

**Fill in this information to identify the case:**

Debtor Tricolor Auto Acceptance, LLC

United States Bankruptcy Court for the: Northern District of Texas  
(State)

Case number 25-33497

**Official Form 410  
Proof of Claim**

**04/25**

**Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.**

**Filers must leave out or redact** information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

**Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.**

**Part 1: Identify the Claim**

1. <b>Who is the current creditor?</b>	Desiree Granados <hr/> Name of the current creditor (the person or entity to be paid for this claim) Other names the creditor used with the debtor <u>Tricolor auto group - Tricolor Holdings</u>	
2. <b>Has this claim been acquired from someone else?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. <b>Where should notices and payments to the creditor be sent?</b>	<b>Where should notices to the creditor be sent?</b>	<b>Where should payments to the creditor be sent? (if different)</b>
Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Desiree Granados 10320 N Wind Dr Edinburg, Texas 78542, Usa  Contact phone <u>3375176220</u> Contact phone _____ Contact email <u>desireeuks@gmail.com</u> Contact email _____  Uniform claim identifier (if you use one): _____	
4. <b>Does this claim amend one already filed?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ <span style="float: right;">MM / DD / YYYY</span>	
5. <b>Do you know if anyone else has filed a proof of claim for this claim?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	



**Part 2: Give Information About the Claim as of the Date the Case Was Filed**

6. Do you have any number you use to identify the debtor?	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: <u>TRC-453178</u>
7. How much is the claim?	\$ <u>10037.66</u> . Does this amount include interest or other charges? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).
8. What is the basis of the claim?	Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). Limit disclosing information that is entitled to privacy, such as health care information.  <u>See summary page</u>
9. Is all or part of the claim secured?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. The claim is secured by a lien on property. <b>Nature or property:</b> <input type="checkbox"/> Real estate: If the claim is secured by the debtor's principle residence, file a <i>Mortgage Proof of Claim Attachment</i> (Official Form 410-A) with this <i>Proof of Claim</i> . <input type="checkbox"/> Motor vehicle <input type="checkbox"/> Other. Describe: _____  <b>Basis for perfection:</b> _____ Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)  <b>Value of property:</b> \$ _____ <b>Amount of the claim that is secured:</b> \$ _____ <b>Amount of the claim that is unsecured:</b> \$ _____ (The sum of the secured and unsecured amount should match the amount in line 7.)  <b>Amount necessary to cure any default as of the date of the petition:</b> \$ _____  <b>Annual Interest Rate</b> (when case was filed) _____ % <input type="checkbox"/> Fixed <input type="checkbox"/> Variable
10. Is this claim based on a lease?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Amount necessary to cure any default as of the date of the petition. \$ _____
11. Is this claim subject to a right of setoff?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Identify the property: _____



12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

No

Yes. Check all that apply:

Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Up to \$3,800\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

Wages, salaries, or commissions (up to \$17,150\*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

Amount entitled to priority

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\* Amounts are subject to adjustment on 4/01/28 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(3) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 03/12/2026  
MM / DD / YYYY

/s/Desiree Granados  
Signature

Print the name of the person who is completing and signing this claim:

Name Desiree Granados  
First name Middle name Last name

Title \_\_\_\_\_

Company \_\_\_\_\_  
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address \_\_\_\_\_

Contact phone \_\_\_\_\_ Email \_\_\_\_\_



# Verita (KCC) ePOC Electronic Claim Filing Summary


For phone assistance: Domestic (866) 967-1783 | International (310) 751-2683

<b>Debtor:</b> 25-33497 - Tricolor Auto Acceptance, LLC <b>District:</b> Northern District of Texas, Dallas Division		
<b>Creditor:</b> Desiree Granados 10320 N Wind Dr  Edinburg , Texas , 78542 Usa <b>Phone:</b> 3375176220 <b>Phone 2:</b> 9564087915 <b>Fax:</b>  <b>Email:</b> desireeuks@gmail.com	<b>Has Supporting Documentation:</b> Yes, supporting documentation successfully uploaded <b>Related Document Statement:</b>	
	<b>Has Related Claim:</b> No <b>Related Claim Filed By:</b>	
	<b>Filing Party:</b>	
<b>Other Names Used with Debtor:</b> Tricolor auto group - Tricolor Holdings		<b>Amends Claim:</b> No <b>Acquired Claim:</b> No
<b>Basis of Claim:</b> Vehicle purchased from Tricolor Auto Group on August 6, 2025. The 2018 Honda Accord became inoperabl	<b>Last 4 Digits:</b> Yes - TRC-453178	<b>Uniform Claim Identifier:</b>
<b>Total Amount of Claim:</b> 10037.66	<b>Includes Interest or Charges:</b> No	
<b>Has Priority Claim:</b> No	<b>Priority Under:</b>	
<b>Has Secured Claim:</b> No <b>Based on Lease:</b> No <b>Subject to Right of Setoff:</b> No	<b>Nature of Secured Amount:</b> <b>Value of Property:</b>  <b>Annual Interest Rate:</b>  <b>Arrearage Amount:</b>  <b>Basis for Perfection:</b>  <b>Amount Unsecured:</b>	
<b>Submitted By:</b> Desiree Granados on 12-Mar-2026 5:27:49 p.m. Pacific Time <b>Title:</b>  <b>Company:</b>		



