Vendor/Supplier FAQ

1. **Does Debtor have sufficient liquidity to meet its obligations to suppliers?**

   Yes. We have debtor-in-possession (DIP) financing to fund the chapter 11 and ongoing operations of the Company. Upon Court approval, this DIP financing will provide us with greater financial flexibility and sufficient liquidity to meet our obligations during the Chapter 11 process, including payments to suppliers.

2. **Will vendors be paid for goods and services delivered prior to the filing date?**

   Pre-Petition: Unfortunately, federal bankruptcy law prohibits us from paying for any goods or services purchased or received prior to the date on which we filed for Chapter 11, December 16, 2025 (the "Petition Date"). We regret any hardship this may cause you. You should file a Proof of Claim form for any pre-petition amounts owed to you. All creditors and potential creditors will be sent a claim form and instructions on where and when to file this claim. Payments on these pre-petition obligations will be settled as part of a plan of reorganization, which must be accepted by our creditors and approved by the Bankruptcy Court. We are unable to provide you with any certainty at this time as to when you should expect payment for your pre-petition invoices.

   Post-Petition: However, goods and services delivered *after* the filing date can and will be paid for in full. In fact, the Bankruptcy Code gives priority status to such payments. With our new DIP financing package in place, you can be assured that we can and will pay for what you supply to us going forward.

3. **A check for payment of pre-petition goods/services was returned to me as unpaid. Please reissue.**

   Without special permission indicating otherwise, federal law prohibits us from reissuing pre-petition checks. Banks are instructed to return unprocessed checks to suppliers written prior to the Chapter 11. You should file a Proof of Claim form for any pre-petition amounts owed to you.

4. **How do I know if my claim is considered pre-petition or post-petition?**

   Goods and services delivered prior to the date of the Chapter 11 filing are considered pre-petition. Goods and services delivered on or after the filing date are considered post-petition. In making this distinction, the key factor is not the invoice date but rather the date when the goods or services were delivered to us. We will be working with our legal team and advisors to ensure post-petition invoices are paid, which in some cases will mean making partial payments on invoices.

5. **I just delivered goods or services to you. Can I reclaim them?**

   No, the provisions of the U.S. Code preclude suppliers from exercising control over the Company's property.

6. **Can I re-submit past invoices and get paid for them now?**

   No. Goods and services delivered prior to the date of the Chapter 11 filing are considered pre-petition. Goods and services delivered on or after the filing date are considered post-petition. In making this distinction, the key factor is not the invoice date but rather the date when the goods or services were delivered to us.

7. **Will I receive 100% of money I'm owed for my pre-petition claims?**

   Unfortunately, we cannot address questions regarding specific claims at this time. The amount paid for pre-petition claims will be determined through the Chapter 11 process.

8. **Can suppliers apply payments made after the filing to pre-petition invoices?**

   No. Suppliers must maintain a distinction between receivables for goods and services provided to us before the Chapter 11 filing and receivables for goods and services provided after the filing.

9. **Will suppliers have the same contact?**

   Yes. We intend to continue normal, day-to-day business operations throughout this process, including having the same individuals as your point of contact. Any changes that may be made as a result of a sale will be communicated to you, if and when, these decisions are made.

10. **Will Debtor continue to order goods and services, and if so, how do vendors know they will get paid while you are in Chapter 11?**

    It is important for you to know that we expect our operations to continue uninterrupted during the Chapter 11 process. One of the reasons we decided to file for Chapter 11 is because it will allow us to continue to operate our business while we work to address our financial issues. We will continue to order and pay for goods and services to meet our business needs.

11. **Am I required to honor the terms of my contract?**

    We recognize that our announcement may cause concern, though please note that the company intends to operate and pay suppliers and vendors in the ordinary course for goods and services provided post-petition.

    Federal law prohibits us from making payments for pre-petition claims unless and until there is authorization to do so from the bankruptcy court. If you have a contract with the company, you are required to continue to perform under the contract. You will be notified regarding the status of your contract as the Chapter 11 process progresses.

12. How do I file a proof of claim?

Our professionals are preparing a complete list of creditors. The official notice of the filing and Meeting of Creditors will soon be sent to all listed creditors. All listed creditors will be sent a proof of claim form with instructions on how to file a Proof of Claim. You can visit our claims agent website at: www.veritaglobal.net/ample for more information.

13. How do I file a 503(b)(9) "20-day" claim?

Unless other specific procedures are specific by the court in the bar date notice, a claimant that wishes to file a proof of claim under section 503(b)(9) of the Bankruptcy Code, should designate the claim under section 507(a)(2) and 503(b)(9) of the Bankruptcy Code.