UNITED STATES BANKRUPTCY COURT DISTRICT OF MASSACHUSETTS

In Re:)	Chapter 11
TELEXFREE, LLC, TELEXFREE, INC., TELEXFREE FINANCIAL, INC.,)))	Case No. 14-40987-FJB Case No. 14-40988-FJB Case No. 14-40989-FJB
Reorganized Debtors.)	Substantively Consolidated

SUPPLEMENTAL RESPONSE BY LIQUIDATING TRUSTEE TO PARTICIPANT LETTER FILED ON MAY 22, 2024 [DOCKET NO. 3813]

Stephen B. Darr, the duly appointed Liquidating Trustee (the "Liquidating Trustee") of the reorganized bankruptcy estates of TelexFree, LLC, TelexFree, Inc., and TelexFree Financial, Inc. (collectively, the "Reorganized Debtors" or "TelexFree") respectfully files this Supplement to his Response by Liquidating Trustee to Participant Letter Filed on May 22, 2024, which response was filed on June 3, 2024 [docket no. 3814].

- 1. As set forth in the initial response:
- Frias has an allowed claim [number 15799-000] in the amount of \$102,953.40. (i) The distribution on this claim has been delayed because of concerns respecting proper identification and potential fraud.
- The proof of claim was filed on June 26, 2016 using an electronic mail address for (ii) information and payment of luismatos0127@gmail.com ("Email Address 1").
- The claims allowance process required Participants with allowed claims to then (iii) access an internet portal (payment.telexfreeclaims.com) to confirm their identity and to select a payment method. The portal was accessed for Claim 15799 on

- April 12, 2019 using an electronic mail address of <u>luismatosbm.1@gmail.com</u> ("Email Address 2").
- (iv) On September 28, 2022, the claimant contacted the Trustee's claims agent, BMC Group, asserting that his former agent had control of Email Address 2 and that his claim should be processed using the electronic mail address redesbillyrd@gmail.com ("Email Address 3").
- (v) BMC was recently contacted by a purported law firm on behalf of the claimant requesting payment using Email Address 3. The correspondence included a government photo identification card that does not appear to match a government photo identification card earlier provided to the Trustee with respect to this claim.
- 2. On or about June 3, 2024, the Trustee, through his claims agent BMC Group, sent electronic mail correspondence to Email Addresses 1, 2, and 3, as well as to the aforementioned law firm Gutierrez & Asociados ("G&A") requesting confirmation and evidence of identity.

 The Trustee requested a response by June 13, 2024.
- 3. As of June 18, 2024, the Trustee received a response from Email Address 3 and from G&A providing documentation respecting identity of the claimant. No response was received from Email Address 1 or 2.
- 4. Based upon the foregoing, the Trustee has concluded that the individual associated with Email Address 3 is the rightful owner of the claim and the Trustee intends to issue distributions for Claim 15799 to this individual.

Respectfully Submitted,

STEPHEN B. DARR, LIQUIDATING TRUSTEE OF TELEXFREE INC., TELEXFREE LLC, AND TELEXFREE FINANCIAL, INC., By his attorneys,

/s/ Andrew G. Lizotte

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Dated: June 18, 2024 833360