Re: Honda accord 2018 #536873415 Inbox



 tricolor Feb 12  
to me ▾



TRC-453178

DESIREE GRANADOS

Dear Desiree,

Thank you for your message. We are working on your request and conducting a thorough investigation to gather the necessary information.

We will contact you as soon as it becomes available. Please ensure your contact information is as accurate as possible.

We cannot guarantee changes to your account will be applied.

We do not currently share your account information with credit bureaus.

We encourage you to continue making your payments on time.

If you have any questions or disputes regarding your credit history, we recommend contacting the credit bureaus directly.

Your case has been escalated, if you require further assistance, contact us through our phone service line.


Thank you and have a nice day.

**Tricolor:** 833-640-3563

**Tricolor**  
[Tricolor@acct-admin.com](mailto:Tricolor@acct-admin.com)



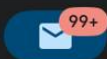
On Fri, Feb 06, 2026 at 11:53 AM, Desire Cortez <[desireeuks@gmail.com](mailto:desireeuks@gmail.com)> wrote:

 You don't often get email from [desireeuks@gmail.com](mailto:desireeuks@gmail.com). [Learn why this is important](#)

**External Sender: Please use caution when opening attachments, clicking links, or responding to this email**

Reply

Forward





Re: #518247942 Inbox



tricolor Jan 12  
to me



DESIREE GRANADOS

TRC-453178

Dear Desiree,

Hello, and thank you for your message.

We truly appreciate you taking the time to follow up and share the details regarding your vehicle. We understand how important it is to have your vehicle properly diagnosed and serviced, and we sincerely apologize for the inconvenience you've experienced.

At the moment, our authorized service centers are temporarily closed, and warranty-related services are being escalated internally. We are working diligently to restore full service as soon as possible; however, we do not have an estimated time of availability just yet.

Please rest assured that your case is important to us, and we will reach out to you directly as soon as this service becomes available again.

If you choose to proceed with repairs on your vehicle in the meantime, you are welcome to do so. Please note that we cannot guarantee coverage under the warranty at this stage. Coverage will depend on the outcome of our review and the specific terms of your warranty. We strongly recommend that you save your invoice and any related documentation from the repair for future review.

Additionally, per your contract, payments must continue to be made to keep your account current. This ensures that your account remains in good standing while we work to resolve the service situation.

If you have any further questions or need assistance, please feel free to contact us at 833-640-3563. We're here to make things as easy as possible for you.

Thank you for your patience, understanding, and trust. We will do everything possible to resolve this situation promptly.

Sincerely,

Tricolor Customer Support

833-640-3563

Reply

Forward





## Honda accord 2018



me Feb 6  
to Tricolor ▾



Dear Tricolor Auto Group Customer Support,

I am writing in response to your recent message regarding my vehicle (Account/Reference No. TRC-453178).

Your response does not resolve the matter. While you state that authorized service centers are temporarily unavailable and that repairs may be escalated internally, you provide no timeline, no approved repair authorization, and no concrete remedy. An indefinite delay is not an acceptable or lawful resolution.

Further, advising me to repair the vehicle at my own expense while disclaiming any guarantee of coverage is unreasonable and shifts the burden of a defective vehicle onto the consumer. I will not proceed with self-funded repairs without written authorization and confirmation of full coverage, as doing so would prejudice my rights.

The vehicle became inoperable less than two months after purchase and has remained unusable since October 5, 2025. As such, this constitutes a failure to provide a vehicle fit for its intended use and raises serious concerns under the Texas Deceptive Trade Practices Act.

I hereby reaffirm my original demand for resolution through ONE of the following remedies, to be confirmed in writing:

1. Provide a comparable replacement vehicle of equal or greater value, with no increase to my loan balance, interest rate, or monthly payment; OR
2. Cancel the sales and financing contract in full, accept return of the vehicle, refund all amounts paid, and ensure no negative credit reporting.

Until a definitive remedy is provided, I dispute any obligation to continue payments on a vehicle that is unusable due to unresolved defects beyond my control.

