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UNITED STATES BANKRUPTCY COURT

[DISTRICT OF MASSACHUSETTS]

In re:

TelexFree, LLC, et al.,

Debtors.

Case No. 1318269

Chapter 11

****MOTION FOR RECONSIDERATION AND/OR CORRECTIVE RELIEF
BASED ON LACK OF NOTICE AND COMMUNICATION DEFECTS****

COMES NOW, Teresa Hernando ("Movant"), and respectfully moves this Honorable Court for reconsideration and/or other appropriate corrective relief based on material notice and communication deficiencies. In support thereof, Movant states as follows:

I. INTRODUCTION

1. This Motion is brought to preserve fundamental fairness and due process in connection with matters affecting Movant's interests in the above-captioned bankruptcy proceedings.
2. Movant does not seek to relitigate substantive issues at this stage, but rather to address procedural defects that prevented her from receiving proper notice and a meaningful opportunity to respond.
- 3.



II. FACTUAL BACKGROUND

3. Movant's correct mailing address is 14281 SW 37th Street, Miami, Florida 33175.
4. Notices and correspondence relating to this matter were sent to an incorrect address, namely 14280 SW 37th Street, resulting in Movant not receiving critical communications in a timely or reliable manner.
5. In addition to the incorrect mailing address, Movant did not receive effective email communications and was never successfully contacted by telephone.
6. Movant was never able to speak with counsel for the Trustee, Murphy & King, P.C., and was not afforded an opportunity to clarify, respond to, or address issues affecting her claim prior to adverse consequences.
7. At no time was Movant informed that there were separate actions, determinations, or proceedings affecting her interests that required immediate response.

III. PREJUDICE AND DUE PROCESS CONCERNS

8. As a result of the incorrect address, lack of effective communication, and absence of meaningful notice, Movant was deprived of a fair opportunity to understand the issues raised or protect her interests.
9. These deficiencies constitute material notice defects and raise due process concerns warranting corrective relief.

IV. REQUEST FOR RELIEF

10. Movant respectfully requests that the Court:
 - a. Reconsider any adverse determination affecting Movant that was entered without proper notice;
 - b. Grant such corrective or remedial relief as the Court deems just and appropriate; and
 - c. Provide any further relief necessary to ensure fundamental fairness.

V. CONCLUSION

WHEREFORE, Movant respectfully requests that this Motion be granted in its entirety.

Respectfully submitted,

Teresa Hernando 

14281 SW 37th Street

Miami, FL 33175

Pro Se

Date: December 29th, 2025

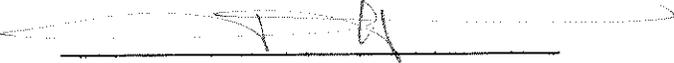
CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on December 29th, 2025, I served a true and correct copy of the foregoing Motion for Reconsideration and/or Corrective Relief Based on Lack of Notice and Communication Defects by email and/or certified mail upon the following:

Claims Administrator / Trustee Intake
ClaimResponse@TelexFreeClaims.com
TelexFree Claims, c/o Verita Global
P.O. Box 848
White Plains, NY 10602-0848

Trustee's Counsel
Murphy & King, P.C.
Attn: Andrew G. Lizotte, Esq.
ALizotte@murphyking.com
One Beacon Street, 21st Floor
Boston, MA 02108

Office of the United States Trustee
USTP.Region01@ust.doj.gov
5 Post Office Square, Suite 1000
Boston, MA 02109


Teresa Hernando



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF THE ATTORNEY GENERAL
ONE ASHBURTON PLACE
BOSTON, MASSACHUSETTS 02108

ANDREA JOY CAMPBELL
ATTORNEY GENERAL

(617) 727-2200
www.mass.gov/ago

December 26, 2025

Teresa Hernando
14280 Southwest 37th Street
Miami, FL 33175

Re: Your complaint against Murphy & King, P.C.
Complaint #1318269

Dear Teresa Hernando,

Thank you for contacting the Attorney General's Office (AGO) and taking the time to bring this matter to our attention. I understand you want our help with your complaint against Murphy & King, P.C. After reviewing your complaint, the AGO has determined that you would be better served by speaking with an attorney. Our office cannot provide legal advice or legal representation to individual members of the public. Thus, we are not able to assist you in the resolution of your complaint.

If you wish to pursue this complaint further, I encourage you to seek advice from a lawyer. The Lawyer Referral Service of the Massachusetts Bar Association may help you find a lawyer. The Lawyer Referral Service can be reached at (617) 654-0400 or www.masslawhelp.com.

The Massachusetts Legal Resource Finder has information about free or low-cost legal services. You can find the Legal Resource Finder at masslrf.org.

The small claims session of the Trial Court may be another option available to you. You can find more information at mass.gov/small-claims. You do not need a lawyer to file a lawsuit in the small claims court, but speaking with a lawyer may still be helpful.

Before filing a case in the small claims court, you may wish to contact the Small Claims Advisory Service (SCAS). SCAS provides information about the Massachusetts small claims process. SCAS does not provide legal advice or legal representation. You can reach SCAS at masmallclaims.org. You can also find information about the rules and procedures of the small claims court at masslegalservices.org.

The Library of Congress offers a Guide to Small Claims Court. The guide is available at guides.loc.gov/small-claims-court/self-help. You can also use this guide to find information about the small claims process in other states. This may be helpful if your complaint concerns a business or transaction in another state.

Sincerely,

Consumer Advocacy and Response Division

Teresa Hernando
14281 SW 37th Street
Miami, FL 33175

Date: December 29th, 2025

Clerk of the United States Bankruptcy Court
District of Massachusetts
5 Post Office Square, Suite 1150
Boston, MA 02109

Re: In re TelexFree, LLC, et al.

Motion for Reconsideration and/or Corrective Relief (Pro Se)

Dear Clerk,

Enclosed please find my Motion for Reconsideration and/or Corrective Relief

Based on Lack of Notice and Communication Defects for filing in the above-captioned bankruptcy matter. I respectfully request that this motion be docketed and included in the official court record.

Thank you for your assistance.

Respectfully,



Teresa Hernando

Pro Se