Total (USD)	**615.63**

Called On
Called by
Oct 23, 2024
On the Border
Approved On
Approved by
Nov 6, 2024
Name: Josh Kile - Area Director
UserID: josh.kile@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

293798988
Tracking

0 Days 22 Hrs
Age

Nov 06, 2024 12:09 CST
Updated

Oct 23, 2024 16:35 CST
Scheduled

Oct 23, 2024 16:35 CST
Orig. ETA

On the Border
Oct 23, 2024 12:35 CST
Created by

Oct 24, 2024 11:17 CST
Work Date

1,000.00 USD
NTE

680857553x
Closing Authorization

dashboard2844
Source

00128 (- 5101)
Burleson
13005 South Freeway
Burleson, TX 76028, US
682-888-5066
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / I dont know if it is the hot water heat er, but we have a leak from a pipe in the mechanical room spraying all over the electronics.

Invoice Text Made repair on 3/4" copper hot water line above telephone board in water heater room. Ran cable thro ugh floor drain by manager's office door and cleared.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (20)** | System Created (**19**) | User Created (**1**)

All Notes

20 Nov 06, 2024 12:08 CST

Created By **Josh Kile - Area Director** On the Border

Invoice #: 39732. Invoice Edited: status changed from OPEN to APPROVED by Josh Kile - Area Director on Nov 06, 2024. Invoice Date: Oct 28, 2024. Invoice Amount: USD 615.63. Comments:

Scheduled **Oct 23, 2024 16:35 CST**

19 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

18 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

17 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

16 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00128@ontheborder.com

15 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00128@ontheborder.com

14 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00128@ontheborder.com

13 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00128@ontheborder.com

12 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00128@ontheborder.com

11 Oct 28, 2024 09:14 CST

Created By **Howard Scarborough**

Attachment 'INV_39732.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 23, 2024 16:35 CST**

10 Oct 28, 2024 02:05 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

9 Oct 24, 2024 11:17 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 23, 2024 16:35 CST**

8 Oct 24, 2024 08:03 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 23, 2024 16:35 CST**

7 Oct 23, 2024 14:11 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Oct 23, 2024 16:35 CST**

6	Oct 23, 2024 13:20 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 23, 2024 16:35 CST**
5	Oct 23, 2024 12:42 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 23, 2024 16:35 CST**
4	Oct 23, 2024 12:42 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 23, 2024 16:35 CST**
3	Oct 23, 2024 12:40 CST	Created By **Keith Wheaton - VP of Construction & Facilities** On the Border can you please provide a photo of the pipe that is leaking. Also, can you shield the electronics from getting wet? Scheduled **Oct 23, 2024 16:35 CST** o00128@ontheborder.com, josh.kile@ontheborder.com, keith.wheaton@ontheborder.com, chris@ontheborder.com
2	Oct 23, 2024 12:35 CST	Created By **On the Border** Service Request has been copied to josh.kile@ontheborder.com;michele.campbell@ontheborder.com;keith.wheaton@ontheborder.com;chris@ontheborder.com. Scheduled **Oct 23, 2024 16:35 CST**
1	Oct 23, 2024 12:35 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE. Scheduled **Oct 23, 2024 16:35 CST**

Upload Attachments

Drag and Drop here

or

Browse Files

Download 1 Attachment

INV_39732.pdf

Oct 28, 2024 09:14 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 350 E FM 1382 Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		0.00
08/05/2022	INV #33215. Due 09/04/2022. --- Hydro jett parking lot drain and found line broken (or line is a french drain only). --- Equipment, 1 @ $150.00 = 150.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Cedar Hill @ 8.25% = 32.38	424.88	424.88
08/17/2022	INV #33362. Due 09/16/2022. --- Hydro jett incoming and outgoing grease line. --- Equipment, 1 @ $150.00 = 150.00 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Cedar Hill @ 8.25% = 36.71	481.71	906.59
08/24/2022	INV #33374. Due 09/23/2022. --- Two drains on cook line by back door clogged. Found both drains with odor-stop drain inserts causing stoppage. Removed inserts and cleaned, gave to manager in case odor gets overwhelming. Augered and cabled drains to ensure clearance. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 19.39	254.39	1,160.98

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
350 E FM 1382
Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
09/17/2022	INV #33591. Due 10/17/2022. --- Ran cable through floor sink at dish pit dump sink and cleared approximately 7' in. Cleared all drains in dish pit and serve line. Floor sink in bar area grate under jockey box leg had to cut corner of grate out to clear trash from strainer. Floor drain at back door ran machine down and cleared just past p-trap. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $135.00 = 135.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 20.21	265.21	1,426.19
09/19/2022	PMT #154193.	-481.71	944.48
09/19/2022	PMT #153974.	-424.88	519.60
09/22/2022	INV #33563. Due 10/22/2022. --- Found right men's urinal not coming on and sensor not working. Replaced batteries and allowed sensor to calibrate surroundings. Urinal came on. Flushed several times to test, operation normal. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 14.85	194.85	714.45
09/27/2022	INV #33606. Due 10/27/2022. -- Dock drain stopped up, cleaned trash from strainer and it is draining fine now. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 14.85	194.85	909.30
10/19/2022	INV #33848. Due 11/18/2022. --- Ran 3/4" black steel gas pipe to three outdoor patio heaters. Installed gas flex lines and pressurized. Soap tested to check for leaks. --- Material, 1 @ $81.77 = 81.77 --- Labor, 4.5 @ $105.00 = 472.50 --- Tax: Cedar Hill @ 8.25% = 45.73	600.00	1,509.30

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 350 E FM 1382 Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
10/27/2022	PMT #155359.	-254.39	1,254.91
11/03/2022	INV #33193. Due 12/03/2022. --- Women's left toilet keeps running, replaced flapper. --- Material, 1 @ $15.63 = 15.63 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 16.14	211.77	1,466.68
11/09/2022	INV #34007. Due 12/09/2022. --- Ran hand auger through four drains to remove debris then ran cable through same drains to clear line. Drain at grill by back door, drain at back door, dump floor sink, and floor drain under table by dump. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 28.05	368.05	1,834.73
11/18/2022	PMT #100539.	-194.85	1,639.88
11/23/2022	PMT #100816.	-194.85	1,445.03
11/23/2022	PMT #100816.	-265.21	1,179.82
12/05/2022	INV #33203. Due 01/04/2023. --- Faucet loose at bar three compartment sink, tightened nuts underneath on faucet. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 14.85	194.85	1,374.67
12/28/2022	PMT #101843.	-368.05	1,006.62
12/28/2022	PMT #101843.	-211.77	794.85

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
350 E FM 1382
Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
12/28/2022	INV #34356. Due 01/27/2023. --- Cabled floor sink drain at dump sink on dish return table and cleared blockage. Ran water behind cable to check clearance, operation normal. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 16.91	221.91	1,016.76
01/09/2023	INV #34461. Due 02/08/2023. --- Dish machine drain clogged, ran cable and drain opener through line and cleared. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $29.00 = 29.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 20.13	264.13	1,280.89
02/07/2023	INV #35083. Due 03/09/2023. --- Cabled floor sink drain in front of dish return table under dump sink and cleared blockage. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 19.90	261.15	1,542.04
02/16/2023	INV #34788. Due 03/18/2023. --- Floor sink at dump sink stopped up, ran cable down line. Riser and p-trap full of food, cleared and is draining great now. Installed 3" dome lock. --- Material, 1 @ $65.84 = 65.84 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 20.28	266.12	1,808.16
03/10/2023	PMT #103888.	-600.00	1,208.16

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
350 E FM 1382
Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
03/10/2023	PMT #103888.	-221.91	986.25
03/10/2023	PMT #103888.	-194.85	791.40
03/10/2023	PMT #103888.	-264.13	527.27
03/13/2023	INV #34749. Due 04/12/2023.	448.50	975.77
	--- 3/10 - Mop sink faucet spraying, replaced vacuum breaker. Also replaced missing screw at bracket for pre-rinse nozzle. 3/13 - Installed new wall bracket for pre-rinse faucet by dishwasher, old one not holding. (Billed as continuation of previous visit) --- Material, 1 @ $129.32 = 129.32 --- Labor, 1 @ $105.00 = 105.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 34.18		
04/15/2023	PMT #105219.	-527.27	448.50
04/25/2023	INV #35457. Due 05/25/2023.	600.00	1,048.50
	--- Removed broken sensor handle faucet in men's lavatory sink, installed manual single handle faucet with tempering valve. --- Material, 1 @ $226.77 = 226.77 --- Labor, 1.5 @ $105.00 = 157.50 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Cedar Hill @ 8.25% = 45.73		
05/12/2023	PMT #106097.	-448.50	600.00
06/26/2023	INV #35942. Due 07/26/2023.	212.16	812.16
	--- Wye splitter on mop sink handles broken, replaced with new. Working fine now. --- Material, 1 @ $15.99 = 15.99 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 16.17		
07/31/2023	PMT #108620.	-600.00	212.16

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 350 E FM 1382 Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
09/08/2023	PMT #109626.	-212.16	0.00
10/05/2023	INV #36688. Due 11/04/2023. --- Floor drain stoppages, ran two floor drains on cook line and cleared. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 18.56	243.56	243.56
11/03/2023	INV #36768. Due 12/03/2023. --- Cabled floor sink drain under shelf in corner serving three compartment sink and cleared blockage. Installed strainer to prevent large items from going in. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $9.69 = 9.69 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 26.48	347.42	590.98
12/01/2023	INV #36999. Due 12/31/2023. --- Ran new 1" drain line from trough to floor sink drain underneath dish machine. Anchored drain line to table leg and cross braces under machine to prevent damage. --- Bid Work, 1 @ $1,102.59 = 1,102.59 --- Tax: Cedar Hill @ 8.25% = 90.96	1,193.55	1,784.53
01/29/2024	INV #37536. Due 02/28/2024. --- Repaired leak at pre-rinse at dish sink, no parts needed. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, I @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 15.68	205.68	1,990.21
02/13/2024	PMT #113484.	-347.42	1,642.79
03/08/2024	PMT #114233.	-1,193.55	449.24
04/26/2024	PMT #115766.	-205.68	243.56

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
350 E FM 1382
Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
05/09/2024	INV #38259. Due 06/08/2024. --- Women's ADA toilet not flushing. On arrival checked out toilet and could not find any issues at this time. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 15.68	205.68	449.24
05/31/2024	INV #38712. Due 06/30/2024. --- Bar area three compartment sink that drains into floor drain stopped up. Ran cable through drain and removed a rag and straws. Drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 18.56	243.56	692.80
06/17/2024	INV #38668. Due 07/17/2024. --- Augered women's ADA toilet and cleared blockage. Removed brown paper towels from men's ADA toilet. Augered toilet and pulled back to-go packaged plastic ware. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge $65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 17.33	227.33	920.13
07/03/2024	PMT #117240.	-243.56	676.57
08/02/2024	PMT #118331.	-205.68	470.89

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border
350 E FM 1382
Cedar Hill, TX 75104

Amount Due	Amount Enc.
$730.68	

Date	Transaction	Amount	Balance
08/12/2024	INV #39187. Due 09/11/2024. --- Floor sink under dish dump sink ran cable through drain and cleared. Blockage found food and straw in line. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 18.56	243.56	714.45
09/19/2024	PMT #119043.	-243.56	470.89
10/01/2024	INV #39550. Due 10/31/2024. --- Cabled trough floor sink on left by clean pan rack, something was stuck in p-trap. Cleared and draining well now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 18.56	243.56	714.45
10/21/2024	PMT #119249.	-227.33	487.12
12/13/2024	INV #40218. Due 01/12/2025. --- Drain stopped up at dish area, ran cable through floor drain at dump sink and cleared grease clog. Draining well now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Cedar Hill @ 8.25% = 18.56	243.56	730.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	730.68	$730.68

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/12/2024	39187

Bill To
On The Border 350 E FM 1382 Cedar Hill, TX 75104

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	285961524	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Floor sink under dish dump sink ran cable through drain and cleared. Blockage found food and straw in line.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

285961524
Tracking

1 Days 20 Hrs
Age

Oct 17, 2024 23:11 CST
Updated

Aug 12, 2024 13:37 CST
Scheduled

Aug 12, 2024 13:37 CST
Orig. ETA

On the Border
Aug 10, 2024 13:37 CST
Created by

Aug 12, 2024 10:02 CST
Work Date

600.00 USD
NTE

676746016x
Closing Authorization

dashboard2844
Source

00253 (- 5114)
Cedar Hill
350 E. FM 1382
Cedar Hill, TX 75104, US
469-382-9197
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / Drain in kitchen by dish pit in backed up and over flowing and has a oder

Invoice Text Floor sink under dish dump sink ran cable through drain and cleared. Blockage found food and straw in l ine.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39187

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Freight	**Amount**
Amount	35.00

Sub Total	**225.00**
Tax (8.2500%)	**Amount**
Total Tax	**18.56**
Total (USD)	**243.56**

Called On
Called by
Aug 10, 2024
On the Border
Approved On
Approved by
Oct 18, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

285961524
Tracking

1 Days 20 Hrs
Age

Oct 17, 2024 23:11 CST
Updated

Aug 12, 2024 13:37 CST
Scheduled

Aug 12, 2024 13:37 CST
Orig. ETA

On the Border
Aug 10, 2024 13:37 CST
Created by

Aug 12, 2024 10:02 CST
Work Date

600.00 USD
NTE

676746016x
Closing Authorization

dashboard2844
Source

00253 (- 5114)
Cedar Hill
350 E. FM 1382
Cedar Hill, TX 75104, US
469-382-9197
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / Drain in kitchen by dish pit in backed up and over flowing and has a oder

Invoice Text Floor sink under dish dump sink ran cable through drain and cleared. Blockage found food and straw in l ine.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (65)** System Created (**65**) User Created (**0**)

All Notes

65 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

64 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

63 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

62 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

61 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

60 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

59 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

58 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

57 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

56 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

55 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

54 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

53 Oct 05, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

52 Oct 04, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com

51	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
50	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
49	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
48	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
47	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
46	Sep 28, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
45	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com

44 Sep 26, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

43 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

42 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

41 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

40 Sep 22, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

39 Sep 21, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

38 Sep 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

keith.wheaton@ontheborder.com

37	Sep 19, 2024 23:13 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
36	Sep 18, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
35	Sep 17, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
34	Sep 16, 2024 23:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
33	Sep 15, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
32	Sep 14, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
31	Sep 13, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com

30	Sep 12, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
29	Sep 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
28	Sep 10, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
27	Sep 09, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
26	Sep 08, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
25	Sep 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
24	Sep 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com

23	Sep 05, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
22	Sep 04, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
21	Sep 03, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
20	Sep 02, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
19	Sep 01, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
18	Aug 31, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent keith.wheaton@ontheborder.com
17	Aug 29, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com

16	Aug 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Aug 27, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Aug 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
13	Aug 25, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
12	Aug 23, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00253@ontheborder.com
11	Aug 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00253@ontheborder.com
10	Aug 21, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00253@ontheborder.com

9	Aug 20, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00253@ontheborder.com
8	Aug 19, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00253@ontheborder.com
7	Aug 19, 2024 09:08 CST	Created By **Howard Scarborough** Attachment 'INV_39187.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 12, 2024 13:37 CST**
6	Aug 16, 2024 02:11 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Aug 12, 2024 10:02 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 12, 2024 13:37 CST**
4	Aug 12, 2024 08:29 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 12, 2024 13:37 CST**
3	Aug 12, 2024 07:02 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 12, 2024 13:37 CST**

2 Aug 12, 2024 07:02 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 12, 2024 13:37 CST**

1 Aug 10, 2024 13:37 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 12, 2024 13:37 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39187.pdf

Aug 19, 2024 09:08 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/13/2024	40218

Bill To
On The Border 350 E FM 1382 Cedar Hill, TX 75104

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	298371298	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Drain stopped up at dish area, ran cable through floor drain at dump sink and cleared grease clog. Draining well now.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

298371298
Tracking

2 Days 23 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Dec 13, 2024 16:11 CST
Scheduled

Dec 13, 2024 16:11 CST
Orig. ETA

On the Border Phone# 94 06424425
Caller

On the Border
Dec 13, 2024 12:12 CST
Created by

Dec 16, 2024 12:03 CST
Work Date

600.00 USD
NTE

683674693x
Closing Authorization

Mobile SC 2412.1 i
Source

00253 (- 5114)
Cedar Hill
350 E. FM 1382
Cedar Hill, TX 75104, US
469-382-9197
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / Drain in dish by dump sink

Invoice Text Drain stopped up at dish area, ran cable through floor drain at dump sink and cleared grease clog. Drain ing well now.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40218

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	35.00

Sub Total	**225.00**

Tax (8.2500%)	Amount
Total Tax	**18.56**

Total (USD)	**243.56**

Called On
Called by
Dec 13, 2024
On the Border Phone# 9406424425
Approved On
Approved by
Jan 15, 2025
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

298371298
Tracking

2 Days 23 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Dec 13, 2024 16:11 CST
Scheduled

Dec 13, 2024 16:11 CST
Orig. ETA

On the Border Phone# 94 06424425
Caller

On the Border
Dec 13, 2024 12:12 CST
Created by

Dec 16, 2024 12:03 CST
Work Date

600.00 USD
NTE

683674693x
Closing Authorization

Mobile SC 2412.1 i
Source

00253 (- 5114)
Cedar Hill
350 E. FM 1382
Cedar Hill, TX 75104, US
469-382-9197
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / Drain in dish by dump sink

Invoice Text Drain stopped up at dish area, ran cable through floor drain at dump sink and cleared grease clog. Draining well now.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (18)** System Created (**18**) User Created (**0**)

All Notes

18 Jan 15, 2025 08:57 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice # 40218. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Jan 15, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 243.56. Comments:

Scheduled **Dec 13, 2024 16:11 CST**

17 Jan 14, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

16 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

15 Jan 11, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00253@ontheborder.com

14 Jan 10, 2025 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

13 Jan 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

12 Jan 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

11 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

10 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

9 Jan 06, 2025 15:03 CST

Created By **Howard Scarborough**

Attachment 'INV_40218.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Dec 13, 2024 16:11 CST**

8 Dec 20, 2024 02:22 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Dec 16, 2024 12:03 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Dec 13, 2024 16:11 CST**

6 Dec 16, 2024 10:04 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Dec 13, 2024 16:11 CST**

5 Dec 13, 2024 16:32 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Dec 13, 2024 16:11 CST**

keith.wheaton@ontheborder.com, datwan.lewis@ontheborder.com, o00253@ontheborder.com, chris@ontheborder.com

4 Dec 13, 2024 12:20 CST Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Dec 13, 2024 16:11 CST**

3 Dec 13, 2024 12:20 CST Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 13, 2024 16:11 CST**

2 Dec 13, 2024 12:12 CST Created By **On the Border**

Service Request has been copied to datwan.lewis@ontheborder.com;michele.campbell@ontheborder.com;keith.wheaton@ontheborder.com;chris@ontheborder.com.

Scheduled **Dec 13, 2024 16:11 CST**

1 Dec 13, 2024 12:12 CST Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 13, 2024 16:11 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40218.pdf

Jan 06, 2025 15:03 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/1/2024	39550

Bill To	Ship To
On The Border 350 E FM 1382 Cedar Hill, TX 75104	

Rep	Terms	P.O. Number	
DW	Net 30	291207605	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled trough floor sink on left by clean pan rack, something was stuck in p-trap. Cleared and draining well now.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291207605
Tracking

1 Days 15 Hrs
Age

Oct 29, 2024 10:54 CST
Updated

Sep 30, 2024 19:49 CST
Scheduled

Sep 30, 2024 19:49 CST
Orig. ETA

On the Border Phone# 46 93829197
Caller

On the Border
Sep 29, 2024 19:49 CST
Created by

Oct 01, 2024 11:35 CST
Work Date

600.00 USD
NTE

679562766x
Closing Authorization

Mobile SC 2409.1.1 i
Source

00253 (- 5114)
Cedar Hill
350 E. FM 1382
Cedar Hill, TX 75104, US
469-382-9197
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / Floor drain in front of dish room is not drainingg

Invoice Text Cabled trough floor sink on left by clean pan rack, something was stuck in p-trap. Cleared and draining w ell now.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39550

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	35.00

Sub Total **225.00**

Tax (8.2500%)	Amount
Total Tax	18.56

Total (USD) **243.56**

Called On
Called by
Sep 29, 2024
On the Border Phone# 4693829197
Approved On
Approved by
Oct 29, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291207605
Tracking

1 Days 15 Hrs
Age

Oct 29, 2024 10:54 CST
Updated

Sep 30, 2024 19:49 CST
Scheduled

Sep 30, 2024 19:49 CST
Orig. ETA

On the Border Phone# 46 93829197
Caller

On the Border
Sep 29, 2024 19:49 CST
Created by

Oct 01, 2024 11:35 CST
Work Date

600.00 USD
NTE

679562766x
Closing Authorization

Mobile SC 2409.1.1 i
Source

00253 (- 5114)
Cedar Hill
350 E. FM 1382
Cedar Hill, TX 75104, US
469-382-9197
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / Floor drain in front of dish room is not drainingg

Invoice Text Cabled trough floor sink on left by clean pan rack, something was stuck in p-trap. Cleared and draining w ell now.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (15)** System Created (**15**) User Created (**0**)

All Notes

15 Oct 29, 2024 10:54 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice #: 39550. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Oct 29, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 243.56. Comments:

Scheduled **Sep 30, 2024 19:49 CST**

14 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

13 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00253@ontheborder.com

12 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

11 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

10 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

9 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00253@ontheborder.com

8	Oct 22, 2024 11:24 CST	Created By **Howard Scarborough** Attachment 'INV_39550.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Sep 30, 2024 19:49 CST**
7	Oct 04, 2024 19:56 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Sep 30, 2024 19:49 CST**
6	Oct 04, 2024 19:56 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Sep 30, 2024 19:49 CST**
5	Oct 01, 2024 11:35 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 30, 2024 19:49 CST**
4	Oct 01, 2024 11:04 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 30, 2024 19:49 CST**
3	Sep 30, 2024 07:05 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 30, 2024 19:49 CST**
2	Sep 30, 2024 07:05 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 30, 2024 19:49 CST**

1 Sep 29, 2024 19:49 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 30, 2024 19:49 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39550.pdf

Oct 22, 2024 11:24 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		981.24
11/16/2020	PMT #129729.	-381.31	599.93
11/24/2020	INV #27941. Due 12/24/2020.	280.40	880.33
	--- Floor sinks and floor drain in prep area clogged, ran three compartment floor sink and all three cleared. Hand wash sink at right end of three compartment sink stopped up and p-trap bad, ran sink drain arm to clear and replaced p-trap and flanged tailpiece. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $22.03 = 22.03 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 21.37		
01/19/2021	PMT #132000.	-280.40	599.93
06/28/2021	INV #29743. Due 07/28/2021.	203.51	803.44
	--- Two drains on cook line stopped up, ran one and both cleared. Worked line several times to ensure clearance, draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 15.51		
07/12/2021	PMT #138372.	-599.93	203.51
07/30/2021	PMT #139164.	-203.51	0.00
08/25/2021	INV #30135. Due 09/24/2021.	203.51	203.51
	--- Ran cable down through floor drain by back inside door. Blockage found was food and grease, drain is now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 15.51		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 2829 S. I-35 Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
09/21/2021	INV #30425. Due 10/21/2021. --- Men's left sink drain came apart, tightened strainer to bowl and installed a new chrome brass nut and gasket to seal. --- Material, 1 @ $4.31 = 4.31 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 13.80	181.11	384.62
09/27/2021	PMT #141271.	-203.51	181.11
09/30/2021	INV #30464. Due 10/30/2021. --- Cabled floor drain in front of cooler and floor sink drain lines several times back and forth with water to get drains running again. Ran hose through both to check clearance. Cabled hand sink drain by fry station and cleared blockage. Ran hose through drain to check clearance, operation normal. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 27.64	362.64	543.75
10/04/2021	INV #30467. Due 11/03/2021. --- Replaced right bowl rotary drain on three compartment sink against the back wall. Replaced junior drain and installed p-trap and tailpiece to hand wash sink across from fryer. --- Material, 1 @ $153.60 = 153.60 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 34.20	448.80	992.55
10/20/2021	INV #30604. Due 11/19/2021. --- Installed elbow to ice bin drain and ran line over to floor sink drain underneath. Operation normal. --- Material, 1 @ $4.57 = 4.57 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 13.82	181.39	1,173.94
10/27/2021	PMT #142339.	-181.11	992.83

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
11/09/2021	PMT #142942.	-362.64	630.19
11/09/2021	PMT #142942.	-448.80	181.39
11/15/2021	INV #30785. Due 12/15/2021.	422.92	604.31
	--- Shut off water and replaced screwdriver stop kit to right urinal. Rebuilt right urinal flushometer valve. Turned water on and checked. Replaced hot stem on hand wash sink across from dish return table. --- Material, 1 @ $178.69 = 178.69 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Denton @ 8.25% = 32.23		
12/13/2021	PMT #144203.	-181.39	422.92
12/20/2021	PMT #144481.	-422.92	0.00
05/13/2022	INV #32380. Due 06/12/2022.	339.26	339.26
	--- Ran small machine in left hand urinal then acid treated urinal. Ran machine again and treated a second time. Draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $120.40 = 120.40 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Denton @ 8.25% = 25.86		
06/17/2022	INV #32628. Due 07/17/2022.	342.48	681.74
	--- Northwest bar faucet not shutting off 100% and also had a cracked 1 1/2" copper drain line. Removed bad hot/cold seals and replaced with new seals and new hot/cold handles. Cut out and replaced leaking section on same sink. --- Material, 1 @ $45.38 = 45.38 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 26.10		
06/22/2022	PMT #150722.	-339.26	342.48

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 2829 S. I-35 Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
08/05/2022	INV #32972. Due 09/04/2022. --- Men's restroom ADA water closet continuously running, rebuilt flush valve. --- Material, 1 @ $69.05 = 69.05 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 20.55	269.60	612.08
08/12/2022	PMT #152684.	-342.48	269.60
08/30/2022	INV #33444. Due 09/29/2022. --- Pulled far left women's toilet that was loose. Repaired corroded toilet flange and installed new wax ring and bolts. Reset toilet and replaced vacuum breaker. Unclogged women's ADA toilet and replaced 1.6 gallon per flush diaphragm. Replaced single prep sink drain that rotted out with pvc. --- Material, 1 @ $67.24 = 67.24 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 37.72	494.96	764.56
10/04/2022	INV #33728. Due 11/03/2022. --- Pot filler T&S faucet leaking on hot side mounting gasket at wall. Shut down hot water and removed old gasket, installed new. Urinal on left not flushing, replaced diaphragm vacuum breaker and o-ring. --- Material, 1 @ $48.23 = 48.23 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 20.99	275.47	1,040.03
10/11/2022	PMT #154791.	-269.60	770.43

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
11/09/2022	INV #33950. Due 12/09/2022. --- Right urinal clogged. Used shop vac to suck out bubble gum out of p-trap and applied one quart of acid treatment to let sit for an hour. Ran cable down dipper well floor sink that was clogged. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $30.10 = 30.10 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 22.39	293.74	1,064.17
11/18/2022	PMT #100539.	-494.96	569.21
11/18/2022	PMT #100539.	-275.47	293.74
12/28/2022	PMT #101843.	-293.74	0.00
03/14/2023	INV #35005. Due 04/13/2023. --- Pulled flame rod and found water up to the top of opening. Water heater leaking internally. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 14.85	194.85	194.85
03/22/2023	INV #35152. Due 04/21/2023. --- Women's middle toilet replaced diaphragm, toilet now flushes. Pre-rinse sink replaced waste drain. --- Material, 1 @ $149.88 = 149.88 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 29.38	385.51	580.36

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
04/03/2023	INV #35256. Due 05/03/2023. --- Drain on back dock by dumpster clogged. Ran sewer machine cable down drain line multiple times pulling back plastic and grime build up. Blockage cleared. Scraped grim off of strainer ribs. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 17.74	232.74	813.10
05/02/2023	PMT #105769.	-194.85	618.25
05/12/2023	PMT #106097.	-385.51	232.74
05/19/2023	PMT #106411.	-232.74	0.00
05/19/2023	INV #35753. Due 06/18/2023. --- Replaced existing tank water heaters with four new Navien 240A tankless water heaters. --- Bid Work, 1 @ $17,500.00 = 17,500.00 --- Tax: Denton @ 8.25% = 1,443.75	18,943.75	18,943.75
05/26/2023	INV #35554. Due 06/25/2023. --- 5/24 - Repaired flushometer valve in women's restroom first stall. 5/26 - Returned to shut off water and replace valve stems to angle stops serving hand sink on dividing wall prep side on corner. Turned water back on and replaced hot and cold stems to hand wash sink. --- Material, 1 @ $216.77 = 216.77 --- Labor, 1 @ $105.00 = 105.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 45.73	600.00	19,543.75
07/24/2023	PMT #108404.	-18,943.75	600.00
07/31/2023	PMT #108620.	-600.00	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
08/10/2023	INV #36243. Due 09/09/2023. --- Replaced junior drain and waste piping underneath to hand wash sink across from dish machine. --- Material, 1 @ $34.46 = 34.46 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 22.02	288.98	288.98
09/07/2023	INV #36282. Due 10/07/2023. --- Drain leak search in common wall between men's and women's lavatories: Accessed through tile wall to find a 4" pvc test tee that had hole in the plug. Removed plug and extended out of wall to provide an available cleanout point. --- Material, 1 @ $37.78 = 37.78 --- Labor, 4 @ $105.00 = 420.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 43.95	576.73	865.71
09/27/2023	INV #36572. Due 10/27/2023. --- Took off panels under jockey box sink to expose drain manifold, found right and right center drains not connected and had come loose draining water into bar cavity. Manifold alignment not correct but with effort managed to reconnected, if it snaps apart again manifold replacement will be needed. --- Material, 1 @ $33.56 = 33.56 --- Labor, 3.5 @ $105.00 = 367.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 39.27	515.33	1,381.04

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
10/16/2023	INV #36845. Due 11/15/2023. --- Left men's urinal constantly running. Replaced urinal diaphragm and rebuilt leaky handle. --- Material, 1 @ $49.48 = 49.48 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 22.13	290.36	1,671.40
11/17/2023	INV #36828. Due 12/17/2023. --- Replaced vacuum breaker in middle stall sloan valve, women's restroom. --- Material, 1 @ $10.85 = 10.85 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 16.57	217.42	1,888.82
11/29/2023	INV #37120. Due 12/29/2023. --- Replaced diaphragm and vacuum breaker on men's right toilet and on right urinal. --- Material, 1 @ $57.56 = 57.56 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 20.42	267.98	2,156.80
01/08/2024	PMT #112551.	-576.73	1,580.07
01/08/2024	PMT #112551.	-288.98	1,291.09
01/18/2024	INV #37476. Due 02/17/2024. --- Gas smell in mechanical room: Soaped up all gas fittings, found gas flex connector bottom but on first heater on right loose. Tightened and retested, no further leaks. --- Labor $0.00 --- Tax: Denton @ 8.25% = 0.00	0.00	1,291.09
02/13/2024	PMT #113484.	-267.98	1,023.11
02/13/2024	PMT #113484.	-217.42	805.69

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2829 S. I-35
Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
03/29/2024	INV #38169. Due 04/28/2024. --- Replaced tailpiece on server sink faucet. Rebuilt spout on three compartment prep sink left faucet. Replaced seal in prep sprayer at dish machine. Replaced diaphragm in women's ADA toilet. --- Material, 1 @ $45.64 = 45.64 --- Labor, 2.75 @ $115.00 = 316.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 36.04	472.93	1,278.62
04/11/2024	INV #38116. Due 05/11/2024. --- Replaced hose bib next to ice machine that was broken. Killed old exterior faucet and installed new frost proof hose bib through existing box and installed tempering valve so hot and cold water can be adjusted. --- Material, 1 @ $272.39 = 272.39 --- Labor, 5 @ $115.00 = 575.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 76.10	998.49	2,277.11
05/09/2024	INV #38319. Due 06/08/2024. --- Repaired hot well drain and installed new valve. Returned next morning and ran line to floor drain. Anchored drain to underneath counter. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $69.00 = 69.00 --- Labor, 3.75 @ $115.00 = 431.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 48.70	638.95	2,916.06
07/03/2024	PMT #117240.	-515.33	2,400.73
07/03/2024	PMT #117240.	-290.36	2,110.37
07/03/2024	PMT #117240.	-472.93	1,637.44

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 2829 S. I-35 Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
08/13/2024	INV #39175. Due 09/12/2024. --- Repaired ice machine drain pipe that was leaking. Replaced pre-rinse sprayer faucet, riser, and T&S pre-rinse faucet. --- Bid Work, 1 @ $1,161.77 = 1,161.77 --- Tax: Denton @ 8.25% = 95.85	1,257.62	2,895.06
10/08/2024	INV #39658. Due 11/07/2024. --- Men's right urinal clogged, acid treated both urinals and removed tobacco pouches and gum out of right urinal. --- Material, 1 @ $62.00 = 62.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 20.79	272.79	3,167.85
10/18/2024	INV #39762. Due 11/17/2024. --- Replaced diaphragm, vacuum breaker, and o-ring on women's middle stall toilet. --- Material, 1 @ $35.70 = 35.70 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 18.62	244.32	3,412.17
10/21/2024	PMT #119249.	-998.49	2,413.68
10/21/2024	PMT #119249.	-638.95	1,774.73
10/28/2024	INV #39778. Due 11/27/2024. --- Augered women's middle stall toilet to clear. Flush tested several times with paper, flushing well now. Replaced drain on hand sink at entry to bar area. --- Equipment, I @ $20.00 = 20.00 --- Material, 1 @ $23.57 = 23.57 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 21.64	283.96	2,058.69

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 2829 S. I-35 Denton, TX 75210

Amount Due	Amount Enc.
$2,326.61	

Date	Transaction	Amount	Balance
01/28/2025	INV #40471. Due 02/27/2025. --- Screwed riser back onto faucet body for dish sprayer and raised riser bracket at manager request. --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Denton @ 8.25% = 20.42	267.92	2,326.61

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	267.92	2,058.69	$2,326.61

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/13/2024	39175

Bill To
On the Border 2829 S. I-35 Denton, TX 75210

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	285706668	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
1	Bid Work	Repaired ice machine drain pipe that was leaking. Replaced pre-rinse sprayer faucet, riser, and T&S pre-rinse faucet. Bid Work Sales Tax	 1,161.77 8.25%	 1,161.77T 95.85

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $1,257.62

Balance Due $1,257.62

ServiceChannel®

On the Border

Proposal

DATE:	Aug 9, 2024	**PROPOSAL NUMBER:**	prp80924164856353
		RFP NUMBER:	
LOCATION:	Denton	**LOCATION NUMBER:**	00155
VENDOR NAME:	AGR Plumbing Service and Repair LLC	**TRACKING NUMBER:**	285706668
REQUESTED BY:			

PROJECT NAME & DESCRIPTION*: Completed work: Had to cut 3/4" ice maker drain and re-thread and glue pipe into position over floor sink drain.

Work to be done: Need to remove T&S prep sprayer faucet and replace due to leak on threads under counter at compression nut.

WO DESCRIPTION: KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / We have a faucet in the dish area leaking from underneath near the water connection. We also have a drain line on the ice machine possibly rusted out and the water is not making it to the floor sink

CURRENCY*: USD

COSTS INCURRED TO DATE

DESCRIPTION	TOTAL
Labor - 1.25 Hours	143.75
Material	1.25
Tax	11.96
COSTS INCURRED TO DATE TOTAL	**156.96**
SUBTOTAL	**156.96**

MATERIALS

DESCRIPTION	QTY		UNIT		PRICE		TOTAL
Material	1.00	x	each	x	539.27	=	539.27
MATERIALS TOTAL							**539.27**
SUBTOTAL							**696.23**

Are these materials new to the store or are they replacing previously existing materials? EXISTING

INSTALLATION LABOR

DESCRIPTION	TECH		HRS		RATE		TOTAL
Regular Hours	1.00	x	3.50	x	115.00	=	402.50
INSTALLATION LABOR TOTAL							**402.50**
SUBTOTAL							**1,098.73**

NON-INSTALLATION EXPENSES

DESCRIPTION	# OF TRIPS		CHARGE		TOTAL
Travel	1.00	x	75.00	=	75.00
NON-INSTALLATION EXPENSES TOTAL					**75.00**
SUBTOTAL					**1,173.73**

FREIGHT TOTAL	**0.00**
SUBTOTAL	**1,173.73**

TAX

DESCRIPTION	TOTAL
Material Sales Tax	44.49
Installation Labor Sales Tax	33.21
Non-Installation Expenses Sales Tax	6.19

TAX TOTAL	**83.89**
SUBTOTAL	**1,257.62**

ATTACHMENTS

PROPOSAL HAS NO ATTACHED FILES

SPEND BY CATEGORY

		SUBTOTAL
Costs incurred to date	**156.96**	**156.96**
Materials	**539.27**	**696.23**
Installation Labor	**402.50**	**1,098.73**
Non-Installation Expenses	**75.00**	**1,173.73**
Freight	**0.00**	**1,173.73**
Tax	**83.89**	**1,257.62**

TOTAL PROJECT COST **1,257.62**

CURRENCY **USD**

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285706668
Tracking

5 Days 17 Hrs
Age

Sep 30, 2024 11:05 CST
Updated

Aug 08, 2024 16:41 CST
Scheduled

Aug 08, 2024 16:41 CST
Orig. ETA

On the Border
Aug 07, 2024 16:43 CST
Created by

Aug 13, 2024 10:36 CST
Work Date

prp80924164856353
Proposal

1,257.62 USD
NTE

676825716x
Closing Authorization

Mobile SC 2403.2.1 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / We have a faucet in the dish area leaking from underneath near the water connection. We also have a drain line on the ice machine possibly rusted out and the water is not making it t o the floor sink

Invoice Text Repaired ice machine drain pipe that was leaking. Replaced pre-rinse sprayer faucet, riser, and T&S pre-r inse faucet. Per bid.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39175

CLIENT RATES

Labor	**Amount**
Labor	546.25
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	540.52

Sub Total	**1161.77**
Tax (8.2500%)	**Amount**
Total Tax	**95.85**
Total (USD)	**1257.62**

Called On
Called by
Aug 7, 2024
On the Border
Approved On
Approved by
Sep 30, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285706668
Tracking

5 Days 17 Hrs
Age

Sep 30, 2024 11:05 CST
Updated

Aug 08, 2024 16:41 CST
Scheduled

Aug 08, 2024 16:41 CST
Orig. ETA

On the Border
Aug 07, 2024 16:43 CST
Created by

Aug 13, 2024 10:36 CST
Work Date

prp80924164856353
Proposal

1,257.62 USD
NTE

676825716x
Closing Authorization

Mobile SC 2403.2.1 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / We have a faucet in the dish area leaking from underneath near the water connection. We also have a drain line on the ice machine possibly rusted out and the water is not making it t o the floor sink

Invoice Text Repaired ice machine drain pipe that was leaking. Replaced pre-rinse sprayer faucet, riser, and T&S pre-r inse faucet. Per bid.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (21)** System Created (**21**) User Created (**0**)

All Notes

21 Sep 30, 2024 11:04 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39175. Invoice Edited: status changed from OPEN to APPROVED by Keith Wheaton - VP of Construction & Facilities on Sep 30, 2024. Invoice Date: Sep 23, 2024. Invoice Amount: USD 1257.62. Comments:

Scheduled **Aug 08, 2024 16:41 CST**

20 Sep 29, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Sep 27, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

18 Sep 26, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

17 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

16 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

14 Sep 23, 2024 10:56 CST

Created By **Howard Scarborough**

Attachment 'INV_39175.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 08, 2024 16:41 CST**

13 Aug 18, 2024 02:19 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

12 Aug 13, 2024 10:36 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 08, 2024 16:41 CST**

11 Aug 13, 2024 08:20 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PROPOSAL APPROVED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 08, 2024 16:41 CST**

10 Aug 09, 2024 11:55 CST

Created By **Jason Sinclair - FM** On the Border

Status has been changed from **IN PROGRESS/WAITING FOR APPROVAL** to **IN PROGRESS/ PROPOSAL APPROVED**.

Scheduled **Aug 08, 2024 16:41 CST**

contactagr@tx.rr.com

9 Aug 09, 2024 11:55 CST

Created By **Jason Sinclair - FM** On the Border

NTE changed from 600.00 to 1,257.62.

Scheduled **Aug 08, 2024 16:41 CST**

contactagr@tx.rr.com

8 Aug 09, 2024 11:55 CST

Created By **Jason Sinclair - FM** On the Border

Proposal # prp80924164856353 has been approved.

Scheduled **Aug 08, 2024 16:41 CST**

contactagr@tx.rr.com

7 Aug 09, 2024 11:48 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/WAITING FOR QUOTE** to **IN PROGRESS/ WAITING FOR APPROVAL**.

Scheduled **Aug 08, 2024 16:41 CST**

jason.sinclair@ontheborder.com, michele.campbell@ontheborder.com, o00155@ontheborder .com, ricardo.gonzalez@ontheborder.com

6 Aug 09, 2024 11:48 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Proposal #prp80924164856353 has been created

Scheduled **Aug 08, 2024 16:41 CST**

jason.sinclair@ontheborder.com, michele.campbell@ontheborder.com, o00155@ontheborder .com, ricardo.gonzalez@ontheborder.com

5 Aug 08, 2024 09:47 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/WAITING FOR QUOTE**.

Scheduled **Aug 08, 2024 16:41 CST**

4 Aug 08, 2024 08:13 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 08, 2024 16:41 CST**

3 Aug 08, 2024 07:20 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 08, 2024 16:41 CST**

2	Aug 08, 2024 07:20 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 08, 2024 16:41 CST**
1	Aug 07, 2024 16:43 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 08, 2024 16:41 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39175.pdf

Sep 23, 2024 10:56 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Invoice

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Date	Invoice #
1/28/2025	40471

Bill To
On the Border 2829 S. I-35 Denton, TX 75210

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	302535089	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Screwed riser back onto faucet body for dish sprayer and raised riser bracket at manager request.		
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	20.42

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $267.92

Balance Due $267.92

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

302535089
Tracking

0 Days 3 Hrs
Age

Mar 01, 2025 09:47 CST
Updated

Jan 29, 2025 13:16 CST
Scheduled

Jan 29, 2025 13:16 CST
Orig. ETA

On the Border Phone# 94 03127000
Caller

On the Border
Jan 28, 2025 13:19 CST
Created by

Jan 28, 2025 16:48 CST
Work Date

600.00 USD
NTE

685960450x
Closing Authorization

Mobile SC 2412.2 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / Dish area spray faucet is leaking where the pipe that goes to the sprayer meets the base. This entire assembly was completely replaced in August

Invoice Text Screwed riser back onto faucet body for dish sprayer and raised riser bracket at manager request.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40471

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00

Sub Total	**247.50**
Tax (8.2500%)	**Amount**
Total Tax	**20.42**
Total (USD)	**267.92**

Called On
Called by
Jan 28, 2025
On the Border Phone# 9403127000
Approved On
Approved by
Mar 1, 2025
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

302535089
Tracking

0 Days 3 Hrs
Age

Mar 01, 2025 09:47 CST
Updated

Jan 29, 2025 13:16 CST
Scheduled

Jan 29, 2025 13:16 CST
Orig. ETA

On the Border Phone# 94 03127000
Caller

On the Border
Jan 28, 2025 13:19 CST
Created by

Jan 28, 2025 16:48 CST
Work Date

600.00 USD
NTE

685960450x
Closing Authorization

Mobile SC 2412.2 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / Dish area spray faucet is leaking where the pipe that goes to the sprayer meets the base. This entire assembly was completely replaced in August

Invoice Text Screwed riser back onto faucet body for dish sprayer and raised riser bracket at manager request.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (20)** System Created (**20**) User Created (**0**)

All Notes

20	Mar 01, 2025 09:46 CST	Created By **Ricardo Gonzalez - Area Director** On the Border Invoice #: 40471. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Mar 01, 2025. Invoice Date: Feb 19, 2025. Invoice Amount: USD 267.92. Comments: Scheduled **Jan 29, 2025 13:16 CST**
19	Feb 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
18	Feb 27, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
17	Feb 26, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
16	Feb 24, 2025 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00155@ontheborder.com
15	Feb 23, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00155@ontheborder.com
14	Feb 22, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00155@ontheborder.com

13 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

12 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

11 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

10 Feb 19, 2025 12:12 CST

Created By **Howard Scarborough**

Attachment 'INV_40471.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jan 29, 2025 13:16 CST**

9 Jan 29, 2025 19:08 CST

Created By **On the Border** On the Border

Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**.

Scheduled **Jan 29, 2025 13:16 CST**

8 Jan 29, 2025 19:08 CST

Created By **On the Border** On the Border

Review provided with the following comment "Super fast service!".

Scheduled **Jan 29, 2025 13:16 CST**

7 Jan 28, 2025 16:48 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jan 29, 2025 13:16 CST**

6	Jan 28, 2025 16:48 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jan 29, 2025 13:16 CST**
5	Jan 28, 2025 15:21 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jan 29, 2025 13:16 CST**
4	Jan 28, 2025 15:21 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jan 29, 2025 13:16 CST**
3	Jan 28, 2025 13:25 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jan 29, 2025 13:16 CST**
2	Jan 28, 2025 13:25 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jan 29, 2025 13:16 CST**
1	Jan 28, 2025 13:19 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jan 29, 2025 13:16 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40471.pdf

Feb 19, 2025 12:12 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/28/2024	39778

Bill To

On the Border
2829 S. I-35
Denton, TX 75210

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	294275847	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Augered women's middle stall toilet to clear. Flush tested several times with paper, flushing well now.		
		Replaced drain on hand sink at entry to bar area.		
1	Equipment	Auger	20.00	20.00T
1	Material	Material	23.57	23.57T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	21.64

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $283.96

Balance Due $283.96

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294275847
Tracking

0 Days 5 Hrs
Age

Dec 12, 2024 22:52 CST
Updated

Oct 29, 2024 10:56 CST
Scheduled

Oct 29, 2024 10:56 CST
Orig. ETA

On the Border
Oct 28, 2024 10:56 CST
Created by

Oct 28, 2024 16:06 CST
Work Date

600.00 USD
NTE

681050549x
Closing Authorization

Mobile SC 2403.2.1 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Back Up/Overflow / Middle ladies room stall overflows when flushing

Invoice Text Augered women's middle stall toilet to clear. Flush tested several times with paper, flushing well now. Re placed drain on hand sink at entry to bar area.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39778

CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	43.57

Sub Total	**262.32**
Tax (8.2500%)	**Amount**
Total Tax	**21.64**
Total (USD)	**283.96**

Called On
Called by
Oct 28, 2024
On the Border
Approved On
Approved by
Dec 12, 2024
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

294275847
Tracking

0 Days 5 Hrs
Age

Dec 12, 2024 22:52 CST
Updated

Oct 29, 2024 10:56 CST
Scheduled

Oct 29, 2024 10:56 CST
Orig. ETA

On the Border
Oct 28, 2024 10:56 CST
Created by

Oct 28, 2024 16:06 CST
Work Date

600.00 USD
NTE

681050549x
Closing Authorization

Mobile SC 2403.2.1 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Back Up/Overflow / Middle ladies room stall overflows when flushing

Invoice Text Augered women's middle stall toilet to clear. Flush tested several times with paper, flushing well now. Re placed drain on hand sink at entry to bar area.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (17)** System Created (**17**) User Created (**0**)

All Notes

17 Dec 12, 2024 22:52 CST

Created By **Ricardo Gonzalez - Area Director** On the Border

Invoice #: 39778. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Dec 12, 2024. Invoice Date: Dec 03, 2024. Invoice Amount: USD 283.96. Comments:

Scheduled **Oct 29, 2024 10:56 CST**

16 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

14 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

13 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00155@ontheborder.com

12 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

11 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

10 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

9 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

8 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

7 Dec 03, 2024 11:00 CST

Created By **Howard Scarborough**

Attachment 'INV_39778.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 29, 2024 10:56 CST**

6 Nov 01, 2024 02:21 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Oct 28, 2024 16:06 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 29, 2024 10:56 CST**

4 Oct 28, 2024 15:01 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 29, 2024 10:56 CST**

3 Oct 28, 2024 11:05 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Oct 29, 2024 10:56 CST**

2 Oct 28, 2024 11:05 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 29, 2024 10:56 CST**

1 Oct 28, 2024 10:56 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 29, 2024 10:56 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39778.pdf

Dec 03, 2024 11:00 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/8/2024	39658

Bill To
On the Border 2829 S. I-35 Denton, TX 75210

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	292085418	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's right urinal clogged, acid treated both urinals and removed tobacco pouches and gum out of right urinal.		
1	Material	Material	62.00	62.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	20.79

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $272.79

Balance Due $272.79

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292085418
Tracking

1 Days 0 Hrs
Age

Nov 06, 2024 07:49 CST
Updated

Oct 08, 2024 10:22 CST
Scheduled

Oct 08, 2024 10:22 CST
Orig. ETA

On the Border
Oct 07, 2024 10:23 CST
Created by

Oct 08, 2024 10:30 CST
Work Date

600.00 USD
NTE

679942563x
Closing Authorization

Mobile SC 2403.2.1 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Back Up/Overflow / Men's room urinal on the right not draining

Invoice Text Men's right urinal clogged, acid treated both urinals and removed tobacco pouches and gum out of right urinal.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39658

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	62.00

Sub Total	**252.00**
Tax (8.2500%)	**Amount**
Total Tax	**20.79**
Total (USD)	**272.79**

Called On
Called by
Oct 7, 2024
On the Border
Approved On
Approved by
Nov 6, 2024
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / URINAL

Changes may have b
work orders listed be

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292085418
Tracking

1 Days 0 Hrs
Age

Nov 06, 2024 07:49 CST
Updated

Oct 08, 2024 10:22 CST
Scheduled

Oct 08, 2024 10:22 CST
Orig. ETA

On the Border
Oct 07, 2024 10:23 CST
Created by

Oct 08, 2024 10:30 CST
Work Date

600.00 USD
NTE

679942563x
Closing Authorization

Mobile SC 2403.2.1 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Back Up/Overflow / Men's room urinal on the right not draining

Invoice Text Men's right urinal clogged, acid treated both urinals and removed tobacco pouches and gum out of right urinal.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (22)** System Created (**22**) User Created (**0**)

All Notes

22 Nov 06, 2024 07:49 CST

Created By **Ricardo Gonzalez - Area Director** On the Border

Changes may have b
work orders listed be

Invoice #: 39658. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Nov 06, 2024. Invoice Date: Oct 25, 2024. Invoice Amount: USD 272.79. Comments:

Scheduled **Oct 08, 2024 10:22 CST**

21 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

20 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

19 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

18 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

17 Nov 01, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

16 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Changes may have b
work orders listed be

Invoice automatic escalation within 24 hours alert has been sent

o00155@ontheborder.com

14 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

13 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

12 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

11 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00155@ontheborder.com

10 Oct 25, 2024 11:25 CST

Created By **Howard Scarborough**

Attachment 'INV_39658.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 08, 2024 10:22 CST**

9 Oct 08, 2024 14:58 CST

Created By **On the Border** On the Border

Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**.

Scheduled **Oct 08, 2024 10:22 CST**

8	Oct 08, 2024 14:58 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Oct 08, 2024 10:22 CST**
7	Oct 08, 2024 10:30 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 08, 2024 10:22 CST**
6	Oct 08, 2024 09:31 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/INCOMPLETE** to **IN PROGRESS/ON SITE**. Scheduled **Oct 08, 2024 10:22 CST**
5	Oct 07, 2024 11:48 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**. Scheduled **Oct 08, 2024 10:22 CST**
4	Oct 07, 2024 11:31 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 08, 2024 10:22 CST**
3	Oct 07, 2024 10:31 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 08, 2024 10:22 CST**
2	Oct 07, 2024 10:31 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 08, 2024 10:22 CST**

Changes may have b
work orders listed be

1 Oct 07, 2024 10:23 CST

Created By **On the Border**

Changes may have b

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 08, 2024 10:22 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39658.pdf

Oct 25, 2024 11:25 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/18/2024	39762

Bill To
On the Border 2829 S. I-35 Denton, TX 75210

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	292961325	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced diaphragm, vacuum breaker, and o-ring on women's middle stall toilet.		
1	Material	Material	35.70	35.70T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.62

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $244.32

Balance Due $244.32

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292961325
Tracking

0 Days 11 Hrs
Age

Nov 06, 2024 07:50 CST
Updated

Oct 18, 2024 20:45 CST
Scheduled

Oct 18, 2024 20:45 CST
Orig. ETA

On the Border Phone# 94 03127000
Caller

On the Border
Oct 17, 2024 20:47 CST
Created by

Oct 18, 2024 08:29 CST
Work Date

600.00 USD
NTE

680534134x
Closing Authorization

Mobile SC 2409.2 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Women's restroom toilet stuck continuously flushing

Invoice Text Replaced diaphragm, vacuum breaker, and o-ring on women's middle stall toilet.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39762

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	35.70

Sub Total	**225.70**

Tax (8.2500%)	Amount
Total Tax	**18.62**

Total (USD)	**244.32**

Called On
Called by
Oct 17, 2024
On the Border Phone# 9403127000
Approved On
Approved by
Nov 6, 2024
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292961325
Tracking

0 Days 11 Hrs
Age

Nov 06, 2024 07:50 CST
Updated

Oct 18, 2024 20:45 CST
Scheduled

Oct 18, 2024 20:45 CST
Orig. ETA

On the Border Phone# 94
03127000
Caller

On the Border
Oct 17, 2024 20:47 CST
Created by

Oct 18, 2024 08:29 CST
Work Date

600.00 USD
NTE

680534134x
Closing Authorization

Mobile SC 2409.2 i
Source

00155 (- 5003)
Denton
2829 S. Interstate 35E
Denton, TX 76210, US
940-312-7000
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Women's restroom toilet stuck continuously flushing

Invoice Text Replaced diaphragm, vacuum breaker, and o-ring on women's middle stall toilet.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (19)** | System Created (**19**) | User Created (**0**)

All Notes

19	Nov 06, 2024 07:50 CST	Created By **Ricardo Gonzalez - Area Director** On the Border Invoice #: 39762. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Nov 06, 2024. Invoice Date: Oct 25, 2024. Invoice Amount: USD 244.32. Comments: Scheduled **Oct 18, 2024 20:45 CST**
18	Nov 05, 2024 22:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent ricardo.gonzalez@ontheborder.com
17	Nov 04, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
16	Nov 03, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
15	Nov 02, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
14	Nov 01, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
13	Oct 31, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com

Changes may have t
work orders listed he
the

12	Oct 29, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00155@ontheborder.com	Changes may have b work orders listed he the
11	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00155@ontheborder.com	
10	Oct 27, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00155@ontheborder.com	
9	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00155@ontheborder.com	
8	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00155@ontheborder.com	
7	Oct 25, 2024 11:34 CST	Created By **Howard Scarborough** Attachment 'INV_39762.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Oct 18, 2024 20:45 CST**	
6	Oct 22, 2024 02:02 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**	

5	Oct 18, 2024 08:29 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 18, 2024 20:45 CST**
4	Oct 18, 2024 08:03 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 18, 2024 20:45 CST**
3	Oct 18, 2024 06:57 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 18, 2024 20:45 CST**
2	Oct 18, 2024 06:57 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 18, 2024 20:45 CST**
1	Oct 17, 2024 20:47 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 18, 2024 20:45 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39762.pdf

Oct 25, 2024 11:34 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Changes may have t
work orders listed he
the

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,124.22
11/04/2020	PMT #129185.	-537.20	587.02
11/04/2020	INV #27737. Due 12/04/2020. --- Shut water off and replaced approximately one foot of hot water line above cooler. --- Material, 1 @ $50.33 = 50.33 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 25.68	337.01	924.03
11/10/2020	PMT #129493.	-238.43	685.60
11/16/2020	PMT #129729.	-348.59	337.01
12/21/2020	PMT #131048.	-337.01	0.00
02/04/2021	INV #28521. Due 03/06/2021. --- Ran hand auger on women's center stall toilet to clear toilet. Stoppage unknown. Flushed with paper to test, flushing fine now. --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 14.69	192.69	192.69
03/24/2021	PMT #133910.	-192.69	0.00
03/29/2021	INV #28937. Due 04/28/2021. --- Ran cable through drain in kitchen by broiler and cleared unknown stoppage. Also installed drain hose on ice machine. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $19.79 = 19.79 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 17.14	224.93	224.93

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
04/05/2021	INV #29036. Due 05/05/2021. --- Toilet not flushing: Found water meter partially shut down, opened valve all the way open and toilets now flush completely. No one knows how meter got partially closed. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 13.45	176.45	401.38
04/19/2021	INV #29165. Due 05/19/2021. --- Found ice bin/hand sink drain leaking. Repaired both drains to go into hub drain under hand sink. Checked for leaks, operation normal. --- Material, 1 @ $26.72 = 26.72 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 23.74	311.46	712.84
05/17/2021	PMT #136165.	-224.93	487.91
05/17/2021	PMT #136165.	-176.45	311.46
06/03/2021	PMT #136725.	-311.46	0.00
06/21/2021	INV #29701. Due 07/21/2021. --- Ran medium machine from floor drain at dish dropoff, ran to grease trap to clear. Line needs to be jetted. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 19.55	256.55	256.55

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
06/22/2021	INV #29703. Due 07/22/2021. --- Pulled and treated both urinals. Ran medium machine on both drains and reset urinals. Both urinals full of debris. Found plastic, broken ball point pen, and gum. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $120.80 = 120.80 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 31.54	413.84	670.39
07/22/2021	INV #29899. Due 08/21/2021. --- Floor drain by combo station clogged, ran sewer maehine cable to clear food and sludge out of drain line. Floor drain in front of cooler clogged, ran sewer machine cable to clear food and sludge build up in line. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 17.53	230.03	900.42
07/29/2021	INV #29978. Due 08/28/2021. --- Found jockey box sink in bar missing spout on left side of two faucets and drain manifold clogged up. Cabled through drain opening and unstopped drain. Replaced faucet spout to left faucet. Operations normal. --- Equipment, 1 @ $15.00 = 15.00 --- Material. 1 @ $37.12 = 37.12 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 17.75	232.87	1,133.29
08/02/2021	INV #30001. Due 09/01/2021. --- Found bottom mount stainless steel lavatory sink fell, came completely off counter top. Need counter top contractor to install sink. Shut water off to stop any leaking. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 13.45	176.45	1,309.74

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
08/06/2021	INV #30044. Due 09/05/2021. --- Replaced hot stem on dump sink. Replaced hose and spray head on pre-rinse. --- Material, 1 @ $247.57 = 247.57 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 33.87	444.44	1,754.18
08/09/2021	PMT #139465.	-256.55	1,497.63
08/09/2021	PMT #139465.	-413.84	1,083.79
08/20/2021	INV #30185. Due 09/19/2021. --- Repaired pot filler faucet with union washer. Replaced hand sink faucet in dish room. --- Material, 1 @ $242.39 = 242.39 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 45.57	597.96	1,681.75
09/07/2021	PMT #140560.	-230.03	1,451.72
09/07/2021	PMT #140560.	-232.87	1,218.85
09/07/2021	PMT #140560.	-176.45	1,042.40
09/13/2021	PMT #140812.	-444.44	597.96
09/27/2021	PMT #141271.	-597.96	0.00
01/12/2022	INV #31113. Due 02/11/2022. --- Drain backed up at dumpster. Found submersible pump not working, after removing from pit found it was not repairable. Had to replace pump with new. --- Material, 1 @ $575.04 = 575.04 --- Labor, 4.5 @ $98.00 = 441.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: DeSoto @ 8.25% = 89.19	1,170.23	1,170.23

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
04/12/2022	INV #32181. Due 05/12/2022. --- Cleared all drains at bar with wet vac and sewer machine. Installed new 3" drain lock in one drain. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $45.02 = 45.02 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Customer Discount $-84.18 --- Tax: DeSoto @ 8.25% = 24.82	325.66	1,495.89
04/29/2022	INV #31980. Due 05/29/2022. --- Men's urinal coming off wall: Pulled urinal on right and rehung with new wax and sloan coupling assembly. Checked for leaks, operation normal. --- Material, 1 @ $36.98 = 36.98 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: DeSoto @ 8.25% = 29.04	381.02	1,876.91
05/16/2022	INV #32383. Due 06/15/2022. --- Slow drain in bar, ran cable in four compartment sink drain and in trough drain in center on bar floor to clear. Put screws in drain grate to keep on. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $5.99 = 5.99 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: DeSoto @ 8.25% = 18.44	241.93	2,118.84
06/02/2022	PMT #150182.	-1,170.23	948.61
07/27/2022	PMT #152178.	-241.93	706.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
07/28/2022	INV #33122. Due 08/27/2022. --- Men's lavatory faucet on right handle is broken and also stem. Replaced faucet with almost identical faucet. --- Material, 1 @ $107.30 = 107.30 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 28.03	367.83	1,074.51
08/15/2022	INV #33264. Due 09/14/2022. --- Most of kitchen stopped up, ran floor drain on other side of wall from three compartment sink at end of cook line. Cleared all drains at approximately 20', ran 40' twice, all draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 17.74	232.74	1,307.25
08/24/2022	INV #33375. Due 09/23/2022. --- Replaced supply line on T&S pre-rinse faucet in dish area. --- Material, 1 @ $43.10 = 43.10 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 18.41	241.51	1,548.76
09/27/2022	INV #33605. Due 10/27/2022. --- Women's restroom first water closet not draining, ran auger through several times and cleared. Flush tested several times, flushing fine now. --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 16.09	211.09	1,759.85
10/11/2022	PMT #154791.	-367.83	1,392.02
10/11/2022	PMT #154791.	-232.74	1,159.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
11/18/2022	PMT #10539.	-241.51	917.77
11/18/2022	PMT #100539.	-211.09	706.68
11/28/2022	INV #33202. Due 12/28/2022. --- Leak under three compartment sink. Found 3/8 copper line leaking at connection, removed old nut and replaced with new. Checked for leaks, working fine now. --- Material, 1 @ $2.85 = 2.85 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 15.09	197.94	904.62
12/06/2022	INV #33210. Due 01/05/2023. --- Second stall women's restroom toilet not flushing, attempted to repair flush valve but could not get unit apart. Had to replace with new. --- Material, 1 @ $229.85 = 229.85 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 38.14	500.49	1,405.11
12/12/2022	INV #34249. Due 01/11/2023. --- Replaced spud on first stall toilet in women's restroom. Replaced 1.6 kit on same toilet. --- Material, 1 @ $68.37 = 68.37 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 20.49	268.86	1,673.97

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
01/05/2023	INV #34506. Due 02/04/2023. --- Service order for dish sprayer not getting hot: At time of service found sprayer was being used with only cold side turned on and hot side turned off. Turned cold off and ran hot water only, faucet does have hot water. Also replaced hot stem for wall faucet on dish table. --- Material, 1 @ $75.56 = 75.56 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 23.25	305.06	1,979.03
02/27/2023	INV #34873. Due 03/29/2023. --- Mop sink the stem was screwed out on hot side. Turned union stop off and reinstalled stem, it is working. Faucet may be Delta or another uncommon brand, no parts available. Recommend replacing mop sink faucet with T&S brand. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 14.85	194.85	2,173.88
03/09/2023	INV #35031. Due 04/08/2023. --- Kitchen drains stopped up, ran floor drain by dry storage and cleared all drains. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 17.74	232.74	2,406.62
03/10/2023	PMT #103888.	-500.49	1,906.13
03/10/2023	PMT #103888.	-305.06	1,601.07
03/10/2023	PMT #103888.	-268.86	1,332.21
03/10/2023	PMT #103888.	-197.94	1,134.27
04/15/2023	PMT #105219.	-325.66	808.61