If this matter is not resolved within 10 business days, I will proceed with filing formal complaints with the Texas Attorney General's Office, the Better Business Bureau, and will pursue all legal remedies available to me.

I expect a written response within this timeframe.

Sincerely,  
Desiree Granados  
337-517-6220 | 956-408-7915  
[desireeuks@gmail.com](mailto:desireeuks@gmail.com)

← Reply

→ Forward





Desiree Granados  
10320 N Wind Dr  
Edinburg, TX 78542  
Primary Phone: 337-517-6220  
Secondary Phone: 956-408-7915  
Email: [desireeuks@gmail.com](mailto:desireeuks@gmail.com)

Date: January 8, 2026

Tricolor Auto Group

To Whom It May Concern,

I am writing to formally demand resolution regarding the Honda Accord I financed through Tricolor Auto Group on August 6, 2025. The vehicle became inoperable on October 5, 2025, less than two months after purchase. Since that time, the vehicle has remained unrepaired and unresolved despite my repeated attempts to obtain assistance.

The vehicle is currently located at the following address and has been unavailable for normal use due to its mechanical failure:

2014 10th Street  
Lake Charles, Louisiana 70601

A vehicle sold and financed by a dealership must be safe, reliable, and fit for its intended use. The rapid failure of this vehicle shortly after purchase raises serious concerns regarding its condition at the time of sale and potential violations of the Texas Deceptive Trade Practices Act (DTPA).

At this time, I am demanding resolution through one of the following remedies, at your immediate election:

1. Provide a comparable replacement vehicle of equal or greater value, with no increase to my current loan balance, interest rate, or monthly payment, and at no additional cost to me; OR
2. Cancel the sales and financing contract in full, accept return of the vehicle, and issue a full refund of all amounts paid, including any down payment and monthly payments made to date, with no negative impact to my credit.

Until this matter is fully resolved through one of the remedies listed above, I formally request that all loan payments, late fees, collection activity, and any negative credit reporting be suspended, as I should not be financially responsible for a vehicle that is unusable due to circumstances beyond my control.

If this matter is not resolved within 10 business days of receipt of this letter, I will proceed with filing formal complaints with the Texas Attorney General's Office, the Better Business Bureau, and will pursue all legal remedies available to me under Texas consumer protection laws.

I expect a written response within the timeframe stated above.

Sincerely,

Reply

Forward





\$338.98 Due on Mar/21/26

# 2018 Honda Accord

DETAILS

HISTORY

Payments can take up to one day to be posted in your account

555423017508	Nov/15/2025	\$351.00	P
367650513464	Nov/01/2025	\$351.00	P
109507690167	Oct/18/2025	\$499.00	P
202240648252	Oct/04/2025	\$351.00	P
692706326037	Oct/01/2025	\$222.00	P



my.tricolor.com





\$338.98 Due on Mar/21/26

# 2018 Honda Accord

DETAILS

HISTORY

Payments can take up to one day to be posted in your account

633970416862	Jan/24/2026	\$425.00	P
591043000648	Jan/10/2026	\$425.00	P
335425603955	Dec/27/2025	\$425.00	P
180982466255	Dec/13/2025	\$425.00	P
167343703067	Dec/06/2025	\$573.00	P





\$338.98 Due on Mar/21/26

# 2018 Honda Accord

DETAILS

HISTORY

Payments can take up to one day to be posted in your account

991874411982	Mar/10/2026	\$350.00	P
319345375204	Feb/21/2026	\$351.00	P
468773388355	Feb/09/2026	\$425.00	P













3:42



🔍 +1 (888) 448-7426 ✕ Cancel

Calls

See All




-  **+1 (888) 448-7426**  
📞 unknown Monday 
-  **+1 (888) 448-7426**  
📞 unknown 11/4/25 
-  **(888) 448-7426 (5)**  
📞 unknown 11/1/25 
-  **+1 (888) 448-7426 (2)**  
📞 unknown 10/24/25 
-  **+1 (888) 448-7426 (4)**  
📞 unknown 10/23/25 

11:22






# Calls




[See All](#)

-  **+1 (888) 448-7426**  
(2) 12/15/25   
 unknown




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-  **+1 (888) 448-7426**  
 unknown 12/8/25 




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-  **+1 (888) 448-7426**  
 unknown 11/4/25 

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-  **(888) 448-7426 (5)**  
 unknown 11/1/25 

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-  **+1 (888) 448-7426**  
(2) 10/24/25   
 unknown



Q 8884487426



tricolor

auto

LIMITED WARRANTY

Limited Warranty No.

