



Supplier FAQ

1. How does the Chapter 11 filing impact me as your supplier?

Cano Health is operating as usual and will pay suppliers in the ordinary course for all authorized goods delivered and services rendered *after* the filing date.

2. Does Cano Health have the liquidity to meet its obligations to suppliers?

Cano Health has secured a commitment for \$150 million in new financing. Subject to Court Approval, this debtor-in-possession financing will provide sufficient liquidity during the process to support ongoing operations and meet its go-forward obligations to suppliers, among other things.

3. Why should I continue to do business with Cano Health?

Nothing has changed about Cano Health's business or the important role that it plays for its patients. The Company will pay suppliers in the ordinary course for all authorized goods and services rendered *after* the filing date. Cano Health will continue to provide the high quality of care its patients expect, and the Company has sufficient liquidity to support ongoing operations and meet its go-forward obligations during this process.

4. What determines whether an invoice is "pre-petition" or "post-petition"?

The indicator is when the goods were delivered or services were rendered. "Pre-petition" means before the filing of the petition commencing the Chapter 11 case. "Post-petition" means after the filing. In the case of Cano Health, pre-petition applies to any invoices related to goods delivered or services rendered on or before February 4, 2024.

5. Will suppliers be paid for services rendered to Cano Health before the filing?

Under the Bankruptcy Code, which is U.S. federal law, Cano Health is prohibited from making any payments to vendors or service providers for goods delivered or services rendered prior to the Chapter 11 filing absent Court approval. Treatment of these pre-petition obligations will generally be determined at the conclusion of the Chapter 11 case.

6. Will suppliers be paid for services rendered to Cano Health after the filing?

Yes. Cano Health will pay vendors and service providers in the ordinary course of business for all goods delivered and services rendered after the filing.

Cano Health has secured a commitment for \$150 million in debtor-in-possession financing, which will provide sufficient liquidity during the process to support ongoing operations and meet its go-forward obligations to vendors, among other things.



7. What if I am a supplier that is performing services that cover a term that straddles the filing (i.e., both pre- and post-)?

Goods delivered and services rendered prior to the time of the filing will be considered pre-petition.

8. I want to change the terms of/renege/terminate my contract with Cano Health. Can I do that?

No. Under U.S. federal bankruptcy laws, you may not unilaterally change the terms of your contract with the Company.

9. Can I take back my supplies?

No.

10. Will there be a “critical vendor motion” as part of the filing?

The Company is seeking authority to pay the existing pre-petition claims of certain vendors that are critical to the health and safety of Cano Health’s patients and critical to the operation of the Company’s medical centers.

11. Will I be paid 100% of my pre-petition claim?

Payment of allowed pre-petition claims will be determined at a later date. At this time, Cano Health does not know the recovery for, or distribution to, holders of any such claims and therefore cannot speculate on the amount that would be paid.

12. What is the expected timing for emergence?

We will move as quickly as possible through the financial restructuring. Since we have overwhelming lender support, we expect we will complete the process in the second quarter of 2024. Throughout, our day-to-day operations will continue as usual.

13. Has Cano Health hired a claims agent?

Yes, a company called Kurtzman Carson Consultants LLC (KCC), was hired to serve as the Company’s claims/noticing agent and manage the claims process.

14. How do I file a proof of claim?

In due course, you will receive materials with instructions on how to submit your claim from KCC, Cano Health’s claims/noticing agent. Proof of claim forms and other information about the claims process will be available at <https://www.kccllc.net/CanoHealth>.



Suppliers with questions may also contact KCC at CanoHealthinfo@kccllc.com and (888) 251-2679 (U.S./Canada) or (310) 751-2609 (International).

15. Where can I obtain more information?

Additional information can be found at <https://www.kccllc.net/CanoHealth>. Suppliers with questions may also contact KCC at CanoHealthinfo@kccllc.com and (888) 251-2679 (U.S./Canada) or (310) 751-2609 (International).