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1003 N. I-35
DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
04/25/2023	PMT #105464.	-232.74	575.87
04/25/2023	PMT #105464.	-194.85	381.02
06/28/2023	INV #35951. Due 07/28/2023. --- 6/26 - Cook line hand wash hot side running, found it needs ceramic stem have to get parts. 6/28 - Returned with new stem and installed. Working fine now. --- Material, 1 @ $32.63 = 32.63 --- Labor, 1 @ $105.00 = 105.00 --- Labor, 0.5 @ $105.00 = 52.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 21.87	287.00	668.02
08/03/2023	INV #36135. Due 09/02/2023. --- Bar three compartment sink faucet on left replaced encore spout. --- Material, 1 @ $57.83 = 57.83 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 19.62	257.45	925.47
08/28/2023	INV #36186. Due 09/27/2023. --- Replaced broken drain parts on two sinks in dish area that were leaking. --- Material, 1 @ $189.41 = 189.41 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 43.47	570.38	1,495.85

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
08/28/2023	INV #36187. Due 09/27/2023. --- Drain overflowing in back by dumpster: Checked out sump pump and found in not working and beyond repair. Replaced pump. --- Material, 1 @ $385.07 = 385.07 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 63.94	839.01	2,334.86
09/08/2023	PMT #109626.	-287.00	2,047.86
09/11/2023	INV #36192. Due 10/11/2023. --- Two broken seats in women's restroom, replaced toilet seats in first and second stalls. Also repaired leak on flush valve on first stall toilet. --- Material, 1 @ $160.73 = 160.73 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 28.11	368.84	2,416.70
09/16/2023	INV #36522. Due 10/16/2023. --- Ran cable through floor drain at end of cook line and cleared all drains at approximately 15' in. Went back and forth several times running a lot of hot water. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $135.00 = 135.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 20.21	265.21	2,681.91
11/13/2023	PMT #110762.	-257.45	2,424.46
11/13/2023	PMT #110762.	-839.01	1,585.45

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1003 N. I-35
DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
11/29/2023	INV #37082. Due 12/29/2023. --- Found several floor drains on cook isle stopped up. Ran cable from cleanout at far end of cook isle to reach stoppage, drains are now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $145.00 = 145.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 21.04	276.04	1,861.49
01/08/2024	PMT #112551.	-570.38	1,291.11
01/08/2024	PMT #112551.	-368.84	922.27
01/08/2024	PMT #112551.	-265.21	657.06
02/13/2024	PMT #113484.	-276.04	381.02
02/29/2024	INV #37884. Due 03/30/2024. --- Replaced hot and cold stems, handles, and spout to left bar sink faucet on four compartment sink. --- Material, 1 @ $220.80 = 220.80 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 36.26	475.81	856.83
03/13/2024	INV #38024. Due 04/12/2024. --- Rebuilt drain line to dish pit pre-rinse sink. --- Material, 1 @ $123.54 = 123.54 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 35.35	463.89	1,320.72

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1003 N. I-35
DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
03/26/2024	INV #38163. Due 04/25/2024. --- Replaced 1/2" pipe on top of dish machine feed line where pex meets copper. --- Material, 1 @ $35.42 = 35.42 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 20.97	275.14	1,595.86
03/28/2024	INV #38074. Due 04/27/2024. --- Call came in for one toilet stopped up and one that kept running, on arrival to store no issues found. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 15.68	205.68	1,801.54
04/16/2024	INV #38135. Due 05/16/2024. --- Mop sink faucet in liquor room closet replaced hot and cold stems and two seats. --- Material, 1 @ $27.40 = 27.40 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 25.05	328.70	2,130.24
04/16/2024	INV #38136. Due 05/16/2024. --- Mop sink faucet by dishwasher replaced Moen vacuum breaker. --- Material, 1 @ $83.38 = 83.38 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 32.04	420.42	2,550.66

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1003 N. I-35
DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
05/06/2024	INV #38407. Due 06/05/2024. --- Leak from ceiling in women's restroom: Looked over ceiling in restroom from ceiling in office, found leak coming from roof. Roof leak. Checked both three compartment sink in dish pit and four compartment sink in bar and found nothing leaking. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 15.68	205.68	2,756.34
05/07/2024	INV #38310. Due 06/06/2024. --- Left side urinal wouldn't shut off, replaced diaphragm. --- Material, 1 @ $67.70 = 67.70 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 21.26	278.96	3,035.30
05/16/2024	INV #38451. Due 06/15/2024. --- Women's lavatory faucet broken: Found stainless sink had separated from countertop. Re-apoxied sink to countertop. --- Material, 1 @ $15.85 = 15.85 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 16.98	222.83	3,258.13
05/20/2024	INV #38568. Due 06/19/2024. --- Cook line and serve out areas stopped up, ran cable through floor drain at dry storage door and cleared all drains approximately 20' in. Ran lots of hot water to flush line, draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 18.56	243.56	3,501.69

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1003 N. I-35
DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
05/24/2024	INV #38627. Due 06/23/2024. --- 5/23 - Cabled two floor sinks on cooks line at flat grill and one by serve counter to clear. Pulled back mop strings and straws. 5/24 - Cabled main line through cleanout located on cook line and cleared blockage. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $16.35 = 16.35 --- Labor, 1 @ $115.00 = 115.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 34.14	447.99	3,949.68
07/03/2024	PMT #117240.	-381.02	3,568.66
07/03/2024	PMT #117240.	-463.89	3,104.77
07/03/2024	PMT #117240.	-275.14	2,829.63
07/12/2024	PMT #117714.	-420.42	2,409.21
07/12/2024	PMT #117714.	-328.70	2,080.51
07/12/2024	PMT #117714.	-205.68	1,874.83
07/23/2024	INV #39062. Due 08/22/2024. --- Broken lavatory faucet: Turned water off and changed valve stems. Removed old women's right side faucet and installed new faucet, tempering valve, and supply lines. Set water temperature. --- Material, 1 @ $312.03 = 312.03 --- Labor, 1 @ $115.00 = 115.00 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 62.76	823.54	2,698.37

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1003 N. I-35 DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
07/29/2024	INV #39067. Due 08/28/2024. --- Call for sink coming off wall: Found undermount sink detached from counter in restroom, has to be reattached by countertop people. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 15.68	205.68	2,904.05
08/02/2024	PMT #118331.	-278.96	2,625.09
08/02/2024	PMT #118331.	-205.68	2,419.41
08/19/2024	INV #39241. Due 09/18/2024. --- Replaced leaking spud, vacuum breaker, and o-ring on men's ADA toilet. --- Material, 1 @ $18.85 = 18.85 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 17.23	226.08	2,645.49
08/29/2024	INV #39363. Due 09/28/2024. --- Replaced hot and cold Encore stems and handles on pot filler faucet. --- Material, 1 @ $178.22 = 178.22 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 39.87	523.09	3,168.58
09/19/2024	PMT #119043.	-243.56	2,925.02
09/19/2024	PMT #119043.	-222.83	2,702.19
09/19/2024	PMT #119043.	-447.99	2,254.20
10/21/2024	PMT #119249.	-475.81	1,778.39

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1003 N. I-35
DeSoto, TX 75115

Amount Due	Amount Enc.
$2,249.28	

Date	Transaction	Amount	Balance
10/21/2024	INV #39727. Due 11/20/2024. --- Floor drains on cook aisle stopped up. Ran cable through inlet line to grease trap from cleanout at far end of cook aisle to reach blockage. Floor drains are flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 18.56	243.56	2,021.95
11/15/2024	INV #39995. Due 12/15/2024. --- Found right urinal clogged, augered through fixture several times and cleared blockage. Flush tested several times. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: DeSoto @ 8.25% = 17.33	227.33	2,249.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,249.28	$2,249.28

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/29/2024	39067

Bill To
On The Border 1003 N. I-35 DeSoto, TX 75115

Ship To

Rep	Terms	P.O. Number	
TS	Net 30	284550084	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Call for sink coming off wall: Found undermount sink detached from counter in restroom, has to be reattached by countertop people.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

SINK COMING OFF WALL
RESTROOMS / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

284550084
Tracking

1 Days 14 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Jul 28, 2024 19:48 CST
Scheduled

Jul 28, 2024 19:48 CST
Orig. ETA

On the Border
Jul 27, 2024 19:48 CST
Created by

Jul 29, 2024 09:50 CST
Work Date

600.00 USD
NTE

dashboard2843
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Hand Sink / Sink Coming Off Wall / sink

Invoice Text Call for sink coming off wall: Found undermount sink detached from counter in restroom, has to be reatt ached by countertop people.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39067

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Sub Total	**190.00**

Tax (8.2500%)	Amount
Total Tax	**15.68**

Total (USD) **205.68**

Called On
Called by
Jul 27, 2024
On the Border
Approved On
Approved by
Aug 24, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

SINK COMING OFF WALL
RESTROOMS / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

284550084
Tracking

1 Days 14 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Jul 28, 2024 19:48 CST
Scheduled

Jul 28, 2024 19:48 CST
Orig. ETA

On the Border
Jul 27, 2024 19:48 CST
Created by

Jul 29, 2024 09:50 CST
Work Date

600.00 USD
NTE

dashboard2843
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Hand Sink / Sink Coming Off Wall / sink

Invoice Text Call for sink coming off wall: Found undermount sink detached from counter in restroom, has to be reatt ached by countertop people.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (16)** System Created (**15**) User Created (**1**)

All Notes

16 Aug 24, 2024 11:46 CST

Created By **Jim DiPietro - FM** On the Border

Invoice # 39067. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 24, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 19, 2024. Invoice Amount: USD 205.68. Comments:

Scheduled **Jul 28, 2024 19:48 CST**

15 Aug 23, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00086@ontheborder.com

14 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

13 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

12 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

11 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

10 Aug 19, 2024 09:06 CST

Created By **Howard Scarborough**

Attachment 'INV_39067.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jul 28, 2024 19:48 CST**

9 Aug 09, 2024 02:15 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

8 Aug 05, 2024 09:42 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/INCOMPLETE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jul 28, 2024 19:48 CST**

7 Aug 05, 2024 09:42 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Call for sink coming off wall: Found undermount sink detached from counter in restroom, has to be reattached by countertop people.

Scheduled **Jul 28, 2024 19:48 CST**

o00086@ontheborder.com, datwan.lewis@ontheborder.com

6 Jul 29, 2024 09:50 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**.

Scheduled **Jul 28, 2024 19:48 CST**

5 Jul 29, 2024 09:07 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Jul 28, 2024 19:48 CST**

4 Jul 29, 2024 07:13 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Jul 28, 2024 19:48 CST**

3 Jul 29, 2024 07:13 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Jul 28, 2024 19:48 CST**

2	Jul 27, 2024 19:49 CST	Created By **On the Border** Service Request has been copied to o00086@ontheborder.com. Scheduled **Jul 28, 2024 19:48 CST**
1	Jul 27, 2024 19:49 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jul 28, 2024 19:48 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39067.pdf

Aug 19, 2024 09:06 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/15/2024	39995

Bill To	Ship To
On The Border 1003 N. I-35 DeSoto, TX 75115	

Rep	Terms	P.O. Number	
TS	Net 30	295884881	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Found right urinal clogged, augered through fixture several times and cleared blockage. Flush tested several times.		
1	Equipment	Auger	20.00	20.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.33

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $227.33

Balance Due $227.33

CLOGGED
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295884881
Tracking

1 Days 0 Hrs
Age

Dec 18, 2024 07:14 CST
Updated

Nov 15, 2024 15:55 CST
Scheduled

Nov 15, 2024 15:55 CST
Orig. ETA

On the Border
Nov 14, 2024 15:55 CST
Created by

Nov 15, 2024 16:35 CST
Work Date

600.00 USD
NTE

682129224x
Closing Authorization

dashboard2844
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Clogged / Urinal over flowing when flushed

Invoice Text Found right urinal clogged, augered through fixture several times and cleared blockage. Flush tested sev eral times.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39995

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	20.00

Sub Total	**210.00**
Tax (8.2500%)	**Amount**
Total Tax	**17.33**
Total (USD)	**227.33**

Called On
Called by
Nov 14, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295884881
Tracking

1 Days 0 Hrs
Age

Dec 18, 2024 07:14 CST
Updated

Nov 15, 2024 15:55 CST
Scheduled

Nov 15, 2024 15:55 CST
Orig. ETA

On the Border
Nov 14, 2024 15:55 CST
Created by

Nov 15, 2024 16:35 CST
Work Date

600.00 USD
NTE

682129224x
Closing Authorization

dashboard2844
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Clogged / Urinal over flowing when flushed

Invoice Text Found right urinal clogged, augered through fixture several times and cleared blockage. Flush tested sev eral times.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (21)** System Created (**21**) User Created (**0**)

All Notes

21 Dec 18, 2024 07:14 CST Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39995. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $227.33. Comments: .

20 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

datwan.lewis@ontheborder.com

17 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

16 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

15 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

13	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00086@ontheborder.com
12	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
11	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
10	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
9	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
8	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
7	Dec 03, 2024 11:24 CST	Created By **Howard Scarborough** Attachment 'INV_39995.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 15, 2024 15:55 CST**

6 Nov 19, 2024 02:03 CST — Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Nov 15, 2024 16:35 CST — Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 15, 2024 15:55 CST**

4 Nov 15, 2024 15:37 CST — Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 15, 2024 15:55 CST**

3 Nov 14, 2024 16:02 CST — Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 15, 2024 15:55 CST**

2 Nov 14, 2024 16:02 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 15, 2024 15:55 CST**

1 Nov 14, 2024 15:55 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 15, 2024 15:55 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39995.pdf

Dec 03, 2024 11:24 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/19/2024	39241

Bill To	Ship To
On The Border 1003 N. I-35 DeSoto, TX 75115	

Rep	Terms	P.O. Number	
DW	Net 30	286550591	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced leaking spud, vacuum breaker, and o-ring on men's ADA toilet.		
1	Material	Material	18.85	18.85T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.23

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $226.08

Balance Due $226.08

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286550591
Tracking

1 Days 13 Hrs
Age

Dec 18, 2024 07:09 CST
Updated

Aug 18, 2024 20:24 CST
Scheduled

Aug 18, 2024 20:24 CST
Orig. ETA

On the Border
Aug 17, 2024 20:24 CST
Created by

Aug 19, 2024 10:07 CST
Work Date

600.00 USD
NTE

677140788x
Closing Authorization

dashboard2844
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Toilet in mens room leaks a lot of water when flushed

Invoice Text Replaced leaking spud, vacuum breaker, and o-ring on men's ADA toilet.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39241

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	18.85

Sub Total	**208.85**
Tax (8.2500%)	**Amount**
Total Tax	**17.23**
Total (USD)	**226.08**

Called On
Called by
Aug 17, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286550591
Tracking

1 Days 13 Hrs
Age

Dec 18, 2024 07:09 CST
Updated

Aug 18, 2024 20:24 CST
Scheduled

Aug 18, 2024 20:24 CST
Orig. ETA

On the Border
Aug 17, 2024 20:24 CST
Created by

Aug 19, 2024 10:07 CST
Work Date

600.00 USD
NTE

677140788x
Closing Authorization

dashboard2844
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Toilet in mens room leaks a lot of water when flushed

Invoice Text Replaced leaking spud, vacuum breaker, and o-ring on men's ADA toilet.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (91)** System Created (**91**) User Created (**0**)

All Notes

91	Dec 18, 2024 07:09 CST	Created By **Keith Wheaton - VP of Construction & Facilities** On the Border Invoice #: 39241. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $226.08. Comments: .
90	Dec 17, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
89	Dec 16, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
88	Dec 15, 2024 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
87	Dec 14, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
86	Dec 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

85 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

84 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

83 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

82 Dec 09, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

81 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

80 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

79 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

78 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

77 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

76 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Dec 02, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Dec 01, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25	Oct 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
24	Oct 12, 2024 23:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
23	Oct 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
22	Oct 10, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Oct 09, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Oct 08, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
17	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
16	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
15	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
13	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com

12	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
11	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00086@ontheborder.com
10	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
9	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
8	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
7	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
6	Sep 23, 2024 10:46 CST	Created By **Howard Scarborough** Attachment 'INV_39241.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 18, 2024 20:24 CST**

5 Aug 23, 2024 02:15 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

4 Aug 19, 2024 12:29 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 18, 2024 20:24 CST**

3 Aug 19, 2024 10:07 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 18, 2024 20:24 CST**

2 Aug 19, 2024 09:12 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **OPEN** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 18, 2024 20:24 CST**

1 Aug 17, 2024 20:24 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 18, 2024 20:24 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39241.pdf

Sep 23, 2024 10:46 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/21/2024	39727

Bill To
On The Border 1003 N. I-35 DeSoto, TX 75115

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	293555656	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Floor drains on cook aisle stopped up. Ran cable through inlet line to grease trap from cleanout at far end of cook aisle to reach blockage. Floor drains are flowing.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING P1 (4 HOURS - EMERGENCY) REPAIRS

293555656
Tracking

1 Days 2 Hrs
Age

Nov 04, 2024 10:04 CST
Updated

Oct 20, 2024 13:23 CST
Scheduled

Oct 20, 2024 13:23 CST
Orig. ETA

On the Border
Oct 20, 2024 09:23 CST
Created by

Oct 21, 2024 11:45 CST
Work Date

600.00 USD
NTE

680646914x
Closing Authorization

dashboard2844
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / Back kitchen line drains are stopped up and they have a smell water will not drain

Invoice Text Floor drains on cook aisle stopped up. Ran cable through inlet line to grease trap from cleanout at far en d of cook aisle to reach blockage. Floor drains are flowing.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39727

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Freight	**Amount**
Amount	35.00

Sub Total	**225.00**
Tax (8.2500%)	**Amount**
Total Tax	**18.56**
Total (USD)	**243.56**

Called On
Called by
Oct 20, 2024
On the Border
Approved On
Approved by
Nov 4, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

293555656
Tracking

1 Days 2 Hrs
Age

Nov 04, 2024 10:04 CST
Updated

Oct 20, 2024 13:23 CST
Scheduled

Oct 20, 2024 13:23 CST
Orig. ETA

On the Border
Oct 20, 2024 09:23 CST
Created by

Oct 21, 2024 11:45 CST
Work Date

600.00 USD
NTE

680646914x
Closing Authorization

dashboard2844
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Back Up/Overflow / Back kitchen line drains are stopped up and they have a smell water will not drain

Invoice Text Floor drains on cook aisle stopped up. Ran cable through inlet line to grease trap from cleanout at far en d of cook aisle to reach blockage. Floor drains are flowing.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (16)** System Created (**16**) User Created (**0**)

All Notes

16 Nov 04, 2024 10:04 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice #: 39727. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Nov 04, 2024. Invoice Date: Oct 28, 2024. Invoice Amount: USD 243.56. Comments:

Scheduled **Oct 20, 2024 13:23 CST**

15 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00086@ontheborder.com

13 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

12 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

11 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

10 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00086@ontheborder.com

9 Oct 28, 2024 09:15 CST

Created By **Howard Scarborough**

Attachment 'INV_39727.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 20, 2024 13:23 CST**

8 Oct 25, 2024 02:15 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Oct 21, 2024 11:45 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 20, 2024 13:23 CST**

6 Oct 21, 2024 10:17 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 20, 2024 13:23 CST**

5 Oct 21, 2024 07:25 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Oct 20, 2024 13:23 CST**

4 Oct 21, 2024 07:25 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 20, 2024 13:23 CST**

3 Oct 20, 2024 13:30 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Oct 20, 2024 13:23 CST**

keith.wheaton@ontheborder.com, datwan.lewis@ontheborder.com, o00086@ontheborder.com, chris@ontheborder.com

2 Oct 20, 2024 09:23 CST Created By **On the Border**

Service Request has been copied to datwan.lewis@ontheborder.com;michele.campbell@ontheborder.com;keith.wheaton@ontheborder.com;chris@ontheborder.com.

Scheduled **Oct 20, 2024 13:23 CST**

1 Oct 20, 2024 09:23 CST Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 20, 2024 13:23 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39727.pdf

Oct 28, 2024 09:15 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/29/2024	39363

Bill To	Ship To
On The Border 1003 N. I-35 DeSoto, TX 75115	

Rep	Terms	P.O. Number	
KF	Net 30	287384483	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced hot and cold Encore stems and handles on pot filler faucet.		
1	Material	Material	178.22	178.22T
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	39.87

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $523.09

Balance Due $523.09

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

287384483
Tracking

1 Days 17 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Aug 28, 2024 16:37 CST
Scheduled

Aug 28, 2024 16:37 CST
Orig. ETA

On the Border
Aug 27, 2024 16:38 CST
Created by

Aug 29, 2024 10:06 CST
Work Date

600.00 USD
NTE

677764100x
Closing Authorization

Mobile SC 2408.2 A
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / leaking faucet

Invoice Text Replaced hot and cold Encore stems and handles on pot filler faucet.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39363

CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	178.22

Sub Total	**483.22**
Tax (8.2500%)	**Amount**
Total Tax	**39.87**
Total (USD)	**523.09**

Called On
Called by
Aug 27, 2024
On the Border
Approved On
Approved by
Nov 22, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

287384483
Tracking

1 Days 17 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Aug 28, 2024 16:37 CST
Scheduled

Aug 28, 2024 16:37 CST
Orig. ETA

On the Border
Aug 27, 2024 16:38 CST
Created by

Aug 29, 2024 10:06 CST
Work Date

600.00 USD
NTE

677764100x
Closing Authorization

Mobile SC 2408.2 A
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / leaking faucet

Invoice Text Replaced hot and cold Encore stems and handles on pot filler faucet.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (67)** System Created (**67**) User Created (**0**)

All Notes

67 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 05, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
18	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
17	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
16	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00086@ontheborder.com
13	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com

12	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
11	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
10	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00086@ontheborder.com
9	Sep 23, 2024 10:39 CST	Created By **Howard Scarborough** Attachment 'INV_39363.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 28, 2024 16:37 CST**
8	Sep 02, 2024 02:11 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
7	Aug 29, 2024 10:06 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 28, 2024 16:37 CST**
6	Aug 29, 2024 08:46 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Aug 28, 2024 16:37 CST**

5	Aug 28, 2024 09:39 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Aug 28, 2024 16:37 CST**
4	Aug 28, 2024 09:20 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 28, 2024 16:37 CST**
3	Aug 28, 2024 07:17 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 28, 2024 16:37 CST**
2	Aug 28, 2024 07:17 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 28, 2024 16:37 CST**
1	Aug 27, 2024 16:38 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 28, 2024 16:37 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39363.pdf

Sep 23, 2024 10:39 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/23/2024	39062

Bill To
On The Border 1003 N. I-35 DeSoto, TX 75115

Ship To

Rep	Terms	P.O. Number	
TS	Net 30	283743931	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Broken lavatory faucet: Turned water off and changed valve stems. Removed old women's right side faucet and installed new faucet, tempering valve, and supply lines. Set water temperature.		
1	Material	Material	312.03	312.03T
1	Labor	Labor Plumber on 7/19/24	115.00	115.00T
2.25	Labor	Labor Plumber on 7/23/24	115.00	258.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	62.76

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $823.54

Balance Due $823.54

ServiceChannel®

On the Border

Proposal

DATE:	Jul 19, 2024	**PROPOSAL NUMBER:**	prp71924145644980
		RFP NUMBER:	
LOCATION:	Pleasant Run	**LOCATION NUMBER:**	00086
VENDOR NAME:	AGR Plumbing Service and Repair LLC	**TRACKING NUMBER:**	283743931
REQUESTED BY:			

PROJECT NAME & DESCRIPTION*: Need to shut off water and replace angle stop stems. Will remove faucet, supply lines, mixing valve, and install new faucet, tempering valve, and lines.

Only covers the cost of one faucet replacement, if management wants to replace both will require another bid.*

WO DESCRIPTION: RESTROOMS / Plumbing / Hand Sink / Missing Parts (Describe In Notes) / Faucet handle broken off

CURRENCY*: USD

COSTS INCURRED TO DATE

DESCRIPTION	TOTAL
Labor - 1 Hour	115.00
Service Charge	65.00
Fuel Charge	10.00
Tax	15.68
COSTS INCURRED TO DATE TOTAL	**205.68**
SUBTOTAL	**205.68**

MATERIALS

DESCRIPTION	QTY		UNIT		PRICE		TOTAL
Material	1.00	x	each	x	321.71	=	321.71
					MATERIALS TOTAL		**321.71**
					SUBTOTAL		**527.39**

Are these materials new to the store or are they replacing previously existing materials? EXISTING

INSTALLATION LABOR

DESCRIPTION	TECH		HRS		RATE		TOTAL
Regular Hours	1.00	x	4.00	x	115.00	=	460.00
					INSTALLATION LABOR TOTAL		**460.00**
					SUBTOTAL		**987.39**

NON-INSTALLATION EXPENSES TOTAL	**0.00**
SUBTOTAL	**987.39**

FREIGHT TOTAL	**0.00**
SUBTOTAL	**987.39**

TAX

DESCRIPTION	TOTAL
Material Sales Tax	26.54
Installation Labor Sales Tax	37.95
TAX TOTAL	**64.49**
SUBTOTAL	**1,051.88**

ATTACHMENTS

PROPOSAL HAS NO ATTACHED FILES

SPEND BY CATEGORY

		SUBTOTAL
Costs incurred to date	**205.68**	**205.68**
Materials	**321.71**	**527.39**
Installation Labor	**460.00**	**987.39**
Non-Installation Expenses	**0.00**	**987.39**
Freight	**0.00**	**987.39**
Tax	**64.49**	**1,051.88**

TOTAL PROJECT COST **1,051.88**

CURRENCY **USD**

MISSING PARTS (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

283743931
Tracking

4 Days 20 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Jul 19, 2024 14:39 CST
Scheduled

Jul 19, 2024 14:39 CST
Orig. ETA

On the Border
Jul 18, 2024 14:39 CST
Created by

Jul 23, 2024 10:42 CST
Work Date

prp71924145644980
Proposal

1,051.88 USD
NTE

675648278x
Closing Authorization

dashboard2843
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Hand Sink / Missing Parts (Describe In Notes) / Faucet handle broken off

Invoice Text Broken lavatory faucet: Turned water off and changed valve stems. Removed old women's right side fauc et and installed new faucet, tempering valve, and supply lines. Set water temperature. (Less labor hours was needed t han originally bid)

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39062

CLIENT RATES

Labor	**Amount**
Labor	373.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	312.03

Sub Total	**760.78**
Tax (8.2500%)	**Amount**
Total Tax	**62.76**
Total (USD)	**823.54**

Called On
Called by
Jul 18, 2024
On the Border
Approved On
Approved by
Aug 24, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

MISSING PARTS (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

283743931
Tracking

4 Days 20 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Jul 19, 2024 14:39 CST
Scheduled

Jul 19, 2024 14:39 CST
Orig. ETA

On the Border
Jul 18, 2024 14:39 CST
Created by

Jul 23, 2024 10:42 CST
Work Date

prp71924145644980
Proposal

1,051.88 USD
NTE

675648278x
Closing Authorization

dashboard2843
Source

00086 (- 5114)
Pleasant Run
1003 North I-35 E
Desoto, TX 75115, US
214-462-7750
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Hand Sink / Missing Parts (Describe In Notes) / Faucet handle broken off

Invoice Text Broken lavatory faucet: Turned water off and changed valve stems. Removed old women's right side fauc et and installed new faucet, tempering valve, and supply lines. Set water temperature. (Less labor hours was needed t han originally bid)

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (20)** System Created (**20**) User Created (**0**)

All Notes

20 Aug 24, 2024 11:46 CST

Created By **Jim DiPietro - FM** On the Border

Invoice # 39062. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 24, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 19, 2024. Invoice Amount: USD 823.54. Comments:

Scheduled **Jul 19, 2024 14:39 CST**

19 Aug 23, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

datwan.lewis@ontheborder.com

18 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

17 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

16 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

15 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Aug 19, 2024 09:13 CST

Created By **Howard Scarborough**

Attachment 'INV_39062.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jul 19, 2024 14:39 CST**

13 Jul 27, 2024 02:26 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

12 Jul 23, 2024 10:42 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jul 19, 2024 14:39 CST**

11 Jul 23, 2024 10:40 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/PROPOSAL APPROVED** to **IN PROGRESS/ON SITE**.

Scheduled **Jul 19, 2024 14:39 CST**

10 Jul 19, 2024 10:01 CST

Created By **Jason Sinclair - FM** On the Border

Status has been changed from **IN PROGRESS/WAITING FOR APPROVAL** to **IN PROGRESS/ PROPOSAL APPROVED**.

Scheduled **Jul 19, 2024 14:39 CST**

contactagr@tx.rr.com

9 Jul 19, 2024 10:01 CST

Created By **Jason Sinclair - FM** On the Border

NTE changed from 600.00 to 1,051.88.

Scheduled **Jul 19, 2024 14:39 CST**

contactagr@tx.rr.com

8 Jul 19, 2024 10:01 CST

Created By **Jason Sinclair - FM** On the Border

Proposal # prp71924145644980 has been approved.

Scheduled **Jul 19, 2024 14:39 CST**

contactagr@tx.rr.com

7	Jul 19, 2024 09:56 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/WAITING FOR QUOTE** to **IN PROGRESS/ WAITING FOR APPROVAL**. Scheduled **Jul 19, 2024 14:39 CST** jason.sinclair@ontheborder.com, o00086@ontheborder.com
6	Jul 19, 2024 09:56 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Proposal #prp71924145644980 has been created Scheduled **Jul 19, 2024 14:39 CST** jason.sinclair@ontheborder.com, o00086@ontheborder.com
5	Jul 19, 2024 09:50 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/WAITING FOR QUOTE**. Scheduled **Jul 19, 2024 14:39 CST**
4	Jul 19, 2024 08:53 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jul 19, 2024 14:39 CST**
3	Jul 18, 2024 14:40 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jul 19, 2024 14:39 CST**
2	Jul 18, 2024 14:40 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jul 19, 2024 14:39 CST**

1 Jul 18, 2024 14:39 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Jul 19, 2024 14:39 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39062.pdf

Aug 19, 2024 09:13 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		379.42
11/10/2020	PMT #129493.	-202.97	176.45
11/30/2020	PMT #130238.	-176.45	0.00
12/03/2020	INV #27997. Due 01/02/2021. --- Women's middle stall toilet replaced flushometer. --- Material, 1 @ $114.81 = 114.81 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 22.92	300.73	300.73
12/04/2020	INV #28072. Due 01/03/2021. --- Sewer smell coming from restroom area, found men's ADA water closet loose. Pulled and flange was gone, had to replace flange ring and reset. --- Material, 1 @ $62.72 = 62.72 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 28.73	376.95	677.68
01/12/2021	PMT #131792.	-677.68	0.00
02/17/2021	INV #28450. Due 03/19/2021. --- Found leak in mechanical room was coming from the fire line meter and check valve. Requires service from fire line company. Originally billed as 161402547, work order was cancelled while we were already on site and determined the leak was fire line. Still a charge for coming out. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 13.45	176.45	176.45
04/27/2021	INV #29234. Due 05/27/2021. --- Replaced waste drain and pvc drain for dish dump sink. Anchored drain to table. --- Bid Work, 1 @ $611.42 = 611.42 --- Tax: Fort Worth @ 8.25% = 50.44	661.86	838.31

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
05/03/2021	INV #29196. Due 06/02/2021. --- Found trench drain clogged in front of ice machine, cabled through drain and cleared blockage. Ran water behind cable to check clearance, operation normal. Blockage included hair build up and plastic wrapping. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 17.53	230.03	1,068.34
06/07/2021	PMT #137053.	-176.45	891.89
06/07/2021	PMT #137053.	-230.03	661.86
06/07/2021	INV #29627. Due 07/07/2021. --- Rebuilt flushometer valve to center stall women's restroom toilet. --- Material, 1 @ $64.10 = 64.10 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 18.74	245.84	907.70
06/25/2021	INV #29718. Due 07/25/2021. --- Hand sink on cook line drain was leaking, repaired by replacing basket strainer. --- Material, 1 @ $34.38 = 34.38 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 16.28	213.66	1,121.36
07/02/2021	PMT #138115.	-661.86	459.50
07/12/2021	PMT #138372.	-245.84	213.66
07/30/2021	PMT #139164.	-213.66	0.00
08/26/2021	INV #30136. Due 09/25/2021. --- Ran cable down through floor drains down in front of gas grill. Ran lots of water for test, both floor drains are now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 15.51	203.51	203.51

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Fossil Creek
6250 North Frwy.
Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
09/16/2021	INV #30422. Due 10/16/2021. --- Ran sewer machine cable down dish machine floor sink to clear blockage. Ran cable down dish area hand sink floor drain and adjusted stems on faucet to provide more water flow. Also adjusted hand sink stems near walk-in cooler. Ran cable down ice machine trough drain. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 19.55	256.55	460.06
10/05/2021	PMT #141578.	-203.51	256.55
10/25/2021	PMT #142339.	-256.55	0.00
11/11/2021	INV #30517. Due 12/11/2021. --- Left urinal flush valve not working, installed new batteries. --- Material, 1 @ $18.82 = 18.82 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 15.00	196.82	196.82
12/20/2021	PMT #144481.	-196.82	0.00
02/09/2022	INV #31525. Due 03/11/2022. --- Found leak on circulation line at top of ceiling behind water heater in riser room spraying downward against manager's office wall. Turned off valves and repaired leak. Turned water on to check repair, operation normal. Circulation line spring check valve not working anymore and causing crossover to exist. Needs new valve. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $37.93 = 37.93 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 27.51	360.94	360.94

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Fossil Creek
6250 North Frwy.
Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
03/07/2022	INV #31788. Due 04/06/2022. --- Women's left faucet leaking, repaired with new cartridge. Returned and pulled left stall toilet that was leaking at the base and reset with new wax ring and bolts. Repaired leak at flush valve. --- Material, 1 @ $122.89 = 122.89 --- Labor, 1 @ $98.00 = 98.00 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 43.80	574.69	935.63
04/21/2022	PMT #148382.	-360.94	574.69
05/02/2022	PMT #148846.	-574.69	0.00
05/11/2022	INV #32414. Due 06/10/2022. --- Men's restroom left urinal rebuilt flush valve. Working fine now. --- Material, 1 @ $65.55 = 65.55 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Fort Worth @ 8.25% = 19.27	252.82	252.82
05/11/2022	INV #32415. Due 06/10/2022. --- Intermittent hot water, found hot water circulation pump was bad. Replaced circulation pump. Working fine now. --- Material, 1 @ $521.10 = 521.10 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 56.44	740.54	993.36
06/28/2022	PMT #151299.	-252.82	740.54
09/12/2022	INV #33514. Due 10/12/2022. --- Men's ADA toilet keeps running, replaced diaphragm and rebuilt handle. --- Material, 1 @ $63.47 = 63.47 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 20.09	263.56	1,004.10
09/19/2022	PMT #154193.	-740.54	263.56

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Fossil Creek
6250 North Frwy.
Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
11/18/2022	PMT #100539.	-263.56	0.00
01/11/2023	INV #34555. Due 02/10/2023. --- Leak in mechanical room: Made repair on 3/4" copper recirculation line in mechanical room. --- Material, 1 @ $17.34 = 17.34 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 16.28	213.62	213.62
01/12/2023	INV #34518. Due 02/11/2023. --- Ran cable down through trough drain in front of ice machine drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 17.74	232.74	446.36
02/02/2023	INV #34480. Due 03/04/2023. --- Four compartment bar sink experiencing multiple issues. Had to replace far right basket strainer and re-plumb drain connections to all four sinks. Also replaced both Encore 6" bar faucet spouts. --- Material, 1 @ $126.29 = 126.29 --- Labor, 3.25 @ $105.00 = 341.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 44.76	587.30	1,033.66
02/16/2023	INV #34836. Due 03/18/2023. --- Waste drain assembly for dish dump sink broken, replaced waste drain assembly. --- Material, 1 @ $68.67 = 68.67 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 24.85	326.02	1,359.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Fossil Creek
6250 North Frwy.
Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
03/04/2023	INV #34736. Due 04/03/2023. --- Women's ADA toilet wouldn't flush, repaired flush valve with performance kit. --- Material, 1 @ $98.11 = 98.11 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 31.61	414.72	1,774.40
03/10/2023	PMT #103888.	-232.74	1,541.66
03/10/2023	PMT #103888.	-213.62	1,328.04
04/15/2023	PMT #105219.	-326.02	1,002.02
04/25/2023	PMT #105464.	-414.72	587.30
05/01/2023	INV #35752. Due 05/31/2023. --- Came out after hours to diagnose no hot water. Determined gas valve getting voltage but not opening pilot valve. Second tech returned the following day and replaced the gas valve and checked out and reset up unit. --- Material, 1 @ $912.48 = 912.48 --- Labor, 3.25 @ $135.00 = 438.75 --- Labor, 5 @ $105.00 = 525.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 160.98	2,112.21	2,699.51
05/02/2023	PMT #105769.	-587.30	2,112.21
07/07/2023	INV #35599. Due 08/06/2023. --- Women's far left toilet bowl cracked at base. Pulled toilet and replaced with new Kohler elongated white bowl. Also replaced sloan 1.6 gallon per flush diaphragm that was malfunctioning. --- Material, 1 @ $257.46 = 257.46 --- Labor, 2.5 @ $105.00 = 262.50 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 43.72	573.68	2,685.89
08/17/2023	PMT #108799.	-2,112.21	573.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
08/28/2023	INV #36341. Due 09/27/2023. --- Floor drain under hand sink at south end of cook aisle stopped up, ran cable through drain and removed a spoon. Drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 17.74	232.74	806.42
10/04/2023	INV #36641. Due 11/03/2023. --- Made repair on hot water return line between 3/4" spring check and 1.5" copper tee. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $14.56 = 14.56 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 29.15	382.46	1,188.88
10/09/2023	INV #36546. Due 11/08/2023. --- Pin hole leak on recirculation copper line in water heater room above pump. Cut out 2' section of pipe and installed new pipe and fittings. --- Material, 1 @ $73.38 = 73.38 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 21.73	285.11	1,473.99

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
01/05/2024	INV #37372. Due 02/04/2024. --- Ran cable down through floor. Three compartment sink drain in dish pit faucet on left hot stem came apart. Screwed packing nut together to stop leak around handle. Extended drain and replaced basket strainer on hand sink by mop sink. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $28.09 = 28.09 --- Labor, 2.75 @ $115.00 = 316.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 37.48	491.82	1,965.81
01/08/2024	PMT #112551.	-573.68	1,392.13
01/08/2024	PMT #112551.	-232.74	1,159.39
02/05/2024	PMT #113241.	-382.46	776.93
02/05/2024	PMT #113241.	-285.11	491.82
03/12/2024	PMT #114501.	-491.82	0.00
09/14/2024	INV #39492. Due 10/14/2024. --- Pulled men's ADA toilet that was loose and producing an odor. Replaced broken, corroded toilet flange ring and anchored to concrete. Installed new wax ring, bolts, and vacuum breaker. Reset toilet and caulked base. --- Material, 1 @ $62.13 = 62.13 --- Labor, 1.5 @ $145.00 = 217.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 29.26	383.89	383.89

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Fossil Creek
6250 North Frwy.
Fort Worth, TX 76137

Amount Due	Amount Enc.
$2,551.23	

Date	Transaction	Amount	Balance
09/25/2024	INV #39500. Due 10/25/2024. --- 9/24 - Multiple pinhole leaks on hot return line in water heater room. Installed temporary patches until able to shut water off. 6/25 - Returned early to drain water heater and install isolation valve. Repiped line to recirculation pump. --- Material, 1 @ $110.33 = 110.33 --- Labor, 1 @ $115.00 = 115.00 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 57.98	760.81	1,144.70
10/28/2024	INV #39589. Due 11/27/2024. --- Replaced hot water circulation pump at water heater in riser room. --- Bid Work, 1 @ $1,030.37 = 1,030.37 --- Tax: Fort Worth @ 8.25% = 85.01	1,115.38	2,260.08
12/09/2024	INV #40003. Due 01/08/2025. --- Left women's toilet loose and leaking at base. Pulled toilet and replaced wax ring and bolts. Reset toilet and flush tested, then caulked toilet base to floor. --- Material, 1 @ $21.46 = 21.46 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 22.19	291.15	2,551.23

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,551.23	$2,551.23

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/16/2024	39180

Bill To	Ship To
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132	

Rep	Terms	P.O. Number	
DW	Net 30	286420431	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Leak coming through wall: Grout along wall is bad. Stuck blade in about 1" with no resistance. Need to fix grout to stop water from getting into wall and seeping to the other side.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286420431
Tracking

0 Days 2 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Aug 17, 2024 11:30 CST
Scheduled

Aug 17, 2024 11:30 CST
Orig. ETA

On the Border
Aug 16, 2024 11:30 CST
Created by

Aug 16, 2024 13:32 CST
Work Date

600.00 USD
NTE

677065409x
Closing Authorization

dashboard2844
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Ft. Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / In dish area wall between dinning room water leaking from ki tchen area into tables 1 and 2

Invoice Text Leak coming through wall: Grout along wall is bad. Stuck blade in about 1" with no resistance. Need to fi x grout to stop water from getting into wall and seeping to the other side.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39180

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Sub Total	**190.00**

Tax (8.2500%)	Amount
Total Tax	**15.68**

Total (USD) **205.68**

Called On
Called by
Aug 16, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286420431
Tracking

0 Days 2 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Aug 17, 2024 11:30 CST
Scheduled

Aug 17, 2024 11:30 CST
Orig. ETA

On the Border
Aug 16, 2024 11:30 CST
Created by

Aug 16, 2024 13:32 CST
Work Date

600.00 USD
NTE

677065409x
Closing Authorization

dashboard2844
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Ft. Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / In dish area wall between dinning room water leaking from ki tchen area into tables 1 and 2

Invoice Text Leak coming through wall: Grout along wall is bad. Stuck blade in about 1" with no resistance. Need to fi x grout to stop water from getting into wall and seeping to the other side.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (92)** | System Created (**92**) | User Created (**0**)

All Notes

92 Dec 18, 2024 08:47 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39180. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $205.68. Comments: .

91 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

90 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

89 Dec 15, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

88 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

87 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

86	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
85	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
84	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
83	Dec 09, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
82	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
81	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

80 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

79 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

78 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

77 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

76 Dec 02, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Dec 01, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32	Oct 19, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
31	Oct 18, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
30	Oct 17, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
29	Oct 16, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Oct 15, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Oct 14, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
17	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
16	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
15	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
14	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

13 Sep 29, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

12 Sep 27, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00102@ontheborder.com

11 Sep 26, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

10 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

9 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

8 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

7 Sep 23, 2024 10:55 CST

Created By **Howard Scarborough**

Attachment 'INV_39180.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 17, 2024 11:30 CST**

6	Aug 20, 2024 02:03 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Aug 16, 2024 13:32 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 17, 2024 11:30 CST**
4	Aug 16, 2024 13:09 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 17, 2024 11:30 CST**
3	Aug 16, 2024 11:39 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 17, 2024 11:30 CST**
2	Aug 16, 2024 11:39 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 17, 2024 11:30 CST**
1	Aug 16, 2024 11:31 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 17, 2024 11:30 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39180.pdf

Sep 23, 2024 10:55 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/20/2024	39469

Bill To
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Ship To

Rep	Terms	P.O. Number	
TS	Net 30	290402012	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Dry storage faucet by keg cooler leaking: Found 1/2" shut off valve above ceiling and turned off. Hot side leaking from stem. Manager chose to leave faucet off and instructed not to replace stem.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290402012
Tracking

0 Days 2 Hrs
Age

Nov 11, 2024 22:11 CST
Updated

Sep 21, 2024 08:39 CST
Scheduled

Sep 21, 2024 08:39 CST
Orig. ETA

On the Border
Sep 20, 2024 08:39 CST
Created by

Sep 20, 2024 11:21 CST
Work Date

600.00 USD
NTE

678992128x
Closing Authorization

dashboard2844
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Ft. Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / Faucet in dry storage by keg cooler steady leaks

Invoice Text Dry storage faucet by keg cooler leaking: Found 1/2" shut off valve above ceiling and turned off. Hot side leaking from stem. Manager chose to leave faucet off and instructed not to replace stem.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39469

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Sub Total	**190.00**

Tax (8.2500%)	Amount
Total Tax	**15.68**

Total (USD) **205.68**

Called On
Called by
Sep 20, 2024
On the Border
Approved On
Approved by
Nov 29, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290402012
Tracking

0 Days 2 Hrs
Age

Nov 11, 2024 22:11 CST
Updated

Sep 21, 2024 08:39 CST
Scheduled

Sep 21, 2024 08:39 CST
Orig. ETA

On the Border
Sep 20, 2024 08:39 CST
Created by

Sep 20, 2024 11:21 CST
Work Date

600.00 USD
NTE

678992128x
Closing Authorization

dashboard2844
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Ft. Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / Faucet in dry storage by keg cooler steady leaks

Invoice Text Dry storage faucet by keg cooler leaking: Found 1/2" shut off valve above ceiling and turned off. Hot side leaking from stem. Manager chose to leave faucet off and instructed not to replace stem.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (48)** | System Created (**48**) | User Created (**0**)

All Notes

48 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
29	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Oct 21, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
26	Oct 20, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
25	Oct 19, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24	Oct 18, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
23	Oct 17, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
22	Oct 16, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Oct 15, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Oct 14, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

16 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

15 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

14 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

13 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

12 Oct 04, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00102@ontheborder.com

11 Oct 03, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

10 Oct 02, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

9 Oct 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

8 Sep 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

7 Sep 30, 2024 07:32 CST

Created By **Howard Scarborough**

Attachment 'INV_39469.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 21, 2024 08:39 CST**

6 Sep 24, 2024 02:11 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 20, 2024 11:21 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 21, 2024 08:39 CST**

4	Sep 20, 2024 11:02 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 21, 2024 08:39 CS**T
3	Sep 20, 2024 08:48 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 21, 2024 08:39 CST**
2	Sep 20, 2024 08:48 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 21, 2024 08:39 CST**
1	Sep 20, 2024 08:40 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 21, 2024 08:39 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39469.pdf

Sep 30, 2024 07:32 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/22/2024	39219

Bill To	Ship To
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132	

Rep	Terms	P.O. Number	
TS	Net 30	286942909	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced hot and cold stems to hand sink faucet on right side of server soda station.		
1	Material	Material	151.12	151.12T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	28.14

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $369.26

Balance Due $369.26

DRIPPING
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286942909
Tracking

0 Days 1 Hrs
Age

Dec 18, 2024 07:09 CST
Updated

Aug 23, 2024 11:40 CST
Scheduled

Aug 23, 2024 11:40 CST
Orig. ETA

Josh Kile - Area Director Ph one# 2145054557
Caller

Josh Kile - Area Director
Aug 22, 2024 11:41 CST
Created by

Aug 22, 2024 13:02 CST
Work Date

600.00 USD
NTE

677396131x
Closing Authorization

Mobile SC 2408.2 i
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Ft. Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Dripping / Running water won't turn off

Invoice Text Replaced hot and cold stems to hand sink faucet on right side of server soda station.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39219

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	151.12
Sub Total	**341.12**
Tax (8.2500%)	**Amount**
Total Tax	**28.14**
Total (USD)	**369.26**

Called On
Called by
Aug 22, 2024
Josh Kile - Area Director Phone# 2145054557
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

DRIPPING
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286942909
Tracking

0 Days 1 Hrs
Age

Dec 18, 2024 07:09 CST
Updated

Aug 23, 2024 11:40 CST
Scheduled

Aug 23, 2024 11:40 CST
Orig. ETA

Josh Kile - Area Director Ph one# 2145054557
Caller

Josh Kile - Area Director
Aug 22, 2024 11:41 CST
Created by

Aug 22, 2024 13:02 CST
Work Date

600.00 USD
NTE

677396131x
Closing Authorization

Mobile SC 2408.2 i
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Ft. Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Dripping / Running water won't turn off

Invoice Text Replaced hot and cold stems to hand sink faucet on right side of server soda station.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (92)** System Created (**92**) User Created (**0**)

All Notes

92 Dec 18, 2024 07:09 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39219. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $369.26. Comments: .

91 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

90 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

89 Dec 15, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

88 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

87 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

86 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

85 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

84 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

83 Dec 09, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

82 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

81 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

80 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

79 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

78 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

77 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

76 Dec 02, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Dec 01, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
17	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
16	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
15	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
14	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

13 Sep 29, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, kandi.simmons@ontheborder.com

12 Sep 27, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00102@ontheborder.com

11 Sep 26, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

10 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

9 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

8 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

7 Sep 23, 2024 10:45 CST

Created By **Howard Scarborough**

Attachment 'INV_39219.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 23, 2024 11:40 CST**

6 Aug 26, 2024 01:59 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Aug 22, 2024 13:02 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 23, 2024 11:40 CST**

4 Aug 22, 2024 12:15 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 23, 2024 11:40 CST**

3 Aug 22, 2024 11:49 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 23, 2024 11:40 CST**

2 Aug 22, 2024 11:49 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 23, 2024 11:40 CST**

1 Aug 22, 2024 11:41 CST

Created By **Josh Kile - Area Director**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 23, 2024 11:40 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 2 Attachments

INV_39219.pdf

Sep 23, 2024 10:45 CST

F28F85FA-88FC-48A7-81EB-7CE07BBA0860-8164-00000646AEC91858..jpeg

Aug 22, 2024 11:41 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/18/2024	39884

Bill To
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	296128059	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's ADA toilet continuously flushing, repaired flush valve.		
1	Material	Material	45.61	45.61T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	19.44

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $255.05

Balance Due $255.05

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
MAINTENANCE

296128059
Tracking

0 Days 16 Hrs
Age

Jan 14, 2025 08:31 CST
Updated

Nov 18, 2024 17:11 CST
Scheduled

Nov 18, 2024 17:11 CST
Orig. ETA

On the Border
Nov 17, 2024 17:11 CST
Created by

Nov 18, 2024 09:18 CST
Work Date

600.00 USD
NTE

682182483x
Closing Authorization

dashboard2844
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Fort Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Toilet is in a constant state of flush

Invoice Text Men's ADA toilet continuously flushing, repaired flush valve.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39884

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	45.61

Sub Total	**235.61**
Tax (8.2500%)	**Amount**
Total Tax	**19.44**
Total (USD)	**255.05**

Called On
Called by
Nov 17, 2024
On the Border
Approved On
Approved by
Jan 14, 2025
Name: Michael Miller-Managing Director
UserID: Michael.Miller@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
MAINTENANCE

296128059
Tracking

0 Days 16 Hrs
Age

Jan 14, 2025 08:31 CST
Updated

Nov 18, 2024 17:11 CST
Scheduled

Nov 18, 2024 17:11 CST
Orig. ETA

On the Border
Nov 17, 2024 17:11 CST
Created by

Nov 18, 2024 09:18 CST
Work Date

600.00 USD
NTE

682182483x
Closing Authorization

dashboard2844
Source

00102 (- 5101)
Bryant Irvin
4411 Bryant Irvin Rd
Fort Worth, TX 76132, US
817-900-8190
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / Toilet is in a constant state of flush

Invoice Text Men's ADA toilet continuously flushing, repaired flush valve.

▶ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (16)** | System Created (**16**) | User Created (**0**)

All Notes

16 Jan 14, 2025 08:30 CST

Created By **Michael Miller-Managing Director** On the Border

Invoice # 39884. Invoice Edited: status changed from OPEN to APPROVED by Michael Miller-Managing Director on Jan 14, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 255.05. Comments: . WO Edited: Category changed from REPAIRS to MAINTENANCE.

Scheduled **Nov 18, 2024 17:11 CST**

15 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Michael.Miller@ontheborder.com

14 Jan 11, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00102@ontheborder.com

13 Jan 10, 2025 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

12 Jan 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

11 Jan 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

10 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00102@ontheborder.com

9	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00102@ontheborder.com
8	Jan 06, 2025 15:34 CST	Created By **Howard Scarborough** Attachment 'INV_39884.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 18, 2024 17:11 CST**
7	Nov 18, 2024 13:07 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Nov 18, 2024 17:11 CST**
6	Nov 18, 2024 13:07 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Nov 18, 2024 17:11 CST**
5	Nov 18, 2024 09:18 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 18, 2024 17:11 CST**
4	Nov 18, 2024 08:33 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 18, 2024 17:11 CST**
3	Nov 18, 2024 06:49 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 18, 2024 17:11 CST**

2	Nov 18, 2024 06:49 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 18, 2024 17:11 CST**
1	Nov 17, 2024 17:11 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 18, 2024 17:11 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39884.pdf

Jan 06, 2025 15:34 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,306.76
11/04/2020	PMT #129185.	-307.69	999.07
11/10/2020	PMT #129493.	-550.65	448.42
12/07/2020	PMT #130596.	-282.80	165.62
01/25/2021	INV #28405. Due 02/24/2021. --- Repaired water leak on three compartment sink faucet on left by replacing brass 90, brass nipple, and supply line for hot side of faucet. Made repair on water leak under pre-rinse faucet by replacing supply stop on hot side, yoke washer, and both supply lines. --- Material, 1 @ $89.65 = 89.65 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 32.97	432.62	598.24
02/12/2021	INV #28473. Due 03/14/2021. --- Found hot water circulation line spraying from pin hole leak in elbow against wall stud and getting into office wall. Clamped off leak temporarily. Returned next day and turned water off. Cut out section and installed valve at top. Turned water on and finished repair back to pump line connection. Opened valve to check repair, turned pump switch back on. Operation normal. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $73.57 = 73.57 --- Labor, 1 @ $98.00 = 98.00 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 38.53	505.60	1,103.84
02/22/2021	INV #28612. Due 03/24/2021. --- Found gaskets for circulation hot water pump leaking. Replaced gaskets, found no other leaks at time of service. --- Material, 1 @ $70.34 = 70.34 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 27.34	358.68	1,462.52

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
03/16/2021	INV #28913. Due 04/15/2021. --- Water leak in ceiling above dishwasher is condensation leaking out of duct work for dishwasher ventilation, duct work needs repair. Could not duplicate a stoppage on dish sink, no stoppage found and is draining fine. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 13.45	176.45	1,638.97
03/30/2021	PMT #133660.	-432.62	1,206.35
04/05/2021	PMT #134577.	-864.28	342.07
04/26/2021	PMT #135294.	-176.45	165.62
04/30/2021	INV #29192. Due 05/30/2021. --- Found pre-rinse sink clogged, cabled through sink drain opening and cleared blockage. Plugged off drain opening with brass plug and plugged off end opening against corner where dish machine drain connected at. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $9.67 = 9.67 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 15.48	203.15	368.77
05/13/2021	INV #29207. Due 06/12/2021. --- Ran new dishwasher drain line from main drain connection to floor sink at pre-rinse sink. Anchored new line to table braces and legs for support. Ran water through machine to check for leaks. Ran new pre-rinse sink drain line from sink drain to floor sink. Anchored to table leg support. Per bid. --- Bid Work, 1 @ $1,998.31 = 1,998.31 --- Tax: Fort Worth @ 8.25% = 164.86	2,163.17	2,531.94

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
06/15/2021	INV #29663. Due 07/15/2021. --- Leak under pre-rinse sink: Replaced supply lines to pre-rinse faucet and reconnected supply line to dish dump faucet. --- Material, 1 @ $68.26 = 68.26 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 19.08	250.34	2,782.28
06/21/2021	PMT #137542.	-2,366.32	415.96
07/12/2021	PMT #138372.	-165.62	250.34
07/27/2021	INV #29962. Due 08/26/2021. --- Gas leak: Leak is at burners on cook top, will need equipment tech. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 13.45	176.45	426.79
07/27/2021	INV #29963. Due 08/26/2021. --- Steam table leak: Found old gauge leaking, removed and replaced with plug. No need for gauge. --- Material, 1 @ $6.95 = 6.95 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 14.02	183.97	610.76
08/09/2021	PMT #139465.	-250.34	360.42
08/10/2021	INV #30071. Due 09/09/2021. --- Replaced broken hose and plastic nipple with brass nipple and hose. Replaced men's ADA toilet kit with 3.5 kit. --- Material, 1 @ $77.68 = 77.68 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 23.90	313.58	674.00
09/07/2021	PMT #140560.	-183.97	490.03
09/07/2021	PMT #140560.	-176.45	313.58
09/13/2021	PMT #140812.	-313.58	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
09/21/2021	INV #30392. Due 10/21/2021. --- Cleaned several floor sink strainers and ran machine down floor sink at grill. Rebuilt flush valve and ran auger down right urinal. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $65.55 = 65.55 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 24.96	327.51	327.51
10/01/2021	INV #30479. Due 10/31/2021. --- Trough drains under beer taps stopped up, blew drain lines out and cleared floor sink strainer. Both draining fine now. --- Material, 1 @ $3.97 = 3.97 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 13.78	180.75	508.26
10/25/2021	PMT #142339.	-327.51	180.75
11/08/2021	INV #30763. Due 12/08/2021. --- Ran hand auger to clear debris from floor drain by fryer, pulled out plastic bags and silverware. Then ran medium machine to clear line. Installed drain lock to prevent debris from falling in drain. --- Equipment, 1 @ $25.00 = 25.00 --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $60.20 = 60.20 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 21.71	284.91	465.66
11/09/2021	PMT #142942.	-180.75	284.91
11/23/2021	INV #30856. Due 12/23/2021. --- Replaced 3.5 sloan kit on men's first stall toilet. --- Material, 1 @ $51.60 = 51.60 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 17.70	232.30	517.21
12/20/2021	PMT #144481.	-284.91	232.30

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
12/28/2021	INV #31133. Due 01/27/2022. --- Men's restroom hand sink on left replaced 3.5" basket strainer. Women's restroom ADA toilet pulled and reset. Replaced bowl wax, closet bolts, and diaphragm kit. --- Material, 1 @ $96.34 = 96.34 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 37.57	492.91	725.21
01/04/2022	PMT #144711.	-232.30	492.91
02/02/2022	PMT #145928.	-492.91	0.00
04/25/2022	INV #32193. Due 05/25/2022. --- Leak in ceiling above dish, searched for plumbing leak and found nothing leaking at present time. Did find signs of possible AC leak out of duct work. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Fort Worth @ 8.25% = 13.86	181.86	181.86
05/19/2022	INV #32327. Due 06/18/2022. --- Water spraying under dish sink. Repaired pin hole in 3/8 copper tubing. Disconnected RPZ to dish machine temporarily until repair can be made (they will submit another work order). Ran cable through floor sink at three compartment sink by dish. --- Equipment, 1 @ $25 = 25.00 --- Material, 1 @ $41.50 = 41.50 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 35.93	471.43	653.29

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
05/24/2022	INV #32530. Due 06/23/2022. --- 3/4" Watt 909 RPZ backflow device at dish machine dumping and leak at wall downstream of device. Had to rework water line from dish machine to backflow device and rebuild backflow device. Working fine now. --- Material, 1 @ $490.14 = 490.14 --- Labor, 1 @ $98.00 = 98.00 --- Labor, 2.75 @ $98.00 = 269.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 76.94	1,009.58	1,662.87
06/14/2022	INV #32741. Due 07/14/2022. --- Hand wash sink by mixed drink reattached to wall and to mixed drink fixture, also replaced strainer on sink. --- Material, 1 @ $22.58 = 22.58 --- Labor, 4 @ $98.00 = 392.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 40.39	529.97	2,192.84
07/11/2022	INV #32914. Due 08/10/2022. --- Checked out pre-rinse faucet at dish machine, could not find faucet leaking anywhere or problem. Was told by one of the staff members in kitchen that they had fixed it already. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 14.85	194.85	2,387.69
07/27/2022	PMT #152178.	-181.86	2,205.83
08/12/2022	PMT #152684.	-529.97	1,675.86

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
08/22/2022	INV #33371. Due 09/21/2022. --- Replaced hot and cold stems on back three compartment sink right faucet. Also replaced hot and cold stems on dish sink right faucet. Replaced basket strainer and CT on dump sink. Drain also clogged, cleared on customer request. --- Material, 1 @ $284.78 = 284.78 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 42.68	559.96	2,235.82
08/29/2022	PMT #153380.	-471.43	1,764.39
08/29/2022	PMT #153380.	-194.85	1,569.54
09/19/2022	PMT #154193.	-1,009.58	559.96
10/05/2022	INV #33731. Due 11/04/2022. --- Soda backflow valve draining constantly. Located and picked up and installed new 1/2" Wilkins RPZ rebuild kit. --- Material, 1 @ $199.35 = 199.35 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 44.29	581.14	1,141.10
10/25/2022	INV #33160. Due 11/24/2022. --- Men's urinal not flushing and coming off wall. Pulled urinal on left and re-secured brackets to wall. Rehung urinal and repaired flush valve. Checked for leaks, operation normal. --- Material, 1 @ $69.08 = 69.08 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 33.54	440.12	1,581.22
10/27/2022	PMT #155359.	-559.96	1,021.26

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
11/04/2022	INV #33194. Due 12/04/2022. --- Hot side mop sink faucet won't shut off, replaced hot side cartridge. --- Material, 1 @ $75.56 = 75.56 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Bid Work, 1 @ $1.00 = 1.00 --- Tax: Fort Worth @ 8.25% = 21.08	277.64	1,298.90
11/18/2022	PMT #100538.	-277.64	1,021.26
11/18/2022	PMT #100538.	-581.14	440.12
12/14/2022	INV #34127. Due 01/13/2023. --- Repaired three drain leaks at multi sink in bar. Did not find broken pipe at dish three compartment sink but drain was stopped up, ran cable and unstopped drain. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $47.92 = 47.92 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 34.68	455.10	895.22
12/28/2022	PMT #101843.	-440.12	455.10
01/26/2023	INV #34561. Due 02/25/2023. --- Clogged drain under three compartment sink and steam machine, ran cable through both drains and cleared. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 17.74	232.74	687.84

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
02/16/2023	INV #34835. Due 03/18/2023. --- Women's restroom first stall flushometer not working. Made repair with flushometer kit. --- Material, 1 @ $67.49 = 67.49 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 20.42	267.91	955.75
03/10/2023	PMT #103888.	-455.10	500.65
04/10/2023	PMT #104990.	-232.74	267.91
04/15/2023	PMT #105219.	-267.91	0.00
05/31/2023	INV #35702. Due 06/30/2023. --- Floor sink under three compartment sink in dish pit area stopped up. Spent time removing a large plastic item out of drain and ran cable through drain. Drain is now open and flowing. Ran cable through floor drain under hand sink by deep fryer, drain is now open and flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 28.57	374.82	374.82
07/06/2023	INV #35852. Due 08/05/2023. --- Women's middle stall toilet continuously flushing, rebuilt flush valve. --- Material, 1 @ $67.49 = 67.49 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 20.42	267.91	642.73
07/31/2023	PMT #108620.	-374.82	267.91

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
09/07/2023	INV #36474. Due 10/07/2023. --- Sprayer head will not shut off on dishwasher pre-rinse faucet, replaced sprayer head. --- Material, 1 @ $101.20 = 101.20 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 23.20	304.40	572.31
09/08/2023	PMT #109626.	-267.91	304.40
10/28/2023	INV #36761. Due 11/27/2023. --- Came out and found unit was running but code said having hardware failure. Tech support said if fails again to change the board. Unit failed and picked up board. Returned to store and installed. Repaired condensate drain at unit vent connection and ran to floor drain. --- Material, 1 @ $326.91 = 326.91 --- Labor, 1.5 @ $115.00 = 172.50 --- Labor, 3.5 @ $145.00 = 507.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 89.26	1,171.17	1,475.57
12/05/2023	INV #37046. Due 01/04/2024. --- Tightened women's ADA toilet bolts and caulked toilet to floor. Cut broken faucet loose from hand sink and replaced with new. --- Material, 1 @ $214.60 = 214.60 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 57.10	749.20	2,224.77

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
12/07/2023	INV #37148. Due 01/06/2024. --- Checked ADA toilet in women's restroom and it was very loose from flange. Came back next morning and pulled toilet, found pvc portion of flange broken. Replaced flange and anchored, reset toilet. Reconnected flushometer valve and caulked bowl down to floor. --- Material, 1 @ $49.67 = 49.67 --- Labor, 3.75 @ $115.00 = 431.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 45.04	590.96	2,815.73
01/08/2024	PMT #112551.	-304.40	2,511.33
01/12/2024	INV #37305. Due 02/11/2024. --- Sewer odor in restrooms: Tightened men's ADA toilet and sealed around all toilets. Flushed floor drains with water and cleaner. No other obvious causes. --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 25.16	330.16	2,841.49
02/02/2024	INV #37662. Due 03/03/2024. --- Put new gasket on outside faucet at add-a-faucet to stop leak. Right hand sink drain put CT on copper drain to connect, top all corroded. --- Material, 1 @ $10.25 = 10.25 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 16.52	216.77	3,058.26
02/19/2024	INV #37749. Due 03/20/2024. --- Dish area spraying water under sink, removed 3/8" compression tee and replaced with new coupling. --- Material, 1 @ $4.23 = 4.23 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 16.02	210.25	3,268.51

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4411 Bryant Irvin Rd.
Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
02/27/2024	INV #37807. Due 03/28/2024. --- Found water leaking from screw stop on flushometer for women's toilet in first stall from left. Repaired screw stop with repair kit. --- Material, 1 @ $23.63 = 23.63 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 24.74	324.62	3,593.13
03/12/2024	PMT #114501.	-590.96	3,002.17
03/29/2024	PMT #114941.	-330.16	2,672.01
04/18/2024	INV #38207. Due 05/18/2024. --- Pinched off supply line serving hot stem on top of dish return table and replaced stem. Took off clamp and checked for leaks. --- Material, 1 @ $75.56 = 75.56 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 21.91	287.47	2,959.48
04/26/2024	PMT #115766.	-216.77	2,742.71
04/26/2024	PMT #115766.	-210.25	2,532.46
05/01/2024	INV #38216. Due 05/31/2024. --- 4/29 - Found 3/8" copper line has pinhole leak and valve won't turn off. Scheduled for morning return to shut off water. 5/1 - Shut off water and replaced angle stops. Soldered 1/2" adapters to copper lines to fixtures and connected with flex lines. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $66.08 = 66.08 --- Labor, 1 @ $115.00 = 115.00 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 41.34	542.42	3,074.88

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
05/24/2024	INV #38579. Due 06/23/2024. --- 1/2" Plastic hose to chemicals had pin hole leak. Cut out pin hole and put hose back together. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 15.68	205.68	3,280.56
06/21/2024	INV #38835. Due 07/21/2024. --- Sewer odor in restrooms: On arrival smell not present. Offered to do a smoke test, work was declined. In bar faucet on sink of liquor holder faucet leaks and is not anchored. Manager wanted faucet replaced even if it could not be anchored. Replaced faucet and anchored faucet to liquor rack. Sink needs to be pulled, work declined. --- Material, 1 @ $85.96 = 85.96 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 45.66	599.12	3,879.68
07/03/2024	PMT #117240.	-324.62	3,555.06
08/02/2024	PMT #118331.	-542.42	3,012.64
08/16/2024	INV #39180. Due 09/15/2024. --- Leak coming through wall: Grout along wall is bad. Stuck blade in about 1" with no resistance. Need to fix grout to stop water from getting into wall and seeping to the other side. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 15.68	205.68	3,218.32

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4411 Bryant Irvin Rd. Ft. Worth, TX 76132

Amount Due	Amount Enc.
$1,035.67	

Date	Transaction	Amount	Balance
08/22/2024	INV #39219. Due 09/21/2024. --- Replaced hot and cold stems to hand sink faucet on right side of server soda station. --- Material, 1 @ $151.12 = 151.12 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 28.14	369.26	3,587.58
09/19/2024	PMT #119043.	-287.47	3,300.11
09/19/2024	PMT #119043.	-205.68	3,094.43
09/20/2024	INV #39469. Due 10/20/2024. --- Dry storage faucet by keg cooler leaking: Found 1/2" shut off valve above ceiling and turned off. Hot side leaking from stem. Manager chose to leave faucet off and instructed not to replace stem. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 15.68	205.68	3,300.11
10/21/2024	PMT #119249.	-1,171.17	2,128.94
10/21/2024	PMT #119249.	-749.20	1,379.74
10/21/2024	PMT #119249.	-599.12	780.62
11/18/2024	INV #39884. Due 12/18/2024. --- Men's ADA toilet continuously flushing, repaired flush valve. --- Material, 1 @ $45.61 = 45.61 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 19.44	255.05	1,035.67

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,035.67	$1,035.67

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/14/2024	39492

Bill To
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	289417883	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Pulled men's ADA toilet that was loose and producing an odor. Replaced broken, corroded toilet flange ring and anchored to concrete. Installed new wax ring, bolts, and vacuum breaker. Reset toilet and caulked base.		
1	Material	Material	62.13	62.13T
1.5	Labor	Labor Plumber - After Hours	145.00	217.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	29.26

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $383.89

Balance Due $383.89

FOUL ODOR
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

289417883
Tracking

0 Days 23 Hrs
Age

Nov 11, 2024 22:11 CST
Updated

Sep 14, 2024 11:22 CST
Scheduled

Sep 14, 2024 11:22 CST
Orig. ETA

On the Border Phone# 81 77683840
Caller

On the Border
Sep 13, 2024 11:24 CST
Created by

Sep 14, 2024 10:42 CST
Work Date

600.00 USD
NTE

678646011x
Closing Authorization

Mobile SC 2408.3 i
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Foul Odor / Handicap stall toilet needs to be reset. Very loose and odor present.