P190562

Stock No. P190562

A. TRANSACTION INFORMATION

Customer's Name DESIREE LEE GRANADOS		Customer's Phone Number (337) 517-6220		Customer's Email Address	
Customer's Address 501 Saint George Avenue		City McAllen		State TX	ZIP 78503
Co-Customer's Name N/A		Co-Customer's Phone Number		Co-Customer's Email Address	
Co-Customer's Address		City		State	ZIP
Dealership's Name Tricolor Auto			Dealership's Phone Number (888) 448-7426		Dealership's Account No.
Dealership's Address 9326 North Freeway			City Houston		State TX
Vehicle Year / Make / Model 2018 Honda Accord			Vehicle Identification Number 1HGCV2F92JA026838		Vehicle Class Car
Current Odometer 89509	Effective Date 08/06/2025	Deductible \$99.00	Coverage Months 18 Months	Coverage Miles 18000 Miles	

Limited Warranty Term. Coverage under this Limited Warranty terminates upon either of the following, whichever occurs first: (a) expiration of the Coverage Months, as measured from the Effective Date, (b) expiration of the Coverage Miles as measured from the Current Odometer, or (c) sale of the Covered Vehicle by Customer.

This Limited Warranty and its benefits are not transferable to any other vehicle owner. All implied warranties which may arise under state law, including all implied warranties of merchantability for fitness for a particular purpose, are limited to the duration of this warranty and do not cover incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations may not apply to Customer. This Limited Warranty gives Customer specific legal rights, and Customer may also have other rights which vary from state to state.

I have read and understand the terms and conditions of this Limited Warranty, and agree to be bound thereby.

Desiree Granados

N/A

Customer's Signature

Co-Customer's Signature

Dealership Representative's Signature

B. DEFINITIONS

- (1) "Administrator" means Aeverex General Agency, Inc., P.O. Box 140249, Irving, Texas 75014-0249; Toll Free: 855-880-4342.
- (2) "Breakdown" means that event caused by the failure of any Covered Part to work as it was designed to work in normal service due to defects in material or workmanship; provided however, that such meaning is specifically limited by those certain conditions under which a failure of a Covered Part is not deemed a Breakdown as identified in Section G, captioned "Exclusions".
- (3) "Coverage" means the coverage provided by this Limited Warranty.
- (4) "Covered Part" means an item listed as a Covered Part in Section F captioned "Covered Parts".
- (5) "Covered Vehicle" means the vehicle identified in Section A captioned "Transaction Information".
- (6) "Customer" means the individual identified in Section A captioned "Transaction Information" as "Customer" and the individual identified in Section A as "Co-Customer", as applicable, who individually, or jointly and severally if with a Co-Customer, purchase the Covered Vehicle and receive this Limited Warranty.
- (7) "Dealership" means the Dealership identified in Section A captioned "Transaction Information".
- (8) "Limited Warranty" means this Limited Warranty, which is provided by the Dealership to Customer.
- (9) "Limited Warranty Term" means the time period in which Customer is eligible to receive Coverage. The Limited Warranty Term terminates upon either of the following, whichever occurs first: (a) expiration of the Coverage Months, as measured from the Effective Date, (b) expiration of the Coverage Miles as measured from the Current Odometer, or (c) sale of the Covered Vehicle.
- (10) "Lubricated Part" means a part that requires lubrication to perform its function.
- (11) "Tricolor Service Center" means any Dealership service center, or such other service center as Dealership, or its assigns, may approve.

You may contact Administrator during normal business hours at the following number or address: Aeverex™ - P.O. Box 140249 - Irving, Texas 75014-0249 - 855-880-4342