Invoice Text Pulled men's ADA toilet that was loose and producing an odor. Replaced broken, corroded toilet flange ri ng and anchored to concrete. Installed new wax ring, bolts, and vacuum breaker. Reset toilet and caulked base.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39492

CLIENT RATES

Labor	**Amount**
Labor	217.50
Travel	**Amount**
Travel	75.00

Material	Amount
Material	62.13

Sub Total	**354.63**

Tax (8.2500%)	Amount
Total Tax	**29.26**

Total (USD)	**383.89**

Called On
Called by
Sep 13, 2024
On the Border Phone# 8177683840
Approved On
Approved by
Nov 29, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

289417883
Tracking

0 Days 23 Hrs
Age

Nov 11, 2024 22:11 CST
Updated

Sep 14, 2024 11:22 CST
Scheduled

Sep 14, 2024 11:22 CST
Orig. ETA

On the Border Phone# 81 77683840
Caller

On the Border
Sep 13, 2024 11:24 CST
Created by

Sep 14, 2024 10:42 CST
Work Date

600.00 USD
NTE

678646011x
Closing Authorization

Mobile SC 2408.3 i
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Foul Odor / Handicap stall toilet needs to be reset. Very loose and odor present.

Invoice Text Pulled men's ADA toilet that was loose and producing an odor. Replaced broken, corroded toilet flange ri ng and anchored to concrete. Installed new wax ring, bolts, and vacuum breaker. Reset toilet and caulked base.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (48)** | System Created (**48**) | User Created (**0**)

All Notes

48 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
29	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Oct 21, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
26	Oct 20, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
25	Oct 19, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

josh.kile@ontheborder.com

16 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

15 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

14 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

13 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

12 Oct 04, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00092@ontheborder.com

11 Oct 03, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00092@ontheborder.com

10 Oct 02, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00092@ontheborder.com

9 Oct 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00092@ontheborder.com

8 Sep 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00092@ontheborder.com

7 Sep 30, 2024 07:31 CST

Created By **Howard Scarborough**

Attachment 'INV_39492.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 14, 2024 11:22 CST**

6 Sep 18, 2024 02:21 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 14, 2024 10:42 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 14, 2024 11:22 CST**

4	Sep 14, 2024 09:09 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 14, 2024 11:22 CST**
3	Sep 13, 2024 11:32 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 14, 2024 11:22 CST**
2	Sep 13, 2024 11:32 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 14, 2024 11:22 CST**
1	Sep 13, 2024 11:24 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 14, 2024 11:22 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 2 Attachments

INV_39492.pdf

Sep 30, 2024 07:31 CST

BCF99AC5-240B-4FC4-8571-D7E74ABDADFC-7989-000009799EFE486A..jpeg

Sep 13, 2024 11:24 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/28/2024	39589

Bill To	Ship To
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137	

Rep	Terms	P.O. Number	
TS	Net 30	294170600	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced hot water circulation pump at water heater in riser room.		
1	Bid Work	Bid Work	1,030.37	1,030.37T
		Sales Tax	8.25%	85.01

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $1,115.38

Balance Due $1,115.38

ServiceChannel®

On the Border

Proposal

DATE:	Oct 28, 2024	**PROPOSAL NUMBER:**	prp102824131644847
		RFP NUMBER:	
LOCATION:	Fossil Creek	**LOCATION NUMBER:**	00092
VENDOR NAME:	AGR Plumbing Service and Repair LLC	**TRACKING NUMBER:**	294170600
REQUESTED BY:			

PROJECT NAME & DESCRIPTION*: Issue is not a crossover. Store's circulation pump is bad.

Need to replace circulation pump with new.

WO DESCRIPTION: KITCHEN / Water Heater / Tank Water Heater / No Hot Water In Building / Water is not staying hot, will get hot if left on in back of Kitchen but not at all near service stations. Tech came out Thursday 24th from AGR, said possibly our Hot water is mixing with cold water.

CURRENCY*: USD

COSTS INCURRED TO DATE TOTAL	**0.00**
SUBTOTAL	**0.00**

MATERIALS

DESCRIPTION	QTY		UNIT		PRICE		TOTAL
Material	1.00	x	each	x	771.00	=	771.00

MATERIALS TOTAL	**771.00**
SUBTOTAL	**771.00**

Are these materials new to the store or are they replacing previously existing materials? EXISTING

INSTALLATION LABOR

DESCRIPTION	TECH		HRS		RATE		TOTAL
Regular Hours	1.00	x	2.00	x	115.00	=	230.00

INSTALLATION LABOR TOTAL	**230.00**
SUBTOTAL	**1,001.00**

NON-INSTALLATION EXPENSES

DESCRIPTION	# OF TRIPS		CHARGE		TOTAL
Travel	1.00	x	75.00	=	75.00

NON-INSTALLATION EXPENSES TOTAL	**75.00**
SUBTOTAL	**1,076.00**

FREIGHT TOTAL	**0.00**
SUBTOTAL	**1,076.00**

TAX

DESCRIPTION	TOTAL
Material Sales Tax	18.96

Installation Labor Sales Tax	14.23
Non-Installation Expenses Sales Tax	6.19
TAX TOTAL	**39.38**
SUBTOTAL	**1,115.38**

ATTACHMENTS

PROPOSAL HAS NO ATTACHED FILES

SPEND BY CATEGORY

		SUBTOTAL
Costs incurred to date	**0.00**	**0.00**
Materials	**771.00**	**771.00**
Installation Labor	**230.00**	**1,001.00**
Non-Installation Expenses	**75.00**	**1,076.00**
Freight	**0.00**	**1,076.00**
Tax	**39.38**	**1,115.38**

TOTAL PROJECT COST **1,115.38**

CURRENCY **USD**

NO HOT WATER IN BUILDING
KITCHEN / WATER HEATER / TANK WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) MAINTENANCE

294170600
Tracking

1 Days 18 Hrs
Age

Jan 14, 2025 08:31 CST
Updated

Oct 26, 2024 22:25 CST
Scheduled

Oct 26, 2024 22:25 CST
Orig. ETA

On the Border
Oct 26, 2024 18:25 CST
Created by

Oct 28, 2024 13:18 CST
Work Date

prp102824131644847
Proposal

1,115.38 USD
NTE

681032825x
Closing Authorization

dashboard2844
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Water Heater / Tank Water Heater / No Hot Water In Building / Water is not staying hot, will get hot if left on in back of Kitchen but not at all near service stations. Tech came out Thursday 24th from AGR, said possibly our Hot w ater is mixing with cold water.

Invoice Text Replaced hot water circulation pump at water heater in riser room.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39589

CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	29.37
Material	**Amount**
Material	771.00

Sub Total	**1030.37**
Tax (8.2500%)	**Amount**
Total Tax	**85.01**
Total (USD)	**1115.38**

Called On
Called by
Oct 26, 2024
On the Border
Approved On
Approved by
Jan 14, 2025
Name: Michael Miller-Managing Director
UserID: Michael.Miller@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

NO HOT WATER IN BUILDING
KITCHEN / WATER HEATER / TANK WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) MAINTENANCE

294170600
Tracking

1 Days 18 Hrs
Age

Jan 14, 2025 08:31 CST
Updated

Oct 26, 2024 22:25 CST
Scheduled

Oct 26, 2024 22:25 CST
Orig. ETA

On the Border
Oct 26, 2024 18:25 CST
Created by

Oct 28, 2024 13:18 CST
Work Date

prp102824131644847
Proposal

1,115.38 USD
NTE

681032825x
Closing Authorization

dashboard2844
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Water Heater / Tank Water Heater / No Hot Water In Building / Water is not staying hot, will get hot if left on in back of Kitchen but not at all near service stations. Tech came out Thursday 24th from AGR, said possibly our Hot w ater is mixing with cold water.

Invoice Text Replaced hot water circulation pump at water heater in riser room.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (16)** | System Created (**16**) | User Created (**0**)

All Notes

16 Jan 14, 2025 08:30 CST

Created By **Michael Miller-Managing Director** On the Border

Invoice # 39589. Invoice Edited: status changed from OPEN to APPROVED by Michael Miller-Managing Director on Jan 14, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 13, 2025. Invoice Amount: USD 1115.38. Comments: . WO Edited: Category changed from REPAIRS to MAINTENANCE.

Scheduled **Oct 26, 2024 22:25 CST**

15 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Michael.Miller@ontheborder.com

14 Dec 03, 2024 11:03 CST

Created By **Howard Scarborough**

Attachment 'INV_39589.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 26, 2024 22:25 CST**

13 Nov 01, 2024 02:21 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

12 Oct 28, 2024 13:18 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 26, 2024 22:25 CST**

11 Oct 28, 2024 11:07 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PROPOSAL APPROVED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 26, 2024 22:25 CST**

10 Oct 28, 2024 08:46 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Status has been changed from **IN PROGRESS/WAITING FOR APPROVAL** to **IN PROGRESS/ PROPOSAL APPROVED**.

Scheduled **Oct 26, 2024 22:25 CST**

contactagr@tx.rr.com

9 Oct 28, 2024 08:46 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

NTE changed from 1,000.00 to 1,115.38.

Scheduled **Oct 26, 2024 22:25 CST**

contactagr@tx.rr.com

8 Oct 28, 2024 08:46 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Proposal # prp102824131644847 has been approved.

Scheduled **Oct 26, 2024 22:25 CST**

contactagr@tx.rr.com

7 Oct 28, 2024 08:16 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ WAITING FOR APPROVAL**.

Scheduled **Oct 26, 2024 22:25 CST**

keith.wheaton@ontheborder.com, josh.kile@ontheborder.com, o00092@ontheborder.com, chris@ontheborder.com

6 Oct 28, 2024 08:16 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Proposal #prp102824131644847 has been created

Scheduled **Oct 26, 2024 22:25 CST**

keith.wheaton@ontheborder.com, josh.kile@ontheborder.com, o00092@ontheborder.com, chris@ontheborder.com

5 Oct 28, 2024 08:11 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Oct 26, 2024 22:25 CST**

4 Oct 28, 2024 08:11 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 26, 2024 22:25 CST**

3 Oct 26, 2024 22:31 CST — Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Oct 26, 2024 22:25 CST**

keith.wheaton@ontheborder.com, josh.kile@ontheborder.com, o00092@ontheborder.com, chris@ontheborder.com

2 Oct 26, 2024 18:26 CST — Created By **On the Border**

Service Request has been copied to josh.kile@ontheborder.com;michele.campbell@ontheborder.com;keith.wheaton@ontheborder.com;chris@ontheborder.com.

Scheduled **Oct 26, 2024 22:25 CST**

1 Oct 26, 2024 18:26 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE.

Scheduled **Oct 26, 2024 22:25 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39589.pdf

Dec 03, 2024 11:03 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Invoice

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Date	Invoice #
12/9/2024	40003

Bill To	Ship To
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137	

Rep	Terms	P.O. Number	
MF	Net 30	297962573	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Left women's toilet loose and leaking at base. Pulled toilet and replaced wax ring and bolts. Reset toilet and flush tested, then caulked toilet base to floor.		
1	Material	Material	21.46	21.46T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	22.19

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $291.15

Balance Due $291.15

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

297962573
Tracking

0 Days 18 Hrs
Age

Jan 08, 2025 09:40 CST
Updated

Dec 09, 2024 17:05 CST
Scheduled

Dec 09, 2024 17:05 CST
Orig. ETA

On the Border Phone# 81 77683840
Caller

On the Border
Dec 08, 2024 17:06 CST
Created by

Dec 09, 2024 11:39 CST
Work Date

600.00 USD
NTE

683288164x
Closing Authorization

Mobile SC 2411.2.1 i
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / Left women's stall toilet loose at base, possible leakingg

Invoice Text Left women's toilet loose and leaking at base. Pulled toilet and replaced wax ring and bolts. Reset toilet a nd flush tested, then caulked toilet base to floor.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40003

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00

Material	Amount
Material	21.46

Sub Total	**268.96**

Tax (8.2500%)	Amount
Total Tax	**22.19**

Total (USD)	**291.15**

Called On
Called by
Dec 8, 2024
On the Border Phone# 8177683840
Approved On
Approved by
Jan 8, 2025
Name: On the Border
UserID: o00092@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

297962573
Tracking

0 Days 18 Hrs
Age

Jan 08, 2025 09:40 CST
Updated

Dec 09, 2024 17:05 CST
Scheduled

Dec 09, 2024 17:05 CST
Orig. ETA

On the Border Phone# 81 77683840
Caller

On the Border
Dec 08, 2024 17:06 CST
Created by

Dec 09, 2024 11:39 CST
Work Date

600.00 USD
NTE

683288164x
Closing Authorization

Mobile SC 2411.2.1 i
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / Left women's stall toilet loose at base, possible leakingg

Invoice Text Left women's toilet loose and leaking at base. Pulled toilet and replaced wax ring and bolts. Reset toilet a nd flush tested, then caulked toilet base to floor.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (10)** | System Created (**10**) | User Created (**0**)

All Notes

10	Jan 08, 2025 09:40 CST	Created By **On the Border** On the Border Invoice #: 40003. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Jan 08, 2025. Invoice Date: Jan 06, 2025. Invoice Amount: USD 291.15. Comments: Scheduled **Dec 09, 2024 17:05 CST**
9	Jan 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00092@ontheborder.com
8	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00092@ontheborder.com
7	Jan 06, 2025 15:14 CST	Created By **Howard Scarborough** Attachment 'INV_40003.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Dec 09, 2024 17:05 CST**
6	Dec 13, 2024 02:24 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Dec 09, 2024 11:39 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Dec 09, 2024 17:05 CST**
4	Dec 09, 2024 10:14 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 09, 2024 17:05 CST**

3 Dec 09, 2024 07:23 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Dec 09, 2024 17:05 CST**

2 Dec 09, 2024 07:23 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 09, 2024 17:05 CST**

1 Dec 08, 2024 17:06 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 09, 2024 17:05 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 2 Attachments

INV_40003.pdf

Jan 06, 2025 15:14 CST

AC1E5D37-D34D-4A7D-AB56-D34E751515D2-7899-00000C00254BA894..jpeg

Dec 08, 2024 17:06 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/25/2024	39500

Bill To
On the Border-Fossil Creek 6250 North Frwy. Fort Worth, TX 76137

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	290705607	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		9/24 - Multiple pinhole leaks on hot return line in water heater room. Installed temporary patches until able to shut water off. 6/25 - Returned early to drain water heater and install isolation valve. Repiped line to recirculation pump.		
1	Material	Material	110.33	110.33T
1	Labor	Labor Plumber on 9/24/24	115.00	115.00T
3.5	Labor	Labor Plumber on 9/25/24	115.00	402.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	57.98

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $760.81

Balance Due $760.81

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

290705607
Tracking

1 Days 2 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Sep 24, 2024 12:20 CST
Scheduled

Sep 24, 2024 12:20 CST
Orig. ETA

On the Border Phone# 81 77683840
Caller

On the Border
Sep 24, 2024 08:21 CST
Created by

Sep 25, 2024 10:45 CST
Work Date

1,000.00 USD
NTE

679230135x
Closing Authorization

Mobile SC 2409.1.1 i
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / Pin hole leak on elbow of plumbing.

Invoice Text 9/24 - Multiple pinhole leaks on hot return line in water heater room. Installed temporary patches until a ble to shut water off. 6/25 - Returned early to drain water heater and install isolation valve. Repiped line to recirculatio n pump.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39500

CLIENT RATES

Labor	**Amount**
Labor	517.50

Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	110.33

Sub Total	**702.83**

Tax (8.2500%)	**Amount**
Total Tax	**57.98**

Total (USD)	**760.81**

Called On
Called by
Sep 24, 2024
On the Border Phone# 8177683840
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

290705607
Tracking

1 Days 2 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Sep 24, 2024 12:20 CST
Scheduled

Sep 24, 2024 12:20 CST
Orig. ETA

On the Border Phone# 81 77683840
Caller

On the Border
Sep 24, 2024 08:21 CST
Created by

Sep 25, 2024 10:45 CST
Work Date

1,000.00 USD
NTE

679230135x
Closing Authorization

Mobile SC 2409.1.1 i
Source

00092 (- 5101)
Fossil Creek
6250 North Freeway
Fort Worth, TX 76137, US
817-768-3840
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / Pin hole leak on elbow of plumbing.

Invoice Text 9/24 - Multiple pinhole leaks on hot return line in water heater room. Installed temporary patches until a ble to shut water off. 6/25 - Returned early to drain water heater and install isolation valve. Repiped line to recirculatio n pump.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (32)** System Created (**32**) User Created (**0**)

All Notes

32 Dec 18, 2024 07:12 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39500. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $760.81. Comments: .

31 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

16 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

josh.kile@ontheborder.com

15 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

14 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

13 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

12 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

11 Oct 22, 2024 13:06 CST

Created By **Howard Scarborough**

Attachment 'INV_39500.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Sep 24, 2024 12:20 CST**

10 Sep 29, 2024 02:29 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

9 Sep 25, 2024 10:45 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 24, 2024 12:20 CST**

8 Sep 25, 2024 07:21 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/INCOMPLETE** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 24, 2024 12:20 CST**

7 Sep 24, 2024 09:37 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 24, 2024 12:20 CST**

6	Sep 24, 2024 10:33 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**. Scheduled **Sep 24, 2024 12:20 CST**
5	Sep 24, 2024 09:37 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 24, 2024 12:20 CST**
4	Sep 24, 2024 08:30 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 24, 2024 12:20 CST**
3	Sep 24, 2024 08:30 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 24, 2024 12:20 CST**
2	Sep 24, 2024 08:22 CST	Created By **On the Border** Service Request has been copied to jim.dipietro@ontheborder.com;josh.kile@ontheborder.com. Scheduled **Sep 24, 2024 12:20 CST**
1	Sep 24, 2024 08:22 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE. Scheduled **Sep 24, 2024 12:20 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 2 Attachments

INV_39500.pdf

Oct 22, 2024 13:06 CST

51D7EFF9-7CC7-45A7-A126-21C6064ACC04-11559-0000160F774DFD17..jpeg

Sep 24, 2024 08:21 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		747.63
11/10/2020	PMT #129493.	-254.31	493.32
05/14/2021	INV #29328. Due 06/13/2021.	368.05	861.37
	--- Both restrooms stopped up. Tried running down men's restroom floor drain but had no luck. Found cleanout in floor in kitchen across from dump sink and ran large machine approximately 25 feet and cleared. All draining fine now.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 2 @ $125.00 = 250.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 28.05		
05/21/2021	INV #29497. Due 06/20/2021.	590.51	1,451.88
	--- Replaced hand sink faucet by bar entry. Replaced hot T&S stem at far end prep sink and first faucet on three compartment sink.		
	Both three compartment sink faucets need to be replaced and recirculation pump needs to be replaced.		
	--- Material, 1 @ $333.51 = 333.51		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 45.00		
07/12/2021	PMT #138372.	-493.32	958.56
07/12/2021	PMT #138372.	-590.51	368.05
07/12/2021	PMT #138372.	-368.05	0.00
12/29/2021	INV #31099. Due 01/28/2022.	295.84	295.84
	--- Found men's restroom toilet not flushing, turned water off and rebuilt flushometer valve. Turned water back on and flushed several times to test, operation normal.		
	--- Material, 1 @ $83.29 = 83.29		
	--- Labor, 1 @ $125.00 = 125.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 22.55		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
03/02/2022	INV #31590. Due 04/01/2022. --- Found right center stall toilet not flushing out bowl, turned off water and rebuilt flushometer valve. Turned water on and flushed several times to test, operation normal. --- Material, 1 @ $95.90 = 95.90 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 23.38	306.78	602.62
03/16/2022	PMT #147369.	-295.84	306.78
04/27/2022	PMT #148602.	-306.78	0.00
07/01/2022	INV #32843. Due 07/31/2022. --- Repaired three faucets on prep sink with stem assemblies. --- Material, 1 @ $255.29 = 255.29 --- Labor, 2.5 @ $98.00 = 245.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 42.10	552.39	552.39
07/14/2022	INV #32918. Due 08/13/2022. --- Found circulation line leaking on coupling to right side of ice machine above conduits near joists. Turned valves off and drained line after cutting. Replaced section of line and pressed together. Turned water on to check for leaks, operation normal. --- Material, 1 @ $32.79 = 32.79 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 28.38	372.42	924.81

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
07/20/2022	INV #32950. Due 08/19/2022. --- Water leaking through ceiling in hallway to office: Water appears to be coming from HVAC unit on roof. Found water steadily dripping out of the side of the unit onto the roof. Checked condensation line and it is not stopped up. There are no water lines below HVAC unit. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 14.85	194.85	1,119.66
08/29/2022	PMT #153380.	-372.42	747.24
09/19/2022	PMT #154193.	-552.39	194.85
09/28/2022	INV #33628. Due 10/28/2022. --- Repaired 3/4" hot water line leaking above ice machine. --- Material, 1 @ $32.22 = 32.22 --- Labor, 0.5 @ $135.00 = 67.50 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 29.57	388.04	582.89
10/11/2022	PMT #154791.	-194.85	388.04
11/18/2022	PMT #100538.	-388.04	0.00
12/13/2022	INV #34200. Due 01/12/2023. --- All three urinals repaired their flushometers with diaphragms, inside covers, and screw stops. Women's toilet on right repaired with diaphragm kit. --- Material, 1 @ $392.68 = 392.68 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 64.57	847.25	847.25

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
01/11/2023	INV #34515. Due 02/10/2023. --- Men's lavatory faucet on right replaced faucet. --- Material, 1 @ $136.10 = 136.10 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 32.58	427.43	1,274.68
02/22/2023	INV #34334. Due 03/24/2023. --- Repaired hand sink at end of cook line with two new stem assemblies. --- Material, 1 @ $92.82 = 92.82 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 22.51	295.33	1,570.01
03/10/2023	PMT #103888.	-427.43	1,142.58
05/02/2023	PMT #105769.	-847.25	295.33
05/02/2023	PMT #105769.	-295.33	0.00
05/05/2023	INV #35538. Due 06/04/2023. --- Floor drain at drink station: Unable to get auger or machine through p-trap. Had to use blow bag to clear, draining fine now. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 14.85	194.85	194.85
05/22/2023	INV #35652. Due 06/21/2023. --- Prep sink faucet and three compartment sink faucets leaking, replaced hot stems in both sinks. --- Material, 1 @ $226.68 = 226.68 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 33.55	440.23	635.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
05/23/2023	INV #35654. Due 06/22/2023. --- Drain for pre-rinse sink is falling apart, repiped pre-rinse drain. --- Material, 1 @ $158.68 = 158.68 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 45.27	593.95	1,229.03
07/24/2023	PMT #108404.	-194.85	1,034.18
07/31/2023	PMT #108620.	-1,034.18	0.00
09/08/2023	INV #36492. Due 10/08/2023. --- Rebuilt right, right center, and left flushometer valves to toilets in women's restroom. --- Material, 1 @ $240.61 = 240.61 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 45.53	597.39	597.39
11/30/2023	INV #36998. Due 12/30/2023. --- Found floor drain next to soda machine clogged, cabled through drain and cleared blockage. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 20.93	274.68	872.07
12/05/2023	INV #37144. Due 01/04/2024. --- Replaced mixing valves with tempering valves in women's restroom to both lavatory faucets. Removed double feed loop from left faucet and corrected. Set both valves to desired temperature. --- Material, 1 @ $300.47 = 300.47 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 49.95	655.42	1,527.49

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
01/08/2024	PMT #112551.	-597.39	930.10
02/07/2024	INV #37549. Due 03/08/2024.	290.60	1,220.70
	--- Replaced hot stem on leaking mop sink faucet.		
	--- Material, 1 @ $78.45 = 78.45		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Garland @ 8.25% = 22.15		
03/08/2024	PMT #114233.	-274.68	946.02
04/26/2024	PMT #115766.	-290.60	655.42
06/26/2024	INV #38763. Due 07/26/2024.	274.68	930.10
	--- Cabled floor drain at the end of the bar and cleared blockage serving ice bin.		
	--- Equipment, 1 @ $35.00 = 35.00		
	--- Labor, 1.25 @ $115.00 = 143.75		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Garland @ 8.25% = 20.93		
09/09/2024	INV #39280. Due 10/09/2024.	599.87	1,529.97
	--- Three companies called out to try and clear restroom stoppages. Located cleanout on back line off kitchen and ran large sewer machine to clear blockage. Reset men's only toilet and had to replace broken flange.		
	--- Equipment, 1 @ $35.00 = 35.00		
	--- Material, 1 @ $49.15 = 49.15		
	--- Labor, 4 @ $115.00 = 460.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Garland @ 8.25% = 45.72		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
09/27/2024	INV #39542. Due 10/27/2024. --- Replaced hot stem on left faucet on three compartment prep sink. Replaced hot and cold stems and spout on right faucet. --- Material, 1 @ $299.24 = 299.24 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 40.36	529.60	2,059.57
10/21/2024	PMT #119249.	-655.42	1,404.15
10/21/2024	PMT #119249.	-274.68	1,129.47
10/30/2024	INV #39430. Due 11/29/2024. --- Women's restroom left hand sink leaking from drain, replaced grid drain, p-trap, and branch tailpiece. --- Material, 1 @ $84.60 = 84.60 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 45.55	597.65	1,727.12
11/14/2024	INV #39862. Due 12/14/2024. --- Replaced leaking T&S mop sink vacuum breaker. Replaced vacuum breaker, handle, rebuild kit, toilet spud, spud coupling assembly, and diaphragm cap on women's second stall toilet from left. --- Material, 1 @ $162.42 = 162.42 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 33.82	443.74	2,170.86
11/25/2024	INV #40077. Due 12/25/2024. --- Pre-rinse at dish machine spray nozzle gone bad, replaced. --- Material, 1 @ $45.00 = 45.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 19.39	254.39	2,425.25

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041

Amount Due	Amount Enc.
$2,916.14	

Date	Transaction	Amount	Balance
12/13/2024	INV #40216. Due 01/12/2025. --- Far right women's toilet leaking, found flush valve leaking at spud. Repaired spud. Also found far left toilet leaking in multiple places on flush handle, rebuilt flush valve. --- Material, 1 @ $148.48 = 148.48 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 37.41	490.89	2,916.14

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,916.14	$2,916.14

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/9/2024	39280

Bill To
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	288841640	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Three companies called out to try and clear restroom stoppages. Located cleanout on back line off kitchen and ran large sewer machine to clear blockage. Reset men's only toilet and had to replace broken flange.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Material	Material	49.15	49.15T
4	Labor	Labor Plumber	115.00	460.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.72

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $599.87

Balance Due $599.87

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

288841640
Tracking

2 Days 22 Hrs
Age

May 12, 2025 23:12 CST
Updated

Sep 06, 2024 22:24 CST
Scheduled

Sep 06, 2024 22:24 CST
Orig. ETA

On the Border
Sep 06, 2024 18:24 CST
Created by

Sep 09, 2024 16:42 CST
Work Date

600.00 USD
NTE

678348405x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Back Up/Overflow / When you flush in the womens restroom water leaks out of the t oilets and the floor. It also leaks in the mens restroom when someone flushes in the womens. Something is clogged a nd water is just going everywhere.

Invoice Text Three companies called out to try and clear restroom stoppages. Located cleanout on back line off kitch en and ran large sewer machine to clear blockage. Reset men's only toilet and had to replace broken flange.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39280

CLIENT RATES

Labor	**Amount**
Labor	460.00
Travel	**Amount**
Travel	10.00
Material	**Amount**
Material	49.15

Freight	Amount
Amount	35.00
Sub Total	**554.15**
Tax (8.2500%)	**Amount**
Total Tax	**45.72**
Total (USD)	**599.87**

Called On
Called by
Sep 6, 2024
On the Border
Open On
Open by
Feb 10, 2025
Name: ApprovalEscalation(OntheBorder)
UserID: ApprovalEscalation(OntheBorder)

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

BACK UP/OVERFLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

288841640
Tracking

2 Days 22 Hrs
Age

May 12, 2025 23:12 CST
Updated

Sep 06, 2024 22:24 CST
Scheduled

Sep 06, 2024 22:24 CST
Orig. ETA

On the Border
Sep 06, 2024 18:24 CST
Created by

Sep 09, 2024 16:42 CST
Work Date

600.00 USD
NTE

678348405x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Back Up/Overflow / When you flush in the womens restroom water leaks out of the t oilets and the floor. It also leaks in the mens restroom when someone flushes in the womens. Something is clogged a nd water is just going everywhere.

Invoice Text Three companies called out to try and clear restroom stoppages. Located cleanout on back line off kitch en and ran large sewer machine to clear blockage. Reset men's only toilet and had to replace broken flange.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (111)** System Created (**111**) User Created (**0**)

All Notes

111 May 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

110 May 11, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

109 May 10, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

108 May 09, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

107 May 08, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

106 May 07, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

105 May 06, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

104 May 05, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

103 May 04, 2025 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

102 May 03, 2025 23:12 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

101 May 02, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

100 May 01, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

99 Apr 30, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

98 Apr 29, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

97 Apr 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Apr 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Apr 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Apr 25, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Apr 24, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Apr 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Apr 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Apr 21, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89 Apr 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 Apr 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 Apr 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 Apr 17, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 Apr 16, 2025 23:12 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 Apr 15, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Apr 14, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Apr 13, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Apr 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Apr 11, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Apr 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Apr 09, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Apr 08, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Apr 07, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Apr 06, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Apr 05, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Apr 04, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Apr 03, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Apr 02, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Apr 01, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Mar 31, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Mar 30, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

39 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

38 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

32 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

31 Feb 21, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

30 Feb 20, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

29 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

28 Feb 18, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

27	Feb 17, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
26	Feb 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
25	Feb 15, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
24	Feb 14, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
23	Feb 13, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
22	Feb 12, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

21	Feb 11, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
20	Feb 09, 2025 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
19	Feb 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
18	Feb 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
17	Feb 06, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
16	Feb 05, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Feb 03, 2025 22:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00006@ontheborder.com

14	Feb 02, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00006@ontheborder.com
13	Feb 01, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00006@ontheborder.com
12	Jan 31, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00006@ontheborder.com
11	Jan 30, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00006@ontheborder.com
10	Jan 29, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00006@ontheborder.com
9	Jan 29, 2025 10:06 CST	Created By **Howard Scarborough** Attachment 'INV_39280.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Sep 06, 2024 22:24 CST**
8	Sep 13, 2024 02:29 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7	Sep 09, 2024 16:42 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 06, 2024 22:24 CST**
6	Sep 09, 2024 11:37 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 06, 2024 22:24 CST**
5	Sep 09, 2024 07:32 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 06, 2024 22:24 CST**
4	Sep 09, 2024 07:32 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 06, 2024 22:24 CST**
3	Sep 06, 2024 22:30 CST	Created By **ETA Alert Agent** ETA Missed Alert has been sent Scheduled **Sep 06, 2024 22:24 CST** keith.wheaton@ontheborder.com, jake.magruder@ontheborder.com, o00006@ontheborder.com
2	Sep 06, 2024 18:24 CST	Created By **On the Border** Service Request has been copied to jake.magruder@ontheborder.com;jim.dipietro@ontheborder.com;keith.wheaton@ontheborder.com. Scheduled **Sep 06, 2024 22:24 CST**

1 Sep 06, 2024 18:24 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 06, 2024 22:24 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39280.pdf

Jan 29, 2025 10:06 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/13/2024	40216

Bill To

On The Border-Garland
1350 Northwest Hwy.
Garland, TX 75041

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	298309921	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Far right women's toilet leaking, found flush valve leaking at spud. Repaired spud. Also found far left toilet leaking in multiple places on flush handle, rebuilt flush valve.		
1	Material	Material	148.48	148.48T
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	37.41

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $490.89

Balance Due $490.89

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

298309921
Tracking

0 Days 20 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Dec 13, 2024 18:02 CST
Scheduled

Dec 13, 2024 18:02 CST
Orig. ETA

On the Border
Dec 12, 2024 18:03 CST
Created by

Dec 13, 2024 14:10 CST
Work Date

600.00 USD
NTE

683590148x
Closing Authorization

Mobile SC 2412.1 i
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / The leak is coming from the pipes on the far right stall

Invoice Text Far right women's toilet leaking, found flush valve leaking at spud. Repaired spud. Also found far left toil et leaking in multiple places on flush handle, rebuilt flush valve.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40216

CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	148.48

Sub Total	**453.48**
Tax (8.2500%)	**Amount**
Total Tax	**37.41**
Total (USD)	**490.89**

Called On
Called by
Dec 12, 2024
On the Border
Approved On
Approved by
Jan 15, 2025
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

298309921
Tracking

0 Days 20 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Dec 13, 2024 18:02 CST
Scheduled

Dec 13, 2024 18:02 CST
Orig. ETA

On the Border
Dec 12, 2024 18:03 CST
Created by

Dec 13, 2024 14:10 CST
Work Date

600.00 USD
NTE

683590148x
Closing Authorization

Mobile SC 2412.1 i
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / The leak is coming from the pipes on the far right stall

Invoice Text Far right women's toilet leaking, found flush valve leaking at spud. Repaired spud. Also found far left toil et leaking in multiple places on flush handle, rebuilt flush valve.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (16)** System Created (**16**) User Created (**0**)

All Notes

16 Jan 15, 2025 08:57 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice # 40216. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Jan 15, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 490.89. Comments:

Scheduled **Dec 13, 2024 18:02 CST**

15 Jan 14, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

13 Jan 11, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00006@ontheborder.com

12 Jan 10, 2025 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

11 Jan 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

10 Jan 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

9 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

8 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

7 Jan 06, 2025 15:10 CST

Created By **Howard Scarborough**

Attachment 'INV_40216.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Dec 13, 2024 18:02 CST**

6 Dec 17, 2024 02:07 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Dec 13, 2024 14:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Dec 13, 2024 18:02 CST**

4 Dec 13, 2024 12:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Dec 13, 2024 18:02 CST**

3 Dec 13, 2024 07:10 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Dec 13, 2024 18:02 CST**

2 Dec 13, 2024 07:10 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 13, 2024 18:02 CST**

1 Dec 12, 2024 18:03 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 13, 2024 18:02 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40216.pdf

Jan 06, 2025 15:10 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/27/2024	39542

Bill To
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	291051265	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced hot stem on left faucet on three compartment prep sink. Replaced hot and cold stems and spout on right faucet.		
1	Material	Material	299.24	299.24T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	40.36

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $529.60

Balance Due $529.60

WATER WILL NOT TURN ON
KITCHEN / PLUMBING / 3 COMPARTMENT SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291051265
Tracking

0 Days 3 Hrs
Age

Oct 29, 2024 10:55 CST
Updated

Sep 28, 2024 10:12 CST
Scheduled

Sep 28, 2024 10:12 CST
Orig. ETA

On the Border
Sep 27, 2024 10:12 CST
Created by

Sep 27, 2024 13:54 CST
Work Date

600.00 USD
NTE

679391461x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / 3 Compartment Sink / Water will not turn on / Water for the kitchen 3 compartment sink will not turn off.

Invoice Text Replaced hot stem on left faucet on three compartment prep sink. Replaced hot and cold stems and spo ut on right faucet.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39542

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	299.24

Sub Total	**489.24**
Tax (8.2500%)	**Amount**
Total Tax	**40.36**
Total (USD)	**529.60**

Called On
Called by
Sep 27, 2024
On the Border
Approved On
Approved by
Oct 29, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

WATER WILL NOT TURN ON
KITCHEN / PLUMBING / 3 COMPARTMENT SINK

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291051265
Tracking

0 Days 3 Hrs
Age

Oct 29, 2024 10:55 CST
Updated

Sep 28, 2024 10:12 CST
Scheduled

Sep 28, 2024 10:12 CST
Orig. ETA

On the Border
Sep 27, 2024 10:12 CST
Created by

Sep 27, 2024 13:54 CST
Work Date

600.00 USD
NTE

679391461x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / 3 Compartment Sink / Water will not turn on / Water for the kitchen 3 compartment sink will not turn off.

Invoice Text Replaced hot stem on left faucet on three compartment prep sink. Replaced hot and cold stems and spo ut on right faucet.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (14)** System Created (**14**) User Created (**0**)

All Notes

14 Oct 29, 2024 10:54 CST

Created By **Datwan Lewis - Area Director** On the Border

Changes may have b
work orders listed he
the

Invoice #: 39542. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Oct 29, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 529.60. Comments:

Scheduled **Sep 28, 2024 10:12 CST**

13 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

12 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00006@ontheborder.com

11 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

10 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

9 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

8 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

7	Oct 22, 2024 11:27 CST	Created By **Howard Scarborough** Attachment 'INV_39542.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Sep 28, 2024 10:12 CST**
6	Oct 01, 2024 02:23 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Sep 27, 2024 13:54 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 28, 2024 10:12 CST**
4	Sep 27, 2024 13:12 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 28, 2024 10:12 CST**
3	Sep 27, 2024 10:19 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 28, 2024 10:12 CST**
2	Sep 27, 2024 10:19 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 28, 2024 10:12 CST**
1	Sep 27, 2024 10:13 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 28, 2024 10:12 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or
Browse Files

Changes may have b
work orders listed he
the

Download 1 Attachment

INV_39542.pdf

Oct 22, 2024 11:27 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/30/2024	39430

Bill To
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	292762974	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Women's restroom left hand sink leaking from drain, replaced grid drain, p-trap, and branch tailpiece.		
1	Material	Material	84.60	84.60T
3.5	Labor	Labor Plumber	115.00	402.50T
1	Service Charge	Service Charge	65.00	65.00T
		Sales Tax	8.25%	45.55

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $597.65

Balance Due $597.65

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292762974
Tracking

14 Days 3 Hrs
Age

May 12, 2025 23:12 CST
Updated

Oct 17, 2024 08:09 CST
Scheduled

Oct 17, 2024 08:09 CST
Orig. ETA

On the Border
Oct 16, 2024 08:09 CST
Created by

Oct 30, 2024 11:30 CST
Work Date

600.00 USD
NTE

681174927x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Sink / Other (Describe In Notes) / Leak in the pipe under the ladies restroom hand sink

Invoice Text Women's restroom left hand sink leaking from drain, replaced grid drain, p-trap, and branch tailpiece.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39430

CLIENT RATES

Labor	**Amount**
Labor	402.50
Travel	**Amount**
Travel	65.00
Material	**Amount**
Material	84.60

Sub Total	**552.10**
Tax (8.2500%)	**Amount**
Total Tax	**45.55**
Total (USD)	**597.65**

Called On
Called by
Oct 16, 2024
On the Border
Open On
Open by
Feb 11, 2025
Name: ApprovalEscalation(OntheBorder)
UserID: ApprovalEscalation(OntheBorder)

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292762974
Tracking

14 Days 3 Hrs
Age

May 12, 2025 23:12 CST
Updated

Oct 17, 2024 08:09 CST
Scheduled

Oct 17, 2024 08:09 CST
Orig. ETA

On the Border
Oct 16, 2024 08:09 CST
Created by

Oct 30, 2024 11:30 CST
Work Date

600.00 USD
NTE

681174927x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Sink / Other (Describe In Notes) / Leak in the pipe under the ladies restroom hand sink

Invoice Text Women's restroom left hand sink leaking from drain, replaced grid drain, p-trap, and branch tailpiece.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (110)** System Created (**110**) User Created (**0**)

All Notes

110 May 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

109 May 11, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

108 May 10, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

107 May 09, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

106 May 08, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

105 May 07, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

104 May 06, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

103 May 05, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

102 May 04, 2025 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

101 May 03, 2025 23:12 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

100 May 02, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

99 May 01, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

98 Apr 30, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

97 Apr 29, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

96 Apr 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

95 Apr 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

94 Apr 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

93 Apr 25, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

92 Apr 24, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

91 Apr 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

90 Apr 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

89 Apr 21, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 Apr 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 Apr 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 Apr 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 Apr 17, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 Apr 16, 2025 23:12 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 Apr 15, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 Apr 14, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 Apr 13, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 Apr 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 Apr 11, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 Apr 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Apr 09, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Apr 08, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Apr 07, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Apr 06, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Apr 05, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Apr 04, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Apr 03, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Apr 02, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Apr 01, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Mar 31, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Mar 30, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

39 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

38 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

32	Feb 23, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
31	Feb 22, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
30	Feb 21, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
29	Feb 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
28	Feb 19, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
27	Feb 18, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

26 Feb 17, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

25 Feb 16, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

24 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

23 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

22 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

21 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

20	Feb 10, 2025 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
19	Feb 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
18	Feb 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
17	Feb 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
16	Feb 06, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Feb 04, 2025 22:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00006@ontheborder.com
14	Feb 03, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00006@ontheborder.com

13 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

12 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

11 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

10 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

9 Jan 30, 2025 13:47 CST

Created By **Howard Scarborough**

Attachment 'INV_39430.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 17, 2024 08:09 CST**

8 Nov 03, 2024 02:14 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Oct 30, 2024 11:30 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 17, 2024 08:09 CST**

6	Oct 30, 2024 08:11 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Oct 17, 2024 08:09 CST**
5	Oct 16, 2024 10:39 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Oct 17, 2024 08:09 CST**
4	Oct 16, 2024 09:15 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 17, 2024 08:09 CST**
3	Oct 16, 2024 08:21 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 17, 2024 08:09 CST**
2	Oct 16, 2024 08:21 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 17, 2024 08:09 CST**
1	Oct 16, 2024 08:09 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 17, 2024 08:09 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39430.pdf

Jan 30, 2025 13:47 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/25/2024	40077

Bill To	Ship To
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041	

Rep	Terms	P.O. Number	
JC	Net 30	296687726	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Pre-rinse at dish machine spray nozzle gone bad, replaced.		
1	Material	Material	45.00	45.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	19.39

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $254.39

Balance Due $254.39

OTHER (DESCRIBE IN NOTES)
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

296687726
Tracking

0 Days 18 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Nov 26, 2024 15:13 CST
Scheduled

Nov 26, 2024 15:13 CST
Orig. ETA

On the Border
Nov 24, 2024 15:13 CST
Created by

Nov 25, 2024 09:39 CST
Work Date

600.00 USD
NTE

682566681x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Other (Describe In Notes) / Spray Nozzle is not spraying correctly. N eed a new one

Invoice Text Pre-rinse at dish machine spray nozzle gone bad, replaced.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40077

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	45.00

Sub Total	**235.00**
Tax (8.2500%)	**Amount**
Total Tax	**19.39**
Total (USD)	**254.39**

Called On
Called by
Nov 24, 2024
On the Border
Approved On
Approved by
Jan 15, 2025
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

296687726
Tracking

0 Days 18 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Nov 26, 2024 15:13 CST
Scheduled

Nov 26, 2024 15:13 CST
Orig. ETA

On the Border
Nov 24, 2024 15:13 CST
Created by

Nov 25, 2024 09:39 CST
Work Date

600.00 USD
NTE

682566681x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Other (Describe In Notes) / Spray Nozzle is not spraying correctly. N eed a new one

Invoice Text Pre-rinse at dish machine spray nozzle gone bad, replaced.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (17)** System Created (**17**) User Created (**0**)

All Notes

17 Jan 15, 2025 08:57 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice # 40077. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Jan 15, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 254.39. Comments:

Scheduled **Nov 26, 2024 15:13 CST**

16 Jan 14, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

15 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Jan 11, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00006@ontheborder.com

13 Jan 10, 2025 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

12 Jan 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

11 Jan 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

10 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

9 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

8 Jan 06, 2025 15:31 CST

Created By **Howard Scarborough**

Attachment 'INV_40077.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Nov 26, 2024 15:13 CST**

7 Nov 26, 2024 19:50 CST

Created By **On the Border** On the Border

Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**.

Scheduled **Nov 26, 2024 15:13 CST**

6 Nov 26, 2024 19:50 CST

Created By **On the Border** On the Border

Review Provided.

Scheduled **Nov 26, 2024 15:13 CST**

5 Nov 25, 2024 09:39 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 26, 2024 15:13 CST**

4 Nov 25, 2024 09:07 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 26, 2024 15:13 CST**

3 Nov 25, 2024 06:48 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 26, 2024 15:13 CST**

2 Nov 25, 2024 06:48 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 26, 2024 15:13 CST**

1 Nov 24, 2024 15:14 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 26, 2024 15:13 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40077.pdf

Jan 06, 2025 15:31 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/14/2024	39862

Bill To
On The Border-Garland 1350 Northwest Hwy. Garland, TX 75041

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	295791108	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced leaking T&S mop sink vacuum breaker. Replaced vacuum breaker, handle, rebuild kit, toilet spud, spud coupling assembly, and diaphragm cap on women's second stall toilet from left.		
1	Material	Material	162.42	162.42T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	33.82

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $443.74

Balance Due $443.74

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / MOP SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295791108
Tracking

0 Days 23 Hrs
Age

Dec 18, 2024 07:16 CST
Updated

Nov 14, 2024 14:59 CST
Scheduled

Nov 14, 2024 14:59 CST
Orig. ETA

On the Border
Nov 13, 2024 14:59 CST
Created by

Nov 14, 2024 14:29 CST
Work Date

600.00 USD
NTE

682052452x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Mop Sink / Other (Describe In Notes) / Pop off valve is broken

Invoice Text Replaced leaking T&S mop sink vacuum breaker. Replaced vacuum breaker, handle, rebuild kit, toilet spud, spud coupling assembly, and diaphragm cap on women's second stall toilet from left.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39862

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	162.42

Sub Total	**409.92**
Tax (8.2500%)	**Amount**
Total Tax	**33.82**
Total (USD)	**443.74**

Called On
Called by
Nov 13, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / MOP SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295791108
Tracking

0 Days 23 Hrs
Age

Dec 18, 2024 07:16 CST
Updated

Nov 14, 2024 14:59 CST
Scheduled

Nov 14, 2024 14:59 CST
Orig. ETA

On the Border
Nov 13, 2024 14:59 CST
Created by

Nov 14, 2024 14:29 CST
Work Date

600.00 USD
NTE

682052452x
Closing Authorization

dashboard2844
Source

00006 (- 5114)
Garland
1350 Northwest Hwy
Garland, TX 75041, US
972-865-7988
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Mop Sink / Other (Describe In Notes) / Pop off valve is broken

Invoice Text Replaced leaking T&S mop sink vacuum breaker. Replaced vacuum breaker, handle, rebuild kit, toilet spud, spud coupling assembly, and diaphragm cap on women's second stall toilet from left.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (21)** System Created (**21**) User Created (**0**)

All Notes

21 Dec 18, 2024 07:16 CST Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39862. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $443.74. Comments: .

20 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

datwan.lewis@ontheborder.com

17 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

16 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

15 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

13 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00006@ontheborder.com

12 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

11 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

10 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

9 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

8 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00006@ontheborder.com

7 Dec 03, 2024 11:29 CST

Created By **Howard Scarborough**

Attachment 'INV_39862.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Nov 14, 2024 14:59 CST**

6	Nov 18, 2024 02:01 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Nov 14, 2024 14:29 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 14, 2024 14:59 CST**
4	Nov 14, 2024 13:00 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 14, 2024 14:59 CST**
3	Nov 13, 2024 15:32 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 14, 2024 14:59 CST**
2	Nov 13, 2024 15:32 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 14, 2024 14:59 CST**
1	Nov 13, 2024 14:59 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 14, 2024 14:59 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39862.pdf

Dec 03, 2024 11:29 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		523.91
11/10/2020	PMT #129943.	-298.09	225.82
11/16/2020	PMT #129729.	-225.82	0.00
12/22/2020	INV #28231. Due 01/21/2021.	475.51	475.51
	--- Replaced hose and spray valve for three compartment sink and replaced hose for dish area pre-rinse.		
	--- Material, 1 @ $276.27 = 276.27		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 36.24		
01/26/2021	PMT #132222.	-475.51	0.00
03/01/2021	INV #28758. Due 03/31/2021.	586.01	586.01
	--- Women's right hand toilet keeps stopping up and men's urinal overflowing. Pulled urinal and ran cable to clear mineral build up from common drain that serves both units. Rebuilt sloan valve on urinal and tested, working fine now.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Material, 1 @ $59.35 = 59.35		
	--- Labor, 4 @ $98.00 = 392.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 44.66		
03/05/2021	INV #28782. Due 04/04/2021.	288.76	874.77
	--- Replaced men's toilet seat and unclogged mop sink drain.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Material, 1 @ $29.75 = 29.75		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 22.01		
03/24/2021	INV #28973. Due 04/23/2021.	1,015.69	1,890.46
	--- Earlier visit found pre-rinse faucet sprayer hoses and stops needed to be replaced. Returned after bid approval and replaced faucet, supplies, and stops per bid.		
	--- Bid Work, 1 @ $938.28 = 938.28		
	--- Tax: Garland @ 8.25% = 77.41		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
04/15/2021	PMT #135054.	-586.01	1,304.45
04/15/2021	PMT #135054.	-288.76	1,015.69
05/03/2021	INV #29313. Due 06/02/2021.	285.46	1,301.15
	--- Ran hand auger on hand sink bar drain, floor sink full of debris but line is flowing now. Drain will need vac and camera.		
	Replaced hot Encor stem on three compartment right hand faucet.		
	--- Equipment, 1 @ $15.00 = 15.00		
	--- Material, 1 @ $61.20 = 61.20		
	--- Labor, 1.25 @ $98.00 = 122.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 21.76		
05/10/2021	PMT #135912.	-1,015.69	285.46
06/07/2021	PMT #137053.	-285.46	0.00
06/16/2021	INV #29692. Due 07/16/2021.	573.71	573.71
	--- Replaced swing spout on prep three compartment sink. Replaced faucet in bar four compartment sink, right faucet.		
	--- Material, 1 @ $317.99 = 317.99		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 43.72		
06/22/2021	INV #29572. Due 07/22/2021.	323.71	897.42
	--- Leak on men's restroom faucet, replaced cartridge and hand in men's right side lavatory.		
	Leak at tea maker, replaced flex supply line.		
	--- Material, 1 @ $136.04 = 136.04		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Garland @ 8.25% = 24.67		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
07/07/2021	INV #29580. Due 08/06/2021. --- Stopped up urinal, right side urinal had paper stuck in p-trap. Cleared with auger. --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 14.69	192.69	1,090.11
07/26/2021	PMT #138876.	-573.71	516.40
07/26/2021	PMT #138876.	-323.71	192.69
08/09/2021	PMT #139465.	-192.69	0.00
09/20/2021	INV #30259. Due 10/20/2021. --- Ran auger in floor sink under well on right side of bar then wet-vac to remove small debris. Ran medium machine while flushing line. Stoppage was heavy debris, found glass bottle tops, silverware, straws, and skewers in line. --- Equipment, 1 @ $25.00 = 25.00 --- Equipment, 1 @ $15.00 = 15.00 --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 17.99	235.99	235.99
09/29/2021	INV #30410. Due 10/29/2021. --- Replaced T&S handle on men's left hand lavatory faucet. --- Material, 1 @ $50.53 = 50.53 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 23.68	310.71	546.70

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
10/05/2021	INV #30470. Due 11/04/2021. --- Found right men's lavatory faucet dripping out of spout. Turned water off and removed cartridge, found bottom piece broken that holds seat in place. Replaced cartridge and turned water on to check for leaks, operation normal. --- Material, 1 @ $93.44 = 93.44 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 21.16	277.60	824.30
10/25/2021	PMT #142339.	-235.99	588.31
11/01/2021	PMT #142649.	-310.71	277.60
11/15/2021	PMT #143167.	-277.60	0.00
12/01/2021	INV #30979. Due 12/31/2021. --- Ran water in all bar drains. Ran hand auger in all drains. Left water running for five minutes to test drains, no stoppage. Bar four compartment leaks, they did not want it repaired at this time. --- Equipment, 1 @ $15.00 = 15.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 14.69	192.69	192.69
12/15/2021	INV #30997. Due 01/14/2022. --- Found men's toilet not flushing out bowl. Rebuilt flushometer valve and replaced toilet spud. Originally found drip coming from flushometer valve cap causing water around toilet. --- Material, 1 @ $131.60 = 131.60 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 30.37	398.47	591.16
01/04/2022	PMT #144974.	-192.69	398.47

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
01/04/2022	INV #30936. Due 02/03/2022. --- Removed corroded copper drain from ice dump tray and re-piped in pvc. Clamped to wall and frame of dishwashers in tray. --- Material, 1 @ $115.83 = 115.83 --- Labor, 3.75 @ $98.00 = 367.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 45.24	593.57	992.04
01/19/2022	INV #31269. Due 02/18/2022. --- Replaced washer on hot side faucet union for both faucets on three compartment sink and prep sink. --- Material, 1 @ $3.30 = 3.30 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 13.72	180.02	1,172.06
01/24/2022	INV #31291. Due 02/23/2022. --- Leak under three compartment sink, found water was leaking through drain handle in middle compartment drain. Replaced o-rings on drain handle. --- Material, 1 @ $8.99 = 8.99 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 14.19	186.18	1,358.24
01/31/2022	INV #31366. Due 03/02/2022. --- No leaks at sinks. Rebuilt sloan flush valve on ADA water closet in women's restroom. --- Material, 1 @ $68.99 = 68.99 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 19.14	251.13	1,609.37
02/02/2022	PMT #145928.	-398.47	1,210.90

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
02/11/2022	INV #31470. Due 03/13/2022. --- Leak on pre-rinse sprayer hose, tightened nut on sprayer hose where it connects to riser. Also replaced basket strainer on middle/left side compartment for four compartment bar sink. --- Labor, 2 @ $98.00 = 196.00 --- Material, 1 @ $10.34 = 10.34 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Garland @ 8.25% = 22.39	293.73	1,504.63
03/11/2022	INV #31792. Due 04/10/2022. --- Repaired two drain leaks at dish sink. Rerouted 2" drain from dish machine. Fixed drain leak at hand sink at main drink station and ran hand auger through drain to clear. Repaired leak at other hand sink faucet at spout. --- Material, 1 @ $61.27 = 61.27 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Garland @ 8.25% = 35.08	460.35	1,964.98
03/16/2022	PMT #147369.	-593.57	1,371.41
03/16/2022	PMT #147369.	-180.02	1,191.39
04/04/2022	PMT #147839.	-186.18	1,005.21
04/21/2022	PMT #148382.	-293.73	711.48
04/21/2022	PMT #148382.	-251.13	460.35
05/09/2022	PMT #149415.	-460.35	0.00
06/08/2022	INV #32675. Due 07/08/2022. --- Water won't stop running in restroom: Found stop at flush valve turned off on right urinal. Repaired flush valve and used auger and urinal treatment to unstop same urinal. Working fine now. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $74.61 = 74.61 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 21.67	284.28	284.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
07/18/2022	INV #32943. Due 08/17/2022. --- Cleared right side urinal with auger and urinal cleaner. Pulled and reset men's toilet. Replaced diaphragm in first stall women's toilet. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $93.16 = 93.16 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 24.19	317.35	601.63
07/27/2022	INV #33084. Due 08/26/2022. --- 7/26 - Looked over building for source of sewer smell in and around restrooms. Found exhaust fan in restroom not running, unable to locate breaker. Cleaned make up air filters that were incredibly dirty. 7/27 - Pulled and reset women's ADA. --- Material, 1 @ $17.27 = 17.27 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 33.60	440.87	1,042.50
08/01/2022	INV #33087. Due 08/31/2022. --- Men's restroom left hand faucet found bonnet nut and trim corroded, unable to repair faucet. Installed new T&S faucet. Men's toilet shimmed and caulked base. (Warranty repair) --- Material, 1 @ $158.31 = 158.31 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 36.57	479.88	1,522.38
08/12/2022	PMT #152684.	-284.28	1,238.10
10/11/2022	PMT #154791.	-479.88	758.22
10/11/2022	PMT #154791.	-317.35	440.87

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
10/18/2022	INV #33316. Due 11/17/2022. --- Checked for foul odor, found none present at this time. All toilets sealed and drains ok. No odor present. If issues persist may need to schedule smoke test. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 14.85	194.85	635.72
10/27/2022	PMT #155359.	-440.87	194.85
11/02/2022	INV #33832. Due 12/02/2022. --- Found small amount of water in tile grout and some around toilet base on side. Dried up area and flushed toilet. Found pressure to flush bowl too great and turned down. Flushed continuously to check source of leak, no water came from base. No odor present at time of service. Exhaust fan does not work and needs to be fixed. Make up air putting air at hoods. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 14.85	194.85	389.70
11/29/2022	INV #34147. Due 12/29/2022. --- Hand wash on nacho station replaced basket strainer. --- Material, 1 @ $35.88 = 35.88 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 17.81	233.69	623.39

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
12/19/2022	INV #34378. Due 01/18/2023. --- Ran cable in right hand urinal then treated urinal. Flushed urinal and ran cable again, draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $60.20 = 60.20 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 22.70	297.90	921.29
12/28/2022	PMT #101843.	-194.85	726.44
01/06/2023	PMT #102142.	-194.85	531.59
01/18/2023	INV #34581. Due 02/17/2023. --- Three compartment prep sink right hand faucet installed new cold washer and on hot side new complete stem. Sink to right of flame grill replaced T&S hot stem. --- Material, 1 @ $152.24 = 152.24 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 33.91	444.90	976.49
01/23/2023	INV #34533. Due 02/22/2023. --- Found circulation pump leaking internally, replaced circulation pump. --- Material, 1 @ $656.25 = 656.25 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 68.99	905.24	1,881.73

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
03/03/2023	INV #35018. Due 04/02/2023. --- Men's restroom right urinal stopped up. Ran auger through and got it draining, then acid treated urinal. Draining fine now. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $29.03 = 29.03 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 18.48	242.51	2,124.24
03/10/2023	PMT #103888.	-297.90	1,826.34
03/10/2023	PMT #103888.	-233.69	1,592.65
03/13/2023	INV #35035. Due 04/12/2023. --- Dipper well faucet leaking, replaced faucet. --- Material, 1 @ $86.52 = 86.52 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 21.99	288.51	1,881.16
04/10/2023	PMT #104990.	-444.90	1,436.26
04/21/2023	INV #35436. Due 05/21/2023. --- Dish put pre-rinse leaking on hot supply line, replaced supply line and tightened faucet to deck. --- Material, 1 @ $30.91 = 30.91 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 17.40	228.31	1,664.57
04/25/2023	PMT #105464.	-242.51	1,422.06

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
04/28/2023	INV #35476. Due 05/28/2023. --- Checked drains to see if hydro jetting would or could help with smell and bug issues. Drain needs cleaning above trap, risers are very corroded with build up. Jetting not going to help. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 14.85	194.85	1,616.91
05/02/2023	PMT #105769.	-905.24	711.67
05/02/2023	PMT #105769.	-288.51	423.16
06/26/2023	PMT #107399.	-228.31	194.85
07/31/2023	INV #36030. Due 08/30/2023. --- Bar three compartment sink left hand faucet put complete hot and cold stems and o-rings on spout. --- Material, 1 @ $154.38 = 154.38 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 34.08	447.21	642.06
08/17/2023	PMT #108799.	-194.85	447.21
11/13/2023	PMT #110762.	-447.21	0.00
03/25/2024	INV #38014. Due 04/24/2024. --- Hand sink faucet in nacho area hot water issue: Replaced thermostatic mixing valve and supply lines. --- Material, 1 @ $143.61 = 143.61 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 37.01	485.62	485.62

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
04/02/2024	INV #38185. Due 05/02/2024. --- Hand wash sink in dish pit and lavatory on right in men's restroom not getting hot. Tried adjusted tempering valves but did not work, had to replace both. Working fine now. --- Material, 1 @ $238.77 = 238.77 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 37.75	495.27	980.89
04/25/2024	INV #38351. Due 05/25/2024. --- Pulled women's ADA toilet and reset. Replaced diaphragm in flush valve. --- Material, 1 @ $28.97 = 28.97 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 20.44	268.16	1,249.05
05/14/2024	INV #38324. Due 06/13/2024. --- Found left sink connection leaking from junior drain at sink, cut out drain connection and installed new drain. Reconnected to manifold and filled bowl to check. --- Material, 1 @ $27.44 = 27.44 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 17.94	235.38	1,484.43
06/10/2024	INV #38688. Due 07/10/2024. --- Three compartment prep sink replaced diverter stem and cold stem on pre-rinse. Bar area hand wash spout broke off unknown brand of faucet, replaced with T&S faucet. --- Material, 1 @ $342.94 = 342.94 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 53.46	701.40	2,185.83

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
4970 George Bush Frwy.
Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
06/21/2024	INV #38699. Due 07/21/2024. --- Women's toilet not flushing, replaced diaphragm in women's middle stall toilet flush valve. --- Material, 1 @ $53.76 = 53.76 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 20.11	263.87	2,449.70
06/26/2024	INV #38822. Due 07/26/2024. --- Replaced diaphragm and toilet seat in men's ADA toilet. --- Material, 1 @ $77.63 = 77.63 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 22.08	289.71	2,739.41
07/03/2024	PMT #117240.	-485.62	2,253.79
07/15/2024	INV #38996. Due 08/14/2024. --- Replaced diaphragm and vacuum breaker in right urinal. Replaced diaphragm in left urinal. --- Material, 1 @ $52.16 = 52.16 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 19.98	262.14	2,515.93
07/17/2024	INV #38973. Due 08/16/2024. --- Wall faucet on inside by back door, made repair with stem kit and vacuum breaker. --- Material, 1 @ $123.65 = 123.65 --- Labor, 2 @ $115.00 = 230.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 44.85	588.50	3,104.43

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4970 George Bush Frwy. Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
08/15/2024	INV #39240. Due 09/14/2024. --- Hand wash on cook line no hot water and low cold water pressure: Found hot side stop turned off and cold side half off, turned both back on and it is working perfectly. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 15.68	205.68	3,310.11
09/19/2024	PMT #119043.	-495.27	2,814.84
09/19/2024	PMT #119043.	-268.16	2,546.68
09/19/2024	PMT #119043.	-235.38	2,311.30
10/07/2024	INV #39712. Due 11/06/2024. --- 10/3 - Found lavatory in women's restroom, right side, leaking. Replaced trap. 10/7 - Area looking mostly dry this morning. Do not believe leak is in wall, believe it is due to usage. Found left lavatory leaking, too, replaced trap and strainer. Recommend pulling and resetting four water closets due to sewer smell and possible leakage. --- Material, 1 @ $98.36 = 98.36 --- Labor, 1.25 @ $115.00 = 143.75 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 45.14	592.25	2,903.55

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 4970 George Bush Frwy. Garland, TX 75040

Amount Due	Amount Enc.
$1,945.18	

Date	Transaction	Amount	Balance
10/10/2024	INV #39618. Due 11/09/2024. --- Pulled and reset women's first and second stall toilets with new wax rings. Replaced broken p-trap under men's right side lavatory. Believe water appearing may have been caused by broken p-trap. Store going to call for another service if they want the men's toilets reset as well. --- Material, 1 @ $75.89 = 75.89 --- Labor, 3.25 @ $115.00 = 373.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 43.28	567.92	3,471.47
10/16/2024	INV #39816. Due 11/15/2024. --- Pulled and reset men's toilet and replaced toilet flange. --- Material, 1 @ $57.68 = 57.68 --- Labor, 3.5 @ $115.00 = 402.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Garland @ 8.25% = 44.15	579.33	4,050.80
10/21/2024	PMT #119249.	-701.40	3,349.40
10/21/2024	PMT #119249.	-263.87	3,085.53
10/21/2024	PMT #119249.	-289.71	2,795.82
10/21/2024	PMT #119249.	-588.50	2,207.32
10/21/2024	PMT #119249.	-262.14	1,945.18

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,945.18	$1,945.18

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/15/2024	39240

Bill To	Ship To
On The Border 4970 George Bush Frwy. Garland, TX 75040	

Rep	Terms	P.O. Number	
JC	Net 30	286325524	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Hand wash on cook line no hot water and low cold water pressure: Found hot side stop turned off and cold side half off, turned both back on and it is working perfectly.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

SLOW WATER FLOW
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286325524
Tracking

0 Days 1 Hrs
Age

Dec 18, 2024 07:38 CST
Updated

Aug 16, 2024 12:26 CST
Scheduled

Aug 16, 2024 12:26 CST
Orig. ETA

On the Border
Aug 15, 2024 12:26 CST
Created by

Aug 15, 2024 14:14 CST
Work Date

600.00 USD
NTE

676998577x
Closing Authorization

dashboard2844
Source

00218 (- 5150)
Firewheel
4970 N. George Bush Frwy
Garland, TX 75040, US
972-372-0110
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Slow Water Flow / There's very little to no pressure in one of our hand sinks and the re's absolutely no hot water coming out of that same sink.

Invoice Text Hand wash on cook line no hot water and low cold water pressure: Found hot side stop turned off and c old side half off, turned both back on and it is working perfectly.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39240

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Sub Total	**190.00**

Tax (8.2500%)	Amount
Total Tax	**15.68**

Total (USD) **205.68**

Called On
Called by
Aug 15, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

SLOW WATER FLOW
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286325524
Tracking

0 Days 1 Hrs
Age

Dec 18, 2024 07:38 CST
Updated

Aug 16, 2024 12:26 CST
Scheduled

Aug 16, 2024 12:26 CST
Orig. ETA

On the Border
Aug 15, 2024 12:26 CST
Created by

Aug 15, 2024 14:14 CST
Work Date

600.00 USD
NTE

676998577x
Closing Authorization

dashboard2844
Source

00218 (- 5150)
Firewheel
4970 N. George Bush Frwy
Garland, TX 75040, US
972-372-0110
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Slow Water Flow / There's very little to no pressure in one of our hand sinks and the re's absolutely no hot water coming out of that same sink.

Invoice Text Hand wash on cook line no hot water and low cold water pressure: Found hot side stop turned off and c old side half off, turned both back on and it is working perfectly.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (93)** | System Created (**93**) | User Created (**0**)

All Notes

93 Dec 18, 2024 07:38 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39240. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $205.68. Comments: .

92 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

91 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

90 Dec 15, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

89 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

88 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

87 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

86 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

85 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

84 Dec 09, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

83 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

82 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

81	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
80	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
79	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
78	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
77	Dec 02, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
76	Dec 01, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
17	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
16	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com

14	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
13	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00218@ontheborder.com
12	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00218@ontheborder.com
11	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00218@ontheborder.com
10	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00218@ontheborder.com
9	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00218@ontheborder.com
8	Sep 23, 2024 10:48 CST	Created By **Howard Scarborough** Attachment 'INV_39240.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 16, 2024 12:26 CST**

7 Aug 19, 2024 02:03 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

6 Aug 15, 2024 14:14 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 16, 2024 12:26 CST**

5 Aug 15, 2024 13:47 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 16, 2024 12:26 CST**

4 Aug 15, 2024 12:45 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 16, 2024 12:26 CST**

3 Aug 15, 2024 12:45 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 16, 2024 12:26 CST**

2 Aug 15, 2024 12:31 CST

Created By **On the Border**

Service Request has been copied to datwan.lewis@ontheborder.com;jason.sinclair@onth-eborder.com;o00218@ontheborder.com.

Scheduled **Aug 16, 2024 12:26 CST**

1 Aug 15, 2024 12:31 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 16, 2024 12:26 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39240.pdf

Sep 23, 2024 10:48 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/7/2024	39712

Bill To
On The Border 4970 George Bush Frwy. Garland, TX 75040

Ship To

Rep	Terms	P.O. Number	
JC	Net 30	291739669	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		10/3 - Found lavatory in women's restroom, right side, leaking. Replaced trap. 10/7 - Area looking mostly dry this morning. Do not believe leak is in wall, believe it is due to usage. Found left lavatory leaking, too, replaced trap and strainer. Recommend pulling and resetting four water closets due to sewer smell and possible leakage.		
1	Material	Material	98.36	98.36T
1.25	Labor	Labor Plumber on 10/3/24	115.00	143.75T
2	Labor	Labor Plumber on 10/7/24	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.14

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $592.25

Balance Due $592.25

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291739669
Tracking

4 Days 16 Hrs
Age

Nov 04, 2024 10:04 CST
Updated

Oct 03, 2024 14:27 CST
Scheduled

Oct 03, 2024 14:27 CST
Orig. ETA

On the Border Phone# 97 23720110
Caller

On the Border
Oct 02, 2024 15:35 CST
Created by

Oct 07, 2024 08:12 CST
Work Date

600.00 USD
NTE

Mobile SC 2409.1.1 i
Source

00218 (- 5150)
Firewheel
4970 N. George Bush Frwy
Garland, TX 75040, US
972-372-0110
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / Water leak behind men's and women's bathroom toilet.

Invoice Text 10/3 - Found lavatory in women's restroom, right side, leaking. Replaced trap. 10/7 - Area looking mostly dry this morning. Do not believe leak is in wall, believe it is due to usage. Found left lavatory leaking, too, replaced trap and strainer. Recommend pulling and resetting four water closets due to sewer smell and possible leakage.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39712

CLIENT RATES

Labor	**Amount**
Labor	373.75
Travel	**Amount**
Travel	75.00

Material	Amount
Material	98.36

Sub Total	**547.11**

Tax (8.2500%)	Amount
Total Tax	**45.14**

Total (USD)	**592.25**

Called On
Called by
Oct 2, 2024
On the Border Phone# 9723720110
Approved On
Approved by
Nov 4, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291739669
Tracking

4 Days 16 Hrs
Age

Nov 04, 2024 10:04 CST
Updated

Oct 03, 2024 14:27 CST
Scheduled

Oct 03, 2024 14:27 CST
Orig. ETA

On the Border Phone# 97 23720110
Caller

On the Border
Oct 02, 2024 15:35 CST
Created by

Oct 07, 2024 08:12 CST
Work Date

600.00 USD
NTE

Mobile SC 2409.1.1 i
Source

00218 (- 5150)
Firewheel
4970 N. George Bush Frwy
Garland, TX 75040, US
972-372-0110
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / Water leak behind men's and women's bathroom toilet.

Invoice Text 10/3 - Found lavatory in women's restroom, right side, leaking. Replaced trap. 10/7 - Area looking mostly dry this morning. Do not believe leak is in wall, believe it is due to usage. Found left lavatory leaking, too, replaced trap and strainer. Recommend pulling and resetting four water closets due to sewer smell and possible leakage.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (21)** System Created (**20**) User Created (**1**)

All Notes

21 Nov 04, 2024 10:04 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice #: 39712. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Nov 04, 2024. Invoice Date: Oct 28, 2024. Invoice Amount: USD 592.25. Comments:

Scheduled **Oct 03, 2024 14:27 CST**

20 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

19 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00218@ontheborder.com

18 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

17 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

16 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

15 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

14 Oct 28, 2024 09:18 CST

Created By **Howard Scarborough**

Attachment 'INV_39712.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 03, 2024 14:27 CST**

13 Oct 27, 2024 02:18 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

12 Oct 22, 2024 10:57 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 03, 2024 14:27 CST**

11 Oct 07, 2024 08:12 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 03, 2024 14:27 CST**

10 Oct 05, 2024 18:33 CST

Created By **On the Border**

Attachment 'FBF20A63-2BEB-4F6D-8536-D64B1B7F91CB-6239-000005A1FAD74BA0.HEIC' has been added with the following description 'FBF20A63-2BEB-4F6D-8536-D64B1B7F91C-B-6239-000005A1FAD74BA0.HEIC'.

Scheduled **Oct 03, 2024 14:27 CST**

9 Oct 05, 2024 18:33 CST

Created By **On the Border**

Attachment 'A7045D08-7C6A-4E67-AFB6-26EB8F90435E-6239-000005A1FAD70E44.HEIC' has been added with the following description 'A7045D08-7C6A-4E67-AFB6-26EB8F90435-E-6239-000005A1FAD70E44.HEIC'.

Scheduled **Oct 03, 2024 14:27 CST**

8	Oct 05, 2024 18:33 CST	Created By **On the Border** Attachment '4BCFB65E-C7C7-4451-A602-421A619D4575-6239-000005A1FAD6D021.HEIC' has been added with the following description '4BCFB65E-C7C7-4451-A602-421A619D457-5-6239-000005A1FAD6D021.HEIC'. Scheduled **Oct 03, 2024 14:27 CST**
7	Oct 05, 2024 18:32 CST	Created By **On the Border** Attachment 'BCE4C9B0-35A3-4D32-BC3E-FDE3DBCB98BF-6239-000005A1FAD64DCA.HEIC' has been added with the following description 'BCE4C9B0-35A3-4D32-BC3E-FDE3DBCB98B-F-6239-000005A1FAD64DCA.HEIC'. Scheduled **Oct 03, 2024 14:27 CST**
6	Oct 05, 2024 18:32 CST **ACTION REQUIRED**	Created By **On the Border** On the Border Not exactly sure what was done last ti e plumber was here But now we have lots of water leaking on both bathrooms. Scheduled **Oct 03, 2024 14:27 CST** contactagr@tx.rr.com
5	Oct 03, 2024 12:47 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Oct 03, 2024 14:27 CST**
4	Oct 03, 2024 11:24 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 03, 2024 14:27 CST**
3	Oct 02, 2024 15:41 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 03, 2024 14:27 CST**

2 Oct 02, 2024 15:41 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 03, 2024 14:27 CST**

1 Oct 02, 2024 15:35 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 03, 2024 14:27 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 5 Attachments

INV_39712.pdf
Oct 28, 2024 09:18 CST

FBF20A63-2BEB-4F6D-8536-D64B1B7F91CB-6239-000005A1FAD74BA0.HEIC
Oct 05, 2024 18:33 CST

A7045D08-7C6A-4E67-AFB6-26EB8F90435E-6239-000005A1FAD70E44.HEIC
Oct 05, 2024 18:33 CST

4BCFB65E-C7C7-4451-A602-421A619D4575-6239-000005A1FAD6D021.HEIC
Oct 05, 2024 18:33 CST

BCE4C9B0-35A3-4D32-BC3E-FDE3DBCB98BF-6239-000005A1FAD64DCA.HEIC
Oct 05, 2024 18:32 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/16/2024	39816

Bill To	Ship To
On The Border 4970 George Bush Frwy. Garland, TX 75040	

Rep	Terms	P.O. Number	
JRC	Net 30	292604244	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Pulled and reset men's toilet and replaced toilet flange.		
1	Material	Material	57.68	57.68T
3.5	Labor	Labor Plumber	115.00	402.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	44.15

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $579.33

Balance Due $579.33

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292604244
Tracking

2 Days 1 Hrs
Age

Oct 31, 2024 18:04 CST
Updated

Oct 15, 2024 09:57 CST
Scheduled

Oct 15, 2024 09:57 CST
Orig. ETA

On the Border
Oct 14, 2024 09:57 CST
Created by

Oct 16, 2024 11:44 CST
Work Date

600.00 USD
NTE

680412160x
Closing Authorization

dashboard2844
Source

00218 (- 5150)
Firewheel
4970 N. George Bush Frwy
Garland, TX 75040, US
972-372-0110
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / Work order to reset the other two toilets. Leaking continues.

Invoice Text Pulled and reset men's toilet and replaced toilet flange.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39816

CLIENT RATES

Labor	**Amount**
Labor	402.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	57.68

Sub Total	**535.18**
Tax (8.2500%)	**Amount**
Total Tax	**44.15**
Total (USD)	**579.33**

Called On
Called by
Oct 14, 2024
On the Border
Approved On
Approved by
Oct 31, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292604244
Tracking

2 Days 1 Hrs
Age

Oct 31, 2024 18:04 CST
Updated

Oct 15, 2024 09:57 CST
Scheduled

Oct 15, 2024 09:57 CST
Orig. ETA

On the Border
Oct 14, 2024 09:57 CST
Created by

Oct 16, 2024 11:44 CST
Work Date

600.00 USD
NTE

680412160x
Closing Authorization

dashboard2844
Source

00218 (- 5150)
Firewheel
4970 N. George Bush Frwy
Garland, TX 75040, US
972-372-0110
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / Work order to reset the other two toilets. Leaking continues.

Invoice Text Pulled and reset men's toilet and replaced toilet flange.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (13)** System Created (**13**) User Created (**0**)

All Notes

13 Oct 31, 2024 18:04 CST Created By **Datwan Lewis - Area Director** On the Border

Invoice # 39816. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Oct 31, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Oct 25, 2024. Invoice Amount: USD 579.33. Comments:

Scheduled **Oct 15, 2024 09:57 CST**

12 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00218@ontheborder.com

11 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

10 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

9 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

8 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00218@ontheborder.com

7 Oct 25, 2024 11:24 CST

Created By **Howard Scarborough**

Attachment 'INV_39816.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Oct 15, 2024 09:57 CST**

6 Oct 20, 2024 02:13 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Oct 16, 2024 11:44 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 15, 2024 09:57 CST**
4	Oct 16, 2024 08:10 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 15, 2024 09:57 CST**
3	Oct 14, 2024 10:04 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 15, 2024 09:57 CST**
2	Oct 14, 2024 10:04 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 15, 2024 09:57 CST**
1	Oct 14, 2024 09:57 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 15, 2024 09:57 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39816.pdf

Oct 25, 2024 11:24 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		632.77
11/04/2020	PMT #129185.	-196.52	436.25
11/06/2020	INV #27862. Due 12/06/2020.	283.07	719.32
	--- Checked out sewer odor in women's restroom. No odor present at current visit. Checked next door in vacant lease and found lease filled with sewer odor. Suspect odor coming from it to the store.		
	Cabled floor sink drain behind fryer and cleared blockage. Ran water behind cable to check clearance, operation normal.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 1.75 @ $98.00 = 171.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Grand Prarie @ 8.25% = 21.57		
11/24/2020	INV #27904. Due 12/24/2020.	256.55	975.87
	--- Drain backing up by dish, ran cable from floor sink at chip machine and cleared. Wet vacced 10 gallons of water from dining area.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Grand Prarie @ 8.25% = 19.55		
11/30/2020	PMT #130238.	-203.51	772.36
11/30/2020	PMT #130238.	-232.74	539.62
12/14/2020	PMT #130805.	-283.07	256.55
01/05/2021	INV #28268. Due 02/04/2021.	203.51	460.06
	--- Floor sink drain at chip warmer slow to drain, cleared with sewer machine.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Grand Prarie @ 8.25% = 15.51		
01/19/2021	PMT #132000.	-256.55	203.51
02/20/2021	PMT #132928.	-203.51	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
02/26/2021	INV #28290. Due 03/28/2021. --- Toilet wouldn't stop flushing, found diaphragm broken inside of flush valve. Replaced diaphragm and inside cover. --- Material, 1 @ $45.61 = 45.61 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 17.21	225.82	225.82
04/15/2021	PMT #135054.	-225.82	0.00
05/04/2021	INV #29283. Due 06/03/2021. --- Floor drain for dish dump and floor sink on other side of the wall under drink dispenser. Ran cable through drain from cleanout on wall under dish table, both drains now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 15.51	203.51	203.51
06/07/2021	PMT #137053.	-203.51	0.00
06/28/2021	INV #29753. Due 07/28/2021. --- Bar faucet next to ice bin replaced stem, seats, and handles for both hot and cold. Drink station drip table extended plastic drain hose so it will reach floor sink and not drain onto floor. --- Material, 1 @ $57.16 = 57.16 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 22.21	291.37	291.37

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
06/30/2021	INV #28966. Due 07/30/2021. --- Men's only toilet continuously flushing due to worn diaphragm in flush valve. Also same toilet the auto flush was broken beyond repair. Had to replace with new auto flush and diaphragm. --- Material, 1 @ $390.81 = 390.81 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 45.69	599.50	890.87
07/30/2021	PMT #139164.	-291.37	599.50
07/30/2021	PMT #139164.	-599.50	0.00
08/04/2021	INV #30020. Due 09/03/2021. --- Women's toilet small stall replaced handle auto sensor on flushometer. --- Material, 1 @ $245.23 = 245.23 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 33.68	441.91	441.91
09/07/2021	PMT #140560.	-441.91	0.00
09/30/2021	INV #30448. Due 10/30/2021. --- Floor drain behind deep fryer stopped up, ran cable through drain to clear stoppage. Drain is now open and flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 15.51	203.51	203.51
11/09/2021	PMT #142942.	-203.51	0.00
11/12/2021	INV #30771. Due 12/12/2021. --- Pulled and cleaned grate under ice machine and ran medium machine to clear any debris in line. Flushed with water. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 15.51	203.51	203.51

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
11/19/2021	INV #30866. Due 12/19/2021. --- Single compartment sink next to soda machine in dining area replaced pvc tailpiece and metal slip nut. Hand sink to the right of four compartment sink replaced tubular CT connector on drain. --- Material, 1 @ $16.23 = 16.23 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 16.81	220.54	424.05
11/27/2021	INV #30837. Due 12/27/2021. --- Women's restroom ADA water closet very loose and rocking, possible cause of sewer odor. Pulled and reset water closet. --- Material, 1 @ $32.16 = 32.16 --- Labor, 1 @ $98.00 = 98.00 --- Labor, 1.25 @ $125.00 = 156.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 28.99	380.40	804.45

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
12/13/2021	INV #31069. Due 01/12/2022. --- Water leak in bar: Ran water in all sinks, all not leaking. Jockey box not leaking. Other side of wall drink station, found drink station drain disconnected and dumping on floor close to wall. To right of drink station splash tile is laid down open to wall, part of inner wall getting coke/water into wall. Manager on duty said water showing up intermittently, can go weeks without showing. Dumped water under counter where tile missing, took a while but slight water showing. Repaired drink station drain and found drink station tray nipple that stabs down into drain line broken and leaking as well. Believe issue to be usage (i.e. cleaning floor with buckets and squeegees, not drying floor. Drink station leaking and tile missing. --- Labor, 2 @ $98.00 = 196.00 --- Labor, 4.25 @ $125.00 = 531.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Grand Prarie @ 8.25% = 65.36	857.61	1,662.06
12/20/2021	PMT #144481.	-203.51	1,458.55
01/04/2022	PMT #144711.	-220.54	1,238.01
01/04/2022	PMT #144974.	-380.40	857.61
02/02/2022	PMT #145722.	-857.61	0.00
03/17/2022	INV #31844. Due 04/16/2022. --- Pre-rinse hub drain stopped up, ran machine down hub drain and cleared just past trap. Went another 10' and flushed with hot water. Reworked pre-rinse drain arm to hit hub drain better. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $32.41 = 32.41 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Grand Prarie @ 8.25% = 22.64	297.05	297.05

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
03/25/2022	INV #31986. Due 04/24/2022. --- Made repair to faucet on hand sink in cook area by deep fryer with two stems, two seats, and two handles. --- Material, 1 @ $42.33 = 42.33 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Grand Prarie @ 8.25% = 21.39	280.72	577.77
06/02/2022	PMT #150182.	-577.77	0.00
07/08/2022	INV #32809. Due 08/07/2022. --- Ran hand auger in drain for disposal, could not clear. Ran machine and pulled back debris, cleared and draining now. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 21.55	282.80	282.80
08/19/2022	INV #33289. Due 09/18/2022. --- No hot water: Found breaker #17 in panel box tripped, reset breaker and tankless water heaters are not producing hot water. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 14.85	194.85	477.65
08/25/2022	INV #33150. Due 09/24/2022. --- Men's only urinal clogged and flushing poorly, used urinal auger to clear drain and replaced worn urinal diaphragm. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $28.83 = 28.83 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 18.88	247.71	725.36

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
09/19/2022	PMT #154193.	-282.80	442.56
10/11/2022	PMT #154791.	-194.85	247.71
11/18/2022	PMT #100539.	-247.71	0.00
11/29/2022	INV #33957. Due 12/29/2022. --- Both Noritz tankless water heaters not heating. Reset both units and both heated normally for 30 minutes, no failures found. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 14.85	194.85	194.85
01/10/2023	INV #34240. Due 02/09/2023. --- Removed existing water heaters and installed two new Navien tankless water heaters, per bid. --- Bid Work, 1 @ $6,586.20 = 6,586.20 --- Tax: Grand Prarie @ 8.25% = 543.36	7,129.56	7,324.41
01/11/2023	INV #34553. Due 02/10/2023. --- Replaced broken spout and stem in pre-rinse faucet. Replaced hot and cold stems for both three compartment sink faucets. Replaced spout on right side three compartment sink faucet. Installed aerators on spouts for left side three compartment sink faucet, prep sink faucet, hand sink faucet next to prep sink, and hand sink in bar. --- Material, 1 @ $340.82 = 340.82 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, I @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 42.97	563.79	7,888.20
01/18/2023	INV #34447. Due 02/17/2023. --- Ran cable from drain at chip station, ran 100 feet while running water to clear. Stoppage unknown. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 17.74	232.74	8,120.94

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
01/19/2023	INV #34629. Due 02/18/2023. --- Ran cable through cleanout under table by pre-rinse faucet to clear floor drain and drain under chip warmer. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 19.90	261.15	8,382.09
02/03/2023	INV #34710. Due 03/05/2023. --- Women's toilet on left repaired flushometer with diaphragm. --- Material, 1 @ $67.49 = 67.49 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 20.42	267.91	8,650.00
02/15/2023	INV #34832. Due 03/17/2023. --- Floor drain in bar and several in kitchen stopped up. Hydro jetted line going into grease, drains are now open and flowing. --- Equipment, 1 @ $150.00 = 150.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 29.39	385.64	9,035.64
03/10/2023	PMT #103888.	-194.85	8,840.79
03/10/2023	PMT #103888.	-563.79	8,277.00
04/10/2023	PMT #104990.	-267.91	8,009.09
04/10/2023	PMT #104990.	-7,129.56	879.53
04/10/2023	PMT #104990.	-232.74	646.79
04/15/2023	PMT #105219.	-385.64	261.15
05/02/2023	PMT #105769.	-261.15	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
06/05/2023	INV #35761. Due 07/05/2023. --- Ran cable down through floor drain in middle of cook area and down through floor sink combi oven. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 19.90	261.15	261.15
07/31/2023	PMT #108620.	-261.15	0.00
12/19/2023	INV #37057. Due 01/18/2024. --- Leak under beverage station, removed old drain line and installed new drain. Insulated two lines. --- Material, 1 @ $9.28 = 9.28 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 16.44	215.72	215.72
01/29/2024	INV #37538. Due 02/28/2024. --- Urinal not flushing, repaired flush valve. --- Material, 1 @ $45.61 = 45.61 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 19.44	255.05	470.77
03/08/2024	PMT #114233.	-215.72	255.05

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 5244 S. State Hwy 360 Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
03/18/2024	INV #37925. Due 04/17/2024. --- Descaled both Navien tankless water heaters. Cleaned air filters, replaced brass fittings on condensate drains with pvc and nylon, reinstalled timer on recirculation line, and adjusted aquastat. --- Material, 1 @ $76.47 = 76.47 --- Material $0.00 --- Labor, 5.25 @ $115.00 = 603.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 62.31	817.53	1,072.58
04/26/2024	PMT #115766.	-255.05	817.53
05/06/2024	INV #38408. Due 06/05/2024. --- Men's water closet running, rebuilt flush valve. Working fine now. --- Material, 1 @ $76.42 = 76.42 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 21.98	288.40	1,105.93
06/10/2024	INV #38559. Due 07/10/2024. --- Water leaking out of bar wall into dining area: Ran sinks and poured water down every drain and could not get water to reappear and could not find any drains leaking. If water reappears will need to pull panels on outside of bar off the wall to see what is inside the wall that might be leaking. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 15.68	205.68	1,311.61

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5244 S. State Hwy 360
Grand Prairie, TX 75052

Amount Due	Amount Enc.
$566.50	

Date	Transaction	Amount	Balance
06/20/2024	INV #38608. Due 07/20/2024. --- Women's sink came off wall: Rehung women's lavatory sink. --- Material, 1 @ $67.07 = 67.07 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 35.44	465.01	1,776.62
07/03/2024	PMT #117240.	-817.53	959.09
08/02/2024	PMT #118331.	-288.40	670.69
10/21/2024	PMT #119249.	-205.68	465.01
10/21/2024	PMT #19249.	-465.01	0.00
11/26/2024	INV #40080. Due 12/26/2024. --- Checked dish machine for good water supply, machine has good supply. Issue in electrical system. Rebuilt RPZ at mop sink. --- Material, 1 @ $304.58 = 304.58 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Grand Prarie @ 8.25% = 43.17	566.50	566.50

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	566.50	$566.50

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/26/2024	40080

Bill To	Ship To
On The Border 5244 S. State Hwy 360 Grand Prairie, TX 75052	

Rep	Terms	P.O. Number	
JC	Net 30	296791511	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Checked dish machine for good water supply, machine has good supply. Issue in electrical system. Rebuilt RPZ at mop sink.		
1	Material	Material	304.58	304.58T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	43.17

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $566.50

Balance Due $566.50

OTHER (DESCRIBE IN NOTES)
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296791511
Tracking

0 Days 13 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Nov 26, 2024 22:52 CST
Scheduled

Nov 26, 2024 22:52 CST
Orig. ETA

On the Border
Nov 25, 2024 22:52 CST
Created by

Nov 26, 2024 12:32 CST
Work Date

600.00 USD
NTE

682668125x
Closing Authorization

dashboard2844
Source

00221 (- 5114)
Grand Prairie
5244 S State Highway 360, Ste 370
Grand Prairie, TX 75052, US
972-639-5050
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Other (Describe In Notes) / dish machine stopped running in the mi ddle of a cycle and will not go again. the light that states "operational when lit" is on but it is indeed not operational at the moment. turned it off for a few minutes and also tried to reset it to no avail.

Invoice Text Checked dish machine for good water supply, machine has good supply. Issue in electrical system. Rebui lt RPZ at mop sink.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40080

CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	304.58

Sub Total	**523.33**
Tax (8.2500%)	**Amount**
Total Tax	**43.17**
Total (USD)	**566.50**

Called On
Called by
Nov 25, 2024
On the Border
Approved On
Approved by
Jan 15, 2025
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296791511
Tracking

0 Days 13 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Nov 26, 2024 22:52 CST
Scheduled

Nov 26, 2024 22:52 CST
Orig. ETA

On the Border
Nov 25, 2024 22:52 CST
Created by

Nov 26, 2024 12:32 CST
Work Date

600.00 USD
NTE

682668125x
Closing Authorization

dashboard2844
Source

00221 (- 5114)
Grand Prairie
5244 S State Highway 360, Ste 370
Grand Prairie, TX 75052, US
972-639-5050
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Other (Describe In Notes) / dish machine stopped running in the mi ddle of a cycle and will not go again. the light that states "operational when lit" is on but it is indeed not operational at the moment. turned it off for a few minutes and also tried to reset it to no avail.

Invoice Text Checked dish machine for good water supply, machine has good supply. Issue in electrical system. Rebui lt RPZ at mop sink.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (16)** System Created (**16**) User Created (**0**)

All Notes

16	Jan 15, 2025 08:57 CST	Created By **Datwan Lewis - Area Director** On the Border Invoice # 40080. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Jan 15, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 566.5. Comments: Scheduled **Nov 26, 2024 22:52 CST**
15	Jan 14, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Jan 13, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
13	Jan 11, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00221@ontheborder.com
12	Jan 10, 2025 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00221@ontheborder.com
11	Jan 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00221@ontheborder.com
10	Jan 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00221@ontheborder.com

Changes may have t
work orders listed he
the

9	Jan 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00221@ontheborder.com	Changes may have b work orders listed he the
8	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00221@ontheborder.com	
7	Jan 06, 2025 15:24 CST	Created By **Howard Scarborough** Attachment 'INV_40080.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 26, 2024 22:52 CST**	
6	Nov 30, 2024 02:10 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**	
5	Nov 26, 2024 12:32 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 26, 2024 22:52 CST**	
4	Nov 26, 2024 11:26 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 26, 2024 22:52 CST**	
3	Nov 26, 2024 08:10 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 26, 2024 22:52 CST**	

2	Nov 26, 2024 08:10 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 26, 2024 22:52 CST**	Changes may have b work orders listed he the
1	Nov 25, 2024 22:52 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 26, 2024 22:52 CST**	

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_40080.pdf

Jan 06, 2025 15:24 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		551.00
11/12/2020	INV #27869. Due 12/12/2020.	424.99	975.99
	--- Turned water on to ADA toilet in women's restroom and found water running continuously and washing out right over side of rim. Turned back off and repaired flushometer valve. Replaced toilet spud and spud coupling. Turned water on to check for leaks, operation normal.		
	--- Material, 1 @ $131.60 = 131.60		
	--- Labor, 2 @ $98.00 = 196.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Irving @ 8.25% = 32.39		
11/25/2020	PMT #130018.	-551.00	424.99
12/21/2020	PMT #131048.	-424.99	0.00
12/31/2020	INV #27918. Due 01/30/2021.	277.12	277.12
	--- Urinal clogged and overflowing, augered urinal on left and poured in urinal treatment. Draining fine now.		
	--- Equipment, 1 @ $15.00 = 15.00		
	--- Material, 1 @ $29.00 = 29.00		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Irving @ 8.25% = 21.12		
01/05/2021	INV #28267. Due 02/04/2021.	221.98	499.10
	--- Pre-rinse sprayer hose leaking, replaced hose.		
	--- Material, 1 @ $42.06 = 42.06		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Irving @ 8.25% = 16.92		
02/05/2021	INV #28524. Due 03/07/2021.	1,019.70	1,518.80
	--- Ran sewer machine and jetter. Pumped out water and ran camera through line to remove debris. Drain has dead line next to building. Drain next to parking lot is now clear.		
	--- Bid Work, 1 @ $941.99 = 941.99		
	--- Tax: Irving @ 8.25% = 77.71		
02/08/2021	PMT #132704.	-499.10	1,019.70

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
03/02/2021	INV #28779. Due 04/01/2021. --- Replaced spud in women's center toilet. Repaired T&S pre-rinse hose. Ice dump faucet needs to be replaced. --- Material, 1 @ $20.08 = 20.08 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 27.23	357.31	1,377.01
03/10/2021	INV #28706. Due 04/09/2021. --- Men's restroom right urinal stopped up. Ran auger through and draining fine now. Left urinal very slow, augered it as well and it is draining fine. Poured urinal treatment in both. Found right urinal leaking from wall, pulled urinal and replaced gasket. Reinstalled urinal and both are draining fine and working good. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $48.87 = 48.87 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 24.78	325.15	1,702.16
04/15/2021	PMT #135054.	-357.31	1,344.85
04/15/2021	PMT #28706.	-325.15	1,019.70
05/10/2021	PMT #135912.	-1,019.70	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
11/19/2021	INV #30790. Due 12/19/2021. --- Turned off valves to appliances and food service equipment. Applied test to gas system at meter connection, found gauge drop pressure. Replaced shut off valves to rooftop equipment units and reapplied test and called gas company. Tech arrived and verified system integrity with own test and restored gas to building. Returned next morning and started equipment and relit pilots. --- Equipment, 1 @ $50.00 = 50.00 --- Material, 1 @ $126.87 = 126.87 --- Labor, 10.5 @ $98.00 = 1,029.00 --- Labor, 10.5 @ $98.00 = 1,029.00 --- Labor, 3 @ $98.00 = 294.00 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 238.25	3,126.12	3,126.12
01/04/2022	PMT #144711.	-3,126.12	0.00
01/21/2022	INV #31278. Due 02/20/2022. --- Men's urinal on left not draining, ran auger through and poured treatment in bowl. Draining fine now. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $29.00 = 29.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 17.08	224.08	224.08
01/21/2022	INV #31279. Due 02/20/2022. --- Leak under men's lavatory, found leak on hot side stop and cold side supply. Tightened both and sealed around both faucets. Attempted to repair faucet but was unable, needed to be replaced. --- Material, 1 @ $167.34 = 167.34 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 35.34	463.68	687.76

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
02/01/2022	INV #31443. Due 03/03/2022. --- Repaired faucet leak and drain leak at chem sink. Repaired faucet at three compartment sink. Repaired faucet on right in women's restroom. Shut off outside spigot that was not shut off all the way causing drip. --- Material, 1 @ $166.58 = 166.58 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 35.28	462.86	1,150.62
02/25/2022	INV #31572. Due 03/27/2022. --- Cleared debris from water lines going to dish dump hand wash sink. Replaced hot stem in bar area hand sink. Replaced hot stem in hand sink faucet by broiler. Replaced flanged tailpiece on drain at hand sink by walk-in cooler. Replaced 3/4" ball valve in wall that shuts off hose bibb by back door. --- Material, 1 @ $178.19 = 178.19 --- Labor, 1 @ $98.00 = 98.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 40.28	528.47	1,679.09
03/11/2022	INV #31827. Due 04/10/2022. --- Hand sinks at bar at end of dish return table would not adjust to increase temperature. Replaced hand sink tempering valve at dish return. While changing temperature valve at bar hand sink hot water stop valve gave way and was blowing out of supply line. Turned water off and replaced shut off valve. Replaced tempering valve, checked for leaks. Set water temperatures at 105 degrees at both sinks. --- Material, 1 @ $226.74 = 226.74 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Irving @ 8.25% = 40.65	533.39	2,212.48

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
03/14/2022	INV #31799. Due 04/13/2022. --- Ran cable through cleanout in back and cleared trash clog. Installed two covers on cleanout. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $32.00 = 32.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Irving @ 8.25% = 18.56	243.56	2,456.04
03/16/2022	PMT #147369.	-224.08	2,231.96
04/04/2022	PMT #147839.	-463.68	1,768.28
04/04/2022	PMT #147839.	-462.86	1,305.42
04/21/2022	PMT #148382.	-528.47	776.95
04/21/2022	INV #32176. Due 05/21/2022. --- Found no water pressure on cold side of either dump sink faucet or hand sink faucet, both at dish return table. Took apart supply lines and found foreign rusty debris particles clogging up lines. Blew out debris from hoses and lines then reconnected back to faucets. Pressure restored. Readjusted temperature to hand wash faucet. --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Irving @ 8.25% = 17.90	234.90	1,011.85
05/09/2022	PMT #149415.	-533.39	478.46
05/09/2022	PMT #149415.	-243.56	234.90
05/10/2022	INV #32374. Due 06/09/2022. --- Replaced spud on women's far right toilet in women's restroom. --- Material, 1 @ $27.12 = 27.12 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Irving @ 8.25% = 16.10	211.22	446.12
06/22/2022	PMT #151021.	-234.90	211.22
06/28/2022	PMT #151299.	-211.22	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
07/08/2022	INV #32911. Due 08/07/2022. --- Found right lavatory faucet loose from deck. One piece of hardware clip was on floor, placed clip back into all-thread stud and tightened down to deck. Missing other side clip. Manager showed water heater closet where water softener is, explained we don't service them but to contact conditioning company for further diagnosis. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 14.85	194.85	194.85
08/29/2022	PMT #153380.	-194.85	0.00
09/19/2022	INV #33527. Due 10/19/2022. --- Removed old well and installed new well. Ran water and drain lines to new well. Low water pressure, may need better to work properly. --- Material, 1 @ $140.90 = 140.90 --- Labor, 5 @ $105.00 = 525.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 61.12	802.02	802.02
10/31/2022	INV #33748. Due 11/30/2022. --- Stopped up floor sink drain under cook line table: Drain is no longer being used and has been filled with concrete. --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 6.19	81.19	883.21

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 2400 N. Beltline Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
11/08/2022	INV #33952. Due 12/08/2022. --- Installed Nexgen CO detector in water heater room to serve both units, required for boiler inspection. --- Material, 1 @ $3,022.12 = 3,022.12 --- Labor, 4 @ $105.00 = 420.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 290.16	3,807.28	4,690.49
11/23/2022	PMT #100816.	-802.02	3,888.47
12/15/2022	INV #34216. Due 01/14/2023. --- Leak at three comp sink: Replaced supply line from tee to copper line. Checked for leaks, operation normal. --- Material, 1 @ $24.13 = 24.13 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 16.84	220.97	4,109.44
01/03/2023	INV #34299. Due 02/02/2023. --- Replaced sprayer hose and sprayer head on pre-rinse faucet by dishwasher. --- Material, 1 @ $201.67 = 201.67 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 31.49	413.16	4,522.60
01/06/2023	PMT #102142.	-81.19	4,441.41

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
01/13/2023	INV #34914. Due 02/12/2023. --- 11/29/22 - Found men's left stall toilet titled far away from wall. Opened wall and discovered carrier severely corroded on front legs and backside anchor rusted away. Removed bad carrier. Anchored drain in wall but new coupling needed to other carrier connection. 11/30/22 - Returned and replaced coupling at downstream carrier. Installed carried body and anchored to unistrut brace anchored to floor. Installed carrier face and front legs. Securely tightened all nuts and anchored legs to floor. Installed stud bolts and caps then reconnected vent back to carrier. 1/13/23 - Came back out after tile work finished and rehung toilet. --- Material, 1 @ $637.91 = 637.91 --- Labor, 4.25 @ $105.00 = 446.25 --- Labor, 7.5 @ $105.00 = 787.50 --- Labor, 1.5 @ $105.00 = 157.50 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 199.58	2,618.74	7,060.15
02/27/2023	PMT #103500.	-413.16	6,646.99
03/07/2023	INV #34743. Due 04/06/2023. --- Repaired leak on flush valve on women's ADA toilet and repaired flush valve on far right toilet. --- Material, 1 @ $90.06 = 90.06 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 22.28	292.34	6,939.33
03/10/2023	PMT #103888.	-220.97	6,718.36

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
03/13/2023	INV #34955. Due 04/12/2023. --- Replaced three compartment sink faucet spout that was broken. Replaced barrel and washer on hot stem on cook line hand wash sink. Cleared floor drain under cook line table with sewer machine. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $72.76 = 72.76 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 28.07	368.33	7,086.69
03/13/2023	INV #34957. Due 04/12/2023. --- No water pressure at pre-rinse, found sprayer head was clogged with debris. Cleaned sprayer head and pressure restored. Right side water heater has been isolated but valves are not holding. Still waiting for green light to change out water heater. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 14.85	194.85	7,281.54
03/21/2023	PMT #104230.	-3,807.28	3,474.26
03/24/2023	INV #35173. Due 04/23/2023. --- Left side urinal leaks when flushed. Replaced spud, spud coupling, and vacuum breaker. --- Material, 1 @ $54.35 = 54.35 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 19.33	253.68	3,727.94
05/02/2023	PMT #105769.	-2,618.74	1,109.20
05/02/2023	PMT #105769.	-368.33	740.87
05/02/2023	PMT #105769.	-292.34	448.53

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
05/02/2023	PMT #105769.	-194.85	253.68
05/04/2023	INV #35573. Due 06/03/2023.	19,106.13	19,359.81
	--- Replaced existing old atmospheric type water heater with four new Navien 240A tankless water heaters, per bid.		
	--- Bid Work, 1 @ $17,650.00 = 17,650.00		
	--- Tax: Irving @ 8.25% = 1,456.13		
05/19/2023	PMT #106411.	-253.68	19,106.13
07/24/2023	PMT #108404.	-19,106.13	0.00
08/30/2023	INV #36348. Due 09/29/2023.	267.91	267.91
	--- Women's middle stall toilet keeps running, installed diaphragm repair kit.		
	--- Material, 1 @ $67.49 = 67.49		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Irving @ 8.25% = 20.42		
09/27/2023	INV #36602. Due 10/27/2023.	239.81	507.72
	--- Men's restroom right urinal ran auger through and javelin treatment, draining fine now. First stall water closet leaking at vacuum breaker, replaced vacuum breaker.		
	--- Material, 1 @ $41.53 = 41.53		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Irving @ 8.25% = 18.28		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border
2400 N. Beltline
Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
12/15/2023	INV #37224. Due 01/14/2024. --- Flushed out overflow drain for drink and ice bin with compressed air. Replaced hot and cold stems on prep sink faucet. Changed out hot and cold stem on faucet by manager's door. Hand sink faucet at end of dish table needs replacing with new tempering valve, manager said to hold off on this for now. --- Material, 1 @ $319.74 = 319.74 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 44.43	582.92	1,090.64
01/08/2024	PMT #112551.	-267.91	822.73
03/08/2024	PMT #114233.	-582.92	239.81
07/03/2024	PMT #117240.	-239.81	0.00
08/06/2024	INV #39130. Due 09/05/2024. --- 8/1 - Replaced hot stem in right side three compartment sink faucet. Replaced tempering valves and flex lines under women's right side lavatory. Cleared floor drain in women's restroom with sewer machine. 8/6 - Replaced faucet, angle stops, flex supply lines, and tempering valve for men's left side lavatory. Rebuilt flush valve and replaced spud coupling in women's third stall toilet. NOTED: Removing tempering valve in wall will require more time and material than anticipated. Will require new bid proposal. --- Bid Work, 1 @ $1,459.29 = 1,459.29 --- Tax: Irving @ 8.25% = 120.39	1,579.68	1,579.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border 2400 N. Beltline Irving, TX 75062

Amount Due	Amount Enc.
$2,509.10	

Date	Transaction	Amount	Balance
09/11/2024	INV #39414. Due 10/11/2024. --- Found units shutting down on exhaust blockage. Cleaned up all four air filters (very dirty) and adjusted temperature to 147 degrees. --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 25.16	330.16	1,909.84
11/06/2024	INV #39825. Due 12/06/2024. --- Hydrant by back door won't shut off, replaced ball valve shut off to hydrant and rebuilt hydrant. --- Material, 1 @ $191.09 = 191.09 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 45.67	599.26	2,509.10

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,509.10	$2,509.10

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/6/2024	39130

Bill To	Ship To
On the Border 2400 N. Beltline Irving, TX 75062	

Rep	Terms	P.O. Number	
JRC	Net 30	284849656	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		8/1 - Replaced hot stem in right side three compartment sink faucet. Replaced tempering valves and flex lines under women's right side lavatory. Cleared floor drain in women's restroom with sewer machine. 8/6 - Replaced faucet, angle stops, flex supply lines, and tempering valve for men's left side lavatory. Rebuilt flush valve and replaced spud coupling in women's third stall toilet. NOTED: Removing tempering valve in wall will require more time and material than anticipated. Will require new bid proposal.		
1	Bid Work	Bid Work	1,459.29	1,459.29T
		Sales Tax	8.25%	120.39

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $1,579.68

Balance Due $1,579.68

ServiceChannel®

On the Border

Proposal

DATE:	Aug 1, 2024	**PROPOSAL NUMBER:**	prp80124191836490
		RFP NUMBER:	
LOCATION:	Irving	**LOCATION NUMBER:**	00004
VENDOR NAME:	AGR Plumbing Service and Repair LLC	**TRACKING NUMBER:**	284849656
REQUESTED BY:			

PROJECT NAME & DESCRIPTION*: Completed work: Replaced hot stem in right side three compartment sink faucet. Replaced tempering valves and flex lines under women's right side lavatory. Cleared floor drain in women's restroom with sewer machine.

Work still needed: Need to replace faucet, angle stops, flex lines, and tempering valve for men's left side lavatory. Need to rebuild flush valve and replaced spud and spud coupling on women's third stall toilet. Need to remove tempering valve that is causing a crossover of hot and cold water inside the wall under women's lavatories.

WO DESCRIPTION: RESTROOMS / Plumbing / Sink / Other (Describe In Notes) / I have 4 issues 1. Sink by dish continues to leak 2. Womans bathroom sink is also leaking 3. 3rd stall in womans bathroom leaks anytime we flush it. 4 . Mens restroom sink also leaks

CURRENCY*: USD

COSTS INCURRED TO DATE

DESCRIPTION	TOTAL
Labor - 3 Hours	345.00
Material	214.33
Tax	46.14
COSTS INCURRED TO DATE TOTAL	**605.47**
SUBTOTAL	**605.47**

MATERIALS

DESCRIPTION	QTY		UNIT		PRICE		TOTAL
Material	1.00	x	each	x	364.96	=	364.96
					MATERIALS TOTAL		**364.96**
					SUBTOTAL		**970.43**

Are these materials new to the store or are they replacing previously existing materials? EXISTING

INSTALLATION LABOR

DESCRIPTION	TECH		HRS		RATE		TOTAL
Regular Hours	1.00	x	4.00	x	115.00	=	460.00
					INSTALLATION LABOR TOTAL		**460.00**
					SUBTOTAL		**1,430.43**

NON-INSTALLATION EXPENSES

DESCRIPTION	# OF TRIPS		CHARGE		TOTAL
Travel	1.00	x	75.00	=	75.00
			NON-INSTALLATION EXPENSES TOTAL		**75.00**

SUBTOTAL	**1,505.43**
FREIGHT TOTAL	**0.00**
SUBTOTAL	**1,505.43**

TAX

DESCRIPTION	TOTAL
Material Sales Tax	30.11
Installation Labor Sales Tax	37.95
Non-Installation Expenses Sales Tax	6.19

TAX TOTAL	**74.25**
SUBTOTAL	**1,579.68**

ATTACHMENTS

PROPOSAL HAS NO ATTACHED FILES

SPEND BY CATEGORY

		SUBTOTAL
Costs incurred to date	**605.47**	**605.47**
Materials	**364.96**	**970.43**
Installation Labor	**460.00**	**1,430.43**
Non-Installation Expenses	**75.00**	**1,505.43**
Freight	**0.00**	**1,505.43**
Tax	**74.25**	**1,579.68**

TOTAL PROJECT COST **1,579.68**

CURRENCY **USD**

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / SINK

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

284849656
Tracking

6 Days 1 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Aug 02, 2024 11:20 CST
Scheduled

Aug 02, 2024 11:20 CST
Orig. ETA

On the Border
Jul 31, 2024 11:20 CST
Created by

Aug 06, 2024 12:21 CST
Work Date

prp80124191836490
Proposal

1,579.68 USD
NTE

676449161x
Closing Authorization

dashboard2844
Source

00004 (- 5101)
Irving
2400 N. Belt Line Rd
Irving, TX 75062, US
972-893-3001
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Sink / Other (Describe In Notes) / I have 4 issues 1. Sink by dish continues to leak 2. Womans bathroom sink is also leaking 3. 3rd stall in womans bathroom leaks anytime we flush it. 4 . Mens restroom sink also le aks

Invoice Text 8/1 - Replaced hot stem in right side three compartment sink faucet. Replaced tempering valves and flex lines under women's right side lavatory. Cleared floor drain in women's restroom with sewer machine. 8/6 - Replaced f aucet, angle stops, flex supply lines, and tempering valve for men's left side lavatory. Rebuilt flush valve and replaced s pud coupling in women's third stall toilet. NOTED: Removing tempering valve in wall will require more time and materi al than anticipated. Will require new bid proposal.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39130

CLIENT RATES

Labor	**Amount**
Labor	805.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	579.29

Sub Total	**1459.29**

Tax (8.2500%)	Amount
Total Tax	**120.39**

Total (USD)	**1579.68**

Called On
Called by
Jul 31, 2024
On the Border
Approved On
Approved by
Aug 24, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / SINK

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

284849656
Tracking

6 Days 1 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Aug 02, 2024 11:20 CST
Scheduled

Aug 02, 2024 11:20 CST
Orig. ETA

On the Border
Jul 31, 2024 11:20 CST
Created by

Aug 06, 2024 12:21 CST
Work Date

prp80124191836490
Proposal

1,579.68 USD
NTE

676449161x
Closing Authorization

dashboard2844
Source

00004 (- 5101)
Irving
2400 N. Belt Line Rd
Irving, TX 75062, US
972-893-3001
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Sink / Other (Describe In Notes) / I have 4 issues 1. Sink by dish continues to leak 2. Womans bathroom sink is also leaking 3. 3rd stall in womans bathroom leaks anytime we flush it. 4 . Mens restroom sink also le aks

Invoice Text 8/1 - Replaced hot stem in right side three compartment sink faucet. Replaced tempering valves and flex lines under women's right side lavatory. Cleared floor drain in women's restroom with sewer machine. 8/6 - Replaced f aucet, angle stops, flex supply lines, and tempering valve for men's left side lavatory. Rebuilt flush valve and replaced s pud coupling in women's third stall toilet. NOTED: Removing tempering valve in wall will require more time and materi al than anticipated. Will require new bid proposal.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (19)** System Created (**19**) User Created (**0**)

All Notes

19 Aug 24, 2024 11:46 CST

Created By **Jim DiPietro - FM** On the Border

Invoice # 39130. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 24, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 20, 2024. Invoice Amount: USD 1579.68. Comments:

Scheduled **Aug 02, 2024 11:20 CST**

18 Aug 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

17 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

16 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

15 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com

14 Aug 20, 2024 09:59 CST

Created By **Howard Scarborough**

Attachment 'INV_39130.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 02, 2024 11:20 CST**

13 Aug 10, 2024 02:13 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

12 Aug 06, 2024 12:21 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 02, 2024 11:20 CST**

11 Aug 06, 2024 11:35 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PROPOSAL APPROVED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 02, 2024 11:20 CST**

10 Aug 02, 2024 08:53 CST

Created By **Jason Sinclair - FM** On the Border

Status has been changed from **IN PROGRESS/WAITING FOR APPROVAL** to **IN PROGRESS/ PROPOSAL APPROVED**.

Scheduled **Aug 02, 2024 11:20 CST**

contactagr@tx.rr.com

9 Aug 02, 2024 08:53 CST

Created By **Jason Sinclair - FM** On the Border

NTE changed from 600.00 to 1,579.68.

Scheduled **Aug 02, 2024 11:20 CST**

contactagr@tx.rr.com

8 Aug 02, 2024 08:53 CST

Created By **Jason Sinclair - FM** On the Border

Proposal # prp80124191836490 has been approved.

Scheduled **Aug 02, 2024 11:20 CST**

contactagr@tx.rr.com

7 Aug 01, 2024 14:18 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/WAITING FOR QUOTE** to **IN PROGRESS/ WAITING FOR APPROVAL**.

Scheduled **Aug 02, 2024 11:20 CST**

jason.sinclair@ontheborder.com, josh.kile@ontheborder.com, o00004@ontheborder.com, michele.campbell@ontheborder.com

6	Aug 01, 2024 14:18 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Proposal #prp80124191836490 has been created Scheduled **Aug 02, 2024 11:20 CST** jason.sinclair@ontheborder.com, josh.kile@ontheborder.com, o00004@ontheborder.com, michele.campbell@ontheborder.com
5	Aug 01, 2024 13:59 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/WAITING FOR QUOTE**. Scheduled **Aug 02, 2024 11:20 CST**
4	Aug 01, 2024 08:56 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 02, 2024 11:20 CST**
3	Jul 31, 2024 11:28 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 02, 2024 11:20 CST**
2	Jul 31, 2024 11:28 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 02, 2024 11:20 CST**
1	Jul 31, 2024 11:20 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 02, 2024 11:20 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39130.pdf

Aug 20, 2024 09:59 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/11/2024	39414

Bill To
On the Border 2400 N. Beltline Irving, TX 75062

Ship To

Rep	Terms	P.O. Number	
MLT	Net 30	289098417	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Found units shutting down on exhaust blockage. Cleaned up all four air filters (very dirty) and adjusted temperature to 147 degrees.		
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	25.16

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $330.16

Balance Due $330.16

ERROR MESSAGE (PLEASE DESCRIBE IN NOTES)
MECHANICAL ROOM / WATER HEATER / TANKLESS WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

289098417
Tracking

0 Days 18 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Sep 10, 2024 22:15 CST
Scheduled

Sep 10, 2024 22:15 CST
Orig. ETA

On the Border
Sep 10, 2024 18:16 CST
Created by

Sep 11, 2024 13:13 CST
Work Date

1,000.00 USD
NTE

678474947x
Closing Authorization

Mobile SC 2408.1.1 i
Source

00004 (- 5101)
Irving
2400 N. Belt Line Rd
Irving, TX 75062, US
972-893-3001
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Water Heater / Tankless Water Heater / Error Message (Please describe in Notes) / 2 of the 4 wa ter heaters are showing this error message

Invoice Text Found units shutting down on exhaust blockage. Cleaned up all four air filters (very dirty) and adjusted t emperature to 147 degrees.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39414

CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	75.00

Sub Total	**305.00**
Tax (8.2500%)	**Amount**
Total Tax	**25.16**
Total (USD)	**330.16**

Called On
Called by
Sep 10, 2024
On the Border
Approved On
Approved by
Nov 22, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

ERROR MESSAGE (PLEASE DESCRIBE IN NOTES)
MECHANICAL ROOM / WATER HEATER / TANKLESS WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

289098417
Tracking

0 Days 18 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Sep 10, 2024 22:15 CST
Scheduled

Sep 10, 2024 22:15 CST
Orig. ETA

On the Border
Sep 10, 2024 18:16 CST
Created by

Sep 11, 2024 13:13 CST
Work Date

1,000.00 USD
NTE

678474947x
Closing Authorization

Mobile SC 2408.1.1 i
Source

00004 (- 5101)
Irving
2400 N. Belt Line Rd
Irving, TX 75062, US
972-893-3001
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

MECHANICAL ROOM / Water Heater / Tankless Water Heater / Error Message (Please describe in Notes) / 2 of the 4 wa ter heaters are showing this error message

Invoice Text Found units shutting down on exhaust blockage. Cleaned up all four air filters (very dirty) and adjusted t emperature to 147 degrees.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (67)** | System Created (**67**) | User Created (**0**)

All Notes

67 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31	Oct 16, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
30	Oct 15, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
29	Oct 14, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Oct 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Oct 12, 2024 23:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
26	Oct 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 05, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com
18	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
17	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
16	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
15	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
14	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00004@ontheborder.com
13	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00004@ontheborder.com

12 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00004@ontheborder.com

11 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00004@ontheborder.com

10 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00004@ontheborder.com

9 Sep 23, 2024 10:32 CST

Created By **Howard Scarborough**

Attachment 'INV_39414.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 10, 2024 22:15 CST**

8 Sep 15, 2024 02:35 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Sep 11, 2024 13:13 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 10, 2024 22:15 CST**

6 Sep 11, 2024 11:08 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 10, 2024 22:15 CST**

5 Sep 11, 2024 07:20 CST — Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Sep 10, 2024 22:15 CST**

4 Sep 11, 2024 07:20 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Sep 10, 2024 22:15 CST**

3 Sep 10, 2024 22:31 CST — Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Sep 10, 2024 22:15 CST**

keith.wheaton@ontheborder.com, josh.kile@ontheborder.com, o00004@ontheborder.com

2 Sep 10, 2024 18:16 CST — Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;keith.wheaton@ontheborder.com;josh.kile@ontheborder.com.

Scheduled **Sep 10, 2024 22:15 CST**

1 Sep 10, 2024 18:16 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE.

Scheduled **Sep 10, 2024 22:15 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 2 Attachments

INV_39414.pdf

Sep 23, 2024 10:32 CST

7041337F-3BA6-4C67-B7C1-372242500BCD-1239-0000015F2B6419D4.HEIC

Sep 10, 2024 18:16 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/6/2024	39825

Bill To
On the Border 2400 N. Beltline Irving, TX 75062

Ship To

Rep	Terms	P.O. Number	
JRC	Net 30	294470468	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Hydrant by back door won't shut off, replaced ball valve shut off to hydrant and rebuilt hydrant.		
1	Material	Material	191.09	191.09T
2.5	Labor	Labor Plumber	115.00	287.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.67

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $599.26

Balance Due $599.26

LEAKING
KITCHEN / PLUMBING / MOP SINK

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

294470468
Tracking

6 Days 23 Hrs
Age

Dec 23, 2024 08:58 CST
Updated

Nov 01, 2024 11:26 CST
Scheduled

Nov 01, 2024 11:26 CST
Orig. ETA

On the Border
Oct 30, 2024 11:26 CST
Created by

Nov 06, 2024 11:14 CST
Work Date

600.00 USD
NTE

681571827x
Closing Authorization

dashboard2844
Source

00004 (- 5101)
Irving
2400 N. Belt Line Rd
Irving, TX 75062, US
972-893-3001
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Mop Sink / Leaking / Faucet that is outside by the back door continues to leak excessively

Invoice Text Hydrant by back door won't shut off, replaced ball valve shut off to hydrant and rebuilt hydrant.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39825

▸ CLIENT RATES

Labor	**Amount**
Labor	287.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	191.09

Sub Total	**553.59**
Tax (8.2500%)	**Amount**
Total Tax	**45.67**
Total (USD)	**599.26**

Called On
Called by
Oct 30, 2024
On the Border
Approved On
Approved by
Dec 23, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / MOP SINK

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

294470468
Tracking

6 Days 23 Hrs
Age

Dec 23, 2024 08:58 CST
Updated

Nov 01, 2024 11:26 CST
Scheduled

Nov 01, 2024 11:26 CST
Orig. ETA

On the Border
Oct 30, 2024 11:26 CST
Created by

Nov 06, 2024 11:14 CST
Work Date

600.00 USD
NTE

681571827x
Closing Authorization

dashboard2844
Source

00004 (- 5101)
Irving
2400 N. Belt Line Rd
Irving, TX 75062, US
972-893-3001
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Mop Sink / Leaking / Faucet that is outside by the back door continues to leak excessively

Invoice Text Hydrant by back door won't shut off, replaced ball valve shut off to hydrant and rebuilt hydrant.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (29)** System Created (**28**) User Created (**1**)

All Notes

29 Dec 23, 2024 08:58 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Changes may have b
work orders listed he
the

Invoice #: 39825. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 23, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $599.26. Comments: .