LIMITED WARRANTY



9. Any violation of any terms or conditions of this Disclosure Statement and Agreement, shall also be deemed a material default under the conditional sales contract and/or note and/or security agreement whereby the undersigned Buyer (and Co-Buyer) has purchased the above Vehicle. Upon any default under this Contract or violation of the terms and conditions herein, the Dealership or its designated assignee will be entitled to take any and all actions, including but not limited to repossession and sale, as may be allowed under the terms of the conditional sales contract and/or note and/or security agreement.
10. Notwithstanding any provision to the contrary contained in the Contract, by signing below, I give up (waive) my common law rights to receive notice of intent to accelerate or notice of acceleration. This means that I give up the right to receive notice that the Dealership or its designated assignee or representative has elected to accelerate the payment terms of the Contract and that the Dealership or its designated assignee or representative may demand that I pay all that I owe on the Contract at once (accelerate).
11. I understand that the Device will be periodically activated to monitor the Vehicle's location even if I am not in default, in order to verify that the Device is functioning properly, or to confirm that the Vehicle has not been permanently moved to a location other than those addresses provided by me, or another approved address.
12. I understand that I may be reminded that a payment is coming due or is past due by receiving an audible tone through the Device. If the Dealership does not receive a full payment on or before its scheduled due date under the Contract, the Device will make the audible tone to remind me that a payment is past due. I understand that the tone will sound each time the ignition is turned on or off until the default is cured or, if I fail to cure the default, the Vehicle may be disabled. The length and pattern of the tone may vary as my account becomes further past due. I understand that failure of the warning to sound does not excuse me from making my payments on-time. I also acknowledge that the warning may be heard by other parties who have not signed the Contract and I waive any right to privacy I may have with respect to others hearing this tone.
13. I understand that the Device is part of an automated system and that a "starter disable" command may be transmitted to the Device in error or as a result of system malfunction and through no fault of Dealer. In addition, efforts by the Dealership to reset the "starter disable" may be limited or impaired due to limitations on wireless connectivity and coverage area. I release the Dealer, its agents and employees, and any assignees, from all claims, demands, damages, costs, causes of action, liabilities or losses to property or person arising out of or resulting from the transmission of a "starter disable" command that may cause the Vehicle to become disabled.
14. I understand and agree that I have no right to privacy regarding the location or mileage of the Vehicle, but in the event that any court or other authority were to determine such a right exists, I voluntarily waive any right I may have to privacy in the location or mileage of the Vehicle to the fullest extent of the law and authorize the Dealership to use the Device's GPS capabilities to locate the Vehicle in accordance with this agreement.
15. [OPTIONAL] In the event the vehicle Starter Disabler is engaged to remotely disable the Vehicle, I can directly contact Ituran's customer service center at (866) 543-5433 between the hours 7:00PM - 9:00AM and state that an emergency exists which requires that the vehicle be remotely enabled, the Dealership has requested that Ituran may, on Dealership's behalf, remotely enable the disabled Vehicle.
16. [OPTIONAL] In the event the Device is equipped with a Vehicle Crash Sensor, I understand that upon the occurrence of an alert, indicating that the crash sensor has been activated, the Dealer will be advised of such occurrence.

In the following notice, "you" refers to the Buyer (and Co-Buyer) signing below.

**NOTICE:** Do not sign this Disclosure Statement and Agreement for Installation without reading it first. By signing below, you are acknowledging that you have been given the opportunity to read this document and have had any questions regarding the device answered to your satisfaction. You are further acknowledging that you fully understand and agree to be bound by all of these terms and conditions set forth herein. This Agreement is hereby incorporated by reference into the Contract. You will hold harmless, defend and indemnify Dealer, its agents and employees, and any assignees, from all claims, demands, damages, costs, causes of action, liabilities or losses to property or person suffered by any other person or entity arising out of or resulting from the use of the Device in the Vehicle, to the fullest possible extent permitted by law. You voluntarily waive any right you may have to privacy in the location of the Vehicle to the fullest extent of the law and authorize us to use the Device's GPS capabilities to locate the Vehicle in accordance with this agreement.

Date this 6th day of August, 2025.

Desiree Granados  
Buyer

[Signature]  
Authorized Dealership Representative

N/A  
Co-Buyer



## LIMITED WARRANTY

### C. CUSTOMER'S OBLIGATIONS

- (1) **Generally.** In order for this Limited Warranty to remain in force, Customer must properly operate, care for, and maintain the Covered Vehicle as recommended by the Covered Vehicle's manufacturer. Customer must keep and make available verifiable signed service/purchase receipts which show that this maintenance has been performed within the time and mileage limits required.
- (2) **Oil Changes.** The minimum requirement on oil and oil filter changes is every three (3) months or 3,000 miles, whichever occurs first. If the manufacturer requires shorter maintenance intervals than those listed above, then Customer must follow the manufacturer's recommendations.
- (3) **Deductible.** Customer is responsible for paying the Deductible indicated in Section A for each repair visit caused by a covered Breakdown.

### D. DEALERSHIP'S OBLIGATIONS

If a covered Breakdown of the Covered Vehicle occurs during the Limited Warranty Term, Dealership will:

- (1) Repair or replace, as Administrator deems appropriate, the Covered Part(s) which caused the Breakdown if Customer has met Customer's obligations, and if the Breakdown is not excluded under this Limited Warranty. Replacement parts may be of like kind and quality, subject to Administrator's discretion. This may include the use of new, remanufactured, or used parts as determined by Administrator.
- (2) Reimburse Customer for towing required due to a covered Breakdown. Limit of \$75 per occurrence.

### E. WHAT TO DO IF CUSTOMER HAS A BREAKDOWN - CALL TOLL FREE 855-880-4342

- (1) In the event of a Breakdown, Customer must follow this step-by-step procedure:
- (a) **Protect the Vehicle.** Use all reasonable means to protect the Covered Vehicle from further damage. This may require Customer to stop the Covered Vehicle, turn off the engine, and have the Covered Vehicle towed.
- (b) **Go to a Repair Facility.** If Customer is within a fifty (50) mile radius of the Dealership, then Customer must return to the Dealership's repair facility for repair. If Customer is beyond such 50 mile radius, then Customer must contact Administrator at 855-880-4342 during normal business hours for instructions before any repairs are started on Your Vehicle. All repair work must be performed by a Tricolor Service Center.
- (c) **Provide Information.** Furnish Administrator with such information as Administrator may reasonably require.
- (2) If the Covered Vehicle requires an emergency repair outside of Administrator's normal business hours (Monday through Friday, 8 AM to 6 PM Central; Saturday, 8 AM to 2 PM), then Customer must fulfill Customer's obligations and retain any replaced parts for Administrator's inspection. Customer must contact Administrator the next business day for instructions on submitting the claim.

### F. COVERED PARTS

The following is a list of Covered Parts under this Limited Warranty. For convenience, Covered Parts are listed next to the vehicle systems to which they are related. The vehicle systems listed are not Covered Parts.

- (1)  : All internal Lubricated Parts within the engine; manifolds; expansion plugs; harmonic balancer; pulleys; engine mounts; oil pan; rotary engine rotor housing; supercharger/turbocharger (factory installed) housing, internal parts and vanes; timing belt/chain and tensioner; timing chain; cover valve cover(s); water pump; cases; housings; engine block and cylinder heads are covered only if damaged as the result of mechanical failure of an internal Lubricated Part.
- (2)  : All internal Lubricated Parts within the transmission and transfer case; cooler lines (metal); mounts; throttle valve cable; torque converter; flywheel/flexplate; transmission and transfer case housing are covered only if damaged as the result of mechanical failure of an internal Lubricated Part; transmission cooler; front pump; oil pan; vacuum modulator; external and internal control units.
- (3)  : All internal Lubricated Parts within the drive/transaxle assembly including axles and axle bearings; constant velocity joint boots; drive axle housing; drive shaft support; differential cover; hub bearings; front hub locking assemblies; drive shaft; universal joints; four wheel drive actuator.
- (4)  Accumulator; blower motor; compressor; clutch internal parts and assembly; condenser; evaporator; orifice tube; suction control devices; thermostatic expansion valve; high/low compressor cut-off switch; pressure cycling switch; a/c lines; idler pulley and bearings; refrigerant is covered only if needed in conjunction with the repair of a covered component.
- (5) " " : Seals and gaskets in any system listed are not Covered Parts, unless specifically identified.

### G. EXCLUSIONS

- (1) All parts not specifically listed as Covered Parts are not covered. These include, but are not limited to: brake linings, pads, drums and rotors, oil, grease, coolant, air conditioner refrigerant, filters, belts, hoses, batteries, battery cables, tires, constant velocity joint boots, spark plug wires, distributor cap and rotor, and manual/hydraulic clutch assembly. Normal maintenance items/repairs such as engine tune-ups and front end alignments are not covered. Adjustments to Covered Parts are not covered.
- (2) In addition, this Limited Warranty provides no benefits or Coverage, and Dealership has no obligation under this Limited Warranty, for:
- (a) a Breakdown caused by lack of customary, proper, or manufacturer's specified maintenance.
- (b) a Breakdown caused by contamination of or lack of proper fuels, fluids, coolants or lubricants, including a Breakdown caused by a failure to replace seals or gaskets in a timely manner.
- (c) a Breakdown caused by towing a trailer, another vehicle or any other object unless the Covered Vehicle is equipped for this use as recommended by the manufacturer.
- (d) repair of any parts during a covered repair which are not necessary to the completion of the covered repair or were not damaged by the failure of a Covered Part. Such replacement is considered betterment and is not covered.
- (e) a Breakdown caused by or involving modifications or additions to the Covered Vehicle unless those modifications or additions were performed or recommended by the manufacturer.
- (f) a Breakdown caused by or involving off-roading, misuse, abuse, lift kits, lowering kits, oversize or undersize tires, racing components, racing or any form of competition.

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**AEVEREX™**

Limited Warranty No.

Stock No.