28 Dec 22, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Dec 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Dec 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Dec 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Dec 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23	Dec 16, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com	Changes may have b work orders listed he the
22	Dec 15, 2024 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com	
21	Dec 14, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com	
20	Dec 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com	
19	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com	
18	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com	
17	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com	

16	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00004@ontheborder.com	Changes may have t work orders listed he the
15	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00004@ontheborder.com	
14	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00004@ontheborder.com	
13	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00004@ontheborder.com	
12	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00004@ontheborder.com	
11	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00004@ontheborder.com	
10	Dec 03, 2024 11:32 CST	Created By **Howard Scarborough** Attachment 'INV_39825.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 01, 2024 11:26 CST**	

9	Nov 10, 2024 02:20 CST	Created By **AutoProcess** Changes may have t work orders listed he Please be advised that due to the fact that the Quality Survey completion period expired, the this work order has been changed to **Completed/Confirmed**
8	Nov 08, 2024 08:49 CST	Created By **On the Border** On the Border pipe in the inside of the building was not fixed properly as we have a big leak when the pipe is on. If we could have someone back out to take a look at it please. Scheduled **Nov 01, 2024 11:26 CST** o00004@ontheborder.com, josh.kile@ontheborder.com, keith.wheaton@ontheborder.com, ch ris@ontheborder.com
7	Nov 06, 2024 11:14 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 01, 2024 11:26 CST**
6	Nov 06, 2024 08:18 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Nov 01, 2024 11:26 CST**
5	Oct 30, 2024 13:29 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Nov 01, 2024 11:26 CST**
4	Oct 30, 2024 12:25 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 01, 2024 11:26 CST**
3	Oct 30, 2024 11:28 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 01, 2024 11:26 CST**

2	Oct 30, 2024 11:28 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 01, 2024 11:26 CST**	Changes may have b work orders listed he the
1	Oct 30, 2024 11:26 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 01, 2024 11:26 CST**	

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39825.pdf

Dec 03, 2024 11:32 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,688.59
11/10/2020	PMT #129493.	-202.97	1,485.62
11/12/2020	INV #27819. Due 12/12/2020. --- Water leak on fire main - Needs to be repaired by fire protection service company. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 13.45	176.45	1,662.07
11/16/2020	PMT #129729.	-580.65	1,081.42
11/30/2020	PMT #130238.	-474.14	607.28
12/01/2020	INV #28112. Due 12/31/2020. --- Ran hand auger in three different drains to clear debris. Wet vac drain by three compartment sink and ran medium machine in all three drains. Replaced drain cover on two drains. Noted: Drain by three compartment sink needs to be jackhammered to get all debris out. --- Equipment, 1 @ $25.00 = 25.00 --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $21.76 = 21.76 --- Labor, 4 @ $98.00 = 392.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 42.80	561.56	1,168.84
12/07/2020	PMT #130596.	-229.85	938.99
12/16/2020	INV #28060. Due 01/15/2021. --- Water leak in wall by ice machine, made repair on 3/4" copper line in wall by ice machine. --- Material, 1 @ $36.55 = 36.55 --- Labor, 1 @ $98.00 = 98.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 24.55	322.10	1,261.09
12/21/2020	PMT #131048.	-176.45	1,084.64
01/19/2021	PMT #132000.	-561.56	523.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
01/26/2021	PMT #132222.	-322.10	200.98
02/04/2021	INV #28545. Due 03/06/2021.	203.51	404.49
	--- Ran cable down through floor drain under sinks by entryway behind bar area. Drain is now flowing. Spoke to manager about a bad smell that existed before. Smell not present at time of service. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 15.51		
02/26/2021	INV #28678. Due 03/28/2021.	369.45	773.94
	--- Three compartment sink left faucet replaced hot stem. Women's restroom left lavatory faucet replaced hot and cold stem. --- Material, 1 @ $178.29 = 178.29 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 28.16		
03/24/2021	PMT #133910.	-203.51	570.43
03/26/2021	INV #28995. Due 04/25/2021.	400.42	970.85
	--- Augered through right urinal fixture trap and cleared blockage. Rebuilt left side flushometer valve to urinal. Augered left urinal drain and cleared. Both urinals should likely be replaced due to massive calcification build up and the drains cabled and rinsed out. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $93.90 = 93.90 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 30.52		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
04/14/2021	INV #29154. Due 05/14/2021. --- Cut out 1/2" supply line to cook line hot well and repaired. Tightened packing nut to 1/2" ball valve that serves it at end cap wall. Replaced supply line to coffee/tea brewer machine. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $47.41 = 47.41 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 26.27	344.68	1,315.53
04/21/2021	INV #29050. Due 05/21/2021. --- Floor drains in back of kitchen along back wall stopped up. Could not find cleanout access in this section of drain line, ran cable from floor drain under hand sink by cooler door to reach blockage. Drains are now flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 21.57	283.07	1,598.60
05/17/2021	PMT #136165.	-400.42	1,198.18
05/17/2021	PMT #136165.	-369.45	828.73
05/17/2021	PMT #136165.	-344.68	484.05
05/19/2021	INV #29417. Due 06/18/2021. --- Hand sink by deep fryer could not repair existing faucet, had to replace faucet. Pre-rinse faucet on three compartment sink replaced hot stem only. Women's lavatory faucet replaced hot and cold T&S complete stems with packing nut washers and bonnet washers. --- Material, 1 @ $327.94 = 327.94 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 56.67	743.61	1,227.66

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
05/21/2021	INV #29419. Due 06/20/2021. --- Ran cable down through floor drain by cooler door, stoppage was food and grease. Drain is now flowing. Ran cable down through floor sink under hand sink on dish table. Stoppage was cloth towel, drain is now flowing. Installed drain lock for drain cover on floor drain in bar area. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $45.02 = 45.02 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 21.25	278.77	1,506.43
05/24/2021	PMT #136432.	-283.07	1,223.36
06/01/2021	INV #29570. Due 07/01/2021. --- Reattached bar sink drain on bar area hand wash sink. Replaced faucet handle at dining room beverage station hand wash sink. --- Material, 1 @ $40.35 = 40.35 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 16.78	220.13	1,443.49
06/18/2021	INV #29548. Due 07/18/2021. --- Drain under service well clogged, removed strainer and flushed out build up in strainer. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 13.45	176.45	1,619.94
07/12/2021	PMT #138372.	-200.98	1,418.96
07/12/2021	PMT #138372.	-278.77	1,140.19
07/19/2021	PMT #138624.	-220.13	920.06
07/20/2021	INV #29808. Due 08/19/2021. --- Replaced pre-rinse faucet, per bid. --- Bid Work, 1 @ $942.77 = 942.77 --- Tax: Irving @ 8.25% = 77.78	1,020.55	1,940.61

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
08/09/2021	PMT #139465.	-176.45	1,764.16
08/23/2021	INV #30131. Due 09/22/2021.	211.09	1,975.25
	--- Anchored stainless steel drain to floor that sits in front of ice machine.		
	--- Material, 1 @ $7.50 = 7.50		
	--- Labor, 1.25 @ $98.00 = 122.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Irving @ 8.25% = 16.09		
09/07/2021	PMT #140560.	-1,020.55	954.70
09/27/2021	PMT #141271.	-211.09	743.61
11/29/2021	INV #30884. Due 12/29/2021.	225.83	969.44
	--- Right urinal slow, ran auger through drain. Draining fine now. Acid treated both urinals.		
	--- Equipment, 1 @ $15.00 = 15.00		
	--- Material, 1 @ $30.62 = 30.62		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Irving @ 8.25% = 17.21		
01/04/2022	PMT #144974.	-225.83	743.61
02/02/2022	PMT #145928.	-743.61	0.00
03/30/2022	INV #31943. Due 04/29/2022.	208.92	208.92
	--- Ran medium machine from floor drain by ice machine to clear that floor drain, the ice machine drain, and the floor drain in front of the prep sink. Stoppage was plastic, wood skewers, and straws.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $5.00 = 5.00		
	--- Tax: Irving @ 8.25% = 15.92		
06/02/2022	PMT #150182.	-208.92	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
06/22/2022	INV #32749. Due 07/22/2022. --- 6/21 - Found pin hole leak in copper line to hand wash sink by freezer door. Put temporary clamp on it. 6/22 - Shut water off to building and repaired copper line. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $10.63 = 10.63 --- Labor, 2.75 @ $98.00 = 269.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 30.12	395.25	395.25
06/27/2022	INV #32783. Due 07/27/2022. --- Leak in ceiling of to-go area. Found 1" hot water line with pin holes, had three other potential leaks close. Cut out three feet of pipe and replaced. Also replaced 1/2" stop on dipper well on cook line. Noted: Mechanical room cluttered, couldn't get easy access to water heaters. --- Material, 1 @ $59.27 = 59.27 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 25.23	331.00	726.25
07/13/2022	INV #32993. Due 08/12/2022. --- Repaired middle bar hand sink cold stem. Repaired bar dump sink hot stem. --- Material, 1 @ $11.96 = 11.96 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 15.84	207.80	934.05

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
08/09/2022	INV #33234. Due 09/08/2022. --- Stopped up drain in dish area, cleared line with sewer machine. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 17.74	232.74	1,166.79
08/12/2022	PMT #152684.	-395.25	771.54
08/12/2022	PMT #152684.	-331.00	440.54
08/18/2022	INV #33304. Due 09/17/2022. --- Removed old Bradford White water heaters. Installed four new Navien NPE240A2 water heaters. Installed 3/4" plywood backing to carry water heaters, assembled heaters, and installed service valves. Build hot and cold water mains for water heaters. Built gas lines and installed hot and cold lines to water heaters. Installed gas and connected. Installed condensation lines, relief valve lines, and hooked up flues to water heaters. Installed communication cables and set water heaters. --- Material, 1 @ $10,753.73 = 10,753.73 --- Labor, 32 @ $105.00 = 3,360.00 --- Labor, 32 @ $105.00 = 3,360.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Irving @ 8.25% = 1,448.60	19,007.33	19,447.87
08/25/2022	INV #33443. Due 09/24/2022. --- Both hot water recirculation pumps not working. Replaced both with new Taco 3/4" 1/8 horsepower pumps and tested. --- Material, 1 @ $1,837.70 = 1,837.70 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 183.79	2,411.49	21,859.36
09/19/2022	PMT #154193.	-207.80	21,651.56

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
10/11/2022	PMT #154791.	-232.74	21,418.82
10/19/2022	INV #33360. Due 11/18/2022.	1,544.06	22,962.88
	--- Replaced tailpiece for overflow on men's left hand sink.		
	Women's center stall pulled and reset toilet. Flush valve kept running, unable to open valve to rebuild. Replaced flush valve and trim.		
	Men's left hand stall pulled toilet and reset. Had to use quickset concrete to shim up toilet, caulked base of toilet.		
	Advised manager that exhaust fan not working.		
	--- Bid Work, 1 @ $1,426.38 = 1,426.38		
	--- Tax: Irving @ 8.25% = 117.68		
10/25/2022	INV #33920. Due 11/24/2022.	232.74	23,195.62
	--- Back of kitchen stopped up. Ran floor drain at cooler door by ice machine, cleared at approximately 20' and cleared all drains. Ran lots of hot water with cable and after to flush line, draining fine now.		
	--- Equipment, 1 @ $35.00 = 35.00		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Irving @ 8.25% = 17.74		
10/27/2022	PMT #155359.	-19,007.33	4,188.29
11/18/2022	PMT #100539.	-2,411.49	1,776.80
12/12/2022	INV #34273. Due 01/11/2023.	232.74	2,009.54
	--- Flush all water closets 8 times, all were tight and none were leaking. Women's restroom left lavatory faucet loose on deck and not working, tightened to deck and changed solenoid. Working fine now.		
	--- Material, 1 @ $35.00 = 35.00		
	--- Labor, 1 @ $105.00 = 105.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Irving @ 8.25% = 17.74		
01/06/2023	PMT #102142.	-1,544.06	465.48

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
01/13/2023	INV #34464. Due 02/12/2023. --- Floor drain stopped up in bar, ran cable through floor drain in bar and ran auger through drain pipe to sink. Sealed around drain at sink. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 22.07	289.57	755.05
02/10/2023	INV #34485. Due 03/12/2023. --- Men's right urinal constantly running. Replaced age diaphragm with new and flush tested. --- Material, 1 @ $37.66 = 37.66 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 17.96	235.62	990.67
03/07/2023	INV #34904. Due 04/06/2023. --- 3/3 - Ran cable to try and unstop parking lot drain but could not clear. 3/7 - Returned with jetter and cleared line. Noted that line is broken and is in need of repair. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $150.00 = 150.00 --- Material, 1 @ $13.52 = 13.52 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Irving @ 8.25% = 45.05	591.07	1,581.74

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
03/21/2023	INV #35134. Due 04/20/2023. --- Turned water off and replaced parts in screwdriver stop to toilet in middle stall of women's restroom. Also rebuilt flush valve not coming on in same stall. Flush tested several times, operation normal. --- Material, 1 @ $91.12 = 91.12 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 24.53	321.90	1,903.64
04/07/2023	INV #35303. Due 05/07/2023. --- Was told to remove chemical dispenser from faucet on right side of three compartment sink and install spout on this faucet. Chemical dispenser was then hooked onto faucet at spout connection. --- Material, 1 @ $38.74 = 38.74 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 20.21	265.20	2,168.84
04/10/2023	PMT #104990.	-289.57	1,879.27
04/15/2023	PMT #105219.	-235.62	1,643.65
04/25/2023	PMT #105464.	-591.07	1,052.58
05/02/2023	PMT #105769.	-232.74	819.84
05/12/2023	PMT #106097.	-321.90	497.94
05/12/2023	PMT #106097.	-232.74	265.20
05/19/2023	PMT #106411.	-265.20	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Marketplace 1220 Marketplace Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
06/06/2023	INV #35764. Due 07/06/2023. --- Floor drains in bar found that four needed attention. Ran cable through floor drain for hand sink by dishwasher and used vacuum to suck broken glass and trash out of them. Ran lots of water for test through the four floor drains, drains now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 30.73	403.23	403.23
07/27/2023	INV #36092. Due 08/26/2023. --- Diagnosed leak under front beverage station was coming out of beverage box. Need Pepsi tech. Repaired leaking pre-rinse faucet. Replaced hot stem on back line prep sink faucet. Ran sewer machine cable down back line floor drain that was clogged. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $81.78 = 81.78 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 35.31	463.34	866.57
07/31/2023	PMT #108620.	-403.23	463.34
09/01/2023	INV #36386. Due 10/01/2023. --- Clogged drain in front of walk in cooler, cleared with sewer machine. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 17.74	232.74	696.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
10/16/2023	INV #36844. Due 11/15/2023. --- Replaced left faucet cold stem in men's restroom. Reset and sealed pipe spout to dipper well. --- Material, 1 @ $62.92 = 62.92 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 23.24	304.91	1,000.99
10/19/2023	INV #36847. Due 11/18/2023. --- Main sewer line stoppage causing kitchen and restrooms to not drain. Ran sewer machine down in-ground sanitary cleanout outside near grease trap, pulled back brown paper towels on cable. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 18.56	243.56	1,244.55
11/06/2023	INV #36889. Due 12/06/2023. --- Floor drains in back half of kitchen stopped up. Ran cable through floor sink under hand sink by deep fryer to reach blockage, drains are flowing now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 23.31	305.81	1,550.36
11/13/2023	PMT #110762.	-463.34	1,087.02
11/13/2023	PMT #110762.	-232.74	854.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
11/21/2023	INV #36836. Due 12/21/2023. --- Cabled floor drain by ice bin, floor drain by cooler, and floor drain by cook hand sink. All draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 30.42	399.17	1,253.45
11/30/2023	INV #37191. Due 12/30/2023. --- Removed tailpiece on women's middle stall toilet and tightened closet spud, reassembled valve. Pulled men's left urinal and ran cable down line, cabled urinal as well to clear stoppage. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 25.68	336.93	1,590.38
01/22/2024	INV #37555. Due 02/21/2024. --- Parking lot drain stopped up, took two machines to clear. Roots approximately 30' upstream from downstream end of pipe. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 3 @ $115.00 = 345.00 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 65.18	855.18	2,445.56

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
01/29/2024	INV #37570. Due 02/28/2024. --- All floor drains and sinks stopped up, ran cable through floor drain in front of cooler door and cleared approximately 40' out. Ran 50', lots of grease. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Irving @ 8.25% = 22.48	294.98	2,740.54
02/13/2024	PMT #113484.	-399.17	2,341.37
02/13/2024	PMT #113484.	-336.93	2,004.44
02/13/2024	PMT #113484.	-305.81	1,698.63
02/13/2024	INV #37763. Due 03/14/2024. --- Water ponding against wall by to-go area outside. Pulled some rock and mud away from building and saw water dripping from wall. Went inside dish pit and found against that wall pre-rinse is leaking above and below deck spraying on wall. Believe water getting into wall and outside. Repaired pre-rinse, will see if puddle dries up. --- Material, 1 @ $89.16 = 89.16 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Call, 1 @ $55.00 = 55.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 26.95	353.61	2,052.24
03/06/2024	INV #37941. Due 04/05/2024. --- Cabled 4" pvc cleanout near wall next to grease trap towards parking lot to clear. Installed new 4" cleanout plug. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $4.37 = 4.37 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 18.92	248.29	2,300.53

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
03/19/2024	INV #38011. Due 04/18/2024. --- Performed smoke test: Replaced bowl wax and bolts under women's ADA toilet. Replaced bowl wax and bolts under men's small stall toilet. Re-smoked and found no other issues at current time of testing. --- Equipment, 1 @ $75.00 = 75.00 --- Material, 1 @ $9.90 = 9.90 --- Labor, 6 @ $115.00 = 690.00 --- Labor, 2.25 @ $72.00 = 162.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 83.48	1,095.38	3,395.91
03/19/2024	INV #37926. Due 04/18/2024. --- Descaled all four tankless water heaters. On right side replaced condensate drain hose from vent. #3 checked vent to be sure it was clear and reset unit. --- Material, 1 @ $131.62 = 131.62 --- Labor, 8 @ $115.00 = 920.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 92.95	1,219.57	4,615.48
04/01/2024	INV #38102. Due 05/01/2024. --- Mechanical room left tankless unit flashing code "no water flow detected." Hot valve on service valve was turned off. Opened valve and unit operated normally. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 15.68	205.68	4,821.16
04/26/2024	PMT #115766.	-294.98	4,526.18
04/26/2024	PMT #115766.	-353.61	4,172.57

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Marketplace
1220 Marketplace
Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
05/06/2024	INV #38525. Due 06/05/2024. --- Cabled floor drain on left as you enter bar area, pulled loose drain lock and cleaned it before setting it back in. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 18.56	243.56	4,416.13
06/12/2024	INV #38723. Due 07/12/2024. --- Ran cable through floor drain under two compartment sink, removed trash and spatula from drain. Draining fine now. Installed 3" drain lock. Faucet for two compartment sink replaced hot and cold stems and handles. Faucet on wall by ice machine replaced hot and cold stems and handles. --- Material, 1 @ $341.44 = 341.44 --- Labor, 2.75 @ $115.00 = 316.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 60.45	793.14	5,209.27
07/03/2024	PMT #117240.	-304.91	4,904.36
07/03/2024	PMT #117240.	-243.56	4,660.80
07/03/2024	PMT #117240.	-248.29	4,412.51
07/03/2024	PMT #117240.	-205.68	4,206.83
08/02/2024	PMT #118331.	-243.56	3,963.27
08/16/2024	INV #39196. Due 09/15/2024. --- Faucet by ice machine replaced hot and cold stems. --- Material, 1 @ $144.06 = 144.06 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Irving @ 8.25% = 32.30	423.86	4,387.13
10/21/2024	PMT #119249.	-855.18	3,531.95
10/21/2024	PMT #119249.	-1,219.57	2,312.38

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Marketplace 1220 Marketplace Irving, TX 75063

Amount Due	Amount Enc.
$423.86	

Date	Transaction	Amount	Balance
10/21/2024	PMT #119249.	-1,095.38	1,217.00
10/21/2024	PMT #119249.	-793.14	423.86

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	423.86	$423.86

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/16/2024	39196

Bill To
On The Border-Marketplace 1220 Marketplace Irving, TX 75063

Ship To

Rep	Terms	P.O. Number	
KF	Net 30	286419739	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Faucet by ice machine replaced hot and cold stems.		
1	Material	Material	144.06	144.06T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	32.30

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $423.86

Balance Due $423.86

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286419739
Tracking

2 Days 20 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Aug 17, 2024 11:24 CST
Scheduled

Aug 17, 2024 11:24 CST
Orig. ETA

On the Border
Aug 16, 2024 11:24 CST
Created by

Aug 19, 2024 08:10 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00108 (- 5101)
Valley Ranch
1220 Market Place
Irving, TX 75063, US
214-574-8900
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / Faucet next to ice machine is leaking and wont stop.

Invoice Text Faucet by ice machine replaced hot and cold stems.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39196

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	144.06

Sub Total	**391.56**
Tax (8.2500%)	**Amount**
Total Tax	**32.30**
Total (USD)	**423.86**

Called On
Called by
Aug 16, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA FAUCET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286419739
Tracking

2 Days 20 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Aug 17, 2024 11:24 CST
Scheduled

Aug 17, 2024 11:24 CST
Orig. ETA

On the Border
Aug 16, 2024 11:24 CST
Created by

Aug 19, 2024 08:10 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00108 (- 5101)
Valley Ranch
1220 Market Place
Irving, TX 75063, US
214-574-8900
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Faucet / Leaking / Faucet next to ice machine is leaking and wont stop.

Invoice Text Faucet by ice machine replaced hot and cold stems.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (52)** | System Created (**51**) | User Created (**1**)

All Notes

52 Dec 18, 2024 06:54 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39196. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 30, 2024. Invoice Amount: $423.86. Comments: .

51 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22	Oct 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Oct 12, 2024 23:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Oct 10, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com
19	Oct 09, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
18	Oct 08, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
17	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com
16	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com

15 Oct 04, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00108@ontheborder.com

14 Oct 03, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00108@ontheborder.com

13 Oct 02, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00108@ontheborder.com

12 Oct 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00108@ontheborder.com

11 Sep 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00108@ontheborder.com

10 Sep 30, 2024 07:34 CST

Created By **Howard Scarborough**

Attachment 'INV_39196.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 17, 2024 11:24 CST**

9 Sep 27, 2024 02:31 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

8 Sep 23, 2024 10:51 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 17, 2024 11:24 CST**

7 Sep 23, 2024 10:51 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Work completed on 8/16/24, tech forgot to check out.

Scheduled **Aug 17, 2024 11:24 CST**

o00108@ontheborder.com, josh.kile@ontheborder.com

6 Aug 19, 2024 08:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 17, 2024 11:24 CST**

5 Aug 16, 2024 14:03 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Aug 17, 2024 11:24 CST**

4 Aug 16, 2024 13:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 17, 2024 11:24 CST**

3 Aug 16, 2024 11:32 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 17, 2024 11:24 CST**

2 Aug 16, 2024 11:32 CST

Created By **Howard Scarborough**

ACCEP**T** performed via e-mail

Scheduled **Aug 17, 2024 11:24 CST**

1 Aug 16, 2024 11:24 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 17, 2024 11:24 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39196.pdf

Sep 30, 2024 07:34 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		0.00
01/26/2021	INV #28406. Due 02/25/2021.	266.61	266.61
	--- Women's toilet small stall made repair to flushometer.		
	--- Material, 1 @ $83.29 = 83.29		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Fort Worth @ 8.25% = 20.32		
01/27/2021	INV #28713. Due 02/26/2021.	7,934.29	8,200.90
	--- Located water leak on main service to the building in the parking lot. Excavated and replaced broken improper fitting used on water line. Backfilled and reinstated concrete.		
	--- Material, 1 @ $48.60 = 48.60		
	--- Labor, 2 @ $125.00 = 250.00		
	--- Labor, 7 @ $98.00 = 686.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- 03 Excavation, 1 @ $6,280.00 = 6,280.00		
	--- Tax: Fort Worth @ 8.25% = 604.69		
03/01/2021	PMT #133368.	-266.61	7,934.29
05/03/2021	PMT #135553.	-7,934.29	0.00
08/24/2021	INV #30156. Due 09/23/2021.	660.07	660.07
	--- Pulled and reset both toilets in women's restroom. ADA stall flange height from floor is over tolerance to let toilet sit level on floor. Regular has flange height over tolerance but also has floor leveling problem on front that slopes downward from under toilet and runs out to floor drain. Checked for leaks, operation normal.		
	--- Bid Work, 1 @ $609.76 = 609.76		
	--- Tax: Fort Worth @ 8.25% = 50.31		
09/27/2021	PMT #141271.	-660.07	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
10/27/2021	INV #30712. Due 11/26/2021. --- Cabled floor drain next to hot well table and cleared blockage. Pulled out taco stand, microwave handle, and silver ramekin. Poured water to check clearance. They want to clear out hot well drain themselves. Said they would call back another work order if attempt fails. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 19.55	256.55	256.55
11/29/2021	PMT #143643.	-256.55	0.00
01/08/2022	INV #31225. Due 02/07/2022. --- Floor sink at dish machine stopped up, pulled several knives and forks from rap. Ran cable past trap, draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $125.00 = 125.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 17.74	232.74	232.74
02/07/2022	INV #31330. Due 03/09/2022. --- Replaced hot/cold stems to hand sink faucet on cook line across from grill with microwave underneath it. Repaired leak on faucet spout for vegetable prep sink with better arrangement adapter to faucet. --- Material, 1 @ $214.04 = 214.04 --- Labor, 2.75 @ $98.00 = 269.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 45.25	593.79	826.53
02/14/2022	INV #31454. Due 03/16/2022. --- Pulled and reset both women's toilets. --- Material, 1 @ $65.94 = 65.94 --- Labor, 3.5 @ $98.00 = 343.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 39.10	513.04	1,339.57

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border #240-Lake Worth 6536 Northwest Loop 820 Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
03/14/2022	INV #31795. Due 04/13/2022. --- Left urinal clogged, ran auger and poured treatment in bowl and cleared. Draining fine now. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $29.00 = 29.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Fort Worth @ 8.25% = 17.49	229.49	1,569.06
04/04/2022	PMT #147839.	-232.74	1,336.32
04/21/2022	PMT #148382.	-593.79	742.53
04/27/2022	PMT #148602.	-513.04	229.49
06/22/2022	PMT #151021.	-229.49	0.00
07/27/2022	INV #33115. Due 08/26/2022. --- Unstopped clogged spill sink at dish with auger. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 14.85	194.85	194.85
08/29/2022	PMT #153380.	-194.85	0.00
10/13/2022	INV #33738. Due 11/12/2022. --- Women's ADA toilet flushing non stop. Replaced worn 1.6 gallon per flush diaphragm with new. --- Material, 1 @ $37.66 = 37.66 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 17.96	235.62	235.62

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
10/25/2022	INV #33806. Due 11/24/2022. --- Found all four tankless water heaters were wired together so was unable to isolate a single unit for service or repair. Rewired units to separate. Found unit #4 (far right) not igniting. Replaced igniter and flame rod assembly, working fine now. --- Material, 1 @ $189.61 = 189.61 --- Labor, 5.25 @ $105.00 = 551.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 67.31	883.17	1,118.79
11/04/2022	INV #33835. Due 12/04/2022. --- Replaced left lavatory faucet, supply valves, supply lines, and tempering valve. Turned water on to check for water stammer in lines, noise at faucet not present anymore. --- Bid Work, 1 @ $1,498.25 = 1,498.25 --- Tax: Fort Worth @ 8.25% = 123.61	1,621.86	2,740.65
11/18/2022	PMT #100539.	-235.62	2,505.03
02/14/2023	INV #34573. Due 03/16/2023. --- Mop sink faucet leaking, repaired faucet and faucet at dish sink. --- Material, 1 @ $227.49 = 227.49 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 37.95	497.94	3,002.97
02/22/2023	INV #34807. Due 03/24/2023. --- Replaced toilet spud, vacuum breaker, and spud coupling assembly to women's ADA toilet. In same restroom tightened down spout on right faucet and tightened down connection leaking to it when faucet was being used. --- Material, 1 @ $58.17 = 58.17 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 19.65	257.82	3,260.79
03/10/2023	PMT #103888.	-2,505.03	755.76

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
03/21/2023	PMT #104230.	-497.94	257.82
04/03/2023	PMT #104715.	-257.82	0.00
04/07/2023	INV #35323. Due 05/07/2023. --- Cabled floor sink drain under pre-rinse sink in dish area and cleared blockage. Pulled out stainless steel scrubber pad and ice cream scooper. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 19.90	261.15	261.15
05/05/2023	INV #35602. Due 06/04/2023. --- 5/3 - Made temporary repair to 3/4" RPZ for dishwasher until able to return with parts. 5/5 - Returned and made repair on Watts 009M3 RPZ with repair kit. --- Material, 1 @ $226.77 = 226.77 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $94.73 = 94.73 --- Tax: Fort Worth @ 8.25% = 48.18	632.18	893.33
05/27/2023	PMT #106671.	-261.15	632.18
06/26/2023	PMT #107399.	-632.18	0.00
07/10/2023	INV #36045. Due 08/09/2023. --- Cabled floor sink drain line on left side of pass thrcugh island on cook side. Cleared blockage and ran hose behind cable to check clearance. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 17.74	232.74	232.74

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border #240-Lake Worth 6536 Northwest Loop 820 Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
07/26/2023	INV #36171. Due 08/25/2023. --- Found equipment valve leaking through ball valve packing nut. Took off handle and tightened nut, leak stopped dripping. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 14.85	194.85	427.59
09/07/2023	INV #36473. Due 10/07/2023. --- Pre-rinse faucet by dishwasher replaced hot and cold stems and add-a-faucet stem. --- Material, 1 @ $226.28 = 226.28 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 33.52	439.80	867.39
09/08/2023	PMT #109626.	-232.74	634.65
09/23/2023	PMT #109843.	-194.85	439.80
12/11/2023	INV #37215. Due 01/10/2024. --- Ran cable down through floor sink for steam table drain. Hydro jetted dumpster drain and washed parking lot off for camping world due to being dirty from dumpster drain being stopped up. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $150.00 = 150.00 --- Labor, 5.5 @ $115.00 = 632.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Fort Worth @ 8.25% = 74.46	976.96	1,416.76

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
12/18/2023	INV #37206. Due 01/17/2024. --- Augered urinal on left in men's restroom and acid treated. Replaced diaphragm and vacuum breaker on flush valve. Sprayer faucet replaced add-a-faucet. Replaced hot stem on faucet across from dish machine. Hand sink on other side of dish area replaced hot and cold stems. --- Material, 1 @ $428.05 = 428.05 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 69.96	918.01	2,334.77
12/20/2023	INV #37210. Due 01/19/2024. --- Adjusted left urinal. Cut access in wall at mop sink to replace broken 2" 90 and fittings on AC condensate line, installed access panel. --- Material, 1 @ $71.09 = 71.09 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 40.51	531.60	2,866.37
01/08/2024	PMT #112551.	-439.80	2,426.57
01/24/2024	INV #37532. Due 02/23/2024. --- Odor in women's restroom: Pulled and reset women's ADA toilet and installed trap seals in both floor drains for men's and women's restrooms. --- Material, 1 @ $41.61 = 41.61 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 38.08	499.69	2,926.26

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
02/15/2024	INV #37747. Due 03/16/2024. --- Faucet leaking at three compartment sink, replaced washer on hot side. --- Material, 1 @ $1.26 = 1.26 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 15.78	207.04	3,133.30
02/21/2024	INV #37584. Due 03/22/2024. --- 1/30 - Manager made some phone calls and found out that Lawson had descaled all tankless water heaters about two weeks ago. Our tech pulled all error codes and ordered parts. 2/21 - Installed new ignitor and flame rod. Blew out heat exchanger in units #1 and #3. --- Material, 1 @ $112.40 = 112.40 --- Labor, 7.5 @ $115.00 = 862.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 86.62	1,136.52	4,269.82
02/23/2024	INV #37775. Due 03/24/2024. --- 1/2" Wilkins 975 RPZ dumping, replaced all internal rubber. Working fine now. --- Material, 1 @ $80.75 = 80.75 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Fort Worth @ 8.25% = 21.51	282.26	4,552.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
02/26/2024	INV #37575. Due 03/27/2024. --- Found control pad showing unit #2 was giving an error code. Discussed with tech support and they advised that this error comes when total hours of combustion reach the end of units lifespan. Adjusted gas pressure on units 1, 3, and 4. Also adjusted temp on recirculation pump to give larger delta-T. --- Labor, 6.25 @ $115.00 = 718.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 65.48	859.23	5,411.31
03/08/2024	PMT #114233.	-531.60	4,879.71
04/01/2024	INV #38072. Due 05/01/2024. --- Repaired leaking three compartment sink faucet on left by replacing washer. --- Material, 1 @ $1.67 = 1.67 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 15.81	207.48	5,087.19
04/26/2024	PMT #115766.	-499.69	4,587.50
04/26/2024	PMT #115766.	-207.04	4,380.46
05/06/2024	INV #38312. Due 06/05/2024. --- Women's first stall toilet not flushing, rebuilt flushometer valve. --- Material, 1 @ $83.29 = 83.29 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 22.55	295.84	4,676.30

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
06/05/2024	INV #38489. Due 07/05/2024. --- 5/20 - Descaled two left hand tankless water heaters. Had to order water filters. 6/5 - Descaled two right hand water heaters and replaced all four water inlet filters. Re-cascaded system. --- Material, 1 @ $211.96 = 211.96 --- Labor, 8.5 @ $115.00 = 977.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 104.32	1,368.78	6,045.08
07/02/2024	INV #38612. Due 08/01/2024. --- Urinal leaking at flush valve: Could not recreate issue and did not find anything leaking on urinal. Per manager request turned lavatory spouts closer to bowl. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 15.68	205.68	6,250.76
07/03/2024	PMT #117240.	-859.23	5,391.53
07/03/2024	PMT #117240.	-1,136.52	4,255.01
07/12/2024	PMT #117714.	-207.48	4,047.53
07/19/2024	INV #39024. Due 08/18/2024. --- Replaced diaphragm and plastic cap on men's right urinal. --- Material, 1 @ $35.67 = 35.67 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 18.62	244.29	4,291.82
09/19/2024	PMT #119043.	-295.84	3,995.98
09/19/2024	PMT #119043.	-282.26	3,713.72

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border #240-Lake Worth
6536 Northwest Loop 820
Fort Worth, TX 76135

Amount Due	Amount Enc.
$1,163.98	

Date	Transaction	Amount	Balance
09/30/2024	INV #39702. Due 10/30/2024. --- Cook line hand wash sink stopped up, ran drain arm and cleared at approximately 10' in. Replaced trap. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $10.05 = 10.05 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 19.39	254.44	3,968.16
10/21/2024	PMT #119249.	-918.01	3,050.15
10/21/2024	PMT #119249.	-976.96	2,073.19
10/21/2024	PMT #119249.	-1,368.78	704.41
10/21/2024	PMT #119249.	-205.68	498.73
11/11/2024	INV #39973. Due 12/11/2024. --- Right side urinal stopped up and not flushing, cleared urinal with auger and rebuilt flush valve. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $83.29 = 83.29 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 24.20	317.49	816.22
12/16/2024	INV #40070. Due 01/15/2025. --- Repaired 3/8x1/4 coupling on left steam table. Installed shut off and drain tube on right steam bin. --- Material, 1 @ $45.01 = 45.01 --- Labor, 1.75 @ $115.00 = 201.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Fort Worth @ 8.25% = 26.50	347.76	1,163.98

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,163.98	$1,163.98

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/11/2024	39973

Bill To	Ship To
On The Border #240-Lake Worth 6536 Northwest Loop 820 Fort Worth, TX 76135	

Rep	Terms	P.O. Number	
JRC	Net 30	295470905	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Right side urinal stopped up and not flushing, cleared urinal with auger and rebuilt flush valve.		
1	Equipment	Auger	20.00	20.00T
1	Material	Material	83.29	83.29T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	24.20

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $317.49

Balance Due $317.49

CLOGGED
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295470905
Tracking

2 Days 16 Hrs
Age

Dec 23, 2024 08:58 CST
Updated

Nov 09, 2024 17:43 CST
Scheduled

Nov 09, 2024 17:43 CST
Orig. ETA

On the Border
Nov 08, 2024 17:43 CST
Created by

Nov 11, 2024 10:26 CST
Work Date

600.00 USD
NTE

681810154x
Closing Authorization

dashboard2844
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Clogged / urinals are clogged and overflowing anytime you flush

Invoice Text Right side urinal stopped up and not flushing, cleared urinal with auger and rebuilt flush valve.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39973

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	103.29

Sub Total	**293.29**
Tax (8.2500%)	**Amount**
Total Tax	**24.20**
Total (USD)	**317.49**

Called On
Called by
Nov 8, 2024
On the Border
Approved On
Approved by
Dec 23, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295470905
Tracking

2 Days 16 Hrs
Age

Dec 23, 2024 08:58 CST
Updated

Nov 09, 2024 17:43 CST
Scheduled

Nov 09, 2024 17:43 CST
Orig. ETA

On the Border
Nov 08, 2024 17:43 CST
Created by

Nov 11, 2024 10:26 CST
Work Date

600.00 USD
NTE

681810154x
Closing Authorization

dashboard2844
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Clogged / urinals are clogged and overflowing anytime you flush

Invoice Text Right side urinal stopped up and not flushing, cleared urinal with auger and rebuilt flush valve.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (26)** System Created (**26**) User Created (**0**)

All Notes

26 Dec 23, 2024 08:58 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39973. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 23, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $317.49. Comments: .

25 Dec 22, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Dec 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Dec 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Dec 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Dec 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20	Dec 16, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com
19	Dec 15, 2024 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com
18	Dec 14, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com
17	Dec 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com
16	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com
15	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, Michael.Miller@ontheborder.com
14	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com

13	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent O00240@ontheborder.com
12	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00240@ontheborder.com
11	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00240@ontheborder.com
10	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00240@ontheborder.com
9	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00240@ontheborder.com
8	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00240@ontheborder.com
7	Dec 03, 2024 11:31 CST	Created By **Howard Scarborough** Attachment 'INV_39973.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 09, 2024 17:43 CST**

6 Nov 16, 2024 02:22 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Nov 11, 2024 10:26 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 09, 2024 17:43 CST**

4 Nov 11, 2024 09:19 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 09, 2024 17:43 CST**

3 Nov 11, 2024 07:00 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 09, 2024 17:43 CST**

2 Nov 11, 2024 07:00 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 09, 2024 17:43 CST**

1 Nov 08, 2024 17:43 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 09, 2024 17:43 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39973.pdf

Dec 03, 2024 11:31 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/16/2024	40070

Bill To
On The Border #240-Lake Worth 6536 Northwest Loop 820 Fort Worth, TX 76135

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	298524889	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Repaired 3/8x1/4 coupling on left steam table. Installed shut off and drain tube on right steam bin.		
1	Material	Material	45.01	45.01T
1.75	Labor	Labor Plumber	115.00	201.25T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	26.50

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $347.76

Balance Due $347.76

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
MAINTENANCE

298524889
Tracking

0 Days 5 Hrs
Age

Jan 14, 2025 08:31 CST
Updated

Dec 17, 2024 09:01 CST
Scheduled

Dec 17, 2024 09:01 CST
Orig. ETA

On the Border
Dec 16, 2024 09:01 CST
Created by

Dec 16, 2024 14:10 CST
Work Date

600.00 USD
NTE

683687973x
Closing Authorization

dashboard2844
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / pipes under steam well, several leaks water flowing constant

Invoice Text Repaired 3/8x1/4 coupling on left steam table. Installed shut off and drain tube on right steam bin.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40070

CLIENT RATES

Labor	**Amount**
Labor	201.25
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	45.01

Sub Total	**321.26**
Tax (8.2500%)	**Amount**
Total Tax	**26.50**
Total (USD)	**347.76**

Called On
Called by
Dec 16, 2024
On the Border
Approved On
Approved by
Jan 14, 2025
Name: Michael Miller-Managing Director
UserID: Michael.Miller@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
MAINTENANCE

298524889
Tracking

0 Days 5 Hrs
Age

Jan 14, 2025 08:31 CST
Updated

Dec 17, 2024 09:01 CST
Scheduled

Dec 17, 2024 09:01 CST
Orig. ETA

On the Border
Dec 16, 2024 09:01 CST
Created by

Dec 16, 2024 14:10 CST
Work Date

600.00 USD
NTE

683687973x
Closing Authorization

dashboard2844
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / pipes under steam well, several leaks water flowing constant

Invoice Text Repaired 3/8x1/4 coupling on left steam table. Installed shut off and drain tube on right steam bin.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (15)** System Created (**15**) User Created (**0**)

All Notes

15 Jan 14, 2025 08:30 CST

Created By **Michael Miller-Managing Director** On the Border

Invoice # 40070. Invoice Edited: status changed from OPEN to APPROVED by Michael Miller-Managing Director on Jan 14, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 347.76. Comments: . WO Edited: Category changed from REPAIRS to MAINTENANCE.

Scheduled **Dec 17, 2024 09:01 CST**

14 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

josh.kile@ontheborder.com, Michael.Miller@ontheborder.com

13 Jan 11, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

O00240@ontheborder.com

12 Jan 10, 2025 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00240@ontheborder.com

11 Jan 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00240@ontheborder.com

10 Jan 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00240@ontheborder.com

9 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00240@ontheborder.com

8 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00240@ontheborder.com

7 Jan 06, 2025 15:13 CST

Created By **Howard Scarborough**

Attachment 'INV_40070.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Dec 17, 2024 09:01 CST**

6 Dec 20, 2024 02:22 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Dec 16, 2024 14:10 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Dec 17, 2024 09:01 CST**

4 Dec 16, 2024 12:28 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Dec 17, 2024 09:01 CST**

3 Dec 16, 2024 10:20 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Dec 17, 2024 09:01 CST**

2 Dec 16, 2024 10:20 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 17, 2024 09:01 CST**

1 Dec 16, 2024 10:16 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 17, 2024 09:01 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40070.pdf

Jan 06, 2025 15:13 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/19/2024	39024

Bill To	Ship To
On The Border #240-Lake Worth 6536 Northwest Loop 820 Fort Worth, TX 76135	

Rep	Terms	P.O. Number	
MT	Net 30	283813617	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced diaphragm and plastic cap on men's right urinal.		
1	Material	Material	35.67	35.67T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.62

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $244.29

Balance Due $244.29

LEAKING
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

283813617
Tracking

0 Days 2 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 20, 2024 08:33 CST
Scheduled

Jul 20, 2024 08:33 CST
Orig. ETA

On the Border
Jul 19, 2024 08:33 CST
Created by

Jul 19, 2024 10:44 CST
Work Date

245.00 USD
NTE

675476352x
Closing Authorization

dashboard2843
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Leaking / RESTROOMS / Plumbing / Urinal / Leaking / leaking around flush lever / POSSIBLE RECALL FROM TN #282178724

Invoice Text Replaced diaphragm and plastic cap on men's right urinal.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39024

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.67

Sub Total	**225.67**
Tax (8.2500%)	**Amount**
Total Tax	**18.62**
Total (USD)	**244.29**

Called On
Called by
Jul 19, 2024
On the Border
Approved On
Approved by
Aug 23, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

283813617
Tracking

0 Days 2 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 20, 2024 08:33 CST
Scheduled

Jul 20, 2024 08:33 CST
Orig. ETA

On the Border
Jul 19, 2024 08:33 CST
Created by

Jul 19, 2024 10:44 CST
Work Date

245.00 USD
NTE

675476352x
Closing Authorization

dashboard2843
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Leaking / RESTROOMS / Plumbing / Urinal / Leaking / leaking around flush lever / POSSIBLE RECALL FROM TN #282178724

Invoice Text Replaced diaphragm and plastic cap on men's right urinal.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (28)** System Created (**28**) User Created (**0**)

All Notes

28 Aug 23, 2024 07:27 CST

Created By **Jim DiPietro - FM** On the Border

Invoice # 39024. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 23, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 5, 2024. Invoice Amount: USD 244.29. Comments:

Scheduled **Jul 20, 2024 08:33 CST**

27 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Aug 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22	Aug 17, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Aug 15, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
20	Aug 14, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
19	Aug 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
18	Aug 12, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
17	Aug 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent josh.kile@ontheborder.com, kandi.simmons@ontheborder.com
16	Aug 09, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent O00240@ontheborder.com

15	Aug 08, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00240@ontheborder.com
14	Aug 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00240@ontheborder.com
13	Aug 06, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00240@ontheborder.com
12	Aug 05, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00240@ontheborder.com
11	Aug 05, 2024 13:13 CST	Created By **Howard Scarborough** Attachment 'INV_39024.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jul 20, 2024 08:33 CST**
10	Aug 05, 2024 12:57 CST	Created By **Jason Sinclair - FM** Recall flag has been unchecked. Scheduled **Jul 20, 2024 08:33 CST**
9	Aug 05, 2024 12:57 CST	Created By **Jason Sinclair - FM** NTE has been changed from USD 0 to USD 245.00. Scheduled **Jul 20, 2024 08:33 CST**

8 Aug 05, 2024 12:57 CST

Created By **Jason Sinclair - FM**

Completed Call Edited!

Scheduled **Jul 20, 2024 08:33 CST**

7 Jul 20, 2024 13:24 CST

Created By **On the Border** On the Border

Status has been changed to **COMPLETED/CONFIRMED**.

Scheduled **Jul 20, 2024 08:33 CST**

6 Jul 20, 2024 13:24 CST

Created By **On the Border** On the Border

Review Provided.

Scheduled **Jul 20, 2024 08:33 CST**

5 Jul 19, 2024 10:44 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jul 20, 2024 08:33 CST**

4 Jul 19, 2024 10:09 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Jul 20, 2024 08:33 CST**

3 Jul 19, 2024 09:32 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Jul 20, 2024 08:33 CST**

2 Jul 19, 2024 09:32 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Jul 20, 2024 08:33 CST**

1 Jul 19, 2024 08:41 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 0.00 NTE.

Scheduled **Jul 20, 2024 08:33 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39024.pdf

Aug 05, 2024 13:13 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/30/2024	39702

Bill To	Ship To
On The Border #240-Lake Worth 6536 Northwest Loop 820 Fort Worth, TX 76135	

Rep	Terms	P.O. Number	
JC	Net 30	291275873	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cook line hand wash sink stopped up, ran drain arm and cleared at approximately 10' in. Replaced trap. Draining fine now.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Material	Material	10.05	10.05T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	19.39

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $254.44

Balance Due $254.44

CLOGGED
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

291275873
Tracking

0 Days 3 Hrs
Age

Oct 05, 2024 02:44 CST
Updated

Oct 01, 2024 11:05 CST
Scheduled

Oct 01, 2024 11:05 CST
Orig. ETA

On the Border
Sep 30, 2024 11:05 CST
Created by

Sep 30, 2024 14:53 CST
Work Date

600.00 USD
NTE

679504545x
Closing Authorization

dashboard2844
Source

00240 (- 5101)
Lake Worth
6536 NW Loop 820
Fort Worth, TX 76135, US
817-984-3881
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Clogged / clogged, attempted to snake

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (6)** | System Created (**6**) | User Created (**0**)

All Notes

6 Oct 05, 2024 02:44 CST — Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Sep 30, 2024 14:53 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 01, 2024 11:05 CST**
4	Sep 30, 2024 13:48 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 01, 2024 11:05 CST**
3	Sep 30, 2024 11:44 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 01, 2024 11:05 CST**
2	Sep 30, 2024 11:44 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 01, 2024 11:05 CST**
1	Sep 30, 2024 11:05 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 01, 2024 11:05 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		502.25
11/25/2020	PMT #130018.	-336.63	165.62
04/22/2021	INV #29166. Due 05/22/2021.	379.94	545.56
	--- Replaced hot stem to left faucet on three compartment sink in dish pit. Replaced hot stem to faucet at veggie prep sink. Replaced seats and washers to hand wash sink next to flat top griddle across from veggie prep sink. Checked for leaks, operation normal. Adjusted handles forward to hand wash sink in bar.		
	--- Material, 1 @ $163.48 = 163.48		
	--- Labor, 1.25 @ $98.00 = 122.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Lewisville @ 8.25% = 28.96		
05/20/2021	INV #29494. Due 06/19/2021.	323.10	868.66
	--- Ran small machine to clear right hand urinal then treated urinal with cleaner.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Material, 1 @ $61.48 = 61.48		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Lewisville @ 8.25% = 24.62		
06/03/2021	PMT #136725.	-379.94	488.72
06/14/2021	INV #29653. Due 07/14/2021.	422.46	911.18
	--- Men's restroom, first stall water closet loose on floor. Pulled and found flange rotten. Had to get repair flange, installed and reset water closet. All good now.		
	--- Material, 1 @ $55.76 = 55.76		
	--- Labor, 2.75 @ $98.00 = 269.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Lewisville @ 8.25% = 32.20		
07/02/2021	PMT #138115.	-323.10	588.08
07/12/2021	PMT #138372.	-165.62	422.46
07/19/2021	PMT #138624.	-422.46	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
09/09/2021	INV #30298. Due 10/09/2021. --- Found pinhole leaking through 1/2" 90 ell to turn at pump. Cut out section and replaced. Turned water back on to check for leaks, operation normal. Plugged pump back into outlet. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $20.46 = 20.46 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Lewisville @ 8.25% = 17.98	235.94	235.94
10/18/2021	PMT #142061.	-235.94	0.00
10/18/2021	INV #30601. Due 11/17/2021. --- Found men's restroom first stall toilet on right not flushing. Rebuilt flushometer valve, flushed several times to check repair and found screwdriver stop screw would not stop dripping. Turned water off and replaced kit. Turned back on to check for leaks, operation normal. --- Material, 1 @ $106.92 = 106.92 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Lewisville @ 8.25% = 24.29	318.71	318.71
11/22/2021	PMT #143428.	-318.71	0.00
04/15/2022	INV #32167. Due 05/15/2022. --- Soap tested flat top grill restaurant flex and piping for leaks. Found no leaks bubbling up but could smell gas. Re-lit grill and odor went away. Flat top is dangerous if left unattended with gas on to it, there are no knobs to turn off burners. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Lewisville @ 8.25% = 13.86	181.86	181.86

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
04/21/2022	INV #32117. Due 05/21/2022. --- Water showing up on floor in hallway going to women's restrooms. Leak searched, accessed multiple overhead piping in leaking wall to confirm it is not a plumbing leak. Noticed poor tile and grout joints in dish area. Coke beverage station behind leak wall has water coming out of chase for beverage lines. --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Lewisville @ 8.25% = 21.95	287.95	469.81
05/06/2022	INV #32344. Due 06/05/2022. --- Checked for leak causing water to penetrate through wall and end up pooling in corridor. Found 1/4" poly line spraying against wall under dish machine entrance and running down to inside wall. Plus above pre-rinse area not sealed with huge gaps and water sloshing against wall at night. Repaired poly line but wall surface needs repair. --- Material, 1 @ $4.53 = 4.53 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Lewisville @ 8.25% = 18.28	239.81	709.62
05/13/2022	INV #32296. Due 06/12/2022. --- Checked on gas leak at grill, grill has leak on inside of unit. Needs service from appliance people. --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Lewisville @ 8.25% = 13.86	181.86	891.48

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
06/01/2022	INV #32520. Due 07/01/2022. --- Left side urinal keeps running and both urinals slow to drain. Cleared both urinals with urinal cleaner and replaced diaphragm in left side urinal flush valve. --- Material, 1 @ $91.30 = 91.30 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 21.80	286.10	1,177.58
06/22/2022	PMT #151021.	-287.95	889.63
06/22/2022	PMT #151021.	-181.86	707.77
06/22/2022	PMT #150722.	-239.81	467.96
06/22/2022	PMT #150722.	-181.86	286.10
07/11/2022	INV #32922. Due 08/10/2022. --- Dumpster trough drain clogged, ran auger first, then machine, and then blow bag to clear. Stoppage was leaves and debris. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 25.37	332.87	618.97
08/12/2022	PMT #152684.	-286.10	332.87
09/19/2022	PMT #154193.	-332.87	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
09/19/2022	INV #33100. Due 10/19/2022. --- Hose bibb by back door running and valves also leaking. Arranged to shut water off to building and installed two new ball valves and check valve. Installed new hose bibb. Insulated cavity with foam and caulked outside to waterproof. --- Labor, 11 @ $105 = 1,155.00 --- Material, 1 @ $344.43 = 344.43 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 129.89	1,704.32	1,704.32
11/23/2022	PMT #100816.	-1,704.32	0.00
11/28/2022	INV #34170. Due 12/28/2022. --- Prep sink on back wall replaced hot T&S stem. Women's first stall toilet replaced 1.6 flush kit. Heater on patio needs parts, manager will discuss and call another work order in once decision is made. --- Material, 1 @ $121.12 = 121.12 --- Labor, 3.25 @ $105.00 = 341.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 44.33	581.70	581.70

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
12/12/2022	INV #34198. Due 01/11/2023. --- Service call for bad smell restroom: In men's restroom found ADA toilet loose at base. Pulled toilet and replaced bowl wax and bolts. Also found make up air on roof not working. Recommend having make up air and exhaust looked at and serviced. Spoke to manager. Women's first stall toilet on left repaired screw stop with kit to stop dripping. --- Material, 1 @ $36.19 = 36.19 --- Labor, 2.75 @ $105.00 = 288.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 33.00	432.94	1,614.64
01/03/2023	INV #34404. Due 02/02/2023. --- Both urinals slow to drain, cleared with auger and urinal cleaner. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $97.96 = 97.96 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 24.58	322.54	1,337.18
01/25/2023	INV #34703. Due 02/24/2023. --- Men's lavatory faucet on left: Tightened down hand and stem body on cold side, faucet now working. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 14.85	194.85	1,532.03

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
02/06/2023	INV #34912. Due 03/08/2023. --- Unplugged boiler to reset board. Plugged in and restarted, boiler came up to set point and cycled off. While on second start for call to heat gas valve only was coming on while blower never did. Checked three more times and called tech support, confirmed board was faulty. Found a new board and picked it up, returned and replaced board. Restarted and unit ran several times without interruption, operation normal. --- Material, 1 @ $259.10 = 259.10 --- Labor, 8 @ $105.00 = 840.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 96.86	1,270.96	2,802.99
02/22/2023	INV #34864. Due 03/24/2023. --- Hand wash on cook line replaced hot stem. Dish pit pre-rinse replaced pre-rinse head stem. Men's restroom left urinal rebuilt flush valve. --- Material, 1 @ $202.22 = 202.22 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 31.53	413.75	3,216.74
03/10/2023	PMT #103888.	-581.70	2,635.04
03/10/2023	PMT #103888.	-432.94	2,202.10
03/10/2023	PMT #103888.	-322.54	1,879.56

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 1890 S. Stemmons Frwy. Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
03/20/2023	INV #35057. Due 04/19/2023. --- Ran cable through floor drain under pre-rinse sink. Removed a piece of wood, broken plate, and metal object. Ran water through drain, drain is open and flowing. Ran cable through floor drain for dishwasher and cleared. Ran water through drain, drain is open and flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 19.90	261.15	2,140.71
04/10/2023	PMT #104990.	-1,270.96	869.75
04/10/2023	PMT #104990.	-194.85	674.90
04/15/2023	PMT #105219.	-413.75	261.15
04/27/2023	INV #35446. Due 05/27/2023. --- Hose bibb behind ovens dripping, turned off a little more and it stopped dripping. Put hose cap on hose bibb. --- Material, 1 @ $1.99 = 1.99 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 15.01	197.00	458.15
05/02/2023	PMT #105769.	-261.15	197.00
06/22/2023	INV #35595. Due 07/22/2023. --- Women's ADA toilet not flushing and leaking out toilet spud. Replaced worn 1.6 gallon per flush sloan diaphragm and 2" toilet spud. Installed and flush tested. --- Material, 1 @ $86.29 = 86.29 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 21.97	288.26	485.26
07/24/2023	PMT #108404.	-197.00	288.26

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
08/21/2023	INV #36322. Due 09/20/2023. --- Replaced closet spud and rebuilt flushometer valve to women's ADA toilet. --- Material, 1 @ $131.60 = 131.60 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 27.87	365.72	653.98
09/08/2023	PMT #109626.	-288.26	365.72
11/17/2023	PMT #111200.	-365.72	0.00
04/03/2024	INV #38189. Due 05/03/2024. --- Floor drain under jockey box ran cable and cleared at trap. Installed pvc strainer. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $10.00 = 10.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 19.39	254.39	254.39
04/04/2024	INV #38226. Due 05/04/2024. --- Tile under dish machine in raised grout is gone, need to get tile and grout resealed. Dish machine backs up to area that gets wet. Not wet at this time, power is out to building and dish machine is not running. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 15.68	205.68	460.07

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
1890 S. Stemmons Frwy.
Lewisville, TX 75067

Amount Due	Amount Enc.
$941.89	

Date	Transaction	Amount	Balance
04/26/2024	INV #38355. Due 05/26/2024. --- Replaced strainer and drain to floor drain in bar on service well hand sink. --- Material, 1 @ $50.92 = 50.92 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 24.62	323.04	783.11
07/12/2024	PMT #117714.	-254.39	528.72
07/12/2024	PMT #117714.	-205.68	323.04
08/02/2024	PMT #118331.	-323.04	0.00
08/05/2024	INV #39080. Due 09/04/2024. --- Repaired 1/2" circulation water line in riser room at double 90 swing joint. Replaced stem on hot side of faucet at pre rinse faucet on three compartment sink in dish pit. Also replaced hose. --- Material, 1 @ $212.60 = 212.60 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Lewisville @ 8.25% = 47.45	622.55	622.55
12/09/2024	INV #40103. Due 01/08/2025. --- Fireplace removed security screen and glass, cleaned them and cleaned dust and debris beneath unit where controls are. Started unit up and found pilot flame was strong and flame safety working properly. Advised management on operating unit. Left invoice open for one week in case issues returned. --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Lewisville @ 8.25% = 24.34	319.34	941.89

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	941.89	$941.89

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/9/2024	40103

Bill To	Ship To
On The Border 1890 S. Stemmons Frwy. Lewisville, TX 75067	

Rep	Terms	P.O. Number	
MLT	Net 30	297951928	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Fireplace removed security screen and glass, cleaned them and cleaned dust and debris beneath unit where controls are. Started unit up and found pilot flame was strong and flame safety working properly. Advised management on operating unit. Left invoice open for one week in case issues returned.		
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
		Sales Tax	8.25%	24.34

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $319.34

Balance Due $319.34

WILL NOT LIGHT
DINING ROOM / BUILDING INTERIOR / FIREPLACE

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

297951928
Tracking

1 Days 5 Hrs
Age

Jan 13, 2025 18:41 CST
Updated

Dec 10, 2024 09:49 CST
Scheduled

Dec 10, 2024 09:49 CST
Orig. ETA

On the Border
Dec 08, 2024 09:49 CST
Created by

Dec 09, 2024 15:04 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00017 (- 5114)
Lewisville
1890 S. Stemmons Frwy
Lewisville, TX 75067, US
469-464-5710
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

DINING ROOM / Building Interior / Fireplace / Will not light / Gas fireplace will not light, tried troubleshooting.

Invoice Text Fireplace removed security screen and glass, cleaned them and cleaned dust and debris beneath unit w here controls are. Started unit up and found pilot flame was strong and flame safety working properly. Advised manag ement on operating unit. Left invoice open for one week in case issues returned.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40103

CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	65.00
Sub Total	**295.00**

Tax (8.2500%)	Amount
Total Tax	**24.34**

Total (USD) **319.34**

Called On
Called by
Dec 8, 2024
On the Border
Approved On
Approved by
Jan 13, 2025
Name: On the Border
UserID: o00017@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

WILL NOT LIGHT
DINING ROOM / BUILDING INTERIOR / FIREPLACE

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

297951928
Tracking

1 Days 5 Hrs
Age

Jan 13, 2025 18:41 CST
Updated

Dec 10, 2024 09:49 CST
Scheduled

Dec 10, 2024 09:49 CST
Orig. ETA

On the Border
Dec 08, 2024 09:49 CST
Created by

Dec 09, 2024 15:04 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00017 (- 5114)
Lewisville
1890 S. Stemmons Frwy
Lewisville, TX 75067, US
469-464-5710
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

DINING ROOM / Building Interior / Fireplace / Will not light / Gas fireplace will not light, tried troubleshooting.

Invoice Text Fireplace removed security screen and glass, cleaned them and cleaned dust and debris beneath unit w here controls are. Started unit up and found pilot flame was strong and flame safety working properly. Advised manag ement on operating unit. Left invoice open for one week in case issues returned.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (10)** System Created (**10**) User Created (**0**)

All Notes

10	Jan 13, 2025 18:40 CST	Created By **On the Border** On the Border Invoice #: 40103. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Jan 13, 2025. Invoice Date: Jan 13, 2025. Invoice Amount: USD 319.34. Comments: Scheduled **Dec 10, 2024 09:49 CST**
9	Jan 13, 2025 09:48 CST	Created By **Howard Scarborough** Attachment 'INV_40103.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Dec 10, 2024 09:49 CST**
8	Jan 08, 2025 12:26 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Dec 10, 2024 09:49 CST**
7	Jan 08, 2025 12:26 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Dec 10, 2024 09:49 CST**
6	Jan 06, 2025 15:23 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/INCOMPLETE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Dec 10, 2024 09:49 CST**
5	Dec 09, 2024 15:04 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**. Scheduled **Dec 10, 2024 09:49 CST**
4	Dec 09, 2024 13:05 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Dec 10, 2024 09:49 CST**

3	Dec 09, 2024 07:25 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Dec 10, 2024 09:49 CST**
2	Dec 09, 2024 07:25 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Dec 10, 2024 09:49 CST**
1	Dec 08, 2024 09:49 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Dec 10, 2024 09:49 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40103.pdf

Jan 13, 2025 09:48 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/5/2024	39080

Bill To
On The Border 1890 S. Stemmons Frwy. Lewisville, TX 75067

Ship To

Rep	Terms	P.O. Number	
TS	Net 30	285543189	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Repaired 1/2" circulation water line in riser room at double 90 swing joint. Replaced stem on hot side of faucet at pre rinse faucet on three compartment sink in dish pit. Also replaced hose.		
1	Material	Material	212.60	212.60T
2.5	Labor	Labor Plumber	115.00	287.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	47.45

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $622.55

Balance Due $622.55

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

285543189
Tracking

0 Days 11 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Aug 06, 2024 00:29 CST
Scheduled

Aug 06, 2024 00:29 CST
Orig. ETA

On the Border
Aug 05, 2024 20:29 CST
Created by

Aug 06, 2024 08:28 CST
Work Date

1,000.00 USD
NTE

dashboard2844
Source

00017 (- 5114)
Lewisville
1890 S. Stemmons Frwy
Lewisville, TX 75067, US
469-464-5710
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / small leak in a pipe connected to the water heater

Invoice Text Repaired 1/2" circulation water line in riser room at double 90 swing joint. Replaced stem on hot side of faucet at pre rinse faucet on three compartment sink in dish pit. Also replaced hose.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39080

CLIENT RATES

Labor	**Amount**
Labor	287.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	212.60

Sub Total	**575.10**
Tax (8.2500%)	**Amount**
Total Tax	**47.45**
Total (USD)	**622.55**

Called On
Called by
Aug 5, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / HOT WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

285543189
Tracking

0 Days 11 Hrs
Age

Dec 18, 2024 06:54 CST
Updated

Aug 06, 2024 00:29 CST
Scheduled

Aug 06, 2024 00:29 CST
Orig. ETA

On the Border
Aug 05, 2024 20:29 CST
Created by

Aug 06, 2024 08:28 CST
Work Date

1,000.00 USD
NTE

dashboard2844
Source

00017 (- 5114)
Lewisville
1890 S. Stemmons Frwy
Lewisville, TX 75067, US
469-464-5710
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Hot Water Heater / Other (Describe In Notes) / small leak in a pipe connected to the water heater

Invoice Text Repaired 1/2" circulation water line in riser room at double 90 swing joint. Replaced stem on hot side of f aucet at pre rinse faucet on three compartment sink in dish pit. Also replaced hose.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (95)** | System Created (**94**) | User Created (**1**)

All Notes

95 Dec 18, 2024 06:54 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39080. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $622.55. Comments: .

94 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

93 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

92 Dec 15, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

91 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

90 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

89	Dec 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
88	Dec 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
87	Dec 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
86	Dec 09, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
85	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
84	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

83 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

82 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

81 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

80 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

79 Dec 02, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

78 Dec 01, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

77 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

76 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59	Nov 12, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
58	Nov 11, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
57	Nov 10, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
56	Nov 09, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
55	Nov 08, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
54	Nov 07, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29	Oct 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Oct 12, 2024 23:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Oct 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
26	Oct 10, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
25	Oct 09, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
24	Oct 08, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 05, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 03, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

19 Oct 02, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

18 Oct 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

17 Sep 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

16	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
15	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00017@ontheborder.com
14	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00017@ontheborder.com
13	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00017@ontheborder.com
12	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00017@ontheborder.com
11	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00017@ontheborder.com
10	Sep 23, 2024 10:59 CST	Created By **Howard Scarborough** Attachment 'INV_39080.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 06, 2024 00:29 CST**

9 Sep 03, 2024 02:03 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

8 Aug 30, 2024 08:35 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 06, 2024 00:29 CST**

7 Aug 16, 2024 09:55 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border Team, has this repair been completed?

Scheduled **Aug 06, 2024 00:29 CST**

o00017@ontheborder.com, ricardo.gonzalez@ontheborder.com

6 Aug 06, 2024 08:28 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 06, 2024 00:29 CST**

5 Aug 06, 2024 07:08 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 06, 2024 00:29 CST**

4 Aug 06, 2024 07:08 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 06, 2024 00:29 CST**

3 Aug 06, 2024 00:32 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Aug 06, 2024 00:29 CST**

jason.sinclair@ontheborder.com, o00017@ontheborder.com, ricardo.gonzalez@ontheborder.com

2 Aug 05, 2024 20:29 CST Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;jason.sinclair@ontheborder.com;ricardo.gonzalez@ontheborder.com.

Scheduled **Aug 06, 2024 00:29 CST**

1 Aug 05, 2024 20:29 CST Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 1000.00 NTE.

Scheduled **Aug 06, 2024 00:29 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39080.pdf

Sep 23, 2024 10:59 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		0.00
12/28/2020	INV #27982. Due 01/27/2021. --- Women's restroom left hand stall replaced diaphram and handle kits. Tested ok. --- Material, 1 @ $67.49 = 67.49 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 19.02	249.51	249.51
01/03/2021	INV #28199. Due 02/02/2021. --- Men's ADA toilet would not stop flushing, installed flushometer repair kit. --- Material, 1 @ $67.49 = 67.49 --- Labor, 1 @ $125.00 = 125.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 21.24	278.73	528.24
01/21/2021	INV #28366. Due 02/20/2021. --- Replaced pre-rinse supply lines and replaced rotary drain gasket and flange ring. --- Material, 1 @ $64.03 = 64.03 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 22.77	298.80	827.04
02/08/2021	PMT #132704.	-278.73	548.31
03/01/2021	PMT #133368.	-298.80	249.51
03/19/2021	INV #28853. Due 04/18/2021. --- Replaced 1.0 gallon sloan kit on men's left hand urinal. Also treated urinal with cleaner. --- Material, 1 @ $80.81 = 80.81 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 20.11	263.92	513.43
03/24/2021	PMT #133910.	-249.51	263.92

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
03/29/2021	INV #28924. Due 04/28/2021. --- Urinal on left water was off at stop and no one knows why. Urinal was worked on about 10 days prior. --- Labor $0.00 --- Tax: Mansfield @ 8.25% = 0.00	0.00	263.92
05/03/2021	PMT #135553.	-263.92	0.00
06/22/2021	INV #29354. Due 07/22/2021. --- 4/13/21 - Hand wash by mop sink installed barrel and washer. Three compartment sink both faucets put washers and hot side barrels. Hand wash by flame grill put new p-trap on and fixed leak on cold supply line to chemical dispenser. Hand wash in bar by mixed drinks installed washer on cold side. 6/21/21 & 6/22/21 - Replaced right hand faucet. Women's restroom right hand faucet pulled and reset. Pot filler replaced hose and o-rings. Three compartment sink replaced o-rings on spout. One compartment sink replaced hot barrel and washers. --- Labor, 3.5 @ $98.00 = 343.00 --- Labor, 2.75 @ $98.00 = 269.50 --- Material, 1 @ $355.67 = 355.67 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 85.24	1,118.41	1,118.41
07/06/2021	INV #29763. Due 08/05/2021. --- Women's toilet next to sink stopped up, pulled toilet and ran machine through closet bend to reach blockage. Found baby wipes in drain line. Reset toilet, toilet now flushes. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $3.95 = 3.95 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 23.92	313.87	1,432.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
07/07/2021	INV #29684. Due 08/06/2021. --- Repaired left water heater by replacing damaged gas control valve due to water in gas line from right water heater leaking through combustion back into gas line. Removed right water heater and replaced. Reconnected back to gas, water, and vent. Filled tank and checked for leaks, turned water heater on, operation normal. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $337.93 = 337.93 --- Labor, 1.75 @ $125.00 = 218.75 --- Labor, 10.5 @ $98.00 = 1,029.00 --- Labor, 5.5 @ $98.00 = 539.00 --- Labor, 4.5 @ $98.00 = 441.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 217.86	2,858.54	4,290.82
07/21/2021	INV #29827. Due 08/20/2021. --- Found women's restroom first stall toilet leaking at toilet spud connector. Replaced spud, spud coupling assembly, and vacuum breaker. Turned water back on to check for leaks. Flushed bowl several times, operation normal. --- Material, 1 @ $58.17 = 58.17 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 18.25	239.42	4,530.24
07/30/2021	PMT #139164.	-1,118.41	3,411.83
08/09/2021	PMT #139465.	-313.87	3,097.96

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
08/10/2021	INV #29988. Due 09/09/2021. --- Checked for cross over source causing hot water to be coming out of a lot of cold side faucets and ice machine. After checking found hot supply line connected with cold supply line at cook line hand sink. Disconnected and installed tempering valve. Set temperature. Store has several mixing valves that should be replaced with tempering valves. --- Material, 1 @ $142.31 = 142.31 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 35.29	463.10	3,561.06
08/23/2021	PMT #139970.	-239.42	3,321.64
09/07/2021	PMT #140560.	-2,858.54	463.10
09/13/2021	PMT #140812.	-463.10	0.00
09/14/2021	INV #30278. Due 10/14/2021. --- Women's middle stall toilet stopped up. Ran toilet auger through toilet trap and found a fuzzy ball key chain stopping up toilet. Toilet now flushes. Installed spout for single compartment prep sink. --- Equipment, 1 @ $15.00 = 15.00 --- Material, 1 @ $39.21 = 39.21 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 17.92	235.13	235.13
10/05/2021	INV #30504. Due 11/04/2021. --- Several drains in kitchen stopped up, ran cable through all three drains on back line and cleared. Drains open and flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 15.51	203.51	438.64
10/25/2021	PMT #142339.	-235.13	203.51
11/09/2021	PMT #142942.	-203.51	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
12/20/2021	INV #30817. Due 01/19/2022. --- Right side urinal clogged, pulled urinal and ran cable through drain. Reset urinal, draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $25.00 = 25.00 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 29.70	389.70	389.70
01/11/2022	INV #31119. Due 02/10/2022. --- Leak on hand sink by dish, repaired leaking drain with new pvc p-trap. --- Material, 1 @ $7.09 = 7.09 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 14.03	184.12	573.82
01/13/2022	INV #31241. Due 02/12/2022. --- Dish dump sink replaced basket strainer and pvc drain connection below sink. Bar hand sink replaced hot and cold stems and basket strainer. --- Material, 1 @ $195.27 = 195.27 --- Labor, 3 @ $98.00 = 294.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 45.73	600.00	1,173.82
01/24/2022	INV #31284. Due 02/23/2022. --- Women's restroom first stall toilet leaking at base, pulled and reset toilet and secured flange to floor. --- Material, 1 @ $17.45 = 17.45 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mansfield @ 8.25% = 18.93	248.38	1,422.20
02/02/2022	PMT #145928.	-389.70	1,032.50
03/16/2022	PMT #147369.	-184.12	848.38
04/04/2022	PMT #147839.	-600.00	248.38
04/04/2022	PMT #147839.	-248.38	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
05/10/2022	INV #32347. Due 06/09/2022. --- Ran water through dump sink drain with manager and drain seems to be ok. Checked faucets at manager request. Replaced two faucet spouts at three compartment sink in prep area. Replaced dipper well faucet at cook station across from walk in cooler. --- Material, 1 @ $119.87 = 119.87 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Mansfield @ 8.25% = 25.77	338.14	338.14
07/27/2022	PMT #152178.	-338.14	0.00
08/09/2022	INV #33176. Due 09/08/2022. --- 8/8 - Found both control modules for water heaters malfunctioning. Submitted quote. 8/9 - Picked up parts and returned. Replaced module in #2 and water heater ran normally. Replaced module in #1 and went to work but control display is not working. Called tech support, said new one needed. Picked it up and returned. Replaced display and started water heater, working normally now. --- Bid Work, 1 @ $1,576.14 = 1,576.14 --- Tax: Mansfield @ 8.25% = 130.03	1,706.17	1,706.17
08/15/2022	INV #33280. Due 09/14/2022. --- Hand sink by family drink station replaced three supply lines and tempering valve to stop water leak. --- Material, 1 @ $115.79 = 115.79 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 26.57	348.61	2,054.78

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
08/31/2022	INV #33432. Due 09/30/2022. --- Women's toilet in stall next to sink made repair with new spud, spud coupling, and 1" screw stop repair kit. Single compartment prep sink faucet replaced hot and cold stems. --- Material, 1 @ $238.38 = 238.38 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 41.01	538.14	2,592.92
09/02/2022	INV #33470. Due 10/02/2022. --- Pulled and reset women's ADA toilet, rebuilt handle and vacuum breaker. --- Material, 1 @ $47.42 = 47.42 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 20.93	274.60	2,867.52
09/19/2022	PMT #154193.	-348.61	2,518.91
10/11/2022	PMT #154791.	-1,706.17	812.74
11/08/2022	INV #33839. Due 12/08/2022. --- Replaced hot and cold stems to hand wash sink located at server beverage station. Replaced seats and washers to sink beside drink well across from margarita machines. Set handles forward to hand wash sink on cook line to allow stems to turn off. --- Material, 1 @ $159.96 = 159.96 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 34.54	453.25	1,265.99
11/18/2022	PMT #100539.	-538.14	727.85
11/18/2022	PMT #100539.	-274.60	453.25

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
12/22/2022	INV #34133. Due 01/21/2023. --- Leak under men's lavatory, found faucet on left leaking. Attempted to repair but faucet was rusted out and unable to be repaired. Removed faucet and installed new single handle lavatory faucet. --- Material, 1 @ $129.00 = 129.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 29.82	391.32	844.57
01/03/2023	INV #34358. Due 02/02/2023. --- Found women's ADA stall toilet flushometer stuck and would not open. Rebuilt flushometer valve and flush tested, working fine now. After three flushes cold water came through valve, hot water coming through after toilet sits for a while. Hot/Cold water crossover exists somewhere in system, informed manager. --- Material, 1 @ $83.29 = 83.29 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 21.72	285.01	1,129.58
01/06/2023	PMT #102142.	-453.25	676.33
02/02/2023	INV #34709. Due 03/04/2023. --- Men's urinal on right clogged. Ran hand held urinal auger through fixture trap, urinal now flushes. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 16.50	216.50	892.83
03/10/2023	PMT #103888.	-391.32	501.51
03/10/2023	PMT #103888.	-285.01	216.50

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
03/13/2023	INV #35062. Due 04/12/2023. --- Women's ADA toilet clogged, ran auger through bowl and cleared unknown stoppage. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 16.50	216.50	433.00
03/20/2023	INV #35055. Due 04/19/2023. --- Women's ADA toilet stopped up, ran auger through fixture trap and cleared. Toilet now flushes. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 16.50	216.50	649.50
04/10/2023	PMT #104990.	-216.50	433.00
04/13/2023	INV #35308. Due 05/13/2023. --- Was shown bar hand sink faucet on left side of service box, faucet spout pops off. Replaced o-ring on spout. Three compartment sink in kitchen faucet on left replaced hot stem only. --- Material, 1 @ $80.56 = 80.56 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 25.83	338.89	771.89
05/02/2023	PMT #105769.	-433.00	338.89
05/27/2023	PMT #106671.	-338.89	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
05/31/2023	INV #35703. Due 06/30/2023. --- Both urinals replaced diaphragms in flushometers. Women's toilet first stall replaced screw stop, diaphragm, and brass spud. --- Material, 1 @ $242.70 = 242.70 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 45.70	599.65	599.65
06/07/2023	INV #35765. Due 07/07/2023. --- Water leak in bar: Found water leak on mixing valve for hand sink by dishwasher. Replaced mixing valve to stop leak. --- Material, 1 @ $121.32 = 121.32 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 27.02	354.59	954.24
07/06/2023	INV #35854. Due 08/05/2023. --- Hand sink in bar leaking, faucet could not be repaired and had to be replaced with new T&S faucet. --- Material, 1 @ $267.22 = 267.22 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 45.56	597.78	1,552.02
07/12/2023	INV #36085. Due 08/11/2023. --- Pipe leaking in multiple spots behind dish machine. Cut out leaking fittings and installed new pipe and fittings. --- Material, 1 @ $34.72 = 34.72 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 26.38	346.10	1,898.12
07/31/2023	PMT #108620.	-599.65	1,298.47

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
07/31/2023	PMT #108620.	-354.59	943.88
08/24/2023	INV #36182. Due 09/23/2023.	599.98	1,543.86
	--- Leaking faucet at drink station not shutting off and leaking at spout, replaced both hot and cold cartridges and spout.		
	--- Material, 1 @ $216.75 = 216.75		
	--- Labor, 2.5 @ $105.00 = 262.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Mansfield @ 8.25% = 45.73		
09/08/2023	PMT #109626.	-597.78	946.08
09/08/2023	PMT #109626.	-346.10	599.98
10/16/2023	INV #36722. Due 11/15/2023.	358.07	958.05
	--- Hand wash end of cook line replaced union washers on both stems.		
	--- Material, 1 @ $140.78 = 140.78		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Mansfield @ 8.25% = 27.29		
11/06/2023	INV #36910. Due 12/06/2023.	989.99	1,948.04
	--- Rebuilt main backflow device, total rebuild.		
	--- Material, 1 @ $644.54 = 644.54		
	--- Labor, 1 @ $145.00 = 145.00		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Mansfield @ 8.25% = 75.45		
11/10/2023	INV #36774. Due 12/10/2023.	571.78	2,519.82
	--- Rebuilt women's restroom middle stall toilet flushometer valve. Replaced dipper well faucet beside hand wash sink. Repaired dipper well drain at bowl connection to copper drain.		
	--- Material, 1 @ $165.70 = 165.70		
	--- Labor, 2.5 @ $115.00 = 287.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Mansfield @ 8.25% = 43.58		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
11/13/2023	PMT #110762.	-599.98	1,919.84
11/13/2023	INV #36893. Due 12/13/2023.	200.26	2,120.10
	--- Hand sink faucet by drink dispenser leaks at union connections. Replaced hot side and cold side union washers.		
	--- Material, 1 @ $5.00 = 5.00		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Mansfield @ 8.25% = 15.26		
12/12/2023	INV #37216. Due 01/11/2024.	218.20	2,338.30
	--- Was shown by manager leak on hand sink on cook line, leak was coming from splash during hand washing. Splash is collecting on counter and leaking through metal splash guard. Applied silicone around edges of splash guard to help on water not traveling down counter.		
	--- Material, 1 @ $11.57 = 11.57		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Mansfield @ 8.25% = 16.63		
02/05/2024	PMT #113241.	-358.07	1,980.23
02/12/2024	INV #37741. Due 03/13/2024.	493.35	2,473.58
	--- Ran new drain at speed well in bar top. Ran a new second one at another speed well. Also unstopped bucket well drain.		
	--- Material, 1 @ $35.75 = 35.75		
	--- Labor, 3 @ $115.00 = 345.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Mansfield @ 8.25% = 37.60		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
02/12/2024	INV #37742. Due 03/13/2024. --- Restroom hand sink faucet handle coming off, replaced brass nuts and secured faucet to countertop. --- Material, 1 @ $7.78 = 7.78 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 25.80	338.58	2,812.16
02/13/2024	PMT #113484.	-571.78	2,240.38
02/13/2024	PMT #113484.	-200.26	2,040.12
03/08/2024	PMT #114233.	-218.20	1,821.92
03/08/2024	INV #37945. Due 04/07/2024. --- Replaced 1.5" drain from spray trough by dish area to floor sink under dish pre-rinse. --- Material, 1 @ $87.63 = 87.63 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 37.14	487.27	2,309.19
03/08/2024	INV #37946. Due 04/07/2024. --- Replaced cold stem in left prep three compartment sink faucet. Replaced hot stem on right faucet, same sink. Replaced spout to 6" encore spout on prep sink by hand wash in tortilla area. Customer preferred the shorter spout as it does not get in the way. --- Material, 1 @ $201.75 = 201.75 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 32.32	424.07	2,733.26

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
04/19/2024	INV #38112. Due 05/19/2024. --- Acid treated men's left urinal. Cleared blockage at hand sink by beverage station. P-trap was full of straws. Replaced leaking and corroded basket strainer on same sink. --- Material, 1 @ $60.78 = 60.78 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 30.18	395.96	3,129.22
04/26/2024	PMT #115766.	-493.35	2,635.87
04/26/2024	PMT #115766.	-338.58	2,297.29
05/21/2024	INV #38571. Due 06/20/2024. --- Water closets in both restrooms getting hot water. Found crossover on right lavatory in women's restroom, replaced tempering valve. Working fine now. --- Material, 1 @ $113.01 = 113.01 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 25.00	328.01	2,625.30
07/03/2024	PMT #117240.	-989.99	1,635.31
07/03/2024	PMT #117240.	-487.27	1,148.04
07/03/2024	PMT #117240.	-424.07	723.97
07/16/2024	INV #38926. Due 08/15/2024. --- Men's and women's toilets not flushing correctly - Repaired both with new flush valves kits. --- Material, 1 @ $91.22 = 91.22 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 23.20	304.42	1,028.39

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
07/18/2024	INV #38975. Due 08/17/2024. --- Women's toilet small stall on left found water leaking from spud assembly coupling. Replaced spud assembly and coupling. --- Material, 1 @ $75.99 = 75.99 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 21.94	287.93	1,316.32
07/19/2024	INV #38927. Due 08/18/2024. --- Hot water leak in ceiling: Leak actually coming from fire suppression system, needs certified fire suppression technician. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 15.68	205.68	1,522.00
08/19/2024	INV #39263. Due 09/18/2024. --- Women's ADA toilet constantly flushing, removed and replaced worn 1.6 gallon per flush diaphragm. --- Material, 1 @ $49.45 = 49.45 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 38.73	508.18	2,030.18
08/19/2024	INV #39264. Due 09/18/2024. --- Hand sink by tea machine and prep sink on fryer line hand no cold water due to failed mixing valves. Replaced both mixing valves as well as hot and cold faucet stems on prep faucet and beverage area faucet. --- Material, 1 @ $737.72 = 737.72 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mansfield @ 8.25% = 76.54	1,004.26	3,034.44
09/19/2024	PMT #119043.	-395.96	2,638.48
09/19/2024	PMT #119043.	-328.01	2,310.47

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Amount Due	Amount Enc.
$2,613.46	

Date	Transaction	Amount	Balance
10/21/2024	PMT #119249.	-287.93	2,022.54
11/25/2024	INV #39889. Due 12/25/2024.	590.92	2,613.46
	--- Spray hose spraying water at dish, repaired spray rinse and replaced missing spray hose and nozzle on cook line per manager.		
	--- Material, 1 @ $308.38 = 308.38		
	--- Labor, 1.5 @ $115.00 = 172.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Mansfield @ 8.25% = 45.04		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,613.46	$2,613.46

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/19/2024	38927

Bill To
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	283759902	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Hot water leak in ceiling: Leak actually coming from fire suppression system, needs certified fire suppression technician.		
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	15.68

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $205.68

Balance Due $205.68

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

283759902
Tracking

0 Days 14 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 18, 2024 22:36 CST
Scheduled

Jul 18, 2024 22:36 CST
Orig. ETA

Andrew Fredricksen/ Gene
ral Manager
Caller

On the Border
Jul 18, 2024 18:36 CST
Created by

Jul 19, 2024 09:34 CST
Work Date

600.00 USD
NTE

675468740x
Closing Authorization

dashboard2843
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / We have water leaking from the ceiling in the kitchen. I think a pipe may be cracked.

Invoice Text Hot water leak in ceiling: Leak actually coming from fire suppression system, needs certified fire suppres sion technician.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38927

CLIENT RATES

Labor	**Amount**
Labor	115.00

Travel	**Amount**
Travel	75.00

Sub Total	**190.00**
Tax (8.2500%)	**Amount**
Total Tax	**15.68**
Total (USD)	**205.68**

Called On
Called by
Jul 18, 2024
Andrew Fredricksen/ General Manager
Approved On
Approved by
Aug 23, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING P1 (4 HOURS - EMERGENCY) REPAIRS

283759902
Tracking

0 Days 14 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 18, 2024 22:36 CST
Scheduled

Jul 18, 2024 22:36 CST
Orig. ETA

Andrew Fredricksen/ Gene
ral Manager
Caller

On the Border
Jul 18, 2024 18:36 CST
Created by

Jul 19, 2024 09:34 CST
Work Date

600.00 USD
NTE

675468740x
Closing Authorization

dashboard2843
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / We have water leaking from the ceiling in the kitchen. I think a pipe may be cracked.

Invoice Text Hot water leak in ceiling: Leak actually coming from fire suppression system, needs certified fire suppres sion technician.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (26)** System Created (**26**) User Created (**0**)

All Notes

26 Aug 23, 2024 07:27 CST

Created By **Jim DiPietro - FM** On the Border

Changes may have b
work orders listed he
the

Invoice # 38927. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 23, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 5, 2024. Invoice Amount: USD 205.68. Comments:

Scheduled **Jul 18, 2024 22:36 CST**

25 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Aug 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Aug 17, 2024 23:14 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

Changes may have b
work orders listed he
the

19 Aug 15, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

18 Aug 14, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

17 Aug 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

16 Aug 12, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Aug 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

14 Aug 09, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com

13	Aug 08, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
12	Aug 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
11	Aug 06, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
10	Aug 05, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
9	Aug 05, 2024 09:06 CST	Created By **Howard Scarborough** Attachment 'INV_38927.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jul 18, 2024 22:36 CST**
8	Jul 23, 2024 02:07 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

Changes may have b
work orders listed he
the

7	Jul 19, 2024 09:34 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jul 18, 2024 22:36 CST**
6	Jul 19, 2024 09:14 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jul 18, 2024 22:36 CST**
5	Jul 19, 2024 06:54 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jul 18, 2024 22:36 CST**
4	Jul 19, 2024 06:54 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jul 18, 2024 22:36 CST**
3	Jul 18, 2024 23:01 CST	Created By **ETA Alert Agent** ETA Missed Alert has been sent Scheduled **Jul 18, 2024 22:36 CST** jason.sinclair@ontheborder.com, ricardo.gonzalez@ontheborder.com, o00016@ontheborder.com
2	Jul 18, 2024 18:37 CST	Created By **On the Border** Service Request has been copied to jim.dipietro@ontheborder.com;jason.sinclair@ontheborder.com;ricardo.gonzalez@ontheborder.com. Scheduled **Jul 18, 2024 22:36 CST**

Changes may have b
work orders listed he
the

1 Jul 18, 2024 18:37 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Jul 18, 2024 22:36 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_38927.pdf

Aug 05, 2024 09:06 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/19/2024	39264

Bill To
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	286665391	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Hand sink by tea machine and prep sink on fryer line hand no cold water due to failed mixing valves. Replaced both mixing valves as well as hot and cold faucet stems on prep faucet and beverage area faucet.		
1	Material	Material	737.72	737.72T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	76.54

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $1,004.26

Balance Due $1,004.26

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286665391
Tracking

0 Days 3 Hrs
Age

Aug 23, 2024 02:15 CST
Updated

Aug 20, 2024 12:20 CST
Scheduled

Aug 20, 2024 12:20 CST
Orig. ETA

On the Border
Aug 19, 2024 12:20 CST
Created by

Aug 19, 2024 16:14 CST
Work Date

600.00 USD
NTE

677182620x
Closing Authorization

dashboard2844
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Other (Describe In Notes) / We have two hand sinks that only get hot water. Even w hen we turn on the cold, it comes out scalding hot

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (6)** | System Created (**6**) | User Created (**0**)

All Notes

6 Aug 23, 2024 02:15 CST — Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Aug 19, 2024 16:14 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 20, 2024 12:20 CST**
4	Aug 19, 2024 15:49 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 20, 2024 12:20 CST**
3	Aug 19, 2024 12:29 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 20, 2024 12:20 CST**
2	Aug 19, 2024 12:29 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 20, 2024 12:20 CST**
1	Aug 19, 2024 12:20 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 20, 2024 12:20 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/19/2024	39263

Bill To
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Ship To

Rep	Terms	P.O. Number	
MF	Net 30	286666186	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Women's ADA toilet constantly flushing, removed and replaced worn 1.6 gallon per flush diaphragm.		
1	Material	Material	49.45	49.45T
3	Labor	Labor Plumber	115.00	345.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	38.73

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $508.18

Balance Due $508.18

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286666186
Tracking

0 Days 3 Hrs
Age

Dec 18, 2024 07:09 CST
Updated

Aug 20, 2024 12:30 CST
Scheduled

Aug 20, 2024 12:30 CST
Orig. ETA

On the Border
Aug 19, 2024 12:30 CST
Created by

Aug 19, 2024 15:46 CST
Work Date

600.00 USD
NTE

677179436x
Closing Authorization

dashboard2844
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / One of the toilets in the women's restroom is on a consta nt flush cycle.

Invoice Text Women's ADA toilet constantly flushing, removed and replaced worn 1.6 gallon per flush diaphragm.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39263

CLIENT RATES

Labor	**Amount**
Labor	345.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	49.45

Sub Total	**469.45**
Tax (8.2500%)	**Amount**
Total Tax	**38.73**
Total (USD)	**508.18**

Called On
Called by
Aug 19, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

286666186
Tracking

0 Days 3 Hrs
Age

Dec 18, 2024 07:09 CST
Updated

Aug 20, 2024 12:30 CST
Scheduled

Aug 20, 2024 12:30 CST
Orig. ETA

On the Border
Aug 19, 2024 12:30 CST
Created by

Aug 19, 2024 15:46 CST
Work Date

600.00 USD
NTE

677179436x
Closing Authorization

dashboard2844
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / One of the toilets in the women's restroom is on a consta nt flush cycle.

Invoice Text Women's ADA toilet constantly flushing, removed and replaced worn 1.6 gallon per flush diaphragm.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (92)** System Created (**92**) User Created (**0**)

All Notes

92 Dec 18, 2024 07:09 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39263. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $508.18. Comments: .

91 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

90 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

89 Dec 15, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

88 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

87 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

86 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

85 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

84 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

83 Dec 09, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

82 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

81 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

80 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

79 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

78 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

77 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

76 Dec 02, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Dec 01, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62	Nov 18, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
61	Nov 17, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
60	Nov 16, 2024 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
59	Nov 15, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
58	Nov 14, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
57	Nov 13, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 13, 2024 23:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 12, 2024 23:11 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 11, 2024 23:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 10, 2024 23:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 09, 2024 23:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 08, 2024 23:09 CST — Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Oct 05, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17 Oct 03, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

ricardo.gonzalez@ontheborder.com

16 Oct 02, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Oct 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

14 Sep 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

13	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com
12	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00178@ontheborder.com
11	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com
10	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com
9	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com
8	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com
7	Sep 23, 2024 10:42 CST	Created By **Howard Scarborough** Attachment 'INV_39263.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 20, 2024 12:30 CST**

6	Aug 23, 2024 02:15 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Aug 19, 2024 15:46 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 20, 2024 12:30 CST**
4	Aug 19, 2024 12:51 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 20, 2024 12:30 CST**
3	Aug 19, 2024 12:43 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 20, 2024 12:30 CST**
2	Aug 19, 2024 12:43 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 20, 2024 12:30 CST**
1	Aug 19, 2024 12:30 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 20, 2024 12:30 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39263.pdf

Sep 23, 2024 10:42 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/16/2024	38926

Bill To
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	283318052	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Men's and women's toilets not flushing correctly - Repaired both with new flush valves kits.		
1	Material	Material	91.22	91.22T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	23.20

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $304.42

Balance Due $304.42

SLOW WATER FLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

283318052
Tracking

0 Days 18 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 16, 2024 15:50 CST
Scheduled

Jul 16, 2024 15:50 CST
Orig. ETA

On the Border
Jul 15, 2024 15:50 CST
Created by

Jul 16, 2024 10:19 CST
Work Date

600.00 USD
NTE

675255294x
Closing Authorization

dashboard2843
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Slow Water Flow / Our men's toilet and one of our womans toilet has low water flow and doesn't always flush.

Invoice Text Men's and women's toilets not flushing correctly - Repaired both with new flush valves kits.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38926

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	91.22

Sub Total	**281.22**
Tax (8.2500%)	**Amount**
Total Tax	**23.20**
Total (USD)	**304.42**

Called On
Called by
Jul 15, 2024
On the Border
Approved On
Approved by
Aug 23, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

SLOW WATER FLOW
RESTROOMS / PLUMBING / TOILET

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING P2 (24 HOURS - URGENT) REPAIRS

283318052
Tracking

0 Days 18 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 16, 2024 15:50 CST
Scheduled

Jul 16, 2024 15:50 CST
Orig. ETA

On the Border
Jul 15, 2024 15:50 CST
Created by

Jul 16, 2024 10:19 CST
Work Date

600.00 USD
NTE

675255294x
Closing Authorization

dashboard2843
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Slow Water Flow / Our men's toilet and one of our womans toilet has low water flow and doesn't always flush.

Invoice Text Men's and women's toilets not flushing correctly - Repaired both with new flush valves kits.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (24)** System Created (**24**) User Created (**0**)

All Notes

24 Aug 23, 2024 07:27 CST

Created By **Jim DiPietro - FM** On the Border

Changes may have b
work orders listed he
the

Invoice # 38926. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 23, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 5, 2024. Invoice Amount: USD 304.42. Comments:

Scheduled **Jul 16, 2024 15:50 CST**

23 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Aug 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18	Aug 17, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com	Changes may have b work orders listed he the
17	Aug 15, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent ricardo.gonzalez@ontheborder.com	
16	Aug 14, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	
15	Aug 13, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	
14	Aug 12, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	
13	Aug 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent ricardo.gonzalez@ontheborder.com	
12	Aug 09, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com	

11	Aug 08, 2024 23:10 CST	Created By **auto-escalation process** Changes may have t work orders listed he the Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
10	Aug 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
9	Aug 06, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
8	Aug 05, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com, Tracey.Adams@ontheborder.com, Tracy.Adams@ontheborder.com
7	Aug 05, 2024 09:10 CST	Created By **Howard Scarborough** Attachment 'INV_38926.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jul 16, 2024 15:50 CST**
6	Jul 20, 2024 02:33 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Jul 16, 2024 10:19 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jul 16, 2024 15:50 CST**
4	Jul 16, 2024 09:37 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jul 16, 2024 15:50 CST**
3	Jul 15, 2024 15:56 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jul 16, 2024 15:50 CST**
2	Jul 15, 2024 15:56 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jul 16, 2024 15:50 CST**
1	Jul 15, 2024 15:50 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jul 16, 2024 15:50 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_38926.pdf

Aug 05, 2024 09:10 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Changes may have b
work orders listed he
the

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/25/2024	39889

Bill To
On the Border-Mansfield 2001 Hwy 287 N. Mansfield, TX 76063

Ship To

Rep	Terms	P.O. Number	
MT	Net 30	296727874	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Spray hose spraying water at dish, repaired spray rinse and replaced missing spray hose and nozzle on cook line per manager.		
1	Material	Material	308.38	308.38T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
		Sales Tax	8.25%	45.04

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $590.92

Balance Due $590.92

PARTS BROKEN/MISSING
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296727874
Tracking

1 Days 2 Hrs
Age

Feb 07, 2025 09:50 CST
Updated

Nov 26, 2024 08:35 CST
Scheduled

Nov 26, 2024 08:35 CST
Orig. ETA

On the Border
Nov 25, 2024 08:35 CST
Created by

Nov 26, 2024 10:53 CST
Work Date

600.00 USD
NTE

682657473x
Closing Authorization

dashboard2844
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Parts Broken/Missing / Spray hose at the dish area is shooting high pressure hot water from the side of the base.

Invoice Text Spray hose spraying water at dish, repaired spray rinse and replaced missing spray hose and nozzle on c ook line per manager.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39889

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	65.00
Material	**Amount**
Material	308.38

Sub Total	**545.88**
Tax (8.2500%)	**Amount**
Total Tax	**45.04**
Total (USD)	**590.92**

Called On
Called by
Nov 25, 2024
On the Border
Approved On
Approved by
Feb 7, 2025
Name: Ricardo Gonzalez - Area Director
UserID: ricardo.gonzalez@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

PARTS BROKEN/MISSING
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296727874
Tracking

1 Days 2 Hrs
Age

Feb 07, 2025 09:50 CST
Updated

Nov 26, 2024 08:35 CST
Scheduled

Nov 26, 2024 08:35 CST
Orig. ETA

On the Border
Nov 25, 2024 08:35 CST
Created by

Nov 26, 2024 10:53 CST
Work Date

600.00 USD
NTE

682657473x
Closing Authorization

dashboard2844
Source

00178 (- 5114)
Mansfield
2001 Hwy 287 N.
Mansfield, TX 76063, US
817-779-7370
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Parts Broken/Missing / Spray hose at the dish area is shooting high pressure hot water from the side of the base.

Invoice Text Spray hose spraying water at dish, repaired spray rinse and replaced missing spray hose and nozzle on c ook line per manager.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (17)** System Created (**17**) User Created (**0**)

All Notes

17 Feb 07, 2025 09:50 CST

Created By **Ricardo Gonzalez - Area Director** On the Border

Invoice #: 39889. Invoice Edited: status changed from OPEN to APPROVED by Ricardo Gonzalez - Area Director on Feb 07, 2025. Invoice Date: Jan 30, 2025. Invoice Amount: USD 590.92. Comments:

Scheduled **Nov 26, 2024 08:35 CST**

16 Feb 06, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

ricardo.gonzalez@ontheborder.com

15 Feb 04, 2025 22:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00178@ontheborder.com

14 Feb 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00178@ontheborder.com

13 Feb 02, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00178@ontheborder.com

12 Feb 01, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00178@ontheborder.com

11 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00178@ontheborder.com

10	Jan 30, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00178@ontheborder.com
9	Jan 30, 2025 13:48 CST	Created By **Howard Scarborough** Attachment 'INV_39889.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Nov 26, 2024 08:35 CST**
8	Nov 30, 2024 02:10 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
7	Nov 26, 2024 10:53 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 26, 2024 08:35 CST**
6	Nov 26, 2024 08:16 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Nov 26, 2024 08:35 CST**
5	Nov 25, 2024 15:42 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Nov 26, 2024 08:35 CST**
4	Nov 25, 2024 15:18 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 26, 2024 08:35 CST**

3 Nov 25, 2024 08:57 CST — Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 26, 2024 08:35 CST**

2 Nov 25, 2024 08:57 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 26, 2024 08:35 CST**

1 Nov 25, 2024 08:35 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 26, 2024 08:35 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39889.pdf

Jan 30, 2025 13:48 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,625.49
11/30/2020	PMT #130238.	-971.15	654.34
03/17/2021	INV #23434. Due 04/16/2021.	182.89	837.23
	--- Front beverage station hand sink drain keeps falling off. Replaced worn CT coupling with new boot and tested.		
	--- Material, 1 @ $5.95 = 5.95		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: McKinney @ 8.25% = 13.94		
05/17/2021	PMT #136165.	-182.89	654.34
05/24/2021	INV #29499. Due 06/23/2021.	434.55	1,088.89
	--- Ran small machine on right hand urinal with no luck, urinal solid with build up. Treated urinal with cleaner then ran machine again to clear right hand urinal. Left hand urinal slow, treated it as well to get flushing properly.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Material, 1 @ $90.93 = 90.93		
	--- Labor, 2.25 @ $98.00 = 220.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: McKinney @ 8.25% = 33.12		
05/28/2021	INV #29510. Due 06/27/2021.	193.67	1,282.56
	--- Drain for beer ice chest fell off, repaired drain with 3/4" brass nipple.		
	Noted: Female adapter to chest bad, may need other work later.		
	--- Material, 1 @ $15.91 = 15.91		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: McKinney @ 8.25% = 14.76		
07/12/2021	PMT #138372.	-654.34	628.22
07/12/2021	PMT #138372.	-434.55	193.67
07/12/2021	PMT #138372.	-193.67	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
08/10/2021	INV #29481. Due 09/09/2021. --- 8/2 - Hand wash faucet by produce prep area installed all new stems, hot and cold, but faucet still leaking. Ordered new faucet. 8/9 - Installed new faucet and supply lines. Wrong spout was on it. 8/10 - Installed 3" goose neck faucet spout. --- Material, 1 @ $211.34 = 211.34 --- Labor, 2.75 @ $98.00 = 269.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 45.03	590.87	590.87
09/13/2021	PMT #140812.	-590.87	0.00
10/06/2021	INV #30578. Due 11/05/2021. --- Came out and surveyed job to figure out which drains need flushed. Returned next morning with jetter and hydro jett drain line. --- Equipment, 1 @ $125.00 = 125.00 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 31.85	417.85	417.85
10/26/2021	INV #30610. Due 11/25/2021. --- Checked right faucet in women's restroom, leaking through spout. Replaced both hot and cold stems. Turned water back on to check for leaks, operation normal. --- Material, 1 @ $55.16 = 55.16 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 30.13	395.29	813.14
11/04/2021	INV #30532. Due 12/04/2021. --- Leak on pre-rinse sprayer hose, replaced hose with new. --- Material, 1 @ $42.06 = 42.06 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 16.92	221.98	1,035.12

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
11/17/2021	INV #30824. Due 12/17/2021. --- Ran floor sink at combi oven several times to clear, draining fine now. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 15.51	203.51	1,238.63
11/22/2021	PMT #143428.	-417.85	820.78
11/29/2021	PMT #143643.	-395.29	425.49
12/13/2021	PMT #144203.	-221.98	203.51
12/20/2021	PMT #144481.	-203.51	0.00
12/27/2021	INV #31131. Due 01/26/2022. --- Floor drain for ice machine stopped up, ran cable down through drain and cleared. Drain is now open and flowing. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 15.51	203.51	203.51
01/14/2022	INV #31034. Due 02/13/2022. --- Pre-rinse sink drain broken, replaced basket strainer and made repair on 2" drain arm. --- Material, 1 @ $72.63 = 72.63 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 19.44	255.07	458.58
02/02/2022	PMT #145928.	-203.51	255.07

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
03/07/2022	INV #32001. Due 04/06/2022. --- Found floor sink next to cooler door clogged, cabled through drain and cleared blockage. Ran water to check clearance, water backs up then goes down. Ran cable several times while running water, line is open but possible heavy grease build up or belly in line causing it to still be slow. Recommend jetting line through cleanout next to floor sink drain. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 19.55	256.55	511.62
04/04/2022	PMT #147839.	-255.07	256.55
05/02/2022	PMT #148846.	-256.55	0.00
06/09/2022	INV #32594. Due 07/09/2022. --- Found left faucet in men's restroom dripping. Picked up new stems and installed. Found floor sink drain on left side of tortilla press clogged, cabled drain and cleared blockage. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $60.92 = 60.92 --- Labor, 3.5 @ $98.00 = 343.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 41.57	545.49	545.49
07/19/2022	INV #32947. Due 08/18/2022. --- Water seeping through bar wall: Tile has grout issues behind ice box and keg cooler. Hand sink between keg cooler and dishwasher dumps water onto floor when used and the water pools up behind keg cooler and gets past the tile to seep into the dining area. Replaced basket strainer on hand sink in bar. --- Material, 1 @ $10.34 = 10.34 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 20.03	262.87	808.36

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
08/08/2022	INV #33140. Due 09/07/2022. --- Three compartment sink replaced all three waste drains and overflow attachments. --- Bid Work, 1 @ $1,704.80 = 1,704.80 --- Tax: McKinney @ 8.25% = 140.65	1,845.45	2,653.81
08/12/2022	PMT #152684.	-545.49	2,108.32
09/21/2022	INV #33539. Due 10/21/2022. --- Augered drain then ran medium machine to clear hand sink drain on cook line. Ran complete cable 100 feet after clearing line to flush out debris. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 19.39	254.39	2,362.71
10/11/2022	PMT #154791.	-1,845.45	517.26
10/11/2022	PMT #154791.	-262.87	254.39
11/18/2022	PMT #100539.	-254.39	0.00
03/20/2023	INV #35132. Due 04/19/2023. --- Discussed manager concerns about level of filthiness underneath beverage station due to inability to properly clean affected area due to soda syrup lines strewn everywhere. Suggestions would more likely prove costly and corporate determination needed for further conclusion. Replaced basket sink strainer and reattached indirect waste to sink drain. --- Material, 1 @ $26.00 = 26.00 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 29.99	393.49	393.49

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
03/31/2023	INV #35144. Due 04/30/2023. --- Arrived and found mechanical gas valve assembly closed. Opened valve and propped pin until fire safety contractor can reset back inside panel or ceiling. Made manager aware they needed to schedule repair asap. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 14.85	194.85	588.34
05/09/2023	INV #35539. Due 06/08/2023. --- Backflow testing: Tested one device, passed. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 22.17	290.92	879.26
05/12/2023	PMT #106097.	-393.49	485.77
05/19/2023	PMT #106411.	-194.85	290.92
05/30/2023	INV #35559. Due 06/29/2023. --- Found both flushometer valves to urinals not working correctly. Right side would not stop running and left side would not flush out. Rebuilt both valves and augered both fixture traps for improved flow. Recommend full service to drains due to urine and uric acid build up inside fixtures and drains preventing it fully flushing out. --- Material, 1 @ $174.27 = 174.27 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: McKinney @ 8.25% = 45.73	600.00	890.92
07/24/2023	PMT #108404.	-290.92	600.00
07/31/2023	PMT #108620.	-600.00	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
10/02/2023	INV #36633. Due 11/01/2023. --- Floor sink in bar between the two beer coolers stopped up, ran cable down through drain. Drain is now flowing. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 17.74	232.74	232.74
11/27/2023	INV #37013. Due 12/27/2023. --- Both urinals stopped up, cleared with auger and urinal acid. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $30.00 = 30.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 19.80	259.80	492.54
01/16/2024	INV #37503. Due 02/15/2024. --- Adjusted water in right urinal. Flushed several times to make sure everything was functional. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 15.68	205.68	698.22
02/13/2024	PMT #113484.	-259.80	438.42
03/06/2024	INV #37922. Due 04/05/2024. --- Water heater issues: Found left hand unit flow sensor not working but service valve not shutting off water. Returned next day and shut water off to replace flow sensor. On right hand unit replaced ignitor/flame sensor and silicone boots. --- Material, 1 @ $138.68 = 138.68 --- Labor, 5.5 @ $115.00 = 632.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 69.81	915.99	1,354.41

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
03/29/2024	PMT #114941.	-205.68	1,148.73
05/06/2024	INV #38527. Due 06/05/2024. --- Rehung sink in prep area. Replaced hot and cold stems and handles on dish area hand sink faucet. --- Material, 1 @ $162.65 = 162.65 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 43.32	568.47	1,717.20
05/07/2024	INV #38528. Due 06/06/2024. --- Replaced hot and cold cartridges in left lavatory faucet in women's restroom. --- Material, 1 @ $75.12 = 75.12 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 21.87	286.99	2,004.19
06/03/2024	INV #38734. Due 07/03/2024. --- Augered men's toilet and found wooden skewer in trap. Toilet flushing fine now. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 17.33	227.33	2,231.52
07/03/2024	PMT #117240.	-232.74	1,998.78
07/08/2024	INV #38944. Due 08/07/2024. --- Rebuilt women's ADA flushometer valve not working. --- Material, 1 @ $124.95 = 124.95 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 25.98	340.93	2,339.71

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
8930 State Hwy 121
McKinney, TX 75070

Amount Due	Amount Enc.
$1,400.77	

Date	Transaction	Amount	Balance
07/29/2024	INV #39122. Due 08/28/2024. --- All drains in kitchen stopped up, cleared with sewer machine through cleanouts on outlet side of grease trap. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 18.56	243.56	2,583.27
08/02/2024	PMT #118331.	-568.47	2,014.80
08/02/2024	PMT #118331.	-286.99	1,727.81
09/19/2024	PMT #119043.	-227.33	1,500.48
10/21/2024	PMT #119249.	-340.93	1,159.55
01/14/2025	INV #40298. Due 02/13/2025. --- Replaced diaphragm in women's left small stall toilet. --- Material, 1 @ $32.84 = 32.84 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: McKinney @ 8.25% = 18.38	241.22	1,400.77

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	241.22	1,159.55	$1,400.77

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/29/2024	39122

Bill To
On The Border 8930 State Hwy 121 McKinney, TX 75070

Ship To

Rep	Terms	P.O. Number	
JRC	Net 30	284661319	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		All drains in kitchen stopped up, cleared with sewer machine through cleanouts on outlet side of grease trap.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

FOUL ODOR
DINING ROOM / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

284661319
Tracking

0 Days 3 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Jul 30, 2024 12:40 CST
Scheduled

Jul 30, 2024 12:40 CST
Orig. ETA

On the Border
Jul 29, 2024 12:40 CST
Created by

Jul 29, 2024 16:23 CST
Work Date

600.00 USD
NTE

675996494x
Closing Authorization

dashboard2843
Source

00219 (- 5003)
W. McKinney
8930 State Hwy 121, Ste 530
McKinney, TX 75070, US
972-984-7888
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

DINING ROOM / Plumbing / Floor Drains / Foul Odor / Our drains appear to be clogged as there is a strong sewer smel l and the water line currently sits above the catch baskets.

Invoice Text All drains in kitchen stopped up, cleared with sewer machine through cleanouts on outlet side of grease trap.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39122

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Freight	**Amount**
Amount	35.00

Sub Total	**225.00**
Tax (8.2500%)	**Amount**
Total Tax	**18.56**
Total (USD)	**243.56**

Called On
Called by
Jul 29, 2024
On the Border
Approved On
Approved by
Aug 24, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

FOUL ODOR
DINING ROOM / PLUMBING / FLOOR DRAINS

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

284661319
Tracking

0 Days 3 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Jul 30, 2024 12:40 CST
Scheduled

Jul 30, 2024 12:40 CST
Orig. ETA

On the Border
Jul 29, 2024 12:40 CST
Created by

Jul 29, 2024 16:23 CST
Work Date

600.00 USD
NTE

675996494x
Closing Authorization

dashboard2843
Source

00219 (- 5003)
W. McKinney
8930 State Hwy 121, Ste 530
McKinney, TX 75070, US
972-984-7888
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

DINING ROOM / Plumbing / Floor Drains / Foul Odor / Our drains appear to be clogged as there is a strong sewer smel l and the water line currently sits above the catch baskets.

Invoice Text All drains in kitchen stopped up, cleared with sewer machine through cleanouts on outlet side of grease trap.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (13)** System Created (**13**) User Created (**0**)

All Notes

13 Aug 24, 2024 11:46 CST

Created By **Jim DiPietro - FM** On the Border

Changes may have b
work orders listed he
the

Invoice # 39122. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 24, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 19, 2024. Invoice Amount: USD 243.56. Comments:

Scheduled **Jul 30, 2024 12:40 CST**

12 Aug 23, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00219@ontheborder.com

11 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00219@ontheborder.com

10 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00219@ontheborder.com

9 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00219@ontheborder.com

8 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00219@ontheborder.com

7 Aug 19, 2024 09:10 CST

Created By **Howard Scarborough**

Attachment 'INV_39122.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jul 30, 2024 12:40 CST**

6	Aug 02, 2024 02:13 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Jul 29, 2024 16:23 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jul 30, 2024 12:40 CST**
4	Jul 29, 2024 15:33 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jul 30, 2024 12:40 CST**
3	Jul 29, 2024 12:46 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jul 30, 2024 12:40 CST**
2	Jul 29, 2024 12:46 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jul 30, 2024 12:40 CST**
1	Jul 29, 2024 12:40 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jul 30, 2024 12:40 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Changes may have t
work orders listed he
the

Download 1 Attachment

INV_39122.pdf

Aug 19, 2024 09:10 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
1/14/2025	40298

Bill To	Ship To
On The Border 8930 State Hwy 121 McKinney, TX 75070	

Rep	Terms	P.O. Number	
DW	Net 30	301044361	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced diaphragm in women's left small stall toilet.		
1	Material	Material	32.84	32.84T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.38

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $241.22

Balance Due $241.22

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

301044361
Tracking

0 Days 23 Hrs
Age

Feb 01, 2025 15:39 CST
Updated

Jan 14, 2025 09:32 CST
Scheduled

Jan 14, 2025 09:32 CST
Orig. ETA

On the Border
Jan 13, 2025 09:32 CST
Created by

Jan 14, 2025 09:11 CST
Work Date

600.00 USD
NTE

685100112x
Closing Authorization

dashboard2844
Source

00219 (- 5003)
W. McKinney
8930 State Hwy 121, Ste 530
McKinney, TX 75070, US
972-984-7888
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / We have a toilet in the womens room that will not flush

Invoice Text Replaced diaphragm in women's left small stall toilet.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40298

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	32.84

Sub Total	**222.84**
Tax (8.2500%)	**Amount**
Total Tax	**18.38**
Total (USD)	**241.22**

Called On
Called by
Jan 13, 2025
On the Border
Approved On
Approved by
Feb 1, 2025
Name: On the Border
UserID: o00219@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

301044361
Tracking

0 Days 23 Hrs
Age

Feb 01, 2025 15:39 CST
Updated

Jan 14, 2025 09:32 CST
Scheduled

Jan 14, 2025 09:32 CST
Orig. ETA

On the Border
Jan 13, 2025 09:32 CST
Created by

Jan 14, 2025 09:11 CST
Work Date

600.00 USD
NTE

685100112x
Closing Authorization

dashboard2844
Source

00219 (- 5003)
W. McKinney
8930 State Hwy 121, Ste 530
McKinney, TX 75070, US
972-984-7888
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / We have a toilet in the womens room that will not flush

Invoice Text Replaced diaphragm in women's left small stall toilet.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (14)** System Created (**14**) User Created (**0**)

All Notes

14 Feb 01, 2025 15:39 CST Created By **On the Border** On the Border

Invoice #: 40298. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Feb 01, 2025. Invoice Date: Jan 29, 2025. Invoice Amount: USD 241.22. Comments:

Scheduled **Jan 14, 2025 09:32 CST**

13	Jan 31, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00219@ontheborder.com	Changes may have b work orders listed he the
12	Jan 30, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00219@ontheborder.com	
11	Jan 29, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00219@ontheborder.com	
10	Jan 29, 2025 10:01 CST	Created By **Howard Scarborough** Attachment 'INV_40298.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jan 14, 2025 09:32 CST**	
9	Jan 19, 2025 02:25 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**	
8	Jan 19, 2025 02:25 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**	
7	Jan 14, 2025 09:11 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jan 14, 2025 09:32 CST**	

6	Jan 14, 2025 08:49 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Jan 14, 2025 09:32 CST**
5	Jan 13, 2025 15:49 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Jan 14, 2025 09:32 CST**
4	Jan 13, 2025 15:42 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jan 14, 2025 09:32 CST**
3	Jan 13, 2025 09:40 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jan 14, 2025 09:32 CST**
2	Jan 13, 2025 09:40 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jan 14, 2025 09:32 CST**
1	Jan 13, 2025 09:33 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jan 14, 2025 09:32 CST**

Changes may have t
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Changes may have t
work orders listed he
the

Download 2 Attachments

INV_40298.pdf

Jan 29, 2025 10:01 CST

Invoice 16483.pdf

Jan 13, 2025 09:33 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
3/6/2024	37922

Bill To	Ship To
On The Border 8930 State Hwy 121 McKinney, TX 75070	

Rep	Terms	P.O. Number	
MLT	Net 30	270870605	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Water heater issues: Found left hand unit flow sensor not working but service valve not shutting off water. Returned next day and shut water off to replace flow sensor. On right hand unit replaced ignitor/flame sensor and silicone boots.		
1	Material	Material	138.68	138.68T
5.5	Labor	Labor Plumber	115.00	632.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	69.81

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $915.99

Balance Due $915.99

ERROR MESSAGE (PLEASE DESCRIBE IN NOTES)
KITCHEN / WATER HEATER / TANKLESS WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

270870605
Tracking

4 Days 22 Hrs
Age

Aug 12, 2024 09:22 CST
Updated

Mar 01, 2024 18:37 CST
Scheduled

Mar 01, 2024 18:35 CST
Orig. ETA

On the Border
Mar 01, 2024 14:35 CST
Created by

Mar 06, 2024 12:43 CST
Work Date

916.00 USD
NTE

dashboard2843
Source

00219 (- 5003)
W. McKinney
8930 State Hwy 121, Ste 530
McKinney, TX 75070, US
972-984-7888
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Water Heater / Tankless Water Heater / Error Message (Please describe in Notes) / KITCHEN / Water Heater / Tankless Water Heater / Error Message (Please describe in Notes) / E343 is the error code. I unplugged it and plugged it back in and the error code still appears *****Recently had a health inspection. The hot water heaters need to be fix ed or replaced. The city will re-visit 3-5-2024 / POSSIBLE RECALL FROM TN #257035367

Invoice Text Water heater issues: Found left hand unit flow sensor not working but service valve not shutting off wate r. Returned next day and shut water off to replace flow sensor. On right hand unit replacec ignitor/flame sensor and si licone boots.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 37922

CLIENT RATES

Labor	**Amount**
Labor	632.50
Travel	**Amount**
Travel	75.00

Material	Amount
Material	138.68

Sub Total	**846.18**

Tax (8.2500%)	Amount
Total Tax	**69.81**

Total (USD)	**915.99**

Called On
Called by
Mar 1, 2024
On the Border
Approved On
Approved by
Aug 12, 2024
Name: Jason Sinclair - FM
UserID: jason.sinclair@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

ERROR MESSAGE (PLEASE DESCRIBE IN NOTES)
KITCHEN / WATER HEATER / TANKLESS WATER HEATER

COMPLETED
CONFIRMED

WATER HEATER P1 (4 HOURS - EMERGENCY) REPAIRS

270870605
Tracking

4 Days 22 Hrs
Age

Aug 12, 2024 09:22 CST
Updated

Mar 01, 2024 18:37 CST
Scheduled

Mar 01, 2024 18:35 CST
Orig. ETA

On the Border
Mar 01, 2024 14:35 CST
Created by

Mar 06, 2024 12:43 CST
Work Date

916.00 USD
NTE

dashboard2843
Source

00219 (- 5003)
W. McKinney
8930 State Hwy 121, Ste 530
McKinney, TX 75070, US
972-984-7888
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Water Heater / Tankless Water Heater / Error Message (Please describe in Notes) / KITCHEN / Water Heater / Tankless Water Heater / Error Message (Please describe in Notes) / E343 is the error code. I unplugged it and plugged it back in and the error code still appears *****Recently had a health inspection. The hot water heaters need to be fix ed or replaced. The city will re-visit 3-5-2024 / POSSIBLE RECALL FROM TN #257035367

Invoice Text Water heater issues: Found left hand unit flow sensor not working but service valve not shutting off wate r. Returned next day and shut water off to replace flow sensor. On right hand unit replaced ignitor/flame sensor and si licone boots.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (20)** System Created (**19**) User Created (**1**)

All Notes

20	Aug 12, 2024 09:22 CST	Created By **Jason Sinclair - FM** On the Border Invoice # 37922. Invoice Edited: status changed from OPEN to APPROVED by Jason Sinclair - FM on Aug 12, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 5, 2024. Invoice Amount: USD 915.99. Comments: Scheduled **Mar 01, 2024 18:37 CST**
19	Aug 11, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jason.sinclair@ontheborder.com, jim.dipietro@ontheborder.com, michele.campbell@ontheborder.com
18	Aug 09, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent jake.magruder@ontheborder.com
17	Aug 08, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
16	Aug 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
15	Aug 06, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com
14	Aug 05, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jake.magruder@ontheborder.com

13 Aug 05, 2024 13:14 CST

Created By **Howard Scarborough**

Attachment 'INV_37922.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Mar 01, 2024 18:37 CST**

12 Aug 05, 2024 12:56 CST

Created By **Jason Sinclair - FM**

NTE has been changed from USD 0 to USD 916.00.

Scheduled **Mar 01, 2024 18:37 CST**

11 Jul 30, 2024 02:05 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

10 Jul 26, 2024 08:22 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/INCOMPLETE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Mar 01, 2024 18:37 CST**

9 Mar 06, 2024 12:43 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**.

Scheduled **Mar 01, 2024 12:37 CST**

8 Mar 06, 2024 09:41 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Mar 01, 2024 12:37 CST**

7 Mar 05, 2024 16:40 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Mar 01, 2024 12:37 CST**

6 Mar 05, 2024 14:09 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Mar 01, 2024 12:37 CST**

5 Mar 05, 2024 09:43 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Mar 01, 2024 12:37 CST**

4 Mar 05, 2024 09:43 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Mar 01, 2024 12:37 CST**

3 Mar 01, 2024 19:01 CST

Created By **ETA Alert Agent**

ETA Missed Alert has been sent

Scheduled **Mar 01, 2024 12:37 CST**

jason.sinclair@ontheborder.com; jake.magruder@ontheborder.com; o00219@ontheborder.com

2 Mar 01, 2024 14:37 CST

Created By **Jason Sinclair - FM** On the Border

Provider reassigned from AO Smith National Accounts Dept to AGR Plumbing Service and Repair LLC. Reassign reason: Other.Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com .Service Request has been copied to jake-.magruder@ontheborder.com;jim.dipietro@ontheborder.com;jason.sinclair@ontheborde-r.com.Cancellation has been sent to AO Smith National Accounts Dept via nationalaccounts@hotwater.com.

Scheduled **Mar 01, 2024 12:37 CST**

1 Mar 01, 2024 14:36 CST

Created By **On the Border** On the Border

Service Request has been dispatched to AO Smith National Accounts Dept via nationalaccounts@hotwater.com with USD 0.00 NTE. Service Request has been copied to jake.magruder@ontheborder.com;jim.dipietro@ontheborder.com;jason.sinclair@ontheb-order.com.