**tricolor**

auto

# LIMITED WARRANTY

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- (g) any repair which would normally be provided by the vehicle manufacturer's, a repair facility's, or part supplier's warranty.
- (h) costs or other damages caused by the failure of a part not listed under Covered Parts.
- (i) damage to the Covered Vehicle caused by continued vehicle operation after the failure of a Covered Part.
- (j) Any liability, costs, or damages Customer incurs or may incur to any third parties other than for Administrator-approved repair or replacement of Covered Parts which caused a Breakdown.
- (k) a Breakdown caused by overheating, rust, corrosion or physical damage.
- (l) a Breakdown caused by collision, fire, electrical fire or meltdown, theft, freezing, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, flood or acts of the public enemy or any government authority, or for any hazard insurable under standard physical damage insurance policies whether or not such insurance is in force respecting the Covered Vehicle.
- (m) a Breakdown not occurring in the United States or Canada.
- (n) loss of use, loss of time, lost profits or savings, inconvenience, commercial loss, or other incidental or consequential damages or loss that results from a Breakdown.
- (o) liability for damage to property, or for injury to or death of any person arising out of the operation, maintenance or use of the Covered Vehicle whether or not related to a Breakdown.
- (p) any cost or other benefit for which the manufacturer has announced its responsibility through any means including public recalls or factory service bulletins.
- (q) any part not covered by, or excluded by the original vehicle manufacturer's warranty.
- (r) repair or replacement of any covered part if a Breakdown has not occurred or if the wear on that part has not exceeded the field tolerances allowed by the manufacturer.
- (s) a Breakdown if the Covered Vehicle's odometer fails, or for any reason does not record the actual mileage of the Covered Vehicle after purchase date, and Customer does not have it repaired and the mileage certified within thirty (30) days of failure date.
- (t) a Breakdown if the Covered Vehicle is used for business, deliveries, construction, or commercial hauling; the Covered Vehicle is used as a postal vehicle, taxi, police car or other emergency vehicle; Customer rents the Covered Vehicle to someone else; the Covered Vehicle is equipped with a snow plow or used to plow snow; Customer uses, has used, or modified the Covered Vehicle in a manner which is not recommended by the manufacturer.



CHEVROLET  
 1310 East College St. P.O. Box 17167  
 (337) 474-1999 (800) 400-8830  
 Lake Charles, Louisiana 70616-6572



CUSTOMER NO. <b>184513</b>	ADVISOR <b>JONATHAN HOOD</b>	TAQ NO. <b>3978</b>	INVOICE DATE <b>09/22/25</b>	CELL: <b>956-498-7915</b>
EDUARDO AYALA 2014 CHANCE ST LAKE CHARLES, LA 70601	LABOR RATE	LICENSE NO.	INVOICE NO. <b>H0CS325467</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>18/HONDA/ACCORD SEDAN/4DR SDN TOUR A</b>	SALES TAX <b>95,201</b>	COLOR	DELIVERY DATE
	VEHICLE I.D. NO. <b>1 H G C V 2 F 9 2 J A 0 2 6 8 3 8</b>	F.T.E. NO.	SELLING DEALER NO.	DELIVERY MILES
	P.O. NO.	R.O. DATE <b>09/22/25</b>	PRODUCTION DATE	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

**LABOR & PARTS**-----**TECH(S):682**-----**WARRANTY**

J# 1 4SHOZ24-030 SAFETY RECALL  
 24-030:6FE00 2018-20 ACCORD 2.0T FUEL PUMP MTR SAF RECALL  
 EXP2  
 Due to swelling of the fuel pump motor impeller, the fuel pump may seize and stop working. A defective impeller may cause the fuel pump to become inoperative, which could prevent an engine from functioning as intended. This limitation may cause a loss of motive power or a stall while being driven, increasing the risk of a crash or injury, creating a safety hazard.  
 replace the fuel pump motor  
 BULL. 24-030 COMPLETE

**LIMITED SERVICE AGREEMENT**  
 We guarantee our service labor for 12 months or 12,000 miles, whichever comes first. If our repair fails in normal service within that period, we'll fix it without additional labor charge.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	06170-TVC-306	KIT, FUEL PUMP		0.00
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 24HOZ SYN OIL 0W20 6QT OIL  
 PERFORM QUICK LUBE  
 CHANGE OIL & FILTER  
 0W20 6QT  
 Oil & Filter Change 2.0L T/C 18/22

**TECH(S):682**-----**38.25**

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	PK0N20S85	OIL & FILTER CHANGE	48.00	48.00
JOB # 2	1	15400-PLM-A02	FILTER, OIL	****	****
JOB # 2	1	94109-14000	WASHER, DRAIN (14	****	****
JOB # 2	5	FS020-BAS-NOL	FULL SYN,0W20	****	****
JOB # 2	1	08798-TABS	TABLETS	****	****
				JOB # 2 TOTAL PARTS	48.00
				JOB # 2 TOTAL LABOR & PARTS	86.25

J# 3 01HOZMULTIPOINT MULTI POINT INSPECTI  
 PERFORM FREE MULTI-POINT INSPECTION  
 PERFORM FREE MULTI-PONT INSPECTION  
 COMPLETE