Scheduled **Mar 01, 2024 12:35 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_37922.pdf

Aug 05, 2024 13:14 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		0.00
11/16/2021	INV #30843. Due 12/16/2021. --- Ran medium machine to clear floor drains in prep area, used small machine to clear sink. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mesquite @ 8.25% = 15.51	203.51	203.51
12/20/2021	PMT #144481.	-203.51	0.00
02/18/2022	INV #31643. Due 03/20/2022. --- Made repair on water inlet connection on back side of booster for dishwasher with 3/4" push fit fittings. --- Material, 1 @ $43.77 = 43.77 --- Labor, 1.25 @ $98.00 = 122.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mesquite @ 8.25% = 19.08	250.35	250.35
03/04/2022	INV #31881. Due 04/03/2022. --- Removed two existing Bradford White tank water heaters. Furnished and installed 4 Navien tankless water heaters, per bid. --- Bid Work, 1 @ $13,410.00 = 13,410.00 --- Tax: Mesquite @ 8.25% = 1,106.33	14,516.33	14,766.68
03/23/2022	INV #31627. Due 04/22/2022. --- 3/17 - Found all four tankless water heaters showing same error code. Worked with tech support to diagnose, they sent four new computer boards. 3/23 - Installed new computer boards and reset cascade system. --- Material $0.00 --- Labor $0.00 --- Tax: Mesquite @ 8.25% = 0.00	0.00	14,766.68

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
04/21/2022	INV #32207. Due 05/21/2022. --- Grease line stopped up just before grease trap. Ran cleanouts on inlet end of grease trap and cleared just past cleanouts. Condensate lines on roof patched up two freeze breaks and adjusted fall on system. Lines are draining to floor drain in mechanical room. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1.5 @ $98.00 = 147.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Mesquite @ 8.25% = 19.97	261.97	15,028.65
04/27/2022	PMT #148602.	-250.35	14,778.30
05/02/2022	PMT #148846.	-14,516.33	261.97
05/19/2022	INV #32029. Due 06/18/2022. --- Found pressure reducing valve at booster heater by dishwasher corroded and leaking. Installed new pressure reducing valve. --- Material, 1 @ $85.42 = 85.42 --- Labor, 3.25 @ $98.00 = 318.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 39.51	518.43	780.40
05/23/2022	INV #32505. Due 06/22/2022. --- Water leak is on irrigation by grease trap. Store to call irrigation company. --- Labor, I @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 14.27	187.27	967.67

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
06/01/2022	INV #32494. Due 07/01/2022. --- 6/1 - Changed flush kit on all three toilets. Toilet on far right needs stop kit and handle. 6/3 - Returned and replaced stop and handle on far right toilet. --- Material, 1 @ $203.86 = 203.86 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Mesquite @ 8.25% = 44.04	577.90	1,545.57
06/06/2022	INV #32651. Due 07/06/2022. --- Women's restroom center stall leaking and rocking water closet. Pulled water closet, flange was bad. Cut out old flange and installed new and anchored it to floor. Reset water closet, working fine now. --- Material, 1 @ $51.29 = 51.29 --- Labor, 2.75 @ $98.00 = 269.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 32.65	428.44	1,974.01
06/20/2022	INV #32791. Due 07/20/2022. --- Line for all drains (sink, dump, three compartment, and ice box) stopped up. Cleared line with sewer machine. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 16.34	214.34	2,188.35
06/22/2022	PMT #151021.	-261.97	1,926.38

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
07/07/2022	INV #32987. Due 08/06/2022. --- Investigated why gas bill was so high last month. Checked for leaks on entire gas system, none found. Found multiple leaking faucets in kitchen that were constantly running hot water causing tankless water heaters to run all night. Replaced dump pit T&S hot stem and hot stem on rear left pre-rinse sink faucet. --- Material, 1 @ $137.08 = 137.08 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 36.99	485.32	2,411.70
07/18/2022	INV #33108. Due 08/17/2022. --- Pulled and reset all four toilets for restrooms, per request. --- Material, 1 @ $23.08 = 23.08 --- Labor, 5 @ $105.00 = 525.00 --- Tax: Mesquite @ 8.25% = 45.22	593.30	3,005.00
07/27/2022	PMT #152178.	-518.43	2,486.57
08/09/2022	INV #33092. Due 09/08/2022. --- Hand wash by tortilla station installed new seat and washer on hot side. --- Material, 1 @ $16.21 = 16.21 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 16.19	212.40	2,698.97
08/12/2022	PMT #152684.	-577.90	2,121.07
08/12/2022	PMT #152684.	-428.44	1,692.63
08/12/2022	PMT #152684.	-187.27	1,505.36
08/12/2022	PMT #152684.	-214.34	1,291.02
08/29/2022	PMT #153380.	-485.32	805.70
09/19/2022	PMT #154193.	-593.30	212.40
10/11/2022	PMT #154791.	-212.40	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
01/25/2023	INV #34539. Due 02/24/2023. --- 1/17/23 - Leak in wall: Opened wall at drink station and found 1" hot water line leak at 90. Installed temporary repair to stop leak. 1/25/23 - Cut more wall to access pipe. Cut out 1" 90s and replaced. Turned water back on, all working fine now. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $64.48 = 64.48 --- Labor, 2 @ $105.00 = 210.00 --- Labor, 5 @ $135.00 = 675.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 85.34	1,119.82	1,119.82
03/02/2023	INV #34880. Due 04/01/2023. --- Lots of grout missing and lots of loose tiles under drink station. Pulled up 10 loose tiles and shop vacced water from below tile and in all vacant grout lines. Could not see any flow and water was rotten. Believe water added to floor from daily use and nightly cleanup runs next to wall below tile and round into dining room. Very little water in dining this morning. Need lots of work to floor under drink station. Do not believe there is a water leak. --- Labor, 2 @ $105.00 = 210.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mesquite @ 8.25% = 33.52	439.77	1,559.59

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
03/03/2023	INV #35017. Due 04/02/2023. --- All four lavatories in both restrooms getting hot water. Checked dish pit and mop sink for crossover, non detected. Steam well drain leaking causing water to cross over to drink station and out into dining area. Replaced strainer and put drain back together. --- Material, 1 @ $48.52 = 48.52 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 18.85	247.37	1,806.96
04/25/2023	PMT #105464.	-247.37	1,559.59
05/02/2023	PMT #105769.	-1,119.82	439.77
05/02/2023	PMT #105769.	-439.77	0.00
07/19/2023	INV #36027. Due 08/18/2023. --- Descaled all four tankless water heaters, cleaned air filters, added aquastat to recirculation pump, and insulated piping. --- Material, 1 @ $524.27 = 524.27 --- Labor, 9.5 @ $105.00 = 997.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 131.73	1,728.50	1,728.50

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
09/27/2023	INV #36603. Due 10/27/2023. --- Three compartment sink right faucet replaced cold stem. Three compartment prep sink left faucet replaced cold stem. Right faucet replaced cold stem. Dump sink faucet replaced hot and cold stems. Drink station hand wash replaced hot stem. --- Material, 1 @ $399.84 = 399.84 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 47.84	627.68	2,356.18
09/27/2023	INV #36604. Due 10/27/2023. --- Men's restroom left urinal rebuilt flush valve. Gave both urinals javelin treatment. Had to replace flush handle on left urinal. --- Material, 1 @ $147.51 = 147.51 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mesquite @ 8.25% = 28.36	372.12	2,728.30
11/13/2023	INV #36937. Due 12/13/2023. --- Made repair on 3/4" hot water line in mechanical room. Also installed cleanout cover for open cleanout at outlet side of grease trap. --- Material, 1 @ $68.81 = 68.81 --- Labor, 1 @ $145.00 = 145.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 38.06	499.37	3,227.67
11/17/2023	PMT #111200.	-1,728.50	1,499.17

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
12/15/2023	INV #37350. Due 01/14/2024. --- Women's restroom ADA water closet leaking at spud, spud was kicked out. Replaced spud and corresponding parts. --- Material, 1 @ $36.89 = 36.89 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Mesquite @ 8.25% = 17.89	234.78	1,733.95
01/16/2024	INV #37502. Due 02/15/2024. --- Replaced diaphragm in left women's toilet. --- Material, 1 @ $26.35 = 26.35 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 17.85	234.20	1,968.15
01/29/2024	INV #37519. Due 02/28/2024. --- Replaced hot stem on prep sink on right side. Replaced hot stem on beverage station sink by to-go to kitchen. --- Material, 1 @ $150.00 = 150.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 28.05	368.05	2,336.20
01/31/2024	INV #37655. Due 03/01/2024. --- Replaced faucet connector on hoses under dish sprayer faucet. Capped off abandoned angle stop under dish counter. --- Material, 1 @ $57.27 = 57.27 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 22.77	298.79	2,634.99
02/05/2024	PMT #113241.	-372.12	2,262.87

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
02/12/2024	INV #37734. Due 03/13/2024. --- Cleared stopped up urinal on left with auger. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 17.33	227.33	2,490.20
02/13/2024	PMT #113484.	-499.37	1,990.83
03/08/2024	PMT #114233.	-234.78	1,756.05
03/29/2024	PMT #114941.	-234.20	1,521.85
04/01/2024	INV #38144. Due 05/01/2024. --- Replaced diaphragm in men's ADA toilet flush valve. Replaced spud and rebuilt handle in men's first stall toilet. --- Material, 1 @ $111.78 = 111.78 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 24.90	326.68	1,848.53
04/01/2024	INV #38146. Due 05/01/2024. --- Both urinals not flushing, replaced diaphragms in both. --- Material, 1 @ $107.52 = 107.52 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 24.55	322.07	2,170.60

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
04/02/2024	INV #38184. Due 05/02/2024. --- Leak in men's restroom: Flushed both water closets several times, no noted leak. Right urinal had bag on it and out of order sign. Turned it back on, flushing fine. Stop dripping onto floor and could not get it to stop dripping. Installed stop kit, working fine now. Noted: Softener runs continuously. --- Material, 1 @ $23.63 = 23.63 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 20.00	262.38	2,432.98
04/02/2024	INV #38147. Due 05/02/2024. --- #4 water heater blinking red and not working: Turned off water heater to reset. Turned it back on and tested, working fine now. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 15.68	205.68	2,638.66
04/26/2024	PMT #115766.	-368.05	2,270.61
04/26/2024	PMT #115766.	-298.79	1,971.82
04/26/2024	PMT #115766.	-227.33	1,744.49
05/23/2024	INV #38488. Due 06/22/2024. --- Descaled all four tankless water heaters. Cleaned air and water filters. On left unit replaced stainless steel flex line on hot side. --- Material, 1 @ $148.42 = 148.42 --- Labor, 5.25 @ $115.00 = 603.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 68.24	895.41	2,639.90

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
06/05/2024	INV #38715. Due 07/05/2024. --- Hand sink by broiler at far end of cook isle replaced leaking hot water supply line to faucet. --- Material, 1 @ $17.24 = 17.24 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 21.84	286.58	2,926.48
07/12/2024	PMT #117714.	-326.68	2,599.80
07/12/2024	PMT #117714.	-322.07	2,277.73
07/12/2024	PMT #117714.	-262.38	2,015.35
07/12/2024	PMT #117714.	-205.68	1,809.67
08/05/2024	INV #39079. Due 09/04/2024. --- Replaced stems and spout to dump sink return faucet. Replaced stem to left faucet at three compartment sink on hot side. Replaced stems and union gaskets to faucet across from ice machine. --- Material, 1 @ $429.27 = 429.27 --- Labor, 1 @ $115.00 = 115.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 45.73	600.00	2,409.67
08/12/2024	INV #39049. Due 09/11/2024. --- Bar drain from hand wash sinks and fixtures: Cut out rotted copper and repiped in pvc. Also in middle hand wash replaced basket strainer and tailpiece. --- Material, 1 @ $105.43 = 105.43 --- Labor, 3.25 @ $115.00 = 373.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 45.72	599.90	3,009.57

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
09/03/2024	INV #39338. Due 10/03/2024. --- Toilet leaking when flushed: Found water blowing out of spud. Removed flushometer valve and found barely reaching the screwdriver stop opening. Replaced flushometer nipple with longer one to reach valve. Reconnected to toilet and flushed several times to test. --- Material, 1 @ $86.36 = 86.36 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 25.17	330.28	3,339.85
09/19/2024	PMT #119043.	-895.41	2,444.44
09/19/2024	PMT #119043.	-286.58	2,157.86
10/07/2024	INV #39577. Due 11/06/2024. --- Rebuilt middle stall toilet flushometer valve and replaced toilet spud. --- Material, 1 @ $112.41 = 112.41 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 24.95	327.36	2,485.22
10/21/2024	PMT #119249.	-627.68	1,857.54
11/12/2024	INV #39849. Due 12/12/2024. --- Cabled hand sink drain to floor sink in bar area to clear. Replaced 1.5" CT leaking as well. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $9.21 = 9.21 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 21.69	284.65	2,142.19

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149

Amount Due	Amount Enc.
$3,495.72	

Date	Transaction	Amount	Balance
11/18/2024	INV #39947. Due 12/18/2024. --- Leak at dish machine: 3/4" lines going to booster heater corroded and leaking. Pressure reducing valve also leaking from cap. Reworked 3/4" piping and replaced pressure reducing valve. --- Material, 1 @ $283.40 = 283.40 --- Labor, 2.25 @ $115.00 = 258.75 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 45.55	597.70	2,739.89
11/19/2024	INV #39946. Due 12/19/2024. --- Hand wash sink at drink station spout broke off. Was able to get broken piece out of valve body, installed swivel adapter and new spout. --- Material, 1 @ $83.40 = 83.40 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 22.56	295.96	3,035.85
01/27/2025	INV #40116. Due 02/26/2025. --- Three compartment sink at produce prep left hand sink replaced washers and barrel on cold side. Hand wash on right side of cooks line installed new stem on hot side and o-rings on spout. --- Material, 1 @ $62.32 = 62.32 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Mesquite @ 8.25% = 35.05	459.87	3,495.72

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	459.87	3,035.85	$3,495.72

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/12/2024	39049

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
MLT	Net 30	285602216	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Bar drain from hand wash sinks and fixtures: Cut out rotted copper and repiped in pvc. Also in middle hand wash replaced basket strainer and tailpiece.		
1	Material	Material	105.43	105.43T
3.25	Labor	Labor Plumber	115.00	373.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.72

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $599.90

Balance Due $599.90

LEAKING
BAR / PLUMBING / UNDER BAR HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285602216
Tracking

5 Days 22 Hrs
Age

Sep 24, 2024 18:46 CST
Updated

Aug 07, 2024 12:54 CST
Scheduled

Aug 07, 2024 12:54 CST
Orig. ETA

Janet Svetlak
Caller

On the Border
Aug 06, 2024 12:54 CST
Created by

Aug 12, 2024 11:16 CST
Work Date

600.00 USD
NTE

676754990x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Under Bar Hand Sink / Leaking / Leak coming from pipe from service well sink to drain.

Invoice Text Bar drain from hand wash sinks and fixtures: Cut out rotted copper and repiped in pvc. Also in middle ha nd wash replaced basket strainer and tailpiece.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39049

CLIENT RATES

Labor	**Amount**
Labor	373.75
Travel	**Amount**
Travel	75.00

Material	Amount
Material	105.43

Sub Total	**554.18**

Tax (8.2500%)	Amount
Total Tax	**45.72**

Total (USD)	**599.90**

Called On
Called by
Aug 6, 2024
Janet Svetlak
Approved On
Approved by
Sep 24, 2024
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
BAR / PLUMBING / UNDER BAR HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285602216
Tracking

5 Days 22 Hrs
Age

Sep 24, 2024 18:46 CST
Updated

Aug 07, 2024 12:54 CST
Scheduled

Aug 07, 2024 12:54 CST
Orig. ETA

Janet Svetlak
Caller

On the Border
Aug 06, 2024 12:54 CST
Created by

Aug 12, 2024 11:16 CST
Work Date

600.00 USD
NTE

676754990x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Under Bar Hand Sink / Leaking / Leak coming from pipe from service well sink to drain.

Invoice Text Bar drain from hand wash sinks and fixtures: Cut out rotted copper and repiped in pvc. Also in middle ha nd wash replaced basket strainer and tailpiece.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (13)** | System Created (**13**) | User Created (**0**)

All Notes

13 Sep 24, 2024 18:46 CST

Created By **On the Border** On the Border

Invoice #: 39049. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Sep 24, 2024. Invoice Date: Sep 23, 2024. Invoice Amount: USD 599.90. Comments:

Scheduled **Aug 07, 2024 12:54 CST**

12 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

11 Sep 23, 2024 11:01 CST

Created By **Howard Scarborough**

Attachment 'INV_39049.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 07, 2024 12:54 CST**

10 Aug 16, 2024 02:11 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

9 Aug 12, 2024 11:16 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 07, 2024 12:54 CST**

8 Aug 12, 2024 09:33 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 07, 2024 12:54 CST**

7 Aug 08, 2024 11:43 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Aug 07, 2024 12:54 CST**

6	Aug 08, 2024 09:02 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Aug 07, 2024 12:54 CST**
5	Aug 07, 2024 11:30 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Aug 07, 2024 12:54 CST**
4	Aug 07, 2024 11:08 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 07, 2024 12:54 CST**
3	Aug 06, 2024 13:32 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 07, 2024 12:54 CST**
2	Aug 06, 2024 13:32 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 07, 2024 12:54 CST**
1	Aug 06, 2024 12:54 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Aug 07, 2024 12:54 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39049.pdf

Sep 23, 2024 11:01 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/18/2024	39947

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
JC	Net 30	296190990	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Leak at dish machine: 3/4" lines going to booster heater corroded and leaking. Pressure reducing valve also leaking from cap. Reworked 3/4" piping and replaced pressure reducing valve.		
1	Material	Material	283.40	283.40T
2.25	Labor	Labor Plumber	115.00	258.75T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.55

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $597.70

Balance Due $597.70

PLUMBING TO MACHINE IS LEAKING OR NO WATER
KITCHEN / PLUMBING / DISH MACHINE

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296190990
Tracking

0 Days 23 Hrs
Age

Jan 29, 2025 12:30 CST
Updated

Nov 19, 2024 12:41 CST
Scheduled

Nov 19, 2024 12:41 CST
Orig. ETA

Sara/Asst Mgr
Caller

On the Border
Nov 18, 2024 12:41 CST
Created by

Nov 19, 2024 12:05 CST
Work Date

600.00 USD
NTE

682273412x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Dish Machine / Plumbing to Machine is Leaking or No Water / Our pipes leading to the dish mac hine are leaking water.

Invoice Text Leak at dish machine: 3/4" lines going to booster heater corroded and leaking. Pressure reducing valve al so leaking from cap. Reworked 3/4" piping and replaced pressure reducing valve.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39947

CLIENT RATES

Labor	**Amount**
Labor	258.75
Travel	**Amount**
Travel	10.00

Material	Amount
Material	283.40

Sub Total	**552.15**

Tax (8.2500%)	Amount
Total Tax	**45.55**

Total (USD)	**597.70**

Called On
Called by
Nov 18, 2024
Sara/Asst Mgr
Approved On
Approved by
Jan 29, 2025
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

PLUMBING TO MACHINE IS LEAKING OR NO WATER
KITCHEN / PLUMBING / DISH MACHINE

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296190990
Tracking

0 Days 23 Hrs
Age

Jan 29, 2025 12:30 CST
Updated

Nov 19, 2024 12:41 CST
Scheduled

Nov 19, 2024 12:41 CST
Orig. ETA

Sara/Asst Mgr
Caller

On the Border
Nov 18, 2024 12:41 CST
Created by

Nov 19, 2024 12:05 CST
Work Date

600.00 USD
NTE

682273412x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Dish Machine / Plumbing to Machine is Leaking or No Water / Our pipes leading to the dish mac hine are leaking water.

Invoice Text Leak at dish machine: 3/4" lines going to booster heater corroded and leaking. Pressure reducing valve al so leaking from cap. Reworked 3/4" piping and replaced pressure reducing valve.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (11)** System Created (**11**) User Created (**0**)

All Notes

11 Jan 29, 2025 12:29 CST

Created By **On the Border** On the Border

Invoice #: 39947. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Jan 29, 2025. Invoice Date: Jan 29, 2025. Invoice Amount: USD 597.70. Comments:

Scheduled **Nov 19, 2024 12:41 CST**

10 Jan 29, 2025 10:11 CST

Created By **Howard Scarborough**

Attachment 'INV_39947.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Nov 19, 2024 12:41 CST**

9 Nov 20, 2024 13:11 CST

Created By **On the Border** On the Border

Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**.

Scheduled **Nov 19, 2024 12:41 CST**

8 Nov 20, 2024 13:11 CST

Created By **On the Border** On the Border

Review Provided.

Scheduled **Nov 19, 2024 12:41 CST**

7 Nov 19, 2024 12:05 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 19, 2024 12:41 CST**

6 Nov 19, 2024 12:03 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 19, 2024 12:41 CST**

5 Nov 18, 2024 16:41 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**.

Scheduled **Nov 19, 2024 12:41 CST**

4	Nov 18, 2024 13:21 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 19, 2024 12:41 CST**
3	Nov 18, 2024 12:47 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 19, 2024 12:41 CST**
2	Nov 18, 2024 12:47 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 19, 2024 12:41 CST**
1	Nov 18, 2024 12:44 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 19, 2024 12:41 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39947.pdf

Jan 29, 2025 10:11 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/3/2024	39338

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
TS	Net 30	288491493	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Toilet leaking when flushed: Found water blowing out of spud. Removed flushometer valve and found barely reaching the screwdriver stop opening. Replaced flushometer nipple with longer one to reach valve. Reconnected to toilet and flushed several times to test.		
1	Material	Material	86.36	86.36T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	25.17

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $330.28

Balance Due $330.28

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

288491493
Tracking

0 Days 9 Hrs
Age

Sep 24, 2024 18:46 CST
Updated

Sep 04, 2024 07:29 CST
Scheduled

Sep 04, 2024 07:29 CST
Orig. ETA

On the Border
Sep 03, 2024 07:29 CST
Created by

Sep 03, 2024 16:51 CST
Work Date

600.00 USD
NTE

678013067x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / toiled is leaking when is flush

Invoice Text Toilet leaking when flushed: Found water blowing out of spud. Removed flushometer valve and found ba rely reaching the screwdriver stop opening. Replaced flushometer nipple with longer one to reach valve. Reconnected to toilet and flushed several times to test.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39338

CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	86.36

Sub Total	**305.11**
Tax (8.2500%)	**Amount**
Total Tax	**25.17**
Total (USD)	**330.28**

Called On
Called by
Sep 3, 2024
On the Border
Approved On
Approved by
Sep 24, 2024
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

288491493
Tracking

0 Days 9 Hrs
Age

Sep 24, 2024 18:46 CST
Updated

Sep 04, 2024 07:29 CST
Scheduled

Sep 04, 2024 07:29 CST
Orig. ETA

On the Border
Sep 03, 2024 07:29 CST
Created by

Sep 03, 2024 16:51 CST
Work Date

600.00 USD
NTE

678013067x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / toiled is leaking when is flush

Invoice Text Toilet leaking when flushed: Found water blowing out of spud. Removed flushometer valve and found ba rely reaching the screwdriver stop opening. Replaced flushometer nipple with longer one to reach valve. Reconnected to toilet and flushed several times to test.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (9)** | System Created (**9**) | User Created (**0**)

All Notes

9 Sep 24, 2024 18:46 CST

Created By **On the Border** On the Border

Invoice #: 39338. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Sep 24, 2024. Invoice Date: Sep 23, 2024. Invoice Amount: USD 330.28. Comments:

Scheduled **Sep 04, 2024 07:29 CST**

8 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

7 Sep 23, 2024 10:37 CST

Created By **Howard Scarborough**

Attachment 'INV_39338.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 04, 2024 07:29 CST**

6 Sep 07, 2024 02:20 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 03, 2024 16:51 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 04, 2024 07:29 CST**

4 Sep 03, 2024 15:36 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE.**

Scheduled **Sep 04, 2024 07:29 CST**

3 Sep 03, 2024 07:31 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Sep 04, 2024 07:29 CST**

2	Sep 03, 2024 07:31 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 04, 2024 07:29 CST**
1	Sep 03, 2024 07:29 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 04, 2024 07:29 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39338.pdf

Sep 23, 2024 10:37 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Invoice

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Date	Invoice #
11/19/2024	39946

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
JC	Net 30	296191292	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Hand wash sink at drink station spout broke off. Was able to get broken piece out of valve body, installed swivel adapter and new spout.		
1	Material	Material	83.40	83.40T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	22.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $295.96

Balance Due $295.96

MISSING PARTS (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296191292
Tracking

0 Days 23 Hrs
Age

Jan 11, 2025 12:39 CST
Updated

Nov 19, 2024 12:47 CST
Scheduled

Nov 19, 2024 12:47 CST
Orig. ETA

Sara/Asst Mgr
Caller

On the Border
Nov 18, 2024 12:47 CST
Created by

Nov 19, 2024 12:02 CST
Work Date

600.00 USD
NTE

682273020x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Missing Parts (Describe In Notes) / The Hand sink near on of our beverage station br oke. The actual Faucet came off the sink and now it is a hole with handles. No actual faucet is attached.

Invoice Text Hand wash sink at drink station spout broke off. Was able to get broken piece out of valve body, installe d swivel adapter and new spout.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39946

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	83.40

Sub Total	**273.40**

Tax (8.2500%)	Amount
Total Tax	**22.56**

Total (USD)	**295.96**

Called On
Called by
Nov 18, 2024
Sara/Asst Mgr
Approved On
Approved by
Jan 11, 2025
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

MISSING PARTS (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

296191292
Tracking

0 Days 23 Hrs
Age

Jan 11, 2025 12:39 CST
Updated

Nov 19, 2024 12:47 CST
Scheduled

Nov 19, 2024 12:47 CST
Orig. ETA

Sara/Asst Mgr
Caller

On the Border
Nov 18, 2024 12:47 CST
Created by

Nov 19, 2024 12:02 CST
Work Date

600.00 USD
NTE

682273020x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Missing Parts (Describe In Notes) / The Hand sink near on of our beverage station br oke. The actual Faucet came off the sink and now it is a hole with handles. No actual faucet is attached.

Invoice Text Hand wash sink at drink station spout broke off. Was able to get broken piece out of valve body, installe d swvel adapter and new spout.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (14)** System Created (**14**) User Created (**0**)

All Notes

14	Jan 11, 2025 12:38 CST	Created By **On the Border** On the Border Invoice #: 39946. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Jan 11, 2025. Invoice Date: Jan 06, 2025. Invoice Amount: USD 295.96. Comments: Scheduled **Nov 19, 2024 12:47 CST**
13	Jan 10, 2025 22:11 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
12	Jan 09, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
11	Jan 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
10	Jan 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
9	Jan 06, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
8	Jan 06, 2025 15:32 CST	Created By **Howard Scarborough** Attachment 'INV_39946.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 19, 2024 12:47 CST**

7	Nov 20, 2024 13:11 CST	Created By **On the Border** On the Border Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Nov 19, 2024 12:47 CST**
6	Nov 20, 2024 13:11 CST	Created By **On the Border** On the Border Review Provided. Scheduled **Nov 19, 2024 12:47 CST**
5	Nov 19, 2024 12:02 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 19, 2024 12:47 CST**
4	Nov 19, 2024 11:17 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 19, 2024 12:47 CST**
3	Nov 18, 2024 12:53 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 19, 2024 12:47 CST**
2	Nov 18, 2024 12:53 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 19, 2024 12:47 CST**
1	Nov 18, 2024 12:47 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 19, 2024 12:47 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39946.pdf

Jan 06, 2025 15:32 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/12/2024	39849

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
DW	Net 30	295645428	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled hand sink drain to floor sink in bar area to clear. Replaced 1.5" CT leaking as well.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Material	Material	9.21	9.21T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	21.69

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $284.65

Balance Due $284.65

LEAKING
BAR / PLUMBING / FLOOR SINK/DRAIN

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295645428
Tracking

0 Days 17 Hrs
Age

Dec 05, 2024 21:50 CST
Updated

Nov 12, 2024 18:15 CST
Scheduled

Nov 12, 2024 18:15 CST
Orig. ETA

Janet Svetlak/GM
Caller

On the Border
Nov 11, 2024 18:15 CST
Created by

Nov 12, 2024 11:44 CST
Work Date

600.00 USD
NTE

681890051x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Floor Sink/Drain / Leaking / The pipe underneath the sink at service bar is leaking. please come out a nd look at it in the morning or afternoon. thank you!

Invoice Text Cabled hand sink drain to floor sink in bar area to clear. Replaced 1.5" CT leaking as well.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38949

CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00

Material	Amount
Material	44.21

Sub Total	**262.96**

Tax (8.2500%)	Amount
Total Tax	**21.69**

Total (USD)	**284.65**

Called On
Called by
Nov 11, 2024
Janet Svetlak/GM
Approved On
Approved by
Dec 5, 2024
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
BAR / PLUMBING / FLOOR SINK/DRAIN

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295645428
Tracking

0 Days 17 Hrs
Age

Dec 05, 2024 21:50 CST
Updated

Nov 12, 2024 18:15 CST
Scheduled

Nov 12, 2024 18:15 CST
Orig. ETA

Janet Svetlak/GM
Caller

On the Border
Nov 11, 2024 18:15 CST
Created by

Nov 12, 2024 11:44 CST
Work Date

600.00 USD
NTE

681890051x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Floor Sink/Drain / Leaking / The pipe underneath the sink at service bar is leaking. please come out a nd look at it in the morning or afternoon. thank you!

Invoice Text Cabled hand sink drain to floor sink in bar area to clear. Replaced 1.5" CT leaking as well.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (10)** System Created (**10**) User Created (**0**)

All Notes

10 Dec 05, 2024 21:50 CST

Created By **On the Border** On the Border

Invoice #: 38949. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Dec 05, 2024. Invoice Date: Dec 03, 2024. Invoice Amount: USD 284.65. Comments:

Scheduled **Nov 12, 2024 18:15 CST**

9 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

8 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

7 Dec 03, 2024 11:23 CST

Created By **Howard Scarborough**

Attachment 'INV_39849.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Nov 12, 2024 18:15 CST**

6 Nov 16, 2024 02:22 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Nov 12, 2024 11:44 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Nov 12, 2024 18:15 CST**

4 Nov 12, 2024 10:31 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Nov 12, 2024 18:15 CST**

3 Nov 12, 2024 06:03 CST — Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Nov 12, 2024 18:15 CST**

2 Nov 12, 2024 06:03 CST — Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Nov 12, 2024 18:15 CST**

1 Nov 11, 2024 18:16 CST — Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Nov 12, 2024 18:15 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39849.pdf

Dec 03, 2024 11:23 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/5/2024	39079

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
TS	Net 30	285493436	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced stems and spout to dump sink return faucet. Replaced stem to left faucet at three compartment sink on hot side. Replaced stems and union gaskets to faucet across from ice machine.		
1	Material	Material	429.27	429.27T
1	Labor	Labor Plumber	115.00	115.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.73

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $600.00

Balance Due $600.00

DRIPPING
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285493436
Tracking

0 Days 5 Hrs
Age

May 12, 2025 23:12 CST
Updated

Aug 06, 2024 09:18 CST
Scheduled

Aug 06, 2024 09:18 CST
Orig. ETA

Janet Svetlak/GM
Caller

On the Border
Aug 05, 2024 09:18 CST
Created by

Aug 05, 2024 14:36 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Dripping / We have a few faucets that are constantly running

Invoice Text Replaced stems and spout to dump sink return faucet. Replaced stem to left faucet at three compartme nt sink on hot side. Replaced stems and union gaskets to faucet across from ice machine.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39079

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	10.00

Material	Amount
Material	429.27
Sub Total	**554.27**
Tax (8.2500%)	**Amount**
Total Tax	**45.73**
Total (USD)	**600.00**

Called On
Called by
Aug 5, 2024
Janet Svetlak/GM
Open On
Open by
Mar 3, 2025
Name: ApprovalEscalation(OntheBorder)
UserID: ApprovalEscalation(OntheBorder)

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

DRIPPING
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285493436
Tracking

0 Days 5 Hrs
Age

May 12, 2025 23:12 CST
Updated

Aug 06, 2024 09:18 CST
Scheduled

Aug 06, 2024 09:18 CST
Orig. ETA

Janet Svetlak/GM
Caller

On the Border
Aug 05, 2024 09:18 CST
Created by

Aug 05, 2024 14:36 CST
Work Date

600.00 USD
NTE

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Dripping / We have a few faucets that are constantly running

Invoice Text Replaced stems and spout to dump sink return faucet. Replaced stem to left faucet at three compartme nt sink on hot side. Replaced stems and union gaskets to faucet across from ice machine.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (89)** System Created (**88**) User Created (**1**)

All Notes

89 May 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

88 May 11, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

87 May 10, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

86 May 09, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

85 May 08, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

84 May 07, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

83 May 06, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

82 May 05, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

81 May 04, 2025 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

80 May 03, 2025 23:12 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

79 May 02, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

78 May 01, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

77 Apr 30, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

76 Apr 29, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

75 Apr 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

74 Apr 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

73 Apr 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

72 Apr 25, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

71 Apr 24, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

70 Apr 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

69 Apr 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

68 Apr 21, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

67 Apr 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

66 Apr 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Apr 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Apr 17, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Apr 16, 2025 23:12 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Apr 15, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Apr 14, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Apr 13, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Apr 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Apr 11, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Apr 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Apr 09, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Apr 08, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Apr 07, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Apr 06, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Apr 05, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Apr 04, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Apr 03, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Apr 02, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Apr 01, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Mar 31, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Mar 30, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

39 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

38 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

32 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

31 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

30 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

29 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

28 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

27 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

26 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

25 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

24 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

23	Mar 07, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
22	Mar 06, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
21	Mar 05, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
20	Mar 04, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
19	Mar 02, 2025 22:08 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
18	Mar 01, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
17	Feb 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com

16	Feb 27, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Feb 26, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Feb 24, 2025 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00097@ontheborder.com
13	Feb 23, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
12	Feb 22, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
11	Feb 21, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
10	Feb 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com

9 Feb 19, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

8 Feb 19, 2025 12:13 CST

Created By **Howard Scarborough**

Attachment 'INV_39079.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 06, 2024 09:18 CST**

7 Feb 02, 2025 02:34 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

6 Jan 29, 2025 10:08 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 06, 2024 09:18 CST**

5 Jan 29, 2025 10:08 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Tech forgot to check out. Work was completed 8/5/24.

Scheduled **Aug 06, 2024 09:18 CST**

o00097@ontheborder.com, datwan.lewis@ontheborder.com, chris@ontheborder.com

4 Aug 05, 2024 14:36 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 06, 2024 09:18 CST**

3 Aug 05, 2024 09:33 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 06, 2024 09:18 CST**

2 Aug 05, 2024 09:33 CST Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 06, 2024 09:18 CST**

1 Aug 05, 2024 09:18 CST Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 06, 2024 09:18 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39079.pdf

Feb 19, 2025 12:13 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/7/2024	39577

Bill To	Ship To
On the Border-Mesquite 1414 Gross Rd.(Peach Tree) Mesquite, TX 75149	

Rep	Terms	P.O. Number	
TS	Net 30	292083269	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Rebuilt middle stall toilet flushometer valve and replaced toilet spud.		
1	Material	Material	112.41	112.41T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	24.95

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $327.36

Balance Due $327.36

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292083269
Tracking

0 Days 4 Hrs
Age

Oct 24, 2024 14:12 CST
Updated

Oct 08, 2024 10:00 CST
Scheduled

Oct 08, 2024 10:00 CST
Orig. ETA

Janet Svetlak/GM
Caller

On the Border
Oct 07, 2024 10:00 CST
Created by

Oct 07, 2024 14:20 CST
Work Date

600.00 USD
NTE

679893441x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / leaks when you flush it. Could we get someone to come out and look at it please? Thank you

Invoice Text Rebuilt middle stall toilet flushometer valve and replaced toilet spud.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39577

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00

Material	Amount
Material	112.41

Sub Total	**302.41**

Tax (8.2500%)	Amount
Total Tax	**24.95**

Total (USD)	**327.36**

Called On
Called by
Oct 7, 2024
Janet Svetlak/GM
Approved On
Approved by
Oct 24, 2024
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAK AT BASE
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292083269
Tracking

0 Days 4 Hrs
Age

Oct 24, 2024 14:12 CST
Updated

Oct 08, 2024 10:00 CST
Scheduled

Oct 08, 2024 10:00 CST
Orig. ETA

Janet Svetlak/GM
Caller

On the Border
Oct 07, 2024 10:00 CST
Created by

Oct 07, 2024 14:20 CST
Work Date

600.00 USD
NTE

679893441x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Leak At Base / leaks when you flush it. Could we get someone to come out and look at it please? Thank you

Invoice Text Rebuilt middle stall toilet flushometer valve and replaced toilet spud.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (10)** | System Created (**10**) | User Created (**0**)

All Notes

10 Oct 24, 2024 14:12 CST

Created By **On the Border** On the Border

Invoice #: 39577. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Oct 24, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 327.36. Comments:

Scheduled **Oct 08, 2024 10:00 CST**

9 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

8 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00097@ontheborder.com

7 Oct 22, 2024 12:54 CST

Created By **Howard Scarborough**

Attachment 'INV_39577.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 08, 2024 10:00 CST**

6 Oct 11, 2024 02:17 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Oct 07, 2024 14:20 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 08, 2024 10:00 CST**

4 Oct 07, 2024 13:11 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 08, 2024 10:00 CST**

3	Oct 07, 2024 10:02 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 08, 2024 10:00 CST**
2	Oct 07, 2024 10:02 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 08, 2024 10:00 CST**
1	Oct 07, 2024 10:00 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 08, 2024 10:00 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39577.pdf

Oct 22, 2024 12:54 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
1/27/2025	40116

Bill To

On the Border-Mesquite
1414 Gross Rd.(Peach Tree)
Mesquite, TX 75149

Ship To

Rep	Terms	P.O. Number	
MLT	Net 30	302422996	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Three compartment sink at produce prep left hand sink replaced washers and barrel on cold side. Hand wash on right side of cooks line installed new stem on hot side and o-rings on spout.		
1	Material	Material	62.32	62.32T
2.5	Labor	Labor Plumber	115.00	287.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	35.05

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $459.87

Balance Due $459.87

DRIPPING
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

302422996
Tracking

0 Days 4 Hrs
Age

Mar 02, 2025 15:37 CST
Updated

Jan 29, 2025 11:16 CST
Scheduled

Jan 29, 2025 11:16 CST
Orig. ETA

On the Border
Jan 27, 2025 11:16 CST
Created by

Jan 27, 2025 15:51 CST
Work Date

600.00 USD
NTE

685883345x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Dripping / We have a hand sink by the grill that will not quit leaking water. Also one on prep line that we have the same issue with.

Invoice Text Three compartment sink at produce prep left hand sink replaced washers and barrel on cold side. Hand wash on right side of cooks line installed new stem on hot side and o-rings on spout.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40116

CLIENT RATES

Labor	**Amount**
Labor	287.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	62.32

Sub Total	**424.82**
Tax (8.2500%)	**Amount**
Total Tax	**35.05**
Total (USD)	**459.87**

Called On
Called by
Jan 27, 2025
On the Border
Approved On
Approved by
Mar 2, 2025
Name: On the Border
UserID: o00097@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

DRIPPING
KITCHEN / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

302422996
Tracking

0 Days 4 Hrs
Age

Mar 02, 2025 15:37 CST
Updated

Jan 29, 2025 11:16 CST
Scheduled

Jan 29, 2025 11:16 CST
Orig. ETA

On the Border
Jan 27, 2025 11:16 CST
Created by

Jan 27, 2025 15:51 CST
Work Date

600.00 USD
NTE

685883345x
Closing Authorization

dashboard2844
Source

00097 (- 5114)
Mesquite
1414 Gross Rd
Mesquite, TX 75149, US
214-462-7770
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Hand Sink / Dripping / We have a hand sink by the grill that will not quit leaking water. Also one on prep line that we have the same issue with.

Invoice Text Three compartment sink at produce prep left hand sink replaced washers and barrel on cold side. Hand wash on right side of cooks line installed new stem on hot side and o-rings on spout.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (12)** System Created (**12**) User Created (**0**)

All Notes

12	Mar 02, 2025 15:36 CST	Created By **On the Border** On the Border Invoice #: 40116. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Mar 02, 2025. Invoice Date: Feb 28, 2025. Invoice Amount: USD 459.87. Comments: Scheduled **Jan 29, 2025 11:16 CST**
11	Mar 01, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
10	Feb 28, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00097@ontheborder.com
9	Feb 28, 2025 13:32 CST	Created By **Howard Scarborough** Attachment 'INV_40116.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jan 29, 2025 11:16 CST**
8	Jan 29, 2025 12:30 CST	Created By **On the Border** Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**. Scheduled **Jan 29, 2025 11:16 CST**
7	Jan 27, 2025 15:51 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jan 29, 2025 11:16 CST**
6	Jan 27, 2025 15:51 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jan 29, 2025 11:16 CST**

5	Jan 27, 2025 12:37 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jan 29, 2025 11:16 CST**
4	Jan 27, 2025 12:37 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jan 29, 2025 11:16 CST**
3	Jan 27, 2025 11:21 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jan 29, 2025 11:16 CST**
2	Jan 27, 2025 11:21 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jan 29, 2025 11:16 CST**
1	Jan 27, 2025 11:16 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jan 29, 2025 11:16 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_40116.pdf

Feb 28, 2025 13:32 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border Willowbend
5960 W. Parker Rd.
Plano, TX 75093

Amount Due	Amount Enc.
$507.09	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		231.01
11/30/2020	PMT #130238.	-231.01	0.00
02/14/2022	INV #31529. Due 03/16/2022.	250.73	250.73
	--- Found shut off valve not turning water off to left three compartment sink in dish area beside hand wash sink. Replaced shut off valve and supply line to hot side. Turned water back on to check for leaks, operation normal.		
	--- Material, 1 @ $44.12 = 44.12		
	--- Labor, 1.25 @ $98.00 = 122.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Plano @ 8.25% = 19.11		
02/14/2022	INV #31530. Due 03/16/2022.	230.03	480.76
	--- Cabled floor drain in front of salamander/combi-oven and cleared blockage. Took apart p-trap on hand wash sink next to grill. Cabled through trap arm and cleared blockage. Poured several buckets of hot water through both drains to check clearance, operation normal.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 1.25 @ $98.00 = 122.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Plano @ 8.25% = 17.53		
04/27/2022	PMT #148602.	-250.73	230.03
04/27/2022	PMT #148602.	-230.03	0.00
05/09/2022	INV #32398. Due 06/08/2022.	222.95	222.95
	--- Men's toilet not flushing properly, replaced diaphragm.		
	--- Material, 1 @ $37.96 = 37.96		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $5.00 = 5.00		
	--- Tax: Plano @ 8.25% = 16.99		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	507.09	$507.09

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border Willowbend
5960 W. Parker Rd.
Plano, TX 75093

Amount Due	Amount Enc.
$507.09	

Date	Transaction	Amount	Balance
05/24/2022	INV #32030. Due 06/23/2022. --- 5/23 - Three compartment sink by dishwasher on right hand faucet installed handle on cold side and moved spout from left hand faucet (unused). 5/24 - At produce prep sink installed new angle stop on hot side and installed two 1/2" union washers on faucet. --- Material, 1 @ $40.87 = 40.87 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 27.75	364.12	587.07
06/28/2022	PMT #151299.	-222.95	364.12
07/27/2022	PMT #152178.	-364.12	0.00
09/16/2022	INV #33534. Due 10/16/2022. --- Men's urinal not flushing, adjusted stop to allow more water to flush. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 14.85	194.85	194.85
11/18/2022	PMT #100539.	-194.85	0.00
11/18/2022	INV #34017. Due 12/18/2022. --- Ran small machine in urinal and treated urinal with urinal cleaner. Ran small machine again and re-treated urinal. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $60.20 = 60.20 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 24.87	326.32	326.32
01/06/2023	PMT #102142.	-326.32	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	507.09	$507.09

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border Willowbend 5960 W. Parker Rd. Plano, TX 75093

Amount Due	Amount Enc.
$507.09	

Date	Transaction	Amount	Balance
01/14/2023	INV #34370. Due 02/13/2023. --- Searched for leak inside wall where standing water could be seen. Asked if someone had seen saw the leak, answer the wall was where it was. Found leak was no inside wall but on drain connector to bar dump sink where rat had chewed through it. Returned next morning and repaired drain and replaced the sink drain. --- Material, 1 @ $38.79 = 38.79 --- Labor, 3.25 @ $135.00 = 438.75 --- Labor, 1.5 @ $135.00 = 202.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 62.29	817.33	817.33
05/02/2023	PMT #105769.	-817.33	0.00
06/12/2023	INV #35829. Due 07/12/2023. --- Replaced stems and seats to hand wash sink faucet across from dish return table. Replaced hot angle stop to right faucet on three compartment sink to replace stem on that same faucet. Replaced cold stem to vegetable prep sink faucet and replaced spout. --- Material, 1 @ $266.13 = 266.13 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 45.47	596.60	596.60
08/17/2023	INV #36318. Due 09/16/2023. --- Rebuilt flushometer valve and installed sensor handle. Cabled slow drain through fixture and cleared. Re-tapped strainer lock nut and installed screw. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $301.52 = 301.52 --- Labor, 2 @ $105.00 = 210.00 --- Tax: Plano @ 8.25% = 45.09	591.61	1,188.21

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	507.09	$507.09

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border Willowbend
5960 W. Parker Rd.
Plano, TX 75093

Amount Due	Amount Enc.
$507.09	

Date	Transaction	Amount	Balance
08/21/2023	INV #36321. Due 09/20/2023. --- Cabled through women's restroom toilet and cleared blockage. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 16.50	216.50	1,404.71
09/08/2023	PMT #109626.	-596.60	808.11
11/13/2023	PMT #110762.	-216.50	591.61
11/17/2023	PMT #111200.	-591.61	0.00
11/20/2023	INV #37008. Due 12/20/2023. --- Cleared drain in front of oven with sewer machine. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 18.56	243.56	243.56
02/13/2024	PMT #113484.	-243.56	0.00
03/22/2024	INV #38064. Due 04/21/2024. --- Prep sink lever waste broken: Found lever missing, replaced with new. --- Material, 1 @ $88.78 = 88.78 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 23.00	301.78	301.78
05/15/2024	INV #38550. Due 06/14/2024. --- Hand wash sink by tortilla press falling off wall, replaced mounting bracket and remounted sink. --- Material, 1 @ $15.00 = 15.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 16.91	221.91	523.69
07/03/2024	PMT #117240.	-301.78	221.91

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	507.09	$507.09

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border Willowbend
5960 W. Parker Rd.
Plano, TX 75093

Amount Due	Amount Enc.
$507.09	

Date	Transaction	Amount	Balance
09/19/2024	PMT #119043.	-221.91	0.00
09/25/2024	INV #39536. Due 10/25/2024.	227.33	227.33
	--- Augered and plunged urinal to clear, also cleaned drain screen.		
	--- Equipment, 1 @ $20.00 = 20.00		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Plano @ 8.25% = 17.33		
11/05/2024	INV #39669. Due 12/05/2024.	279.76	507.09
	--- Mop sink cold side won't shut off, replaced stem.		
	--- Material, 1 @ $39.69 = 39.69		
	--- Labor, 1.25 @ $115.00 = 143.75		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Plano @ 8.25% = 21.32		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	507.09	$507.09

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 5000 State Hwy 121 Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		1,681.34
11/10/2020	PMT #129493.	-335.58	1,345.76
11/10/2020	PMT #129493.	-208.89	1,136.87
11/16/2020	PMT #129729.	-540.10	596.77
03/09/2021	INV #28705. Due 04/08/2021. --- Women's restroom right lavatory faucet bad, had to replace with new T&S lavatory faucet. --- Material, 1 @ $179.84 = 179.84 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Plano @ 8.25% = 34.35	450.69	1,047.46
05/10/2021	PMT #135912.	-450.69	596.77
07/12/2021	PMT #138372.	-596.77	0.00
06/08/2022	INV #32039. Due 07/08/2022. --- Rebuilt 3/4 RPZ at dishwasher. Top still has very small slow drip, advised RPZ would have to be replaced to stop drip. --- Material, 1 @ $223.00 = 223.00 --- Labor, 1.75 @ $98.00 = 171.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Plano @ 8.25% = 37.91	497.41	497.41
08/12/2022	PMT #152684.	-497.41	0.00
10/05/2022	INV #33714. Due 11/04/2022. --- Arrived and met with manager. He explained that back of the property there is an irrigation leak on the irrigation system. He has contacted another contractor (irrigation) to further diagnose. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 14.85	194.85	194.85
11/18/2022	PMT #100538.	-194.85	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border 5000 State Hwy 121 Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
12/05/2022	INV #34204. Due 01/04/2023. --- Replaced drain fitting and drain line to pre-rinse sink at dish machine. Anchored drain to table brace, operation normal. --- Material, 1 @ $34.55 = 34.55 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 26.36	345.91	345.91
03/10/2023	PMT #103888.	-345.91	0.00
05/08/2023	INV #35510. Due 06/07/2023. --- Left side urinal clogged, cleared with auger and urinal cleaner. Shut off valve to urinal would not stop leaking so rebuilt shut off valve. --- Equipment, 1 @ $20.00 = 20.00 --- Material, 1 @ $83.63 = 83.63 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 25.57	335.45	335.45
06/12/2023	INV #35828. Due 07/12/2023. --- Pulled left urinal and treated fixture trap. Cabled urinal drain line multiple times to clear drain and rinsed with hose. Cleaned urinal and reset, operation normal. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $149.72 = 149.72 --- Labor, 5.25 @ $105.00 = 551.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 66.91	877.88	1,213.33

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5000 State Hwy 121
Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
07/20/2023	INV #36029. Due 08/19/2023. --- Manager said that an alarm went off yesterday and fire department had to come. Advised that service call will have to go to fire sprinkler company. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 14.85	194.85	1,408.18
07/24/2023	PMT #108404.	-335.45	1,072.73
07/24/2023	INV #36167. Due 08/23/2023. --- Cabled hand wash sink in bar area up front across from dish wash machine and cleared. Ran water to test. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 17.74	232.74	1,305.47
09/21/2023	INV #36507. Due 10/21/2023. --- Found ball valves under sink working and shut down the water. Removed existing pre-rinse unit and discarded, installed customer supplied pre-rinse unit and reconnected to water lines. Installed new bracket and spring, hose, and nozzle. --- Material, 1 @ $26.05 = 26.05 --- Labor, 2.5 @ $105.00 = 262.50 --- Labor, 1 @ $135.00 = 135.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 41.13	539.68	1,845.15
11/13/2023	PMT #110762.	-194.85	1,650.30
11/17/2023	PMT #111200.	-877.88	772.42

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5000 State Hwy 121
Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
11/20/2023	INV #37009. Due 12/20/2023. --- Right side three compartment sink faucet wouldn't shut off, replaced hot stem. --- Material, 1 @ $57.89 = 57.89 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 20.45	268.34	1,040.76
01/08/2024	PMT #112551.	-232.74	808.02
02/13/2024	PMT #113484.	-268.34	539.68
03/11/2024	INV #37948. Due 04/10/2024. --- Replaced hot short barrel stem assembly on bar sink next to pass through counter. --- Material, 1 @ $75.00 = 75.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 21.86	286.86	826.54
03/13/2024	INV #37986. Due 04/12/2024. --- Ran sewer machine cable down both clogged floor drains on prep line in front of oven and fryers. Ran cable down clogged floor drain under rolling cooler behind hand sink wall. All blockages clear. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 18.56	243.56	1,070.10

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5000 State Hwy 121
Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
04/17/2024	INV #38245. Due 05/17/2024. --- Three compartment sink faucet leaking, repaired both on left and tightened swivel nut on right faucet. Replaced seats and washers. --- Material, 1 @ $126.24 = 126.24 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 26.09	342.33	1,412.43
04/30/2024	INV #38359. Due 05/30/2024. --- Replaced lavatory faucet in women's restroom right faucet. Could not get allen screw out to replace cartridge. --- Material, 1 @ $157.21 = 157.21 --- Labor, 1.25 @ $115.00 = 143.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 31.02	406.98	1,819.41
05/21/2024	INV #38458. Due 06/20/2024. --- Ran cable through mop sink drain and removed dish rag. Draining fine now. Ran cable through floor drain directly across from mop sink and cleared unknown stoppage. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 23.31	305.81	2,125.22

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5000 State Hwy 121
Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
05/28/2024	INV #38554. Due 06/27/2024. --- Leak on right side urinal flush valve, replaced inside cover and diaphragm. --- Material, 1 @ $53.76 = 53.76 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 20.11	263.87	2,389.09
06/03/2024	INV #38615. Due 07/03/2024. --- Women's lavatory sink leaking, removed cold supply and replaced. Took faucet apart and replaced o-ring then put back together. --- Material, 1 @ $19.04 = 19.04 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 21.99	288.53	2,677.62
06/05/2024	INV #38736. Due 07/05/2024. --- Replaced cartridge in women's right T&S lavatory faucet, under warranty. --- Labor $0.00 --- Tax: Plano @ 8.25% = 0.00	0.00	2,677.62
07/03/2024	PMT #117240.	-539.68	2,137.94
07/03/2024	PMT #117240.	-286.86	1,851.08
07/03/2024	PMT #117240.	-243.56	1,607.52
08/07/2024	INV #39126. Due 09/06/2024. --- Water leak behind dishwasher: Eliminated 3/4" hot water line looped in the wall that was the old dishwasher supply and tied hot water lines back together in ceiling above dishwasher. --- Material, 1 @ $35.50 = 35.50 --- Labor, 5 @ $115.00 = 575.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Plano @ 8.25% = 56.55	742.05	2,349.57
09/19/2024	PMT #119043.	-406.98	1,942.59

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border
5000 State Hwy 121
Plano, TX 75024

Amount Due	Amount Enc.
$1,100.42	

Date	Transaction	Amount	Balance
09/19/2024	PMT #119043.	-342.33	1,600.26
09/19/2024	PMT #119043.	-305.81	1,294.45
09/19/2024	PMT #119043.	-288.53	1,005.92
10/11/2024	INV #39696. Due 11/10/2024.	358.37	1,364.29
	--- Replaced hot and cold stem assemblies in right prep faucet in corner of dish area.		
	--- Material, 1 @ $151.06 = 151.06		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Call, 1 @ $55.00 = 55.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Plano @ 8.25% = 27.31		
10/21/2024	PMT #119249.	-263.87	1,100.42

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	1,100.42	$1,100.42

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/7/2024	39126

Bill To	Ship To
On The Border 5000 State Hwy 121 Plano, TX 75024	

Rep	Terms	P.O. Number	
JRC	Net 30	285279910	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Water leak behind dishwasher: Eliminated 3/4" hot water line looped in the wall that was the old dishwasher supply and tied hot water lines back together in ceiling above dishwasher.		
1	Material	Material	35.50	35.50T
5	Labor	Labor Plumber	115.00	575.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	56.55

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $742.05

Balance Due $742.05

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285279910
Tracking

5 Days 2 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Aug 03, 2024 08:47 CST
Scheduled

Aug 03, 2024 08:47 CST
Orig. ETA

On the Border
Aug 02, 2024 08:47 CST
Created by

Aug 07, 2024 11:33 CST
Work Date

742.05 USD
NTE

676516452x
Closing Authorization

dashboard2844
Source

00081 (- 5140)
Preston/121
5000 State Hwy 121
Plano, TX 75024, US
469-384-7877
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / Pipe coming out of the wall behind dish machine is spraying water.

Invoice Text Water leak behind dishwasher: Eliminated 3/4" hot water line looped in the wall that was the old dishwas her supply and tied hot water lines back together in ceiling above dishwasher.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39126

▸ CLIENT RATES

Labor	**Amount**
Labor	575.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.50

Sub Total	**685.50**
Tax (8.2500%)	**Amount**
Total Tax	**56.55**
Total (USD)	**742.05**

Called On
Called by
Aug 2, 2024
On the Border
Approved On
Approved by
Aug 24, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / PIPES

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285279910
Tracking

5 Days 2 Hrs
Age

Aug 24, 2024 11:46 CST
Updated

Aug 03, 2024 08:47 CST
Scheduled

Aug 03, 2024 08:47 CST
Orig. ETA

On the Border
Aug 02, 2024 08:47 CST
Created by

Aug 07, 2024 11:33 CST
Work Date

742.05 USD
NTE

676516452x
Closing Authorization

dashboard2844
Source

00081 (- 5140)
Preston/121
5000 State Hwy 121
Plano, TX 75024, US
469-384-7877
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Pipes / Other (Describe In Notes) / Pipe coming out of the wall behind dish machine is spraying water.

Invoice Text Water leak behind dishwasher: Eliminated 3/4" hot water line looped in the wall that was the old dishwas her supply and tied hot water lines back together in ceiling above dishwasher.

▶ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (16)** System Created (**16**) User Created (**0**)

All Notes

16 Aug 24, 2024 11:46 CST

Created By **Jim DiPietro - FM** On the Border

Invoice # 39126. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 24, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 20, 2024. Invoice Amount: USD 742.05. Comments:

Scheduled **Aug 03, 2024 08:47 CST**

15 Aug 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00081@ontheborder.com

14 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00081@ontheborder.com

13 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00081@ontheborder.com

12 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00081@ontheborder.com

11 Aug 20, 2024 10:00 CST

Created By **Howard Scarborough**

Attachment 'INV_39126.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Aug 03, 2024 08:47 CST**

10 Aug 19, 2024 09:49 CST

Created By **Michele Campbell**

NTE has been changed from USD 600.00 to USD 742.05.

Scheduled **Aug 03, 2024 08:47 CST**

9 Aug 19, 2024 09:49 CST

Created By **Michele Campbell**

Completed Call Edited!

Scheduled **Aug 03, 2024 08:47 CST**

8 Aug 11, 2024 02:12 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Aug 07, 2024 11:33 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 03, 2024 08:47 CST**

6 Aug 07, 2024 07:57 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/INCOMPLETE** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 03, 2024 08:47 CST**

5 Aug 02, 2024 11:58 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/INCOMPLETE**.

Scheduled **Aug 03, 2024 08:47 CST**

4 Aug 02, 2024 09:42 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 03, 2024 08:47 CST**

3 Aug 02, 2024 08:56 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 03, 2024 08:47 CST**

2 Aug 02, 2024 08:56 CST Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 03, 2024 08:47 CST**

1 Aug 02, 2024 08:48 CST Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 03, 2024 08:47 CST**

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_39126.pdf

Aug 20, 2024 10:00 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/11/2024	39696

Bill To
On The Border 5000 State Hwy 121 Plano, TX 75024

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	292440277	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced hot and cold stem assemblies in right prep faucet in corner of dish area.		
1	Material	Material	151.06	151.06T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Call	Service Call	55.00	55.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	27.31

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $358.37

Balance Due $358.37

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292440277
Tracking

0 Days 3 Hrs
Age

Oct 29, 2024 10:54 CST
Updated

Oct 12, 2024 09:05 CST
Scheduled

Oct 12, 2024 09:05 CST
Orig. ETA

On the Border
Oct 11, 2024 09:05 CST
Created by

Oct 11, 2024 12:21 CST
Work Date

600.00 USD
NTE

680164125x
Closing Authorization

dashboard2844
Source

00081 (- 5140)
Preston/121
5000 State Hwy 121
Plano, TX 75024, US
469-384-7877
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Sink / Other (Describe In Notes) / water will not turn off.

Invoice Text Replaced hot and cold stem assemblies in right prep faucet in corner of dish area.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39696

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	65.00
Material	**Amount**
Material	151.06

Sub Total	**331.06**
Tax (8.2500%)	**Amount**
Total Tax	**27.31**
Total (USD)	**358.37**

Called On
Called by
Oct 11, 2024
On the Border
Approved On
Approved by
Oct 29, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
KITCHEN / PLUMBING / SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

292440277
Tracking

0 Days 3 Hrs
Age

Oct 29, 2024 10:54 CST
Updated

Oct 12, 2024 09:05 CST
Scheduled

Oct 12, 2024 09:05 CST
Orig. ETA

On the Border
Oct 11, 2024 09:05 CST
Created by

Oct 11, 2024 12:21 CST
Work Date

600.00 USD
NTE

680164125x
Closing Authorization

dashboard2844
Source

00081 (- 5140)
Preston/121
5000 State Hwy 121
Plano, TX 75024, US
469-384-7877
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Sink / Other (Describe In Notes) / water will not turn off.

Invoice Text Replaced hot and cold stem assemblies in right prep faucet in corner of dish area.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (13)** System Created (**13**) User Created (**0**)

All Notes

13 Oct 29, 2024 10:54 CST Created By **Datwan Lewis - Area Director** On the Border

Invoice #: 39696. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Oct 29, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 358.37. Comments:

Scheduled **Oct 12, 2024 09:05 CST**

12	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
11	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00081@ontheborder.com
10	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00081@ontheborder.com
9	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00081@ontheborder.com
8	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00081@ontheborder.com
7	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00081@ontheborder.com
6	Oct 15, 2024 02:02 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5	Oct 11, 2024 12:21 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Oct 12, 2024 09:05 CST**
4	Oct 11, 2024 11:53 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Oct 12, 2024 09:05 CST**
3	Oct 11, 2024 09:08 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Oct 12, 2024 09:05 CST**
2	Oct 11, 2024 09:08 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Oct 12, 2024 09:05 CST**
1	Oct 11, 2024 09:06 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Oct 12, 2024 09:05 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/25/2024	39536

Bill To

On The Border Willowbend
5960 W. Parker Rd.
Plano, TX 75093

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	290845287	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Augered and plunged urinal to clear, also cleaned drain screen.		
1	Equipment	Auger	20.00	20.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	17.33

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $227.33

Balance Due $227.33

CLOGGED
RESTROOMS / PLUMBING / URINAL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290845287
Tracking

0 Days 0 Hrs
Age

Oct 25, 2024 08:10 CST
Updated

Sep 26, 2024 12:43 CST
Scheduled

Sep 26, 2024 12:43 CST
Orig. ETA

On the Border
Sep 25, 2024 12:43 CST
Created by

Sep 25, 2024 13:20 CST
Work Date

600.00 USD
NTE

679247306x
Closing Authorization

dashboard2844
Source

00222 (- 5140)
Willowbend
5960 W. Parker Rd, Ste 210
Plano, TX 75093, US
972-372-0070
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Clogged / Urinal seems to be clogged. Water overflows when flushing

Invoice Text Augered and plunged urinal to clear, also cleaned drain screen.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39536

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	20.00

Sub Total	**210.00**
Tax (8.2500%)	**Amount**
Total Tax	**17.33**
Total (USD)	**227.33**

Called On
Called by
Sep 25, 2024
On the Border
Approved On
Approved by
Oct 25, 2024
Name: On the Border
UserID: o00222@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
RESTROOMS / PLUMBING / URINAL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290845287
Tracking

0 Days 0 Hrs
Age

Oct 25, 2024 08:10 CST
Updated

Sep 26, 2024 12:43 CST
Scheduled

Sep 26, 2024 12:43 CST
Orig. ETA

On the Border
Sep 25, 2024 12:43 CST
Created by

Sep 25, 2024 13:20 CST
Work Date

600.00 USD
NTE

679247306x
Closing Authorization

dashboard2844
Source

00222 (- 5140)
Willowbend
5960 W. Parker Rd, Ste 210
Plano, TX 75093, US
972-372-0070
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Urinal / Clogged / Urinal seems to be clogged. Water overflows when flushing

Invoice Text Augered and plunged urinal to clear, also cleaned drain screen.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (11)** System Created (**11**) User Created (**0**)

All Notes

11 Oct 25, 2024 08:10 CST Created By **On the Border** On the Border

Invoice # 39536. Invoice Edited: status changed from OPEN to APPROVED by On the Border on Oct 25, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Oct 22, 2024. Invoice Amount: USD 227.33. Comments:

Scheduled **Sep 26, 2024 12:43 CST**

Changes may have t
work orders listed he
the

10 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00222@ontheborder.com

9 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00222@ontheborder.com

8 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00222@ontheborder.com

7 Oct 22, 2024 12:52 CST

Created By **Howard Scarborough**

Attachment 'INV_39536.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Sep 26, 2024 12:43 CST**

6 Sep 29, 2024 02:29 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 25, 2024 13:20 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 26, 2024 12:43 CST**

4 Sep 25, 2024 13:01 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 26, 2024 12:43 CST**

3 Sep 25, 2024 12:49 CST

Created By **Howard Scarborough**

Changes may have b
work orders listed he
the

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Sep 26, 2024 12:43 CST**

2 Sep 25, 2024 12:49 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Sep 26, 2024 12:43 CST**

1 Sep 25, 2024 12:43 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 26, 2024 12:43 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39536.pdf

Oct 22, 2024 12:52 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
11/5/2024	39669

Bill To	Ship To
On The Border Willowbend 5960 W. Parker Rd. Plano, TX 75093	

Rep	Terms	P.O. Number	
MLT	Net 30	295114947	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Mop sink cold side won't shut off, replaced stem.		
1	Material	Material	39.69	39.69T
1.25	Labor	Labor Plumber	115.00	143.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	21.32

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $279.76

Balance Due $279.76

DRIPPING
KITCHEN / PLUMBING / MOP SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295114947
Tracking

0 Days 14 Hrs
Age

Dec 18, 2024 07:14 CST
Updated

Nov 05, 2024 22:10 CST
Scheduled

Nov 05, 2024 22:10 CST
Orig. ETA

On the Border
Nov 04, 2024 22:10 CST
Created by

Nov 05, 2024 12:24 CST
Work Date

600.00 USD
NTE

681501992x
Closing Authorization

dashboard2844
Source

00222 (- 5140)
Willowbend
5960 W. Parker Rd, Ste 210
Plano, TX 75093, US
972-372-0070
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Mop Sink / Dripping / Our mop sink is dripping a lot of water if we could have someone come ou t and fix it. Thanks!

Invoice Text Mop sink cold side won't shut off, replaced stem.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39669

▸ CLIENT RATES

Labor	**Amount**
Labor	143.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	39.69

Sub Total	**258.44**
Tax (8.2500%)	**Amount**
Total Tax	**21.32**
Total (USD)	**279.76**

Called On
Called by
Nov 4, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

DRIPPING
KITCHEN / PLUMBING / MOP SINK

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

295114947
Tracking

0 Days 14 Hrs
Age

Dec 18, 2024 07:14 CST
Updated

Nov 05, 2024 22:10 CST
Scheduled

Nov 05, 2024 22:10 CST
Orig. ETA

On the Border
Nov 04, 2024 22:10 CST
Created by

Nov 05, 2024 12:24 CST
Work Date

600.00 USD
NTE

681501992x
Closing Authorization

dashboard2844
Source

00222 (- 5140)
Willowbend
5960 W. Parker Rd, Ste 210
Plano, TX 75093, US
972-372-0070
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Mop Sink / Dripping / Our mop sink is dripping a lot of water if we could have someone come ou t and fix it. Thanks!

Invoice Text Mop sink cold side won't shut off, replaced stem.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (21)** System Created (**21**) User Created (**0**)

All Notes

21 Dec 18, 2024 07:14 CST Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39669. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Dec 3, 2024. Invoice Amount: $279.76. Comments: .

Changes may have b
work orders listed he
the

20 Dec 17, 2024 22:09 CST
Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Dec 16, 2024 22:09 CST
Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Dec 14, 2024 22:09 CST
Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

datwan.lewis@ontheborder.com

17 Dec 13, 2024 22:09 CST
Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

16 Dec 12, 2024 22:09 CST
Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

15 Dec 11, 2024 22:09 CST
Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Dec 10, 2024 22:09 CST
Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

13	Dec 08, 2024 22:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00222@ontheborder.com	Changes may have t work orders listed he the
12	Dec 07, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00222@ontheborder.com	
11	Dec 06, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00222@ontheborder.com	
10	Dec 05, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00222@ontheborder.com	
9	Dec 04, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00222@ontheborder.com	
8	Dec 03, 2024 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00222@ontheborder.com	
7	Dec 03, 2024 11:20 CST	Created By **Howard Scarborough** Attachment 'INV_39669.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Nov 05, 2024 22:10 CST**	

6	Nov 10, 2024 02:20 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Nov 05, 2024 12:24 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Nov 05, 2024 22:10 CST**
4	Nov 05, 2024 10:28 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Nov 05, 2024 22:10 CST**
3	Nov 05, 2024 06:42 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Nov 05, 2024 22:10 CST**
2	Nov 05, 2024 06:42 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Nov 05, 2024 22:10 CST**
1	Nov 04, 2024 22:10 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Nov 05, 2024 22:10 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or

Browse Files

Changes may have b
work orders listed he
the

Download 1 Attachment

INV_39669.pdf

Dec 03, 2024 11:20 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Roanoke
890 W Hwy 114
Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		283.06
02/23/2021	INV #28653. Due 03/25/2021.	282.85	565.91
	--- Found women's restroom ADA toilet short flushing and would not go through. Rebuilt flush valve and augered bowl. Pulled out ink pen from fixture trap. Flushed several times to check clearance. Tightened seat down to bowl.		
	No odor present while servicing. Offered to set up smoke test, manager declined. Said they would call in another work order if odor returns.		
	--- Equipment, 1 @ $15.00 = 15.00		
	--- Material, 1 @ $83.29 = 83.29		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Roanoke @ 8.25% = 21.56		
05/17/2021	PMT #136165.	-282.85	283.06
07/12/2021	PMT #138372.	-283.06	0.00
08/19/2021	INV #30203. Due 09/18/2021.	350.84	350.84
	--- Leak in wall at pass out area: Made repair on 3/4" pex water line in wall.		
	--- Material, 1 @ $14.10 = 14.10		
	--- Labor, 2.5 @ $98.00 = 245.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Roanoke @ 8.25% = 26.74		
09/27/2021	PMT #141271.	-350.84	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Roanoke
890 W Hwy 114
Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
06/23/2022	INV #32635. Due 07/23/2022. --- Replaced hot shut off valve under pre-rinse and replaced flex supply line that were both leaking. Repaired dump sink faucet hot stem and pre-rinse hot stem. Repaired dipper well with new guts. Ran sewer machine multiple times down dump sink drain, pulled back lots of plastic. --- Equipment, 1 @ $25.00 = 25.00 --- Material, 1 @ $24.56 = 24.56 --- Labor, 2.25 @ $98.00 = 220.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 28.47	373.53	373.53
08/29/2022	PMT #153380.	-373.53	0.00
02/28/2023	INV #34855. Due 03/30/2023. --- Visually searched in dish area and found no pipe leaking. Did discover that the corner of the pre-rinse sink is cracked on the weld allowing water to drop onto floor. Also the bowl at the entrance of dish machine bowl is leaking onto floor. Welding fabrication company required. Also found and repaired dish pit basket strainer. --- Material, 1 @ $46.43 = 46.43 --- Labor, 2.75 @ $105.00 = 288.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 33.84	444.02	444.02

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Roanoke 890 W Hwy 114 Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
02/28/2023	INV #34856. Due 03/30/2023. --- Replaced leaking vacuum breaker on women's middle toilet and diaphragm. Replaced leaking vacuum breaker on women's left toilet. Replaced leaking vacuum breaker on men's only toilet. Shop vacced out both urinals pulling back chewing gum, tobacco pouches, toilet pick, and urine calcium build up. Treated both urinals with acid. --- Material, 1 @ $147.83 = 147.83 --- Labor, 3 @ $105.00 = 315.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 44.37	582.20	1,026.22
04/15/2023	PMT #105219.	-582.20	444.02
04/15/2023	PMT #105219.	-444.02	0.00
04/27/2023	INV #35402. Due 05/27/2023. --- Cabled floor sink drain at server soda station next to ice machine and cleared blockage. Cleaned all floor sink drains in bar with hot water through sinks to rinse drains out. Cleaned all drop-in strainers to allow better flow to keep drains sanitary. Rinsed other drains with hose. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 2.5 @ $105.00 = 262.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 30.73	403.23	403.23

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On The Border-Roanoke
890 W Hwy 114
Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
06/06/2023	INV #35487. Due 07/06/2023. --- Arrived for service of no hot water. Was able to get one unit operating. Returned and hooked up our emergency unit to keep store going because other unit keeps failing. Returned with parts for second unit (flow sensor), cleaned fan for motor that had seized. Descaled both units as preventative maintenance work. --- Equipment, 1 @ $500.00 = 500.00 --- Material, 1 @ $251.59 = 251.59 --- Labor, 5 @ $105.00 = 525.00 --- Labor, 12.5 @ $105.00 = 1,312.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 219.79	2,883.88	3,287.11
06/27/2023	INV #35805. Due 07/27/2023. --- Three compartment sink by dishwasher right hand faucet installed new washers. --- Material, 1 @ $4.00 = 4.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 11.98	157.23	3,444.34

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Roanoke
890 W Hwy 114
Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
06/27/2023	INV #35983. Due 07/27/2023. --- 6/26 - Found right hand tankless unit locking out on error codes regarding improper combustion. Pulled gas manifold assembly and combustion fan. Cleaned burner with compressed air, disassembled fan and motor and cleaned them. Reassembled unit and found unit showing normal operating parameters now. Also replaced ignitor. 6/27 - Checked out hot water distribution issues in parts of the store. Found circulation pump and return line check valve had gone bad, replaced both defective parts. Tested system and it is working properly. --- Material, 1 @ $976.71 = 976.71 --- Labor, 5.5 @ $105.00 = 577.50 --- Labor, 2.75 @ $105.00 = 288.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 158.23	2,076.19	5,520.53
07/24/2023	PMT #108404.	-403.23	5,117.30
08/07/2023	INV #36234. Due 09/06/2023. --- Found water crossing over hot into cold from mop sink faucet and pre-rinse unit at dish machine. Returned and shut off water to store, replaced stems and checked for temperature. 89-90 degrees, normal at this time of season. --- Material, 1 @ $289.84 = 289.84 --- Labor, 2.25 @ $105.00 = 236.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 49.59	650.68	5,767.98

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Roanoke 890 W Hwy 114 Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
09/05/2023	INV #36470. Due 10/05/2023. --- Ran cable through floor drain for dish dump sink, for two compartment prep sink, and under corner of cook table by tortilla press. All draining now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.25 @ $105.00 = 131.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 19.90	261.15	6,029.13
09/08/2023	PMT #109626.	-157.23	5,871.90
10/06/2023	INV #36547. Due 11/05/2023. --- Clogged men's left urinal. Removed water out of urinal and applied two quarts of javelin urinal treatment over an hour. Flushed urinal after treatment, removed tobacco products and gum. --- Material, 1 @ $69.54 = 69.54 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 21.41	280.95	6,152.85
11/13/2023	PMT #110762.	-650.68	5,502.17
11/13/2023	PMT #110762.	-261.15	5,241.02
11/17/2023	PMT #111200.	-2,883.88	2,357.14
05/24/2024	INV #38813. Due 06/23/2024. --- Replaced right hand Noritz 380K BTU tankless water heater. --- Material, 1 @ $5,892.50 = 5,892.50 --- Labor, 3 @ $115.00 = 345.00 --- Labor, 3 @ $115.00 = 345.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 2 @ $10.00 = 20.00 --- Tax: Roanoke @ 8.25% = 550.07	7,217.57	9,574.71

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Roanoke 890 W Hwy 114 Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
06/15/2024	INV #38799. Due 07/15/2024. --- Floor drains and sinks stopped up at end of cook line, ran cable through floor cleanout at end of cook line and cleared at approximately 15'. Ran several times, pulled back lots of plastic bags. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $15.01 = 15.01 --- Labor, 1.25 @ $145.00 = 181.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 25.27	331.53	9,906.24
07/03/2024	PMT #117240.	-280.95	9,625.29
07/25/2024	INV #38984. Due 08/24/2024. --- Ice jockey box in bar glass table drain extended 1/2" plastic hose to floor drain. Countertop drain above ice box extended 1/2" pipe with four feet of pex pipe to floor drain. --- Material, 1 @ $21.21 = 21.21 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 26.91	353.12	9,978.41
09/11/2024	INV #39502. Due 10/11/2024. --- Thermal expansion tank in water heater room burst. Picked up replacement ASME tank and returned same day to install. --- Material, 1 @ $1,421.00 = 1,421.00 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 142.40	1,868.40	11,846.81

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On The Border-Roanoke 890 W Hwy 114 Roanoke, TX 76262

Amount Due	Amount Enc.
$2,465.08	

Date	Transaction	Amount	Balance
10/02/2024	INV #39683. Due 11/01/2024. --- Cabled floor sink under dipper well in tortilla station and cleared. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Roanoke @ 8.25% = 18.56	243.56	12,090.37
10/21/2024	PMT #119249.	-2,076.19	10,014.18
10/21/2024	PMT #119249.	-331.53	9,682.65
10/21/2024	PMT #119249.	-7,217.57	2,465.08

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	0.00	2,465.08	$2,465.08

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
7/25/2024	38984

Bill To	Ship To
On The Border-Roanoke 890 W Hwy 114 Roanoke, TX 76262	

Rep	Terms	P.O. Number	
KF	Net 30	284183950	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Ice jockey box in bar glass table drain extended 1/2" plastic hose to floor drain. Countertop drain above ice box extended 1/2" pipe with four feet of pex pipe to floor drain.		
1	Material	Material	21.21	21.21T
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	26.91

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $353.12

Balance Due $353.12

LEAKING
BAR / PLUMBING / BAR SERVICE WELL

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

284183950
Tracking

1 Days 2 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 25, 2024 09:10 CST
Scheduled

Jul 25, 2024 09:10 CST
Orig. ETA

On the Border
Jul 24, 2024 09:10 CST
Created by

Jul 25, 2024 11:24 CST
Work Date

600.00 USD
NTE

675797294x
Closing Authorization

dashboard2843
Source

00238 (- 5114)
Roanoke
890 E Highway 114
Roanoke, TX 76262, US
682-593-1746
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

BAR / Plumbing / Bar Service Well / Leaking / A pipe has come lose and is draining on the floor instead of down the dra in

Invoice Text Ice jockey box in bar glass table drain extended 1/2" plastic hose to floor drain. Countertop drain above i ce box extended 1/2" pipe with four feet of pex pipe to floor drain.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 38984

CLIENT RATES

Labor	**Amount**
Labor	230.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	21.21

Sub Total	**326.21**
Tax (8.2500%)	**Amount**
Total Tax	**26.91**
Total (USD)	**353.12**

Called On
Called by
Jul 24, 2024
On the Border
Approved On
Approved by
Aug 23, 2024
Name: Jim DiPietro - FM
UserID: jim.dipietro@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
BAR / PLUMBING / BAR SERVICE WELL

Changes may have t
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

284183950
Tracking

1 Days 2 Hrs
Age

Aug 23, 2024 07:27 CST
Updated

Jul 25, 2024 09:10 CST
Scheduled

Jul 25, 2024 09:10 CST
Orig. ETA

On the Border
Jul 24, 2024 09:10 CST
Created by

Jul 25, 2024 11:24 CST
Work Date

600.00 USD
NTE

675797294x
Closing Authorization

dashboard2843
Source

00238 (- 5114)
Roanoke
890 E Highway 114
Roanoke, TX 76262, US
682-593-1746
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

BAR / Plumbing / Bar Service Well / Leaking / A pipe has come lose and is draining on the floor instead of down the dra in

Invoice Text Ice jockey box in bar glass table drain extended 1/2" plastic hose to floor drain. Countertop drain above i ce box extended 1/2" pipe with four feet of pex pipe to floor drain.

▶ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (24)** System Created (**24**) User Created (**0**)

All Notes

24 Aug 23, 2024 07:27 CST

Created By **Jim DiPietro - FM** On the Border

Changes may have b
work orders listed he
the

Invoice # 38984. Invoice Edited: status changed from OPEN to APPROVED by Jim DiPietro - FM on Aug 23, 2024. Invoice Edited: Approval Code changed to . Invoice Date: Aug 5, 2024. Invoice Amount: USD 353.12. Comments:

Scheduled **Jul 25, 2024 09:10 CST**

23 Aug 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Aug 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Aug 20, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Aug 19, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Aug 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Aug 17, 2024 23:14 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

Changes may have b
work orders listed he
the

17 Aug 15, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

16 Aug 14, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

15 Aug 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

14 Aug 12, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

13 Aug 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

12 Aug 09, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

O00238@ontheborder.com

11	Aug 08, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00238@ontheborder.com	Changes may have b work orders listed he the
10	Aug 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00238@ontheborder.com	
9	Aug 06, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00238@ontheborder.com	
8	Aug 05, 2024 23:14 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent O00238@ontheborder.com	
7	Aug 05, 2024 09:12 CST	Created By **Howard Scarborough** Attachment 'INV_38984.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Jul 25, 2024 09:10 CST**	
6	Jul 29, 2024 02:12 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**	
5	Jul 25, 2024 11:24 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Jul 25, 2024 09:10 CST**	

4	Jul 25, 2024 09:07 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jul 25, 2024 09:10 CST**
3	Jul 24, 2024 09:21 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jul 25, 2024 09:10 CST**
2	Jul 24, 2024 09:21 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jul 25, 2024 09:10 CST**
1	Jul 24, 2024 09:10 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jul 25, 2024 09:10 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or
Browse Files

Download 1 Attachment

INV_38984.pdf

Aug 05, 2024 09:12 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/11/2024	39502

Bill To	Ship To
On The Border-Roanoke 890 W Hwy 114 Roanoke, TX 76262	

Rep	Terms	P.O. Number	
MF	Net 30	289093041	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Thermal expansion tank in water heater room burst. Picked up replacement ASME tank and returned same day to install.		
1	Material	Material	1,421.00	1,421.00T
2	Labor	Labor Plumber	115.00	230.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	142.40

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $1,868.40

Balance Due $1.868.40

OTHER (DESCRIBE IN NOTES)
MECHANICAL ROOM / PLUMBING / BOILER FOR HOT WATER

COMPLETED
CONFIRMED

PLUMBING
P1 (4 HOURS - EMERGENCY)
REPAIRS

289093041
Tracking

0 Days 23 Hrs
Age

Sep 15, 2024 02:36 CST
Updated

Sep 10, 2024 21:10 CST
Scheduled

Sep 10, 2024 21:10 CST
Orig. ETA

On the Border
Sep 10, 2024 17:12 CST
Created by

Sep 11, 2024 16:46 CST
Work Date

600.00 USD
NTE

678496194x
Closing Authorization

Mobile SC 2408.3 i
Source

00238 (- 5114)
Roanoke
890 E Highway 114
Roanoke, TX 76262, US
682-593-1746
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

MECHANICAL ROOM / Plumbing / Boiler For Hot Water / Other (Describe In Notes) / Thermal expansion tank needs to be replaced.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (10)** System Created (**10**) User Created (**0**)

All Notes

10 Sep 15, 2024 02:35 CST Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

9	Sep 11, 2024 16:46 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 10, 2024 21:10 CST**
8	Sep 11, 2024 16:05 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**. Scheduled **Sep 10, 2024 21:10 CST**
7	Sep 11, 2024 11:23 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Sep 10, 2024 21:10 CST**
6	Sep 11, 2024 10:12 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 10, 2024 21:10 CST**
5	Sep 11, 2024 07:19 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 10, 2024 21:10 CST**
4	Sep 11, 2024 07:19 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 10, 2024 21:10 CST**
3	Sep 10, 2024 21:31 CST	Created By **ETA Alert Agent** ETA Missed Alert has been sent Scheduled **Sep 10, 2024 21:10 CST** keith.wheaton@ontheborder.com, ricardo.gonzalez@ontheborder.com, o00238@ontheborder.com

2 Sep 10, 2024 17:12 CST

Created By **On the Border**

Service Request has been copied to jim.dipietro@ontheborder.com;keith.wheaton@ontheborder.com;ricardo.gonzalez@ontheborder.com.

Scheduled **Sep 10, 2024 21:10 CST**

1 Sep 10, 2024 17:12 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 10, 2024 21:10 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

835DE26F-7956-4DFB-BD0A-B74F47AD872E-4159-0000042FC983CB8A.MOV

Sep 10, 2024 17:12 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
10/2/2024	39683

Bill To

On The Border-Roanoke
890 W Hwy 114
Roanoke, TX 76262

Ship To

Rep	Terms	P.O. Number	
DW	Net 30	291706821	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Cabled floor sink under dipper well in tortilla station and cleared.		
1	Equipment	Sewer Machine	35.00	35.00T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	18.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $243.56

Balance Due $243.56

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

291706821
Tracking

0 Days 2 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Oct 04, 2024 10:09 CST
Scheduled

Oct 04, 2024 10:09 CST
Orig. ETA

On the Border
Oct 02, 2024 10:09 CST
Created by

Oct 02, 2024 12:12 CST
Work Date

600.00 USD
NTE

679639310x
Closing Authorization

dashboard2844
Source

00238 (- 5114)
Roanoke
890 E Highway 114
Roanoke, TX 76262, US
682-593-1746
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / 3 floor drains on nacho and tortilla side are clogged

Invoice Text Cabled floor sink under dipper well in tortilla station and cleared.

▸ RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39683

▸ CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	35.00

Sub Total	**225.00**
Tax (8.2500%)	**Amount**
Total Tax	**18.56**
Total (USD)	**243.56**

Called On
Called by
Oct 2, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

CLOGGED
KITCHEN / PLUMBING / FLOOR DRAINS

COMPLETED
CONFIRMED

PLUMBING
P3 (48 HOURS - NORMAL)
REPAIRS

291706821
Tracking

0 Days 2 Hrs
Age

Dec 18, 2024 08:47 CST
Updated

Oct 04, 2024 10:09 CST
Scheduled

Oct 04, 2024 10:09 CST
Orig. ETA

On the Border
Oct 02, 2024 10:09 CST
Created by

Oct 02, 2024 12:12 CST
Work Date

600.00 USD
NTE

679639310x
Closing Authorization

dashboard2844
Source

00238 (- 5114)
Roanoke
890 E Highway 114
Roanoke, TX 76262, US
682-593-1746
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

KITCHEN / Plumbing / Floor Drains / Clogged / 3 floor drains on nacho and tortilla side are clogged

Invoice Text Cabled floor sink under dipper well in tortilla station and cleared.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (28)** System Created (**28**) User Created (**0**)

All Notes

28 Dec 18, 2024 08:47 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39683. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Oct 22, 2024. Invoice Amount: $243.56. Comments: .

27 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

18 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

17 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

16 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

15 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

14 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

bob.lewis@ontheborder.com, ricardo.gonzalez@ontheborder.com

13 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

O00238@ontheborder.com

12 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00238@ontheborder.com

11 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00238@ontheborder.com

10 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00238@ontheborder.com

9 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

O00238@ontheborder.com

8 Oct 22, 2024 11:19 CST

Created By **Howard Scarborough**

Attachment 'INV_39683.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Oct 04, 2024 10:09 CST**

7 Oct 03, 2024 11:05 CST

Created By **On the Border** On the Border

Status has been changed from **COMPLETED/PENDING CONFIRMATION** to **COMPLETED/ CONFIRMED**.

Scheduled **Oct 04, 2024 10:09 CST**

6 Oct 03, 2024 11:05 CST

Created By **On the Border** On the Border

Review Provided.

Scheduled **Oct 04, 2024 10:09 CST**

5 Oct 02, 2024 12:12 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Oct 04, 2024 10:09 CST**

4 Oct 02, 2024 11:38 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Oct 04, 2024 10:09 CST**

3 Oct 02, 2024 10:22 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Oct 04, 2024 10:09 CST**

2 Oct 02, 2024 10:22 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Oct 04, 2024 10:09 CST**

1 Oct 02, 2024 10:10 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Oct 04, 2024 10:09 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39683.pdf

Oct 22, 2024 11:19 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
11/02/2020	Balance forward		702.69
11/25/2020	PMT #130018.	-702.69	0.00
01/05/2021	INV #28203. Due 02/04/2021.	335.89	335.89
	--- Urinal on left removed a coin from the urinal trap and installed new diaphram and inside cover inside flush valve. Urinal now flushes.		
	--- Equipment, 1 @ $15.00 = 15.00		
	--- Material, 1 @ $83.29 = 83.29		
	--- Labor, 1.5 @ $98.00 = 147.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Rockwall @ 8.25% = 25.60		
02/20/2021	PMT #132928.	-335.89	0.00
07/07/2021	INV #29792. Due 08/06/2021.	203.51	203.51
	--- Stopped up drain in bar under ice box, cleared with sewer machine.		
	--- Equipment, 1 @ $25.00 = 25.00		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Rockwall @ 8.25% = 15.51		
07/09/2021	INV #29911. Due 08/08/2021.	356.77	560.28
	--- Men's ADA toilet replaced flushometer kit, toilet now flushes.		
	Women's ADA toilet replaced flushometer kit, toilet now flushes.		
	--- Material, 1 @ $166.58 = 166.58		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Rockwall @ 8.25% = 27.19		
08/06/2021	INV #30086. Due 09/05/2021.	217.54	777.82
	--- Men's first stall toilet wouldn't flush, replaced diaphragm.		
	--- Material, 1 @ $37.96 = 37.96		
	--- Labor, 1 @ $98.00 = 98.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Tax: Rockwall @ 8.25% = 16.58		
08/09/2021	PMT #139465.	-203.51	574.31
08/16/2021	PMT #139730.	-356.77	217.54
09/13/2021	PMT #140812.	-217.54	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
11/16/2021	INV #30844. Due 12/16/2021. --- Replaced hot and cold stem on hand sink at dish drop area. --- Material, 1 @ $120.20 = 120.20 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Rockwall @ 8.25% = 23.36	306.56	306.56
12/20/2021	PMT #144481.	-306.56	0.00
01/06/2022	INV #31218. Due 02/05/2022. --- Dish pit dump sink replaced copper drain line with pvc pipe. --- Material, 1 @ $64.14 = 64.14 --- Labor, 1.5 @ $98.00 = 147.00 --- Labor, 2.5 @ $98.00 = 245.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Rockwall @ 8.25% = 42.99	564.13	564.13
02/25/2022	PMT #146415.	-564.13	0.00
03/30/2022	INV #31901. Due 04/29/2022. --- Found main grease drain clogged before grease trap, cabled through cleanout and cleared blockage. Ran water through dumpster drain to wash down contents accumulated during stoppage. Operation normal. --- Equipment, 1 @ $25.00 = 25.00 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $5.00 = 5.00 --- Tax: Rockwall @ 8.25% = 15.92	208.92	208.92

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
05/18/2022	INV #32420. Due 06/17/2022. --- Back saute burner wouldn't shut off, found issue is an appliance issue and needs appliance tech. Rebuilt flush valve in women's middle stall toilet. Replaced cold stem and barrel for hot stem in left side three compartment sink. --- Material, 1 @ $193.55 = 193.55 --- Labor, 1 @ $98.00 = 98.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 30.24	396.79	605.71
06/02/2022	PMT #150182.	-208.92	396.79
06/15/2022	INV #32723. Due 07/15/2022. --- Found drain came apart from hand sink and junior drain leaking. Took drain outside and unsoldered piece connecting to drain. Replaced with new and replaced drain in sink and reconnected drain line. Relocated towel dispenser to separate wall due to burn hazard due to it blocking access to sink. Manager said temperature was fine in system for health standards. --- Equipment, 1 @ $10.00 = 10.00 --- Material, 1 @ $43.09 = 43.09 --- Labor, 2 @ $98.00 = 196.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 26.74	350.83	747.62
08/08/2022	INV #33174. Due 09/07/2022. --- Found leak on 3/8" copper tub from tee leading up above sink to dispenser. Cut off tube and repaired. --- Material, 1 @ $24.13 = 24.13 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 16.84	220.97	968.59

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
08/08/2022	INV #33175. Due 09/07/2022. --- Found hot stem not shutting water off to faucet on hand wash sink next to tortilla press. Replaced stem. --- Material, 1 @ $75.56 = 75.56 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 21.08	276.64	1,245.23
08/09/2022	INV #33139. Due 09/08/2022. --- Replaced p-trap on women's lavatory sink on left. --- Material, 1 @ $14.21 = 14.21 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 16.02	210.23	1,455.46
08/12/2022	PMT #152684.	-396.79	1,058.67
08/12/2022	PMT #152684.	-350.83	707.84
09/01/2022	INV #33468. Due 10/01/2022. --- Ran auger to clear debris then ran medium machine to clear line. --- Equipment, 1 @ $35.00 = 35.00 --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1.5 @ $105.00 = 157.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 23.72	311.22	1,019.06
10/11/2022	PMT #154791.	-276.64	742.42
10/11/2022	PMT #154791.	-220.97	521.45
10/11/2022	PMT #154791.	-210.23	311.22
11/18/2022	PMT #100539.	-311.22	0.00

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
11/25/2022	INV #34167. Due 12/25/2022. --- Replaced stems on back hand sink and cook station sink. Replaced hot Encore stem in bar left faucet, replaced swing spout on same faucet. Replaced men's left faucet. Replaced brass mop sink splitter. --- Bid Work, 1 @ $931.84 = 931.84 --- Tax: Rockwall @ 8.25% = 76.88	1,008.72	1,008.72
12/14/2022	INV #34254. Due 01/13/2023. --- Pulled and cleared urinals then treated with urinal cleaner. --- Equipment, 1 @ $35.00 = 35.00 --- Material, 1 @ $60.60 = 60.60 --- Labor, 2 @ $105.00 = 210.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 31.40	412.00	1,420.72
01/16/2023	INV #34919. Due 02/15/2023. --- Found hot water working on both hand sinks at server station and dish machine. Did find hose connected to dump sink table top and both hot/cold sides open. Let manager know this is possible location of water crossover. --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 14.85	194.85	1,615.57
03/09/2023	INV #34951. Due 04/08/2023. --- Replaced hot and cold stems in right side faucet of three compartment sink. --- Material, 1 @ $115.36 = 115.36 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 24.37	319.73	1,935.30

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
03/09/2023	INV #34952. Due 04/08/2023. --- Drain under ice box in bar clogged, cleared with sewer machine. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 17.74	232.74	2,168.04
03/09/2023	INV #34953. Due 04/08/2023. --- Left side urinal stopped up, cleared with auger. --- Equipment, 1 @ $20.00 = 20.00 --- Labor, 1 @ $105.00 = 105.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 16.50	216.50	2,384.54
03/10/2023	PMT #103888.	-1,008.72	1,375.82
03/10/2023	PMT #103888.	-412.00	963.82
04/10/2023	PMT #104990.	-194.85	768.97
05/02/2023	PMT #105769.	-319.73	449.24
05/02/2023	PMT #105769.	-232.74	216.50
05/02/2023	PMT #105769.	-216.50	0.00
05/17/2023	INV #35250. Due 06/16/2023. --- Hand wash by Coke service installed new washers. Hand wash by cooler faucet had ceramic stems, had to pick up parts and return. Installed new hot and cold stems. --- Material, 1 @ $68.04 = 68.04 --- Labor, 1.75 @ $105.00 = 183.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 26.96	353.75	353.75

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
06/30/2023	INV #35912. Due 07/30/2023. --- Repaired drain on hand sink at end of bar. Replaced drain from sink in liquor shelves. Repaired sink at drink station and replaced tempering valve to allow 102 degree temperature. Repaired hot stem on right hand prep sink. --- Material, 1 @ $213.61 = 213.61 --- Labor, 5 @ $105.00 = 525.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 67.12	880.73	1,234.48
07/31/2023	PMT #108620.	-353.75	880.73
10/25/2023	INV #36756. Due 11/24/2023. --- Replaced vacuum breaker to dump sink faucet up by pre-rinse unit on table top. Rebuilt flushometer valve to women's first stall toilet. Replaced spud and vacuum table assembly. --- Material, 1 @ $220.62 = 220.62 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 43.36	568.98	1,449.71
11/17/2023	PMT #111200.	-880.73	568.98
01/31/2024	INV #37656. Due 03/01/2024. --- Replaced diaphragm in right urinal and diaphragm in men's ADA toilet. --- Material, 1 @ $54.20 = 54.20 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 20.15	264.35	833.33
01/31/2024	INV #37657. Due 03/01/2024. --- Replaced hot and cold stem assembly in cooks hand sink faucet. --- Material, 1 @ $150.00 = 150.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 28.05	368.05	1,201.38

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
03/26/2024	INV #38162. Due 04/25/2024. --- Replaced male adapter on faucet to hose hot side in dish machine area under counter. --- Material, 1 @ $4.57 = 4.57 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 16.05	210.62	1,412.00
03/29/2024	INV #38143. Due 04/28/2024. --- Pulled women's first stall toilet and replaced flange ring. Replaced ball valve on dish dump sink. Replaced hot stem on dish area hand wash faucet. --- Material, 1 @ $158.39 = 158.39 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 40.60	532.74	1,944.74
04/26/2024	PMT #115766.	-368.05	1,576.69
04/26/2024	PMT #115766.	-264.35	1,312.34
04/30/2024	INV #38475. Due 05/30/2024. --- Replaced existing Bradford White tank water heaters with three Navien 240A-2 tankless water heaters. Per bid. Permit and inspection through city. --- Bid Work, 1 @ $16,450.00 = 16,450.00 --- Tax: Rockwall @ 8.25% = 1,357.13	17,807.13	19,119.47
05/22/2024	INV #38574. Due 06/21/2024. --- Floor sink to left of cooler door under tortilla box ran cabled and cleared 2' past trap. Floor sink to right end of back wall prep line cleared at 3' past trap. Floor sink right end of serve out cleared just past trap. All draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 23.31	305.81	19,425.28

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
05/22/2024	INV #38487. Due 06/21/2024. --- Dump sink faucet by pre-rinse cut off hose end that was corroded onto faucet. Replaced seats, springs, and washers. On dishwasher pre-rinse replaced bumper and spray face to restore pressure. --- Material, 1 @ $67.39 = 67.39 --- Labor, 2.75 @ $115.00 = 316.25 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 37.84	496.48	19,921.76
05/29/2024	INV #38490. Due 06/28/2024. --- Tankless water heaters found timer on recirculation pump erases memory whenever power is interrupted. Replaced timer with mechanical timer. Also showed manager places where crossovers can happen and cause temperature problems. --- Material, 1 @ $42.69 = 42.69 --- Labor, 2 @ $115.00 = 230.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 28.68	376.37	20,298.13
06/25/2024	INV #38853. Due 07/25/2024. --- Three compartment sink at produce prep replaced hot side bucket and hot and cold washers on right faucet. Three compartment sink by dishwasher replaced cold bucket and washer on right faucet. --- Material, 1 @ $39.99 = 39.99 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 23.72	311.21	20,609.34

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
07/01/2024	INV #38706. Due 07/31/2024. --- Pre-rinse faucet leaking from riser, rebuilt faucet and resecured riser to wall. --- Material, 1 @ $220.52 = 220.52 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 45.73	600.00	21,209.34
07/03/2024	PMT #117240.	-568.98	20,640.36
07/03/2024	PMT #117240.	-210.62	20,429.74
07/08/2024	INV #39006. Due 08/07/2024. --- Gas leaking, won't shut off: Bean pot stove burner wouldn't shut down with knob. Issue is with appliance, need different service company. Showed how to turn off gas to appliance when not in use until it can be serviced. --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 15.68	205.68	20,635.42
07/08/2024	INV #39007. Due 08/07/2024. --- Drain stoppage at dish pit hand wash, ran cable through floor drain and cleared at approximately 20' in. Pulled back plastic bags. Draining fine now. --- Equipment, 1 @ $35.00 = 35.00 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Tax: Rockwall @ 8.25% = 17.74	232.74	20,868.16
07/12/2024	PMT #117714.	-532.74	20,335.42
08/02/2024	PMT #118331.	-17,807.13	2,528.29

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:

On the Border-Rockwall
747 I-30 E.
Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
08/02/2024	INV #39077. Due 09/01/2024. --- First stall toilet in men's restroom leaking from flush valve: Rebuilt flushometer valve, replaced screwdriver stop and changed out toilet spud. --- Material, 1 @ $136.04 = 136.04 --- Labor, 1.5 @ $115.00 = 172.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 31.64	415.18	2,943.47
08/26/2024	INV #39295. Due 09/25/2024. --- Women's restroom right lavatory p-trap rotten, replaced p-trap. --- Material, 1 @ $13.37 = 13.37 --- Labor, 1 @ $115.00 = 115.00 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 16.78	220.15	3,163.62
09/05/2024	INV #39454. Due 10/05/2024. --- Rebuilt women's ADA flushometer valve and replaced spud. Vacuum tube too worn out to reuse and toilet seat broken at hinge. Picked up replacements and installed both. --- Material, 1 @ $219.51 = 219.51 --- Labor, 2.25 @ $115.00 = 258.75 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 45.64	598.90	3,762.52
09/11/2024	INV #39308. Due 10/11/2024. --- Pre-rinse faucet supply hoses leaking, angle stops would not shut off and had to be replaced so that supply hoses could be replaced. --- Material, 1 @ $100.72 = 100.72 --- Labor, 2.5 @ $115.00 = 287.50 --- Service Charge, 1 @ $65.00 = 65.00 --- Fuel Charge, 1 @ $10.00 = 10.00 --- Tax: Rockwall @ 8.25% = 38.22	501.44	4,263.96
09/19/2024	PMT #119043.	-305.81	3,958.15
09/19/2024	PMT #119043.	-496.48	3,461.67

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

Statement

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053

Date
5/2/2025

To:
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087

Amount Due	Amount Enc.
$2,832.86	

Date	Transaction	Amount	Balance
09/19/2024	PMT #119043.	-376.37	3,085.30
09/25/2024	INV #39574. Due 10/25/2024.	313.49	3,398.79
	--- Found water temperature at sinks not warm. Found tempering valve above ceiling at dish machine exit table, adjusted water temperature to 112 degrees. Found while changing aerators that water is crossing over at dish return sink faucet with hose attachment with both stems being left open to each other.		
	--- Material, 1 @ $13.35 = 13.35		
	--- Labor, 1.75 @ $115.00 = 201.25		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Rockwall @ 8.25% = 23.89		
10/21/2024	PMT #119249.	-600.00	2,798.79
10/21/2024	PMT #119249.	-311.21	2,487.58
10/21/2024	PMT #119249.	-205.68	2,281.90
10/21/2024	PMT #119249.	-232.74	2,049.16
12/23/2024	INV #40183. Due 01/22/2025.	343.35	2,392.51
	--- Replaced T&S pre-rinse sprayer head.		
	--- Material, 1 @ $127.18 = 127.18		
	--- Labor, 1 @ $115.00 = 115.00		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Rockwall @ 8.25% = 26.17		
01/15/2025	INV #40397. Due 02/14/2025.	440.35	2,832.86
	--- Found tempering valve bad on hand wash sink next to walk in cooler door and three compartment sink. Replaced valve and set temp. Replaced supply line to right faucet on cold side to three compartment sink.		
	--- Material, 1 @ $159.29 = 159.29		
	--- Labor, 1.5 @ $115.00 = 172.50		
	--- Service Charge, 1 @ $65.00 = 65.00		
	--- Fuel Charge, 1 @ $10.00 = 10.00		
	--- Tax: Rockwall @ 8.25% = 33.56		

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	0.00	440.35	2,392.51	$2,832.86

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/11/2024	39308

Bill To	Ship To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087	

Rep	Terms	P.O. Number	
JRC	Net 30	288990522	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Pre-rinse faucet supply hoses leaking, angle stops would not shut off and had to be replaced so that supply hoses could be replaced.		
1	Material	Material	100.72	100.72T
2.5	Labor	Labor Plumber	115.00	287.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	38.22

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $501.44

Balance Due $501.44

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

288990522
Tracking

1 Days 21 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Sep 10, 2024 12:31 CST
Scheduled

Sep 10, 2024 12:31 CST
Orig. ETA

Britney Todorovic/ Asst Op s Mngr
Caller

On the Border
Sep 09, 2024 12:31 CST
Created by

Sep 11, 2024 10:09 CST
Work Date

600.00 USD
NTE

678455302x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Sink / Leaking / Leak in dish area. Sprayer hose. Water to sprayer is currently off d ue to large leak. We are still able to clean dishes but needs fixed.

Invoice Text Pre-rinse faucet supply hoses leaking, angle stops would not shut off and had to be replaced so that sup ply hoses could be replaced.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39308

CLIENT RATES

Labor	**Amount**
Labor	287.50
Travel	**Amount**
Travel	75.00

Material	Amount
Material	100.72

Sub Total	**463.22**

Tax (8.2500%)	Amount
Total Tax	**38.22**

Total (USD)	**501.44**

Called On
Called by
Sep 9, 2024
Britney Todorovic/ Asst Ops Mngr
Approved On
Approved by
Nov 22, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING
KITCHEN / PLUMBING / KITCHEN AREA SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

288990522
Tracking

1 Days 21 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Sep 10, 2024 12:31 CST
Scheduled

Sep 10, 2024 12:31 CST
Orig. ETA

Britney Todorovic/ Asst Op
s Mngr
Caller

On the Border
Sep 09, 2024 12:31 CST
Created by

Sep 11, 2024 10:09 CST
Work Date

600.00 USD
NTE

678455302x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Plumbing / Kitchen Area Sink / Leaking / Leak in dish area. Sprayer hose. Water to sprayer is currently off d ue to large leak. We are still able to clean dishes but needs fixed.

Invoice Text Pre-rinse faucet supply hoses leaking, angle stops would not shut off and had to be replaced so that sup ply hoses could be replaced.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (67)** System Created (**67**) User Created (**0**)

All Notes

67 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 07, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 06, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20 Oct 05, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

19	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
18	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
17	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
16	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00107@ontheborder.com
13	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com

12 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

11 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

10 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

9 Sep 23, 2024 10:06 CST

Created By **Howard Scarborough**

Attachment 'INV_39308.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 10, 2024 12:31 CST**

8 Sep 15, 2024 02:35 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

7 Sep 11, 2024 10:09 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 10, 2024 12:31 CST**

6 Sep 11, 2024 08:28 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/PARTS ON ORDER** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 10, 2024 12:31 CST**

5	Sep 09, 2024 15:27 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **IN PROGRESS/PARTS ON ORDER**. Scheduled **Sep 10, 2024 12:31 CST**
4	Sep 09, 2024 14:26 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 10, 2024 12:31 CST**
3	Sep 09, 2024 12:48 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 10, 2024 12:31 CST**
2	Sep 09, 2024 12:48 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 10, 2024 12:31 CST**
1	Sep 09, 2024 12:31 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 10, 2024 12:31 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39308.pdf

Sep 23, 2024 10:06 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/25/2024	39574

Bill To	Ship To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087	

Rep	Terms	P.O. Number	
TS	Net 30	290770702	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Found water temperature at sinks not warm. Found tempering valve above ceiling at dish machine exit table, adjusted water temperature to 112 degrees. Found while changing aerators that water is crossing over at dish return sink faucet with hose attachment with both stems being left open to each other.		
1	Material	Material	13.35	13.35T
1.75	Labor	Labor Plumber	115.00	201.25T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	23.89

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $313.49

Balance Due $313.49

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / HAND SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290770702
Tracking

0 Days 12 Hrs
Age

Oct 29, 2024 10:56 CST
Updated

Sep 25, 2024 22:27 CST
Scheduled

Sep 25, 2024 22:27 CST
Orig. ETA

On the Border
Sep 24, 2024 22:27 CST
Created by

Sep 25, 2024 11:02 CST
Work Date

600.00 USD
NTE

679232063x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Hand Sink / Other (Describe In Notes) / mens and womens restrooms hve no hot water

Invoice Text Found water temperature at sinks not warm. Found tempering valve above ceiling at dish machine exit t able, adjusted water temperature to 112 degrees. Found while changing aerators that water is crossing over at dish re turn sink faucet with hose attachment with both stems being left open to each other.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39574

CLIENT RATES

Labor	**Amount**
Labor	201.25
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	13.35

Sub Total	**289.60**
Tax (8.2500%)	**Amount**
Total Tax	**23.89**
Total (USD)	**313.49**

Called On
Called by
Sep 24, 2024
On the Border
Approved On
Approved by
Oct 29, 2024
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / HAND SINK

Changes may have b
work orders listed he
the

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

290770702
Tracking

0 Days 12 Hrs
Age

Oct 29, 2024 10:56 CST
Updated

Sep 25, 2024 22:27 CST
Scheduled

Sep 25, 2024 22:27 CST
Orig. ETA

On the Border
Sep 24, 2024 22:27 CST
Created by

Sep 25, 2024 11:02 CST
Work Date

600.00 USD
NTE

679232063x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Hand Sink / Other (Describe In Notes) / mens and womens restrooms hve no hot water

Invoice Text Found water temperature at sinks not warm. Found tempering valve above ceiling at dish machine exit t able, adjusted water temperature to 112 degrees. Found while changing aerators that water is crossing over at dish re turn sink faucet with hose attachment with both stems being left open to each other.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (14)** System Created (**14**) User Created (**0**)

All Notes

14	Oct 29, 2024 10:55 CST	Created By **Datwan Lewis - Area Director** On the Border Invoice #: 39574. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Oct 29, 2024. Invoice Date: Oct 22, 2024. Invoice Amount: USD 313.49. Comments: Scheduled **Sep 25, 2024 22:27 CST**
13	Oct 28, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
12	Oct 26, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00107@ontheborder.com
11	Oct 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
10	Oct 24, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
9	Oct 23, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
8	Oct 22, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com

Changes may have b
work orders listed he
the

7	Oct 22, 2024 13:11 CST	Created By **Howard Scarborough** Attachment 'INV_39574.pdf' has been added with the following description 'agr invoice copy'. Scheduled **Sep 25, 2024 22:27 CST**
6	Sep 29, 2024 02:29 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Sep 25, 2024 11:02 CST	Created By **Howard Scarborough** Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Sep 25, 2024 22:27 CST**
4	Sep 25, 2024 09:16 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Sep 25, 2024 22:27 CST**
3	Sep 25, 2024 07:24 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Sep 25, 2024 22:27 CST**
2	Sep 25, 2024 07:24 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Sep 25, 2024 22:27 CST**
1	Sep 24, 2024 22:27 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Sep 25, 2024 22:27 CST**

Changes may have b
work orders listed he
the

Upload Attachments

Drag and Drop here
or
Browse Files

Changes may have t
work orders listed he
the

Download 1 Attachment

INV_39574.pdf

Oct 22, 2024 13:11 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
12/23/2024	40183

Bill To	Ship To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087	

Rep	Terms	P.O. Number	
DW	Net 30	299011984	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Replaced T&S pre-rinse sprayer head.		
1	Material	Material	127.18	127.18T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	26.17

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $343.35

Balance Due $343.35

PARTS BROKEN/MISSING
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

299011984
Tracking

2 Days 12 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Dec 21, 2024 22:47 CST
Scheduled

Dec 21, 2024 22:47 CST
Orig. ETA

On the Border
Dec 20, 2024 22:47 CST
Created by

Dec 23, 2024 11:32 CST
Work Date

600.00 USD
NTE

684043520x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Parts Broken/Missing / there is a broken piece on the first slide up door that is broken. it is the black plastic piece with a magnetic connection on the door side of the first door to dish m achine

Invoice Text Replaced T&S pre-rinse sprayer head.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40183

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	127.18

Sub Total	**317.18**
Tax (8.2500%)	**Amount**
Total Tax	**26.17**
Total (USD)	**343.35**

Called On
Called by
Dec 20, 2024
On the Border
Approved On
Approved by
Jan 15, 2025
Name: Datwan Lewis - Area Director
UserID: datwan.lewis@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

PARTS BROKEN/MISSING
KITCHEN / DISH MACHINE / PRE RINSE DISH SPRAYER

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

299011984
Tracking

2 Days 12 Hrs
Age

Jan 15, 2025 08:57 CST
Updated

Dec 21, 2024 22:47 CST
Scheduled

Dec 21, 2024 22:47 CST
Orig. ETA

On the Border
Dec 20, 2024 22:47 CST
Created by

Dec 23, 2024 11:32 CST
Work Date

600.00 USD
NTE

684043520x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Dish Machine / Pre Rinse Dish Sprayer / Parts Broken/Missing / there is a broken piece on the first slide up door that is broken. it is the black plastic piece with a magnetic connection on the door side of the first door to dish m achine

Invoice Text Replaced T&S pre-rinse sprayer head.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (16)** System Created (**16**) User Created (**0**)

All Notes

16 Jan 15, 2025 08:57 CST

Created By **Datwan Lewis - Area Director** On the Border

Invoice # 40183. Invoice Edited: status changed from OPEN to APPROVED by Datwan Lewis - Area Director on Jan 15, 2025. Invoice Edited: Approval Code changed to . Invoice Date: Jan 6, 2025. Invoice Amount: USD 343.35. Comments:

Scheduled **Dec 21, 2024 22:47 CST**

15 Jan 14, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

14 Jan 13, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

datwan.lewis@ontheborder.com

13 Jan 11, 2025 22:08 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

o00107@ontheborder.com

12 Jan 10, 2025 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

11 Jan 09, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

10 Jan 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

9 Jan 07, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

8 Jan 06, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

7 Jan 06, 2025 15:00 CST

Created By **Howard Scarborough**

Attachment 'INV_40183.pdf' has been added with the following description 'agr invoice copy'.

Scheduled **Dec 21, 2024 22:47 CST**

6 Dec 27, 2024 02:06 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Dec 23, 2024 11:32 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Dec 21, 2024 22:47 CST**

4 Dec 23, 2024 10:53 CST

Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Dec 21, 2024 22:47 CST**

3 Dec 23, 2024 07:06 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Dec 21, 2024 22:47 CST**

2 Dec 23, 2024 07:06 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Dec 21, 2024 22:47 CST**

1 Dec 20, 2024 22:47 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Dec 21, 2024 22:47 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40183.pdf

Jan 06, 2025 15:00 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
1/15/2025	40397

Bill To	Ship To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087	

Rep	Terms	P.O. Number	
TS	Net 30	301080475	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Found tempering valve bad on hand wash sink next to walk in cooler door and three compartment sink. Replaced valve and set temp. Replaced supply line to right faucet on cold side to three compartment sink.		
1	Material	Material	159.29	159.29T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	33.56

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $440.35

Balance Due $440.35

LEAKING WATER UNDER SINK
KITCHEN / SINKS / PREP SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

301080475
Tracking

1 Days 23 Hrs
Age

Mar 29, 2025 23:10 CST
Updated

Jan 14, 2025 15:45 CST
Scheduled

Jan 14, 2025 15:45 CST
Orig. ETA

On the Border
Jan 13, 2025 15:45 CST
Created by

Jan 15, 2025 15:43 CST
Work Date

600.00 USD
NTE

685221696x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Sinks / Prep Sink / Leaking water under sink / It is actually the handwash sink by 3 compartment prep sink. I t is not leaking but that was the only choice. It is not getting hot enough. Maybe a mixer valve.

Invoice Text Found tempering valve bad on hand wash sink next to walk in cooler door and three compartment sink. Replaced valve and set temp. Replaced supply line to right faucet on cold side to three compartment sink.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 40397

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	159.29

Sub Total	**406.79**
Tax (8.2500%)	**Amount**
Total Tax	**33.56**
Total (USD)	**440.35**

Called On
Called by
Jan 13, 2025
On the Border
Approved On
Approved by
Mar 30, 2025
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

LEAKING WATER UNDER SINK
KITCHEN / SINKS / PREP SINK

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

301080475
Tracking

1 Days 23 Hrs
Age

Mar 29, 2025 23:10 CST
Updated

Jan 14, 2025 15:45 CST
Scheduled

Jan 14, 2025 15:45 CST
Orig. ETA

On the Border
Jan 13, 2025 15:45 CST
Created by

Jan 15, 2025 15:43 CST
Work Date

600.00 USD
NTE

685221696x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

KITCHEN / Sinks / Prep Sink / Leaking water under sink / It is actually the handwash sink by 3 compartment prep sink. I t is not leaking but that was the only choice. It is not getting hot enough. Maybe a mixer valve.

Invoice Text Found tempering valve bad on hand wash sink next to walk in cooler door and three compartment sink. Replaced valve and set temp. Replaced supply line to right faucet on cold side to three compartment sink.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (66)** System Created (**66**) User Created (**0**)

All Notes

66 Mar 29, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

65 Mar 28, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

64 Mar 27, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

63 Mar 26, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

62 Mar 25, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

61 Mar 24, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

60 Mar 23, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

59 Mar 22, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

58 Mar 21, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

57 Mar 20, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

56 Mar 19, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

55 Mar 18, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

54 Mar 17, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

53 Mar 16, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

52 Mar 15, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

51 Mar 14, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

50 Mar 13, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

49 Mar 12, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

48 Mar 11, 2025 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

47 Mar 10, 2025 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

46 Mar 09, 2025 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

45 Mar 08, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

44 Mar 07, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

43 Mar 06, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

42 Mar 05, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

41 Mar 04, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

40 Mar 03, 2025 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

39 Mar 02, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

38 Mar 01, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

37 Feb 28, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

36 Feb 27, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

35 Feb 26, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

34 Feb 25, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

33 Feb 24, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

32 Feb 23, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

31 Feb 22, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

30	Feb 21, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
29	Feb 20, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
28	Feb 19, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
27	Feb 18, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
26	Feb 17, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com
25	Feb 16, 2025 22:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

24 Feb 15, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

23 Feb 14, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

22 Feb 13, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

21 Feb 12, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

20 Feb 11, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

brian.shaughnessy@ontheborder.com, Chris@ontheborder.com, michele.campbell@ontheborder.com

19 Feb 09, 2025 22:09 CST

Created By **auto-escalation process**

Invoice automatic escalation within 24 hours alert has been sent

datwan.lewis@ontheborder.com

18	Feb 08, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
17	Feb 07, 2025 22:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
16	Feb 06, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Feb 05, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Feb 03, 2025 22:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00107@ontheborder.com
13	Feb 02, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
12	Feb 01, 2025 22:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com

11 Jan 31, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

10 Jan 30, 2025 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

9 Jan 29, 2025 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

8 Jan 29, 2025 09:52 CST

Created By **Howard Scarborough**

Attachment 'INV_40397.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Jan 14, 2025 15:45 CST**

7 Jan 19, 2025 02:25 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

6 Jan 19, 2025 02:25 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Jan 15, 2025 15:43 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Jan 14, 2025 15:45 CST**

4	Jan 15, 2025 14:17 CST	Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Jan 14, 2025 15:45 CST**
3	Jan 13, 2025 15:48 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Jan 14, 2025 15:45 CST**
2	Jan 13, 2025 15:48 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Jan 14, 2025 15:45 CST**
1	Jan 13, 2025 15:45 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE. Scheduled **Jan 14, 2025 15:45 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_40397.pdf

Jan 29, 2025 09:52 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/2/2024	39077

Bill To	Ship To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087	

Rep	Terms	P.O. Number	
TS	Net 30	285143036	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		First stall toilet in men's restroom leaking from flush valve: Rebuilt flushometer valve, replaced screwdriver stop and changed out toilet spud.		
1	Material	Material	136.04	136.04T
1.5	Labor	Labor Plumber	115.00	172.50T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	31.64

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $415.18

Balance Due $415.18

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285143036
Tracking

0 Days 14 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Aug 02, 2024 20:09 CST
Scheduled

Aug 02, 2024 20:09 CST
Orig. ETA

On the Border
Aug 01, 2024 20:09 CST
Created by

Aug 02, 2024 11:08 CST
Work Date

600.00 USD
NTE

676265635x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / the 1st stall in the men's room is leaking from the flush valve

Invoice Text First stall toilet in men's restroom leaking from flush valve: Rebuilt flushometer valve, replaced screwdriver stop and changed out toilet spud.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39077

CLIENT RATES

Labor	**Amount**
Labor	172.50
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	136.04

Sub Total	**383.54**
Tax (8.2500%)	**Amount**
Total Tax	**31.64**
Total (USD)	**415.18**

Called On
Called by
Aug 1, 2024
On the Border
Approved On
Approved by
Dec 18, 2024
Name: Keith Wheaton - VP of Construction & Facilities
UserID: keith.wheaton@ontheborder.com

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

OTHER (DESCRIBE IN NOTES)
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

285143036
Tracking

0 Days 14 Hrs
Age

Dec 18, 2024 07:13 CST
Updated

Aug 02, 2024 20:09 CST
Scheduled

Aug 02, 2024 20:09 CST
Orig. ETA

On the Border
Aug 01, 2024 20:09 CST
Created by

Aug 02, 2024 11:08 CST
Work Date

600.00 USD
NTE

676265635x
Closing Authorization

dashboard2844
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Other (Describe In Notes) / the 1st stall in the men's room is leaking from the flush v alve

Invoice Text First stall toilet in men's restroom leaking from flush valve: Rebuilt flushometer valve, replaced screwdriv er stop and changed out toilet spud.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (92)** System Created (**92**) User Created (**0**)

All Notes

92 Dec 18, 2024 07:12 CST

Created By **Keith Wheaton - VP of Construction & Facilities** On the Border

Invoice #: 39077. Invoice Edited: Batch approve by Keith Wheaton - VP of Construction & Facilities on Dec 18, 2024. Approval Code is 74050.015. Invoice Date: Sep 23, 2024. Invoice Amount: $415.18. Comments: .

91 Dec 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

90 Dec 16, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

89 Dec 15, 2024 22:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

88 Dec 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

87 Dec 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

86 Dec 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

85 Dec 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

84 Dec 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

83 Dec 09, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

82 Dec 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

81 Dec 07, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

80 Dec 06, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

79 Dec 05, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

78 Dec 04, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

77 Dec 03, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

76 Dec 02, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

75 Dec 01, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

74 Nov 30, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

73 Nov 29, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

72 Nov 28, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

71 Nov 27, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

70 Nov 26, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

69 Nov 25, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

68 Nov 24, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

67 Nov 23, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

66 Nov 22, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

65 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32	Oct 19, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
31	Oct 18, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
30	Oct 17, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
29	Oct 16, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
28	Oct 15, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
27	Oct 14, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23 Oct 10, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

22 Oct 09, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

21 Oct 08, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

20	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
17	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
16	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com

13	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
12	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00107@ontheborder.com
11	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
10	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
9	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
8	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
7	Sep 23, 2024 10:53 CST	Created By **Howard Scarborough** Attachment 'INV_39077.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 02, 2024 20:09 CST**

6 Aug 06, 2024 02:03 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Aug 02, 2024 11:08 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Aug 02, 2024 20:09 CST**

4 Aug 02, 2024 09:28 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Aug 02, 2024 20:09 CST**

3 Aug 02, 2024 07:03 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Aug 02, 2024 20:09 CST**

2 Aug 02, 2024 07:03 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Aug 02, 2024 20:09 CST**

1 Aug 01, 2024 20:09 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Aug 02, 2024 20:09 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39077.pdf

Sep 23, 2024 10:53 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
9/5/2024	39454

Bill To	Ship To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087	

Rep	Terms	P.O. Number	
TS	Net 30	288625654	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Rebuilt women's ADA flushometer valve and replaced spud. Vacuum tube too worn out to reuse and toilet seat broken at hinge. Picked up replacements and installed both.		
1	Material	Material	219.51	219.51T
2.25	Labor	Labor Plumber	115.00	258.75T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	45.64

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $598.90

Balance Due $598.90

SLOW WATER FLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

288625654
Tracking

1 Days 1 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Sep 05, 2024 15:56 CST
Scheduled

Sep 05, 2024 15:56 CST
Orig. ETA

On the Border
Sep 04, 2024 16:28 CST
Created by

Sep 05, 2024 17:48 CST
Work Date

600.00 USD
NTE

678167519x
Closing Authorization

Mobile SC 2408.3 i
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Slow Water Flow / Flushing slow

Invoice Text Rebuilt women's ADA flushometer valve and replaced spud. Vacuum tube too worn out to reuse and toil et seat broken at hinge. Picked up replacements and installed both.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39454

CLIENT RATES

Labor	**Amount**
Labor	258.75
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	219.51

Sub Total	**553.26**
Tax (8.2500%)	**Amount**
Total Tax	**45.64**
Total (USD)	**598.90**

Called On
Called by
Sep 4, 2024
On the Border
Approved On
Approved by
Nov 22, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

SLOW WATER FLOW
RESTROOMS / PLUMBING / TOILET

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

288625654
Tracking

1 Days 1 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Sep 05, 2024 15:56 CST
Scheduled

Sep 05, 2024 15:56 CST
Orig. ETA

On the Border
Sep 04, 2024 16:28 CST
Created by

Sep 05, 2024 17:48 CST
Work Date

600.00 USD
NTE

678167519x
Closing Authorization

Mobile SC 2408.3 i
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Plumbing / Toilet / Slow Water Flow / Flushing slow

Invoice Text Rebuilt women's ADA flushometer valve and replaced spud. Vacuum tube too worn out to reuse and toil et seat broken at hinge. Picked up replacements and installed both.

RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY | **All Notes (65)** | System Created (**65**) | User Created (**0**)

All Notes

65 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbel@ontheborder.com

36 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23	Oct 10, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
22	Oct 09, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Oct 08, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
16	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
13	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
12	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00107@ontheborder.com
11	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com

10 Sep 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

9 Sep 24, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

8 Sep 23, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

o00107@ontheborder.com

7 Sep 23, 2024 10:35 CST

Created By **Howard Scarborough**

Attachment 'INV_39454.pdf' has been added with the following description 'Copy of AGR invoice'.

Scheduled **Sep 05, 2024 15:56 CST**

6 Sep 09, 2024 02:04 CST

Created By **AutoProcess**

Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**

5 Sep 05, 2024 17:48 CST

Created By **Howard Scarborough**

Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**.

Scheduled **Sep 05, 2024 15:56 CST**

4 Sep 05, 2024 15:25 CST

Created By **Howard Scarborough** AGR Plumbing Service and Repair LLC

Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**.

Scheduled **Sep 05, 2024 15:56 CST**

3 Sep 05, 2024 06:54 CST

Created By **Howard Scarborough**

Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**.

Scheduled **Sep 05, 2024 15:56 CST**

2 Sep 05, 2024 06:54 CST

Created By **Howard Scarborough**

ACCEPT performed via e-mail

Scheduled **Sep 05, 2024 15:56 CST**

1 Sep 04, 2024 16:28 CST

Created By **On the Border**

Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 600.00 NTE.

Scheduled **Sep 05, 2024 15:56 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39454.pdf

Sep 23, 2024 10:35 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

AGR Plumbing Service & Repair
P.O. Box 2128
Hurst, TX 76053
817-379-1481

Invoice

Date	Invoice #
8/26/2024	39295

Bill To
On the Border-Rockwall 747 I-30 E. Rockwall, TX 75087

Ship To

Rep	Terms	P.O. Number	
JC	Net 30	287138641	M16488-Scarborough

Quantity	Item Code	Description	Price Each	Amount
		Women's restroom right lavatory p-trap rotten, replaced p-trap.		
1	Material	Material	13.37	13.37T
1	Labor	Labor Plumber	115.00	115.00T
1	Service Charge	Service Charge	65.00	65.00T
1	Fuel Charge	Fuel Charge	10.00	10.00T
		Sales Tax	8.25%	16.78

Thank you for your business. This work is in compliance with: The Texas State Board of Plumbing Examiners, 926 E. 41st Street, Austin, TX 78765 Phone: 1-800-845-6584

Total $220.15

Balance Due $220.15

SLOWLY DRAINING/CLOGGED
RESTROOMS / RESTROOM / SINKS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

287138641
Tracking

1 Days 13 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Aug 25, 2024 20:47 CST
Scheduled

Aug 25, 2024 20:47 CST
Orig. ETA

On the Border
Aug 24, 2024 20:47 CST
Created by

Aug 26, 2024 09:52 CST
Work Date

500.00 USD
NTE

677542979x
Closing Authorization

Mobile SC 2408.2 i
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

PROBLEM DESCRIPTION

RESTROOMS / Restroom / Sinks / Slowly Draining/Clogged / Leaking from under sink

Invoice Text Women's restroom right lavatory p-trap rotten, replaced p-trap.

RESOLUTION CODES & ROOT CAUSE

INVOICE & MATERIALS / PARTS 39295

CLIENT RATES

Labor	**Amount**
Labor	115.00
Travel	**Amount**
Travel	75.00
Material	**Amount**
Material	13.37

Sub Total	**203.37**
Tax (8.2500%)	**Amount**
Total Tax	**16.78**
Total (USD)	**220.15**

Called On
Called by
Aug 24, 2024
On the Border
Approved On
Approved by
Nov 22, 2024
Name: Auto Approval Process
UserID: AutoApprovalProcess

▾ MATERIALS USED

Quantity	Part #	Source	Description	Unit Price	Extended Price
					ESTIMATED TOTAL

▾ MATERIALS ORDERED

Quantity	Part #	Description	Unit Price	Extended Price
				ESTIMATED TOTAL

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889

SLOWLY DRAINING/CLOGGED
RESTROOMS / RESTROOM / SINKS

COMPLETED
CONFIRMED

PLUMBING
P2 (24 HOURS - URGENT)
REPAIRS

287138641
Tracking

1 Days 13 Hrs
Age

Nov 21, 2024 22:10 CST
Updated

Aug 25, 2024 20:47 CST
Scheduled

Aug 25, 2024 20:47 CST
Orig. ETA

On the Border
Aug 24, 2024 20:47 CST
Created by

Aug 26, 2024 09:52 CST
Work Date

500.00 USD
NTE

677542979x
Closing Authorization

Mobile SC 2408.2 i
Source

00107 (- 5150)
Rockwall
747 IH 30 Center East
Rockwall, TX 75087, US
469-757-8850
General Manager

AGR Plumbing Service and Repair LLC
Howard Scarborough
contactagr@tx.rr.com
8173791481

▼ PROBLEM DESCRIPTION

RESTROOMS / Restroom / Sinks / Slowly Draining/Clogged / Leaking from under sink

Invoice Text Women's restroom right lavatory p-trap rotten, replaced p-trap.

▸ RESOLUTION CODES & ROOT CAUSE

ATTACHMENTS & NOTES

FILTER BY **All Notes (65)** System Created (**65**) User Created (**0**)

All Notes

65 Nov 21, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

64 Nov 20, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

63 Nov 19, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

62 Nov 18, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

61 Nov 17, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

60 Nov 16, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

59 Nov 15, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

58 Nov 14, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

57 Nov 13, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

56 Nov 12, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

55 Nov 11, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

54 Nov 10, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

53 Nov 09, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

52 Nov 08, 2024 22:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

51 Nov 07, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

50 Nov 06, 2024 22:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

49 Nov 05, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

48 Nov 04, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

47 Nov 03, 2024 22:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

46 Nov 02, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

45 Nov 01, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

44 Oct 31, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

43 Oct 30, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

42 Oct 29, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

41 Oct 28, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

40 Oct 27, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

39 Oct 26, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

38 Oct 25, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

37 Oct 24, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

36 Oct 23, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

35 Oct 22, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

34 Oct 21, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

33 Oct 20, 2024 23:08 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

32 Oct 19, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

31 Oct 18, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

30 Oct 17, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

29 Oct 16, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

28 Oct 15, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

27 Oct 14, 2024 23:10 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

26 Oct 13, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

25 Oct 12, 2024 23:11 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

24 Oct 11, 2024 23:09 CST

Created By **auto-escalation process**

Open/Reviewed/On Hold invoice for review alert has been sent

Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

23	Oct 10, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
22	Oct 09, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
21	Oct 08, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
20	Oct 07, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
19	Oct 06, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com
18	Oct 05, 2024 23:10 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent Chris@ontheborder.com, jim.dipietro@ontheborder.com, keith.wheaton@ontheborder.com, michele.campbell@ontheborder.com

17	Oct 03, 2024 23:10 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent datwan.lewis@ontheborder.com
16	Oct 02, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
15	Oct 01, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
14	Sep 30, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
13	Sep 29, 2024 23:08 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent datwan.lewis@ontheborder.com
12	Sep 27, 2024 23:09 CST	Created By **auto-escalation process** Invoice automatic escalation within 24 hours alert has been sent o00107@ontheborder.com
11	Sep 26, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com

10	Sep 25, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
9	Sep 24, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
8	Sep 23, 2024 23:09 CST	Created By **auto-escalation process** Open/Reviewed/On Hold invoice for review alert has been sent o00107@ontheborder.com
7	Sep 23, 2024 10:41 CST	Created By **Howard Scarborough** Attachment 'INV_39295.pdf' has been added with the following description 'Copy of AGR invoice'. Scheduled **Aug 25, 2024 20:47 CST**
6	Aug 30, 2024 02:13 CST	Created By **AutoProcess** Please be advised that due to the fact that the Quality Survey completion period expired, this work order has been changed to **Completed/Confirmed**
5	Aug 26, 2024 09:52 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/ON SITE** to **COMPLETED/PENDING CONFIRMATION**. Scheduled **Aug 25, 2024 20:47 CST**
4	Aug 26, 2024 08:58 CST	Created By **contactagr@tx.rr.com** AGR Plumbing Service and Repair LLC Status has been changed from **IN PROGRESS/DISPATCH CONFIRMED** to **IN PROGRESS/ON SITE**. Scheduled **Aug 25, 2024 20:47 CST**

3	Aug 26, 2024 06:59 CST	Created By **Howard Scarborough** Status has been changed from **OPEN** to **IN PROGRESS/DISPATCH CONFIRMED**. Scheduled **Aug 25, 2024 20:47 CST**
2	Aug 26, 2024 06:59 CST	Created By **Howard Scarborough** ACCEPT performed via e-mail Scheduled **Aug 25, 2024 20:47 CST**
1	Aug 24, 2024 20:47 CST	Created By **On the Border** Service Request has been dispatched to AGR Plumbing Service and Repair LLC via contactagr@tx.rr.com with USD 500.00 NTE. Scheduled **Aug 25, 2024 20:47 CST**

Upload Attachments

Drag and Drop here
or

Browse Files

Download 1 Attachment

INV_39295.pdf

Sep 23, 2024 10:41 CST

© ServiceChannel. All Rights Reserved. ProviderId: 2000124889