**TECH(S):682**-----**0.00**

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4 01HOZTRANSSEV TRANSMISSION FLUSH  
 PERFORM TRANSMISSION FLUID SERVICE/EXCHANGE  
 SCHEDULED MAINTENANCE  
 COMPLETE

**TECH(S):682**-----**130.77**

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	1	PK2.0	2.0 TRANS FLUSH	****	****

TERMS: STRICTLY CASH OR APPROVED CREDIT CARD

**DISCLAIMER OF WARRANTIES**  
 The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

REMOVE ALL VALUABLES FROM YOUR VEHICLE. NOT RESPONSIBLE FOR LOSS OR DESTRUCTION OF ANY VALUABLES.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE



CHEVROLET Cadillac HYUNDAI  
 1310 East College St. P.O. Box 17167  
 (337) 474-1999 (800) 400-8830  
 Lake Charles, Louisiana 70616-6572

CUSTOMER NO. <b>184513</b>	ADVISOR <b>JONATHAN HOOD</b>	TAG NO. <b>3978</b>	INVOICE DATE <b>09/22/25</b>	CELL: <b>956-408-</b>
<b>EDUARDO AYALA</b> 2014 CHANCE ST LAKE CHARLES, LA 70601	LABOR RATE	LICENSE NO. <b>5791</b>	MILEAGE <b>95,201</b>	INVOICE NO. <b>HOCS32541</b>
	YEAR / MAKE / MODEL <b>18/HONDA/ACCORD SEDAN/4DR SDN TOUR A</b>		COLOR <b>/</b>	STOCK NO.
	VEHICLE I.D. NO. <b>1 H G C V 2 F 9 2 J A 0 2 6 8 3 8</b>		DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	P.O. NO.	R.O. DATE <b>09/22/25</b>

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4	5	08200-9015	ATF-TYPE 2.0	14.89	74.45
JOB # 4	1	90471-PX4-000	WASHER, DRAIN (18	9.90	9.90
JOB # 4	1	94109-20000	WASHER, DRAIN (20	3.82	3.82
JOB # 4 TOTAL PARTS					88.17
JOB # 4 TOTAL LABOR & PARTS					218.94

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES		23.66
TOTAL - MISC				23.66

COMMENTS-----  
 RECOMMENDED NOT DONE/ DECLINED  
 SERVICES-----  
 1SHOZZW BRAKE FLUID SERVICE TECH: 682  
 \$229.26  
 COMPLAINT: BRAKE FLUID SERVICE DUE  
 CAUSE: BRAKE FLUID EXCHANGE  
 09HOZINDUCTION INDUCTION SERVICE TECH: 682  
 \$251.52  
 COMPLAINT: PERFORM INDUCTION SERVICE  
 CAUSE: PERFORM INDUCTION SERVICE  
 MAINTENANCE DUE  
 01HOZ-SPARK4CYL SPARK PLUGS 4 CYL TECH: 682  
 \$293.28  
 COMPLAINT: REPLACE SPARK PLUGS 4 CYL EXCLUDES HYBRID  
 CAUSE: MAINTENANCE DUE

**LIMITED SERVICE AGREEMENT**  
 We guarantee our service labor for or 12,000 miles, whichever comes first. If repair fails in normal service within 12 months or 12,000 miles, we'll fix it without additional labor.

I hereby authorize the repair work to be done along with the material and agree that you are responsible for loss or damage to vehicle in vehicle in case of fire, theft or cause beyond your control or caused by unavailability of parts shipments by the supplier.

I hereby grant you and/or your permission to operate the vehicle on streets, highway for the purpose of testing and/or express mechanic's lien is not attached on above vehicle to secure of repairs thereto.

In the event that you, the customer, do not authorize the commencement but do not authorize a repair or service, you are responsible for disassembly, partially completed work. Supplier is not responsible for the actual and parts involved in the in-service.

**SUPPLIES** - A token charge percentage of the labor is included for supplies used. Applicable supply items include: washers, tape, pins, aerosol, vent, rags, carburetor cleaner, battery cleaner, wire, window.

**NOT RESPONSIBLE FOR** CB ANTENNAS, TAPE DELETION, ANY PERSONAL ITEMS IN VEHICLE.

**TERMS: STRICTLY APPROVED CREDIT**

**DISCLAIMER OF WARRANTY**  
 The seller hereby expressly disclaims, either expressed or implied, warranty of fitness for a particular purpose. The seller assumes nor authorizes anyone to assume for it any liability in connection with the sale of said products.

REMOVE ALL VALUABLES FROM VEHICLE, NOT RESPONSIBLE FOR DESTRUCTION OF ANY PARTS.

**TERMS: STRICTLY APPROVED CREDIT**  
 UNLESS ARRANGEMENTS ARE MADE.

